

**Community Directory**

**Kawerau, Opotiki, Rotorua, Taupo, Tauranga, Western Bay of Plenty, Whakatane**

Created 05/05/2021

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# Addiction

**ARC Counselling Service - Taupo**

FSD0002209 Last updated 21/12/2020

Provides counselling, education and support to the Taupo, Turangi, Kinloch, Reporoa and Mangakino Community and assists in the understanding of and recovery from substance abuse and addiction.

Ruapehu Wing, Waiora House 129 Spa Road Taupo manager@arctpo.co.nz  Triage available daily for new or return clients.



(07) 377 1132 9am - 12.30pm & 2pm - 3.30pm. No (0800) 227 5272 appointment necessary.

https://www.arccounsellingservices.com/

Usual office hours are Monday-Friday 9am-4pm All services free of charge. No referral required.

**ARC Counselling Services - Turangi**

FSD0008343 Last updated 20/08/2020

Provides counselling, education and support to the Turangi Community and assists in the understanding of and recovery from substance abuse and addiction.

old Department of Conservation building 33 Turanga Place Turangi 3334 turangi@arctpo.co.nz  By appointment Monday to Friday 9am - 4pm.



(0800) 227 5272 All services free of charge.

(07) 386 6132 No referral required.

**Brave Hearts NZ**

FSD0023203 Last updated 10/08/2020

A free support service for people with loved ones in the grip of substance abuse and addiction.

 Unit 1 52 Girven Road Mount Maunganui 3116

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| support@bravehearts.nz  (0508) 272 834 http://www.bravehearts.nz | Freephone 8am to 8pm  Please phone for office hours or for a family meeting  Koha/donation may apply.  No referral required. |

**Community Mental Health and Addictions Service - Whakatane**

FSD0001608 Last updated 17/06/2020

The adult Community Mental Health and Addictions Service is a free, confidential service for people experiencing mental health problems and/or alcohol and drug problems.

Level 2, Commerce Plaza 52 Commerce Street Whakatane



(07) 306 0154  8am - 4.30pm, Monday to Friday. Crisis Service (0800) 774 545 0800 77 45 45 available 24 hours a day, 7 days http://www.bopdhb.govt.nz a week.

All services free of charge. No referral required.

**Dawn Marie Ingall**

FSD0022792 Last updated 17/12/2020

Qualified Counsellor, I work with individuals to assist in issues such as low self esteem, anxiety, stress and trauma recovery. I help couples with communication problems and work with people to find resolution to disagreements. My fee is negotiable in curtain circumstances, WINZ subsidies accepted.

Grey Street entrance (Behind Step Inn Shoes) 105a Goddards Arcade Tauranga 3110 dawn.ingall@beginning.co.nz  Tuesday to Friday, some evenings and Saturday



(0800) 223 446 by arrangement. http://www.beginning.co.nz Some charges may apply.

No referral required.

2

**Eastern Bay Primary Health Alliance**

FSD0022439 Last updated 12/10/2020

EBPHA is a Primary Health Organisation that delivers quality primary health care services to the Eastern Bay communities through our General Practices, community health workers and subcontracted health Providers.

5 Louvain Street Whakatane 3120 info@ebpha.org.nz  Weekday business hours.



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| (07) 306 2300 http://www.ebpha.org.nz    **Classification : PACIFIC** | Some charges may apply. Referral may apply. |

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| **Empower-U Hypnotherapy & NLP** |  |
| FSD0020882  Hypnotherapy, NLP and Counselling Services for     * Addictions (Smoking, Alcohol, Drugs) * Stress and Pain Management * Depression, Anxiety, Fears & Phobias * Motivation and Performance Improvement * Managing Weight & Health | Last updated 21/12/2020 |

65 James Cook Drive Welcome Bay Tauranga 3112



terry.keillor@gmail.com  Mon - Fri 9am - 6pm

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| --- | --- |
| (07) 544 2619 Evenings by Appointment (021) 595 892 Some charges may apply. http://www.empower-u.net No referral required.      **Get Smart Tauranga Drug & Alcohol Services** |  |
| FSD0006112 | Last updated 15/03/2021 |

Get Smart Tauranga is a Christian community response to the growing and negative effects of substance use, abuse and addiction. We provide free Alcohol and Drug counselling, Stoked Mauri Ora, specialised intervention programs for selected students, Street Help Van relief service, support and information for youth up to the age of 24 years here in Tauranga-Moana.

Building 53, Historic Village - Village on 17th - 17th Avenue West Tauranga 3140



admin@getsmarttga.org.nz  Office is open Monday to Friday 8.30am to

(027) 448 7678txt 4.30pm

(07) 571 3712 CALL 0800 571 3712

http://www.getsmarttga.org.nz Some charges may apply.

Referral may apply.

**Korowai Aroha Health Centre**

FSD0004880 Last updated 27/07/2020

Korowai Aroha provides: GP services, whanau ora support and follow up, asthma and COPD service, mirimiri, diabetes nurse, mothers and pepi advocacy, Home Based Support Services, Rheumatic Fever information, Tane Takitu Ake programme for Maori men.

1292 Hinemoa Street Rotorua 3010



(07) 348 8454  8.15am - 5.00pm Monday to Friday http://korowai.org.nz Some charges may apply.

No referral required.

**Manaaki Ora Trust - Youth Service**

FSD0004838 Last updated 19/06/2020

Primary aim of the Trust is to seek well being for people of all ages.

1188-1194 Amohia Street Rotorua 3010



YouthService@manaakiora.org.nz  Monday to Friday 9am - 5pm (0800) 348 2400 All services free of charge. http://www.tipuora.org.nz/manaaki-ora- No referral required. trust/

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| **Manaaki Ora Trust Tipu Ora**  FSD0004844 | Last updated 21/08/2020 |
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We aim to improve the health, education and social outcomes for children and their families. We are a free child centred, family focused, home based centre.

We are also a private training establishment providing NZQA accredited National Certificate in Hauora Maori and National Diploma in Whanau Ora.

Head Office, Tunohopu Health Centre 16-20 Houkotuku Street Ohinemutu Rotorua 3010 referralhub@manaakiora.org.nz  Monday to Friday, 8.30am - 5pm.



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| (0800) 348 2400 (07) 348 3598 http://www.tipuora.org.nz    **Classification : EARS, YS** | Elder Abuse Response Service: available to Taupo, Turangi, Western & Eastern BOP.  All services free of charge.  Referral may apply. |

**Mokoia Community Association Inc.**

FSD0004843 Last updated 14/12/2020

The Mokoia Community Association works alongside its Eastside communities to create and achieve locally owned visions and goals. It enables communities to make the most of all they've got, using a strength based collaborative approach.

297 Vaughan Road Owhata Rotorua



admin@mokoiaca.org.nz  Contact during business hours.

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| (07) 345 5971  https://www.facebook.com/Inside-  Eastside-Rotorua-443404149058633/      **Nga Kakano Foundation** | Times may vary.  All services free of charge. No referral required. |
| FSD0020123 | Last updated 09/02/2021 |

Nga Kakano Family Health Services provide a range of services. They are: Smoking Cessation, Diabetes Self Managment, Education Programmes, Mental Health & Addictions services (group sessions, 1-1 or a combination of both for youth and adults), Asthma, Tamariki Ora, Whanau Ora, Kuia/Kaumatua.

A GP clinic is also available for clients to access.

 level 1 50 Jellicoe St Te Puke 3119

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| info@ngakakano.org.nz  (07) 573 0660 http://www.ngakakano.org.nz/ | Monday-Friday 9am-5pm Some charges may apply.  No referral required. |

**Ngati Awa Social and Health Services**

FSD0002958 Last updated 30/03/2021

Provides social, health and education services to Ngati Awa and the wider community within the Ngati Awa rohe (Eastern Bay of Plenty District).

15 Golf Links Road Whakatane 3191



enquiries@nash.org.nz  Monday to Friday 8.00am - 5.00pm.

(07) 306 0096 Some charges may apply. http://www.nash.org.nz Referral may apply.

## Classification : THP

**Ng Reo E Rua**

FSD0002287 Last updated 19/03/2021

Kia Ora,

We are an Early Childcare Education Centre uniquely situated on the grounds of Ngati Marukukere Marae, Rangiuru. Our vision is to provide a bilingual environment that empowers tamariki to learn through exploration, play and fun.

We have high kaiako : tamariki ratios.

Te Rau Aroha, Ngati Marukukere Marae, 20 Malcolm Avenue RD8 Te Puke 3118



manager@npam.co.nz  We are open from 7:30am - 5:30pm Monday -

(07) 573 9447 Friday. https://www.facebook.com/264608667672 Koha/donation may apply.

680/ No referral required.

**PGF Services - Rotorua Branch**

FSD0006216 Last updated 01/04/2021

The Problem Gambling Foundation of New Zealand is now trading as PGF Group, the overarching brand for PGF Services, Asian Family Services and Mapu Maia Pasifika Service.

All services provide free, professional and confidential counselling for anyone affected by gambling problems. We also provide health promotion, education and information.

PGF Services: 0800 664 262 or email help@pgf.nz www.pgf.nz

Mapu Maia Pasifika Service: English, Samoan, Tongan and Tokelauan. Ph 0800 212 122 or email help@mapumaia.nz www.mapumaia.nz

Asian Family Services: Provided in English, Korean, Japanese, Cantonese, Mandarin, Thai,

Vietnamese and Hindi. Asian Helpline 0800 862 342 www.asianfamilyservices.nz All our teams provide presentations to community groups, businesses and schools We also provide referrals to budgeting or other services if required.

If you would like to make a time to discuss your own or someone else’s gambling contact us. It's free and confidential.

1209 Hinemaru Street Rotorua 3010



help@pgf.nz  8.30am to 5.00pm phone contact

(0800) 664 262 Text 5819 for help

http://www.pgf.nz Available from 8.30am until 5.00pm Monday to

Friday and is a free service All services free of charge. No referral required.

**PGF Services - Tauranga Branch**

FSD0006215 Last updated 19/03/2021

The Problem Gambling Foundation of New Zealand is now trading as PGF Group, the overarching brand for PGF Services, Asian Family Services and Mapu Maia Pasifika Service.

All services provide free, professional and confidential counselling for anyone affected by gambling problems. We also provide health promotion, education and information.

PGF Services: 0800 664 262 or email help@pgf.nz www.pgf.nz

Mapu Maia Pasifika Service: English, Samoan, Tongan and Tokelauan. Ph 0800 212 122 or email help@mapumaia.nz www.mapumaia.nz

Asian Family Services: Provided in English, Korean, Japanese, Cantonese, Mandarin, Thai,

Vietnamese and Hindi. Asian Helpline 0800 862 342 www.asianfamilyservices.nz All our teams provide presentations to community groups, businesses and schools We also provide referrals to budgeting or other services if required.

If you would like to make a time to discuss your own or someone else’s gambling contact us. It's free and confidential.

C/- Hillier Centre 31 Gloucester Road Tauranga



help@pgfnz.org.nz  8.30am to 5.00pm phone contact

(07) 985 6103 All services free of charge.

(0800) 664 262 No referral required. http://www.pgf.nz

**Sage Career Support**

FSD0023573 Last updated 27/07/2020

We provide confidential career support for people who have experience of mental health and/or addiction issues. Our service is provided by professionals qualified in career development, mental health, addictions, and peer support. We support clients to remove barriers and identify their strengths in an accepting, encouraging and responsive way. We work by appointment and our service is free of charge.

Historic Village 156 17th Avenue Tauranga 3110



rose@turningpoint.org.nz  9:00 am - 4:00 pm Mon- Fri

(07) 578 6443 All services free of charge. http://turningpoint.org.nz/8/sage-career- No referral required. support

**Sorted- Youth AOD Service**

FSD0023463 Last updated 25/03/2021

Youth Alcohol and other Drugs, Mental health and Gaming Addiction support for those aged under 18yrs.

Tauranga Hospital 889 Cameron Road Tauranga 3110



sorted@bopdhb.govt.nz  8am-4.30pm Mon-Fri (0800) 229 7678 All services free of charge. http://www.bopdhb.govt.nz/services/youth No referral required.

-alcohol-drugs-service/

**Te Ika Whenua Hauora Incorporated**

FSD0004921 Last updated 05/08/2020

Promote and provide health and community services for iwi residing in the Te Ika Whenua area.

43 Pine Drive Murupara 3025



administrator@tiwh.org.nz  9.00am - 4.00pm Monday to Wednesday

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| (07) 366 5585  (021) 861 101 | All services free of charge. Referral may apply. |

**Te Puna Hauora ki Tauranga Moana**

FSD0002286 Last updated 06/11/2020

Health service by Maori for Maori based on Maori kaupapa. Services include: clinical and cultural assessments including risk; treatment planning and interventions; ongoing community support; regular review of treatment plans and outcome measurements; clinical liaison with secondary providers; co-ordination of care with other providers; Access to cultural programmes and/or treatment.

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| cindym@tepunahauorabop.co.nz  (07) 571 8024 (0800) 800 508 Night http://www.tepunahauorabop.co.nz/      **Te Runanga Ngai Tamawhariua**  FSD0005922  Whanau Ora Provider | 8am - 5pm, Monday to Friday.  All services free of charge.  Referral may apply. | Last updated 24/10/2020 |

18 Rereatukahia Road Katikati 3178



reception@tamawhariua.org.nz  8.30am - 3.30pm Monday to Friday.

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| (07) 549 0760 (027) 549 0392 http://tamawhariua.nz | or 24/7 via mobile.  All services free of charge.  No referral required. |

**The Salvation Army - Taup**

FSD0002235 Last updated 07/04/2021

Worship, community and welfare services of The Salvation Army in Taup Caring for people, transforming lives and reforming society

2 Kiddle Drive Taupo 3330



taupo.corps@nzf.salvationarmy.org  Our Community Office is open four days a week

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| (07) 378 4142 http://www.salvationarmy.org.nz/centres/n z/central-bay-of-plenty/taupo/taupo-corps      **The Salvation Army - Tauranga** | at our Family Store at 77 Spa Road.  We are available at 2 Kiddle Drive throughout the week and happy to be contacted to arrange | |
| appointments.  Some charges may apply.  No referral required. |  |
| FSD0002279 |  | Last updated 27/04/2021 |

Worship, community and welfare services of The Salvation Army

51 Fifth Avenue Tauranga 3110



tauranga\_corps@nzf.salvationarmy.org  Store hours: Weekdays 9am - 5pm. Saturdays 9

(07) 578 4264 am - 4pm. Community Ministries Office hours:

https://www.salvationarmy.org.nz/centres/ Monday - Friday 9am - 12pm and after 1pm by nz/central-bay-of- appointment only. plenty/tauranga/tauranga-corps Some charges may apply.

No referral required.

**Tuwharetoa Health Charitable Trust**

FSD0002254 Last updated 29/09/2020

Tuwharetoa Health is a kaupapa Mori health provider delivering a range of health services to the Turangi and Taupo communities.

Turangi Community Health Centre 28 Te Rangitautahanga Road Turangi 3334



tgireception@thct.co.nz  9.00am - 5.00pm Monday - Friday (excluding

(07) 384 2882 public holidays)

http://www.thct.co.nz All services free of charge.

Referral may apply.

**Tuwharetoa ki Kawerau Health, Education and Social Services**

FSD0001458 Last updated 26/10/2020

We provide quality health education and services within the rohe of Tuwharetoa Ki Kawerau that reflect: Te Wairua (the Spirit) Te Hinengaro (the Mind) Te Tinana (the Body) Te Whanau (the Family). We regard these values as the foundation for effective service delivery.

28-30 Islington Street Kawerau 3127



bree@tuwharetoa.org.nz  8.30am - 4.30pm Monday to Friday.

(07) 323 8025 All services free of charge.

No referral required.

## Classification : EARS, FVSS

**Thoe Hauora**

FSD0005727 Last updated 17/09/2020

Specialist Addiction & Mental Health Services across the Eastern Bay of Plenty.

Tihei Mauriora Centre 44-46 Tuhoe Street Taneatua 3123



tari@tuhoehauora.org.nz  Monday - Friday 8.30 a.m - 5 p.m.

(07) 312 9874 All services free of charge. http://www.tuhoehauora.org.nz Referral may apply.

**Whakaatu Whanaunga Trust**

FSD0001602 Last updated 27/12/2020

Whakaatu Whanaunga Trust operates a quality, confidential, culturally appropriate service.

Providing services to empower people to manage their lives and improve their quality of life.

94B Church Street Opotiki 3122 wwt@wwt.org.nz  8.30am - 4.30pm, Monday to Friday.



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| (027) 534 4504 (07) 315 5174 http://www.wwt.org.nz/    **Classification : BFC, FVSS** | All services free of charge. No referral required. |

**Whakathea Iwi Social and Health Services**

FSD0015892 Last updated 14/09/2020

To provide an extensive array of services for the beneficiaries of Whakatohea and the wider community. Our services are: Youth Awareness, Information and Advice, Whanau Care Safe and Nurturing Homes Support Services, Alcohol and Drug Assessments and Counselling, Parenting

Programmes, Health Promotion and Education, Social Work Reports and Assessments, Living

Without Violence Programmes, Mental Health Support, Advocacy and Liaison, Home Interaction

Programme for Parents and Youngsters (HIPPY), Family Start and the Ahuru Mowai and Born to

Learn delivering 3 core components of Health , Education and Whanau Support,Whakatohea

Medical Health Centre, Te Aria Toka and Pa Harakeke Pre-Schools and Family Service Centre.

Rheumatic Fever Team in Schools. Sages mentoring and support group.Tamariki Ora Services, Incredible Years Parenting Programme

122 St John Street Opotiki 3122



Reception@whakatohea.co.nz  Monday to Friday from 8.30AM to 4.30PM

(07) 315 6150 All services free of charge. http://www.whakatohea.co.nz Referral may apply.

## Classification : EARS, FVSS

# Basic Needs

**Adolescent Mental Health**

FSD0002263 Last updated 09/02/2021

Counsellors, psychologists, psychiatrists: treatment and diagnosis.

881 Cameron Road Tauranga



(0800) 333 061  8 am - 4.30 pm, Monday to Friday.

(07) 579 8380 https://www.bopdhb.govt.nz/services/a-z- Crisis team works after hours on hospital-services/adolescent- 0800 800 508 health/adolescent-mental-health/ All services free of charge. Referral may apply.

**ARC Counselling Service - Taupo**

FSD0002209 Last updated 21/12/2020

Provides counselling, education and support to the Taupo, Turangi, Kinloch, Reporoa and Mangakino Community and assists in the understanding of and recovery from substance abuse and addiction.

Ruapehu Wing, Waiora House 129 Spa Road Taupo manager@arctpo.co.nz  Triage available daily for new or return clients.



(07) 377 1132 9am - 12.30pm & 2pm - 3.30pm. No (0800) 227 5272 appointment necessary.

https://www.arccounsellingservices.com/

Usual office hours are Monday-Friday 9am-4pm All services free of charge. No referral required.

**ARC Counselling Services - Turangi**

FSD0008343 Last updated 20/08/2020

Provides counselling, education and support to the Turangi Community and assists in the understanding of and recovery from substance abuse and addiction.

old Department of Conservation building 33 Turanga Place Turangi 3334 turangi@arctpo.co.nz  By appointment Monday to Friday 9am - 4pm.



(0800) 227 5272 All services free of charge.

(07) 386 6132 No referral required.

**Awhina Society Inc.**

FSD0002212 Last updated 25/11/2020

Taupo Women's refuge offers 24 hour advocacy, education, support, and safe accommodation to women and children affected by family violence.

Taupo Community Foodbank offers: advocacy, menu planning, recipes, and food to clients who wish to access the service.

107 Tamamutu Street Taupo 3330



info@awhina.org.nz  Refuge: Office 9am - 3pm Monday - Friday; 24

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| --- | --- |
| (07) 377 1055  (07) 377 1507 http://www.taupowomensrefuge.co.nz/    **Classification : FVSS** | hour crisis line.  Food Bank: Monday -Friday 10am-2pm All services free of charge.  No referral required. |

**Bay of Plenty Therapy Foundation**

FSD0016782 Last updated 15/02/2021

The Foundation's mission is to provide short-term funded counselling and therapy services to clients, residing in the Western Bay of Plenty, who are unable to fund their own counselling and are not entitled to counselling funded by any other organisation.

The Foundation provides both post crisis counselling and therapy and abuse related trauma counselling.

Counsellors and therapists that provide service are all experienced and qualified and belong to a professional body with clear codes of practice and ethics, some are registered professionals.

C/- 16 Estates Terrace Welcome Bay Tauranga 3175



info@boptherapyfoundation.co.nz  Counsellors operate from their own individual (0800) 267 831 premises and each have different opening times http://www.boptherapyfoundation.co.nz Some charges may apply. Referral may apply.

**Budget Advisory Service (Whakatane) Inc**

FSD0020827 Last updated 20/07/2020

We provide a free budgeting service within the Whakatane District.

39 Goulstone Road Whakatane 3120



info@budgetwhk.nz  Tuesday, Wednesday, Thursday & Friday

(07) 307 1390 9.30AM - 2.30PM

https://budgetwhk.nz/ Closed Mondays

All services free of charge. No referral required.

## Classification : BFC

**Budget Advisory Services (Rangitaiki) Inc.**

FSD0002130 Last updated 14/10/2020

Budget Advisory Service Rangitaiki Inc. offers free, supportive, confidential and culturally aware budget advisory services with trained and nationally certificated Financial Mentors.

12 Ranfurly Court Kawerau 3169



budgetservicerangitaiki@xtra.co.nz  Tuesdays 9:30am - 2:30pm

(07) 323 6653 Wednesday 9:30am - 2:30p.m

Outside these hours please phone to request an appointment or for general enquiries phone MoneyTalks 0800 345 123.

Some charges may apply. No referral required.

## Classification : BFC

**Citizens Advice Bureau - Rotorua**

FSD0006877 Last updated 10/07/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person. Additional services include advocacy, basic CV writing, JP clinics, free legal advice and face to face information for migrants new to New Zealand.

1143 Eruera Street Rotorua 3010



rotorua@cab.org.nz  9.00am - 5.00pm, Monday to Thursday and

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| (07) 348 3936 (0800) 367 222 http://www.cab.org.nz | 9.00am to 3.00pm on Friday. All services free of charge.  No referral required. |

**Citizens Advice Bureau - Taupo**

FSD0006878 Last updated 02/07/2020

Citizens Advice Bureau provides Free, confidential impartial information advice and advocacy on any issues.

We offer Free Legal Advice on every Tuesday and Wednesdays, by appointment only.

CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

107 Tamamutu Street Taupo 3351



taupo@cab.org.nz  Monday-Friday 10.00am-3.00pm

(07) 378 4253 Legal Clinics, by appointment only, Tuesdays http://www.cab.org.nz 1.00pm and Wednesdays at 12pm

All services free of charge. No referral required.

**Citizens Advice Bureau - Tauranga**

FSD0006879 Last updated 29/03/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteer members who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

38 Hamilton Street Tauranga 3110 tauranga@cab.org.nz  Monday - Friday 9.00am - 4.00pm.



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| (07) 578 1592 http://www.cab.org.nz | All services free of charge. No referral required. |

**Citizens Advice Bureau - Whakatne**

FSD0006887 Last updated 20/01/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

21 Boon Street Whakatane 3120



whakatane@cab.org.nz  Mon - Fri 9.30am - 3.30pm

|  |  |
| --- | --- |
| (07) 308 5609 (0800) 367 222 http://www.cab.org.nz      **Dawn Marie Ingall** | All services free of charge. No referral required. |
| FSD0022792 | Last updated 17/12/2020 |

Qualified Counsellor, I work with individuals to assist in issues such as low self esteem, anxiety, stress and trauma recovery. I help couples with communication problems and work with people to find resolution to disagreements. My fee is negotiable in curtain circumstances, WINZ subsidies accepted.

 Grey Street entrance (Behind Step Inn Shoes) 105a Goddards Arcade Tauranga 3110

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| dawn.ingall@beginning.co.nz  (0800) 223 446 http://www.beginning.co.nz      **Doing Good Foundation** | Tuesday to Friday, some evenings and Saturday | |
| by arrangement.  Some charges may apply.  No referral required. |  |
| FSD0006121 |  | Last updated 15/01/2021 |

We provide simple, decent, affordable homes to families in need.

321 Fraser Street Parkvale Tauranga 3144



fraser.cove@dgf.org.nz  MON-FRI: 8.30am-4.00pm

(07) 571 5052

https://www.dgf.org.nz/ SAT: 8.30am-4.00pm

SUN: Closed

All services free of charge. No referral required.

**Dress for Success Bay of Plenty**

FSD0023400 Last updated 23/04/2021

We will help you build your confidence and self-esteem by providing you with a full wrap around service. From Resume building, to Interview skills training, we will prepare you for your Interview with interview appropriate clothing and once you have achieved your goal of employment we can assist you to your financial goals. Call us to discuss your needs and to book your appointment.

“Creating Futures Together”

1195 Tutanakei Street Rotorua



bayofplenty@dressforsuccess.org  Monday to Friday, by appointment

(07) 348 3660 All services free of charge.

(027) 679 0020 Referral may apply.

https://bayofplenty.dressforsuccess.org

**Empower-U Hypnotherapy & NLP**

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| --- | --- |
| FSD0020882  Hypnotherapy, NLP and Counselling Services for     * Addictions (Smoking, Alcohol, Drugs) * Stress and Pain Management * Depression, Anxiety, Fears & Phobias * Motivation and Performance Improvement * Managing Weight & Health | Last updated 21/12/2020 |

65 James Cook Drive Welcome Bay Tauranga 3112



terry.keillor@gmail.com  Mon - Fri 9am - 6pm

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| (07) 544 2619 Evenings by Appointment (021) 595 892 Some charges may apply. http://www.empower-u.net No referral required.      **Families Achieving Balance Charitable Trust** |  |
| FSD0016807 | Last updated 04/08/2020 |

FAB provides Parent Education Seminars, Youth Mentoring, Youth Programmes, Grandparent Support Groups, Family Therapy, Personal Advocacy and Social Work Support.

The Kollective 143 Seventeenth Avenue Tauranga 3112



heather@fabct.co.nz  9 - 4pm Monday to Thursday

(07) 543 3194 All services free of charge.

(0800) 322 487 Referral may apply. http://www.fabct.co.nz

**Family & Financial Solutions Trust**

FSD0015987 Last updated 14/10/2020

Family & Financial Solutions Trust is a not for profit organisation. We provide a holistic financial mentoring program for families and individuals who come to the Trust with complex needs. We also work together with other agencies, to support a family or individual with those other complex needs in the areas of: parenting well, warm and safe housing, education, employment, being healthy and overall wellbeing.

Tawa Cottage, Waiora House - Kaimanawa Street Taupo 3330



admin@ffsolutionz.co.nz  Available to meet out of normal office hours, total

(027) 432 6459 flexibility with meetings.

(07) 376 8166 Koha/donation may apply.

No referral required.

## Classification : BFC

**Family Focus Rotorua**

FSD0004837 Last updated 29/01/2021

Home based support, advocacy, 24hr crisis line, 'listening ear' and education programmes for women and children experiencing domestic violence.

1115 Pukaki Street Rotorua 3010 office@familyfocus.org.nz  9.00am - 5.30pm Monday to Friday.



|  |  |
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| (07) 346 2096  http://www.familyfocus.org.nz | Some charges may apply. No referral required. |

## Classification : BFC, EARS, FVSS, OSCAR, PACIFIC, SHSS

**Family Works - Rotorua**

FSD0006497 Last updated 19/02/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

48 Biak Street Mangakakahi Rotorua 3010



admin.rotorua@fwn.org.nz  Monday to Friday

(07) 349 0990 8.30 am to 5.30 pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/rotorua Referral may apply.

**Get Smart Tauranga Drug & Alcohol Services**

FSD0006112 Last updated 15/03/2021

Get Smart Tauranga is a Christian community response to the growing and negative effects of substance use, abuse and addiction. We provide free Alcohol and Drug counselling, Stoked Mauri Ora, specialised intervention programs for selected students, Street Help Van relief service, support and information for youth up to the age of 24 years here in Tauranga-Moana.

Building 53, Historic Village - Village on 17th - 17th Avenue West Tauranga 3140



admin@getsmarttga.org.nz  Office is open Monday to Friday 8.30am to

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| (027) 448 7678txt (07) 571 3712 http://www.getsmarttga.org.nz | 4.30pm  CALL 0800 571 3712 Some charges may apply.  Referral may apply. |

**Good Neighbour Aotearoa Trust**

FSD0024329 Last updated 24/08/2020

Good Neighbour’s primary focus is to provide practical opportunities for people to support one another so that lives and communities are transformed.

To access our services a referral is required from a community organisation to us.

Community Gardens – located at Welcome Bay and Bethlehem our gardens are packed with produce the public are welcome to harvest as needed. We also distribute this to our charities and use it in our kitchen.

Community Projects – If you are in need of some help with a backyard clean up, assistance with a house move or delivery of warming firewood our team may be able to help.

Whanau Care Team – Walking alongside families that are struggling allows us to encourage and enable them with a hand up. Talk to us if you are needing assistance.

We offer volunteer opportunities in all areas including our Food Rescue Service, Kitchen, Community Projects Team, Community Gardens and Whanau Care Team.

 39B Burrows Street Tauranga South Tauranga 3112

office@goodneighbour.co.nz 

(07) 349 4249 (022) 043 1040 http://www.goodneighbour.co.nz

**Grief Support Services Inc**

FSD0008246

Monday to Friday 9am to 4pm Koha/donation may apply. Referral may apply.

Last updated 20/04/2021

Providing subsidised counselling for those affected by grief and loss, also providing after suicide support.

Upstairs 147 Chadwick Road Greerton Tauranga 3112



support@griefsupport.org.nz  Monday 12:30 p.m. - 8 p.m. Tuesday to Friday 9

(07) 578 4480 a.m. - 4.30 pm

http://griefsupport.org.nz Koha/donation may apply.

No referral required.

**Independent Living Choices Limited**

FSD0016732 Last updated 14/08/2020

Independent Living Choices Ltd (ILCL) aims to provide assistance with finding affordable, sustainable, independent housing and/or other accommodation and practical support around managing a tenancy/or accommodation in the Taupo and Turangi areas. Referrals to ILCL are accepted on receiving a completed referral form from either your key worker/counsellor/clinician of the Mental Health Services or Addiction Services of Lakes DHB.

michelle.ilc@xtra.co.nz  Independent Living Choices are contactable and

(07) 377 1224 available from 8.30 am to 5.00 pm Monday to

(027) 254 2810 Friday

All services free of charge. Referral may apply.

**iThink Psychology**

FSD0022722 Last updated 25/03/2021

Registered Psychologist offering support to Adolescents, Adults and Couples. Therapy for depressive and mood concerns (including Postnatal and Bipolar), Anxiety (including General, Social, Phobias and Obsessive Compulsive), Self Harming, Relationships, Adjustment Concerns, Bullying, Assertiveness Training, Building Confidence and Self Esteem, Stress Management and Relaxation.

63 Seventh Avenue Tauranga 3110



info@ithinkpsychology.nz  Monday to Friday 8:00am to 5:00pm. After

|  |  |
| --- | --- |
| (07) 578 2268 http://www.ithinkpsychology.nz | hours available by request.  Some charges may apply.  No referral required. |

**Jezreel Womens Support Home**

FSD0018412 Last updated 15/02/2021

Jezreel is a shared home offering a safe supportive space for women and their children. We promote healthy life choices through providing opportunities for Life Skills training and strong support networks.

We aim to provide long term relational support as part of a Transformational Community.

jezreelhouse@xtra.co.nz  7 days a week (07) 308 4238 Some charges may apply.

No referral required.

**Kai Maanga Foodbank**

FSD0024324 Last updated 24/08/2020

Bethlehem Baptist Church provides a safe welcoming environment in services and programs for children, youth and adults of all ages. Within this Church is KAI MAANGA, our foodbank that helps those who are struggling to put food on the table. Whether it is through general hardship or covid19 related, we can help. We also have a Counselling Centre called TE WHAHI TUMANAKO (Place of Hope) that is open to everyone including children who are struggling with specific issues.

The requests for food hampers and counselling are attached (see web links).

 90 Bethlehem Road Bethlehem Tauranga 3110

michaela@bethlehem.org.nz  Monday - Friday 9.00am - 5.00pm

(07) 576 2344 Koha/donation may apply. https://bethlehem.org.nz No referral required.

**Katikati Christian Foodbank**

FSD0024300 Last updated 19/08/2020

Katikati Foodbank provides food support for the community for those struggling financially.

4 Wedgewood Street Katikati 3129



Katikatifoodbank@gmail.com  Currently open by volunteers as required- aiming

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| (027) 203 7373 http://Katikatifoodbank.nz | to be open Mon- Fri 10:30am - noon, as soon as possible  All services free of charge.  No referral required. |

**Lifelink/Samaritans Inc - Rotorua**

FSD0004868 Last updated 16/11/2020

24 hour emergency confidential befriending and listening service. Working with people and all age and ethnic groups.

1274 Fenton Street CBD Rotorua 3040



rotorua.lifelink@xtra.co.nz  Staffed support line open 24 hours, 7 days a

(07) 348 0567 week.

(0800) 726 666 All services free of charge.

No referral required.

**Manaaki Ora Trust - Youth Service**

FSD0004838 Last updated 19/06/2020

Primary aim of the Trust is to seek well being for people of all ages.

 1188-1194 Amohia Street Rotorua 3010

|  |  |
| --- | --- |
| YouthService@manaakiora.org.nz  (0800) 348 2400 http://www.tipuora.org.nz/manaaki-oratrust/ | Monday to Friday 9am - 5pm All services free of charge.  No referral required. |

**Mangatawa Papamoa Blocks Incorporated**

FSD0022855 Last updated 22/03/2021

Mangatawa Papamoa Blocks Incorporation (Mangatawa) is a Maori Incorporation that was formed on 27 May 1957. We currently have approximately 600 shareholders, with a total land holding of approximately 750 acres.

Mangatawa is also a Social Housing Provider with a limited number of rental properties available to shareholders or beneficiaries of shareholders who are also listed on the Social Housing Register. We have a papakainga with 12 4-bedroom rental homes, 12 2-bedroom kaumatua homes and 4 1-bedroom kaumatua homes.

1 Te Rama o Te Tihi Place RD5 Mangatawa Tauranga 3175



admin@mangatawa.com  Office is open Monday to Friday 9am to 4.30pm

(07) 574 8365 Some charges may apply. http://mangatawa.com Referral may apply.

**Maori Women's Welfare League - Opotiki**

FSD0001620 Last updated 11/01/2021

Aims to play an effective role in the cultural, social and economic development of the community.

mwwl.waiariki.ropu@gmail.com  Some charges may apply.

(04) 473 6451 (National office) No referral required.

**Merivale Community Centre**

FSD0016462 Last updated 23/07/2020

The purpose of Merivale Community Centre is to achieve a thriving, vibrant community realising its potential where people are safe, connected, and making healthy choices for themselves, their whnau and their community.

We provide a variety of social services and programmes to support whnau and individuals. These range from social work support, budgeting advice, counselling, referral and advocacy support, peer support groups and well-being programmes, or sometimes just having a cup of tea and lending an ear.

We have a particular focus on tamariki and rangatahi. We have a range of youth development programmes that help build relationships of trust and aim to support their learning and growth.

We serve as a hub, to bring together the support and information that people need, in a safe, nonjudgmental environment.

10 Kesteven Avenue Merivale Tauranga



manager@merivale.org.nz  9.00 am to 5.00 pm Monday to Friday

(07) 578 6450 All services free of charge. http://merivalecommunity.org No referral required.

## Classification : OSCAR

**Mokoia Community Association Inc.**

FSD0004843 Last updated 14/12/2020

The Mokoia Community Association works alongside its Eastside communities to create and achieve locally owned visions and goals. It enables communities to make the most of all they've got, using a strength based collaborative approach.

297 Vaughan Road Owhata Rotorua admin@mokoiaca.org.nz  Contact during business hours.



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| (07) 345 5971  https://www.facebook.com/Inside-  Eastside-Rotorua-443404149058633/ | Times may vary.  All services free of charge.  No referral required. |

**Murupara Budget Advisory Service Trust**

FSD0005919 Last updated 11/01/2021

Murupara Budget Advice Services Trust offers free, supportive, confidential and culturally aware budget advisory services with trained and certified Financial Mentors.

22 Pine Drive Murupara 3025



muruparabudget@gmail.com  Monday - Thursday,8.00am - 4.30pm

|  |  |
| --- | --- |
| (07) 366 5159  (021) 246 6833    **Classification : BFC** | Friday - Emergency Appointments only  Appointment is essential All services free of charge.  No referral required. |

**Ngati Awa Social and Health Services**

FSD0002958 Last updated 30/03/2021

Provides social, health and education services to Ngati Awa and the wider community within the Ngati Awa rohe (Eastern Bay of Plenty District).

15 Golf Links Road Whakatane 3191



enquiries@nash.org.nz  Monday to Friday 8.00am - 5.00pm.

(07) 306 0096 Some charges may apply. http://www.nash.org.nz Referral may apply.

## Classification : THP

**Opotiki Community Centre Inc**

FSD0005970 Last updated 03/11/2020

We are a Social Service, offering budgeting, counselling, advice, information, advocacy, referrals and whanau/family support. We also have two Op. shops and are agents for Ezee Meals.

Pohutukawa House 26 King Street Opotiki 3122



volunteer.network@xtra.co.nz  Open Tuesday + Thursday 10 am - 3.30pm. and

(07) 315 6056 Friday by Appointment (07) 315 6055 All services free of charge.

No referral required.

**Options Counselling - Tauranga**

FSD0018297 Last updated 18/04/2021

For many years I have really enjoyed working with people - as a nurse, a career counsellor, a counsellor and a supervisor. I am passionate about the positive difference counselling can make in people's lives. I use a non judgemental, warm, empathetic, accepting approach to create a relationship of trust with my clients, as the counseling work we do together is influenced by the strength of our relationship.

While I enjoy all counselling work my particular areas of interest are couples counselling; parenting; building self confidence, assertiveness and self compassion; working with individuals or couples experiencing sexual problems; anger management; career counselling; loss and grief; health and wellness; workplace stress, burnout and conflict resolution.

Level 1, Churchill Building 45 Grey Street Tauranga 3110



debbie@optionscounselling.co.nz  Morning, afternoon, evening appointments

(027) 824 7518 available. Weekend appointments may be http://www.optionscounselling.co.nz available if no other times suit clients.

Appointments also available by Zoom.

Some charges may apply. No referral required.

**Pacific Coast Technical Institute**

FSD0008090 Last updated 25/10/2020

PCTI offers industry relevant, accessible and flexible training programmes focused on leadership capability, workplace culture and core skills.

We are currently offering training in the health and safety and retail sectors, PCTI's vision is for local industries to have a prepared and effective workforce.

PCTI train youth and adults to confidently and successfully enter the workplace.

81 Hull Road Mount Maunganui 3116



reception@pcti.co.nz  8am - 4pm, Monday to Friday.

(07) 575 2185 Freephone: 0508 2 TRAIN (0508 28 72 46) (0508) 287 246 All services free of charge. http://www.pcti.co.nz Referral may apply.

**Papamoa Family Services**

FSD0015438 Last updated 09/04/2021

Providing local social service initiatives which assist, support and empower the people of Papamoa to take positive action in their lives.

A nation wide network which seeks to express the love of Christ through loving service, and to work towards justice and equality for all in society.

35E Hartford Avenue Papamoa Tauranga 3118



admin.pfs@acw.org.nz  Monday - Friday, 9am - 4pm

(07) 574 7170 Koha/donation may apply.

(021) 944 332 No referral required.

https://papamoafamilyservices.acw.org.nz

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## Classification : BFC

**PGF Services - Rotorua Branch**

FSD0006216 Last updated 01/04/2021

The Problem Gambling Foundation of New Zealand is now trading as PGF Group, the overarching brand for PGF Services, Asian Family Services and Mapu Maia Pasifika Service.

All services provide free, professional and confidential counselling for anyone affected by gambling problems. We also provide health promotion, education and information.

PGF Services: 0800 664 262 or email help@pgf.nz www.pgf.nz

Mapu Maia Pasifika Service: English, Samoan, Tongan and Tokelauan. Ph 0800 212 122 or email help@mapumaia.nz www.mapumaia.nz

Asian Family Services: Provided in English, Korean, Japanese, Cantonese, Mandarin, Thai,

Vietnamese and Hindi. Asian Helpline 0800 862 342 www.asianfamilyservices.nz All our teams provide presentations to community groups, businesses and schools We also provide referrals to budgeting or other services if required.

If you would like to make a time to discuss your own or someone else’s gambling contact us. It's free and confidential.

1209 Hinemaru Street Rotorua 3010



help@pgf.nz  8.30am to 5.00pm phone contact

(0800) 664 262 Text 5819 for help

http://www.pgf.nz Available from 8.30am until 5.00pm Monday to

Friday and is a free service All services free of charge. No referral required.

**Pirirakau Hauora Charitable Trust**

FSD0008359 Last updated 20/11/2020

We are a Kaupapa Maori hapu-based Health and Social Services organisation with a rural location, catering to all ages. Pirirakau Hauora coordinates and delivers its services in line with the philosophy of Te Whare Tapa Wha. We strive to provide and promote services that will achieve wellbeing for Maori, whanau, hapu and the wider community. We welcome new clients and all personal information and/or enquiries will be treated strictly confidential as per the Privacy Act 1993.

3 Lochhead Road Te Puna Tauranga 3176 manager@pirirakauhauora.org.nz  Monday - Friday 8am - 4.30pm.



(07) 552 4573 Some charges may apply. http://www.pirirakauhauora.org.nz Referral may apply.

## Classification : OSCAR

**REAP - Central Plateau**

FSD0002234 Last updated 21/09/2020

Central Plateau REAP is a not-for-profit lifelong learning NGO that delivers a variety of educational and family support programmes that redress the disadvantages experienced by rural dwellers in accessing the range and depth of activities and services enjoyed by their urban counterparts.

We deliver Early Childhood, School and Adult Community Education programmes.

Central Plateau REAP also provides family education and support programmes, including a Male

Mentor programme for men wanting support and guidance in their parenting and partnering roles.

We deliver Strengthening Families for Taupo and Turangi and SKIP (Strategies with Kids

Information for Parents) and the Taupo Violence Intervention Network for

Taupo/Turangi/Mangakino. REAP also runs the Central Plateau Schools Attendance Service and Intensive Literacy and Numeracy. CP REAP developed Taupo’s first ISP and still provides various internet services including High Speed Wireless Broadband for isolated rural areas.

73 Titiraupenga Street Taupo 3351



reception@reap.org.nz  9.00am-5.00pm, Monday- Thursday.

(07) 378 8109

http://www.reap.org.nz 9.00am- 3pm Friday.

Some charges may apply. Referral may apply.

## Classification : FVSS

**Rosemary Kibblewhite**

FSD0006096 Last updated 19/03/2021

Counselling for couples, individuals, and families. Encompasses all areas of counselling apart from: drug and alcohol, and violent males.

2 Baxendale Drive Matipo Heights Rotorua 3015



rosiekibb@gmail.com  Monday - Thursday, 9.00am - 6.00pm.

(021) 059 2000 Some charges may apply. (021) 059 2000 No referral required.

**Rotorua Budget Advisory Service Inc.**

FSD0004847 Last updated 14/09/2020

Free and confidential budget advice and building financial capability services for individuals, households and whanau, to help them manage their money effectively and build personal money

skills and knowledge.

1247 Pukuatua Street Rotorua 3010 rbas@rotoruabudgetadvice.co.nz (0800) 420 028 http://www.rotoruabudgetadvice.co.nz



## Classification : BFC

Main office: 9am to 3pm Mon-Fri Work & Income: 9am to 4pm Tue-Fri Some charges may apply. No referral required.

**Shakti Ethnic Women's Support Group (Central Region) Inc**

FSD0015014 Last updated 23/11/2020

A women's organisation for and by Asian, African and Middle-Eastern women. Our mission is to facilitate and ensure good health and overall well-being of New Zealand's migrant and refugee communities to enable all immigrants to be fully integrated into New Zealand society.

Building 20 - The Historic Village - 17th Avenue West Tauranga 3110



shakticentral@shakti.org.nz  Monday - Friday 9am - 3pm. 0800 Crisis Line

|  |  |
| --- | --- |
| (07) 579 0532 (0800) 742 584 http://www.shakti.org.nz | available 24 Hours  All services free of charge.  No referral required. |

**Society of St Vincent de Paul - Taupo**

FSD0002237 Last updated 19/11/2020

We help anyone in need. Visit the sick, lonely and elderly. We help set up families where there is need i.e. resettling, Fire, Relationship break up, Transport, Aid, Food, Financial difficulties.

Support where ever it is needed.

St Patrick's Catholic Church 88 Acacia Bay Road Nukuhau Taupo 3330



heatherking43@hotmail.com  10.00am-4.00pm, Monday-Friday.

(07) 378 4712 All services free of charge. http://www.svdp.org.nz Referral may apply.

**St Johns Church Rotorua**

FSD0004924 Last updated 15/07/2020

We are a church whose ministry extends to social services such as a food bank.

276 Fenton Street Rotorua 3010



office@rdpc.org.nz  9.00am - 3.30pm Monday to Thursday

|  |  |
| --- | --- |
| (07) 348 2954 http://www.rdpc.org.nz | All services free of charge. No referral required. |

**St Peters House**

FSD0017837 Last updated 11/03/2021

St Peters House is a community organisation based in central Tauranga operated by a charitable trust.

Our aim is to make a positive difference to individuals and families facing life challenges. We provide the following services: counselling - individual & couple, personal development courses for women, Incredible Years parenting courses, practical life skills course, marriage course, debt management, and food parcel referrals.

136 Spring Street Tauranga 3110



reception@stpetershouse.co.nz  Tuesday - Friday, 9am to 3pm

|  |  |  |
| --- | --- | --- |
| (07) 571 5916 http://www.stpetershouse.co.nz      **St Vincent de Paul - Rotorua**  FSD0004861  To provide practical help to those in need. | Some charges may apply. No referral required. | Last updated 01/04/2021 |

213 Old Taupo Road Utuhina Rotorua



(07) 347 7376  10.00am - 4.00pm Monday to Friday.

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| http://www.svdp.org.nz | All services free of charge. No referral required. |

**St Vincent de Paul - Western Bay of Plenty**

FSD0008107 Last updated 18/01/2021

" WE HELP PEOPLE "

Our shops are solely here to provide funds for the services we provide in our local community, when you buy from us you are helping support the community, we do not sell whiteware, beds or baby equipment, they are checked for safety, cleaned and given out FREE to those who need help..

ALL OUR FUNDS STAY HERE IN THE COMMUNITY..

We are at the Heart of all other community agencies, helping and working together to help people in need...

We also provide...

* Financial help
* Clothing
* Food Bank
* Furniture
* Support
* Baby equipment
* Case by case help....

We are an essential service provider...

766 Cameron Road Tauranga South Tauranga 3112



helpfrombopvinnies@gmail.com  Monday to Friday 9am - 1pm

(07) 578 3814 All services free of charge.

(07) 579 6453 No referral required. http://www.bopvinnies.co.nz

**TAKITIMU HOUSE**

FSD0022690 Last updated 28/03/2021

Vision: A safe place to sleep for those without shelter.

Mission Statement: To provide the homeless people in Tauranga Moana temporary shelter and access to services designed to break the cycle of homelessness and offer hope of a better future for themselves and our community.

 171 Elizabeth Street Tauranga 3110

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| --- | --- |
| annamarie@tmnt.org.nz  (07) 579 5322  (027) 579 5322    **Classification : THP**    **Taupo Baptist Church** | Guests are referred to the shelter via the Ministry of Social Development. The shelters Social Work Service is available Monday to Friday with flexible hours designed to meet the needs of the guests.  Some charges may apply. No referral required. |
| FSD0002240 | Last updated 15/10/2020 |

Provides for people in community/grassroots support from a Christian framework and youth & children's programmes which come from a Christian value base.

corner of and Taupo View Road 141 Rifle Range Road Taupo



office@taupobaptist.org.nz  Office Hours: Monday - Thursday 8.30am -

(07) 378 9275 1.30pm. http://www.taupobaptist.org.nz All services free of charge.

No referral required.

**Taupo Budget Advisory Service Inc.**

FSD0002214 Last updated 26/08/2020

To provide support for people who need money management, enabling them to take effective control of their own finances.

69 Paora Hapi Street Taupo



info@tbas.org.nz  8.30am-3.00pm, Monday-Friday.

(07) 377 1094

(027) 577 0080 Appointments outside working hours available on https://www.facebook.com/TaupoBudgetA request. dvice/ All services free of charge.

No referral required.

## Classification : BFC

**Tauranga Budget Advisory Service**

FSD0002282 Last updated 17/12/2020

Providing free, friendly and non-judgemental financial mentoring and support for individuals, families and whanau across greater Tauranga. We work alongside our clients to build their knowledge and confidence, create a budget, manage debt and develop a plan for a better future.

Historic Village - 17th Avenue West Tauranga 3112



admin@tgabudget.org.nz  Monday to Friday clinics at Tauranga, Te Puke,

|  |  |
| --- | --- |
| (07) 578 0969 (027) 629 8938 http://www.tgabudget.org.nz    **Classification : BFC**    **Tauranga City Council** | Maketu, Welcome Bay, Merivale, Katikati, Toi ohomai, Papamoa and Bayfair. After hours clinic Wednesday, University of Waikato.  All services free of charge. Referral may apply. |
| FSD0005893 | Last updated 12/04/2021 |

Tauranga City Council provide 246 one bedroom units throughout Tauranga and Mt Maunganui.

These are quality units at a low rental for the elderly who meet the eligibility criteria.

Ground Floor 91 Willow Street Tauranga



info@tauranga.govt.nz  Mon - Thu 9.00am - 11.30am

(07) 577 7242 Call Centre: 24/7

http://www.tauranga.govt.nz Some charges may apply.

Referral may apply.

|  |  |
| --- | --- |
| **Tauranga Community Housing Trust** |  |
| FSD0021494 | Last updated 05/02/2021 |

TCHT - Provides housing and housing related services.

Vision: Enhancing community well-being through the provision of quality, appropriate and affordable housing.

Mission:To be a recognised provider of quality housing and related services.

1/50 Devonport Road Tauranga 3110



admin@tcht.org.nz  Open from 8am to 4.30pm Mon - Fri (0800) 548 248 Some charges may apply. http://www.tcht.org.nz No referral required.

## Classification : THP

**Tautoko Mai Sexual Harm Support**

FSD0022687 Last updated 11/12/2020

Tautoko Mai provides medical assessment and treatment, forensic services, crisis support and ACC sensitive claims counselling for victims of sexual assault/abuse in the BOP DHB area.

Unit 7 120 Hamilton Street Tauranga 3110



refer@tautokomai.co.nz  Drop In: 8.30-5 Mon-Fri (excluding public

(07) 577 0512 holidays)

(0800) 2BSAFE (0800 227 233) 0800 2 b safe helpline 24/7 https://tautokomai.co.nz All services free of charge.

No referral required.

## Classification : SHSS

**Te Korowai Roopu Tautoko Inc**

FSD0021506 Last updated 22/12/2020

To empower whanau living in the role of Ngati Tuwharetoa and Aotearoa in providing for their own development.

To actively support and promote children and their whanau in the greater Taupo/Turangi area.

To promote Te Tiriti o Waitangi as the foundation for the development of our programs.

We also provide support in relation to access to boarding schools, funding to assist with scholarships. One on one support in schools for school aged children. Support for rangatahi and youth in accessing training programs or transitioning back into mainstream schools. Support in Family courts, Advocacy and a referral service. Support in establishing Whanau Hui and obtaining positive outcomes.

63 Waikato Street Taupo 3330



admin@tekorowai.co.nz  Open 8.30am - 4.30pm Monday-Friday however

|  |  |  |
| --- | --- | --- |
| (07) 378 3335 (0800) 857 839 https://www.tekorowai.co.nz/    **Classification : FVSS**    **Te Runanga Ngai Tamawhariua**  FSD0005922  Whanau Ora Provider | we are available 24 hours.  All services free of charge.  Referral may apply. | Last updated 24/10/2020 |

18 Rereatukahia Road Katikati 3178



reception@tamawhariua.org.nz  8.30am - 3.30pm Monday to Friday.

|  |  |
| --- | --- |
| (07) 549 0760 (027) 549 0392 http://tamawhariua.nz | or 24/7 via mobile.  All services free of charge.  No referral required. |

**Te Runanga o Ngaiterangi Iwi Trust**

FSD0002271 Last updated 18/12/2020

Ngaiterangi Iwi Social Services have established a holistic approach when assessing and assisting with people's needs. Our quality Service includes: Counselling, Budget advice, Care and Protection (At Risk Youth).

Off Taiaho Place 25 Te Awa O Tukorako Lane Mount Maunganui Tauranga 3149 admin@ngaiterangi.iwi.nz  Monday to Friday 8.30 am - 4 pm



(07) 575 3765 All services free of charge. http://www.ngaiterangi.com/ No referral required.

**Te Tuinga Whanau Support Services Trust**

FSD0005993 Last updated 04/02/2021

Our goal is to promote the well being of individuals and families by providing information and support to enable them to achieve their full potential and independence.

190 Chadwick Road Greerton Tauranga



info@ttw.org.nz  9am-4pm Monday to Friday

(07) 571 0875 Some charges may apply. http://www.ttw.org.nz No referral required.

## Classification : THP

**Tenancy Services - Tauranga**

FSD0006239 Last updated 18/03/2021

We offer advice and information for landlords and tenants who rent their homes. We administer the Residential Tenancies Act 1986. We receive and hold bonds until the end of a tenancy, we provide dispute resolution services, and we administer the State Housing Appeals Authority.

|  |  |
| --- | --- |
| info@tenancy.govt.nz (0800) 836 262 (0800) TENANCY  https://www.tenancy.govt.nz/ | To visit us for personal assistance you MUST make an appointment by calling 0800 836 262 Some charges may apply.  No referral required. |

**The Salvation Army - Mt Maunganui**

FSD0007501 Last updated 19/04/2021

Worship, community and welfare services of The Salvation Army

57 Eversham Road Bayfair Mt Maunganui 3116



mtmaunganui.corps@salvationarmy.org.n  Office open Tuesday & Friday 10.00am -

|  |  |
| --- | --- |
| z  (07) 575 7439 https://www.salvationarmy.org.nz/findchurchcentre/new-zealand/central-bayplenty/mount-maunganui/mountmaunganui-corps | 3.00pm. Closed on Mondays, Wednesday and Thursdays. Emergencies at any time.  All services free of charge.  No referral required. |

**The Salvation Army - Rotorua**

FSD0004859 Last updated 19/04/2021

Community and welfare services of The Salvation Army.

1238 Pukuatua Street Rotorua 3010



rotorua.corps@salvationarmy.org.nz  9.30am - 3:30pm Monday to Friday

|  |  |  |
| --- | --- | --- |
| (07) 346 8077 (029) 775 0040 https://www.salvationarmy.org.nz/findchurchcentre/new-zealand/central-bayplenty/rotorua/rotorua-corps      **The Salvation Army - Taup** | \* please note that the office may be closed when | |
| we are running courses.  Some charges may apply.  No referral required. |  |
| FSD0002235 |  | Last updated 07/04/2021 |

Worship, community and welfare services of The Salvation Army in Taup Caring for people, transforming lives and reforming society

2 Kiddle Drive Taupo 3330



taupo.corps@nzf.salvationarmy.org  Our Community Office is open four days a week

|  |  |  |
| --- | --- | --- |
| (07) 378 4142 http://www.salvationarmy.org.nz/centres/n z/central-bay-of-plenty/taupo/taupo-corps      **The Salvation Army - Tauranga** | at our Family Store at 77 Spa Road.  We are available at 2 Kiddle Drive throughout the week and happy to be contacted to arrange | |
| appointments.  Some charges may apply.  No referral required. |  |
| FSD0002279 |  | Last updated 27/04/2021 |

Worship, community and welfare services of The Salvation Army

 51 Fifth Avenue Tauranga 3110

tauranga\_corps@nzf.salvationarmy.org 

(07) 578 4264 https://www.salvationarmy.org.nz/centres/ nz/central-bay-ofplenty/tauranga/tauranga-corps

**The Salvation Army - Whakatane**

FSD0023284

Store hours: Weekdays 9am - 5pm. Saturdays 9 am - 4pm. Community Ministries Office hours: Monday - Friday 9am - 12pm and after 1pm by appointment only.

Some charges may apply. No referral required.

Last updated 26/03/2021

Worship, community and welfare services of The Salvation Army

The Salvation Army has a number of Community Ministries centers around New Zealand. Here in Whakatane (and for the wider Eastern Bay of Plenty) we provide individuals and families with food parcels, financial mentoring, advocacy, welfare assistance, emergency/transitional housing and programmes designed to help people out of difficult circumstances.

We can also connect you to other local community services and the wider Salvation Army social services including help with addictions (including problem gambling) and church groups .

Availability: 9.30am - 3:00pm Monday to Friday or via appointment outside of these times.

Salvation Army Centre 87 King Street Whakatane 3159



whakatane.corps@salvationarmy.org.nz  Monday - Friday 9-3 (or via apt outside of these

(07) 308 6923 hours)

https://www.salvationarmy.org.nz/centres/

nz/central-bay-of- Foodbank Tuesday & Thurs 9-12.30pm plenty/whakatane/whakatane-corps Some charges may apply.

No referral required.

**Trinity Centre**

FSD0024334 Last updated 26/08/2020

Trinity Centre is a community-led service hub based in Ngongotaha, Rotorua. Trinity works in and with the community to supply subsidised grocery items and free fruit, vegetables and bread and very affordable clothing.

13 Hall Road Ngongotaha Rotorua 3010



trinitycentre@rdpc.org.nz  Thursday mornings 8.30 - 11.30

Some charges may apply. No referral required.

**Tuakiri Charitable Trust**

FSD0023115 Last updated 24/07/2020

We are a Kaupapa Maori Care Service approved by Oranga Tamariki - Ministry for Children to provide a shared care service for young offenders. Our mission is to provide a residential home with a supportive programme that supports, encourages and empowers young people to move into a life of independence.

618 Te Weta Road Waikite Valley chantelle.walker@tuakiri.nz  Office Hours 8:30am-5:00pm.



|  |  |
| --- | --- |
| (021) 026 44048  (07) 348 1231 ext 3 | Our Care Service is 24 hours.  All services free of charge.  Referral may apply. |

**Tuatara Counselling Services, from the beginning**

FSD0023533 Last updated 23/03/2021

Tuatara Counselling Services provides confidential, safe, and non-judgemental counselling for people of all ages.

Counselling may be useful in times of stress, grief, depression, anxiety, trauma or anger; if you are struggling with relationship, childhood or parenting issues; or if you are wanting to talk about any aspect of your life that has become difficult for you.

Tuatara Counselling Services offers you the option of traditional Counselling as well as more creative options including Sandplay Therapy.

Jacqueline Chartrand-Glenn is an NZAC Registered Counsellor based in Taupo, New Zealand.

She works with funding organisations and is ACC registered for sensitive claims.

2 Heuheu Street Taupo 3330



tuataracounsellingservices@gmail.com  Monday - Friday 8.30am - 5pm

(022) 692 7351 Some charges may apply. http://www.tuataracounsellingservices.nz/ No referral required.

**T Mia Whnau - Midland Region**

FSD0007824 Last updated 14/08/2020

Vision: A World Strong with Children

Mission statement: To transform the lives of tamariki and whanau through healing trauma and restoring healthy, respectful and protective relationships so that they can thrive in their communities

2 Moana Terrace Lynmore Rotorua 3010



midland@standforchildren.org.nz  Office hours 8.00 am to 5.00 pm Monday to

(07) 345 9097 Friday. http://standforchildren.org.nz All services free of charge. Referral may apply.

**Volunteer Network**

FSD0001601 Last updated 08/10/2020

Aims to provide a community centre to promote the health and wellbeing of people in the Opotiki district. Core operation is Budgeting Services.

Pohutukawa House 26 King Street Opotiki 3122



volunteer.network@xtra.co.nz  10.00am - 3.30pm, Wednesday and Thursday (07) 315 6056 All services free of charge.

No referral required.

**WERA Aotearoa Charitable Trust**

FSD0019359 Last updated 08/06/2020

WACT provides a high level of community development with the purpose of growing the skills, knowledge and potential of those we serve.

We have extensive experience in assisting communities, families and individuals towards strategies that are self sustaining, empowering and profitable.

First Floor, The Wera Hub 1163 Pukuatua Street Rotorua 3010



info@wact.org.nz  Office Hours 9:00am - 3:00pm

(07) 346 1337 Main Office (Rotorua)

(0800) 469 372 Youth Services are held in the Tokoroa Office. http://www.wact.org.nz Free 0800 469 372 number 0800 GO WERA

Some charges may apply. Referral may apply.

## Classification : THP, YS

**Whakaatu Whanaunga Trust**

FSD0001602 Last updated 27/12/2020

Whakaatu Whanaunga Trust operates a quality, confidential, culturally appropriate service.

Providing services to empower people to manage their lives and improve their quality of life.

94B Church Street Opotiki 3122 wwt@wwt.org.nz  8.30am - 4.30pm, Monday to Friday.



|  |  |
| --- | --- |
| (027) 534 4504 (07) 315 5174 http://www.wwt.org.nz/    **Classification : BFC, FVSS** | All services free of charge. No referral required. |

**Work and Income - Bay of Plenty Regional Office**

FSD0015268 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday to Friday 8am - 4.35pm http://www.workandincome.govt.nz All services free of charge.

No referral required.

**Work and Income - Greerton Service Centre**

FSD0007947 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

(2 Tebbs Lane) 53 Courtney Road Gate Pa Tauranga 3112



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Kawerau Service Centre**

FSD0007948 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Tarawera Mall - Plunket Street Kawerau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Mt Maunganui Service Centre**

FSD0007949 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

9 Owens Place Bayfair



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 9:30am - 5pm  All services free of charge.  No referral required. |

**Work and Income - Murupara Service Centre**

FSD0007950 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

41 Pine Drive Murupara



(0800) 559 009  Monday, Tuesday, Thursday, Friday 9am http://www.workandincome.govt.nz 4:00pm. Wednesday 10:30am - 4:00pm.

All services free of charge. No referral required.

**Work and Income - Opotiki Service Centre**

FSD0007951 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

93 Church Street Opotiki



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Rotorua Community Link**

FSD0007952 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Taupo (Heartlands)**

FSD0007953 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

77 Heuheu Street Taupo 3351



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Tauranga Service Centre**

FSD0007954 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Cnr Durham and Spring Street Tauranga



(0800) 559 009  8:30am-5:00pm Monday, Tuesday, Thursday, http://www.workandincome.govt.nz Friday.

9:30am-5:00pm Wednesday.

All services free of charge. No referral required.

**Work and Income - Te Puke Service Centre**

FSD0007955 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

99 Jellicoe Street Te Puke



teresa.margan001@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Turangi Community Link**

FSD0007957 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

- Ohuanga Road Town Centre Turangi 3334



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Whakatane Community Link**

FSD0007958 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

24 Pyne Street Whakatane 3120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

# Budgeting / Financial Capability

**Budget Advisory Service (Whakatane) Inc**

FSD0020827 Last updated 20/07/2020

We provide a free budgeting service within the Whakatane District.

39 Goulstone Road Whakatane 3120



info@budgetwhk.nz  Tuesday, Wednesday, Thursday & Friday

(07) 307 1390 9.30AM - 2.30PM

https://budgetwhk.nz/ Closed Mondays

All services free of charge. No referral required.

## Classification : BFC

**Budget Advisory Services (Rangitaiki) Inc.**

FSD0002130 Last updated 14/10/2020

Budget Advisory Service Rangitaiki Inc. offers free, supportive, confidential and culturally aware budget advisory services with trained and nationally certificated Financial Mentors.

12 Ranfurly Court Kawerau 3169



budgetservicerangitaiki@xtra.co.nz  Tuesdays 9:30am - 2:30pm

|  |  |
| --- | --- |
| (07) 323 6653    **Classification : BFC** | Wednesday 9:30am - 2:30p.m  Outside these hours please phone to request an appointment or for general enquiries phone MoneyTalks 0800 345 123.  Some charges may apply.  No referral required. |

**Citizens Advice Bureau - Rotorua**

FSD0006877 Last updated 10/07/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person. Additional services include advocacy, basic CV writing, JP clinics, free legal advice and face to face information for migrants new to New Zealand.

1143 Eruera Street Rotorua 3010



rotorua@cab.org.nz  9.00am - 5.00pm, Monday to Thursday and

|  |  |
| --- | --- |
| (07) 348 3936 (0800) 367 222 http://www.cab.org.nz | 9.00am to 3.00pm on Friday. All services free of charge.  No referral required. |

**Citizens Advice Bureau - Taupo**

FSD0006878 Last updated 02/07/2020

Citizens Advice Bureau provides Free, confidential impartial information advice and advocacy on any issues.

We offer Free Legal Advice on every Tuesday and Wednesdays, by appointment only.

CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

107 Tamamutu Street Taupo 3351



taupo@cab.org.nz  Monday-Friday 10.00am-3.00pm

(07) 378 4253 Legal Clinics, by appointment only, Tuesdays http://www.cab.org.nz 1.00pm and Wednesdays at 12pm

All services free of charge. No referral required.

**Citizens Advice Bureau - Tauranga**

FSD0006879 Last updated 29/03/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteer members who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

38 Hamilton Street Tauranga 3110 tauranga@cab.org.nz  Monday - Friday 9.00am - 4.00pm.



|  |  |
| --- | --- |
| (07) 578 1592 http://www.cab.org.nz | All services free of charge. No referral required. |

**Citizens Advice Bureau - Whakatne**

FSD0006887 Last updated 20/01/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

21 Boon Street Whakatane 3120



whakatane@cab.org.nz  Mon - Fri 9.30am - 3.30pm

|  |  |
| --- | --- |
| (07) 308 5609 (0800) 367 222 http://www.cab.org.nz | All services free of charge. No referral required. |

**Family & Financial Solutions Trust**

FSD0015987 Last updated 14/10/2020

Family & Financial Solutions Trust is a not for profit organisation. We provide a holistic financial mentoring program for families and individuals who come to the Trust with complex needs. We also work together with other agencies, to support a family or individual with those other complex needs in the areas of: parenting well, warm and safe housing, education, employment, being healthy and overall wellbeing.

Tawa Cottage, Waiora House - Kaimanawa Street Taupo 3330



admin@ffsolutionz.co.nz  Available to meet out of normal office hours, total

(027) 432 6459 flexibility with meetings.

(07) 376 8166 Koha/donation may apply.

No referral required.

## Classification : BFC

**Family Focus Rotorua**

FSD0004837 Last updated 29/01/2021

Home based support, advocacy, 24hr crisis line, 'listening ear' and education programmes for women and children experiencing domestic violence.

1115 Pukaki Street Rotorua 3010 office@familyfocus.org.nz  9.00am - 5.30pm Monday to Friday.



|  |  |
| --- | --- |
| (07) 346 2096  http://www.familyfocus.org.nz | Some charges may apply. No referral required. |

## Classification : BFC, EARS, FVSS, OSCAR, PACIFIC, SHSS

**Jezreel Womens Support Home**

FSD0018412 Last updated 15/02/2021

Jezreel is a shared home offering a safe supportive space for women and their children. We promote healthy life choices through providing opportunities for Life Skills training and strong support networks.

We aim to provide long term relational support as part of a Transformational Community.

jezreelhouse@xtra.co.nz  7 days a week (07) 308 4238 Some charges may apply.

No referral required.

**Kai Maanga Foodbank**

FSD0024324 Last updated 24/08/2020

Bethlehem Baptist Church provides a safe welcoming environment in services and programs for children, youth and adults of all ages. Within this Church is KAI MAANGA, our foodbank that helps those who are struggling to put food on the table. Whether it is through general hardship or covid19 related, we can help. We also have a Counselling Centre called TE WHAHI TUMANAKO (Place of Hope) that is open to everyone including children who are struggling with specific issues.

The requests for food hampers and counselling are attached (see web links).

90 Bethlehem Road Bethlehem Tauranga 3110



michaela@bethlehem.org.nz  Monday - Friday 9.00am - 5.00pm

(07) 576 2344 Koha/donation may apply. https://bethlehem.org.nz No referral required.

**Murupara Budget Advisory Service Trust**

FSD0005919 Last updated 11/01/2021

Murupara Budget Advice Services Trust offers free, supportive, confidential and culturally aware budget advisory services with trained and certified Financial Mentors.

22 Pine Drive Murupara 3025



muruparabudget@gmail.com  Monday - Thursday,8.00am - 4.30pm

|  |  |
| --- | --- |
| (07) 366 5159  (021) 246 6833    **Classification : BFC** | Friday - Emergency Appointments only  Appointment is essential All services free of charge.  No referral required. |

**Opotiki Community Centre Inc**

FSD0005970 Last updated 03/11/2020

We are a Social Service, offering budgeting, counselling, advice, information, advocacy, referrals and whanau/family support. We also have two Op. shops and are agents for Ezee Meals.

Pohutukawa House 26 King Street Opotiki 3122



volunteer.network@xtra.co.nz  Open Tuesday + Thursday 10 am - 3.30pm. and

(07) 315 6056 Friday by Appointment (07) 315 6055 All services free of charge.

No referral required.

**Papamoa Family Services**

FSD0015438 Last updated 09/04/2021

Providing local social service initiatives which assist, support and empower the people of Papamoa to take positive action in their lives.

A nation wide network which seeks to express the love of Christ through loving service, and to work towards justice and equality for all in society.

35E Hartford Avenue Papamoa Tauranga 3118



admin.pfs@acw.org.nz  Monday - Friday, 9am - 4pm

(07) 574 7170 Koha/donation may apply.

(021) 944 332 No referral required.

https://papamoafamilyservices.acw.org.nz

/

## Classification : BFC

**Rotorua Budget Advisory Service Inc.**

FSD0004847 Last updated 14/09/2020

Free and confidential budget advice and building financial capability services for individuals, households and whanau, to help them manage their money effectively and build personal money skills and knowledge.

1247 Pukuatua Street Rotorua 3010



rbas@rotoruabudgetadvice.co.nz  Main office: 9am to 3pm Mon-Fri

|  |  |
| --- | --- |
| (0800) 420 028 http://www.rotoruabudgetadvice.co.nz    **Classification : BFC**    **St Peters House** | Work & Income: 9am to 4pm Tue-Fri Some charges may apply. No referral required. |
| FSD0017837 | Last updated 11/03/2021 |

St Peters House is a community organisation based in central Tauranga operated by a charitable trust.

Our aim is to make a positive difference to individuals and families facing life challenges. We provide the following services: counselling - individual & couple, personal development courses for women, Incredible Years parenting courses, practical life skills course, marriage course, debt

management, and food parcel referrals.

136 Spring Street Tauranga 3110 reception@stpetershouse.co.nz (07) 571 5916 http://www.stpetershouse.co.nz



**TAKITIMU HOUSE**

FSD0022690

Tuesday - Friday, 9am to 3pm Some charges may apply. No referral required.

Last updated 28/03/2021

Vision: A safe place to sleep for those without shelter.

Mission Statement: To provide the homeless people in Tauranga Moana temporary shelter and access to services designed to break the cycle of homelessness and offer hope of a better future for themselves and our community.

171 Elizabeth Street Tauranga 3110



annamarie@tmnt.org.nz  Guests are referred to the shelter via the Ministry

|  |  |
| --- | --- |
| (07) 579 5322  (027) 579 5322    **Classification : THP**    **Taupo Baptist Church** | of Social Development. The shelters Social Work Service is available Monday to Friday with flexible hours designed to meet the needs of the guests.  Some charges may apply. No referral required. |
| FSD0002240 | Last updated 15/10/2020 |

Provides for people in community/grassroots support from a Christian framework and youth & children's programmes which come from a Christian value base.

corner of and Taupo View Road 141 Rifle Range Road Taupo



office@taupobaptist.org.nz  Office Hours: Monday - Thursday 8.30am -

(07) 378 9275 1.30pm. http://www.taupobaptist.org.nz All services free of charge.

No referral required.

**Taupo Budget Advisory Service Inc.**

FSD0002214 Last updated 26/08/2020

To provide support for people who need money management, enabling them to take effective control of their own finances.

69 Paora Hapi Street Taupo



info@tbas.org.nz  8.30am-3.00pm, Monday-Friday.

(07) 377 1094

(027) 577 0080 Appointments outside working hours available on https://www.facebook.com/TaupoBudgetA request. dvice/ All services free of charge.

No referral required.

## Classification : BFC

**Tauranga Budget Advisory Service**

FSD0002282 Last updated 17/12/2020

Providing free, friendly and non-judgemental financial mentoring and support for individuals, families and whanau across greater Tauranga. We work alongside our clients to build their knowledge and confidence, create a budget, manage debt and develop a plan for a better future.

Historic Village - 17th Avenue West Tauranga 3112



admin@tgabudget.org.nz  Monday to Friday clinics at Tauranga, Te Puke,

|  |  |
| --- | --- |
| (07) 578 0969 (027) 629 8938 http://www.tgabudget.org.nz    **Classification : BFC** | Maketu, Welcome Bay, Merivale, Katikati, Toi ohomai, Papamoa and Bayfair. After hours clinic Wednesday, University of Waikato.  All services free of charge.  Referral may apply. |

**Te Runanga Ngai Tamawhariua**

|  |  |
| --- | --- |
| FSD0005922  Whanau Ora Provider | Last updated 24/10/2020 |

18 Rereatukahia Road Katikati 3178



reception@tamawhariua.org.nz  8.30am - 3.30pm Monday to Friday.

|  |  |
| --- | --- |
| (07) 549 0760 (027) 549 0392 http://tamawhariua.nz | or 24/7 via mobile.  All services free of charge.  No referral required. |

**Te Runanga o Ngaiterangi Iwi Trust**

FSD0002271 Last updated 18/12/2020

Ngaiterangi Iwi Social Services have established a holistic approach when assessing and assisting with people's needs. Our quality Service includes: Counselling, Budget advice, Care and Protection (At Risk Youth).

Off Taiaho Place 25 Te Awa O Tukorako Lane Mount Maunganui Tauranga 3149 admin@ngaiterangi.iwi.nz  Monday to Friday 8.30 am - 4 pm



(07) 575 3765 All services free of charge. http://www.ngaiterangi.com/ No referral required.

**The Salvation Army - Rotorua**

FSD0004859 Last updated 19/04/2021

Community and welfare services of The Salvation Army.

1238 Pukuatua Street Rotorua 3010



rotorua.corps@salvationarmy.org.nz  9.30am - 3:30pm Monday to Friday

|  |  |
| --- | --- |
| (07) 346 8077 (029) 775 0040 https://www.salvationarmy.org.nz/findchurchcentre/new-zealand/central-bayplenty/rotorua/rotorua-corps | \* please note that the office may be closed when we are running courses.  Some charges may apply.  No referral required. |

**The Salvation Army - Tauranga**

FSD0002279 Last updated 27/04/2021

Worship, community and welfare services of The Salvation Army

51 Fifth Avenue Tauranga 3110



tauranga\_corps@nzf.salvationarmy.org  Store hours: Weekdays 9am - 5pm. Saturdays 9

(07) 578 4264 am - 4pm. Community Ministries Office hours:

https://www.salvationarmy.org.nz/centres/ Monday - Friday 9am - 12pm and after 1pm by nz/central-bay-of- appointment only. plenty/tauranga/tauranga-corps Some charges may apply.

No referral required.

**Volunteer Network**

FSD0001601 Last updated 08/10/2020

Aims to provide a community centre to promote the health and wellbeing of people in the Opotiki district. Core operation is Budgeting Services.

Pohutukawa House 26 King Street Opotiki 3122



volunteer.network@xtra.co.nz  10.00am - 3.30pm, Wednesday and Thursday (07) 315 6056 All services free of charge.

No referral required.

**Whakaatu Whanaunga Trust**

FSD0001602 Last updated 27/12/2020

Whakaatu Whanaunga Trust operates a quality, confidential, culturally appropriate service.

Providing services to empower people to manage their lives and improve their quality of life.

94B Church Street Opotiki 3122 wwt@wwt.org.nz (027) 534 4504 (07) 315 5174 http://www.wwt.org.nz/



8.30am - 4.30pm, Monday to Friday. All services free of charge. No referral required.

## Classification : BFC, FVSS

**Work and Income - Bay of Plenty Regional Office**

FSD0015268 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday to Friday 8am - 4.35pm http://www.workandincome.govt.nz All services free of charge.

No referral required.

**Work and Income - Greerton Service Centre**

FSD0007947 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

(2 Tebbs Lane) 53 Courtney Road Gate Pa Tauranga 3112



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Kawerau Service Centre**

FSD0007948 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Tarawera Mall - Plunket Street Kawerau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Mt Maunganui Service Centre**

FSD0007949 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

9 Owens Place Bayfair



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday http://www.workandincome.govt.nz 9:30am - 5pm

All services free of charge. No referral required.

**Work and Income - Murupara Service Centre**

FSD0007950 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

41 Pine Drive Murupara



(0800) 559 009  Monday, Tuesday, Thursday, Friday 9am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 4:00pm. Wednesday 10:30am - 4:00pm.  All services free of charge.  No referral required. |

**Work and Income - Opotiki Service Centre**

FSD0007951 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

93 Church Street Opotiki



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Rotorua Community Link**

FSD0007952 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Taupo (Heartlands)**

FSD0007953 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

77 Heuheu Street Taupo 3351



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Tauranga Service Centre**

FSD0007954 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Cnr Durham and Spring Street Tauranga



(0800) 559 009  8:30am-5:00pm Monday, Tuesday, Thursday, http://www.workandincome.govt.nz Friday.

9:30am-5:00pm Wednesday.

All services free of charge. No referral required.

**Work and Income - Te Puke Service Centre**

FSD0007955 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

99 Jellicoe Street Te Puke



teresa.margan001@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Turangi Community Link**

FSD0007957 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

- Ohuanga Road Town Centre Turangi 3334



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Whakatane Community Link**

FSD0007958 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

24 Pyne Street Whakatane 3120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

# Child Care

**Above and Beyond Education and Care Centres**

FSD0023188 Last updated 09/07/2020

Providing child care throughout the Bay of Plenty.

1 Rimu Street Gate Pa Tauranga 3112



info@above-beyond.co.nz  Monday-Friday

(07) 579 5714 7.30am-5.30pm

http://www.above-beyond.co.nz Some charges may apply.

No referral required.

**Agape Christian Preschool**

FSD0022401 Last updated 12/01/2021

Our aim is to provide families a safe and caring environment for their preschool children to learn, and be valued as unique individuals.

We also offer help for families, whether through parenting courses, pastoral care or just a friendly ear to listen.

Our under 2's centre is very small and homely where our babies find an easy transition from home to early childhood. As they transition to our over 2's (next door) they are comfortable with knowing staff and are eased into a more busy environment.

We are here to support our families and believe in working together to prepare your preschooler's for school life.

155 Clayton Road Western Heights Rotorua 3015



admin@agape.school.nz  We are open from 7.45am until 5.30pm Monday (07) 348 1221 to Friday. Feel free to pop in anytime and http://www.agape.school.nz discuss your needs with us.

Some charges may apply. No referral required.

**Alpha & Omega OSCAR**

FSD0023859 Last updated 11/01/2021

Provide Out of School Care (OSCAR approved) to all families of the community and surrounding areas. To ehance the wellbeing of Young People through Performing Arts, Music & Sports.

87-89 Fenton Mill Road Kawerau 3127



(027) 434 5445  Mon - Fri 7.30AM-5.30PM

\*Closed on Saturdays Some charges may apply. Referral may apply.

## Classification : OSCAR

|  |  |
| --- | --- |
| **ARK Early Childhood Centre Tauranga** |  |
| FSD0015787 | Last updated 23/12/2020 |

An all day teacher-led centre for children 0-5 years.

We embrace a Christian curriculum alongside Te Whariki, and foster a close relationship with Holy Trinity Tauranga, allowing us to extend many social services and support to our families and our community.

Our committed, enthusiastic teachers facilitate exploration, wonder, friendship and creativity for our learners.

Our Supporting Parents Alongside Children's Education programme (SPACE) is a sessional weekly programme. Parents attend with their new babies up to 40wks during School terms. Our passionate teachers facilitate new parents to form networks with others and gain knowledge around personal parenting choices/options/styles. Our new parents are supported to learn what works for "their" families and be validated in their parenting choices and styles. Expert speakers attend to teach first aid, sleep consulting, car seat safety and much, much more...

 215 Devonport Road Tauranga 3110

|  |  |
| --- | --- |
| ark@holytrinitytauranga.com  (07) 578 5377 http://www.arkchildcare.co.nz      **AvaNiu Pasifika** | Mon-Fri  ARK-7.30am-5.30pm for children aged 3mths to 5yrs.  Supporting Parents Alongside Children Education (SPACE):for children and parents from 0-1yr. AM or PM session available-term time. Mon-Thur  Some charges may apply. No referral required. |
| FSD0024078 | Last updated 13/02/2021 |

AvaNiu Pasifika is a family-owned, family-operated organisation. We provide family/whanaucentred services such as the Ako Auloa Fanau Group After School & Holiday Care Sessions (OSCAR approved) and Under 5's Playgroup, which are under-pinned by our belief of providing "a high quality service that we'd expect for our own".

We also work alongside other community organisations to provide Primary Health Care & Social Services and facilitating access to Early Childhood Centres.

933A Cameron Road Gate Pa Tauranga 3112



admin@avaniu.co.nz  Monday-Friday 9am-5pm.

(07) 282 8913 Some charges may apply.

(028) 41 73415 No referral required. https://avaniu.co.nz/contact/

**Biggles Katikati**

FSD0022404 Last updated 19/08/2020

Pukeko Corner Kindergarten prides itself in providing the best possible Early Childhood Education for preschool children, aged 2-5 years old in Katikati.

We offer you:

3 days for FREE (conditions apply)

Trained, experienced, passionate and caring teachers

Great child to teacher ratio and small group size

Adventure walks and exploration of places in our community.

52 Beach Road Katikati 3129



katikati@bigglesmontessori.co.nz  8 am to 5 pm Monday to Friday

|  |  |
| --- | --- |
| (07) 549 5496 http://www.bigglesmontessori.co.nz      **Bizzy Buddyz OSCAR** | Some charges may apply. No referral required. |
| FSD0021523 | Last updated 12/01/2021 |

Bizzy Buddyz OSCAR programme has for many years been the most popular After School and Holiday programme in Whakatane, being fully booked every school holiday period!

The OSCAR programme is a great place for your children to spend their time, with great activities and plenty of supervision to make their stay safe at all times. Our staff members have years of experience working with children and are all dedicated to making the programmes exciting and inviting to the children that attend.

76 Alexander Ave Whakatane 3120



info@bizzybuddyz.co.nz  Term time: Monday - Friday

|  |  |
| --- | --- |
| (07) 308 4314 (0800) 084 314 http://www.bizzybuddyz.co.nz    **Classification : OSCAR** | 2.30 - 5.30pm.  Holidays: Monday - Friday  7.30 - 5.30pm  Some charges may apply.  No referral required. |

**Central Kids Kindergartens - Apanui**

FSD0022509 Last updated 30/07/2020

Central Kids Apanui believe that developing strong, positive ng hononga relationships with children and whnau is central to our philosophy, with the aim being to empower children to be competent and confident lifelong learners.

Our programme is based on kotahitanga – the holistic way children learn and grow which is embedded in children’s culture and language.

We believe children learn best through child initiated active learning in a social context. Our curriculum supports dispositional learning in a warm, caring, safe, resource rich environment, embracing te ao Mori and the diverse cultures of our community.

41A Apanui Avenue Whakatane 3158



apanui@centralkids.org.nz  Monday to Friday - 8.30am to 2.30pm

(07) 308 5046 Some charges may apply.

(022) 682 5096 No referral required. http://centralkids.org.nz/apanuikindergarten/

**Central Kids Kindergartens - Edgecumbe**

FSD0022523 Last updated 30/07/2020

At Central Kids Edgecumbe we offer a high quality learning environment.

We have a strong focus on inclusion, and we celebrate diversity in ability, age, culture and economic circumstances. We work together and recognise the importance of the holistic development of each child. Children are viewed as competent, confident and capable learners, unique and individual, and we believe that children learn best through child initiated play experiences.

We have a 'secret garden', and currently hold the Pre-school section of the Whakatane Pryde Committee Garden competition.

14 Kauri Street Edgecumbe 3120



edgecumbe@centralkids.org.nz  Monday to Friday | 8.45am - 2.45pm

|  |  |
| --- | --- |
| (07) 304 9732 (027) 864 4860 http://centralkids.org.nz/edgecumbekindergarten/ | Some charges may apply. No referral required. |

**Central Kids Kindergartens - Elstree**

FSD0022514 Last updated 18/08/2020

We are a long established multi-cultural kindergarten based in the Southern end of town. One of our special features we are really proud of is our high parent participation in kindergarten activities, extremely well attended whnau days, Christmas floats, parents cooking with the tamariki and Dads staying to kick balls around.

Our older tamariki support and guide the younger children through tukana/tina. We believe that our kindergarten is part of the community and we have an open door policy inviting parents/whnau to stay as long as they like.

We have been told by parents we provide a warm and inviting atmosphere where whnau are supported and made to feel welcome each time they come in to the kindergarten.

55 High Street Glenholme Rotorua 3010



elstree@centralkids.org.nz  Monday to Friday | 8.00am - 3.00pm (07) 348 2512 Open throughout school holidays (021) 064 5764 Some charges may apply. http://centralkids.org.nz/elstree- No referral required. kindergarten/

**Central Kids Kindergartens - Fairview Park**

FSD0022525 Last updated 30/07/2020

Our staff aim to provide a safe, happy and nurturing environment where children have the opportunity to play, learn, explore and have fun. We promote an inclusive and interactive learning environment which reflects Te Tiriti o Waitangi and the dual heritage of Aotearoa, New Zealand.

Our environment creates opportunities for children to choose their own experiences. We believe in the importance and power of play as being an essential and appropriate method of learning. We acknowledge that children bring with them knowledge and experiences which we value and respect.

We value building relationships and partnerships with parents, whnau and our community, which nurture well-being and belonging. We provide a free weekly nurse consultation at kindergarten for all children, and we make breakfast available every morning.

 46 Fairview Road Rotorua 3015

|  |  |
| --- | --- |
| fairviewpark@centralkids.org.nz  (07) 348 5875  (022) 065 0667 http://centralkids.org.nz/fairview-parkkindergarten/ | Monday to Friday | 8.00am - 3.30pm Some charges may apply.  No referral required. |

**Central Kids Kindergartens - Fordlands**

FSD0022410 Last updated 31/07/2020

The teachers at Central Kids Fordlands support a programme that reflects Te Tiriti o Waitangi, the dual heritage of Aotearoa and is based on the goals and strands of Te Whriki. We aim to meet the individual needs of every child, through planning for their physical, emotional, social and cognitive development.

We believe that children learn through play and from this we provide a child focused environment that allows every child to grow at their own level and pace. Our teachers work to attain a partnership between themselves and parents/whnau. We acknowledge, recognise and respect the importance of all cultures.

21 Bellingham Crescent Rotorua 3015



fordlands@centralkids.org.nz  Monday - Friday 8.00am to 3.30pm

(07) 348 6259 Open across school holidays. (021) 195 3018 Some charges may apply. http://www.centralkids.org.nz/fordlands- No referral required. kindergarten

**Coast Kids - Greerton**

FSD0021241 Last updated 08/09/2020

Coast Kids provides OSCAR approved before school, after school and holiday programmes that challenge children in a fun, safe active environment. Work and Income subsidies available for all our programmes.

If you are looking for care in the Papamoa or Tauranga area then come and try one of our award winning programmes. Phone: 07 5423 454

8 Kiteroa Street Greerton 3112



(07) 543 5300  Monday to Friday

|  |  |
| --- | --- |
| http://www.coastkids.net.nz    **Classification : OSCAR**    **Coast Kids - Papamoa** | BSC 7am to 9am  ASC 2pm to 6pm  Holidays 7am to 6pm  Some charges may apply. No referral required. |
| FSD0024035 | Last updated 08/09/2020 |

Coast Kids provides before school, after school and holiday programmes that challenge children in a fun, safe active environment. Work and Income subsidies available for all our programmes.

If you are looking for care in Tauranga area then come and try one of our award winning programmes. Phone: 07 5423 454

72 Market Place Papamoa 3118 papamoa@coastkids.net.nz  Some charges may apply.



|  |  |
| --- | --- |
| (07) 5423454 http://www.coastkids.net.nz    **Classification : OSCAR** | No referral required. |

**Cornerstone Childrens Services - Rotorua**

FSD0021294 Last updated 01/04/2021

Kid Central provides quality OSCAR approved Before & After School Care & Holiday

Programmes. We are open from 6:30am to 9am, and from 3pm to 6pm during school term. We also operate holiday programmes from 6:30am to 6pm. We cater for children from five to thirteen years old. We are an OSCAR approved centre which means some clients may qualify for a Work and Income subsidy.

Kid Central is situated on the corner of Ti Street & Old Te Ngae Road. You are welcome to pop in for a chat and a look around. We would love to meet you.

 14 Ti Street Victoria Rotorua 3010

|  |  |
| --- | --- |
| admin@cornerstonechildren.co.nz  (07) 350 1344 (027) 292 3296 http://www.cornerstonechildren.co.nz      **Evolve Education Group** | Contact by phone after 9am before 5 pm. Operating hours 6.30am to 9am & 3pm to 6pm Mon to Fri school term.  6:30am to 6pm Monday to Friday school holidays.  Closed on Statutory Holidays Some charges may apply. No referral required. |
| FSD0022407 | Last updated 30/04/2021 |

Situated on the side of Mount Ngongotaha, nestled amongst bush clad slopes, you will find the Little Lights Kindy.

Little Lights is a Licensed sessional Early Childhood facility offering quality care to children from 10mths to 6 years in a caring and stimulating environment.

Our educational programme reflects the strands of the New Zealand Te Whriki Curriculum as expressed within our distinctly Christian philosophy.

Separate Over and Under Three’s facilities cater for the unique needs of each age- group, while our extensive adventure play-area allows all children to explore the outdoor environment in the surrounds of grassy paddocks, farm animals, ferns and bush.

56 B Mountain Rd Western Heights Rotorua 3015



cm.rotorua@littlelights.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (07) 347 7742  (027) 483 6724  http://www.littlelights.co.nz/      **Family Focus Rotorua** | 8am to 4.30pm  Some charges may apply. No referral required. |
| FSD0004837 | Last updated 29/01/2021 |

Home based support, advocacy, 24hr crisis line, 'listening ear' and education programmes for women and children experiencing domestic violence.

 1115 Pukaki Street Rotorua 3010

|  |  |
| --- | --- |
| office@familyfocus.org.nz  (07) 346 2096 http://www.familyfocus.org.nz | 9.00am - 5.30pm Monday to Friday.  Some charges may apply.  No referral required. |

## Classification : BFC, EARS, FVSS, OSCAR, PACIFIC, SHSS

**Grow Early Childhood Education**

FSD0023586 Last updated 27/07/2020

We’re often described as warm, exuberant, happy and fun - but underlying the playful exterior is a commitment to the care and education of your child.

58 Ashley Place Papamoa 3110



admin@growece.co.nz  7AM–5:30PM Monday to Friday

|  |  |
| --- | --- |
| (07) 929 7718 https://www.growece.co.nz      **Home Grown Kids** | Some charges may apply. No referral required. |
| FSD0000591 | Last updated 23/03/2021 |

Under the dedicated care of a Nanny or Home-Based Educator, Home Grown Kids get to do everything that we think kids should do....climbing trees, making scones, pegging washing on the line, collecting the mail and taking neighbourhood walks. Growing up at home also means they get to sleep in their own bed, play with their brothers and sisters (or a small group of others) , and form a special bond with just one educator who really gets to know their needs.

57A Spring Street Tauranga 3110



info@hgk.co.nz  8.30am - 4.30pm Monday to Friday (phone)

|  |  |
| --- | --- |
| (0508) 445 437 http://www.homegrownkids.co.nz | Some charges may apply. No referral required. |

**Home Time Childcare - Before, After School and Holiday Programme**

**- Greenpark**

FSD0021290 Last updated 22/01/2021

Home Time - Greenpark provides quality care before, after school and during the holidays for school age children in Tauranga. Our centre is on-site at Greenpark School, Cameron Road. Our programme is written specifically for our children. It is high-interest and age appropriate for children aged 5 through to 13 years.

We see our purpose to provide a wonderful foundation for children as they grow through their schooling and into our community.

Greenpark School 13 Lumsden Street Greerton Tauranga 3112



office@hometime.co.nz  Daily for school terms

(07) 576 0363 Before School 7.15 - 8.45 am

http://www.hometime.co.nz After School 3 - 6 pm

During school holidays

Holiday Programme 8 am - 6 pm

Office Administration

9.00am - 4.00pm Some charges may apply. No referral required.

## Classification : OSCAR

**House of Science Tauranga**

FSD0024405 Last updated 29/09/2020

To give each child an interest in science and technology

671 Cameron Road Tauranga South Tauranga 3112



tauranga@houseofscience.nz  9am-3pm Monday-Friday during school holidays

|  |  |
| --- | --- |
| (07) 571 0711  https://houseofscience.nz/tauranga/ | (excluding public holidays) Some charges may apply.  No referral required. |

## Classification : OSCAR

**iCare After School Care**

FSD0024238 Last updated 20/04/2021

iCare has been setup because we deeply care about children and families in our community. We believe that as a Christian community where there is a need, we should do our utmost to help.

After School care is a need. So we are aiming to run a top quality family friendly programme that allows children a place to be safe, cared for and valued. We aim to have supervisors who are invested in best practices, committed to child protection and who desire to see children flourish and thrive. We are passionate about providing a fun, encouraging, safe and meaningful environment for kids. Afternoons are packed with crafts, games and activities including bible lessons and values. We are an OSCAR approved program, making the WINZ subsidy available to eligible families.

Mount Bible Chapel - Monowai Street Arataki Papamoa



admin@icarekids.co.nz  School terms, Mon-Fri, 2.30-5.30pm (021) 078 0036 Some charges may apply. http://www.icarekids.co.nz No referral required.

**Impact Gymsport Academy**

FSD0023388 Last updated 19/02/2021

Impact Gymsport Academy’s primary objective is to provide high quality recreational gymnastics programs and events for children. Our classes are designed to improve each gymnasts motor skills, coordination, physical confidence and self-esteem. In order to achieve this goal our instructors balance their classes with fun yet challenging exercises.

We encourage our gymnasts to excel under all circumstances and offer competitive programs for those children with the interest and determination to meet the skill requirements. We believe that no one should be turned away because of a lack of natural ability, but rather should be encouraged to demonstrate that hard work and discipline produce exciting results.

Impact Gymsport Academy gymnastics club, offering a comprehensive blend of recreational and competitive instruction. Classes are available at all levels, from beginning to competitive.

 Pavillion 1, Trust Power Bay Park Arena 82 Truman Lane Mount Maunganui Tauranga 3116

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| --- | --- |
| office@impactgymsport.co.nz  (07) 575 4840 (021) 848 863 http://www.impactgymsport.co.nz | Monday 9.30-11.00am - 3.30-8.30pm  Tuesday 9.30-11.00am - 3.30-8.30pm  Wednesday 9.30-11.00am - 3.30-8.30pm  Thursday 9.30-11.00am - 3.30-8.30pm Friday 9.30-11.00am - 3.30-8.30pm Some charges may apply.  No referral required. |

**Inspired Kindergartens and Home Based Education**

FSD0022997 Last updated 19/10/2020

Inspired Kindergartens and Home Based Education offers quality preschool education to over 1300 children through its network of 24 kindergartens and home based education services. We have kindergartens between Whangamata in the north and Murupara in the south-east while our home based services operate between Whitianga and Taup.

Formerly known as Tauranga Region Kindergartens Inc – Ng Khungahunga Manawanui - we are one of New Zealand's largest and longest serving early childhood education providers.

We offer OSCAR approved programmes.

First Floor 34 Chapel Street Tauranga 3110



office@ikindergartens.nz  Office: 9am - 4:30pm Monday - Friday

(07) 578 0552

(0800) 250 052 Kindergartens and Home Based Services times

http://inspiredkindergartens.nz/ vary please contact directly Some charges may apply. No referral required.

**Katikati Community Centre**

FSD0017232 Last updated 24/01/2021

We offer OSCAR approved after school care at Katikati Primary School and School Holiday programmes at Katikati Community Centre and Katikati College

Katikati Community Centre - Heart of our Community Manawa t ttou Hapori

Vision is: Katikati is a thriving community where everyone feels supported and connected

Mission is: A centre for inspiration, wellbeing, growth and enjoyment

The Katikati Community Centre has been servicing a small but rapidly growing, diverse population for over 25 years. It is an information, support and activity centre linking our rural community with social and health services and also provides a broad range of programmes and activities. These include adult and community education classes, expos, seminars and involvement with youth. The programmes and activities are well attended, and well loved by the community.

45 Beach Road Katikati 3129



info@katikaticommunity.nz  Office is open 8.30am - 4.30pm Monday to

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| (07) 549 0399 http://www.katikaticommunity.nz    **Classification : OSCAR**    **Kelly Club Taupo** | Friday  Some charges may apply. Referral may apply. |
| FSD0024049 | Last updated 20/09/2020 |

Kelly Club childcare OSCAR approved programmes focus on giving children aged between 5 and 12 the opportunity to do things they enjoy in a safe, supportive and encouraging environment. Kelly Club programmes are packed with variety to entertain and inspire children. Programmes are full of exciting activities and trips that will guarantee your children have a great time!

Taupo Primary School 1 Tamamutu St Taupo 3330



taupo@kellyclub.co.nz  Monday-Friday 7am-8-30am Before school care (021) 195 0139 and 3-6pm after school care. http://www.kellyclub.co.nz Holiday programme 7am-6pm.

Some charges may apply. No referral required.

## Classification : OSCAR

**Kelly Club Westbrook**

FSD0024393 Last updated 24/11/2020

Kelly Club childcare OSCAR approved programmes focus on giving children aged between 5 and 12 the opportunity to do things they enjoy in a safe, supportive and encouraging environment. Kelly Club programmes are packed with variety to entertain and inspire children. Programmes are full of exciting activities and trips that will guarantee your children have a great time!

Westbrook School 362 Malfroy Road Pomare Rotorua 3015



westbrook@kellyclub.co.nz  Monday-Friday 7am-8-30am Before School Care (021) 079 7737 and 3-6pm After School Care. Holiday

(09) 427 9377 Programme 7am-6pm. http://www.kellyclub.co.nz Some charges may apply.

No referral required.

## Classification : OSCAR

**Kids Camp @ Lakes Ranch**

FSD0024370 Last updated 12/10/2020

Kids Camp @ Lakes Ranch runs fun-filled, memory-making Holiday Programmes each School Holiday break. We are a residential, activity based Christian Kids Camp. We offer a huge variety of activities from archery to kayaking, horse-riding to go-karts and so much more.

79 Lake Rotokawau Road Tikitere Rotorua 3074



office@lakesranch.org.nz  7 days a week, 365 days a year. Kids Camp

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| (07) 350 3010 http://lakesranch.org.nz      **Kids Inc Oscar** | runs first week of each School Holidays during the school year and early January in the Christmas break.  Some charges may apply. No referral required. |
| FSD0020542 | Last updated 24/03/2021 |

We provide safe, fun & affordable B4 / After school care & Holiday Programmes for 5 to 13 year olds. We have a dedicated team of wonderful Supervisors and offer well resourced, fun OSCAR approved programmes.

 Brookfield Primary School 20 Millers Road Brookfield Tauranga 3110

info@kidsinc.co.nz (021) 236 9723 (022) 543 7462 http://www.kidsinc.co.nz

## Classification : OSCAR

**Kidz World Kidz Club**

FSD0021606

B4 School - 7.00 - 8.35 am

After School - 2.30 - 5.45pm (pickup service for

Bethlehem Primary)

Holiday Programme - 7.30am - 5.45pm Some charges may apply. No referral required.

Last updated 08/09/2020

Kidz World Kidz Club Out of School Care. We provide excellent Before School, After School and Holiday Programmes.

1 Rutland St Utuhina Rotorua 3015



kw.kc@hotmail.com  7:30am to 9am and 3pm to 5:30pm during the

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| --- | --- |
| (07) 348 3185 (027) 404 4445 http://www.kidzworldkidzclub.com    **Classification : OSCAR**    **Kinesis Events** | School Term.  7:30am to 5:30pm during the School Holidays.  Some charges may apply. No referral required. |
| FSD0024058 | Last updated 18/10/2020 |

We provide OSCAR approved Before and After School care programmes, Holiday programmes and event activities and children's parties.

Lower Cottage 108D Plummer Road Whakamarama, RD1 Tauranga 3179 lee@kinesisevents.co.nz  Mon - Fri 0700 - 1800 (027) 415 7654 Some charges may apply.



(027) 746 0041 No referral required. http://www.kinesisevents.co.nz

## Classification : OSCAR

**Lakes Performing Arts Company**

FSD0023927 Last updated 29/03/2021

Lakes Performing Arts Company offers a range of services within Performing arts through the

Community, schools and after school activities (including OSCAR approved holiday programmes). We are able to provide lessons and workshops on all areas of Performing Arts by experienced professional performers, choreographers and teachers.

Based in Rotorua, we work together with schools to create tailor made packages to suit your student’s requirements. Not only do we provide preschool classes, extracurricular activities, private lessons and workshops but we also offer itinerant services within primary, intermediate and secondary schools. We can assist with NCEA achievement standards and scholarship work. Our classes are designed to be fun and educational, and we aim to create a love of the arts in all our students.

We have classes and workshops which are guaranteed to suit every age and level of performance.

Level 2 1215 Hinemoa Street Rotorua 3010



info@lakesperformingarts.com  8.30am – 5.00pm (Monday-Friday)

(022) 531 5833 Some charges may apply. http://www.lakesperformingartscompany.c No referral required. om

## Classification : OSCAR

**Lavender House Ltd**

FSD0022620 Last updated 01/09/2020

To provide quality OSCAR care for children in the Tauranga area.

10 Yatton St Greerton Tauranga 3112



happyaslarry@xtra.co.nz  Before School: 6:30-9:00 a.m

(07) 543 2575 After School: 2:30-6:00 p.m (020) 4145 9800 Holidays: 6:30 a.m-6:00 p.m https://www.facebook.com/Mclarenfalls/ Some charges may apply. No referral required.

## Classification : OSCAR

**Li'l Champs Early Learning Centre**

FSD0022538 Last updated 23/12/2020

We are a small privately owned centre in the heart to Tauranga. We provide quality care and a programme that gives children educational opportunities through play and teacher lead activities that helps them to grow and learn while having fun.

We offer discounted rates to help support our families, including 20 hours free for 3yr olds and 30 hours free for 4-5yr olds (conditions apply.)

154 Fraser Street Tauranga South Tauranga 3112



tauranga@lilchamps.co.nz  We are open Monday to Friday

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| (07) 578 7744 (022) 306 5946 http://www.lilchamps.co.nz/ | 7:30am - 5:30pm  Some charges may apply.  No referral required. |

**Little Sprouts Montessori Preschool**

FSD0022975 Last updated 05/10/2020

At Little Sprouts Montessori Preschool we educate children from the age of 9 months up to 6. We are a small friendly center where each child is known by all staff and children. From the moment a child walks through the gate they begin learning new skills, develop new relationships with teachers and peers and extend their capabilities. Meaningful activities that follow the Montessori philosophy are introduced to encourage exploration, curiosity, concentration and independence. Even our youngest children show great respect and pride in their activities. We have two classrooms with purposeful materials designed for each of the age groups. The older children learn compassion and caring for younger children and the younger children benefit by having older role models to learn from. So if you want your child cared for in a safe, friendly and educational environment with lots to explore then Little Sprouts maybe for you. We offer flexible hours and sessions that will suit most families.

72 Domain Road Whakatane 3120



sprouts@xtra.co.nz  8am till 4pm Monday to Friday

|  |  |
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| (07) 308 9155 (027) 316 3633 http://www.littlesproutspreschool.co.nz | Some charges may apply. No referral required. |

**Matata Blue Light**

FSD0020603 Last updated 04/08/2020

Matata Blue Light Ventures was established in August 2007 by local police that recognized a need for positive youth intervention. This initiative is designed to:

Reduce the incidents of young people becoming an offender or victim of crime.

Encourage better relations between young people and police, their parents and the community.

Build safer communities.

Build young peoples self esteem.

Develop leadership skills with local youth.

This is achieved by organizing and implementing a variety of supervised sporting, educational and cultural activities and events in an environment free from alcohol, drugs and violence. These activities also offer young people positive lifestyle alternatives and strategies to gain self esteem, self confidence, leadership qualities and life skills.

31 Wilson St Matata Whakatane 3194



matatabluelightnz@yahoo.co.nz  8am - 5pm Mon - Fri (027) 365 4537 All services free of charge.

(027) 323 5194 No referral required.

https://www.facebook.com/matata.blueligh t

**Merivale Community Centre**

FSD0016462 Last updated 23/07/2020

The purpose of Merivale Community Centre is to achieve a thriving, vibrant community realising its potential where people are safe, connected, and making healthy choices for themselves, their whnau and their community.

We provide a variety of social services and programmes to support whnau and individuals. These range from social work support, budgeting advice, counselling, referral and advocacy support, peer support groups and well-being programmes, or sometimes just having a cup of tea and lending an ear.

We have a particular focus on tamariki and rangatahi. We have a range of youth development programmes that help build relationships of trust and aim to support their learning and growth.

We serve as a hub, to bring together the support and information that people need, in a safe, nonjudgmental environment.

10 Kesteven Avenue Merivale Tauranga



manager@merivale.org.nz  9.00 am to 5.00 pm Monday to Friday

(07) 578 6450 All services free of charge. http://merivalecommunity.org No referral required.

## Classification : OSCAR

**MiCamp Trust**

FSD0017397 Last updated 03/08/2020

Throughout the year, MiCamp operates eight school holiday camps (OSCAR approved) and two leadership camps at two beautiful sites, MiCamp Taupo and MiCamp Whakamaru.

Our aim is to provide an integrated experience for all participants in a fun and safe environment and our desired result is to influence our community in a positive way, growing individuals and at the same time building strong community and family links. Our skilled team provides services and activities that maintains a focus on learning and improving within the boundaries of our Christian faith.

100 Rawhira Road Turangi 3382



manager@micamp.co.nz  Childrens Holiday camps are provided during

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| (07) 386 7967 http://www.micamp.co.nz    **Classification : OSCAR**    **Mid Island Gym Sports** | every school holiday.  Some charges may apply. Referral may apply. |
| FSD0022848 | Last updated 29/01/2021 |

OSCAR approved Holiday programmes are delivered all year round in our fun and unique environment, offering an array of different activities suitable for all children. We are a gymnastics and trampolining club based in Rotorua. We deliver recreation gymnastics and trampolining to school and pre-school children along with competitive trampoline, tumbling and gymnastics. We also offer Parkour and Trapeze.

60 Te Ngae Road Victoria Rotorua 3010



accounts@migs.co.nz  Mon-Fri 8.30am-8.00pm (07) 349 3108 Some charges may apply. http://www.migs.co.nz No referral required.

## Classification : OSCAR

**Minnows Kindergarten**

FSD0023079 Last updated 09/04/2021

We provide care and education to children 3 month - 6 years

3 Margaret Place Omokoroa Tauranga 3114



minnows@xtra.co.nz  7.30am - 5.30pm weekdays

(07) 548 2040 Some charges may apply.

(022) 342 1175 No referral required. https://minnows.co.nz/

**Ngongotaha Out of School Care Programme**

FSD0022124 Last updated 26/08/2020

To provide a safe and fun out of school care service to children in the Ngongotaha area.

Ngongotaha Community Hall - School Road Ngongotaha Rotorua 3010



(021) 107 5141  Monday to Friday 3.00 - 5.30pm (school term

(021) 948 638 time only)

Some charges may apply. No referral required.

## Classification : OSCAR

**Open Home Foundation (OHF) - Rotorua**

FSD0007287 Last updated 27/10/2020

Our Mission is to provide quality child centred family focused Christian social services. The Open

Home Foundation is a Christian Child and Family Support Service that works within the provisions of the Children, Young Persons and Their Families Act (1989). We have 14 centres throughout NZ and we provide quality services for children, young people and their family/whanau.

1239 Haupapa Street Rotorua



rotorua@ohf.org.nz  8.30am - 5pm Monday to Friday

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| (07) 348 8009 http://www.ohf.org.nz/      **Opeys Oscar** | Some charges may apply. No referral required. |
| FSD0022216 | Last updated 19/04/2021 |

We provide OSCAR approved Before & After School programmes for the children that attend the Otumoetai Primary School.

9 Darraghs Road Brookfield Tauranga 3110



opeys@ikindergartens.nz  Daily: 7.15am-8.30am & 3pm-5.30pm

(07) 576 4649 Some charges may apply. http://www.opeys.org.nz No referral required.

## Classification : OSCAR

**Opotiki Community Childcare Centre Inc (OSCAR Provider))**

FSD0021234 Last updated 22/10/2020

We provide care and education for pre-schoolers and also an afterschool and school holiday programme for children aged from 5 - 13 years. OSCAR Provider

115 Wellington Street Opotiki 3122



oposhazam@xtra.co.nz  7.45 am - 5.00 pm Monday to Friday

(07) 315 8364 Some charges may apply. (027) 863 5182 No referral required.

## Classification : OSCAR

**Parents Centre New Zealand Inc - Taupo**

FSD0007358 Last updated 26/04/2021

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

67 Heuheu Street Taupo 3330



taupo@parentscentre.org.nz  We have an answerphone service which is

(07) 378 4995 cleared regularly.

(027) 644 7222 All services free of charge. http://www.parentscentre.org.nz/taupo No referral required.

**Parents Centre New Zealand Inc - Tauranga**

FSD0007351 Last updated 18/04/2021

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

Building Number 29, Village on 17th, 29 17th Avenue West Tauranga



taurangapc@xtra.co.nz  The centre is open when a course is running.

http://www.parentscentre.org.nz Contact via email.

All services free of charge. No referral required.

**Pirirakau Hauora Charitable Trust**

FSD0008359 Last updated 20/11/2020

We are a Kaupapa Maori hapu-based Health and Social Services organisation with a rural location, catering to all ages. Pirirakau Hauora coordinates and delivers its services in line with the philosophy of Te Whare Tapa Wha. We strive to provide and promote services that will achieve wellbeing for Maori, whanau, hapu and the wider community. We welcome new clients and all personal information and/or enquiries will be treated strictly confidential as per the Privacy Act 1993.

 3 Lochhead Road Te Puna Tauranga 3176

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| manager@pirirakauhauora.org.nz  (07) 552 4573 http://www.pirirakauhauora.org.nz    **Classification : OSCAR** | Monday - Friday 8am - 4.30pm.  Some charges may apply.  Referral may apply. |

**Play Tiime - Matua Community Hall**

FSD0023971 Last updated 22/06/2020

We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs with a high level of staff engagement. Your children will feel valued and special during their time with us, while their safety is of paramount importance. Play Time OSCAR approved Before and After school care and Holiday programmes are interesting and stimulating with a variety of age-appropriate activities to engage different personalities, energy levels, genders, cultures and ages.

We also offer a BSC drop off service & ASC pick up service to Bellevue school.

110 Levers Road Matua Tauranga 3110



admin@play-time.co.nz  Monday to Friday

(021) 191 9222 BSC: 7.00am to 8.30am - Drop off Matua and

(021) 998 979 Bellevue schools

http://www.play-time.co.nz ASC: 2.45pm to 6.00pm - Pick up Matua and

Bellevue schools

HP: 7.30am to 6pm - Operates from Otumoetai

Primary school

Some charges may apply. No referral required.

## Classification : OSCAR

**Play Tiime - Papamoa Community Centre**

FSD0021272 Last updated 22/06/2020

We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs with a high level of staff engagement. Your children will feel valued and special during their time with us, while their safety is of paramount importance. Play Time OSCAR approved Before and After School Care and Holiday programmes are interesting and stimulating with a variety of age-appropriate activities to engage different personalities, energy levels, genders, cultures and ages.

15 Gravatt Road Papamoa Beach Papamoa 3118



admin@play-time.co.nz  Monday to Friday

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| (021) 998 979 (021) 191 9222 http://www.play-time.co.nz    **Classification : OSCAR**    **Play Time - Fairhaven** | BSC: 6.45am to 8.45am  ASC: 2.30pm to 6.00pm  HP: 7.30am to 6pm  Some charges may apply. No referral required. |
| FSD0023182 | Last updated 22/06/2020 |

Play Time After School and Holiday Fun is an independent OSCAR provider based in the Bay of

Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

Fairhaven School 120 Boucher Avenue Te Puke 3119



admin@play-time.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (021) 998 979 (021) 191 9222 https://www.play-time.co.nz    **Classification : OSCAR** | BSC: 7.00am to 8.30am  ASC: 3.00pm to 6.00pm  HP: 7.30am to 6pm  Some charges may apply.  No referral required. |

**Play Time - Otumoetai Primary School**

FSD0023972 Last updated 22/06/2020

Play Time After School and Holiday Fun is an independent provider based in the Bay of Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

OSCAR approved.

 Otumoetai Primary School 236 Otumoetai Rd Tauranga 3110

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| admin@play-time.co.nz  (021) 998 979 (021) 191 9222 http://www.play-time.co.nz    **Classification : OSCAR** | Monday to Friday  Holiday Programme only: 7.30am to 6pm Some charges may apply.  No referral required. |

**Play Time - Papamoa Sports & Recreation Centre**

FSD0023970 Last updated 22/06/2020

We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs with a high level of staff engagement. Your children will feel valued and special during their time with us, while their safety is of paramount importance. Play Time OSCAR approved Before and After school care and Holiday programmes are interesting and stimulating with a variety of age-appropriate activities to engage different personalities, energy levels, genders, cultures and ages.

80 Alice Lane Papamoa Beach Papamoa 3118



admin@play-time.co.nz  Monday to Friday

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| --- | --- |
| (021) 191 9222 (021) 998 979 http://www.play-time.co.nz    **Classification : OSCAR** | ASC: 2.30pm to 6.00pm - Pick ups from  Papamoa Primary, Te Akau ki Papamoa and  Golden Sands schools  HP: 7.30am to 6pm - All school welcome Some charges may apply.  No referral required. |

**Play Time - Queen Elizabeth Youth Centre**

FSD0023903 Last updated 22/06/2020

We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs with a high level of staff engagement. Your children will feel valued and special during their time with us, while their safety is of paramount importance. Play Time OSCAR approved Before and After school care and Holiday programmes are interesting and stimulating with a variety of age-appropriate activities to engage different personalities, energy levels, genders, cultures and ages.

71 Eleventh Avenue Tauranga 3110



admin@play-time.co.nz  Play Time Holiday Programmes only are offered

(021) 998 979 from this site

(021) 191 9222 Monday to Friday

http://www.playtime.co.nz HP: 7.30am to 6pm

Some charges may apply. No referral required.

## Classification : OSCAR

**Play Time Arataki**

FSD0023950 Last updated 22/06/2020

Play Time After School and Holiday Fun is an independent provider based in the Bay of Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

OSCAR approved.

1 Zambuk Way Mount Maunganui 3116



admin@play-time.co.nz  BSC: 6.45am to 8.45am -Drop offs offered to

(021) 998 979 Tahatai and Te Akau ki Papamoa schools (021) 191 9222 ASC: 2.30pm to 6.00pm -Pick ups offered from http://www.play-time.co.nz Omanu, Matapihi & Mount Int schools

HP: 7.30am to 6pm

Some charges may apply. No referral required.

## Classification : OSCAR

**Play Time Golden Sands**

FSD0023848 Last updated 22/06/2020

Play Time After School and Holiday Fun is an independent OSCAR provider based in the Bay of

Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

We offer After school care from our site at Play Time sports and rec centre. We transport children to the centre after school. Holiday programmes are run from the GSS school multi-purpose space. 26 Golden Sands Drive Papamoa Beach Tauranga 3118



admin@play-time.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (07) 998 979 (021) 191 9222 https://www.play-time.co.nz    **Classification : OSCAR**    **Play Time Limited** | ASC: 2.30pm to 6.00pm (At Papamoa Sports &  Rec centre)  HP: 8.00am to 5.30pm (At GSS) Some charges may apply. No referral required. |
| FSD0024561 | Last updated 05/05/2021 |

Play Time After School and Holiday Fun is an independent provider based in the Bay of Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

OSCAR approved.

Greenpark School 13 Lumsden Street Greerton Tauranga 3112 admin@play-time.co.nz  Monday to Friday



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| (021) 191 9222 (021) 998 979 http://www.play-time.co.nz    **Classification : OSCAR**    **Play Time Matua/Bellevue** | Before school care: 7.15am to 8.45am  After school care: 3pm to 6pm  Holiday Programme only: 7.30am to 6pm Some charges may apply. No referral required. |
| FSD0023181 | Last updated 22/06/2020 |

Play Time After School and Holiday Fun is an independent OSCAR provider based in the Bay of

Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

We drop off & pick up for before and after school care for Bellevue School.

 110 Levers Road Matua Tauranga 3110

|  |  |
| --- | --- |
| admin@play-time.co.nz  (021) 998 979 (021) 191 9222 https://www.play-time.co.nz    **Classification : OSCAR** | Monday to Friday  BSC: 7.00am to 8.45am  ASC: 2.45pm to 6.00pm  HP: 7.00am to 6pm  Some charges may apply.  Referral may apply. |

**Playtopia OSCAR Programmes**

FSD0021282 Last updated 14/08/2020

Playtopia Playland provide OSCAR approved Before, After School and School Holiday

Programmes of up to 10 hours per day with arts, crafts, games and excursions. Each programme is carefully planned to meet the needs, abilities and interests for children's age.

2 Ti Street Victoria Rotorua 3010



playtopiarotorua@gmail.com  After School Care from 3pm - 6pm.

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| (07) 350 1341 http://www.playtopia.co.nz    **Classification : OSCAR** | School Holiday Care from 8am - 6pm.  Some charges may apply.  No referral required. |

**Raizem Homebased Care and Education**

FSD0022399 Last updated 29/07/2020

We are a Maori based service who:

* provides Care and Education to all children with a huge focus on children from low sociobackgrounds. We advocate that every child is entitled to an education regardless of social status and background;

* seeks out potential Educators to provide, Care and Education to families. Educators must meetall criteria requirements to qualify, ie: Service registration, Police Vet, Home-Safety check, referee checks and First Aid training. Are provided with Professional Support to assist in the provision of a quality service and are supported to gain further Early Childhood training and/or qualifications.

 3 Sunline Place Ngongotaha Rotorua 3010

|  |  |
| --- | --- |
| raizem.ltd@gmail.com (027) 211 1576      **REAP - Central Plateau** | Available from 6.30am - 7.00pm Monday to Friday.  Some charges may apply. No referral required. |
| FSD0002234 | Last updated 21/09/2020 |

Central Plateau REAP is a not-for-profit lifelong learning NGO that delivers a variety of educational and family support programmes that redress the disadvantages experienced by rural dwellers in accessing the range and depth of activities and services enjoyed by their urban counterparts.

We deliver Early Childhood, School and Adult Community Education programmes.

Central Plateau REAP also provides family education and support programmes, including a Male

Mentor programme for men wanting support and guidance in their parenting and partnering roles.

We deliver Strengthening Families for Taupo and Turangi and SKIP (Strategies with Kids

Information for Parents) and the Taupo Violence Intervention Network for

Taupo/Turangi/Mangakino. REAP also runs the Central Plateau Schools Attendance Service and Intensive Literacy and Numeracy. CP REAP developed Taupo’s first ISP and still provides various internet services including High Speed Wireless Broadband for isolated rural areas.

73 Titiraupenga Street Taupo 3351



reception@reap.org.nz  9.00am-5.00pm, Monday- Thursday.

(07) 378 8109

http://www.reap.org.nz 9.00am- 3pm Friday.

Some charges may apply. Referral may apply.

## Classification : FVSS

**RiseDance Co**

FSD0017824 Last updated 21/01/2021

Rise Dance Co offers fun, relaxed dance and fitness classes for preschoolers to adults throughout

Tauranga, Mount Maunganui, Papamoa and Rotorua. We are also the leading provider of Zumba

Fitness classes in Tauranga. We have something for everyone, seven days a week. We are OSCAR approved for dance based school holiday programmes at our venue in Otumoetai. 139 Totara Street Mount Manganui Tauranga 3116



admin@risedance.nz  Some charges may apply.

(07) 573 3300 No referral required. http://www.risedance.nz

## Classification : OSCAR

**School's Out After School - Whakatne**

FSD0022210 Last updated 08/04/2021

After school and holiday care programme available in Whakatne. Lots of art, craft, cards, board games, balls, hut making, fun without electronics!

24 Te Mata Road Havelock North 4130



afterschoolstlukeshn@waiapu.com  Open Monday to Friday 2.30-5.30pm during term

(07) 308 5839 time (closed Public Holidays). (027) 508 5839 Holidays open 8am-5.30pm. https://acw.org.nz Some charges may apply.

No referral required.

## Classification : OSCAR

**School's OUT Head Office**

FSD0021236 Last updated 26/03/2021

To provide high quality out of school care which meets the needs of the local community. Safe and happy kids, happy parents, happy families.

609 Cameron Road Tauranga South Tauranga 3112



support@schoolsout.co.nz  Monday to Friday 7 - 6pm

(07) 579 0722 Some charges may apply.

(07) 577 5637 No referral required. https://schoolsout.co.nz/

## Classification : OSCAR

**School's Out Lakeside**

FSD0022231 Last updated 26/03/2021

School’s Out caters for children between the ages of 5-13 years who are attending Primary or Intermediate school. Sessions run After School and during every School Holidays. Our OSCAR approved daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow.

12 Story Place Taupo 3330



lakeside@schoolsout.co.nz  Monday-Friday (excluding stat. holidays)

|  |  |
| --- | --- |
| (022) 160 3117 https://schoolsout.co.nz/lakeside/    **Classification : OSCAR**    **School's Out Mount** | After school 3pm-6pm Holiday Programme 8am-6pm Some charges may apply. No referral required. |
| FSD0022227 | Last updated 26/03/2021 |

School’s Out caters for children between the ages of 5-13 years who are attending Primary school.

Sessions run before school, after school and during every school holidays.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow. Our daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

c/- Top Kids 39 MacDonald Street Mount Maunganui 3116



mount@schoolsout.co.nz  Monday to Friday (excluding stat. holidays)

|  |  |
| --- | --- |
| (07) 575 6271 (021) 022 15927 https://schoolsout.co.nz/mount/ | Before School 7am-9am  After School 2:30pm-6pm  Holiday Programme 7am-6pm Some charges may apply.  No referral required. |

## Classification : OSCAR

**School's Out Tauranga**

FSD0022223 Last updated 26/03/2021

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow. Our OSCAR approved daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

School's Out Tauranga is based in the Technology block of Tauranga Primary School on Fifth Avenue, Tauranga

School’s Out caters for children between the ages of 5-13 years who are attending Primary or

Intermediate school. Sessions run before school, after school and during every school holidays.

Tauranga School 31 Fifth Avenue Tauranga 3110



tauranga@schoolsout.co.nz  Monday-Friday (excluding stat. holidays)

(021) 245 4845 Before school 6:45am-8:30am

https://schoolsout.co.nz/tauranga/ After school 3pm-6pm

Holiday Programme 6:45am-5:30pm Some charges may apply. No referral required.

## Classification : OSCAR

**School's Out Tauriko**

FSD0022224 Last updated 26/03/2021

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow. Our OSCAR approved daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

School's Out Tauriko operates out of the Tauriko Settlers Hall, nestled between the Tauriko School and the Caltex station.

School’s Out caters for children between the ages of 5-13 years who are attending Primary or Intermediate school. Sessions run After School and during every School Holidays.

 Tauriko Settlers Hall 768 State Highway 29 Tauriko Tauranga

|  |  |
| --- | --- |
| tauriko@schoolsout.co.nz  (021) 244 2116 https://schoolsout.co.nz/tauriko/    **Classification : OSCAR**    **School's Out Waipahihi** | Monday-Friday (excluding stat. holidays)  Before school 7am-8:30am  After school 2:30pm-5:30pm Holiday Programme 8am-5:30pm Some charges may apply. No referral required. |
| FSD0022232 | Last updated 26/03/2021 |

School’s Out caters for children between the ages of 5-13 years who are attending Primary or Intermediate school. Our OSCAR approved daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

Sessions run After School and during every School Holidays.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow.

98 Richmond Avenue Richmond Heights Taupo 3330



waipahihi@schoolsout.co.nz  Monday-Friday (excluding stat. holidays)

|  |  |
| --- | --- |
| (022) 137 5484 (07) 5626269 https://schoolsout.co.nz/waipahihi/    **Classification : OSCAR** | After school 3pm-6pm Holiday programme 8am-6pm Some charges may apply.  No referral required. |

**Selwyn Heights OSCAR Programme**

FSD0022985 Last updated 21/12/2020

OSCAR approved quality before and after school care and holiday programmes for your child.

Before School Care, After School Care, Holiday Programmes.

 Selwyn School - Old Quarry Road Selwyn Heights Rotorua 3015 shoscar@selwynschool.school.nz Before School 7.30am - 8.30am

(027) 560 7811 After School 2.45pm - 5.30pm

(07) 348 4687 School Holiday Programme

http://selwynschool.school.nz 7.30am - 5.30pm

Some charges may apply. No referral required.

## Classification : OSCAR

**sKids Maungatapu**

FSD0024003 Last updated 16/07/2020

Before & After School care & Holiday Programs.

We take pride in delivering the best service we can by making sure that all our staff have a vetting inspection before starting and that they are up to date on there training. We also provide this service by thinking ahead, anticipating what children might like to do to keep them safe and happy and providing this through planned activities, and supervision free-play - it also means we anticipate things that might go wrong and try to prevent them by putting systems/activities in place.

Our goal is to help and encourage children to become better adults.

164 Maungatapu Road Maungatapu Tauranga 3112



patrice@skids.co.nz  Monday to Friday

|  |  |  |
| --- | --- | --- |
| (022) 027 5488 (021) 454 977 http://www.skids.co.nz    **Classification : OSCAR**    **skids Te Puna** | 07.00am - 08.30am  03.00pm - 06.00pm  Holidays: 07.00am - 06.00pm Some charges may apply.  No referral required. |  |
| FSD0023111 |  | Last updated 16/11/2020 |

We provide Before and After School care and Holiday Programmes

 221 Te Puna Road Te Puna 3176

|  |  |
| --- | --- |
| admin@skids.co.nz  (0800) 274 172 (09) 576 6602 http://www.skids.co.nz    **Classification : OSCAR**    **sKids Welcome Bay** | Before School - 7.00am - 8.30am  After School - 3.00pm - 6.00pm Holiday Programme - 7.00am - 6.00pm Some charges may apply. No referral required. |
| FSD0023464 | Last updated 16/07/2020 |

Safe Kids in Daily Supervision sKids provide a safe and secure environment for the quality care of school aged children through a structuredm well-balanced OSCAR approved programme

309 Welcome Bay Road Welcome Bay Tauranga 3112



patrice@skids.co.nz  Monday to Friday

|  |  |  |
| --- | --- | --- |
| (021) 454 977 (022) 174 8381 http://www.skids.co.nz    **Classification : OSCAR**    **sKids@ Te Puke** | 7.00 am to 8.30 am  3.00 pm to 6.00 pm School Holidays  7.00 am to 6.00 pm  Some charges may apply.  No referral required. |  |
| FSD0022440 |  | Last updated 16/07/2020 |

Before & After School care & Holiday Programs.

We take pride in delivering the best service we can by making sure that all our staff have a vetting inspection before starting and that they are up to date on there training. We also provide this service by thinking ahead, anticipating what children might like to do to keep them safe and happy and providing this through planned activities, and supervision free-play - it also means we anticipate things that might go wrong and try to prevent them by putting systems/activities in place.

Our goal is to help and encourage children to become better adults.

Te Puke Primary School - Cameron Road Te Puke 3119

|  |  |
| --- | --- |
| patrice@skids.co.nz  (027) 723 6058 (021) 454 977 http://www.skids.co.nz  **Classification : OSCAR** | From 07.00 am to 08.30 am / 03.00 pm to 06.00 pm Monday to Friday Some charges may apply.  No referral required. |

**Super Saints After School Care**

FSD0022319 Last updated 11/09/2020

Providing After School Care in a fun, safe environment Monday through Friday. Homework assistance, fun and educational activities. Based at St Patrick's School, Taupo.

86 Acacia Bay Road Nukuhau Taupo 3330



supersaints777@gmail.com  After School Care 3 - 5:30pm

(07) 378 0205 Some charges may apply. (021) 029 89858 Referral may apply.

## Classification : OSCAR

**Te Ehutu Iwi Authority**

FSD0001619 Last updated 18/01/2021

Aims to provide social work and support services.

Te Kaha Marae - State Highway 35 Te Kaha Opotiki



otuweraltd@xtra.co.nz  Day or night - Answerphone if not available.

(07) 325 2820 Some charges may apply.

No referral required.

**Te Runanga Ngai Tamawhariua**

FSD0005922 Last updated 24/10/2020

Whanau Ora Provider

18 Rereatukahia Road Katikati 3178

|  |  |
| --- | --- |
| reception@tamawhariua.org.nz  (07) 549 0760 (027) 549 0392 http://tamawhariua.nz | 8.30am - 3.30pm Monday to Friday.  or 24/7 via mobile.  All services free of charge.  No referral required. |

**Te Taumata o Ngati Whakaue Iho Ake Trust**

FSD0022460 Last updated 26/01/2021

Ngti Whakaue has embarked on a journey that has as its destination the collective well-being of the Iwi and the community in which we live.

Te Taumata o Ngti Whakaue Iho-Ake Trust (Te Taumata) was established to deliver on this vision.

Our whnau live within the dynamic and integrated system of Iwi-Hap-Whnau. We, as Iwi, have a vital role in ensuring that whnau remain connected, supported to aspire and empowered to achieve

Te Taumata believes early access to high quality, whnau focussed, culturally appropriate early childhood education is the most effective way to achieve this. We also recognise that we are part of a wider community and work hard to impact positively on that community.

2C Ranolf St Rotorua 3010



korero-mai@taumata.org.nz  from 9am - 3pm Monday to Friday

|  |  |
| --- | --- |
| (027) 353 5460 (07) 346 0095 http://www.taumata.org.nz | Some charges may apply. No referral required. |

**Te Waiariki Purea Trust - Rotorua and Murupara**

FSD0006007 Last updated 21/09/2020

Te Waiariki Purea Trust offers rangatahi and whanau services within the Te Arawa rohe, supporting people to:

Be active in their communities

Achieve in education

Be culturally connected

Engage with their whanau

1274 Fenton Street CBD Rotorua 3010

reception@twptnz.org  8.30am to 5.00pm Monday to Friday

(07) 348 5051 Some charges may apply.

(0800) 884 7782 Referral may apply.

http://twptnz.org

## Classification : FVSS

**The Salvation Army - Taup**

FSD0002235 Last updated 07/04/2021

Worship, community and welfare services of The Salvation Army in Taup Caring for people, transforming lives and reforming society

2 Kiddle Drive Taupo 3330



taupo.corps@nzf.salvationarmy.org  Our Community Office is open four days a week

|  |  |  |
| --- | --- | --- |
| (07) 378 4142 http://www.salvationarmy.org.nz/centres/n z/central-bay-of-plenty/taupo/taupo-corps      **Tutu Home Based Childcare** | at our Family Store at 77 Spa Road.  We are available at 2 Kiddle Drive throughout the week and happy to be contacted to arrange | |
| appointments.  Some charges may apply.  No referral required. |  |
| FSD0022425 |  | Last updated 22/12/2020 |

Providing affordable home based childcare.

194 Fifteenth Avenue Tauranga City Tauranga 3112



admin@tutuchildcare.co.nz  Office hours are between 8.30am and 4.30pm

|  |  |
| --- | --- |
| (0800) 843 888 (07) 571 5539 http://www.tutuchildcare.co.nz | Monday to Friday  Some charges may apply.  No referral required. |

**Waiapu Kids Merivale Whnau Aroha Centre**

FSD0015788 Last updated 08/04/2021

Affordable quality Early Education and Care to children under five years of age where children are empowered to learn and grow in a caring stable environment, incorporating Christian principles and the Anglican ethos of care, respect and equality.

45 Henderson Crescent Merivale Tauranga



saskia.dean@acw.org.nz  Monday to Friday 9am to 3pm for children birth

(07) 571 5121 to 5 years. https://merivale.waiapukids.nz/ Some charges may apply.

No referral required.

**Waiapu Kids St Francis Whnau Aroha**

FSD0015789 Last updated 06/04/2021

Our Centre offers early childhood education consisting of exciting, stimulating and educational programmes. We recognise the holistic way children learn and grow within their individual stage of development. We have a commitment to strive to make available affordable early childhood education within the centre.

13 Thomas Crescent Western Heights Rotorua 3015



erin.batley@acw.org.nz  Monday to Friday

(07) 347 3080 9am to 3pm for children 0 to 5

https://stfrancis.waiapukids.nz/ 50 weeks of the year Some charges may apply. No referral required.

**Waiapu Kids St George's**

FSD0015790 Last updated 09/04/2021

Waiapu Kids St George's is well established Early Childhood Centre, having delivered quality education and care to the Whakatne and surrounding district since 1974.The service offers specialised programmes to both infants and toddlers, and over three-year-olds in well-resourced and appropriate learning environments.

32 Domain Road Whakatane



stgeorgesadmin@acw.org.nz  Monday to Friday 7.45-5.15, for children 3mths

|  |  |  |
| --- | --- | --- |
| (07) 308 6934 https://stgeorges.waiapukids.nz/      **Waiapu Kids St. Mary's Tahatai** | to 5 years  Some charges may apply.  No referral required. |  |
| FSD0015791 |  | Last updated 12/04/2021 |

Early Childhood Centre catering for 2-5 year olds.

Free play philosophy incorporating child initiated experiences and embracing Te Whaariki (curriculum).

114 Evans Road Papamoa Beach Papamoa 3118



admin.tahatai@acw.org.nz  Monday - Friday

(07) 572 5016 7.30am - 5.30pm

https://stmarystahatai.waiapukids.nz/ 49 weeks of the year for children 2 to 5 years Some charges may apply. No referral required.

**Waihi Beach School: After School Care Programme**

FSD0021510 Last updated 29/03/2021

Providing primary school education for children aged 5-11 years of age. Part of this responsibility is running an After School Care Programme.

100 Beach Rd Waihi Beach 3611



admin@waihibeach.school.nz  8.15am - 4.30pm

|  |  |
| --- | --- |
| (07) 863 5704 http://www.waihibeach.school.nz    **Classification : OSCAR** | Some charges may apply. No referral required. |

**Waimarino Education Trust**

FSD0021440 Last updated 18/12/2020

Provide eduction to youth and OSCAR services.

36 Taniwha Place Bethlehem Tauranga 3176



oscar@waimarinotrust.co.nz  0800-1800 Monday to Friday

|  |  |
| --- | --- |
| (07) 576 4233 http://www.waimarinotrust.co.nz/    **Classification : OSCAR** | Some charges may apply. No referral required. |

**Waldorf Schools (BOP) Trust Care Programme**

FSD0021987 Last updated 30/11/2020

We operate a before and after school care programme.

Our programme provides a restful contrast to a busy school day. Giving children time to unwind, to digest their school day and breathe out socially. The focus of our programme is rest, healthy play and good food in a secure daily rhythm with time for children to explore.

364 Welcome Bay Road Tauranga 3175



oscar@waldorftga.nz  Monday to Friday during school term.

(07) 544 2452 Some charges may apply.

(027) 2276121 No referral required. http://www.waldorftga.school.nz

## Classification : OSCAR

**Whakaatu Whanaunga Trust**

FSD0001602 Last updated 27/12/2020

Whakaatu Whanaunga Trust operates a quality, confidential, culturally appropriate service.

Providing services to empower people to manage their lives and improve their quality of life.

94B Church Street Opotiki 3122 wwt@wwt.org.nz  8.30am - 4.30pm, Monday to Friday.



|  |  |
| --- | --- |
| (027) 534 4504 (07) 315 5174 http://www.wwt.org.nz/ | All services free of charge. No referral required. |

## Classification : BFC, FVSS

**Whakatane Parents Centre**

FSD0007325 Last updated 08/06/2020

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

whakatane@parentscentre.org.nz  Message service operates. Cleared frequently.

(027) 977 9951 Emails checked daily. http://www.parentscentre.org.nz/whakatan All services free of charge. e/ No referral required.

**Work and Income - Bay of Plenty Regional Office**

FSD0015268 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday to Friday 8am - 4.35pm http://www.workandincome.govt.nz All services free of charge.

No referral required.

**Work and Income - Greerton Service Centre**

FSD0007947 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

(2 Tebbs Lane) 53 Courtney Road Gate Pa Tauranga 3112



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Kawerau Service Centre**

FSD0007948 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Tarawera Mall - Plunket Street Kawerau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Mt Maunganui Service Centre**

FSD0007949 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

9 Owens Place Bayfair



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 9:30am - 5pm  All services free of charge.  No referral required. |

**Work and Income - Murupara Service Centre**

FSD0007950 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

41 Pine Drive Murupara



(0800) 559 009  Monday, Tuesday, Thursday, Friday 9am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 4:00pm. Wednesday 10:30am - 4:00pm.  All services free of charge.  No referral required. |

**Work and Income - Opotiki Service Centre**

FSD0007951 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

93 Church Street Opotiki



(0800) 559 009 http://www.workandincome.govt.nz

Monday, Tuesday, Thursday, Friday 8:30am 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Rotorua Community Link**

FSD0007952 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Taupo (Heartlands)**

FSD0007953 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 77 Heuheu Street Taupo 3351

(0800) 559 009

http://www.workandincome.govt.nz

**Work and Income - Tauranga Service Centre**

FSD0007954 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Cnr Durham and Spring Street Tauranga



(0800) 559 009  8:30am-5:00pm Monday, Tuesday, Thursday, http://www.workandincome.govt.nz Friday.

9:30am-5:00pm Wednesday.

All services free of charge. No referral required.

**Work and Income - Te Puke Service Centre**

FSD0007955 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.  99 Jellicoe Street Te Puke

teresa.margan001@msd.govt.nz

(0800) 559 009

http://www.workandincome.govt.nz

**Work and Income - Turangi Community Link**

FSD0007957 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

- Ohuanga Road Town Centre Turangi 3334



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Whakatane Community Link**

FSD0007958 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 24 Pyne Street Whakatane 3120

(0800) 559 009

http://www.workandincome.govt.nz

**YMCA Tauranga**

FSD0023407 Last updated 16/02/2021

Today YMCA’s Tauranga operations form part of the network of YMCA services that span the Bay of Plenty, Waikato and greater Auckland region. We’re part of a global family, but proud to be 100% New Zealand owned and operated. We’re also a not-for-profit organisation working hard to empower young people to reach their full potential.

With support services centrally run from the Auckland office, and governance provided by a board, we can focus on what we do best - delivering great service and programmes to Tauranga kids, families and communities.

123 Victory Street Welcome Bay Tauranga 3112 recreation@ymcatauranga.org.nz  Monday to Friday 10.00am till 6.00pm.



(07) 579 6530 Some charges may apply.

(021) 363 325 txt absences No referral required. http://ymcatauranga.org.nz

## Classification : OSCAR

**Youthtown Inc: Taupo**

FSD0018742 Last updated 28/10/2020

Community Youth Organisation for all youth aged 5 to 18 years. Aims to inspire and motivate youth to reach their full potential through expressing themselves physically, creatively and socially.

21 A C Baths Avenue Tauhara Taupo 3330 info@youthtown.org.nz  Branch is open Monday to Friday 9am till 5pm.



(07) 378 0783 Some charges may apply.

(027) 522 8095 Referral may apply. http://www.youthtown.org.nz

## Classification : OSCAR

# Disaster Recovery

**Work and Income - Bay of Plenty Regional Office**

FSD0015268 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday to Friday 8am - 4.35pm http://www.workandincome.govt.nz All services free of charge.

No referral required.

**Work and Income - Greerton Service Centre**

FSD0007947 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

(2 Tebbs Lane) 53 Courtney Road Gate Pa Tauranga 3112



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Kawerau Service Centre**

FSD0007948 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Tarawera Mall - Plunket Street Kawerau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Mt Maunganui Service Centre**

FSD0007949 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

9 Owens Place Bayfair



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday http://www.workandincome.govt.nz 9:30am - 5pm

All services free of charge. No referral required.

**Work and Income - Murupara Service Centre**

FSD0007950 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

41 Pine Drive Murupara



(0800) 559 009  Monday, Tuesday, Thursday, Friday 9am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 4:00pm. Wednesday 10:30am - 4:00pm.  All services free of charge.  No referral required. |

**Work and Income - Opotiki Service Centre**

FSD0007951 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

93 Church Street Opotiki



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Rotorua Community Link**

FSD0007952 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Taupo (Heartlands)**

FSD0007953 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

77 Heuheu Street Taupo 3351



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Tauranga Service Centre**

FSD0007954 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Cnr Durham and Spring Street Tauranga



(0800) 559 009  8:30am-5:00pm Monday, Tuesday, Thursday, http://www.workandincome.govt.nz Friday.

9:30am-5:00pm Wednesday.

All services free of charge. No referral required.

**Work and Income - Te Puke Service Centre**

FSD0007955 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

99 Jellicoe Street Te Puke



teresa.margan001@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Turangi Community Link**

FSD0007957 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

- Ohuanga Road Town Centre Turangi 3334



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Whakatane Community Link**

FSD0007958 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

24 Pyne Street Whakatane 3120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

# Education and Training

**Above and Beyond Education and Care Centres**

FSD0023188 Last updated 09/07/2020

Providing child care throughout the Bay of Plenty.

1 Rimu Street Gate Pa Tauranga 3112



info@above-beyond.co.nz  Monday-Friday

(07) 579 5714 7.30am-5.30pm

http://www.above-beyond.co.nz Some charges may apply.

No referral required.

**Agape Christian Preschool**

FSD0022401 Last updated 12/01/2021

Our aim is to provide families a safe and caring environment for their preschool children to learn, and be valued as unique individuals.

We also offer help for families, whether through parenting courses, pastoral care or just a friendly ear to listen.

Our under 2's centre is very small and homely where our babies find an easy transition from home to early childhood. As they transition to our over 2's (next door) they are comfortable with knowing staff and are eased into a more busy environment.

We are here to support our families and believe in working together to prepare your preschooler's for school life.

155 Clayton Road Western Heights Rotorua 3015



admin@agape.school.nz  We are open from 7.45am until 5.30pm Monday (07) 348 1221 to Friday. Feel free to pop in anytime and http://www.agape.school.nz discuss your needs with us.

Some charges may apply. No referral required.

**Age Concern Rotorua District Inc**

FSD0006668 Last updated 20/11/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

1333 Eruera Street Rotorua 3010



admin@acrotorua.nz  10am to 4.00pm Monday to Friday

|  |  |
| --- | --- |
| (07) 347 1539 (0800) 652 105 http://www.ageconcern.org.nz      **Age Concern Tauranga Inc** | Some charges may apply. No referral required. |
| FSD0006671 | Last updated 21/10/2020 |

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

177a Fraser Street Tauranga 3112



info@ageconcerntauranga.org.nz  8.30am to 2.30pm Monday to Friday

|  |  |
| --- | --- |
| (07) 578 2631 http://www.ageconcern.org.nz      **Alpha Consultants Ltd** | Some charges may apply. No referral required. |
| FSD0022474 | Last updated 22/01/2021 |

Alpha provides customised vocational rehabilitation solutions, assessments, work trials, work ready and pre-employment programmes, graduated return to work assistance, placement services

and in work support.

35 Grey Street Tauranga 3110 office@alphaconsultants.co.nz (07) 579 0520 http://www.alphaconsultants.co.nz



8.30 am to 5 pm, Monday to Friday All services free of charge. Referral may apply.

|  |  |
| --- | --- |
| **ARK Early Childhood Centre Tauranga** |  |
| FSD0015787 | Last updated 23/12/2020 |

An all day teacher-led centre for children 0-5 years.

We embrace a Christian curriculum alongside Te Whariki, and foster a close relationship with Holy Trinity Tauranga, allowing us to extend many social services and support to our families and our community.

Our committed, enthusiastic teachers facilitate exploration, wonder, friendship and creativity for our learners.

Our Supporting Parents Alongside Children's Education programme (SPACE) is a sessional weekly programme. Parents attend with their new babies up to 40wks during School terms. Our passionate teachers facilitate new parents to form networks with others and gain knowledge around personal parenting choices/options/styles. Our new parents are supported to learn what works for "their" families and be validated in their parenting choices and styles. Expert speakers attend to teach first aid, sleep consulting, car seat safety and much, much more...

215 Devonport Road Tauranga 3110



ark@holytrinitytauranga.com  Mon-Fri

(07) 578 5377 ARK-7.30am-5.30pm for children aged 3mths to http://www.arkchildcare.co.nz 5yrs.

Supporting Parents Alongside Children Education (SPACE):for children and parents from 0-1yr. AM or PM session available-term time. Mon-Thur

Some charges may apply. No referral required.

**Awhina School**

FSD0004926 Last updated 06/10/2020

Our aim is to support our students overcome their learning and/or behavioral barriers and facilitate their return back to mainstream schooling or onto further education; providing them with life skills and tools to make healthy choices.

 36 Pererika Street Rotorua 3010

|  |  |
| --- | --- |
| kmclean@rbhs.school.nz  (07) 348 7841      **Biggles Katikati** | 8.00am - 4.00pm Monday to Friday All services free of charge. Referral may apply. |
| FSD0022404 | Last updated 19/08/2020 |

Pukeko Corner Kindergarten prides itself in providing the best possible Early Childhood Education for preschool children, aged 2-5 years old in Katikati.

We offer you:

3 days for FREE (conditions apply)

Trained, experienced, passionate and caring teachers

Great child to teacher ratio and small group size

Adventure walks and exploration of places in our community.

52 Beach Road Katikati 3129



katikati@bigglesmontessori.co.nz  8 am to 5 pm Monday to Friday

|  |  |
| --- | --- |
| (07) 549 5496 http://www.bigglesmontessori.co.nz | Some charges may apply. No referral required. |

**Budget Advisory Services (Rangitaiki) Inc.**

FSD0002130 Last updated 14/10/2020

Budget Advisory Service Rangitaiki Inc. offers free, supportive, confidential and culturally aware budget advisory services with trained and nationally certificated Financial Mentors.

12 Ranfurly Court Kawerau 3169



budgetservicerangitaiki@xtra.co.nz  Tuesdays 9:30am - 2:30pm

(07) 323 6653 Wednesday 9:30am - 2:30p.m

Outside these hours please phone to request an appointment or for general enquiries phone MoneyTalks 0800 345 123.

Some charges may apply. No referral required.

## Classification : BFC

**Central Kids Kindergartens - Apanui**

FSD0022509 Last updated 30/07/2020

Central Kids Apanui believe that developing strong, positive ng hononga relationships with children and whnau is central to our philosophy, with the aim being to empower children to be competent and confident lifelong learners.

Our programme is based on kotahitanga – the holistic way children learn and grow which is embedded in children’s culture and language.

We believe children learn best through child initiated active learning in a social context. Our curriculum supports dispositional learning in a warm, caring, safe, resource rich environment, embracing te ao Mori and the diverse cultures of our community.

41A Apanui Avenue Whakatane 3158



apanui@centralkids.org.nz  Monday to Friday - 8.30am to 2.30pm

(07) 308 5046 Some charges may apply.

(022) 682 5096 No referral required. http://centralkids.org.nz/apanuikindergarten/

**Central Kids Kindergartens - Edgecumbe**

FSD0022523 Last updated 30/07/2020

At Central Kids Edgecumbe we offer a high quality learning environment.

We have a strong focus on inclusion, and we celebrate diversity in ability, age, culture and economic circumstances. We work together and recognise the importance of the holistic development of each child. Children are viewed as competent, confident and capable learners, unique and individual, and we believe that children learn best through child initiated play experiences.

We have a 'secret garden', and currently hold the Pre-school section of the Whakatane Pryde Committee Garden competition.

14 Kauri Street Edgecumbe 3120 edgecumbe@centralkids.org.nz 



(07) 304 9732 (027) 864 4860 http://centralkids.org.nz/edgecumbekindergarten/

Monday to Friday | 8.45am - 2.45pm Some charges may apply. No referral required.

**Central Kids Kindergartens - Elstree**

FSD0022514 Last updated 18/08/2020

We are a long established multi-cultural kindergarten based in the Southern end of town. One of our special features we are really proud of is our high parent participation in kindergarten activities, extremely well attended whnau days, Christmas floats, parents cooking with the tamariki and Dads staying to kick balls around.

Our older tamariki support and guide the younger children through tukana/tina. We believe that our kindergarten is part of the community and we have an open door policy inviting parents/whnau to stay as long as they like.

We have been told by parents we provide a warm and inviting atmosphere where whnau are supported and made to feel welcome each time they come in to the kindergarten.

55 High Street Glenholme Rotorua 3010



elstree@centralkids.org.nz  Monday to Friday | 8.00am - 3.00pm (07) 348 2512 Open throughout school holidays (021) 064 5764 Some charges may apply. http://centralkids.org.nz/elstree- No referral required. kindergarten/

**Central Kids Kindergartens - Fairview Park**

FSD0022525 Last updated 30/07/2020

Our staff aim to provide a safe, happy and nurturing environment where children have the opportunity to play, learn, explore and have fun. We promote an inclusive and interactive learning environment which reflects Te Tiriti o Waitangi and the dual heritage of Aotearoa, New Zealand.

Our environment creates opportunities for children to choose their own experiences. We believe in the importance and power of play as being an essential and appropriate method of learning. We acknowledge that children bring with them knowledge and experiences which we value and respect.

We value building relationships and partnerships with parents, whnau and our community, which nurture well-being and belonging. We provide a free weekly nurse consultation at kindergarten for all children, and we make breakfast available every morning.

46 Fairview Road Rotorua 3015



fairviewpark@centralkids.org.nz  Monday to Friday | 8.00am - 3.30pm

|  |  |
| --- | --- |
| (07) 348 5875  (022) 065 0667 http://centralkids.org.nz/fairview-parkkindergarten/ | Some charges may apply. No referral required. |

**Central Kids Kindergartens - Fordlands**

FSD0022410 Last updated 31/07/2020

The teachers at Central Kids Fordlands support a programme that reflects Te Tiriti o Waitangi, the dual heritage of Aotearoa and is based on the goals and strands of Te Whriki. We aim to meet the individual needs of every child, through planning for their physical, emotional, social and cognitive development.

We believe that children learn through play and from this we provide a child focused environment that allows every child to grow at their own level and pace. Our teachers work to attain a partnership between themselves and parents/whnau. We acknowledge, recognise and respect the importance of all cultures.

21 Bellingham Crescent Rotorua 3015



fordlands@centralkids.org.nz  Monday - Friday 8.00am to 3.30pm

(07) 348 6259 Open across school holidays. (021) 195 3018 Some charges may apply. http://www.centralkids.org.nz/fordlands- No referral required. kindergarten

**Dream Chaser Foundation**

FSD0019937 Last updated 07/01/2021

The Dream Chaser Foundation supports children and their families facing childhood cancer in Aotearoa. We offer a range of family services:

-living cost grants

-birthday presents for children in Starship Childrens Hospital

-Christmas hampers

-Bereavement grants

-Special family grants

We also actively promote bone marrow awareness. A bone marrow transplant is a common treatment option for patients with cancer. Currently the numbers of Maori and Pacific Island people are very low making it difficult to find a bone marrow match.

If you have a child with cancer or know of a family that may benefit from our services, please refer to our registration process via www.dreamchaser.co.nz

253 Harbour Road Ohope 3121



contact@dreamchaser.co.nz  8am - 5pm

|  |  |
| --- | --- |
| (0800) 373 262 (027) 299 9119 http://www.dreamchaser.co.nz | Monday - Friday  All services free of charge.  No referral required. |

**Eastbay Rural Education Activities Programme (REAP) Inc**

FSD0001632 Last updated 11/11/2020

Eastbay REAP provides responsive lifelong learning activities across the Eastern Bay of Plenty. With offices in Whakatane, Opotiki, Kawerau, and Murupara, our team works to connect, develop, and empower learners to achieve quality education. Our work covers all ages and stages of community, often partnering with others to do things collaboratively.

 REAP House - He Poutoko Matauranga 21 Pyne Street Whakatane 3120

|  |  |
| --- | --- |
| info@eastbayreap.org.nz  (07) 308 4098 (0800) 432 7327 http://www.eastbayreap.org.nz    **Classification : YS** | Monday – Thursday  08.30am - 04.30pm  Friday  08.30am - 04.00pm  All services free of charge.  Referral may apply. |

**Eastern Bay of Plenty Resource Teachers of Learning and**

**Behaviour**

FSD0001633 Last updated 18/01/2021

Aims to enable more children to achieve their potential and make a positive contribution to society. Meeting students' learning and behaviour needs in classes and schools through programme modification and adaptation.

C/o Edgecumbe Primary School - College Road Edgecumbe



rtlbcm19edgecumbe@gmail.com  Monday to Friday 8.00am - 5.00pm

All services free of charge. Referral may apply.

**EmployNZ Limited**

FSD0021455 Last updated 12/04/2021

EmployNZ Limited assist people to gain the skills and confidence to enter the workforce. We also offer alternative education pathways for youth aged 16 - 19 years who leave main stream education.

Drug testing service for Work and Income clients. Prices inclusive of GST. On-site screening drug test: $70

We can help you to improve your reading, writing and understanding of numbers.

If you are needing help with Health & Safety and/or Human Resources, we are your first point of call.

We are the Youth Services Provider for Tauranga in the Western Bay of Plenty.

Level 1 94 Second Avenue Tauranga 3110



info@employnz.co.nz  Monday Friday 8:30 am - 5:00pm (0800) 002 159 Some charges may apply.

(Text only) Text “UPSKILL” to 3165 Referral may apply. http://employnz.co.nz/

## Classification : DTS, YS

**English Language Partners Bay of Plenty**

FSD0007847 Last updated 22/06/2020

English language and social support for adult refugees and migrants coming to live in Aotearoa / New Zealand.

Suite 5 212 Chadwick Road Greerton Tauranga bayofplenty@englishlanguage.org.nz  9.00am - 4.00pm, Monday to Friday.



(07) 571 4181 All services free of charge. http://www.englishlanguage.org.nz No referral required.

**English Language Partners Rotorua**

FSD0007845 Last updated 13/01/2021

English language and social support for adult refugees and migrants coming to live in Aotearoa/New Zealand.

The Arts Village 1240 Hinemaru Street Rotorua 3010



rotorua@englishlanguage.org.nz  9am - 4pm Monday & Tuesday

(07) 350 2395 9am - 3pm Wednesday

http://www.englishlanguage.org.nz Other times by appointment Koha/donation may apply. No referral required.

**English Language Partners Taupo**

FSD0007846 Last updated 17/07/2020

English language and social support for adult refugees and migrants coming to live in Aotearoa/New Zealand.

Tauhara Wing, Waiora House 129 Spa Road Taupo 3330



taupo@englishlanguage.org.nz  Monday – Wednesday: 9.00am – 1.00pm

(07) 378 8853 Some charges may apply. http://www.englishlanguage.org.nz No referral required.

**Evolve Education Group**

FSD0022407 Last updated 30/04/2021

Situated on the side of Mount Ngongotaha, nestled amongst bush clad slopes, you will find the Little Lights Kindy.

Little Lights is a Licensed sessional Early Childhood facility offering quality care to children from 10mths to 6 years in a caring and stimulating environment.

Our educational programme reflects the strands of the New Zealand Te Whriki Curriculum as expressed within our distinctly Christian philosophy.

Separate Over and Under Three’s facilities cater for the unique needs of each age- group, while our extensive adventure play-area allows all children to explore the outdoor environment in the surrounds of grassy paddocks, farm animals, ferns and bush.

56 B Mountain Rd Western Heights Rotorua 3015



cm.rotorua@littlelights.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (07) 347 7742  (027) 483 6724  http://www.littlelights.co.nz/      **Family Works - Rotorua** | 8am to 4.30pm  Some charges may apply. No referral required. |
| FSD0006497 | Last updated 19/02/2021 |

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

48 Biak Street Mangakakahi Rotorua 3010



admin.rotorua@fwn.org.nz  Monday to Friday

(07) 349 0990 8.30 am to 5.30 pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/rotorua Referral may apply.

**Family Works - Taupo**

FSD0006498 Last updated 27/04/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Tauhara Wing, Waiora House 129 Spa Road Taupo 3330



admin.rotorua@fwn.org.nz  Monday - Friday

|  |  |
| --- | --- |
| (07) 378 6480 https://www.familyworksnorthern.org.nz/s ervice-centre/taupo      **Family Works - Whakatane** | 8. 30am - 5pm  All services free of charge. No referral required. |
| FSD0006496 | Last updated 19/02/2021 |

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

156 The Strand Whakatane 3120



admin.whakatane@fwn.org.nz  Monday - Friday

(07) 307 1133 8.30 am - 4.30 pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/whakatane No referral required.

**Family Works Tauranga**

FSD0006495 Last updated 20/01/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Hillier Centre 31 Gloucester Road Mt Maunganui Tauranga 3116 admin.tauranga@fwn.org.nz  Monday - Friday



(07) 575 9709 8.30am - 4.30pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/tauranga No referral required.

**Grow Early Childhood Education**

FSD0023586 Last updated 27/07/2020

We’re often described as warm, exuberant, happy and fun - but underlying the playful exterior is a commitment to the care and education of your child.

58 Ashley Place Papamoa 3110



admin@growece.co.nz  7AM–5:30PM Monday to Friday

(07) 929 7718 Some charges may apply. https://www.growece.co.nz No referral required.

**Heartland Services - Kawerau**

FSD0007144 Last updated 19/01/2021

Heartland Service Centre is a one-stop-shop from which the local population may access a range of Government, Social Services, Health and other related services. Also access to Computer, Internet and photocopying services.

Heartland Service Centre, KEA Building 60 Onslow Street Kawerau 3127



Kataraina@eastbayreap.org.nz  9:00am - 3:30pm, Monday to Thursday.

|  |  |
| --- | --- |
| (07) 323 8608  (07) 323 8608 http://www.heartlandservices.govt.nz | 9:00am - 3:00pm, Friday.  All services free of charge.  No referral required. |

**Home Grown Kids**

FSD0000591 Last updated 23/03/2021

Under the dedicated care of a Nanny or Home-Based Educator, Home Grown Kids get to do everything that we think kids should do....climbing trees, making scones, pegging washing on the line, collecting the mail and taking neighbourhood walks. Growing up at home also means they get to sleep in their own bed, play with their brothers and sisters (or a small group of others) , and form a special bond with just one educator who really gets to know their needs.

57A Spring Street Tauranga 3110



info@hgk.co.nz  8.30am - 4.30pm Monday to Friday (phone)

|  |  |
| --- | --- |
| (0508) 445 437 http://www.homegrownkids.co.nz      **ImpacTauranga** | Some charges may apply. No referral required. |
| FSD0017182 | Last updated 06/04/2021 |

We are an organisation committed to the health and welfare of youth and families in the local community.

62A Millers Road Brookfield Tauranga 3110



admin@impactauranga.org  Monday - Friday 9am - 3.00pm

(07) 576 7527 Some charges may apply.

(07) 576 0652 Referral may apply. http://www.impactauranga.org

**Inspired Kindergartens and Home Based Education**

FSD0022997 Last updated 19/10/2020

Inspired Kindergartens and Home Based Education offers quality preschool education to over 1300 children through its network of 24 kindergartens and home based education services. We have kindergartens between Whangamata in the north and Murupara in the south-east while our home based services operate between Whitianga and Taup.

Formerly known as Tauranga Region Kindergartens Inc – Ng Khungahunga Manawanui - we are one of New Zealand's largest and longest serving early childhood education providers.

We offer OSCAR approved programmes.

First Floor 34 Chapel Street Tauranga 3110



office@ikindergartens.nz  Office: 9am - 4:30pm Monday - Friday

(07) 578 0552

(0800) 250 052 Kindergartens and Home Based Services times

http://inspiredkindergartens.nz/ vary please contact directly Some charges may apply. No referral required.

**Katikati Community Centre**

FSD0017232 Last updated 24/01/2021

We offer OSCAR approved after school care at Katikati Primary School and School Holiday programmes at Katikati Community Centre and Katikati College

Katikati Community Centre - Heart of our Community Manawa t ttou Hapori

Vision is: Katikati is a thriving community where everyone feels supported and connected

Mission is: A centre for inspiration, wellbeing, growth and enjoyment

The Katikati Community Centre has been servicing a small but rapidly growing, diverse population for over 25 years. It is an information, support and activity centre linking our rural community with social and health services and also provides a broad range of programmes and activities. These include adult and community education classes, expos, seminars and involvement with youth. The programmes and activities are well attended, and well loved by the community.

45 Beach Road Katikati 3129 info@katikaticommunity.nz (07) 549 0399 http://www.katikaticommunity.nz



Office is open 8.30am - 4.30pm Monday to

Friday Some charges may apply. Referral may apply.

## Classification : OSCAR

**Kawerau Teen Parent Education Centre**

FSD0002963 Last updated 16/07/2020

Provides quality secondary education to teen parents in a supportive environment in a range of subjects. Students are able to complete NCEA at levels 1, 2, and 3 and can access some tertiary providers by distance.

TPEC, Tarawera High School 120 River Road Kawerau 3127



tpec@tarawera.school.nz  School hours during term time.

(07) 323 8400 All services free of charge.

(07) 323 6553 No referral required.

**Lakeland Learning**

FSD0021518 Last updated 14/08/2020

Lakeland Learning offers level 1, 2 and 3 programmes all providing credits for NCEA, in the Taupo area.

All programmes are free for people aged 16 to 19 years and students can gain up to six certificates, leading to further training options or employment. All courses include literacy, numeracy and computer skills and students work towards achieving their personal and career goals.

Unit 12 29 Totara Street Taupo 3330



helen@lakelearn.co.nz  Monday to Thursday 8:30am to 3:30pm, Friday

(07) 378 4321 8:30am to 12:30pm

http://lakelandlearning.co.nz Closed school holidays.

All services free of charge. No referral required.

**Li'l Champs Early Learning Centre**

FSD0022538 Last updated 23/12/2020

We are a small privately owned centre in the heart to Tauranga. We provide quality care and a programme that gives children educational opportunities through play and teacher lead activities that helps them to grow and learn while having fun.

We offer discounted rates to help support our families, including 20 hours free for 3yr olds and 30 hours free for 4-5yr olds (conditions apply.)

154 Fraser Street Tauranga South Tauranga 3112



tauranga@lilchamps.co.nz  We are open Monday to Friday

|  |  |
| --- | --- |
| (07) 578 7744 (022) 306 5946 http://www.lilchamps.co.nz/ | 7:30am - 5:30pm  Some charges may apply.  No referral required. |

**Life Education Trust - Eastern Bay of Plenty**

FSD0001610 Last updated 11/01/2021

Aims to prevent children becoming involved in substance abuse, and to provide children with the social skills and knowledge of healthy lifestyles.

easternbop@lifeed.org.nz  Operates mainly during school hours, all year (07) 308 8129 except for some breaks during the school http://www.lifeeducation.org.nz holidays.

Some charges may apply. No referral required.

**Literacy Aotearoa (Waiariki Cluster)**

FSD0006004 Last updated 07/12/2020

Literacy Aotearoa is a national organisation of thirty-eight delivery sites and is a leading commentator on literacy issues in Aotearoa (New Zealand).

Literacy Aotearoa is established to develop, promote and deliver accessible, quality literacy services designed to ensure the peoples of Aotearoa are critically literate and able to realise their full social, cultural and economic potential.

Our programmes are designed to equip the learner with an understanding of the topic and to provide them with a range of skills to support them in their everyday life. These programmes have been developed to enable students to build confidence and engagement with the subject which will support their preparation for searching for and securing employment.

1325B Eruera Street, Rotorua 3010 info.c4@literacy.org.nz (07) 350 2286 (022) 454 8960 http://www.literacy.org.nz



**Literacy Taupo Incorporated**

FSD0008269

Monday to Friday, 9.00am - 3.00pm.

All services free of charge. No referral required.

|  |
| --- |
| We are a local community based organisation that provides student-centered learning, meaning that we consult with our learners to find out what it is they want to learn, construct a individualised learning plan, and help to facilitate the student's learning goals. We deliver a wide range of programmes from digital literacy, cooking and budgeting, drivers licence theory, literacy and numeracy support, C.V. writing and others. We will take referrals from individuals, social services, Government departments and private providers. Our service is provided at no cost to the learner, and is confidential. If in doubt - check us out.  Level 1 3 Gascoigne Street Taupo 3330  literacy\_taupo@xtra.co.nz  Monday - Friday 9am to 3.30pm (07) 377 4616 All services free of charge.  Referral may apply.        **Little Sprouts Montessori Preschool**  FSD0022975 Last updated 05/10/2020  At Little Sprouts Montessori Preschool we educate children from the age of 9 months up to 6. We are a small friendly center where each child is known by all staff and children. From the moment a child walks through the gate they begin learning new skills, develop new relationships with teachers and peers and extend their capabilities. Meaningful activities that follow the Montessori philosophy are introduced to encourage exploration, curiosity, concentration and independence. Even our youngest children show great respect and pride in their activities. We have two classrooms with purposeful materials designed for each of the age groups. The older children learn compassion and caring for younger children and the younger children benefit by having older role models to learn from. So if you want your child cared for in a safe, friendly and educational environment with lots to explore then Little Sprouts maybe for you. We offer flexible hours and |

Last updated 29/06/2020

sessions that will suit most families.

72 Domain Road Whakatane 3120 sprouts@xtra.co.nz (07) 308 9155 (027) 316 3633 http://www.littlesproutspreschool.co.nz



**Mana Social Services Trust**

FSD0004937

8am till 4pm Monday to Friday Some charges may apply. No referral required.

Last updated 09/11/2020

Mana Social Services Trust is a Maori Provider. We offer social work support, a wide range of counselling, and a variety of other services and programmes including Court restorative justice free of charge.

Ground Floor 1231 Haupapa Street Rotorua 3040



mana.reception@outlook.com  9.00am - 4.30pm Monday to Friday (07) 348 6191 All services free of charge.

Referral may apply.

## Classification : FVSS

**Ministry of Education, Learning Support, Bay of Plenty, Waiariki**

FSD0006567 Last updated 31/10/2020

We work with others to ensure children with additional learning needs have the opportunity to learn alongside their peers.

31 Totara Street Taupo 3330 enquiries.bop-waiariki@education.govt.nz  8.30am - 4.30pm Monday to Friday.



(07) 376 1870 All services free of charge.

(0800) 622 222 Referral may apply. https://education.govt.nz/ministry-ofeducation/specific-initiatives/specialeducation-update/

**Minnows Kindergarten**

FSD0023079 Last updated 09/04/2021

We provide care and education to children 3 month - 6 years

3 Margaret Place Omokoroa Tauranga 3114



minnows@xtra.co.nz  7.30am - 5.30pm weekdays

(07) 548 2040 Some charges may apply.

(022) 342 1175 No referral required. https://minnows.co.nz/

**Ngati Awa Social and Health Services**

FSD0002958 Last updated 30/03/2021

Provides social, health and education services to Ngati Awa and the wider community within the Ngati Awa rohe (Eastern Bay of Plenty District).

15 Golf Links Road Whakatane 3191



enquiries@nash.org.nz  Monday to Friday 8.00am - 5.00pm.

(07) 306 0096 Some charges may apply. http://www.nash.org.nz Referral may apply.

## Classification : THP

**Opotiki College Youth Guidance Counsellor**

FSD0001604 Last updated 11/09/2020

Aims to be available to youth in school to help them deal with problem issues in their lives.

Opotiki College - St John Street Opotiki



admin@opotikicol.school.nz  Available school hours during term time.

(07) 315 7022 All services free of charge. http://www.opotikicol.school.nz No referral required.

**Pacific Coast Technical Institute**

FSD0008090 Last updated 25/10/2020

PCTI offers industry relevant, accessible and flexible training programmes focused on leadership capability, workplace culture and core skills.

We are currently offering training in the health and safety and retail sectors, PCTI's vision is for local industries to have a prepared and effective workforce.

PCTI train youth and adults to confidently and successfully enter the workplace.

81 Hull Road Mount Maunganui 3116



reception@pcti.co.nz  8am - 4pm, Monday to Friday.

|  |  |
| --- | --- |
| (07) 575 2185 (0508) 287 246 http://www.pcti.co.nz      **Papamoa Family Services** | Freephone: 0508 2 TRAIN (0508 28 72 46) All services free of charge. Referral may apply. |
| FSD0015438 | Last updated 09/04/2021 |

Providing local social service initiatives which assist, support and empower the people of Papamoa to take positive action in their lives.

A nation wide network which seeks to express the love of Christ through loving service, and to work towards justice and equality for all in society.

35E Hartford Avenue Papamoa Tauranga 3118



admin.pfs@acw.org.nz  Monday - Friday, 9am - 4pm

(07) 574 7170 Koha/donation may apply.

(021) 944 332 No referral required.

https://papamoafamilyservices.acw.org.nz

/

## Classification : BFC

**Parents Centre New Zealand Inc - Taupo**

FSD0007358 Last updated 26/04/2021

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

67 Heuheu Street Taupo 3330



taupo@parentscentre.org.nz  We have an answerphone service which is

(07) 378 4995 cleared regularly.

(027) 644 7222 All services free of charge. http://www.parentscentre.org.nz/taupo No referral required.

**Parents Centre New Zealand Inc - Tauranga**

FSD0007351 Last updated 18/04/2021

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

Building Number 29, Village on 17th, 29 17th Avenue West Tauranga



taurangapc@xtra.co.nz  The centre is open when a course is running.

http://www.parentscentre.org.nz Contact via email.

All services free of charge. No referral required.

**Raizem Homebased Care and Education**

FSD0022399 Last updated 29/07/2020

We are a Maori based service who:

* provides Care and Education to all children with a huge focus on children from low sociobackgrounds. We advocate that every child is entitled to an education regardless of social status and background;

* seeks out potential Educators to provide, Care and Education to families. Educators must meetall criteria requirements to qualify, ie: Service registration, Police Vet, Home-Safety check, referee checks and First Aid training. Are provided with Professional Support to assist in the provision of a quality service and are supported to gain further Early Childhood training and/or qualifications.

3 Sunline Place Ngongotaha Rotorua 3010



raizem.ltd@gmail.com  Available from 6.30am - 7.00pm

(027) 211 1576 Monday to Friday.

Some charges may apply. No referral required.

**REAP - Central Plateau**

FSD0002234 Last updated 21/09/2020

Central Plateau REAP is a not-for-profit lifelong learning NGO that delivers a variety of educational and family support programmes that redress the disadvantages experienced by rural dwellers in accessing the range and depth of activities and services enjoyed by their urban counterparts.

We deliver Early Childhood, School and Adult Community Education programmes.

Central Plateau REAP also provides family education and support programmes, including a Male

Mentor programme for men wanting support and guidance in their parenting and partnering roles.

We deliver Strengthening Families for Taupo and Turangi and SKIP (Strategies with Kids

Information for Parents) and the Taupo Violence Intervention Network for

Taupo/Turangi/Mangakino. REAP also runs the Central Plateau Schools Attendance Service and Intensive Literacy and Numeracy. CP REAP developed Taupo’s first ISP and still provides various internet services including High Speed Wireless Broadband for isolated rural areas.

73 Titiraupenga Street Taupo 3351



reception@reap.org.nz  9.00am-5.00pm, Monday- Thursday.

(07) 378 8109

http://www.reap.org.nz 9.00am- 3pm Friday.

Some charges may apply. Referral may apply.

## Classification : FVSS

|  |  |
| --- | --- |
| **Rotorua District Community Law Centre** |  |
| FSD0004842 | Last updated 23/07/2020 |

Free confidential legal services to the Rotorua community.

 1276 Pukuatua Street Rotorua 3010

|  |  |
| --- | --- |
| reception@rdclc.co.nz  (07) 348 8060 http://www.communitylaw.org.nz | Monday to Friday: 9am – 4pm All services free of charge.  No referral required. |

**SPELD NZ Inc - Rotorua/Taupo Local Liaison Group**

FSD0007478 Last updated 04/09/2020

SPELD NZ Inc offers one-on-one diagnostic assessment and specialised tuition for people with specific learning disabilities, including dyslexia. It also offers information, support, advice and training.

|  |  |
| --- | --- |
| northern@speld.org.nz (0800) 773 536 http://www.speld.org.nz | Office administration open Monday to Friday  9.00am - 3.00pm.  Some charges may apply.  No referral required. |

**SPELD NZ Inc - Western Bay of Plenty Local Liaison Group**

FSD0007481 Last updated 01/09/2020

SPELD NZ Inc offers one-on-one diagnostic assessment and specialised tuition for people with specific learning disabilities, including dyslexia. It also offers information, support, advice and training.

|  |  |  |
| --- | --- | --- |
| northern@speld.org.nz (0800) 773 536 http://www.speld.org.nz      **TAKITIMU HOUSE** | Office administration open Monday to Friday, | |
| 9am-3pm.  Some charges may apply.  No referral required. |  |
| FSD0022690 |  | Last updated 28/03/2021 |

Vision: A safe place to sleep for those without shelter.

Mission Statement: To provide the homeless people in Tauranga Moana temporary shelter and access to services designed to break the cycle of homelessness and offer hope of a better future

for themselves and our community.

171 Elizabeth Street Tauranga 3110 annamarie@tmnt.org.nz (07) 579 5322



(027) 579 5322

## Classification : THP

Guests are referred to the shelter via the Ministry of Social Development. The shelters Social Work Service is available Monday to Friday with flexible hours designed to meet the needs of the guests.

Some charges may apply. No referral required.

**Te Korowai Roopu Tautoko Inc**

FSD0021506 Last updated 22/12/2020

To empower whanau living in the role of Ngati Tuwharetoa and Aotearoa in providing for their own development.

To actively support and promote children and their whanau in the greater Taupo/Turangi area.

To promote Te Tiriti o Waitangi as the foundation for the development of our programs.

We also provide support in relation to access to boarding schools, funding to assist with scholarships. One on one support in schools for school aged children. Support for rangatahi and youth in accessing training programs or transitioning back into mainstream schools. Support in Family courts, Advocacy and a referral service. Support in establishing Whanau Hui and obtaining positive outcomes.

63 Waikato Street Taupo 3330



admin@tekorowai.co.nz  Open 8.30am - 4.30pm Monday-Friday however

|  |  |
| --- | --- |
| (07) 378 3335 (0800) 857 839 https://www.tekorowai.co.nz/    **Classification : FVSS** | we are available 24 hours.  All services free of charge.  Referral may apply. |

**Te Taumata o Ngati Whakaue Iho Ake Trust**

FSD0022460 Last updated 26/01/2021

Ngti Whakaue has embarked on a journey that has as its destination the collective well-being of the Iwi and the community in which we live.

Te Taumata o Ngti Whakaue Iho-Ake Trust (Te Taumata) was established to deliver on this vision.

Our whnau live within the dynamic and integrated system of Iwi-Hap-Whnau. We, as Iwi, have a vital role in ensuring that whnau remain connected, supported to aspire and empowered to achieve

Te Taumata believes early access to high quality, whnau focussed, culturally appropriate early childhood education is the most effective way to achieve this. We also recognise that we are part of a wider community and work hard to impact positively on that community.

2C Ranolf St Rotorua 3010



korero-mai@taumata.org.nz  from 9am - 3pm Monday to Friday

|  |  |
| --- | --- |
| (027) 353 5460 (07) 346 0095 http://www.taumata.org.nz | Some charges may apply. No referral required. |

**Te Waiariki Purea Trust - Rotorua and Murupara**

FSD0006007 Last updated 21/09/2020

Te Waiariki Purea Trust offers rangatahi and whanau services within the Te Arawa rohe, supporting people to:

Be active in their communities

Achieve in education

Be culturally connected

Engage with their whanau

1274 Fenton Street CBD Rotorua 3010



reception@twptnz.org  8.30am to 5.00pm Monday to Friday

(07) 348 5051 Some charges may apply.

(0800) 884 7782 Referral may apply. http://twptnz.org

## Classification : FVSS

**Te Whanau Tokotokorangi Trust**

FSD0004875 Last updated 05/02/2021

To offer culturally appropriate services that will enhance the spiritual, emotional, physical health and wellbeing of families who have family members with disabilities. This is achieved through providing a range of alternative services with a holistic approach that promotes and encourages healthy lifestyles.

Tui House 14 Te Ngae Road Victoria Rotorua 3010



tokotoko@xtra.co.nz  Office: 9.00am - 5.00pm Monday - Friday

(07) 349 3228

http://www.tokotokorangi.co.nz Residential: 24 hours 7 days a week Day Service: 9.00-3.00 Monday to Friday

Community Support Service:

9.00-5.00 Monday - Friday All services free of charge. No referral required.

**Te Whare Hauora - Health Centre, Toi Ohomai Institute of**

**Technology**

FSD0004931 Last updated 01/09/2020

Free confidential health and counselling service for students and staff at Toi Ohomai Institute of Technology.

- Mokoia Drive Rotorua



healthcentre@toiohomai.ac.nz  Monday – Friday, 8.30am – 4pm

(07) 346 8883 All services free of charge.

(021) 190 4092 No referral required.

https://toiohomai.ac.nz/services/healthcentres-te-whare-hauora

**The Salvation Army - Taup**

FSD0002235 Last updated 07/04/2021

Worship, community and welfare services of The Salvation Army in Taup Caring for people, transforming lives and reforming society

2 Kiddle Drive Taupo 3330



taupo.corps@nzf.salvationarmy.org  Our Community Office is open four days a week

|  |  |  |
| --- | --- | --- |
| (07) 378 4142 http://www.salvationarmy.org.nz/centres/n z/central-bay-of-plenty/taupo/taupo-corps      **Tutu Home Based Childcare** | at our Family Store at 77 Spa Road.  We are available at 2 Kiddle Drive throughout the week and happy to be contacted to arrange | |
| appointments.  Some charges may apply.  No referral required. |  |
| FSD0022425 |  | Last updated 22/12/2020 |

Providing affordable home based childcare.

194 Fifteenth Avenue Tauranga City Tauranga 3112



admin@tutuchildcare.co.nz  Office hours are between 8.30am and 4.30pm

|  |  |  |
| --- | --- | --- |
| (0800) 843 888 (07) 571 5539 http://www.tutuchildcare.co.nz      **Thoe Hauora** | Monday to Friday  Some charges may apply.  No referral required. |  |
| FSD0005727 |  | Last updated 17/09/2020 |

Specialist Addiction & Mental Health Services across the Eastern Bay of Plenty.

Tihei Mauriora Centre 44-46 Tuhoe Street Taneatua 3123



tari@tuhoehauora.org.nz  Monday - Friday 8.30 a.m - 5 p.m.

(07) 312 9874 All services free of charge. http://www.tuhoehauora.org.nz Referral may apply.

**Waiapu Kids Merivale Whnau Aroha Centre**

FSD0015788 Last updated 08/04/2021

Affordable quality Early Education and Care to children under five years of age where children are empowered to learn and grow in a caring stable environment, incorporating Christian principles and the Anglican ethos of care, respect and equality.

45 Henderson Crescent Merivale Tauranga



saskia.dean@acw.org.nz  Monday to Friday 9am to 3pm for children birth

(07) 571 5121 to 5 years. https://merivale.waiapukids.nz/ Some charges may apply.

No referral required.

**Waiapu Kids St Francis Whnau Aroha**

FSD0015789 Last updated 06/04/2021

Our Centre offers early childhood education consisting of exciting, stimulating and educational programmes. We recognise the holistic way children learn and grow within their individual stage of development. We have a commitment to strive to make available affordable early childhood education within the centre.

13 Thomas Crescent Western Heights Rotorua 3015



erin.batley@acw.org.nz  Monday to Friday

(07) 347 3080 9am to 3pm for children 0 to 5

https://stfrancis.waiapukids.nz/ 50 weeks of the year Some charges may apply. No referral required.

**Waiapu Kids St George's**

FSD0015790 Last updated 09/04/2021

Waiapu Kids St George's is well established Early Childhood Centre, having delivered quality education and care to the Whakatne and surrounding district since 1974.The service offers specialised programmes to both infants and toddlers, and over three-year-olds in well-resourced and appropriate learning environments.

32 Domain Road Whakatane stgeorgesadmin@acw.org.nz (07) 308 6934 https://stgeorges.waiapukids.nz/



Monday to Friday 7.45-5.15, for children 3mths to 5 years Some charges may apply. No referral required.

**Waiapu Kids St. Mary's Tahatai**

FSD0015791 Last updated 12/04/2021

Early Childhood Centre catering for 2-5 year olds.

Free play philosophy incorporating child initiated experiences and embracing Te Whaariki (curriculum).

114 Evans Road Papamoa Beach Papamoa 3118



admin.tahatai@acw.org.nz  Monday - Friday

(07) 572 5016 7.30am - 5.30pm

https://stmarystahatai.waiapukids.nz/ 49 weeks of the year for children 2 to 5 years Some charges may apply. No referral required.

**Western Heights Community Association Inc.**

FSD0016122 Last updated 01/04/2021

Traffic safety and crime reduction in our community. Community/Local liasion and lobbying for improvements in our community. Youth activities. Healthy homes support.

3 Brookland Road Western Heights Rotorua 3015



westernheightscommunity@gmail.com  Monday to Friday 9.00am - 4.00pm

(07) 562 5631 All services free of charge.

(027) 496 0304 No referral required.

https://www.facebook.com/westernheights community/

**Whakaatu Whanaunga Trust**

FSD0001602 Last updated 27/12/2020

Whakaatu Whanaunga Trust operates a quality, confidential, culturally appropriate service.

Providing services to empower people to manage their lives and improve their quality of life.

94B Church Street Opotiki 3122



wwt@wwt.org.nz  8.30am - 4.30pm, Monday to Friday.

|  |  |
| --- | --- |
| (027) 534 4504 (07) 315 5174 http://www.wwt.org.nz/    **Classification : BFC, FVSS**    **Whakatane Parents Centre** | All services free of charge. No referral required. |
| FSD0007325 | Last updated 08/06/2020 |

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

whakatane@parentscentre.org.nz  Message service operates. Cleared frequently.

(027) 977 9951 Emails checked daily. http://www.parentscentre.org.nz/whakatan All services free of charge. e/ No referral required.

**Whakathea Iwi Social and Health Services**

FSD0015892 Last updated 14/09/2020

To provide an extensive array of services for the beneficiaries of Whakatohea and the wider community. Our services are: Youth Awareness, Information and Advice, Whanau Care Safe and Nurturing Homes Support Services, Alcohol and Drug Assessments and Counselling, Parenting

Programmes, Health Promotion and Education, Social Work Reports and Assessments, Living

Without Violence Programmes, Mental Health Support, Advocacy and Liaison, Home Interaction

Programme for Parents and Youngsters (HIPPY), Family Start and the Ahuru Mowai and Born to

Learn delivering 3 core components of Health , Education and Whanau Support,Whakatohea

Medical Health Centre, Te Aria Toka and Pa Harakeke Pre-Schools and Family Service Centre.

Rheumatic Fever Team in Schools. Sages mentoring and support group.Tamariki Ora Services, Incredible Years Parenting Programme

122 St John Street Opotiki 3122



Reception@whakatohea.co.nz  Monday to Friday from 8.30AM to 4.30PM

(07) 315 6150 All services free of charge. http://www.whakatohea.co.nz Referral may apply.

## Classification : EARS, FVSS

# Employment

**Achieve Workplace Health**

FSD0020074 Last updated 11/01/2021

Drug testing service for Work and Income beneficiaries.

On-site drug screening test

Mobile screening drug test Evidential drug test

Central Health 1181 Amohia Street Rotorua 3010



sheryl.rumbal@raphs.org.nz  Monday - Friday 8.30am -5.00pm

(07) 343 1952 Some charges may apply.

(07) 347 0000 Referral may apply.

## Classification : DTS

**Alpha Consultants Ltd**

FSD0022474 Last updated 22/01/2021

Alpha provides customised vocational rehabilitation solutions, assessments, work trials, work ready and pre-employment programmes, graduated return to work assistance, placement services and in work support.

35 Grey Street Tauranga 3110



office@alphaconsultants.co.nz  8.30 am to 5 pm, Monday to Friday

|  |  |
| --- | --- |
| (07) 579 0520 http://www.alphaconsultants.co.nz | All services free of charge. Referral may apply. |

**Arohanui Art & Education Trust**

FSD0021393 Last updated 26/03/2021

Arohanui Art & Education Trust is committed to the holistic support of people with special needs. To encourage the growth, well being and pursuit of a rich and rewarding lifestyle through self expression and purposeful endeavour, enabling the individual to confidently take their place as a valued member of the community.

Unit 3 Renwick Building 23 Hynds Road Greerton Tauranga 3110 admin@arohanuitrust.co.nz  9am - 3pm



(07) 579 4603 Some charges may apply. http://www.arohanuitrust.co.nz Referral may apply.

**Avalon Aotearoa Charitable Trust**

FSD0006120 Last updated 07/01/2021

Services to people with disabilities: training, support, employment and vocational services.

145 Seventeenth Avenue Tauranga South Tauranga 3112



avalonadmin@avalon.org.nz  Monday - Friday 9am - 4pm

(07) 579 0585 All services free of charge. http://www.avalon.org.nz No referral required.

**Bay Occupational Health Consultancy Limited**

FSD0020218 Last updated 15/01/2021

Drug testing service for Work and Income beneficiaries. Prices inclusive of GST.

Onsite screening drug test = $112.00

Evidential drug test using ESR = $123.40 per drug

466 Maunganui Road Mt Maunganui 3116



info@bohc.co.nz  Appointment only (07) 574 3411 Some charges may apply. http://www.bohc.co.nz Referral may apply.

## Classification : DTS

**CCS Disability Action - Whakatane Office**

FSD0007630 Last updated 15/03/2021

CCS Disability Action is New Zealand's leading provider of support and services to people with physical disabilities. We are also a leading advocate for the rights of disabled people.

38 Landing Road Whakatane 3120 bop@ccsdisabilityaction.org.nz 



(0800) 227 2255 (07) 308 7385 http://www.ccsDisabilityAction.org.nz

**Deaf Aotearoa - Tauranga**

FSD0006931

Weekdays: 8.30-4.30

All referrals for BOP go through the Tauranga office.

Some charges may apply. No referral required.

Last updated 03/02/2021

Deaf Aotearoa is a Deaf-led, not-for-profit organisation that focuses on promoting Awareness of,

Access to and Advancement of New Zealand Sign Language - to help strengthen the rights of Deaf people and give them the confidence to be an active part of society. As the only nationwide provider of services to Deaf people, it provides information on a range of services for Deaf and works with businesses and organisations to provide information and resources on life for Deaf New Zealanders and NZSL.

Historic Village - 17th Avenue West Tauranga



national@deaf.org.nz  Office open for enquiries and appointments: (0800) 332 322 Monday to Thursday from 9:00am to 4:00pm http://www.deaf.org.nz/ Office open for appointment only: Friday

All services free of charge. No referral required.

**Dress for Success Bay of Plenty**

FSD0023400 Last updated 23/04/2021

We will help you build your confidence and self-esteem by providing you with a full wrap around service. From Resume building, to Interview skills training, we will prepare you for your Interview with interview appropriate clothing and once you have achieved your goal of employment we can assist you to your financial goals. Call us to discuss your needs and to book your appointment.

“Creating Futures Together”

 1195 Tutanakei Street Rotorua

bayofplenty@dressforsuccess.org  Monday to Friday, by appointment

(07) 348 3660 All services free of charge.

(027) 679 0020 Referral may apply.

https://bayofplenty.dressforsuccess.org

**EmployNZ Limited**

FSD0021455 Last updated 12/04/2021

EmployNZ Limited assist people to gain the skills and confidence to enter the workforce. We also offer alternative education pathways for youth aged 16 - 19 years who leave main stream education.

Drug testing service for Work and Income clients. Prices inclusive of GST. On-site screening drug test: $70

We can help you to improve your reading, writing and understanding of numbers.

If you are needing help with Health & Safety and/or Human Resources, we are your first point of call.

We are the Youth Services Provider for Tauranga in the Western Bay of Plenty.

Level 1 94 Second Avenue Tauranga 3110



info@employnz.co.nz  Monday Friday 8:30 am - 5:00pm (0800) 002 159 Some charges may apply.

(Text only) Text “UPSKILL” to 3165 Referral may apply. http://employnz.co.nz/

## Classification : DTS, YS

**EncoreNZ**

FSD0020377 Last updated 24/06/2020

EncoreNZ Offers:

* Free Employment Services to assist getting you into work (Agency for both Ongoing &

Permanent Employment)

* Pre-Employment Drug Testing conducted by Qualified Collectors

(Pricing Available)

Unit 4 63 Farm Street Mount Maunganui 3116



info@encorenz.co.nz  Opening Hours:

(07) 213 0831 Monday to Thursday 9am - 5pm

http://www.encorenz.co.nz Friday 9am to 2pm

All by appointment and available after hours to accommodate our clients.

Some charges may apply. No referral required.

## Classification : DTS

**Lakeland Learning**

FSD0021518 Last updated 14/08/2020

Lakeland Learning offers level 1, 2 and 3 programmes all providing credits for NCEA, in the Taupo area.

All programmes are free for people aged 16 to 19 years and students can gain up to six certificates, leading to further training options or employment. All courses include literacy, numeracy and computer skills and students work towards achieving their personal and career goals.

Unit 12 29 Totara Street Taupo 3330



helen@lakelearn.co.nz  Monday to Thursday 8:30am to 3:30pm, Friday

(07) 378 4321 8:30am to 12:30pm

http://lakelandlearning.co.nz Closed school holidays.

All services free of charge. No referral required.

**Licence2Drive**

FSD0019647 Last updated 15/06/2020

To help all New Zealand car drivers obtain a full New Zealand drivers licence. From the learner level through to full level. We provide the best service and because of that we get the best results.

We do travel if you would like us run our course in your area. Just call us for more details.

155 Karewa Place Papamoa Tauranga 3118



info@l2d.co.nz  Monday - Friday 8.30am-4.00pm (0800) 865 423 After hours by appointment. http://www.licence2drive.co.nz Some charges may apply.

Referral may apply.

**Literacy Taupo Incorporated**

FSD0008269 Last updated 29/06/2020

We are a local community based organisation that provides student-centered learning, meaning that we consult with our learners to find out what it is they want to learn, construct a individualised learning plan, and help to facilitate the student's learning goals. We deliver a wide range of programmes from digital literacy, cooking and budgeting, drivers licence theory, literacy and numeracy support, C.V. writing and others. We will take referrals from individuals, social services, Government departments and private providers. Our service is provided at no cost to the learner, and is confidential. If in doubt - check us out.

Level 1 3 Gascoigne Street Taupo 3330



literacy\_taupo@xtra.co.nz  Monday - Friday 9am to 3.30pm (07) 377 4616 All services free of charge.

Referral may apply.

**Mount Medical Centre**

FSD0021527 Last updated 22/06/2020

Drug testing service for Work and Income beneficiaries. Prices inclusive of GST $85.00.

257 Maunganui Road Mount Maunganui 3116



admin@mtmedical.co.nz  Mon-Thurs: 8.00am—6.00pm

(07) 575 3073 Friday: 8.00am—6.00pm

http://www.mtmedical.co.nz Saturday: 9.00am—12noon

Some charges may apply. Referral may apply.

## Classification : DTS

**Ngati Ranginui Iwi Society Incorporated**

FSD0002272 Last updated 21/08/2020

"Kia tu te mana o Ngati Ranginui" (Building the prestige and reputation of Ngati Ranginui). Since establishment in 1990 Ngati Ranginui Iwi Society Inc. has been involved in the delivery of a variety of Health & Social Services activities, currently these services include: Budget Advice; Children Who Witness Family Violence Counselling; Domestic Violence Programme

Coordination/Counselling; Home & Community Support; Social Work Support & Foster Care; Supervised Structured Programmes for Children & Youth at Risk; Vocational Services for People with Disabilities (Ongatia Programme); Whanau or Individual Crisis Counselling; Whanau Support (Social Work Support Packages including Respite care); and Youth Development Programme.

166 Seventeeth Avenue 17th Ave Business Park Tauranga 3140



info@ranginui.co.nz  8.30am - 5.00pm, Monday to Friday.

(07) 571 0934 All services free of charge. http://www.ranginui.co.nz Referral may apply.

**NZ Blue Light Ventures Inc**

FSD0022949 Last updated 13/01/2021

Blue Light is a registered charity that works in partnership with the Police to deliver an extensive range of youth programmes and activities. We aim to reduce youth crime through prevention and empower young people to reach their potential through delivering programmes in the community and throughout NZ. We also aim to enhance community safety and build positive relationships between the Police, young people, their Whanau and their community.

16 Rire Hau Lane Pyes Pa Tauranga 3112



rod@bluelight.co.nz  Mon - Fri

(09) 475 9301 7.30am - 3.30pm

http://bluelight.co.nz All services free of charge.

Referral may apply.

**Options Counselling - Tauranga**

FSD0018297 Last updated 18/04/2021

For many years I have really enjoyed working with people - as a nurse, a career counsellor, a counsellor and a supervisor. I am passionate about the positive difference counselling can make in people's lives. I use a non judgemental, warm, empathetic, accepting approach to create a relationship of trust with my clients, as the counseling work we do together is influenced by the strength of our relationship.

While I enjoy all counselling work my particular areas of interest are couples counselling; parenting; building self confidence, assertiveness and self compassion; working with individuals or couples experiencing sexual problems; anger management; career counselling; loss and grief; health and wellness; workplace stress, burnout and conflict resolution.

Level 1, Churchill Building 45 Grey Street Tauranga 3110



debbie@optionscounselling.co.nz  Morning, afternoon, evening appointments

(027) 824 7518 available. Weekend appointments may be http://www.optionscounselling.co.nz available if no other times suit clients.

Appointments also available by Zoom.

Some charges may apply. No referral required.

**Pacific Coast Technical Institute**

FSD0008090 Last updated 25/10/2020

PCTI offers industry relevant, accessible and flexible training programmes focused on leadership capability, workplace culture and core skills.

We are currently offering training in the health and safety and retail sectors, PCTI's vision is for local industries to have a prepared and effective workforce.

PCTI train youth and adults to confidently and successfully enter the workplace.

81 Hull Road Mount Maunganui 3116



reception@pcti.co.nz  8am - 4pm, Monday to Friday.

(07) 575 2185 Freephone: 0508 2 TRAIN (0508 28 72 46) (0508) 287 246 All services free of charge. http://www.pcti.co.nz Referral may apply.

**Pharmacy 81 on Heu Heu**

FSD0020066 Last updated 25/03/2021

Drug testing service for Work and Income beneficiaries. Prices Include GST.

On-site Drug screening test $70.00

Evidential Drug test (laboratory) $130.00

Situated two doors up the street from Taupo's WINZ office.

81 Heuheu St Taupo 3330



info@pharmacy81.co.nz  Mon-Fri 9.00am to 12.00 Noon, and

|  |  |
| --- | --- |
| (07) 378 4525 https://www.pharmacy81.co.nz/    **Classification : DTS**    **Progress to Health - Taupo** | Mon-Fri 2.00pm to 5.00pm Some charges may apply. Referral may apply. |
| FSD0006311 | Last updated 01/03/2021 |

Progress to Health is a community based organisation providing individualised and group activities that enhance mental and physical wellbeing. These services are provided throughout Waikato, Taupo and Taranaki.

Our expertise is in mental wellbeing and as this is something that affects us all, we believe there is value in talking about how we might support you, your staff, your clients, your children and their families.

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| --- | --- |
| admin@progresstohealth.org.nz  (07) 838 0302 http://www.progresstohealth.org.nz | 8.30 - 5.00pm Mon-Fri All services free of charge.  Referral may apply. |

**Sage Career Support**

FSD0023573 Last updated 27/07/2020

We provide confidential career support for people who have experience of mental health and/or addiction issues. Our service is provided by professionals qualified in career development, mental health, addictions, and peer support. We support clients to remove barriers and identify their strengths in an accepting, encouraging and responsive way. We work by appointment and our service is free of charge.

Historic Village 156 17th Avenue Tauranga 3110



rose@turningpoint.org.nz  9:00 am - 4:00 pm Mon- Fri

(07) 578 6443 All services free of charge. http://turningpoint.org.nz/8/sage-career- No referral required. support

**TAKITIMU HOUSE**

FSD0022690 Last updated 28/03/2021

Vision: A safe place to sleep for those without shelter.

Mission Statement: To provide the homeless people in Tauranga Moana temporary shelter and access to services designed to break the cycle of homelessness and offer hope of a better future for themselves and our community.

171 Elizabeth Street Tauranga 3110



annamarie@tmnt.org.nz  Guests are referred to the shelter via the Ministry

|  |  |
| --- | --- |
| (07) 579 5322  (027) 579 5322    **Classification : THP** | of Social Development. The shelters Social Work Service is available Monday to Friday with flexible hours designed to meet the needs of the guests.  Some charges may apply.  No referral required. |

**Tasman Occupational Health Centre**

FSD0020104 Last updated 03/05/2021

Drug testing service for Work and Income beneficiaries. Prices inclusive of GST .

On-Site Drug test Screening $76.50.

On-Site Drug & Alcohol Screening $86.20

1 Fletcher Ave Kawerau 3127



healthadmin@norskeskog.com  8.00am - 3.00pm Monday to Friday

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| (07) 323 3903    **Classification : DTS**    **Taupo Medical Centre** | Some charges may apply. Referral may apply. |
| FSD0020118 | Last updated 23/09/2020 |

Drug testing service for Work and Income beneficiaries. Prices inclusive of GST.

On-site screening test: $63.00

Mobile screening drug test: not available Evidential drug test: $155.00

117 Heuheu Street Taupo 3330



taupo@taupomed.co.nz  Mondays to Fridays (inclusive)

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| (07) 378 4080 http://www.taupomedicalcentre.co.nz    **Classification : DTS**    **Te Aratu Trust** | 8.30am - 4.00pm  Some charges may apply. Referral may apply. |
| FSD0004910 | Last updated 17/07/2020 |

Offer programmes and support to people with mental health and other disabilities to live and work as valued members of their community.

34 Ferguson Place Fairy Springs Rotorua 3015



te.aratu@xtra.co.nz  8am - 4pm, Monday to Friday.

(07) 349 4244 All services free of charge. (027) 241 8092 Referral may apply.

**Te Ika Whenua Hauora Incorporated**

FSD0004921 Last updated 05/08/2020

Promote and provide health and community services for iwi residing in the Te Ika Whenua area.

43 Pine Drive Murupara 3025



administrator@tiwh.org.nz  9.00am - 4.00pm Monday to Wednesday

|  |  |
| --- | --- |
| (07) 366 5585  (021) 861 101      **Te Manu Toroa Trust** | All services free of charge. Referral may apply. |
| FSD0002285 | Last updated 29/01/2021 |

Te Manu Toroa offer comprehensive, integrated community and primary healthcare for whanau in the Western Bay of Plenty. Te Manu Toroa has adopted an indigenous system of care (Tpapa) that works with whnau Mori to improve their overall wellbeing in ways designed for them and not the system. The core values of tika, pono and aroha are at the heart of this system and central to its philosophy and principles. Tpapa places a strong emphasis on the importance of hearing the voices of whnau and the value of our relationships with whnau .

10 Tebbs Lane Gate Pa Tauranga 3112



info@temanutoroa.org.nz  8.00am - 4.30pm, Monday to Friday.

(07) 571 2026 Some charges may apply.

(07) 571 2017 Referral may apply. http://temanutoroa.org.nz

## Classification : DTS, FVSS

**Te Roopu A Iwi O Te Arawa Charitable Trust**

FSD0006045 Last updated 11/12/2020

Provides marae based social and educational services using maatua-whangai philosophy.

Embraces the whanau ora concept in the delivery of best outcomes for whanau. Services include, Te Pae Oranga, He Tangata (driver licencing), domestic violence support group, budget advice, financial education programme, mentoring, supported bail, youth services and whanau ora support.

 Tarewa Pounamu Marae 26 Tarewa Road Rotorua 3010

mary@maatua-whangai.co.nz  Monday-Friday 8.30am to 4pm

(07) 348 1231 Some charges may apply. http://www.maatuawhangai.weebly.com Referral may apply.

## Classification : FVSS

**Te Runanga O Ngati Pikiao Trust**

FSD0004934 Last updated 23/07/2020

Our mission is to empower our learners by providing programmes that prepare them for further training and employment, leading to an improved quality of life.

1208 Amohia Street Rotorua 3010



admin@pikiaorunanga.org.nz  8.30 am- 5.00pm Monday to Friday

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| (07) 347 3195 http://www.pikiaorunanga.org.nz/    **Classification : FVSS**    **The doctor's Welcome Bay** | All services free of charge. No referral required. |
| FSD0020319 | Last updated 22/03/2021 |

Drug testing service for Work and Income beneficiaries. Prices inclusive of GST.

On-site screening drug test: $60.00

Evidential drug test: $180.00

Welcome Bay Health 2 Awanui Place Welcome Bay Tauranga 3112 admin@welcomebayhealth.co.nz  Monday to Friday: 8am - 5pm



(07) 928 0962 Some charges may apply. http://www.thedoctors.co.nz Referral may apply.

## Classification : DTS

**The Doctors Bayfair**

FSD0020302 Last updated 07/01/2021

Drug testing service for Work and Income. Price inclusive of GST General Practice office based drug test (instant) $75.

Evidential laboratory testing per drug $120.

42 Girven Road Mt Maunganui Tauranga 3116



baydoc@baymed.co.nz  Monday - Friday 8am - 5.30pm, Saturday -

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| (07) 572 6800  (07) 577 0010 Accident http://www.thedoctors.co.nz    **Classification : DTS**    **The Doctors Kopeopeo** | Sunday 8am - 12pm. Closed Public Holidays. For help outside these hours phone 07 572 6800 Some charges may apply. Referral may apply. |
| FSD0020320 | Last updated 12/10/2020 |

Drug testing service for Work and Income beneficiaries. Prices inclusive of GST.

On-site screening drug test: $80.00 Evidential drug test: $180.00

11 James Street Whakatane 3120



admin@kopehealth.co.nz  Mon - Fri 8 am - 5 pm

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| (07) 308 5771    **Classification : DTS**    **The Doctors Phoenix** | Some charges may apply. Referral may apply. |  |
| FSD0020318 |  | Last updated 28/01/2021 |

Drug Testing service for Work and Income clients

On site screening, drug test, $60.00 Evidential Drug Test, $180.00

Phoenix House 5 Pyne St Whakatane 3120



thedocs@phoenixhealth.co.nz  Mon - Fri 8.00am - 5pm

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| (07) 307 0586 | Some charges may apply. Referral may apply. |
| 168 |  |

## Classification : DTS

**The Doctors Tauranga**

FSD0020317 Last updated 04/12/2020

Drug testing service for Work and Income Clients. Prices inclusive of GST.

On site screening drug test: $30.00-$75.00 Evidential drug test: $180 minimum.

The Doctors Tauranga 434 Devonport Rd Tauranga 3112



manager@centralmedhealth.co.nz  Monday to Friday 8am - 5.30pm

(07) 928 8024 Some charges may apply. http://www.thedoctors.co.nz Referral may apply.

## Classification : DTS

**The Drug Detection Agency - Rotorua**

FSD0020248 Last updated 21/08/2020

Drug testing service for Work & Income beneficiaries. Prices inclusive of GST:

Office based screening test, by appointment: $74.75

Mobile testing service (not private residences) $89.10

Evidential Laboratory Confirmation Test: $120.00

334b Te Ngae Road Ngapuna Rotorua 3010



rotorua@tdda.com  Monday - Friday, 8.00am - 4.30pm

(07) 345 4494 Some charges may apply.

(027) 406 3609 Referral may apply. http://www.tdda.com

## Classification : DTS

**The Drug Detection Agency - Taupo**

FSD0020250 Last updated 21/08/2020

Drug testing service for Work & Income beneficiaries. Prices inclusive of GST:

Office based screening test, by appointment: $74.75

Mobile testing service (not private residences) $89.10

Evidential Laboratory Confirmation Test: $120.00

1 Raywood Crescent Taupo 3330



taupo@tdda.com  Monday - Friday, 8.00am - 5.00pm

|  |  |
| --- | --- |
| (07) 376 7698 (027) 406 3609 http://www.tdda.com    **Classification : DTS** | Some charges may apply. Referral may apply. |

**The Drug Detection Agency - Tauranga**

FSD0020244 Last updated 21/08/2020

Drug testing service for Work & Income beneficiaries. Prices inclusive of GST:

Office based screening test, by appointment: $74.75

Mobile testing service (not private residences) $89.10

Evidential Laboratory Confirmation Test: $120.00

Unit 5 3 Newton Street Tauranga 3116



bop@tdda.com  Monday - Friday, 8.00am - 5.00pm

(07) 574 3597 Some charges may apply.

(027) 406 3609 Referral may apply. http://www.tdda.com

## Classification : DTS

**The Salvation Army - Tauranga**

FSD0002279 Last updated 27/04/2021

Worship, community and welfare services of The Salvation Army

 51 Fifth Avenue Tauranga 3110

tauranga\_corps@nzf.salvationarmy.org  Store hours: Weekdays 9am - 5pm. Saturdays 9

(07) 578 4264 am - 4pm. Community Ministries Office hours:

https://www.salvationarmy.org.nz/centres/ Monday - Friday 9am - 12pm and after 1pm by nz/central-bay-of- appointment only. plenty/tauranga/tauranga-corps Some charges may apply.

No referral required.

**Turning Point Trust**

FSD0005995 Last updated 22/03/2021

Turning Point Trust is a service that provides positive experiences for people living with mental illness and addictions. We provide an environment where people feel safe, supported and can develop meaningful relationships, working towards integration into the community. Our services include positive skill building activities, personal development, career support, wellness support, vocational support and peer support and advocacy.

The Historic Village 159 17th Avenue Tauranga 3112



arlene@turningpoint.org.nz  9am-3pm Daily (027) 678 4781 All services free of charge. http://www.turningpoint.org.nz No referral required.

**Work and Income - Bay of Plenty Regional Office**

FSD0015268 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday to Friday 8am - 4.35pm http://www.workandincome.govt.nz All services free of charge.

No referral required.

**Work and Income - Greerton Service Centre**

FSD0007947 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

(2 Tebbs Lane) 53 Courtney Road Gate Pa Tauranga 3112



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Kawerau Service Centre**

FSD0007948 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Tarawera Mall - Plunket Street Kawerau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Mt Maunganui Service Centre**

FSD0007949 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

9 Owens Place Bayfair



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 9:30am - 5pm  All services free of charge.  No referral required. |

**Work and Income - Murupara Service Centre**

FSD0007950 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

41 Pine Drive Murupara



(0800) 559 009  Monday, Tuesday, Thursday, Friday 9am http://www.workandincome.govt.nz 4:00pm. Wednesday 10:30am - 4:00pm.

All services free of charge. No referral required.

**Work and Income - Opotiki Service Centre**

FSD0007951 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

93 Church Street Opotiki



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Rotorua Community Link**

FSD0007952 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Taupo (Heartlands)**

FSD0007953 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

77 Heuheu Street Taupo 3351



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Tauranga Service Centre**

FSD0007954 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Cnr Durham and Spring Street Tauranga



(0800) 559 009  8:30am-5:00pm Monday, Tuesday, Thursday, http://www.workandincome.govt.nz Friday.

9:30am-5:00pm Wednesday.

All services free of charge. No referral required.

**Work and Income - Te Puke Service Centre**

FSD0007955 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

99 Jellicoe Street Te Puke



teresa.margan001@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Turangi Community Link**

FSD0007957 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

- Ohuanga Road Town Centre Turangi 3334



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Whakatane Community Link**

FSD0007958 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

24 Pyne Street Whakatane 3120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz      **Workbridge Inc - Rotorua** | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge. No referral required. |
| FSD0007860 | Last updated 01/09/2020 |

Our mission is to enable people with disabilities to participate and experience equal opportunities in the labour market.

Community Health Building Level 1 1172 Haupapa Street Rotorua 3010



rotorua@workbridge.co.nz  Normal hours of work 8.30am-5.00pm, Mon to (07) 343 1800 Fri. If the office is unattended, please phone toll(0508) 858 858 free to leave message or try mobile. http://www.workbridge.co.nz

To contact us via email, please use the online form.

All services free of charge. No referral required.

**Workbridge Inc - Tauranga**

FSD0007858 Last updated 01/09/2020

Our mission is to enable people with disabilities to participate and experience equal opportunities in the labour market.

 113 Willow Street Tauranga 3141

|  |  |
| --- | --- |
| tauranga@workbridge.co.nz  (07) 577 0998 (0508) 858 858 http://www.workbridge.co.nz | Normal hours of work 8.30am-5.00pm, Mon to  Fri. If the office is unattended, please phone tollfree to leave message.  Fax toll-free 0800 080 715  To contact us via email, please use the online form.  All services free of charge.  No referral required. |

# Ethnic Services

**Citizens Advice Bureau - Rotorua**

FSD0006877 Last updated 10/07/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person. Additional services include advocacy, basic CV writing, JP clinics, free legal advice and face to face information for migrants new to New Zealand.

1143 Eruera Street Rotorua 3010



rotorua@cab.org.nz  9.00am - 5.00pm, Monday to Thursday and

|  |  |
| --- | --- |
| (07) 348 3936 (0800) 367 222 http://www.cab.org.nz | 9.00am to 3.00pm on Friday. All services free of charge.  No referral required. |

**Citizens Advice Bureau - Taupo**

FSD0006878 Last updated 02/07/2020

Citizens Advice Bureau provides Free, confidential impartial information advice and advocacy on any issues.

We offer Free Legal Advice on every Tuesday and Wednesdays, by appointment only.

CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

107 Tamamutu Street Taupo 3351



taupo@cab.org.nz  Monday-Friday 10.00am-3.00pm

(07) 378 4253 Legal Clinics, by appointment only, Tuesdays http://www.cab.org.nz 1.00pm and Wednesdays at 12pm

All services free of charge. No referral required.

**Citizens Advice Bureau - Tauranga**

FSD0006879 Last updated 29/03/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteer members who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

38 Hamilton Street Tauranga 3110 tauranga@cab.org.nz  Monday - Friday 9.00am - 4.00pm.



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| (07) 578 1592 http://www.cab.org.nz | All services free of charge. No referral required. |

**Citizens Advice Bureau - Whakatne**

FSD0006887 Last updated 20/01/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

21 Boon Street Whakatane 3120



whakatane@cab.org.nz  Mon - Fri 9.30am - 3.30pm

|  |  |
| --- | --- |
| (07) 308 5609 (0800) 367 222 http://www.cab.org.nz | All services free of charge. No referral required. |

**English Language Partners Bay of Plenty**

FSD0007847 Last updated 22/06/2020

English language and social support for adult refugees and migrants coming to live in Aotearoa / New Zealand.

 Suite 5 212 Chadwick Road Greerton Tauranga

|  |  |
| --- | --- |
| bayofplenty@englishlanguage.org.nz  (07) 571 4181 http://www.englishlanguage.org.nz | 9.00am - 4.00pm, Monday to Friday.  All services free of charge.  No referral required. |

**English Language Partners Rotorua**

FSD0007845 Last updated 13/01/2021

English language and social support for adult refugees and migrants coming to live in Aotearoa/New Zealand.

The Arts Village 1240 Hinemaru Street Rotorua 3010



rotorua@englishlanguage.org.nz  9am - 4pm Monday & Tuesday

(07) 350 2395 9am - 3pm Wednesday

http://www.englishlanguage.org.nz Other times by appointment Koha/donation may apply. No referral required.

**English Language Partners Taupo**

FSD0007846 Last updated 17/07/2020

English language and social support for adult refugees and migrants coming to live in Aotearoa/New Zealand.

Tauhara Wing, Waiora House 129 Spa Road Taupo 3330



taupo@englishlanguage.org.nz  Monday – Wednesday: 9.00am – 1.00pm

(07) 378 8853 Some charges may apply. http://www.englishlanguage.org.nz No referral required.

**Literacy Taupo Incorporated**

FSD0008269 Last updated 29/06/2020

We are a local community based organisation that provides student-centered learning, meaning that we consult with our learners to find out what it is they want to learn, construct a individualised learning plan, and help to facilitate the student's learning goals. We deliver a wide range of programmes from digital literacy, cooking and budgeting, drivers licence theory, literacy and numeracy support, C.V. writing and others. We will take referrals from individuals, social services, Government departments and private providers. Our service is provided at no cost to the learner, and is confidential. If in doubt - check us out.

Level 1 3 Gascoigne Street Taupo 3330



literacy\_taupo@xtra.co.nz  Monday - Friday 9am to 3.30pm (07) 377 4616 All services free of charge.

Referral may apply.

**Shakti Ethnic Women's Support Group (Central Region) Inc**

FSD0015014 Last updated 23/11/2020

A women's organisation for and by Asian, African and Middle-Eastern women. Our mission is to facilitate and ensure good health and overall well-being of New Zealand's migrant and refugee communities to enable all immigrants to be fully integrated into New Zealand society.

Building 20 - The Historic Village - 17th Avenue West Tauranga 3110



shakticentral@shakti.org.nz  Monday - Friday 9am - 3pm. 0800 Crisis Line

|  |  |
| --- | --- |
| (07) 579 0532 (0800) 742 584 http://www.shakti.org.nz | available 24 Hours  All services free of charge.  No referral required. |

**Tuwharetoa Health Charitable Trust**

FSD0002254 Last updated 29/09/2020

Tuwharetoa Health is a kaupapa Mori health provider delivering a range of health services to the Turangi and Taupo communities.

Turangi Community Health Centre 28 Te Rangitautahanga Road Turangi 3334



tgireception@thct.co.nz  9.00am - 5.00pm Monday - Friday (excluding

(07) 384 2882 public holidays)

http://www.thct.co.nz All services free of charge.

Referral may apply.

**Whaioranga Trust**

FSD0002292 Last updated 17/04/2021

To enhance the wellbeing of whanau by utilising Kaupapa Maori models of practice by identifying strengths, support positive choices, access support, resources and knowledge for the empowerment of whanau.

531 Welcome Bay Road Welcome Bay Tauranga 3175



reception@whaioranga.co.nz  Monday to Friday 9-4.30pm

(07) 544 9981 All services free of charge. http://whaioranga.co.nz No referral required.

## Classification : EARS

# Family / Whanau Services

**Above and Beyond Education and Care Centres**

FSD0023188 Last updated 09/07/2020

Providing child care throughout the Bay of Plenty.

1 Rimu Street Gate Pa Tauranga 3112



info@above-beyond.co.nz  Monday-Friday

(07) 579 5714 7.30am-5.30pm

http://www.above-beyond.co.nz Some charges may apply.

No referral required.

**Adolescent Mental Health**

FSD0002263 Last updated 09/02/2021

Counsellors, psychologists, psychiatrists: treatment and diagnosis.

881 Cameron Road Tauranga



(0800) 333 061  8 am - 4.30 pm, Monday to Friday.

(07) 579 8380 https://www.bopdhb.govt.nz/services/a-z- Crisis team works after hours on hospital-services/adolescent- 0800 800 508 health/adolescent-mental-health/ All services free of charge. Referral may apply.

**Agape Christian Preschool**

FSD0022401 Last updated 12/01/2021

Our aim is to provide families a safe and caring environment for their preschool children to learn, and be valued as unique individuals.

We also offer help for families, whether through parenting courses, pastoral care or just a friendly ear to listen.

Our under 2's centre is very small and homely where our babies find an easy transition from home to early childhood. As they transition to our over 2's (next door) they are comfortable with knowing staff and are eased into a more busy environment.

We are here to support our families and believe in working together to prepare your preschooler's for school life.

155 Clayton Road Western Heights Rotorua 3015



admin@agape.school.nz  We are open from 7.45am until 5.30pm Monday (07) 348 1221 to Friday. Feel free to pop in anytime and http://www.agape.school.nz discuss your needs with us.

Some charges may apply. No referral required.

**Alpha & Omega OSCAR**

FSD0023859 Last updated 11/01/2021

Provide Out of School Care (OSCAR approved) to all families of the community and surrounding areas. To ehance the wellbeing of Young People through Performing Arts, Music & Sports.

87-89 Fenton Mill Road Kawerau 3127



(027) 434 5445  Mon - Fri 7.30AM-5.30PM

\*Closed on Saturdays Some charges may apply. Referral may apply.

## Classification : OSCAR

**ARC Counselling Service - Taupo**

FSD0002209 Last updated 21/12/2020

Provides counselling, education and support to the Taupo, Turangi, Kinloch, Reporoa and Mangakino Community and assists in the understanding of and recovery from substance abuse and addiction.

 Ruapehu Wing, Waiora House 129 Spa Road Taupo

manager@arctpo.co.nz  Triage available daily for new or return clients.

(07) 377 1132 9am - 12.30pm & 2pm - 3.30pm. No (0800) 227 5272 appointment necessary.

https://www.arccounsellingservices.com/

Usual office hours are Monday-Friday 9am-4pm All services free of charge. No referral required.

**ARC Counselling Services - Turangi**

FSD0008343 Last updated 20/08/2020

Provides counselling, education and support to the Turangi Community and assists in the understanding of and recovery from substance abuse and addiction.

old Department of Conservation building 33 Turanga Place Turangi 3334 turangi@arctpo.co.nz  By appointment Monday to Friday 9am - 4pm.



(0800) 227 5272 All services free of charge.

(07) 386 6132 No referral required.

|  |  |
| --- | --- |
| **ARK Early Childhood Centre Tauranga** |  |
| FSD0015787 | Last updated 23/12/2020 |

An all day teacher-led centre for children 0-5 years.

We embrace a Christian curriculum alongside Te Whariki, and foster a close relationship with Holy Trinity Tauranga, allowing us to extend many social services and support to our families and our community.

Our committed, enthusiastic teachers facilitate exploration, wonder, friendship and creativity for our learners.

Our Supporting Parents Alongside Children's Education programme (SPACE) is a sessional weekly programme. Parents attend with their new babies up to 40wks during School terms. Our passionate teachers facilitate new parents to form networks with others and gain knowledge around personal parenting choices/options/styles. Our new parents are supported to learn what works for "their" families and be validated in their parenting choices and styles. Expert speakers attend to teach first aid, sleep consulting, car seat safety and much, much more...

 215 Devonport Road Tauranga 3110

|  |  |
| --- | --- |
| ark@holytrinitytauranga.com  (07) 578 5377 http://www.arkchildcare.co.nz      **AvaNiu Pasifika** | Mon-Fri  ARK-7.30am-5.30pm for children aged 3mths to 5yrs.  Supporting Parents Alongside Children Education (SPACE):for children and parents from 0-1yr. AM or PM session available-term time. Mon-Thur  Some charges may apply. No referral required. |
| FSD0024078 | Last updated 13/02/2021 |

AvaNiu Pasifika is a family-owned, family-operated organisation. We provide family/whanaucentred services such as the Ako Auloa Fanau Group After School & Holiday Care Sessions (OSCAR approved) and Under 5's Playgroup, which are under-pinned by our belief of providing "a high quality service that we'd expect for our own".

We also work alongside other community organisations to provide Primary Health Care & Social Services and facilitating access to Early Childhood Centres.

933A Cameron Road Gate Pa Tauranga 3112



admin@avaniu.co.nz  Monday-Friday 9am-5pm.

(07) 282 8913 Some charges may apply.

(028) 41 73415 No referral required. https://avaniu.co.nz/contact/

**Awhina Society Inc.**

FSD0002212 Last updated 25/11/2020

Taupo Women's refuge offers 24 hour advocacy, education, support, and safe accommodation to women and children affected by family violence.

Taupo Community Foodbank offers: advocacy, menu planning, recipes, and food to clients who wish to access the service.

107 Tamamutu Street Taupo 3330 info@awhina.org.nz (07) 377 1055



(07) 377 1507 http://www.taupowomensrefuge.co.nz/

## Classification : FVSS

**Bay Cremation Care**

FSD0023774

Refuge: Office 9am - 3pm Monday - Friday; 24 hour crisis line.

Food Bank: Monday -Friday 10am-2pm All services free of charge. No referral required.

Last updated 04/10/2020

Bay Cremation Care provides cost effective cremation and funeral services to the Bay of Plenty by qualified and experienced funeral directors and embalmers. We are proud members of the Funeral Directors Association of New Zealand.

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| --- | --- |
| alistair@baycremationcare.kiwi.nz  (0800) 777 433 (022) 011 6787 http://www.baycremationcare.kiwi.nz | We are available 24/7  Some charges may apply.  No referral required. |

**Bay of Plenty Therapy Foundation**

FSD0016782 Last updated 15/02/2021

The Foundation's mission is to provide short-term funded counselling and therapy services to clients, residing in the Western Bay of Plenty, who are unable to fund their own counselling and are not entitled to counselling funded by any other organisation.

The Foundation provides both post crisis counselling and therapy and abuse related trauma counselling.

Counsellors and therapists that provide service are all experienced and qualified and belong to a professional body with clear codes of practice and ethics, some are registered professionals.

 C/- 16 Estates Terrace Welcome Bay Tauranga 3175

info@boptherapyfoundation.co.nz  Counsellors operate from their own individual (0800) 267 831 premises and each have different opening times http://www.boptherapyfoundation.co.nz Some charges may apply. Referral may apply.

**Biggles Katikati**

FSD0022404 Last updated 19/08/2020

Pukeko Corner Kindergarten prides itself in providing the best possible Early Childhood Education for preschool children, aged 2-5 years old in Katikati.

We offer you:

3 days for FREE (conditions apply)

Trained, experienced, passionate and caring teachers

Great child to teacher ratio and small group size

Adventure walks and exploration of places in our community.

52 Beach Road Katikati 3129



katikati@bigglesmontessori.co.nz  8 am to 5 pm Monday to Friday

|  |  |
| --- | --- |
| (07) 549 5496 http://www.bigglesmontessori.co.nz      **Bizzy Buddyz OSCAR** | Some charges may apply. No referral required. |
| FSD0021523 | Last updated 12/01/2021 |

Bizzy Buddyz OSCAR programme has for many years been the most popular After School and Holiday programme in Whakatane, being fully booked every school holiday period!

The OSCAR programme is a great place for your children to spend their time, with great activities and plenty of supervision to make their stay safe at all times. Our staff members have years of experience working with children and are all dedicated to making the programmes exciting and inviting to the children that attend.

 76 Alexander Ave Whakatane 3120

|  |  |
| --- | --- |
| info@bizzybuddyz.co.nz  (07) 308 4314 (0800) 084 314 http://www.bizzybuddyz.co.nz    **Classification : OSCAR**    **Blue Light Ventures** | Term time: Monday - Friday  2.30 - 5.30pm.  Holidays: Monday - Friday  7.30 - 5.30pm  Some charges may apply. No referral required. |
| FSD0001603 | Last updated 18/01/2021 |

Aims to encourage better relationships between young people and their parents, the Police and the community. Aims to prevent crime and anti-social behaviour by exposing young people to different experiences in a healthy socialisation process in a safe and supervised environment.

29 King Street Opotiki 3122



anthony.williams@police.govt.nz  Office hours: 8.00am - 4.00pm Monday to

|  |  |
| --- | --- |
| (07) 315 1110  (021) 191 3904      **Brave Hearts NZ** | Friday.  Located in the Police Station.  All services free of charge. Referral may apply. |
| FSD0023203 | Last updated 10/08/2020 |

A free support service for people with loved ones in the grip of substance abuse and addiction.

Unit 1 52 Girven Road Mount Maunganui 3116



support@bravehearts.nz  Freephone 8am to 8pm

(0508) 272 834 Please phone for office hours or for a family http://www.bravehearts.nz meeting

Koha/donation may apply. No referral required.

**Brookfield Care & Craft Centre**

FSD0016287 Last updated 21/03/2021

The Care & Craft Centres of New Zealand Trust gives opportunities to the housebound, disabled or lonely people.

(07) 576 5375  Centre meets Tuesdays at 9:30 - 11:30 at St.

Stephen's Hall

Brookfield Terrace Tauranga

During School Terms

Some charges may apply. No referral required.

**Central Kids Kindergartens - Apanui**

FSD0022509 Last updated 30/07/2020

Central Kids Apanui believe that developing strong, positive ng hononga relationships with children and whnau is central to our philosophy, with the aim being to empower children to be competent and confident lifelong learners.

Our programme is based on kotahitanga – the holistic way children learn and grow which is embedded in children’s culture and language.

We believe children learn best through child initiated active learning in a social context. Our curriculum supports dispositional learning in a warm, caring, safe, resource rich environment, embracing te ao Mori and the diverse cultures of our community.

41A Apanui Avenue Whakatane 3158



apanui@centralkids.org.nz  Monday to Friday - 8.30am to 2.30pm

(07) 308 5046 Some charges may apply.

(022) 682 5096 No referral required. http://centralkids.org.nz/apanuikindergarten/

**Central Kids Kindergartens - Edgecumbe**

FSD0022523 Last updated 30/07/2020

At Central Kids Edgecumbe we offer a high quality learning environment.

We have a strong focus on inclusion, and we celebrate diversity in ability, age, culture and economic circumstances. We work together and recognise the importance of the holistic development of each child. Children are viewed as competent, confident and capable learners, unique and individual, and we believe that children learn best through child initiated play experiences.

We have a 'secret garden', and currently hold the Pre-school section of the Whakatane Pryde Committee Garden competition.

14 Kauri Street Edgecumbe 3120



edgecumbe@centralkids.org.nz  Monday to Friday | 8.45am - 2.45pm

|  |  |
| --- | --- |
| (07) 304 9732 (027) 864 4860 http://centralkids.org.nz/edgecumbekindergarten/ | Some charges may apply. No referral required. |

**Central Kids Kindergartens - Elstree**

FSD0022514 Last updated 18/08/2020

We are a long established multi-cultural kindergarten based in the Southern end of town. One of our special features we are really proud of is our high parent participation in kindergarten activities, extremely well attended whnau days, Christmas floats, parents cooking with the tamariki and Dads staying to kick balls around.

Our older tamariki support and guide the younger children through tukana/tina. We believe that our kindergarten is part of the community and we have an open door policy inviting parents/whnau to stay as long as they like.

We have been told by parents we provide a warm and inviting atmosphere where whnau are supported and made to feel welcome each time they come in to the kindergarten.

 55 High Street Glenholme Rotorua 3010

|  |  |
| --- | --- |
| elstree@centralkids.org.nz  (07) 348 2512  (021) 064 5764 http://centralkids.org.nz/elstreekindergarten/ | Monday to Friday | 8.00am - 3.00pm Open throughout school holidays Some charges may apply.  No referral required. |

**Central Kids Kindergartens - Fairview Park**

FSD0022525 Last updated 30/07/2020

Our staff aim to provide a safe, happy and nurturing environment where children have the opportunity to play, learn, explore and have fun. We promote an inclusive and interactive learning environment which reflects Te Tiriti o Waitangi and the dual heritage of Aotearoa, New Zealand.

Our environment creates opportunities for children to choose their own experiences. We believe in the importance and power of play as being an essential and appropriate method of learning. We acknowledge that children bring with them knowledge and experiences which we value and respect.

We value building relationships and partnerships with parents, whnau and our community, which nurture well-being and belonging. We provide a free weekly nurse consultation at kindergarten for all children, and we make breakfast available every morning.

46 Fairview Road Rotorua 3015



fairviewpark@centralkids.org.nz  Monday to Friday | 8.00am - 3.30pm

|  |  |
| --- | --- |
| (07) 348 5875  (022) 065 0667 http://centralkids.org.nz/fairview-parkkindergarten/ | Some charges may apply. No referral required. |

**Central Kids Kindergartens - Fordlands**

FSD0022410 Last updated 31/07/2020

The teachers at Central Kids Fordlands support a programme that reflects Te Tiriti o Waitangi, the dual heritage of Aotearoa and is based on the goals and strands of Te Whriki. We aim to meet the individual needs of every child, through planning for their physical, emotional, social and cognitive development.

We believe that children learn through play and from this we provide a child focused environment that allows every child to grow at their own level and pace. Our teachers work to attain a partnership between themselves and parents/whnau. We acknowledge, recognise and respect the importance of all cultures.

21 Bellingham Crescent Rotorua 3015



fordlands@centralkids.org.nz  Monday - Friday 8.00am to 3.30pm

(07) 348 6259 Open across school holidays. (021) 195 3018 Some charges may apply. http://www.centralkids.org.nz/fordlands- No referral required. kindergarten

**Challenge Training Mau Whakatara**

FSD0020702 Last updated 15/11/2020

Offers organisational capability mentoring. Please see service details for more information.

|  |  |
| --- | --- |
| rona@challengetraining.co.nz  (07) 839 5395  (021) 0262 6929 http://challengetraining.co.nz      **Child Development Service** | We can be contacted by phone between 8.00am and 8.00pm daily, by email at any time.  Some charges may apply. Referral may apply. |
| FSD0024478 | Last updated 11/12/2020 |

The Bay of Plenty District Health Board are focused on ensuring Child Development Service meets the growing needs of the community.

112 Thirteenth Avenue Tauranga South Tauranga 3112



cds.tauranga@bopdhb.govt.nz  8.00am to 4.30pm Monday to Friday

(07) 571 4768 All services free of charge. http://www.bopdhb.govt.nz/ No referral required.

**Citizens Advice Bureau - Rotorua**

FSD0006877 Last updated 10/07/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person. Additional services include advocacy, basic CV writing, JP clinics, free legal advice and face to face information for migrants new to New Zealand.

1143 Eruera Street Rotorua 3010



rotorua@cab.org.nz  9.00am - 5.00pm, Monday to Thursday and

|  |  |
| --- | --- |
| (07) 348 3936 (0800) 367 222 http://www.cab.org.nz | 9.00am to 3.00pm on Friday. All services free of charge.  No referral required. |

**Citizens Advice Bureau - Taupo**

FSD0006878 Last updated 02/07/2020

Citizens Advice Bureau provides Free, confidential impartial information advice and advocacy on any issues.

We offer Free Legal Advice on every Tuesday and Wednesdays, by appointment only.

CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

107 Tamamutu Street Taupo 3351



taupo@cab.org.nz  Monday-Friday 10.00am-3.00pm

(07) 378 4253 Legal Clinics, by appointment only, Tuesdays http://www.cab.org.nz 1.00pm and Wednesdays at 12pm

All services free of charge. No referral required.

**Citizens Advice Bureau - Tauranga**

FSD0006879 Last updated 29/03/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteer members who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

38 Hamilton Street Tauranga 3110 tauranga@cab.org.nz  Monday - Friday 9.00am - 4.00pm.



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| (07) 578 1592 http://www.cab.org.nz | All services free of charge. No referral required. |

**Citizens Advice Bureau - Whakatne**

FSD0006887 Last updated 20/01/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

21 Boon Street Whakatane 3120



whakatane@cab.org.nz  Mon - Fri 9.30am - 3.30pm

|  |  |
| --- | --- |
| (07) 308 5609 (0800) 367 222 http://www.cab.org.nz      **Coast Kids - Greerton** | All services free of charge. No referral required. |
| FSD0021241 | Last updated 08/09/2020 |

Coast Kids provides OSCAR approved before school, after school and holiday programmes that challenge children in a fun, safe active environment. Work and Income subsidies available for all our programmes.

If you are looking for care in the Papamoa or Tauranga area then come and try one of our award winning programmes. Phone: 07 5423 454

 8 Kiteroa Street Greerton 3112

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| --- | --- |
| (07) 543 5300 http://www.coastkids.net.nz    **Classification : OSCAR**    **Coast Kids - Papamoa** | Monday to Friday  BSC 7am to 9am  ASC 2pm to 6pm  Holidays 7am to 6pm  Some charges may apply. No referral required. |
| FSD0024035 | Last updated 08/09/2020 |

Coast Kids provides before school, after school and holiday programmes that challenge children in a fun, safe active environment. Work and Income subsidies available for all our programmes.

If you are looking for care in Tauranga area then come and try one of our award winning programmes. Phone: 07 5423 454

72 Market Place Papamoa 3118



papamoa@coastkids.net.nz  Some charges may apply.

(07) 5423454 No referral required. http://www.coastkids.net.nz

## Classification : OSCAR

**Collingwood Funeral Home**

FSD0023725 Last updated 29/09/2020

Proudly serving the people of Rotorua and the surrounding areas with dignity and sincerity, nothing is too much to ask and you will always be number one.

Funeral Services are not about us - instead, they are about you and the person you are honouring, a time to say goodbye the way you want.

Our primary role is simply to go quietly about our business, guiding and supporting you – and ensuring you get what you want, no matter your budget.

There is no set way - don't settle for "it's always been done this way" funeral services when there are so many options available to you at a price you can afford.

For refreshing, professional and dignified care where nothing is too much to ask, then talk to us today, simply call us on 07 347 0069 or visit us at 5 Pretoria Street Rotorua offering the people of Rotorua choice and value.

5 Pretoria Street Victoria Rotorua 3010



office@collingwoodfuneralhome.co.nz  Collingwood Funeral Home office hours are 9-5

|  |  |
| --- | --- |
| (07) 347 0069 http://www.collingwoodfuneralhome.co.nz      **Community Rotorua** | Monday to Friday. On call for you 24 hours a day 7 days a week.  Some charges may apply. No referral required. |
| FSD0017152 | Last updated 13/04/2021 |

Provides information and support for community sector workers in the Rotorua area. This includes a weekly e-bulletin, agency support services for small and emerging organisations, training and networking events, and strategic projects and initiatives of benefit to the wider community.

manager@communityrotorua.org.nz  Please ring for an appointment.

(07) 349 4440 Some charges may apply. https://www.facebook.com/ComRoto/ No referral required.

**Cornerstone Childrens Services - Rotorua**

FSD0021294 Last updated 01/04/2021

Kid Central provides quality OSCAR approved Before & After School Care & Holiday

Programmes. We are open from 6:30am to 9am, and from 3pm to 6pm during school term. We also operate holiday programmes from 6:30am to 6pm. We cater for children from five to thirteen years old. We are an OSCAR approved centre which means some clients may qualify for a Work and Income subsidy.

Kid Central is situated on the corner of Ti Street & Old Te Ngae Road. You are welcome to pop in for a chat and a look around. We would love to meet you.

 14 Ti Street Victoria Rotorua 3010

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| --- | --- |
| admin@cornerstonechildren.co.nz  (07) 350 1344 (027) 292 3296 http://www.cornerstonechildren.co.nz | Contact by phone after 9am before 5 pm. Operating hours 6.30am to 9am & 3pm to 6pm Mon to Fri school term.  6:30am to 6pm Monday to Friday school holidays.  Closed on Statutory Holidays Some charges may apply.  No referral required. |

**Courts Victim Advisor/Sexual Victim Advisor**

FSD0004863 Last updated 06/07/2020

Free confidential service available for victims of crime through the court system. Provides information to victims about a case that relates to them. Advises victims about their rights in the court process. Helps victims participate in the court system. Provides court education/familiarisation for young/adult witnesses. Referrals to support agencies.

Advice and support also provided to sexual victims of crime.

Corner of Tutanekai and Arawa St 1162 Tutanekai Street Rotorua 3046



(0800) 650 654 (Victims's Info Line)  9.00am - 5.00pm http://www.justice.govt.nz Monday to Friday

All services free of charge. No referral required.

**Dawn Marie Ingall**

FSD0022792 Last updated 17/12/2020

Qualified Counsellor, I work with individuals to assist in issues such as low self esteem, anxiety, stress and trauma recovery. I help couples with communication problems and work with people to find resolution to disagreements. My fee is negotiable in curtain circumstances, WINZ subsidies accepted.

Grey Street entrance (Behind Step Inn Shoes) 105a Goddards Arcade Tauranga 3110 dawn.ingall@beginning.co.nz  Tuesday to Friday, some evenings and Saturday



(0800) 223 446 by arrangement. http://www.beginning.co.nz Some charges may apply.

No referral required.

**Diabetes NZ Rotorua Branch**

FSD0007798 Last updated 17/08/2020

Diabetes New Zealand provides information, education and support to people with or at risk of diabetes.

Rotorua Community Diabetes Centre 17 Marguerita Street Fenton Park Rotorua 3010 info@diabetesnzrotorua.org.nz  Weekdays 9:30am - 2:00pm



(07) 343 9950 All services free of charge.

(021) 031 9610 No referral required. http://www.diabetes.org.nz

**Disabilities Resource Centre Trust**

FSD0002959 Last updated 01/03/2021

Our Mission is to assist people with disabilities to achieve their goals.

141-143 King Street Whakatane 3120



information@drct.co.nz  8.00 am - 4.30 pm, Monday to Friday.

|  |  |
| --- | --- |
| (07) 307 1447 (0800) 227 363 http://www.drct.co.nz      **Dream Chaser Foundation** | We also operate an 0800 number.  Some charges may apply. Referral may apply. |
| FSD0019937 | Last updated 07/01/2021 |

The Dream Chaser Foundation supports children and their families facing childhood cancer in Aotearoa. We offer a range of family services:

-living cost grants

-birthday presents for children in Starship Childrens Hospital

-Christmas hampers

-Bereavement grants

-Special family grants

We also actively promote bone marrow awareness. A bone marrow transplant is a common treatment option for patients with cancer. Currently the numbers of Maori and Pacific Island people are very low making it difficult to find a bone marrow match.

If you have a child with cancer or know of a family that may benefit from our services, please refer to our registration process via www.dreamchaser.co.nz

253 Harbour Road Ohope 3121



contact@dreamchaser.co.nz  8am - 5pm

|  |  |
| --- | --- |
| (0800) 373 262 (027) 299 9119 http://www.dreamchaser.co.nz | Monday - Friday  All services free of charge.  No referral required. |

**Eastern Bay Primary Health Alliance**

FSD0022439 Last updated 12/10/2020

EBPHA is a Primary Health Organisation that delivers quality primary health care services to the Eastern Bay communities through our General Practices, community health workers and subcontracted health Providers.

5 Louvain Street Whakatane 3120



info@ebpha.org.nz  Weekday business hours.

|  |  |
| --- | --- |
| (07) 306 2300 http://www.ebpha.org.nz    **Classification : PACIFIC**    **Elliotts Funeral Services** | Some charges may apply. Referral may apply. |
| FSD0023733 | Last updated 07/10/2020 |

We are passionate about providing a professional and caring service for you and your family. The dedicated team at Elliotts Funeral Services offers a warm and caring approach to providing a funeral that fits your needs and budget. Our commitment is to listen, guide you through the options and then take care of all the details to make the funeral service meaningful.

We offer a full range of funeral facilities for the Bay of Plenty community, including modern, comfortable chapels, catering facilities and Monumental Showrooms in Tauranga, Mount Maunganui, and Katikati.

25 Ninth Avenue Tauranga 3110 staff@elliottsfunerals.co.nz  8.30 to 5 contactable 24 hours.



|  |  |
| --- | --- |
| (07) 578 3338  (07) 549 4788 http://elliottsfunerals.co.nz      **Emerge Aotearoa - Opotiki** | Some charges may apply. No referral required. |
| FSD0001624 | Last updated 23/11/2020 |

To provide Peer Support & Advocacy to people recovering from mental illness (Tangata Whai ora). We offer a non clinical environment with some day activities, visiting field workers from other services and weekly outings. Close networks with local mental health & addiction services.

Service is mainstream for tangata whai ora, 18yrs plus. Whanau inclusion is encouraged.

84 Wellington Street Opotiki info@emergeaotearoa.org.nz  Monday to Friday 8.30am - 5pm.



|  |  |
| --- | --- |
| (07) 315 5629 | All services free of charge. No referral required. |

**Empower-U Hypnotherapy & NLP**

FSD0020882 Last updated 21/12/2020

Hypnotherapy, NLP and Counselling Services for

* Addictions (Smoking, Alcohol, Drugs)
* Stress and Pain Management
* Depression, Anxiety, Fears & Phobias
* Motivation and Performance Improvement
* Managing Weight & Health

 65 James Cook Drive Welcome Bay Tauranga 3112

|  |  |
| --- | --- |
| terry.keillor@gmail.com  (07) 544 2619  (021) 595 892 http://www.empower-u.net      **Evolve Education Group** | Mon - Fri 9am - 6pm Evenings by Appointment Some charges may apply. No referral required. |
| FSD0022407 | Last updated 30/04/2021 |

Situated on the side of Mount Ngongotaha, nestled amongst bush clad slopes, you will find the Little Lights Kindy.

Little Lights is a Licensed sessional Early Childhood facility offering quality care to children from 10mths to 6 years in a caring and stimulating environment.

Our educational programme reflects the strands of the New Zealand Te Whriki Curriculum as expressed within our distinctly Christian philosophy.

Separate Over and Under Three’s facilities cater for the unique needs of each age- group, while our extensive adventure play-area allows all children to explore the outdoor environment in the surrounds of grassy paddocks, farm animals, ferns and bush.

56 B Mountain Rd Western Heights Rotorua 3015



cm.rotorua@littlelights.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (07) 347 7742  (027) 483 6724  http://www.littlelights.co.nz/ | 8am to 4.30pm  Some charges may apply.  No referral required. |

**Families Achieving Balance Charitable Trust**

FSD0016807 Last updated 04/08/2020

FAB provides Parent Education Seminars, Youth Mentoring, Youth Programmes, Grandparent Support Groups, Family Therapy, Personal Advocacy and Social Work Support.

The Kollective 143 Seventeenth Avenue Tauranga 3112



heather@fabct.co.nz  9 - 4pm Monday to Thursday

(07) 543 3194 All services free of charge.

(0800) 322 487 Referral may apply. http://www.fabct.co.nz

**Family & Financial Solutions Trust**

FSD0015987 Last updated 14/10/2020

Family & Financial Solutions Trust is a not for profit organisation. We provide a holistic financial mentoring program for families and individuals who come to the Trust with complex needs. We also work together with other agencies, to support a family or individual with those other complex needs in the areas of: parenting well, warm and safe housing, education, employment, being healthy and overall wellbeing.

Tawa Cottage, Waiora House - Kaimanawa Street Taupo 3330



admin@ffsolutionz.co.nz  Available to meet out of normal office hours, total

(027) 432 6459 flexibility with meetings.

(07) 376 8166 Koha/donation may apply.

No referral required.

## Classification : BFC

**Family Focus Rotorua**

FSD0004837 Last updated 29/01/2021

Home based support, advocacy, 24hr crisis line, 'listening ear' and education programmes for women and children experiencing domestic violence.

1115 Pukaki Street Rotorua 3010 office@familyfocus.org.nz  9.00am - 5.30pm Monday to Friday.



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| --- | --- |
| (07) 346 2096  http://www.familyfocus.org.nz | Some charges may apply. No referral required. |

## Classification : BFC, EARS, FVSS, OSCAR, PACIFIC, SHSS

**Family Works - Rotorua**

FSD0006497 Last updated 19/02/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

48 Biak Street Mangakakahi Rotorua 3010



admin.rotorua@fwn.org.nz  Monday to Friday

(07) 349 0990 8.30 am to 5.30 pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/rotorua Referral may apply.

**Family Works - Taupo**

FSD0006498 Last updated 27/04/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Tauhara Wing, Waiora House 129 Spa Road Taupo 3330



admin.rotorua@fwn.org.nz  Monday - Friday

|  |  |
| --- | --- |
| (07) 378 6480 https://www.familyworksnorthern.org.nz/s ervice-centre/taupo      **Family Works - Whakatane** | 8. 30am - 5pm  All services free of charge. No referral required. |
| FSD0006496 | Last updated 19/02/2021 |

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

156 The Strand Whakatane 3120



admin.whakatane@fwn.org.nz  Monday - Friday

(07) 307 1133 8.30 am - 4.30 pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/whakatane No referral required.

**Family Works Tauranga**

FSD0006495 Last updated 20/01/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Hillier Centre 31 Gloucester Road Mt Maunganui Tauranga 3116 admin.tauranga@fwn.org.nz  Monday - Friday



(07) 575 9709 8.30am - 4.30pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/tauranga No referral required.

**Gateway Funeral Services**

FSD0023715 Last updated 07/12/2020

Gateway Funeral Services is a funeral service provider looking after everything from pre-planning and pre-paying to headstones, plaques and memorials. With a 150 Seat full service chapel and catering lounge we have everything to suit you and your family's requirements. With 2 locations on Awatapu Drive, Whakatane and our boutique intimate funeral home "White Rose Cottage"at 83 Landing Road, Whakatane, we really can support you every need. With multiple viewing rooms at both locations and a classic hearse for the keen car enthusiast. If you want a professional funeral home with core family values that's locally owned then Gateway Funeral Services will be happy to look after you and your family at your time of need.

"From our family to yours, with dignity."

17 Awatapu Drive Whakatane 3120



office@gatewayfuneral.co.nz  24/7 contact. Office hours are 8.30 to 4.30

|  |  |
| --- | --- |
| (07) 308 6102 (0800) 308 610 http://www.gatewayfuneral.co.nz | Monday to Friday, Saturday and Sunday by appointment  Some charges may apply.  No referral required. |

**Get Smart Tauranga Drug & Alcohol Services**

FSD0006112 Last updated 15/03/2021

Get Smart Tauranga is a Christian community response to the growing and negative effects of substance use, abuse and addiction. We provide free Alcohol and Drug counselling, Stoked Mauri Ora, specialised intervention programs for selected students, Street Help Van relief service, support and information for youth up to the age of 24 years here in Tauranga-Moana.

Building 53, Historic Village - Village on 17th - 17th Avenue West Tauranga 3140



admin@getsmarttga.org.nz  Office is open Monday to Friday 8.30am to

|  |  |
| --- | --- |
| (027) 448 7678txt (07) 571 3712 http://www.getsmarttga.org.nz | 4.30pm  CALL 0800 571 3712 Some charges may apply.  Referral may apply. |

**Good Neighbour Aotearoa Trust**

FSD0024329 Last updated 24/08/2020

Good Neighbour’s primary focus is to provide practical opportunities for people to support one another so that lives and communities are transformed.

To access our services a referral is required from a community organisation to us.

Community Gardens – located at Welcome Bay and Bethlehem our gardens are packed with produce the public are welcome to harvest as needed. We also distribute this to our charities and use it in our kitchen.

Community Projects – If you are in need of some help with a backyard clean up, assistance with a house move or delivery of warming firewood our team may be able to help.

Whanau Care Team – Walking alongside families that are struggling allows us to encourage and enable them with a hand up. Talk to us if you are needing assistance.

We offer volunteer opportunities in all areas including our Food Rescue Service, Kitchen, Community Projects Team, Community Gardens and Whanau Care Team.

 39B Burrows Street Tauranga South Tauranga 3112

|  |  |
| --- | --- |
| office@goodneighbour.co.nz  (07) 349 4249 (022) 043 1040 http://www.goodneighbour.co.nz      **Good Neighbour Trust** | Monday to Friday 9am to 4pm Koha/donation may apply. Referral may apply. |
| FSD0024268 | Last updated 21/07/2020 |

To provide practical opportunities for people to support one another so that lives and neighbourhoods are transformed.

We have six arms to what we do:

Food Rescue

Kitchen

Projects

Community Gardens

Firewood

Whanau Relations Team

39B Burrows Street Tauranga South Tauranga 3112



cam@goodneighbour.co.nz  Monday to Friday - 9am-4pm (027) 418 4546 All services free of charge.

(07) 394 4249 No referral required. http://goodneighbour.co.nz

**Graeme Dingle Foundation Western Bay of Plenty**

FSD0015877 Last updated 13/07/2020

The Trust delivers the Kiwi Can to over 3100 primary and Intermediate school children, Stars Peer Mentoring Programme to 550 year 9 and 13 students and Project K to selected year 10 students in the Western BoP. Kiwi Can delivers values and life skills with teams of 2 gender balanced leaders who help build the capacity of the children every week. Stars supports year 9 students through trained Peer Mentors throughout the year, to support and transition year 9's into high school.

Project K is a 14 month programme, with three components: a 3 week wilderness, an 8 day Community challenge and 12 months of mentoring.

The Programmes aim to maximise the potential of children, and youth, and transform young lives forever.

Village on 17th - 17th Avenue Tauranga



dan.allen-  Monday - Friday 9.00 AM - 5.00 PM gordon@dinglefoundation.org.nz All services free of charge.

(07) 571 0165 Referral may apply.

(021) 992 613 http://www.dinglefoundation.org.nz

**Grief Support Services Inc**

FSD0008246 Last updated 20/04/2021

Providing subsidised counselling for those affected by grief and loss, also providing after suicide support.

Upstairs 147 Chadwick Road Greerton Tauranga 3112



support@griefsupport.org.nz  Monday 12:30 p.m. - 8 p.m. Tuesday to Friday 9

(07) 578 4480 a.m. - 4.30 pm

http://griefsupport.org.nz Koha/donation may apply.

No referral required.

**Grow Early Childhood Education**

FSD0023586 Last updated 27/07/2020

We’re often described as warm, exuberant, happy and fun - but underlying the playful exterior is a commitment to the care and education of your child.

58 Ashley Place Papamoa 3110



admin@growece.co.nz  7AM–5:30PM Monday to Friday

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| (07) 929 7718  https://www.growece.co.nz | Some charges may apply. No referral required. |

**Growing through Grief - Opotiki**

FSD0006646 Last updated 08/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

Programmes begin early each term. Usually held after school but may be available in some schools by arrangement.

Referrals - All enquiries welcome. Contact coordinators directly. Self-referral or referral from agencies.

denyse.cooperrushbrooke@seasons.org.  Daytime or evening, calls may be taken by nz answer phone.

(027) 955 9837 Koha/donation may apply. https://acw.org.nz/grief-services/ No referral required.

**Growing through Grief - Rotorua**

FSD0006647 Last updated 08/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

St Lukes Church Cnr Pukuatua & Amohia Streets Rotorua



gaelyn.brake@seasons.org.nz  9.00am - 12.00noon Monday and Wednesday.

(07) 350 3384 9.00am - 5.30pm Tuesday or calls may be taken

(021) 814 816 by answer phone. https://acw.org.nz/grief-services/#rotorua Koha/donation may apply. No referral required.

**Growing through Grief - Taupo**

FSD0006648 Last updated 08/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

|  |  |
| --- | --- |
| gtgtaupo1@seasons.org.nz  (07) 378 6059  (021) 767 548 https://acw.org.nz/contact-us/#griefservices | Daytime or evenings, calls may be taken by answer phone.  Koha/donation may apply.  No referral required. |

**Growing Through Grief - Tauranga**

FSD0006651 Last updated 06/07/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

amy.colonna@seasons.org.nz  Tuesday, Wednesday and Thursdays 9am till

(021) 766 469 4pm

(07) 574 7170 Koha/donation may apply. http://www.growingthroughgrief.org.nz No referral required.

**Growing through Grief - Te Puke**

FSD0008256 Last updated 08/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

Anglican Church 47 Jocelyn Street Te Puke



gtgtepuke@seasons.org.nz  Daytime or evenings, calls may be taken by

(07) 573 7159 answer phone.

(021) 0815 5377 Some charges may apply. https://acw.org.nz/grief-services/#tepuke No referral required.

**Growing through Grief - Whakatane**

FSD0006649 Last updated 08/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

Anglican Home-based Childcare Centre 30 Domain Road Whakatane



gtgwhakatane@seasons.org.nz  Daytime or evenings, calls may be taken by

(021) 767 538 answer phone. https://acw.org.nz/contact-us/#grief- Koha/donation may apply. services No referral required.

**Heartland Services - Kawerau**

FSD0007144 Last updated 19/01/2021

Heartland Service Centre is a one-stop-shop from which the local population may access a range of Government, Social Services, Health and other related services. Also access to Computer, Internet and photocopying services.

Heartland Service Centre, KEA Building 60 Onslow Street Kawerau 3127



Kataraina@eastbayreap.org.nz  9:00am - 3:30pm, Monday to Thursday.

|  |  |
| --- | --- |
| (07) 323 8608  (07) 323 8608 http://www.heartlandservices.govt.nz | 9:00am - 3:00pm, Friday.  All services free of charge.  No referral required. |

**Heartland Services - Murupara**

FSD0007143 Last updated 06/07/2020

Heartland Service Centre is a one-stop-shop from which the local population may access a range of Government, and other related services.

41b Pine Drive Murupara 3025



Rebecca@eastbayreap.org.nz  Hours of opening: 8.30am – 1.00pm (07) 366 5784 Days of opening: Monday-Friday (021) 509 414 All services free of charge. http://www.heartlandservices.govt.nz No referral required.

**Heartland Services - Taupo/Turangi**

FSD0007145 Last updated 12/04/2021

Heartland Service Centre is a one-stop-shop from which the local population may access a range of Government, and other related services.

77 Heu Heu Street Taupo 3330



taupo@heartlandservices.govt.nz  Monday, Tuesday and Thursday 9.00am -

(07) 906 6024 2.00pm

http://www.heartlandservices.govt.nz Wednesday 9.30am - 1.30pm

Friday - Office closed

All services free of charge. No referral required.

**Heartland Services - ptiki**

FSD0007166 Last updated 09/04/2021

Heartland Service Centre is a one-stop-shop from which the local population may access a range of Government, and other related services.

93A Church Street Opotiki 3122



gaylene@eastbayreap.org.nz  Mon to Fri 9:00am – 3:00pm

(07) 315 5790 All services free of charge.

(07) 315 5496 No referral required.

http://www.heartlandservices.govt.nz

**Home Grown Kids**

FSD0000591 Last updated 23/03/2021

Under the dedicated care of a Nanny or Home-Based Educator, Home Grown Kids get to do everything that we think kids should do....climbing trees, making scones, pegging washing on the line, collecting the mail and taking neighbourhood walks. Growing up at home also means they get to sleep in their own bed, play with their brothers and sisters (or a small group of others) , and form a special bond with just one educator who really gets to know their needs.

57A Spring Street Tauranga 3110



info@hgk.co.nz  8.30am - 4.30pm Monday to Friday (phone)

|  |  |
| --- | --- |
| (0508) 445 437 http://www.homegrownkids.co.nz | Some charges may apply. No referral required. |

**Home Time Childcare - Before, After School and Holiday Programme - Greenpark**

FSD0021290 Last updated 22/01/2021

Home Time - Greenpark provides quality care before, after school and during the holidays for school age children in Tauranga. Our centre is on-site at Greenpark School, Cameron Road. Our programme is written specifically for our children. It is high-interest and age appropriate for children aged 5 through to 13 years.

We see our purpose to provide a wonderful foundation for children as they grow through their schooling and into our community.

Greenpark School 13 Lumsden Street Greerton Tauranga 3112



office@hometime.co.nz  Daily for school terms

(07) 576 0363 Before School 7.15 - 8.45 am

http://www.hometime.co.nz After School 3 - 6 pm

During school holidays

Holiday Programme 8 am - 6 pm

Office Administration

9.00am - 4.00pm Some charges may apply. No referral required.

## Classification : OSCAR

**Homes of Hope Charitable Trust**

FSD0017057 Last updated 26/04/2021

We provide therapeutic wrap-around foster care services to children who have experienced significant neglect or abuse. Our foster care services keep siblings together whilst ensuring stability of care for them for as long as is needed. Ensuring quality care with great outcomes is our passion and we are committed to the continuing on-going improvement of our services.

64a Manley Grove South Gate Pa Tauranga 3112



office@homesofhope.org.nz  Monday to Friday 9am - 4pm

(07) 578 9826 All services free of charge. http://www.homesofhope.org.nz Referral may apply.

**Hospice Eastern Bay of Plenty**

FSD0001630 Last updated 08/09/2020

Hospice EBOP supports people with a terminal illness and their families with nursing visits, grief and bereavement counselling, loan of specialist equipment and time out for caregivers.

 37 Goulstone Road Whakatane 3120

admin@hospiceebop.org.nz (07) 307 2244 (0800) 322 9618 afterhours http://www.hospiceebop.org.nz

**House of Science Tauranga**

FSD0024405

Monday - Friday 8.00 am - 4.30pm All services free of charge. No referral required.

Last updated 29/09/2020

To give each child an interest in science and technology

671 Cameron Road Tauranga South Tauranga 3112



tauranga@houseofscience.nz  9am-3pm Monday-Friday during school holidays

(07) 571 0711 (excluding public holidays) https://houseofscience.nz/tauranga/ Some charges may apply.

No referral required.

## Classification : OSCAR

**Huria Trust**

FSD0023983 Last updated 29/04/2021

Hauora. Health and social service support, Maori world view of well-being. Non-Clinical services.

ANTENATAL and Parenting-Hei Tiki Pumau Antenatal and Parenting. Maintaining traditional practices, education, information and access support, empowering whanau for positive birth outcomes receiving pepi into loving hands and to celebrate them as the precious taonga they are.

Free to Hapu/pregnant wahine and their supports.

Early Intervention over 60s weekly support and activities group.

Whanau Ora - Support, Information and Advocate for well-being for self and whanau.

Rongoa Maori Mirimiri - Massage services.

Disability Information Advocacy Services.

Nurse Led satellite clinic.

4 Te Kaponga Street Brookfield Tauranga 3110



reception@huriatrust.co.nz  Mon to Fri 9am to 5pm (07) 578 7838 All services free of charge. http://www.huriatrust.co.nz No referral required.

**iCare After School Care**

FSD0024238 Last updated 20/04/2021

iCare has been setup because we deeply care about children and families in our community. We believe that as a Christian community where there is a need, we should do our utmost to help.

After School care is a need. So we are aiming to run a top quality family friendly programme that allows children a place to be safe, cared for and valued. We aim to have supervisors who are invested in best practices, committed to child protection and who desire to see children flourish and thrive. We are passionate about providing a fun, encouraging, safe and meaningful environment for kids. Afternoons are packed with crafts, games and activities including bible lessons and values. We are an OSCAR approved program, making the WINZ subsidy available to eligible families.

Mount Bible Chapel - Monowai Street Arataki Papamoa



admin@icarekids.co.nz  School terms, Mon-Fri, 2.30-5.30pm (021) 078 0036 Some charges may apply. http://www.icarekids.co.nz No referral required.

**Impact Gymsport Academy**

FSD0023388 Last updated 19/02/2021

Impact Gymsport Academy’s primary objective is to provide high quality recreational gymnastics programs and events for children. Our classes are designed to improve each gymnasts motor skills, coordination, physical confidence and self-esteem. In order to achieve this goal our instructors balance their classes with fun yet challenging exercises.

We encourage our gymnasts to excel under all circumstances and offer competitive programs for those children with the interest and determination to meet the skill requirements. We believe that no one should be turned away because of a lack of natural ability, but rather should be encouraged to demonstrate that hard work and discipline produce exciting results.

Impact Gymsport Academy gymnastics club, offering a comprehensive blend of recreational and competitive instruction. Classes are available at all levels, from beginning to competitive.

Pavillion 1, Trust Power Bay Park Arena 82 Truman Lane Mount Maunganui Tauranga 3116 office@impactgymsport.co.nz  Monday 9.30-11.00am - 3.30-8.30pm



|  |  |
| --- | --- |
| (07) 575 4840 (021) 848 863 http://www.impactgymsport.co.nz      **ImpacTauranga** | Tuesday 9.30-11.00am - 3.30-8.30pm  Wednesday 9.30-11.00am - 3.30-8.30pm  Thursday 9.30-11.00am - 3.30-8.30pm Friday 9.30-11.00am - 3.30-8.30pm Some charges may apply. No referral required. |
| FSD0017182 | Last updated 06/04/2021 |

We are an organisation committed to the health and welfare of youth and families in the local community.

62A Millers Road Brookfield Tauranga 3110



admin@impactauranga.org  Monday - Friday 9am - 3.00pm

(07) 576 7527 Some charges may apply.

(07) 576 0652 Referral may apply. http://www.impactauranga.org

**Inspired Kindergartens and Home Based Education**

FSD0022997 Last updated 19/10/2020

Inspired Kindergartens and Home Based Education offers quality preschool education to over 1300 children through its network of 24 kindergartens and home based education services. We have kindergartens between Whangamata in the north and Murupara in the south-east while our home based services operate between Whitianga and Taup.

Formerly known as Tauranga Region Kindergartens Inc – Ng Khungahunga Manawanui - we are one of New Zealand's largest and longest serving early childhood education providers.

We offer OSCAR approved programmes.

First Floor 34 Chapel Street Tauranga 3110



office@ikindergartens.nz  Office: 9am - 4:30pm Monday - Friday

(07) 578 0552

(0800) 250 052 Kindergartens and Home Based Services times

http://inspiredkindergartens.nz/ vary please contact directly Some charges may apply. No referral required.

**iThink Psychology**

FSD0022722 Last updated 25/03/2021

Registered Psychologist offering support to Adolescents, Adults and Couples. Therapy for depressive and mood concerns (including Postnatal and Bipolar), Anxiety (including General, Social, Phobias and Obsessive Compulsive), Self Harming, Relationships, Adjustment Concerns, Bullying, Assertiveness Training, Building Confidence and Self Esteem, Stress Management and Relaxation.

63 Seventh Avenue Tauranga 3110



info@ithinkpsychology.nz  Monday to Friday 8:00am to 5:00pm. After

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| --- | --- |
| (07) 578 2268 http://www.ithinkpsychology.nz | hours available by request.  Some charges may apply.  No referral required. |

**Jezreel Womens Support Home**

FSD0018412 Last updated 15/02/2021

Jezreel is a shared home offering a safe supportive space for women and their children. We promote healthy life choices through providing opportunities for Life Skills training and strong support networks.

We aim to provide long term relational support as part of a Transformational Community.

jezreelhouse@xtra.co.nz  7 days a week (07) 308 4238 Some charges may apply.

No referral required.

**Kai Maanga Foodbank**

FSD0024324 Last updated 24/08/2020

Bethlehem Baptist Church provides a safe welcoming environment in services and programs for children, youth and adults of all ages. Within this Church is KAI MAANGA, our foodbank that helps those who are struggling to put food on the table. Whether it is through general hardship or covid19 related, we can help. We also have a Counselling Centre called TE WHAHI TUMANAKO (Place of Hope) that is open to everyone including children who are struggling with specific issues.

The requests for food hampers and counselling are attached (see web links).

90 Bethlehem Road Bethlehem Tauranga 3110



michaela@bethlehem.org.nz  Monday - Friday 9.00am - 5.00pm

(07) 576 2344 Koha/donation may apply. https://bethlehem.org.nz No referral required.

**Katikati Care & Craft Centre**

FSD0006359 Last updated 05/04/2021

The Care & Craft Centres of New Zealand Trust gives opportunities to the housebound, disabled or lonely people.

(07) 549 0010  Meets Mondays, St Peter's Anglican Church.

During School Terms

Some charges may apply. No referral required.

**Katikati Christian Foodbank**

FSD0024300 Last updated 19/08/2020

Katikati Foodbank provides food support for the community for those struggling financially.

 4 Wedgewood Street Katikati 3129

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| --- | --- |
| Katikatifoodbank@gmail.com  (027) 203 7373 http://Katikatifoodbank.nz      **Katikati Community Centre** | Currently open by volunteers as required- aiming to be open Mon- Fri 10:30am - noon, as soon as possible  All services free of charge. No referral required. |
| FSD0017232 | Last updated 24/01/2021 |

We offer OSCAR approved after school care at Katikati Primary School and School Holiday programmes at Katikati Community Centre and Katikati College

Katikati Community Centre - Heart of our Community Manawa t ttou Hapori

Vision is: Katikati is a thriving community where everyone feels supported and connected

Mission is: A centre for inspiration, wellbeing, growth and enjoyment

The Katikati Community Centre has been servicing a small but rapidly growing, diverse population for over 25 years. It is an information, support and activity centre linking our rural community with social and health services and also provides a broad range of programmes and activities. These include adult and community education classes, expos, seminars and involvement with youth. The programmes and activities are well attended, and well loved by the community.

45 Beach Road Katikati 3129



info@katikaticommunity.nz  Office is open 8.30am - 4.30pm Monday to

|  |  |
| --- | --- |
| (07) 549 0399 http://www.katikaticommunity.nz    **Classification : OSCAR** | Friday  Some charges may apply.  Referral may apply. |

**Katikati Community Centre – Community Support Services**

FSD0024486 Last updated 12/01/2021

We are a not for profit organisation offering information, services and support to meet the needs of the Katikati community in the areas of health, education and well-being. We are committed to providing accessible, accountable, high quality services and programmes to the community. Our centre has been operating for over 25 years.

The Katikati Community Centre has a strong focus on families with many services provided at the centre, including Pregnancy and Parenting Classes, School Holiday Programmes, Breakaway Holiday Programme, After-school Programmes, Youth Services and Community Education.

45 Beach Road Katikati 3129



connector@katikaticommunity.nz  Monday to Friday, 8.30am - 4.30pm

|  |  |
| --- | --- |
| (07) 549 0399 (020) 407 04426 http://www.katikaticommunity.nz/ | All services free of charge. No referral required. |

**Katikati Maori Wardens Charitable Trust**

FSD0022266 Last updated 11/11/2020

The purpose of our organisation is to address the needs of Maori and community issues and help in many areas: crime prevention, children and youth support, liaison with Police, networking within the community and working in partnership with other supporting agencies throughout the Bay Of Plenty. We cover the area from Waihi Beach to Omokoroa inclusive based in Katikati.

General activities and services offered to the community:

Ensuring community safety

Liase with schools regarding attendance

Community patrols – day and night

Welfare checks on families

Family security

Providers of accommodation – emergency and relocation situations

The “interim go between” and the “peace keeper”

Attending to the needs of the young ones around the area

Security at pubs and events

Liaisons with the three Maraes in the area

The Katikati Maori Wardens are now the base for the free Youth

Doctor that visits every second Wednesday evening of the month katikatimaoriwardens49@gmail.com 24/7

(027) 453 2983 Koha/donation may apply.

(021) 083 29596 No referral required.

http://www.facebook.com/Katikati-MaoriWardens-1453191121649390/

**Kawerau Local Council Website**

FSD0017635 Last updated 14/09/2020

Find council services and information online by clicking on the website link.

updates@familyservices.govt.nz  Online http://www.kaweraudc.govt.nz/ All services free of charge.

No referral required.

**Kelly Club Taupo**

FSD0024049 Last updated 20/09/2020

Kelly Club childcare OSCAR approved programmes focus on giving children aged between 5 and 12 the opportunity to do things they enjoy in a safe, supportive and encouraging environment. Kelly Club programmes are packed with variety to entertain and inspire children. Programmes are full of exciting activities and trips that will guarantee your children have a great time!

Taupo Primary School 1 Tamamutu St Taupo 3330



taupo@kellyclub.co.nz  Monday-Friday 7am-8-30am Before school care (021) 195 0139 and 3-6pm after school care. http://www.kellyclub.co.nz Holiday programme 7am-6pm.

Some charges may apply. No referral required.

## Classification : OSCAR

**Kelly Club Westbrook**

FSD0024393 Last updated 24/11/2020

Kelly Club childcare OSCAR approved programmes focus on giving children aged between 5 and 12 the opportunity to do things they enjoy in a safe, supportive and encouraging environment. Kelly Club programmes are packed with variety to entertain and inspire children. Programmes are full of exciting activities and trips that will guarantee your children have a great time!

Westbrook School 362 Malfroy Road Pomare Rotorua 3015



westbrook@kellyclub.co.nz  Monday-Friday 7am-8-30am Before School Care

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| --- | --- |
| (021) 079 7737 (09) 427 9377 http://www.kellyclub.co.nz    **Classification : OSCAR**    **Kids Camp @ Lakes Ranch** | and 3-6pm After School Care. Holiday Programme 7am-6pm.  Some charges may apply. No referral required. |
| FSD0024370 | Last updated 12/10/2020 |

Kids Camp @ Lakes Ranch runs fun-filled, memory-making Holiday Programmes each School Holiday break. We are a residential, activity based Christian Kids Camp. We offer a huge variety of activities from archery to kayaking, horse-riding to go-karts and so much more.

79 Lake Rotokawau Road Tikitere Rotorua 3074



office@lakesranch.org.nz  7 days a week, 365 days a year. Kids Camp (07) 350 3010 runs first week of each School Holidays during http://lakesranch.org.nz the school year and early January in the

Christmas break.

Some charges may apply. No referral required.

**Kids Inc Oscar**

FSD0020542 Last updated 24/03/2021

We provide safe, fun & affordable B4 / After school care & Holiday Programmes for 5 to 13 year olds. We have a dedicated team of wonderful Supervisors and offer well resourced, fun OSCAR approved programmes.

 Brookfield Primary School 20 Millers Road Brookfield Tauranga 3110

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| info@kidsinc.co.nz (021) 236 9723 (022) 543 7462 http://www.kidsinc.co.nz    **Classification : OSCAR**    **Kidz Need Dadz Bay of Plenty** | B4 School - 7.00 - 8.35 am  After School - 2.30 - 5.45pm (pickup service for  Bethlehem Primary)  Holiday Programme - 7.30am - 5.45pm | |
| Some charges may apply. No referral required. |  |
| FSD0015084 |  | Last updated 10/08/2020 |

Supporting father/child relationships.

Support for fathers, new fathers, separated fathers, step fathers.

Supervised Contact.

Educational Programmes.

538 Fraser Street Greerton Tauranga



tauranga@knd.org.nz  Office 9am to 4pm Monday-Friday

(07) 571 0379 Peer Support Meetings for Dads 7.00pm

(027) 596 5021 Tuesdays

http://www.knd.org.nz/ Pps and Ppis Playgroup Mondays 9.30am to

11.30am

Supervised contact by appointment only Some charges may apply. No referral required.

**Kidz World Kidz Club**

FSD0021606 Last updated 08/09/2020

Kidz World Kidz Club Out of School Care. We provide excellent Before School, After School and Holiday Programmes.

1 Rutland St Utuhina Rotorua 3015



kw.kc@hotmail.com  7:30am to 9am and 3pm to 5:30pm during the

|  |  |
| --- | --- |
| (07) 348 3185 (027) 404 4445 http://www.kidzworldkidzclub.com | School Term.  7:30am to 5:30pm during the School Holidays.  Some charges may apply.  No referral required. |

## Classification : OSCAR

**Kinesis Events**

FSD0024058 Last updated 18/10/2020

We provide OSCAR approved Before and After School care programmes, Holiday programmes and event activities and children's parties.

Lower Cottage 108D Plummer Road Whakamarama, RD1 Tauranga 3179 lee@kinesisevents.co.nz  Mon - Fri 0700 - 1800 (027) 415 7654 Some charges may apply.



(027) 746 0041 No referral required. http://www.kinesisevents.co.nz

## Classification : OSCAR

**KTV Consulting Ltd**

FSD0019849 Last updated 28/07/2020

Offers organisational capability mentoring. Client specialty: Maori and Pacific Providers. Please see service detail for more information.

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| --- | --- |
| karen.vercoe@ktvconsulting.co.nz (021) 672 677      **Lakeland Learning** | Monday to Friday 8.30am to 5pm. Available after hours and weekends at request.  Some charges may apply. No referral required. |
| FSD0021518 | Last updated 14/08/2020 |

Lakeland Learning offers level 1, 2 and 3 programmes all providing credits for NCEA, in the Taupo area.

All programmes are free for people aged 16 to 19 years and students can gain up to six certificates, leading to further training options or employment. All courses include literacy, numeracy and computer skills and students work towards achieving their personal and career

goals.

Unit 12 29 Totara Street Taupo 3330



helen@lakelearn.co.nz  Monday to Thursday 8:30am to 3:30pm, Friday

(07) 378 4321 8:30am to 12:30pm

http://lakelandlearning.co.nz Closed school holidays.

All services free of charge. No referral required.

**Lakes Performing Arts Company**

FSD0023927 Last updated 29/03/2021

Lakes Performing Arts Company offers a range of services within Performing arts through the

Community, schools and after school activities (including OSCAR approved holiday programmes). We are able to provide lessons and workshops on all areas of Performing Arts by experienced professional performers, choreographers and teachers.

Based in Rotorua, we work together with schools to create tailor made packages to suit your student’s requirements. Not only do we provide preschool classes, extracurricular activities, private lessons and workshops but we also offer itinerant services within primary, intermediate and secondary schools. We can assist with NCEA achievement standards and scholarship work. Our classes are designed to be fun and educational, and we aim to create a love of the arts in all our students.

We have classes and workshops which are guaranteed to suit every age and level of performance.

Level 2 1215 Hinemoa Street Rotorua 3010



info@lakesperformingarts.com  8.30am – 5.00pm (Monday-Friday)

(022) 531 5833 Some charges may apply. http://www.lakesperformingartscompany.c No referral required. om

## Classification : OSCAR

**Lavender House Ltd**

FSD0022620 Last updated 01/09/2020

To provide quality OSCAR care for children in the Tauranga area.

10 Yatton St Greerton Tauranga 3112



happyaslarry@xtra.co.nz  Before School: 6:30-9:00 a.m

(07) 543 2575 After School: 2:30-6:00 p.m (020) 4145 9800 Holidays: 6:30 a.m-6:00 p.m https://www.facebook.com/Mclarenfalls/ Some charges may apply. No referral required.

## Classification : OSCAR

**Legacy Funerals**

FSD0023834 Last updated 14/01/2021

We are a Funeral Home servicing the Bay of Plenty region and giving all of our profits to charities in our local region.

383 Pyes Pa Road Pyes Pa Tauranga 3173



office@legacyfunerals.co.nz  Our office is open to the public from 8.30am til

(07) 543 4780 5.00pm Monday to Friday, however we have a http://www.legacyfunerals.co.nz funeral director on call 24/7.

Some charges may apply. No referral required.

**Li'l Champs Early Learning Centre**

FSD0022538 Last updated 23/12/2020

We are a small privately owned centre in the heart to Tauranga. We provide quality care and a programme that gives children educational opportunities through play and teacher lead activities that helps them to grow and learn while having fun.

We offer discounted rates to help support our families, including 20 hours free for 3yr olds and 30 hours free for 4-5yr olds (conditions apply.)

1. Fraser Street Tauranga South Tauranga 3112



tauranga@lilchamps.co.nz  We are open Monday to Friday

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| --- | --- |
| (07) 578 7744 (022) 306 5946 http://www.lilchamps.co.nz/ | 7:30am - 5:30pm  Some charges may apply.  No referral required. |

**Licence2Drive**

FSD0019647 Last updated 15/06/2020

To help all New Zealand car drivers obtain a full New Zealand drivers licence. From the learner level through to full level. We provide the best service and because of that we get the best results.

We do travel if you would like us run our course in your area. Just call us for more details.

1. Karewa Place Papamoa Tauranga 3118



info@l2d.co.nz  Monday - Friday 8.30am-4.00pm (0800) 865 423 After hours by appointment. http://www.licence2drive.co.nz Some charges may apply.

Referral may apply.

**Life Education Trust - Eastern Bay of Plenty**

FSD0001610 Last updated 11/01/2021

Aims to prevent children becoming involved in substance abuse, and to provide children with the social skills and knowledge of healthy lifestyles.

easternbop@lifeed.org.nz  Operates mainly during school hours, all year (07) 308 8129 except for some breaks during the school http://www.lifeeducation.org.nz holidays.

Some charges may apply. No referral required.

**Life Skills for Life Trust**

FSD0020096 Last updated 07/12/2020

Learn Skills for Life:Our philosophy is based on respect for the mana of every person, respect for property and a core belief in the right of every young person to aroha (love), manaaki (care), and tautoko (support) to fulfill their potential. Our services are built around participation in work based practical skills training, mentoring, and other activities which enable young people to develop selfawareness, positive relationships, work skills and work ethics.

34 Unsworth Road Hamurana Rotorua 3097



admin@lsfl.org.nz  Monday to Friday (8am-4pm)

(07) 332 3271 All services free of charge.

(027) 7769 725 Referral may apply. http://www.lsfl.org.nz

**Lifelink/Samaritans Inc - Rotorua**

FSD0004868 Last updated 16/11/2020

24 hour emergency confidential befriending and listening service. Working with people and all age and ethnic groups.

1274 Fenton Street CBD Rotorua 3040



rotorua.lifelink@xtra.co.nz  Staffed support line open 24 hours, 7 days a

(07) 348 0567 week.

(0800) 726 666 All services free of charge.

No referral required.

**Literacy Taupo Incorporated**

FSD0008269 Last updated 29/06/2020

We are a local community based organisation that provides student-centered learning, meaning that we consult with our learners to find out what it is they want to learn, construct a individualised learning plan, and help to facilitate the student's learning goals. We deliver a wide range of programmes from digital literacy, cooking and budgeting, drivers licence theory, literacy and numeracy support, C.V. writing and others. We will take referrals from individuals, social services, Government departments and private providers. Our service is provided at no cost to the learner, and is confidential. If in doubt - check us out.

Level 1 3 Gascoigne Street Taupo 3330



literacy\_taupo@xtra.co.nz  Monday - Friday 9am to 3.30pm (07) 377 4616 All services free of charge.

Referral may apply.

**Little Sprouts Montessori Preschool**

FSD0022975 Last updated 05/10/2020

At Little Sprouts Montessori Preschool we educate children from the age of 9 months up to 6. We are a small friendly center where each child is known by all staff and children. From the moment a child walks through the gate they begin learning new skills, develop new relationships with teachers and peers and extend their capabilities. Meaningful activities that follow the Montessori philosophy are introduced to encourage exploration, curiosity, concentration and independence. Even our youngest children show great respect and pride in their activities. We have two classrooms with purposeful materials designed for each of the age groups. The older children learn compassion and caring for younger children and the younger children benefit by having older role models to learn from. So if you want your child cared for in a safe, friendly and educational environment with lots to explore then Little Sprouts maybe for you. We offer flexible hours and sessions that will suit most families.

72 Domain Road Whakatane 3120



sprouts@xtra.co.nz  8am till 4pm Monday to Friday

|  |  |
| --- | --- |
| (07) 308 9155 (027) 316 3633 http://www.littlesproutspreschool.co.nz | Some charges may apply. No referral required. |

**Maketu Health and Social Services Trust**

FSD0002270 Last updated 24/08/2020

Delivering a high quality Kaupapa Maori health and social service agency for Maketu and surrounding districts.

3 Little Waihi Road Maketu Te Puke 3189



admin@maketuhauora.org.nz  Monday to Friday 9am - 4.30pm.

(07) 533 2551 All services free of charge. http://www.maketuhauora.co.nz No referral required.

## Classification : FVSS

**Mana Social Services Trust**

FSD0004937 Last updated 09/11/2020

Mana Social Services Trust is a Maori Provider. We offer social work support, a wide range of counselling, and a variety of other services and programmes including Court restorative justice free of charge.

Ground Floor 1231 Haupapa Street Rotorua 3040



mana.reception@outlook.com  9.00am - 4.30pm Monday to Friday (07) 348 6191 All services free of charge.

Referral may apply.

## Classification : FVSS

**Manaaki Ora Trust - Youth Service**

FSD0004838 Last updated 19/06/2020

Primary aim of the Trust is to seek well being for people of all ages.

1188-1194 Amohia Street Rotorua 3010



YouthService@manaakiora.org.nz  Monday to Friday 9am - 5pm (0800) 348 2400 All services free of charge. http://www.tipuora.org.nz/manaaki-ora- No referral required. trust/

**Manaaki Ora Trust Tipu Ora**

FSD0004844 Last updated 21/08/2020

We aim to improve the health, education and social outcomes for children and their families. We are a free child centred, family focused, home based centre.

We are also a private training establishment providing NZQA accredited National Certificate in Hauora Maori and National Diploma in Whanau Ora.

Head Office, Tunohopu Health Centre 16-20 Houkotuku Street Ohinemutu Rotorua 3010 referralhub@manaakiora.org.nz  Monday to Friday, 8.30am - 5pm.



|  |  |
| --- | --- |
| (0800) 348 2400 |  |
| (07) 348 3598  http://www.tipuora.org.nz | Elder Abuse Response Service: available to Taupo, Turangi, Western & Eastern BOP.  All services free of charge.  Referral may apply. |

## Classification : EARS, YS

**Maori Women's Welfare League - Opotiki**

FSD0001620 Last updated 11/01/2021

Aims to play an effective role in the cultural, social and economic development of the community.

mwwl.waiariki.ropu@gmail.com  Some charges may apply.

(04) 473 6451 (National office) No referral required.

**Merivale Community Centre**

FSD0016462 Last updated 23/07/2020

The purpose of Merivale Community Centre is to achieve a thriving, vibrant community realising its potential where people are safe, connected, and making healthy choices for themselves, their whnau and their community.

We provide a variety of social services and programmes to support whnau and individuals. These range from social work support, budgeting advice, counselling, referral and advocacy support, peer support groups and well-being programmes, or sometimes just having a cup of tea and lending an ear.

We have a particular focus on tamariki and rangatahi. We have a range of youth development programmes that help build relationships of trust and aim to support their learning and growth.

We serve as a hub, to bring together the support and information that people need, in a safe, nonjudgmental environment.

10 Kesteven Avenue Merivale Tauranga



manager@merivale.org.nz  9.00 am to 5.00 pm Monday to Friday

(07) 578 6450 All services free of charge. http://merivalecommunity.org No referral required.

## Classification : OSCAR

**MiCamp Trust**

FSD0017397 Last updated 03/08/2020

Throughout the year, MiCamp operates eight school holiday camps (OSCAR approved) and two leadership camps at two beautiful sites, MiCamp Taupo and MiCamp Whakamaru.

Our aim is to provide an integrated experience for all participants in a fun and safe environment and our desired result is to influence our community in a positive way, growing individuals and at the same time building strong community and family links. Our skilled team provides services and activities that maintains a focus on learning and improving within the boundaries of our Christian faith.

100 Rawhira Road Turangi 3382



manager@micamp.co.nz  Childrens Holiday camps are provided during

|  |  |
| --- | --- |
| (07) 386 7967 http://www.micamp.co.nz    **Classification : OSCAR**    **Mid Island Gym Sports** | every school holiday.  Some charges may apply. Referral may apply. |
| FSD0022848 | Last updated 29/01/2021 |

OSCAR approved Holiday programmes are delivered all year round in our fun and unique environment, offering an array of different activities suitable for all children. We are a gymnastics and trampolining club based in Rotorua. We deliver recreation gymnastics and trampolining to school and pre-school children along with competitive trampoline, tumbling and gymnastics. We also offer Parkour and Trapeze.

60 Te Ngae Road Victoria Rotorua 3010



accounts@migs.co.nz  Mon-Fri 8.30am-8.00pm (07) 349 3108 Some charges may apply. http://www.migs.co.nz No referral required.

## Classification : OSCAR

**Ministry of Education, Learning Support, Bay of Plenty, Waiariki**

FSD0006567 Last updated 31/10/2020

We work with others to ensure children with additional learning needs have the opportunity to learn alongside their peers.

31 Totara Street Taupo 3330 enquiries.bop-waiariki@education.govt.nz  8.30am - 4.30pm Monday to Friday.



(07) 376 1870 All services free of charge.

(0800) 622 222 Referral may apply. https://education.govt.nz/ministry-ofeducation/specific-initiatives/specialeducation-update/

**Minnows Kindergarten**

FSD0023079 Last updated 09/04/2021

We provide care and education to children 3 month - 6 years

3 Margaret Place Omokoroa Tauranga 3114



minnows@xtra.co.nz  7.30am - 5.30pm weekdays

(07) 548 2040 Some charges may apply.

(022) 342 1175 No referral required. https://minnows.co.nz/

**Mokoia Community Association Inc.**

FSD0004843 Last updated 14/12/2020

The Mokoia Community Association works alongside its Eastside communities to create and achieve locally owned visions and goals. It enables communities to make the most of all they've got, using a strength based collaborative approach.

297 Vaughan Road Owhata Rotorua admin@mokoiaca.org.nz (07) 345 5971 https://www.facebook.com/InsideEastside-Rotorua-443404149058633/ Contact during business hours.



Times may vary.

All services free of charge. No referral required.

**Mount Maunganui Toy Library Inc**

FSD0008299 Last updated 07/01/2021

Non-Profit organisation offering a selection of good quality, non-violent, educational and fun toys for hire to families from birth to - 6 years of age.

51 Miro Street Mount Maunganui 3116



mttoylibrary@gmail.com  First sessions of 2021

|  |  |
| --- | --- |
| https://www.facebook.com/pages/categor y/Nonprofit-Organization/Mount-  Maunganui-Toy-Library108938109180681/ | Friday 15th January 12- 1  Wednesday 20th January 12-1  Friday 22nd January 12-1  Sunday 24th January 10-11  Every Friday and every second Wednesday and Sunday.  Some charges may apply.  No referral required. |

**Navigator Limited - Central North Island**

FSD0021120 Last updated 28/01/2021

We specialise in assisting not-for-profit organisations to translate strategy into efficient and effective operations. We do this via a highly experienced group of organisational leaders with a history of developing programmes and entities that are 'fit for their purpose'.

nick.alexander@navigator.kiwi.nz  8am-6pm Monday-Friday

(027) 870 7627 Some charges may apply.

(09) 238 6739 Referral may apply. http://www.navigatorconnect.com

**Navigator Limited - Manawatu Whanganui**

FSD0021169 Last updated 28/01/2021

We specialise in assisting not-for-profit organisations to translate strategy into efficient and effective operations. We do this via a highly experienced group of organisational leaders with a history of developing programmes and entities that are 'fit for their purpose'.

|  |  |
| --- | --- |
| nick.alexander@navigator.kiwi.nz  (027) 870 7627 http://www.navigatorconnect.com      **Nga Kakano Foundation** | 8am-6pm, Monday to Friday Some charges may apply. Referral may apply. |
| FSD0020123 | Last updated 09/02/2021 |

Nga Kakano Family Health Services provide a range of services. They are: Smoking Cessation, Diabetes Self Managment, Education Programmes, Mental Health & Addictions services (group sessions, 1-1 or a combination of both for youth and adults), Asthma, Tamariki Ora, Whanau Ora, Kuia/Kaumatua.

A GP clinic is also available for clients to access.

level 1 50 Jellicoe St Te Puke 3119



info@ngakakano.org.nz  Monday-Friday 9am-5pm

|  |  |
| --- | --- |
| (07) 573 0660 http://www.ngakakano.org.nz/ | Some charges may apply. No referral required. |

**Ngati Awa Social and Health Services**

FSD0002958 Last updated 30/03/2021

Provides social, health and education services to Ngati Awa and the wider community within the Ngati Awa rohe (Eastern Bay of Plenty District).

15 Golf Links Road Whakatane 3191



enquiries@nash.org.nz  Monday to Friday 8.00am - 5.00pm.

(07) 306 0096 Some charges may apply. http://www.nash.org.nz Referral may apply.

## Classification : THP

**Ngati Ranginui Iwi Society Incorporated**

FSD0002272 Last updated 21/08/2020

"Kia tu te mana o Ngati Ranginui" (Building the prestige and reputation of Ngati Ranginui). Since establishment in 1990 Ngati Ranginui Iwi Society Inc. has been involved in the delivery of a variety of Health & Social Services activities, currently these services include: Budget Advice; Children Who Witness Family Violence Counselling; Domestic Violence Programme

Coordination/Counselling; Home & Community Support; Social Work Support & Foster Care; Supervised Structured Programmes for Children & Youth at Risk; Vocational Services for People with Disabilities (Ongatia Programme); Whanau or Individual Crisis Counselling; Whanau Support (Social Work Support Packages including Respite care); and Youth Development Programme.

166 Seventeeth Avenue 17th Ave Business Park Tauranga 3140



info@ranginui.co.nz  8.30am - 5.00pm, Monday to Friday.

(07) 571 0934 All services free of charge. http://www.ranginui.co.nz Referral may apply.

**Ngongotaha Out of School Care Programme**

FSD0022124 Last updated 26/08/2020

To provide a safe and fun out of school care service to children in the Ngongotaha area.

Ngongotaha Community Hall - School Road Ngongotaha Rotorua 3010



(021) 107 5141  Monday to Friday 3.00 - 5.30pm (school term

(021) 948 638 time only)

Some charges may apply. No referral required.

## Classification : OSCAR

**Open Home Foundation (OHF) - Bay of Plenty**

FSD0007286 Last updated 27/10/2020

Our Mission is to provide quality child centred family focused Christian social services. The Open Home Foundation is a Christian Child and Family Support Service that works within the provisions of the Children, Young Persons and Their Families Act (1989). We have 14 centres throughout NZ and we provide quality services for children, young people and their family/whanau.

 14A Elder Lane Bethlehem Tauranga 3110

|  |  |
| --- | --- |
| bayofplenty@ohf.org.nz  (07) 579 2840 http://www.ohf.org.nz/ | 8.30am - 5pm Monday to Friday All services free of charge.  Referral may apply. |

**Open Home Foundation (OHF) - Rotorua**

FSD0007287 Last updated 27/10/2020

Our Mission is to provide quality child centred family focused Christian social services. The Open Home Foundation is a Christian Child and Family Support Service that works within the provisions of the Children, Young Persons and Their Families Act (1989). We have 14 centres throughout NZ and we provide quality services for children, young people and their family/whanau.

1239 Haupapa Street Rotorua



rotorua@ohf.org.nz  8.30am - 5pm Monday to Friday

|  |  |
| --- | --- |
| (07) 348 8009 http://www.ohf.org.nz/      **Opeys Oscar** | Some charges may apply. No referral required. |
| FSD0022216 | Last updated 19/04/2021 |

We provide OSCAR approved Before & After School programmes for the children that attend the Otumoetai Primary School.

9 Darraghs Road Brookfield Tauranga 3110



opeys@ikindergartens.nz  Daily: 7.15am-8.30am & 3pm-5.30pm

(07) 576 4649 Some charges may apply. http://www.opeys.org.nz No referral required.

## Classification : OSCAR

**Opotiki Community Centre Inc**

FSD0005970 Last updated 03/11/2020

We are a Social Service, offering budgeting, counselling, advice, information, advocacy, referrals and whanau/family support. We also have two Op. shops and are agents for Ezee Meals.

Pohutukawa House 26 King Street Opotiki 3122



volunteer.network@xtra.co.nz  Open Tuesday + Thursday 10 am - 3.30pm. and

(07) 315 6056 Friday by Appointment (07) 315 6055 All services free of charge.

No referral required.

**Opotiki Community Childcare Centre Inc (OSCAR Provider))**

FSD0021234 Last updated 22/10/2020

We provide care and education for pre-schoolers and also an afterschool and school holiday programme for children aged from 5 - 13 years. OSCAR Provider

115 Wellington Street Opotiki 3122



oposhazam@xtra.co.nz  7.45 am - 5.00 pm Monday to Friday

(07) 315 8364 Some charges may apply. (027) 863 5182 No referral required.

## Classification : OSCAR

**Opotiki Local Council Website**

FSD0017661 Last updated 04/05/2021

Find council services and information online by clicking on the website link

info@odc.govt.nz  Online http://www.odc.govt.nz/ All services free of charge.

No referral required.

**Options Counselling - Tauranga**

FSD0018297 Last updated 18/04/2021

For many years I have really enjoyed working with people - as a nurse, a career counsellor, a counsellor and a supervisor. I am passionate about the positive difference counselling can make in people's lives. I use a non judgemental, warm, empathetic, accepting approach to create a relationship of trust with my clients, as the counseling work we do together is influenced by the strength of our relationship.

While I enjoy all counselling work my particular areas of interest are couples counselling; parenting; building self confidence, assertiveness and self compassion; working with individuals or couples experiencing sexual problems; anger management; career counselling; loss and grief; health and wellness; workplace stress, burnout and conflict resolution.

Level 1, Churchill Building 45 Grey Street Tauranga 3110



debbie@optionscounselling.co.nz  Morning, afternoon, evening appointments

(027) 824 7518 available. Weekend appointments may be http://www.optionscounselling.co.nz available if no other times suit clients.

Appointments also available by Zoom.

Some charges may apply. No referral required.

**Oranga Tamariki-Ministry for Children, Rotorua**

FSD0006962 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

1207 Pukuatua Street Rotorua 3010 contact@ot.govt.nz  If you're overseas:



|  |  |
| --- | --- |
| (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/ | Call +64 9 912 3820  All services free of charge.  No referral required. |

**Oranga Tamariki-Ministry for Children, Taupo**

FSD0006964 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

 77 Heu Heu Street Taupo 3330

contact@ot.govt.nz  If you're overseas:

(0508) 326 459 Call +64 9 912 3820

(0508) FAMILY All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Tauranga**

FSD0006960 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

78-96 Grey Street Tauranga 3110 contact@ot.govt.nz  If you're overseas:



|  |  |
| --- | --- |
| (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/ | Call +64 9 912 3820  All services free of charge.  No referral required. |

**Oranga Tamariki-Ministry for Children, Whakatane**

FSD0006961 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

1st Floor, WINZ Building - Pyne Street Whakatane 3120



contact@ot.govt.nz  If you're overseas:

(0508) 326 459 Call +64 9 912 3820

(0508) FAMILY All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Otumoetai Care & Craft Centre**

FSD0006357 Last updated 05/02/2021

The purpose of a Care and Craft Centre is to provide a range of interests through handcrafts and other social activities for adult disabled, elderly or housebound people. Meets weekly during the school term.

St. Columba Hall - Otumoetai Road Otumoetai Tauranga 3110



dawnron@clear.net.nz  Meets Wednesdays

(07) 576 7783 St. Columba Hall, Otumoetai Road

During School Terms

Some charges may apply. No referral required.

**Pacific Coast Technical Institute**

FSD0008090 Last updated 25/10/2020

PCTI offers industry relevant, accessible and flexible training programmes focused on leadership capability, workplace culture and core skills.

We are currently offering training in the health and safety and retail sectors, PCTI's vision is for local industries to have a prepared and effective workforce.

PCTI train youth and adults to confidently and successfully enter the workplace.

81 Hull Road Mount Maunganui 3116



reception@pcti.co.nz  8am - 4pm, Monday to Friday.

|  |  |
| --- | --- |
| (07) 575 2185 (0508) 287 246 http://www.pcti.co.nz      **Papamoa Family Services** | Freephone: 0508 2 TRAIN (0508 28 72 46) All services free of charge. Referral may apply. |
| FSD0015438 | Last updated 09/04/2021 |

Providing local social service initiatives which assist, support and empower the people of Papamoa to take positive action in their lives.

A nation wide network which seeks to express the love of Christ through loving service, and to work towards justice and equality for all in society.

35E Hartford Avenue Papamoa Tauranga 3118



admin.pfs@acw.org.nz  Monday - Friday, 9am - 4pm

(07) 574 7170 Koha/donation may apply.

(021) 944 332 No referral required.

https://papamoafamilyservices.acw.org.nz

/

## Classification : BFC

**Parent to Parent New Zealand Inc - Central Lakes District**

FSD0007301 Last updated 27/07/2020

Parent to Parent is a support and information network for parents who have children and family memebers with a disability, health impairment or special needs. Support is provided voluntarily by trained Support Parents who have children with the same or similar needs.

|  |  |
| --- | --- |
| centrallakes@parent2parent.org.nz  (027) 808 3952 (0508) 236 236 http://www.parent2parent.org.nz | Mon to Thu 8.30am - 2:30pm  If the matter is urgent attention, please contact National Office on 0508 236 236 All services free of charge.  No referral required. |

**Parent to Parent New Zealand Inc - Coastal Bay of Plenty**

FSD0007300 Last updated 27/01/2021

Parent to Parent is a support and information network for parents who have children and family members with a disability, health impairment or special needs. Support is provided voluntarily by trained Support Parents who have children with the same or similar needs.

|  |  |
| --- | --- |
| coastalbop@parent2parent.org.nz  (027) 808 3945 (0508) 236 236 http://www.parent2parent.org.nz | Monday to Friday 9.00am to 2pm  If the office is unattended please leave a message and your call will be returned.  All services free of charge.  No referral required. |

**Parents Centre New Zealand Inc - Rotorua**

FSD0007352 Last updated 17/12/2020

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

1306-1312 Amohia Street Rotorua 3010



Rotorua@parentscentre.org.nz  Monday - Friday

http://www.parentscentre.org.nz/rotorua Some charges may apply. No referral required.

**Parents Centre New Zealand Inc - Taupo**

FSD0007358 Last updated 26/04/2021

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

67 Heuheu Street Taupo 3330



taupo@parentscentre.org.nz  We have an answerphone service which is

(07) 378 4995 cleared regularly.

(027) 644 7222 All services free of charge. http://www.parentscentre.org.nz/taupo No referral required.

**Parents Centre New Zealand Inc - Tauranga**

FSD0007351 Last updated 18/04/2021

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

Building Number 29, Village on 17th, 29 17th Avenue West Tauranga



taurangapc@xtra.co.nz  The centre is open when a course is running.

http://www.parentscentre.org.nz Contact via email.

All services free of charge. No referral required.

**PGF Services - Rotorua Branch**

FSD0006216 Last updated 01/04/2021

The Problem Gambling Foundation of New Zealand is now trading as PGF Group, the overarching brand for PGF Services, Asian Family Services and Mapu Maia Pasifika Service.

All services provide free, professional and confidential counselling for anyone affected by gambling problems. We also provide health promotion, education and information.

PGF Services: 0800 664 262 or email help@pgf.nz www.pgf.nz

Mapu Maia Pasifika Service: English, Samoan, Tongan and Tokelauan. Ph 0800 212 122 or email help@mapumaia.nz www.mapumaia.nz

Asian Family Services: Provided in English, Korean, Japanese, Cantonese, Mandarin, Thai,

Vietnamese and Hindi. Asian Helpline 0800 862 342 www.asianfamilyservices.nz All our teams provide presentations to community groups, businesses and schools We also provide referrals to budgeting or other services if required.

If you would like to make a time to discuss your own or someone else’s gambling contact us. It's free and confidential.

1209 Hinemaru Street Rotorua 3010



help@pgf.nz  8.30am to 5.00pm phone contact

(0800) 664 262 Text 5819 for help

http://www.pgf.nz Available from 8.30am until 5.00pm Monday to

Friday and is a free service All services free of charge. No referral required.

**PGF Services - Tauranga Branch**

FSD0006215 Last updated 19/03/2021

The Problem Gambling Foundation of New Zealand is now trading as PGF Group, the overarching brand for PGF Services, Asian Family Services and Mapu Maia Pasifika Service.

All services provide free, professional and confidential counselling for anyone affected by gambling problems. We also provide health promotion, education and information.

PGF Services: 0800 664 262 or email help@pgf.nz www.pgf.nz

Mapu Maia Pasifika Service: English, Samoan, Tongan and Tokelauan. Ph 0800 212 122 or email help@mapumaia.nz www.mapumaia.nz

Asian Family Services: Provided in English, Korean, Japanese, Cantonese, Mandarin, Thai,

Vietnamese and Hindi. Asian Helpline 0800 862 342 www.asianfamilyservices.nz All our teams provide presentations to community groups, businesses and schools We also provide referrals to budgeting or other services if required.

If you would like to make a time to discuss your own or someone else’s gambling contact us. It's free and confidential.

C/- Hillier Centre 31 Gloucester Road Tauranga



help@pgfnz.org.nz  8.30am to 5.00pm phone contact

(07) 985 6103 All services free of charge.

(0800) 664 262 No referral required. http://www.pgf.nz

**Pirirakau Hauora Charitable Trust**

FSD0008359 Last updated 20/11/2020

We are a Kaupapa Maori hapu-based Health and Social Services organisation with a rural location, catering to all ages. Pirirakau Hauora coordinates and delivers its services in line with the philosophy of Te Whare Tapa Wha. We strive to provide and promote services that will achieve wellbeing for Maori, whanau, hapu and the wider community. We welcome new clients and all personal information and/or enquiries will be treated strictly confidential as per the Privacy Act 1993.

3 Lochhead Road Te Puna Tauranga 3176 manager@pirirakauhauora.org.nz  Monday - Friday 8am - 4.30pm.



(07) 552 4573 Some charges may apply. http://www.pirirakauhauora.org.nz Referral may apply.

## Classification : OSCAR

**Play Tiime - Matua Community Hall**

FSD0023971 Last updated 22/06/2020

We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs with a high level of staff engagement. Your children will feel valued and special during their time with us, while their safety is of paramount importance. Play Time OSCAR approved Before and After school care and Holiday programmes are interesting and stimulating with a variety of age-appropriate activities to engage different personalities, energy levels, genders, cultures and ages.

We also offer a BSC drop off service & ASC pick up service to Bellevue school.

110 Levers Road Matua Tauranga 3110



admin@play-time.co.nz  Monday to Friday

(021) 191 9222 BSC: 7.00am to 8.30am - Drop off Matua and

(021) 998 979 Bellevue schools

http://www.play-time.co.nz ASC: 2.45pm to 6.00pm - Pick up Matua and

Bellevue schools

HP: 7.30am to 6pm - Operates from Otumoetai

Primary school

Some charges may apply. No referral required.

## Classification : OSCAR

**Play Tiime - Papamoa Community Centre**

FSD0021272 Last updated 22/06/2020

We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs with a high level of staff engagement. Your children will feel valued and special during their time with us, while their safety is of paramount importance. Play Time OSCAR approved Before and After School Care and Holiday programmes are interesting and stimulating with a variety of age-appropriate activities to engage different personalities, energy levels, genders, cultures and ages.

15 Gravatt Road Papamoa Beach Papamoa 3118



admin@play-time.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (021) 998 979 (021) 191 9222 http://www.play-time.co.nz | BSC: 6.45am to 8.45am  ASC: 2.30pm to 6.00pm  HP: 7.30am to 6pm  Some charges may apply.  No referral required. |

## Classification : OSCAR

**Play Time - Fairhaven**

FSD0023182 Last updated 22/06/2020

Play Time After School and Holiday Fun is an independent OSCAR provider based in the Bay of

Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

Fairhaven School 120 Boucher Avenue Te Puke 3119



admin@play-time.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (021) 998 979 (021) 191 9222 https://www.play-time.co.nz    **Classification : OSCAR** | BSC: 7.00am to 8.30am  ASC: 3.00pm to 6.00pm  HP: 7.30am to 6pm  Some charges may apply.  No referral required. |

**Play Time - Otumoetai Primary School**

FSD0023972 Last updated 22/06/2020

Play Time After School and Holiday Fun is an independent provider based in the Bay of Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

OSCAR approved.

Otumoetai Primary School 236 Otumoetai Rd Tauranga 3110



admin@play-time.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (021) 998 979 (021) 191 9222 http://www.play-time.co.nz    **Classification : OSCAR** | Holiday Programme only: 7.30am to 6pm Some charges may apply.  No referral required. |

**Play Time - Papamoa Sports & Recreation Centre**

FSD0023970 Last updated 22/06/2020

We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs with a high level of staff engagement. Your children will feel valued and special during their time with us, while their safety is of paramount importance. Play Time OSCAR approved Before and After school care and Holiday programmes are interesting and stimulating with a variety of age-appropriate activities to engage different personalities, energy levels, genders, cultures and ages.

80 Alice Lane Papamoa Beach Papamoa 3118



admin@play-time.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (021) 191 9222 (021) 998 979 http://www.play-time.co.nz    **Classification : OSCAR** | ASC: 2.30pm to 6.00pm - Pick ups from  Papamoa Primary, Te Akau ki Papamoa and  Golden Sands schools  HP: 7.30am to 6pm - All school welcome Some charges may apply.  No referral required. |

**Play Time - Queen Elizabeth Youth Centre**

FSD0023903 Last updated 22/06/2020

We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs with a high level of staff engagement. Your children will feel valued and special during their time with us, while their safety is of paramount importance. Play Time OSCAR approved Before and After school care and Holiday programmes are interesting and stimulating with a variety of age-appropriate activities to engage different personalities, energy levels, genders, cultures and ages.

71 Eleventh Avenue Tauranga 3110



admin@play-time.co.nz  Play Time Holiday Programmes only are offered

(021) 998 979 from this site

(021) 191 9222 Monday to Friday

http://www.playtime.co.nz HP: 7.30am to 6pm

Some charges may apply. No referral required.

## Classification : OSCAR

**Play Time Arataki**

FSD0023950 Last updated 22/06/2020

Play Time After School and Holiday Fun is an independent provider based in the Bay of Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

OSCAR approved.

1 Zambuk Way Mount Maunganui 3116



admin@play-time.co.nz  BSC: 6.45am to 8.45am -Drop offs offered to

(021) 998 979 Tahatai and Te Akau ki Papamoa schools (021) 191 9222 ASC: 2.30pm to 6.00pm -Pick ups offered from http://www.play-time.co.nz Omanu, Matapihi & Mount Int schools

HP: 7.30am to 6pm

Some charges may apply. No referral required.

## Classification : OSCAR

**Play Time Golden Sands**

FSD0023848 Last updated 22/06/2020

Play Time After School and Holiday Fun is an independent OSCAR provider based in the Bay of

Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

We offer After school care from our site at Play Time sports and rec centre. We transport children to the centre after school. Holiday programmes are run from the GSS school multi-purpose space.

26 Golden Sands Drive Papamoa Beach Tauranga 3118



admin@play-time.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (07) 998 979 (021) 191 9222 https://www.play-time.co.nz | ASC: 2.30pm to 6.00pm (At Papamoa Sports &  Rec centre)  HP: 8.00am to 5.30pm (At GSS) Some charges may apply.  No referral required. |

## Classification : OSCAR

**Play Time Limited**

FSD0024561 Last updated 05/05/2021

Play Time After School and Holiday Fun is an independent provider based in the Bay of Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

OSCAR approved.

Greenpark School 13 Lumsden Street Greerton Tauranga 3112 admin@play-time.co.nz  Monday to Friday



|  |  |
| --- | --- |
| (021) 191 9222 (021) 998 979 http://www.play-time.co.nz    **Classification : OSCAR**    **Play Time Matua/Bellevue** | Before school care: 7.15am to 8.45am  After school care: 3pm to 6pm  Holiday Programme only: 7.30am to 6pm Some charges may apply. No referral required. |
| FSD0023181 | Last updated 22/06/2020 |

Play Time After School and Holiday Fun is an independent OSCAR provider based in the Bay of

Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

We drop off & pick up for before and after school care for Bellevue School.

110 Levers Road Matua Tauranga 3110



admin@play-time.co.nz  Monday to Friday

(021) 998 979 BSC: 7.00am to 8.45am (021) 191 9222 ASC: 2.45pm to 6.00pm

https://www.play-time.co.nz HP: 7.00am to 6pm

Some charges may apply. Referral may apply.

## Classification : OSCAR

**Playtopia OSCAR Programmes**

FSD0021282 Last updated 14/08/2020

Playtopia Playland provide OSCAR approved Before, After School and School Holiday

Programmes of up to 10 hours per day with arts, crafts, games and excursions. Each programme is carefully planned to meet the needs, abilities and interests for children's age.

2 Ti Street Victoria Rotorua 3010



playtopiarotorua@gmail.com  After School Care from 3pm - 6pm.

|  |  |
| --- | --- |
| (07) 350 1341 http://www.playtopia.co.nz    **Classification : OSCAR** | School Holiday Care from 8am - 6pm.  Some charges may apply.  No referral required. |

**Plunket - BOP/Lakes/Gisborne Area Office**

FSD0007436 Last updated 30/04/2021

Plunket believes in supporting the development of healthy families. All families with children under age five are welcome to use Plunket services and more than ninety percent of New Zealand families choose to use Plunket to help them care for their young children.

Plunket Centre 471 Devonport Road Tauranga 3112



bop.admin@plunket.org.nz  8am - 4.30pm Monday to Friday.

(07) 578 7811 All services free of charge. http://www.plunket.org.nz No referral required.

**Plunket - Waihi Beach**

FSD0005212 Last updated 03/08/2020

Plunket believes in supporting the development of healthy families. All families with children under age five are welcome to use Plunket services and more than ninety percent of New Zealand families choose to use Plunket to help them care for their young children.

 24 Haszard Street Waihi 3610

|  |  |
| --- | --- |
| waikato.admin@plunket.org.nz  (07) 839 5709 http://www.plunket.org.nz      **Plunket - Whakatane** | Opening hours: Mondays, Wednesdays and  Thursdays  All services free of charge. No referral required. |
| FSD0002954 | Last updated 06/07/2020 |

Plunket aims to provide a professional and caring well child and family / whanau service. Plunket offers information, support and development assessments of your child at varying stages between birth and 5 years. Services are free.

10 Victoria Avenue Whakatane 3159



(07) 578 7811  All services free of charge.

(0800) 933 922 No referral required. http://www.plunket.org.nz

**Pou Whakaaro**

FSD0007452 Last updated 05/10/2020

To promote the best quality of life for persons with a mental illness and their family / whanau, caregivers

1 Bracken Street Whakatane 3159



admin@pouwhakaaro.co.nz  8:30 - 4:30 Monday - Friday

|  |  |
| --- | --- |
| (07) 308 9430  (07) 308 8170 http://www.pouwhakaaro.co.nz      **Pregnancy Choice** | All services free of charge. Referral may apply. |
| FSD0023343 | Last updated 09/11/2020 |

To provide information and support to women facing an unplanned pregnancy. Our centre in

Tauranga also offers free pregnancy testing, pregnancy support group, young mothers support group and a post abortion healing programme.

3/174 Eleventh Ave Tauranga 3110



mail@pregnancychoice.org.nz  Pregnancy Centre open Monday to Friday 9am -

|  |  |
| --- | --- |
| (07) 571 0984 (0800) 773 424 http://pregnancychoice.org.nz      **Pregnancy Help Inc - Taupo** | 4pm & Saturday 10am - 1pm Some charges may apply. No referral required. |
| FSD0007399 | Last updated 30/03/2021 |

We are a free confidential service, that supports the wellbeing of pregnant and recently pregnant women, parents, caregivers and their families/whanau by providing information and practical support with Care, Concern and Confidentiality.

Above Inspire Church 65 Lakewood Drive Taupo 3330



taupo@pregnancyhelp.org.nz  Monday, Tuesday, Thursday, Friday 9.00am -

(07) 377 6071 2.00pm

http://www.pregnancyhelp.org.nz All services free of charge.

No referral required.

**Prisoners' Aid and Rehabilitation Societies - Rotorua**

FSD0007243 Last updated 01/04/2021

A community organisation that provides support to prisoners, offenders and their families / whanau.

Pukaki Centre 1144 Pukaki Street CBD Rotorua 3010



rotoruapars@xtra.co.nz  Monday to Friday, 9am-2pm

(07) 348 0005 All services free of charge.

(0800) 767 277 No referral required. http://www.parsrotorua.org.nz

**Public Health Nursing & Screening Services - Rotorua**

FSD0017112 Last updated 16/03/2021

We provide free Public Health Nursing & Screening Services to children and their families providing health assessments, school visits, provide health education and information, home visiting, communicable disease follow-up, deliver the school-based vaccination programmes and BCG vaccinations, TB case and contact tracing, B4 school checks, vision and hearing screening, newborn hearing screening and Ear Nurse Specialist mobile clinic.

Level 3, Te Aka Mauri - Children's Health Hub 1127 Haupapa Street Rotorua 3010



Jackie.Waaka@lakesdhb.govt.nz  Monday to Friday (excluding public holidays)

(07) 343 7747 8am to 4.30pm

(07) 343 7719 for B4 School Team All services free of charge.

http://www.lakesdhb.govt.nz/Article.aspx?I No referral required. D=6706

**Public Health Nursing and Screening Services - Taupo**

FSD0002233 Last updated 20/04/2021

Child Health Assessments, routine school visits, health education and promotion, home visits for specific health concerns, early intervention for health issues, vaccination programmes, communicable disease follow-up, referrals to appropriate personnel and agencies regarding health issues. For children 5-18 years.

House 3, Taupo Hospital - Kotare Street Taupo



jill.currie@lakesdhb.govt.nz  8.00am to 4.30pm weekdays (excluding public

(07) 376 1012 holidays) http://www.lakesdhb.govt.nz/Article.aspx?I All services free of charge.

D=6706 Referral may apply.

**Raizem Homebased Care and Education**

FSD0022399 Last updated 29/07/2020

We are a Maori based service who:

* provides Care and Education to all children with a huge focus on children from low sociobackgrounds. We advocate that every child is entitled to an education regardless of social status and background;

* seeks out potential Educators to provide, Care and Education to families. Educators must meetall criteria requirements to qualify, ie: Service registration, Police Vet, Home-Safety check, referee checks and First Aid training. Are provided with Professional Support to assist in the provision of a quality service and are supported to gain further Early Childhood training and/or qualifications.

3 Sunline Place Ngongotaha Rotorua 3010



raizem.ltd@gmail.com  Available from 6.30am - 7.00pm

(027) 211 1576 Monday to Friday.

Some charges may apply. No referral required.

**REAP - Central Plateau**

FSD0002234 Last updated 21/09/2020

Central Plateau REAP is a not-for-profit lifelong learning NGO that delivers a variety of educational and family support programmes that redress the disadvantages experienced by rural dwellers in accessing the range and depth of activities and services enjoyed by their urban counterparts.

We deliver Early Childhood, School and Adult Community Education programmes.

Central Plateau REAP also provides family education and support programmes, including a Male

Mentor programme for men wanting support and guidance in their parenting and partnering roles.

We deliver Strengthening Families for Taupo and Turangi and SKIP (Strategies with Kids

Information for Parents) and the Taupo Violence Intervention Network for

Taupo/Turangi/Mangakino. REAP also runs the Central Plateau Schools Attendance Service and Intensive Literacy and Numeracy. CP REAP developed Taupo’s first ISP and still provides various internet services including High Speed Wireless Broadband for isolated rural areas.

73 Titiraupenga Street Taupo 3351



reception@reap.org.nz  9.00am-5.00pm, Monday- Thursday.

(07) 378 8109

http://www.reap.org.nz 9.00am- 3pm Friday.

Some charges may apply. Referral may apply.

## Classification : FVSS

**REAP - Safe Kawerau Kids Injury Prevention Project**

FSD0001457 Last updated 05/02/2021

SKKIPP's role in the community is to assist in the reduction severity of unintentional injures occuring to our children aged 0-14yrs by way of dissemination of resources, workshops, events, seminars in collaboration with other key community stakeholders.

60 Onslow Street Kawerau 3127



carrie@eastbayreap.org.nz  Office hours from 9 am through to 1 pm Monday

|  |  |
| --- | --- |
| (07) 323 8608 (0800) 432 7327 http://www.eastbayreap.org.nz/      **RiseDance Co** | to Friday with message service on this line for after hours calls.  Some charges may apply. No referral required. |
| FSD0017824 | Last updated 21/01/2021 |

Rise Dance Co offers fun, relaxed dance and fitness classes for preschoolers to adults throughout

Tauranga, Mount Maunganui, Papamoa and Rotorua. We are also the leading provider of Zumba

Fitness classes in Tauranga. We have something for everyone, seven days a week. We are OSCAR approved for dance based school holiday programmes at our venue in Otumoetai.

139 Totara Street Mount Manganui Tauranga 3116



admin@risedance.nz  Some charges may apply.

(07) 573 3300 No referral required. http://www.risedance.nz

## Classification : OSCAR

**Rosemary Kibblewhite**

FSD0006096 Last updated 19/03/2021

Counselling for couples, individuals, and families. Encompasses all areas of counselling apart from: drug and alcohol, and violent males.

 2 Baxendale Drive Matipo Heights Rotorua 3015

|  |  |
| --- | --- |
| rosiekibb@gmail.com  (021) 059 2000  (021) 059 2000 | Monday - Thursday, 9.00am - 6.00pm.  Some charges may apply.  No referral required. |

**Rotorua Budget Advisory Service Inc.**

FSD0004847 Last updated 14/09/2020

Free and confidential budget advice and building financial capability services for individuals, households and whanau, to help them manage their money effectively and build personal money skills and knowledge.

1247 Pukuatua Street Rotorua 3010



rbas@rotoruabudgetadvice.co.nz  Main office: 9am to 3pm Mon-Fri

|  |  |
| --- | --- |
| (0800) 420 028 http://www.rotoruabudgetadvice.co.nz    **Classification : BFC** | Work & Income: 9am to 4pm Tue-Fri Some charges may apply.  No referral required. |

**Rotorua Safer Families (Family Violence Prevention Network)**

FSD0004919 Last updated 26/01/2021

The purpose of the Rotorua Safer Families Network is to act as a platform to develop and promote collaborative inter-agency responses to family violence intervention and prevention.

The Rotorua Safer Families Network brings together the necessary expertise in a structured way that facilitates a coordinated approach in dealing with family violence. It is the commitment of the network to also address family violence through improved information and education in a three pronged approach: firstly, for the service providers; secondly for the individuals and families who experience family violence; and thirdly for the community as a whole.

1274 Fenton Street Rotorua 3010



saferfamilies@twptnz.org  Monday to Friday: 8.30am - 4.30pm

|  |  |
| --- | --- |
| (07) 348 5051 https://twptnz.org/ | All services free of charge. No referral required. |

**Rotovegas Youth Health**

FSD0015016 Last updated 03/08/2020

Free health service for 15-24 years improving health access. General medical, sexual health, and contraception.

6 Te Ngae Road Rotorua



(07) 343 1013  Monday 10.00am-5pm, Tuesday 10.00am-6pm,

|  |  |
| --- | --- |
| http://rotoruayouthcentre.org/      **Sage Career Support** | Wed 10.00am-5pm, Thurs 10am-5.00, Friday  10am-4.30pm  All services free of charge. No referral required. |
| FSD0023573 | Last updated 27/07/2020 |

We provide confidential career support for people who have experience of mental health and/or addiction issues. Our service is provided by professionals qualified in career development, mental health, addictions, and peer support. We support clients to remove barriers and identify their strengths in an accepting, encouraging and responsive way. We work by appointment and our service is free of charge.

Historic Village 156 17th Avenue Tauranga 3110



rose@turningpoint.org.nz  9:00 am - 4:00 pm Mon- Fri

(07) 578 6443 All services free of charge. http://turningpoint.org.nz/8/sage-career- No referral required. support

**Sands Bay of Plenty**

FSD0008155 Last updated 01/09/2020

We are a voluntary, parent-run, non-profit organisation set up to support parents and families who have experienced the death of a baby at any stage during pregnancy, as a baby or infant.

If your baby has recently died, we extend our heartfelt sympathies to you. Many of our Sands members can relate to the feelings you are experiencing right now and we sincerely hope to be of some help to you over the following hours, days, months or years.

Most of our members/supporters are also bereaved parents. While we do not know exactly how you are feeling, we have been in similar circumstances. We offer empathy and understanding. We are not counsellors and do not give formal advice but we do offer an opportunity and environment to share experiences, to talk and to listen. We promote awareness, understanding and support for those dealing with the death of a baby at any stage in pregnancy, birth or as a newborn, and due to medical termination or other forms of baby loss.

ann@sandsbop.co.nz  Support meetings, phone and text support or one http://www.sandsbop.co.nz on one support. Please visit our website or

Facebook page for details. All services free of charge. No referral required.

**Sands Rotorua - Pregnancy, Baby and Infant Loss Support**

FSD0008156 Last updated 03/08/2020

Sands branches around New Zealand are made up of parents helping to care for other bereaved parents, families and friends. We promote awareness, understanding and support for those dealing with the death of a baby in pregnancy, birth or neonatally, or due to medical termination, and other forms of reproductive loss.

|  |  |
| --- | --- |
| sandsrotorua@yahoo.com  (027) 374 7338 rotorua (027) 242 5533 taupo http://www.sands.org.nz | Anytime  All services free of charge.  No referral required. |

**School's Out After School - Whakatne**

FSD0022210 Last updated 08/04/2021

After school and holiday care programme available in Whakatne. Lots of art, craft, cards, board games, balls, hut making, fun without electronics!

 24 Te Mata Road Havelock North 4130

|  |  |
| --- | --- |
| afterschoolstlukeshn@waiapu.com  (07) 308 5839 (027) 508 5839 https://acw.org.nz    **Classification : OSCAR**    **School's OUT Head Office** | Open Monday to Friday 2.30-5.30pm during term time (closed Public Holidays).  Holidays open 8am-5.30pm.  Some charges may apply. No referral required. |
| FSD0021236 | Last updated 26/03/2021 |

To provide high quality out of school care which meets the needs of the local community. Safe and happy kids, happy parents, happy families.

609 Cameron Road Tauranga South Tauranga 3112



support@schoolsout.co.nz  Monday to Friday 7 - 6pm

(07) 579 0722 Some charges may apply.

(07) 577 5637 No referral required. https://schoolsout.co.nz/

## Classification : OSCAR

**School's Out Lakeside**

FSD0022231 Last updated 26/03/2021

School’s Out caters for children between the ages of 5-13 years who are attending Primary or Intermediate school. Sessions run After School and during every School Holidays. Our OSCAR approved daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow.

12 Story Place Taupo 3330



lakeside@schoolsout.co.nz  Monday-Friday (excluding stat. holidays)

|  |  |
| --- | --- |
| (022) 160 3117  https://schoolsout.co.nz/lakeside/ | After school 3pm-6pm Holiday Programme 8am-6pm Some charges may apply.  No referral required. |

## Classification : OSCAR

**School's Out Mount**

FSD0022227 Last updated 26/03/2021

School’s Out caters for children between the ages of 5-13 years who are attending Primary school.

Sessions run before school, after school and during every school holidays.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow. Our daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

c/- Top Kids 39 MacDonald Street Mount Maunganui 3116



mount@schoolsout.co.nz  Monday to Friday (excluding stat. holidays)

|  |  |
| --- | --- |
| (07) 575 6271 (021) 022 15927 https://schoolsout.co.nz/mount/    **Classification : OSCAR**    **School's Out Tauranga** | Before School 7am-9am  After School 2:30pm-6pm  Holiday Programme 7am-6pm Some charges may apply. No referral required. |
| FSD0022223 | Last updated 26/03/2021 |

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow. Our OSCAR approved daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

School's Out Tauranga is based in the Technology block of Tauranga Primary School on Fifth Avenue, Tauranga

School’s Out caters for children between the ages of 5-13 years who are attending Primary or

Intermediate school. Sessions run before school, after school and during every school holidays.

Tauranga School 31 Fifth Avenue Tauranga 3110



tauranga@schoolsout.co.nz  Monday-Friday (excluding stat. holidays)

(021) 245 4845 Before school 6:45am-8:30am

https://schoolsout.co.nz/tauranga/ After school 3pm-6pm

Holiday Programme 6:45am-5:30pm Some charges may apply. No referral required.

## Classification : OSCAR

**School's Out Tauriko**

FSD0022224 Last updated 26/03/2021

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow. Our OSCAR approved daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

School's Out Tauriko operates out of the Tauriko Settlers Hall, nestled between the Tauriko School and the Caltex station.

School’s Out caters for children between the ages of 5-13 years who are attending Primary or Intermediate school. Sessions run After School and during every School Holidays.

Tauriko Settlers Hall 768 State Highway 29 Tauriko Tauranga



tauriko@schoolsout.co.nz  Monday-Friday (excluding stat. holidays)

(021) 244 2116 Before school 7am-8:30am

https://schoolsout.co.nz/tauriko/ After school 2:30pm-5:30pm Holiday Programme 8am-5:30pm Some charges may apply. No referral required.

## Classification : OSCAR

**School's Out Waipahihi**

FSD0022232 Last updated 26/03/2021

School’s Out caters for children between the ages of 5-13 years who are attending Primary or Intermediate school. Our OSCAR approved daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

Sessions run After School and during every School Holidays.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow.

 98 Richmond Avenue Richmond Heights Taupo 3330

|  |  |
| --- | --- |
| waipahihi@schoolsout.co.nz  (022) 137 5484 (07) 5626269 https://schoolsout.co.nz/waipahihi/    **Classification : OSCAR** | Monday-Friday (excluding stat. holidays)  After school 3pm-6pm Holiday programme 8am-6pm Some charges may apply.  No referral required. |

**Selwyn Heights OSCAR Programme**

FSD0022985 Last updated 21/12/2020

OSCAR approved quality before and after school care and holiday programmes for your child.

Before School Care, After School Care, Holiday Programmes.

Selwyn School - Old Quarry Road Selwyn Heights Rotorua 3015 shoscar@selwynschool.school.nz  Before School 7.30am - 8.30am



|  |  |
| --- | --- |
| (027) 560 7811 (07) 348 4687 http://selwynschool.school.nz    **Classification : OSCAR** | After School 2.45pm - 5.30pm  School Holiday Programme  7.30am - 5.30pm  Some charges may apply.  No referral required. |

**Shakti Ethnic Women's Support Group (Central Region) Inc**

FSD0015014 Last updated 23/11/2020

A women's organisation for and by Asian, African and Middle-Eastern women. Our mission is to facilitate and ensure good health and overall well-being of New Zealand's migrant and refugee communities to enable all immigrants to be fully integrated into New Zealand society.

Building 20 - The Historic Village - 17th Avenue West Tauranga 3110



shakticentral@shakti.org.nz  Monday - Friday 9am - 3pm. 0800 Crisis Line

|  |  |
| --- | --- |
| (07) 579 0532 (0800) 742 584 http://www.shakti.org.nz | available 24 Hours  All services free of charge.  No referral required. |

**sKids Maungatapu**

FSD0024003 Last updated 16/07/2020

Before & After School care & Holiday Programs.

We take pride in delivering the best service we can by making sure that all our staff have a vetting inspection before starting and that they are up to date on there training. We also provide this service by thinking ahead, anticipating what children might like to do to keep them safe and happy and providing this through planned activities, and supervision free-play - it also means we anticipate things that might go wrong and try to prevent them by putting systems/activities in place.

Our goal is to help and encourage children to become better adults.

164 Maungatapu Road Maungatapu Tauranga 3112



patrice@skids.co.nz  Monday to Friday

|  |  |  |
| --- | --- | --- |
| (022) 027 5488 (021) 454 977 http://www.skids.co.nz    **Classification : OSCAR**    **skids Te Puna** | 07.00am - 08.30am  03.00pm - 06.00pm  Holidays: 07.00am - 06.00pm Some charges may apply.  No referral required. |  |
| FSD0023111 |  | Last updated 16/11/2020 |

We provide Before and After School care and Holiday Programmes

221 Te Puna Road Te Puna 3176



admin@skids.co.nz  Before School - 7.00am - 8.30am

|  |  |
| --- | --- |
| (0800) 274 172 (09) 576 6602 http://www.skids.co.nz | After School - 3.00pm - 6.00pm Holiday Programme - 7.00am - 6.00pm Some charges may apply.  No referral required. |

## Classification : OSCAR

**sKids Welcome Bay**

FSD0023464 Last updated 16/07/2020

Safe Kids in Daily Supervision sKids provide a safe and secure environment for the quality care of school aged children through a structuredm well-balanced OSCAR approved programme

309 Welcome Bay Road Welcome Bay Tauranga 3112



patrice@skids.co.nz  Monday to Friday

|  |  |  |
| --- | --- | --- |
| (021) 454 977 (022) 174 8381 http://www.skids.co.nz    **Classification : OSCAR**    **sKids@ Te Puke** | 7.00 am to 8.30 am  3.00 pm to 6.00 pm School Holidays  7.00 am to 6.00 pm  Some charges may apply.  No referral required. |  |
| FSD0022440 |  | Last updated 16/07/2020 |

Before & After School care & Holiday Programs.

We take pride in delivering the best service we can by making sure that all our staff have a vetting inspection before starting and that they are up to date on there training. We also provide this service by thinking ahead, anticipating what children might like to do to keep them safe and happy and providing this through planned activities, and supervision free-play - it also means we anticipate things that might go wrong and try to prevent them by putting systems/activities in place.

Our goal is to help and encourage children to become better adults.

Te Puke Primary School - Cameron Road Te Puke 3119



patrice@skids.co.nz  From 07.00 am to 08.30 am / 03.00 pm to 06.00

|  |  |
| --- | --- |
| (027) 723 6058 (021) 454 977 http://www.skids.co.nz | pm Monday to Friday Some charges may apply.  No referral required. |

## Classification : OSCAR

**Space for you and your baby at Katikati Community Centre**

FSD0023668 Last updated 03/10/2020

Space for you and your baby offers parenting support & early childhood education for new parents & their babies.

21A Princess Road Bellvue Tauranga 3110



ruth.space18@gmail.com  /

(027) 471 4890 Some charges may apply. http://www.facebook.com/katikatispace No referral required.

**Space for you and your baby at Playcentre Aotearoa - Central Region (Whakatane region)**

FSD0023664 Last updated 11/11/2020

Space for you and your baby offers parenting support & early childhood education for new parents & their babies.

334 Omokoroa Road Omokoroa 3114 bop.programmes@playcentre.org.nz  /



(07) 576 5403 Some charges may apply. https://www.playcentre.org.nz/future- No referral required. members/space-at-playcentre/

**Space for you and your baby at The Ark, Holy Trinity, Tauranga**

FSD0023667 Last updated 19/10/2020

Space for you and your baby offers parenting support & early childhood education for new parents & their babies.

Holy Trinity Tauranga Space House 22 Third Avenue Tauranga 3110



SPACE@holytrinitytauranga.com  Morning and afternoon sessions running Monday (07) 578 5377 - Thursday. New groups starting throughout the https://holytrinitytauranga.com/space/ year. Please book via the registration link on our website.

Some charges may apply. No referral required.

**St Chads Charitable Trust**

FSD0016762 Last updated 27/07/2020

Providing outcomes focused supports to adults with disabilities and their families. Strengths based life-skill development, authentic community participation, relationships and support. No matter the level of ability, all people can have a good life. We provide our supports around the three spheres of an ordinary life that consider the age and stage of person; Home and Living (where I live, who I live with, personal health and well-being, household skills etc), Vocational (what I do, earning money, participating in the community), Social and Leisure (pursuing what I enjoy doing, developing relationships and interactions with a wide range of people).

We start with the vision of the life each person wants, and support them to develop their skills and independence.

2 Devon St Rotorua 3043



info@stchads.co.nz  We are open for enquiries between 8.30am and

|  |  |
| --- | --- |
| (07) 347 8515 http://www.stchads.co.nz      **St Peters House** | 4pm Monday to Friday All services free of charge. No referral required. |
| FSD0017837 | Last updated 11/03/2021 |

St Peters House is a community organisation based in central Tauranga operated by a charitable trust.

Our aim is to make a positive difference to individuals and families facing life challenges. We provide the following services: counselling - individual & couple, personal development courses for women, Incredible Years parenting courses, practical life skills course, marriage course, debt management, and food parcel referrals.

136 Spring Street Tauranga 3110



reception@stpetershouse.co.nz  Tuesday - Friday, 9am to 3pm

|  |  |
| --- | --- |
| (07) 571 5916  http://www.stpetershouse.co.nz | Some charges may apply. No referral required. |

**Strengthening Families - Tauranga**

FSD0007515 Last updated 11/01/2021

Strengthening Families is a way of providing better co-ordinated support for families/whanau by using an interagency case management approach. It aims to improve family health, educational attainments, wellbeing and family functioning in a way that improves outcomes for children/tamariki.

c/o Stand Children's Services 9 Brookfield Terrace Tauranga 3110



sfc@standforchildren.org.nz  Monday - Friday 9am-5pm (022) 077 5514 Antonia Area covered: Katikati to Tauranga to http://www.strengtheningfamilies.govt.nz Otamarakau

All services free of charge. No referral required.

**Super Saints After School Care**

FSD0022319 Last updated 11/09/2020

Providing After School Care in a fun, safe environment Monday through Friday. Homework assistance, fun and educational activities. Based at St Patrick's School, Taupo.

86 Acacia Bay Road Nukuhau Taupo 3330



supersaints777@gmail.com  After School Care 3 - 5:30pm

(07) 378 0205 Some charges may apply. (021) 029 89858 Referral may apply.

## Classification : OSCAR

**TAKITIMU HOUSE**

FSD0022690 Last updated 28/03/2021

Vision: A safe place to sleep for those without shelter.

Mission Statement: To provide the homeless people in Tauranga Moana temporary shelter and access to services designed to break the cycle of homelessness and offer hope of a better future

for themselves and our community.

171 Elizabeth Street Tauranga 3110 annamarie@tmnt.org.nz (07) 579 5322



(027) 579 5322

## Classification : THP

**Taupo Baptist Church**

FSD0002240

Guests are referred to the shelter via the Ministry of Social Development. The shelters Social Work Service is available Monday to Friday with flexible hours designed to meet the needs of the guests.

Some charges may apply. No referral required.

Last updated 15/10/2020

Provides for people in community/grassroots support from a Christian framework and youth & children's programmes which come from a Christian value base.

corner of and Taupo View Road 141 Rifle Range Road Taupo



office@taupobaptist.org.nz  Office Hours: Monday - Thursday 8.30am -

(07) 378 9275 1.30pm. http://www.taupobaptist.org.nz All services free of charge.

No referral required.

**Taupo Family Centre**

FSD0006837 Last updated 31/08/2020

We offer Total Care Packages for Families and Whanau in the form of Counselling/

Psychotherapy, Whanau Support from a Social Worker. Child Abuse Provention, Educational Programmes for Youth and Adults. We are Members of Jigsaw Services. We are members of Aoteraroa NZ Ass of Supervised Contact Services Inc.

11 Manuka Street Taupo 3378



admin@tfc.org.nz  We are open 9:00am - 5.00pm

(07) 376 8222 Monday to Fridays

Some charges may apply. No referral required.

## Classification : FVSS, SHSS

**Taupo Funeral Services Ltd**

FSD0023770 Last updated 07/12/2020

Providing funeral care since 1979 in Taupo and surrounding districts.

117 Rickit Street Taupo



taupo.funeral@xtra.co.nz  8.00AM - 5.00PM MONDAY - FRIDAY

(07) 378 9636 Some charges may apply. http://www.taupofuneral.co.nz No referral required.

**Taupo Local Council Website**

FSD0017705 Last updated 02/07/2020

Find council services and information online by clicking on the website link

updates@familyservices.govt.nz  Online http://www.taupodc.govt.nz/ All services free of charge.

No referral required.

**Tauranga Budget Advisory Service**

FSD0002282 Last updated 17/12/2020

Providing free, friendly and non-judgemental financial mentoring and support for individuals, families and whanau across greater Tauranga. We work alongside our clients to build their knowledge and confidence, create a budget, manage debt and develop a plan for a better future.

Historic Village - 17th Avenue West Tauranga 3112



admin@tgabudget.org.nz  Monday to Friday clinics at Tauranga, Te Puke,

|  |  |
| --- | --- |
| (07) 578 0969 (027) 629 8938 http://www.tgabudget.org.nz | Maketu, Welcome Bay, Merivale, Katikati, Toi ohomai, Papamoa and Bayfair. After hours clinic Wednesday, University of Waikato.  All services free of charge.  Referral may apply. |

## Classification : BFC

**Tauranga Living Without Violence**

FSD0005859 Last updated 14/12/2020

Agency that offers stopping violence group and individual programmes for men and support and education group and individual programmes for women, as well as children who have experienced domestic violence.

26 Twelfth Avenue Tauranga



paula@tlwv.org.nz  08:30 - 17:000

|  |  |
| --- | --- |
| (07) 577 9297 Ext 4 (0800) 577 003 http://www.tlwv.org.nz    **Classification : FVSS** | Monday- Friday  Some charges may apply.  No referral required. |

**Tauranga Women's Refuge Inc**

FSD0007656 Last updated 20/10/2020

Tauranga Women's Refuge works to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. In an emergency, please ring 111.

manager@taurangawomensrefuge.co.nz  Community Office open between 9.00am and (07) 541 1911 4.00 pm Monday to Friday. Call 07 541 1910 if

(0800) 8673 3843 you are wanting to speak to someone at the http://www.taurangawomensrefuge.co.nz Community Office.

All services free of charge. No referral required.

## Classification : FVSS, SHSS

**Tautoko Mai Sexual Harm Support**

FSD0022687 Last updated 11/12/2020

Tautoko Mai provides medical assessment and treatment, forensic services, crisis support and ACC sensitive claims counselling for victims of sexual assault/abuse in the BOP DHB area.

Unit 7 120 Hamilton Street Tauranga 3110



refer@tautokomai.co.nz  Drop In: 8.30-5 Mon-Fri (excluding public

(07) 577 0512 holidays)

(0800) 2BSAFE (0800 227 233) 0800 2 b safe helpline 24/7 https://tautokomai.co.nz All services free of charge.

No referral required.

## Classification : SHSS

**Te Aratu Trust**

FSD0004910 Last updated 17/07/2020

Offer programmes and support to people with mental health and other disabilities to live and work as valued members of their community.

34 Ferguson Place Fairy Springs Rotorua 3015



te.aratu@xtra.co.nz  8am - 4pm, Monday to Friday.

(07) 349 4244 All services free of charge. (027) 241 8092 Referral may apply.

**Te Ehutu Iwi Authority**

FSD0001619 Last updated 18/01/2021

Aims to provide social work and support services.

Te Kaha Marae - State Highway 35 Te Kaha Opotiki



otuweraltd@xtra.co.nz  Day or night - Answerphone if not available.

(07) 325 2820 Some charges may apply.

No referral required.

**Te Ika Whenua Hauora Incorporated**

FSD0004921 Last updated 05/08/2020

Promote and provide health and community services for iwi residing in the Te Ika Whenua area.

43 Pine Drive Murupara 3025



administrator@tiwh.org.nz  9.00am - 4.00pm Monday to Wednesday

|  |  |
| --- | --- |
| (07) 366 5585  (021) 861 101 | All services free of charge. Referral may apply. |

**Te Kahui Atawhai o Te Motu Inc**

FSD0019783 Last updated 16/04/2021

Offers organisational capability mentoring. Please see service detail for more information.

National Collective of Iwi Maori MSD approved Social service providers.

25 Taiaho Place Mount Maunganui 3116



Miri@tekahuiatawhai.com  9.00am to 5.00pm weekdays

(07) 578 4002 Some charges may apply.

(027) 654 6878 Referral may apply. http://www.tekahuiatawhai.com

**Te Korowai Roopu Tautoko Inc**

FSD0021506 Last updated 22/12/2020

To empower whanau living in the role of Ngati Tuwharetoa and Aotearoa in providing for their own development.

To actively support and promote children and their whanau in the greater Taupo/Turangi area.

To promote Te Tiriti o Waitangi as the foundation for the development of our programs.

We also provide support in relation to access to boarding schools, funding to assist with scholarships. One on one support in schools for school aged children. Support for rangatahi and youth in accessing training programs or transitioning back into mainstream schools. Support in Family courts, Advocacy and a referral service. Support in establishing Whanau Hui and obtaining positive outcomes.

63 Waikato Street Taupo 3330 admin@tekorowai.co.nz (07) 378 3335 (0800) 857 839 https://www.tekorowai.co.nz/



## Classification : FVSS

**Te Manu Toroa Trust**

FSD0002285

Open 8.30am - 4.30pm Monday-Friday however we are available 24 hours.

All services free of charge. Referral may apply.

Last updated 29/01/2021

Te Manu Toroa offer comprehensive, integrated community and primary healthcare for whanau in the Western Bay of Plenty. Te Manu Toroa has adopted an indigenous system of care (Tpapa) that works with whnau Mori to improve their overall wellbeing in ways designed for them and not the system. The core values of tika, pono and aroha are at the heart of this system and central to its philosophy and principles. Tpapa places a strong emphasis on the importance of hearing the voices of whnau and the value of our relationships with whnau .

10 Tebbs Lane Gate Pa Tauranga 3112



info@temanutoroa.org.nz  8.00am - 4.30pm, Monday to Friday.

(07) 571 2026 Some charges may apply.

(07) 571 2017 Referral may apply. http://temanutoroa.org.nz

## Classification : DTS, FVSS

**Te Roopu A Iwi O Te Arawa Charitable Trust**

FSD0006045 Last updated 11/12/2020

Provides marae based social and educational services using maatua-whangai philosophy.

Embraces the whanau ora concept in the delivery of best outcomes for whanau. Services include, Te Pae Oranga, He Tangata (driver licencing), domestic violence support group, budget advice, financial education programme, mentoring, supported bail, youth services and whanau ora support.

Tarewa Pounamu Marae 26 Tarewa Road Rotorua 3010



mary@maatua-whangai.co.nz  Monday-Friday 8.30am to 4pm

(07) 348 1231 Some charges may apply. http://www.maatuawhangai.weebly.com Referral may apply.

## Classification : FVSS

**Te Runanga Ngai Tamawhariua**

FSD0005922 Last updated 24/10/2020

Whanau Ora Provider

18 Rereatukahia Road Katikati 3178



reception@tamawhariua.org.nz  8.30am - 3.30pm Monday to Friday.

(07) 549 0760 or 24/7 via mobile.

(027) 549 0392 All services free of charge. http://tamawhariua.nz No referral required.

**Te Runanga o Ngaiterangi Iwi Trust**

FSD0002271 Last updated 18/12/2020

Ngaiterangi Iwi Social Services have established a holistic approach when assessing and assisting with people's needs. Our quality Service includes: Counselling, Budget advice, Care and Protection (At Risk Youth).

Off Taiaho Place 25 Te Awa O Tukorako Lane Mount Maunganui Tauranga 3149 admin@ngaiterangi.iwi.nz  Monday to Friday 8.30 am - 4 pm



(07) 575 3765 All services free of charge. http://www.ngaiterangi.com/ No referral required.

**Te Runanga O Ngati Pikiao Trust**

FSD0004934 Last updated 23/07/2020

Our mission is to empower our learners by providing programmes that prepare them for further training and employment, leading to an improved quality of life.

1208 Amohia Street Rotorua 3010 admin@pikiaorunanga.org.nz (07) 347 3195 http://www.pikiaorunanga.org.nz/



8.30 am- 5.00pm Monday to Friday All services free of charge. No referral required.

## Classification : FVSS

**Te Taumata o Ngati Whakaue Iho Ake Trust**

FSD0022460 Last updated 26/01/2021

Ngti Whakaue has embarked on a journey that has as its destination the collective well-being of the Iwi and the community in which we live.

Te Taumata o Ngti Whakaue Iho-Ake Trust (Te Taumata) was established to deliver on this vision.

Our whnau live within the dynamic and integrated system of Iwi-Hap-Whnau. We, as Iwi, have a vital role in ensuring that whnau remain connected, supported to aspire and empowered to achieve

Te Taumata believes early access to high quality, whnau focussed, culturally appropriate early childhood education is the most effective way to achieve this. We also recognise that we are part of a wider community and work hard to impact positively on that community.

2C Ranolf St Rotorua 3010



korero-mai@taumata.org.nz  from 9am - 3pm Monday to Friday

|  |  |
| --- | --- |
| (027) 353 5460 (07) 346 0095 http://www.taumata.org.nz | Some charges may apply. No referral required. |

**Te Tuinga Whanau Support Services Trust**

FSD0005993 Last updated 04/02/2021

Our goal is to promote the well being of individuals and families by providing information and support to enable them to achieve their full potential and independence.

190 Chadwick Road Greerton Tauranga



info@ttw.org.nz  9am-4pm Monday to Friday

(07) 571 0875 Some charges may apply. http://www.ttw.org.nz No referral required.

## Classification : THP

**Te Waiariki Purea Trust - Rotorua and Murupara**

FSD0006007 Last updated 21/09/2020

Te Waiariki Purea Trust offers rangatahi and whanau services within the Te Arawa rohe, supporting people to:

Be active in their communities

Achieve in education

Be culturally connected

Engage with their whanau

1274 Fenton Street CBD Rotorua 3010



reception@twptnz.org  8.30am to 5.00pm Monday to Friday

(07) 348 5051 Some charges may apply.

(0800) 884 7782 Referral may apply. http://twptnz.org

## Classification : FVSS

**Te Whanau Tokotokorangi Trust**

FSD0004875 Last updated 05/02/2021

To offer culturally appropriate services that will enhance the spiritual, emotional, physical health and wellbeing of families who have family members with disabilities. This is achieved through providing a range of alternative services with a holistic approach that promotes and encourages healthy lifestyles.

Tui House 14 Te Ngae Road Victoria Rotorua 3010



tokotoko@xtra.co.nz  Office: 9.00am - 5.00pm Monday - Friday

(07) 349 3228

http://www.tokotokorangi.co.nz Residential: 24 hours 7 days a week Day Service: 9.00-3.00 Monday to Friday

Community Support Service:

9.00-5.00 Monday - Friday All services free of charge. No referral required.

**Te Whare Oranga Wairua**

FSD0007661 Last updated 12/01/2021

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

aleen.henderson@twowrefuge.org.nz

(07) 378 5204 (0800) REFUGE http://www.womensrefuge.org.nz

9.00am - 5.00pm, Monday to Friday + 24 hours crisis service at 07) 378 5207 Some charges may apply.

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **The Salvation Army - Mt Maunganui**  FSD0007501 Last updated 19/04/2021  Worship, community and welfare services of The Salvation Army  57 Eversham Road Bayfair Mt Maunganui 3116  mtmaunganui.corps@salvationarmy.org.n  Office open Tuesday & Friday 10.00am -   |  |  |  | | --- | --- | --- | | z  (07) 575 7439 https://www.salvationarmy.org.nz/findchurchcentre/new-zealand/central-bayplenty/mount-maunganui/mountmaunganui-corps      **The Salvation Army - Rotorua** | 3.00pm. Closed on Mondays, Wednesday and Thursdays. Emergencies at any time. | | | All services free of charge. No referral required. |  | | FSD0004859 |  | Last updated 19/04/2021 |   Community and welfare services of The Salvation Army.  1238 Pukuatua Street Rotorua 3010 |

No referral required.

rotorua.corps@salvationarmy.org.nz 

(07) 346 8077 (029) 775 0040 https://www.salvationarmy.org.nz/findchurchcentre/new-zealand/central-bayplenty/rotorua/rotorua-corps

**The Salvation Army - Taup**

FSD0002235

9.30am - 3:30pm Monday to Friday \* please note that the office may be closed when we are running courses.

Some charges may apply. No referral required.

Last updated 07/04/2021

Worship, community and welfare services of The Salvation Army in Taup Caring for people, transforming lives and reforming society

2 Kiddle Drive Taupo 3330



taupo.corps@nzf.salvationarmy.org  Our Community Office is open four days a week

|  |  |  |
| --- | --- | --- |
| (07) 378 4142 http://www.salvationarmy.org.nz/centres/n z/central-bay-of-plenty/taupo/taupo-corps      **The Salvation Army - Tauranga** | at our Family Store at 77 Spa Road.  We are available at 2 Kiddle Drive throughout the week and happy to be contacted to arrange | |
| appointments.  Some charges may apply.  No referral required. |  |
| FSD0002279 |  | Last updated 27/04/2021 |

Worship, community and welfare services of The Salvation Army

51 Fifth Avenue Tauranga 3110



tauranga\_corps@nzf.salvationarmy.org  Store hours: Weekdays 9am - 5pm. Saturdays 9

(07) 578 4264 am - 4pm. Community Ministries Office hours:

https://www.salvationarmy.org.nz/centres/ Monday - Friday 9am - 12pm and after 1pm by nz/central-bay-of- appointment only. plenty/tauranga/tauranga-corps Some charges may apply.

No referral required.

**The Salvation Army - Whakatane**

FSD0023284 Last updated 26/03/2021

Worship, community and welfare services of The Salvation Army

The Salvation Army has a number of Community Ministries centers around New Zealand. Here in Whakatane (and for the wider Eastern Bay of Plenty) we provide individuals and families with food parcels, financial mentoring, advocacy, welfare assistance, emergency/transitional housing and programmes designed to help people out of difficult circumstances.

We can also connect you to other local community services and the wider Salvation Army social services including help with addictions (including problem gambling) and church groups .

Availability: 9.30am - 3:00pm Monday to Friday or via appointment outside of these times.

Salvation Army Centre 87 King Street Whakatane 3159



whakatane.corps@salvationarmy.org.nz  Monday - Friday 9-3 (or via apt outside of these

(07) 308 6923 hours)

https://www.salvationarmy.org.nz/centres/

nz/central-bay-of- Foodbank Tuesday & Thurs 9-12.30pm plenty/whakatane/whakatane-corps Some charges may apply.

No referral required.

**Todd Gower Signature Funerals**

FSD0023789 Last updated 07/12/2020

Whether it’s simple and dignified, or something that’s never been done before – or somewhere in between, we’re here to make your day work for you.

At Signature Funerals, we believe that funerals don’t have to be pre-cut or designed like any other. What’s best is what feels right for you or your family – which might mean no fuss, or it might mean doves, confetti, and a ceremony full of songs and laughter. What’s important is to know the funeral is yours. We think you should be entitled and feel empowered to sign off your way.

383 Pyes Pa Rd Pyes Pa Tauranga



admin@toddgower.co.nz  (Office hours) Monday - Friday: 9am - 5pm

(07) 543 1977 Available anytime by phone https://toddgower.co.nz/ Some charges may apply.

No referral required.

**Trinity Centre**

FSD0024334 Last updated 26/08/2020

Trinity Centre is a community-led service hub based in Ngongotaha, Rotorua. Trinity works in and with the community to supply subsidised grocery items and free fruit, vegetables and bread and very affordable clothing.

13 Hall Road Ngongotaha Rotorua 3010



trinitycentre@rdpc.org.nz  Thursday mornings 8.30 - 11.30

Some charges may apply. No referral required.

**Tuakiri Charitable Trust**

FSD0023115 Last updated 24/07/2020

We are a Kaupapa Maori Care Service approved by Oranga Tamariki - Ministry for Children to provide a shared care service for young offenders. Our mission is to provide a residential home with a supportive programme that supports, encourages and empowers young people to move into a life of independence.

618 Te Weta Road Waikite Valley chantelle.walker@tuakiri.nz  Office Hours 8:30am-5:00pm.



|  |  |
| --- | --- |
| (021) 026 44048  (07) 348 1231 ext 3 | Our Care Service is 24 hours.  All services free of charge.  Referral may apply. |

**Tuatara Counselling Services, from the beginning**

FSD0023533 Last updated 23/03/2021

Tuatara Counselling Services provides confidential, safe, and non-judgemental counselling for people of all ages.

Counselling may be useful in times of stress, grief, depression, anxiety, trauma or anger; if you are struggling with relationship, childhood or parenting issues; or if you are wanting to talk about any aspect of your life that has become difficult for you.

Tuatara Counselling Services offers you the option of traditional Counselling as well as more creative options including Sandplay Therapy.

Jacqueline Chartrand-Glenn is an NZAC Registered Counsellor based in Taupo, New Zealand.

She works with funding organisations and is ACC registered for sensitive claims.

2 Heuheu Street Taupo 3330



tuataracounsellingservices@gmail.com  Monday - Friday 8.30am - 5pm

(022) 692 7351 Some charges may apply. http://www.tuataracounsellingservices.nz/ No referral required.

**Turning Point Trust**

FSD0005995 Last updated 22/03/2021

Turning Point Trust is a service that provides positive experiences for people living with mental illness and addictions. We provide an environment where people feel safe, supported and can develop meaningful relationships, working towards integration into the community. Our services include positive skill building activities, personal development, career support, wellness support, vocational support and peer support and advocacy.

The Historic Village 159 17th Avenue Tauranga 3112



arlene@turningpoint.org.nz  9am-3pm Daily (027) 678 4781 All services free of charge. http://www.turningpoint.org.nz No referral required.

**Tutu Home Based Childcare**

FSD0022425 Last updated 22/12/2020

Providing affordable home based childcare.

194 Fifteenth Avenue Tauranga City Tauranga 3112



admin@tutuchildcare.co.nz  Office hours are between 8.30am and 4.30pm

|  |  |
| --- | --- |
| (0800) 843 888 (07) 571 5539 http://www.tutuchildcare.co.nz | Monday to Friday  Some charges may apply.  No referral required. |

**Tuwharetoa Health Charitable Trust**

FSD0002254 Last updated 29/09/2020

Tuwharetoa Health is a kaupapa Mori health provider delivering a range of health services to the Turangi and Taupo communities.

Turangi Community Health Centre 28 Te Rangitautahanga Road Turangi 3334



tgireception@thct.co.nz  9.00am - 5.00pm Monday - Friday (excluding

(07) 384 2882 public holidays)

http://www.thct.co.nz All services free of charge.

Referral may apply.

**Tuwharetoa ki Kawerau Health, Education and Social Services**

FSD0001458 Last updated 26/10/2020

We provide quality health education and services within the rohe of Tuwharetoa Ki Kawerau that reflect: Te Wairua (the Spirit) Te Hinengaro (the Mind) Te Tinana (the Body) Te Whanau (the Family). We regard these values as the foundation for effective service delivery.

28-30 Islington Street Kawerau 3127



bree@tuwharetoa.org.nz  8.30am - 4.30pm Monday to Friday.

(07) 323 8025 All services free of charge.

No referral required.

## Classification : EARS, FVSS

**T Mia Whnau - Midland Region**

FSD0007824 Last updated 14/08/2020

Vision: A World Strong with Children

Mission statement: To transform the lives of tamariki and whanau through healing trauma and restoring healthy, respectful and protective relationships so that they can thrive in their communities

 2 Moana Terrace Lynmore Rotorua 3010

|  |  |
| --- | --- |
| midland@standforchildren.org.nz  (07) 345 9097 http://standforchildren.org.nz | Office hours 8.00 am to 5.00 pm Monday to Friday.  All services free of charge.  Referral may apply. |

**Victim Support - Eastern Bay of Plenty**

FSD0001617 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Rotorua** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0004862 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victim Support - Taupo, Turangi, Mangakino**

FSD0002255 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victim Support - Tauranga/Moana/Mount Maunganui**

FSD0015711 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Volunteer Network** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0001601 | Last updated 08/10/2020 |

Aims to provide a community centre to promote the health and wellbeing of people in the Opotiki district. Core operation is Budgeting Services.

Pohutukawa House 26 King Street Opotiki 3122



volunteer.network@xtra.co.nz  10.00am - 3.30pm, Wednesday and Thursday (07) 315 6056 All services free of charge.

No referral required.

**Volunteering Bay of Plenty**

FSD0006002 Last updated 13/04/2021

Volunteering BOP is the peak body for Volunteering in the Bay of Plenty. Our aim is to increase the quality and quantity of Volunteering in the region by providing advocacy, information, support and guidance to potential and existing Volunteers, and to Not for Profit organisations (NFP’s) who need Volunteers to help them achieve their goals. We assist with Event Management, bring training and consulting services as needed, connecting local communities (especially vulnerable and isolated people) to ensure Volunteering continues to make a significant contribution to the economy.

171A Moffat Road Bethlehem Tauranga 3110



admin@volbop.org.nz  Office Hours: Monday to Thursday 8.30am-

|  |  |
| --- | --- |
| (07) 571 3714  (Text only) +211912631 http://www.volbop.org.nz | 3.30pm. Other times by arrangement.  Some charges may apply.  No referral required. |

**Waiapu Kids Merivale Whnau Aroha Centre**

FSD0015788 Last updated 08/04/2021

Affordable quality Early Education and Care to children under five years of age where children are empowered to learn and grow in a caring stable environment, incorporating Christian principles and the Anglican ethos of care, respect and equality.

45 Henderson Crescent Merivale Tauranga



saskia.dean@acw.org.nz  Monday to Friday 9am to 3pm for children birth

(07) 571 5121 to 5 years. https://merivale.waiapukids.nz/ Some charges may apply.

No referral required.

**Waiapu Kids St Francis Whnau Aroha**

FSD0015789 Last updated 06/04/2021

Our Centre offers early childhood education consisting of exciting, stimulating and educational programmes. We recognise the holistic way children learn and grow within their individual stage of development. We have a commitment to strive to make available affordable early childhood education within the centre.

 13 Thomas Crescent Western Heights Rotorua 3015

|  |  |
| --- | --- |
| erin.batley@acw.org.nz  (07) 347 3080 https://stfrancis.waiapukids.nz/      **Waiapu Kids St George's** | Monday to Friday  9am to 3pm for children 0 to 5  50 weeks of the year  Some charges may apply. No referral required. |
| FSD0015790 | Last updated 09/04/2021 |

Waiapu Kids St George's is well established Early Childhood Centre, having delivered quality education and care to the Whakatne and surrounding district since 1974.The service offers specialised programmes to both infants and toddlers, and over three-year-olds in well-resourced and appropriate learning environments.

32 Domain Road Whakatane



stgeorgesadmin@acw.org.nz  Monday to Friday 7.45-5.15, for children 3mths

|  |  |  |
| --- | --- | --- |
| (07) 308 6934 https://stgeorges.waiapukids.nz/      **Waiapu Kids St. Mary's Tahatai** | to 5 years  Some charges may apply.  No referral required. |  |
| FSD0015791 |  | Last updated 12/04/2021 |

Early Childhood Centre catering for 2-5 year olds.

Free play philosophy incorporating child initiated experiences and embracing Te Whaariki (curriculum).

114 Evans Road Papamoa Beach Papamoa 3118



admin.tahatai@acw.org.nz  Monday - Friday

(07) 572 5016 7.30am - 5.30pm

https://stmarystahatai.waiapukids.nz/ 49 weeks of the year for children 2 to 5 years Some charges may apply. No referral required.

**Waiariki Maori Womens Welfare League Inc**

FSD0004881 Last updated 18/12/2020

An organisation set up to enable members to effectively participate in the spiritual, social, cultural and economic development of their Whanau and community.

90 King Street Kopeopeo Whakatane 3120



mwwl.waiariki.ropu@gmail.com  9.30am - 3pm Mon - Fri

(027) 495 3851 Koha/donation may apply. http://mwwl.org.nz/membership/regions/ No referral required.

**Waiariki Women's Refuge**

FSD0007658 Last updated 28/09/2020

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

|  |  |
| --- | --- |
| waiariki.womens.refuge@xtra.co.nz  (07) 349 0852  (0800) 733 843 (REFUGE) http://www.womensrefuge.org.nz | Office hours: 9am to 5pm  24-hour-7-day crisis line  0800 REFUGE (733 843) Some charges may apply.  No referral required. |

**Waihi Beach School: After School Care Programme**

FSD0021510 Last updated 29/03/2021

Providing primary school education for children aged 5-11 years of age. Part of this responsibility is running an After School Care Programme.

100 Beach Rd Waihi Beach 3611



admin@waihibeach.school.nz  8.15am - 4.30pm

|  |  |
| --- | --- |
| (07) 863 5704  http://www.waihibeach.school.nz | Some charges may apply. No referral required. |

## Classification : OSCAR

|  |  |
| --- | --- |
| **Waimarino Education Trust** |  |
| FSD0021440 | Last updated 18/12/2020 |

Provide eduction to youth and OSCAR services.

36 Taniwha Place Bethlehem Tauranga 3176



oscar@waimarinotrust.co.nz  0800-1800 Monday to Friday

(07) 576 4233 Some charges may apply. http://www.waimarinotrust.co.nz/ No referral required.

## Classification : OSCAR

**Waipuna Hospice**

FSD0008182 Last updated 17/12/2020

Established in 1989, initially as a voluntary organisation, Waipuna Hospice cares for people who are terminally ill and their families. We provide care and support for patients in the last phase of incurable disease so that they may live as fully and as comfortably as possible. This may be in the patient's own home, our in-patient unit, in hospital or in a rest home and includes practical help, support and encouragement.

Waipuna Hospice 43 Te Puna Station Road RD 6 Tauranga



info@waipunahospice.org.nz  Office 8.00 - 4.30

(07) 552 4380 Clinical Services - 7 days

http://waipunahospice.org.nz All services free of charge.

No referral required.

**Waldorf Schools (BOP) Trust Care Programme**

FSD0021987 Last updated 30/11/2020

We operate a before and after school care programme.

Our programme provides a restful contrast to a busy school day. Giving children time to unwind, to digest their school day and breathe out socially. The focus of our programme is rest, healthy play and good food in a secure daily rhythm with time for children to explore.

364 Welcome Bay Road Tauranga 3175



oscar@waldorftga.nz  Monday to Friday during school term.

(07) 544 2452 Some charges may apply.

(027) 2276121 No referral required. http://www.waldorftga.school.nz

## Classification : OSCAR

**WERA Aotearoa Charitable Trust**

FSD0019359 Last updated 08/06/2020

WACT provides a high level of community development with the purpose of growing the skills, knowledge and potential of those we serve.

We have extensive experience in assisting communities, families and individuals towards strategies that are self sustaining, empowering and profitable.

First Floor, The Wera Hub 1163 Pukuatua Street Rotorua 3010



info@wact.org.nz  Office Hours 9:00am - 3:00pm

|  |  |
| --- | --- |
| (07) 346 1337 (0800) 469 372 http://www.wact.org.nz    **Classification : THP, YS** | Main Office (Rotorua)  Youth Services are held in the Tokoroa Office. Free 0800 469 372 number 0800 GO WERA Some charges may apply.  Referral may apply. |

**Western Bay of Plenty Local Council Website**

FSD0017724 Last updated 03/07/2020

Find council services and information online by clicking on the website link.

updates@familyservices.govt.nz  Online http://www.westernbay.govt.nz/ All services free of charge.

No referral required.

**Western Heights Community Association Inc.**

FSD0016122 Last updated 01/04/2021

Traffic safety and crime reduction in our community. Community/Local liasion and lobbying for improvements in our community. Youth activities. Healthy homes support.

3 Brookland Road Western Heights Rotorua 3015



westernheightscommunity@gmail.com  Monday to Friday 9.00am - 4.00pm

(07) 562 5631 All services free of charge.

(027) 496 0304 No referral required.

https://www.facebook.com/westernheights community/

**Whaioranga Trust**

FSD0002292 Last updated 17/04/2021

To enhance the wellbeing of whanau by utilising Kaupapa Maori models of practice by identifying strengths, support positive choices, access support, resources and knowledge for the empowerment of whanau.

531 Welcome Bay Road Welcome Bay Tauranga 3175



reception@whaioranga.co.nz  Monday to Friday 9-4.30pm

(07) 544 9981 All services free of charge. http://whaioranga.co.nz No referral required.

## Classification : EARS

**Whakaatu Whanaunga Trust**

FSD0001602 Last updated 27/12/2020

Whakaatu Whanaunga Trust operates a quality, confidential, culturally appropriate service.

Providing services to empower people to manage their lives and improve their quality of life.

 94B Church Street Opotiki 3122

wwt@wwt.org.nz (027) 534 4504 (07) 315 5174 http://www.wwt.org.nz/

## Classification : BFC, FVSS

8.30am - 4.30pm, Monday to Friday. All services free of charge. No referral required.

**Whakatane Local Council Website**

FSD0017726 Last updated 03/07/2020

Find council services and information online by clicking on the website link.

updates@familyservices.govt.nz  Online http://www.whakatane.govt.nz/ All services free of charge.

No referral required.

**Whakatane Parents Centre**

FSD0007325 Last updated 08/06/2020

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

whakatane@parentscentre.org.nz  Message service operates. Cleared frequently.

(027) 977 9951 Emails checked daily. http://www.parentscentre.org.nz/whakatan All services free of charge. e/ No referral required.

**Whakathea Iwi Social and Health Services**

FSD0015892 Last updated 14/09/2020

To provide an extensive array of services for the beneficiaries of Whakatohea and the wider community. Our services are: Youth Awareness, Information and Advice, Whanau Care Safe and Nurturing Homes Support Services, Alcohol and Drug Assessments and Counselling, Parenting

Programmes, Health Promotion and Education, Social Work Reports and Assessments, Living

Without Violence Programmes, Mental Health Support, Advocacy and Liaison, Home Interaction Programme for Parents and Youngsters (HIPPY), Family Start and the Ahuru Mowai and Born to

Learn delivering 3 core components of Health , Education and Whanau Support,Whakatohea

Medical Health Centre, Te Aria Toka and Pa Harakeke Pre-Schools and Family Service Centre.

Rheumatic Fever Team in Schools. Sages mentoring and support group.Tamariki Ora Services, Incredible Years Parenting Programme

122 St John Street Opotiki 3122



Reception@whakatohea.co.nz  Monday to Friday from 8.30AM to 4.30PM

|  |  |
| --- | --- |
| (07) 315 6150 http://www.whakatohea.co.nz    **Classification : EARS, FVSS** | All services free of charge. Referral may apply. |

**Whanau Awhina Women's Refuge Inc**

FSD0007659 Last updated 25/03/2021

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

Office 79 Goulstone Road Whakatane



wawr@xtra.co.nz  24 hour crisis-line 0800 733 843 REFUGE (0800) REFUGE (733 843) All services free of charge.

(07) 308 5531 No referral required.

## Classification : FVSS

**Work and Income - Bay of Plenty Regional Office**

FSD0015268 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family. 2nd floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday to Friday 8am - 4.35pm http://www.workandincome.govt.nz All services free of charge.

No referral required.

**Work and Income - Greerton Service Centre**

FSD0007947 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

(2 Tebbs Lane) 53 Courtney Road Gate Pa Tauranga 3112



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Kawerau Service Centre**

FSD0007948 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 Tarawera Mall - Plunket Street Kawerau

All services free of charge.

No referral required.

**Work and Income - Mt Maunganui Service Centre**

FSD0007949 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

9 Owens Place Bayfair



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 9:30am - 5pm  All services free of charge.  No referral required. |

**Work and Income - Murupara Service Centre**

FSD0007950 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.  41 Pine Drive Murupara

Monday, Tuesday, Thursday, Friday 9am 4:00pm. Wednesday 10:30am - 4:00pm.

All services free of charge.

No referral required.

**Work and Income - Opotiki Service Centre**

FSD0007951 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

93 Church Street Opotiki



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Rotorua Community Link**

FSD0007952 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 Ground floor 1207 Pukuatua Street Rotorua 3010

All services free of charge.

No referral required.

**Work and Income - Taupo (Heartlands)**

FSD0007953 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

77 Heuheu Street Taupo 3351



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Tauranga Service Centre**

FSD0007954 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 Cnr Durham and Spring Street Tauranga

8:30am-5:00pm Monday, Tuesday, Thursday, Friday.

9:30am-5:00pm Wednesday.

All services free of charge. No referral required.

**Work and Income - Te Puke Service Centre**

FSD0007955 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

99 Jellicoe Street Te Puke



teresa.margan001@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Turangi Community Link**

FSD0007957 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 - Ohuanga Road Town Centre Turangi 3334

All services free of charge. No referral required.

**Work and Income - Whakatane Community Link**

FSD0007958 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

24 Pyne Street Whakatane 3120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz      **YMCA Tauranga** | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge. No referral required. |
| FSD0023407 | Last updated 16/02/2021 |

Today YMCA’s Tauranga operations form part of the network of YMCA services that span the Bay of Plenty, Waikato and greater Auckland region. We’re part of a global family, but proud to be 100% New Zealand owned and operated. We’re also a not-for-profit organisation working hard to empower young people to reach their full potential.

With support services centrally run from the Auckland office, and governance provided by a board, we can focus on what we do best - delivering great service and programmes to Tauranga kids, families and communities.

 123 Victory Street Welcome Bay Tauranga 3112

recreation@ymcatauranga.org.nz (07) 579 6530 (021) 363 325 txt absences http://ymcatauranga.org.nz

## Classification : OSCAR

**Youthtown Inc: Taupo**

FSD0018742

Monday to Friday 10.00am till 6.00pm.

Some charges may apply. No referral required.

Last updated 28/10/2020

Community Youth Organisation for all youth aged 5 to 18 years. Aims to inspire and motivate youth to reach their full potential through expressing themselves physically, creatively and socially.

21 A C Baths Avenue Tauhara Taupo 3330 info@youthtown.org.nz  Branch is open Monday to Friday 9am till 5pm.



(07) 378 0783 Some charges may apply.

(027) 522 8095 Referral may apply. http://www.youthtown.org.nz

## Classification : OSCAR

# Family Violence

**Awhina Society Inc.**

FSD0002212 Last updated 25/11/2020

Taupo Women's refuge offers 24 hour advocacy, education, support, and safe accommodation to women and children affected by family violence.

Taupo Community Foodbank offers: advocacy, menu planning, recipes, and food to clients who wish to access the service.

107 Tamamutu Street Taupo 3330



info@awhina.org.nz  Refuge: Office 9am - 3pm Monday - Friday; 24

|  |  |
| --- | --- |
| (07) 377 1055  (07) 377 1507 http://www.taupowomensrefuge.co.nz/    **Classification : FVSS**    **DKGD Ltd** | hour crisis line.  Food Bank: Monday -Friday 10am-2pm All services free of charge. No referral required. |
| FSD0006050 | Last updated 30/10/2020 |

To support the welfare and wellbeing of families, Koro, Kuia, Rangatahi, Mokopuna and Maraes through education, health, employment, training, and social and economic development.

284 Waimana Road Waimana 3196 stewartmarie1937@gmail.com  Some charges may apply. (027) 2838 411 No referral required.



**Family Focus Rotorua**

FSD0004837 Last updated 29/01/2021

Home based support, advocacy, 24hr crisis line, 'listening ear' and education programmes for women and children experiencing domestic violence.

1115 Pukaki Street Rotorua 3010 office@familyfocus.org.nz (07) 346 2096 http://www.familyfocus.org.nz



9.00am - 5.30pm Monday to Friday. Some charges may apply. No referral required.

## Classification : BFC, EARS, FVSS, OSCAR, PACIFIC, SHSS

**Family Works - Rotorua**

FSD0006497 Last updated 19/02/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

48 Biak Street Mangakakahi Rotorua 3010



admin.rotorua@fwn.org.nz  Monday to Friday

(07) 349 0990 8.30 am to 5.30 pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/rotorua Referral may apply.

**Family Works - Taupo**

FSD0006498 Last updated 27/04/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Tauhara Wing, Waiora House 129 Spa Road Taupo 3330



admin.rotorua@fwn.org.nz  Monday - Friday

(07) 378 6480 8. 30am - 5pm https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/taupo No referral required.

**Family Works - Whakatane**

FSD0006496 Last updated 19/02/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

156 The Strand Whakatane 3120



admin.whakatane@fwn.org.nz  Monday - Friday

(07) 307 1133 8.30 am - 4.30 pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/whakatane No referral required.

**Family Works Tauranga**

FSD0006495 Last updated 20/01/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Hillier Centre 31 Gloucester Road Mt Maunganui Tauranga 3116 admin.tauranga@fwn.org.nz  Monday - Friday



(07) 575 9709 8.30am - 4.30pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/tauranga No referral required.

**Maketu Health and Social Services Trust**

FSD0002270 Last updated 24/08/2020

Delivering a high quality Kaupapa Maori health and social service agency for Maketu and surrounding districts.

3 Little Waihi Road Maketu Te Puke 3189



admin@maketuhauora.org.nz  Monday to Friday 9am - 4.30pm.

(07) 533 2551 All services free of charge. http://www.maketuhauora.co.nz No referral required.

## Classification : FVSS

**Mana Social Services Trust**

FSD0004937 Last updated 09/11/2020

Mana Social Services Trust is a Maori Provider. We offer social work support, a wide range of counselling, and a variety of other services and programmes including Court restorative justice free of charge.

Ground Floor 1231 Haupapa Street Rotorua 3040



mana.reception@outlook.com  9.00am - 4.30pm Monday to Friday (07) 348 6191 All services free of charge.

Referral may apply.

## Classification : FVSS

**Manaaki Ora Trust Tipu Ora**

FSD0004844 Last updated 21/08/2020

We aim to improve the health, education and social outcomes for children and their families. We are a free child centred, family focused, home based centre.

We are also a private training establishment providing NZQA accredited National Certificate in Hauora Maori and National Diploma in Whanau Ora.

Head Office, Tunohopu Health Centre 16-20 Houkotuku Street Ohinemutu Rotorua 3010 referralhub@manaakiora.org.nz  Monday to Friday, 8.30am - 5pm.



|  |  |
| --- | --- |
| (0800) 348 2400 (07) 348 3598 http://www.tipuora.org.nz    **Classification : EARS, YS**    **Merivale Community Centre** | Elder Abuse Response Service: available to Taupo, Turangi, Western & Eastern BOP.  All services free of charge. Referral may apply. |
| FSD0016462 | Last updated 23/07/2020 |

The purpose of Merivale Community Centre is to achieve a thriving, vibrant community realising its potential where people are safe, connected, and making healthy choices for themselves, their whnau and their community.

We provide a variety of social services and programmes to support whnau and individuals. These range from social work support, budgeting advice, counselling, referral and advocacy support, peer support groups and well-being programmes, or sometimes just having a cup of tea and lending an ear.

We have a particular focus on tamariki and rangatahi. We have a range of youth development programmes that help build relationships of trust and aim to support their learning and growth.

We serve as a hub, to bring together the support and information that people need, in a safe, nonjudgmental environment.

10 Kesteven Avenue Merivale Tauranga



manager@merivale.org.nz  9.00 am to 5.00 pm Monday to Friday

(07) 578 6450 All services free of charge. http://merivalecommunity.org No referral required.

## Classification : OSCAR

**Ngati Ranginui Iwi Society Incorporated**

FSD0002272 Last updated 21/08/2020

"Kia tu te mana o Ngati Ranginui" (Building the prestige and reputation of Ngati Ranginui). Since establishment in 1990 Ngati Ranginui Iwi Society Inc. has been involved in the delivery of a variety of Health & Social Services activities, currently these services include: Budget Advice; Children Who Witness Family Violence Counselling; Domestic Violence Programme

Coordination/Counselling; Home & Community Support; Social Work Support & Foster Care; Supervised Structured Programmes for Children & Youth at Risk; Vocational Services for People with Disabilities (Ongatia Programme); Whanau or Individual Crisis Counselling; Whanau Support (Social Work Support Packages including Respite care); and Youth Development Programme.

166 Seventeeth Avenue 17th Ave Business Park Tauranga 3140



info@ranginui.co.nz  8.30am - 5.00pm, Monday to Friday.

(07) 571 0934 All services free of charge.

http://www.ranginui.co.nz Referral may apply.

**Prisoners' Aid and Rehabilitation Societies - Rotorua**

FSD0007243 Last updated 01/04/2021

A community organisation that provides support to prisoners, offenders and their families / whanau.

Pukaki Centre 1144 Pukaki Street CBD Rotorua 3010



rotoruapars@xtra.co.nz  Monday to Friday, 9am-2pm

(07) 348 0005 All services free of charge.

(0800) 767 277 No referral required. http://www.parsrotorua.org.nz

**REAP - Central Plateau**

FSD0002234 Last updated 21/09/2020

Central Plateau REAP is a not-for-profit lifelong learning NGO that delivers a variety of educational and family support programmes that redress the disadvantages experienced by rural dwellers in accessing the range and depth of activities and services enjoyed by their urban counterparts.

We deliver Early Childhood, School and Adult Community Education programmes.

Central Plateau REAP also provides family education and support programmes, including a Male

Mentor programme for men wanting support and guidance in their parenting and partnering roles.

We deliver Strengthening Families for Taupo and Turangi and SKIP (Strategies with Kids

Information for Parents) and the Taupo Violence Intervention Network for

Taupo/Turangi/Mangakino. REAP also runs the Central Plateau Schools Attendance Service and Intensive Literacy and Numeracy. CP REAP developed Taupo’s first ISP and still provides various internet services including High Speed Wireless Broadband for isolated rural areas.

73 Titiraupenga Street Taupo 3351



reception@reap.org.nz  9.00am-5.00pm, Monday- Thursday.

(07) 378 8109

http://www.reap.org.nz 9.00am- 3pm Friday.

Some charges may apply. Referral may apply.

## Classification : FVSS

**Rotorua Safer Families (Family Violence Prevention Network)**

FSD0004919 Last updated 26/01/2021

The purpose of the Rotorua Safer Families Network is to act as a platform to develop and promote collaborative inter-agency responses to family violence intervention and prevention.

The Rotorua Safer Families Network brings together the necessary expertise in a structured way that facilitates a coordinated approach in dealing with family violence. It is the commitment of the network to also address family violence through improved information and education in a three pronged approach: firstly, for the service providers; secondly for the individuals and families who experience family violence; and thirdly for the community as a whole.

1274 Fenton Street Rotorua 3010



saferfamilies@twptnz.org  Monday to Friday: 8.30am - 4.30pm

|  |  |
| --- | --- |
| (07) 348 5051 https://twptnz.org/ | All services free of charge. No referral required. |

**Shakti Ethnic Women's Support Group (Central Region) Inc**

FSD0015014 Last updated 23/11/2020

A women's organisation for and by Asian, African and Middle-Eastern women. Our mission is to facilitate and ensure good health and overall well-being of New Zealand's migrant and refugee communities to enable all immigrants to be fully integrated into New Zealand society.

Building 20 - The Historic Village - 17th Avenue West Tauranga 3110



shakticentral@shakti.org.nz  Monday - Friday 9am - 3pm. 0800 Crisis Line

|  |  |
| --- | --- |
| (07) 579 0532 (0800) 742 584 http://www.shakti.org.nz      **Taupo Family Centre** | available 24 Hours  All services free of charge. No referral required. |
| FSD0006837 | Last updated 31/08/2020 |

We offer Total Care Packages for Families and Whanau in the form of Counselling/

Psychotherapy, Whanau Support from a Social Worker. Child Abuse Provention, Educational Programmes for Youth and Adults. We are Members of Jigsaw Services. We are members of Aoteraroa NZ Ass of Supervised Contact Services Inc.

11 Manuka Street Taupo 3378



admin@tfc.org.nz  We are open 9:00am - 5.00pm

|  |  |
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| (07) 376 8222    **Classification : FVSS, SHSS** | Monday to Fridays  Some charges may apply.  No referral required. |

**Tauranga Living Without Violence**

FSD0005859 Last updated 14/12/2020

Agency that offers stopping violence group and individual programmes for men and support and education group and individual programmes for women, as well as children who have experienced domestic violence.

26 Twelfth Avenue Tauranga



paula@tlwv.org.nz  08:30 - 17:000

|  |  |
| --- | --- |
| (07) 577 9297 Ext 4 (0800) 577 003 http://www.tlwv.org.nz    **Classification : FVSS** | Monday- Friday  Some charges may apply.  No referral required. |

**Tauranga Women's Refuge Inc**

FSD0007656 Last updated 20/10/2020

Tauranga Women's Refuge works to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. In an emergency, please ring 111.

manager@taurangawomensrefuge.co.nz  Community Office open between 9.00am and (07) 541 1911 4.00 pm Monday to Friday. Call 07 541 1910 if

(0800) 8673 3843 you are wanting to speak to someone at the http://www.taurangawomensrefuge.co.nz Community Office.

All services free of charge. No referral required.

## Classification : FVSS, SHSS

**Tautoko Mai Sexual Harm Support**

FSD0022687 Last updated 11/12/2020

Tautoko Mai provides medical assessment and treatment, forensic services, crisis support and ACC sensitive claims counselling for victims of sexual assault/abuse in the BOP DHB area.

Unit 7 120 Hamilton Street Tauranga 3110



refer@tautokomai.co.nz  Drop In: 8.30-5 Mon-Fri (excluding public

(07) 577 0512 holidays)

(0800) 2BSAFE (0800 227 233) 0800 2 b safe helpline 24/7 https://tautokomai.co.nz All services free of charge.

No referral required.

## Classification : SHSS

**Te Korowai Roopu Tautoko Inc**

FSD0021506 Last updated 22/12/2020

To empower whanau living in the role of Ngati Tuwharetoa and Aotearoa in providing for their own development.

To actively support and promote children and their whanau in the greater Taupo/Turangi area.

To promote Te Tiriti o Waitangi as the foundation for the development of our programs.

We also provide support in relation to access to boarding schools, funding to assist with scholarships. One on one support in schools for school aged children. Support for rangatahi and youth in accessing training programs or transitioning back into mainstream schools. Support in Family courts, Advocacy and a referral service. Support in establishing Whanau Hui and obtaining

positive outcomes.

63 Waikato Street Taupo 3330 admin@tekorowai.co.nz (07) 378 3335 (0800) 857 839 https://www.tekorowai.co.nz/



Open 8.30am - 4.30pm Monday-Friday however we are available 24 hours.

All services free of charge. Referral may apply.

## Classification : FVSS

**Te Manu Toroa Trust**

FSD0002285 Last updated 29/01/2021

Te Manu Toroa offer comprehensive, integrated community and primary healthcare for whanau in the Western Bay of Plenty. Te Manu Toroa has adopted an indigenous system of care (Tpapa) that works with whnau Mori to improve their overall wellbeing in ways designed for them and not the system. The core values of tika, pono and aroha are at the heart of this system and central to its philosophy and principles. Tpapa places a strong emphasis on the importance of hearing the voices of whnau and the value of our relationships with whnau .

10 Tebbs Lane Gate Pa Tauranga 3112



info@temanutoroa.org.nz  8.00am - 4.30pm, Monday to Friday.

(07) 571 2026 Some charges may apply.

(07) 571 2017 Referral may apply. http://temanutoroa.org.nz

## Classification : DTS, FVSS

**Te Roopu A Iwi O Te Arawa Charitable Trust**

FSD0006045 Last updated 11/12/2020

Provides marae based social and educational services using maatua-whangai philosophy.

Embraces the whanau ora concept in the delivery of best outcomes for whanau. Services include, Te Pae Oranga, He Tangata (driver licencing), domestic violence support group, budget advice, financial education programme, mentoring, supported bail, youth services and whanau ora support.

Tarewa Pounamu Marae 26 Tarewa Road Rotorua 3010



mary@maatua-whangai.co.nz  Monday-Friday 8.30am to 4pm

(07) 348 1231 Some charges may apply. http://www.maatuawhangai.weebly.com Referral may apply.

## Classification : FVSS

**Te Runanga O Ngati Pikiao Trust**

FSD0004934 Last updated 23/07/2020

Our mission is to empower our learners by providing programmes that prepare them for further training and employment, leading to an improved quality of life.

1208 Amohia Street Rotorua 3010



admin@pikiaorunanga.org.nz  8.30 am- 5.00pm Monday to Friday

|  |  |
| --- | --- |
| (07) 347 3195 http://www.pikiaorunanga.org.nz/    **Classification : FVSS** | All services free of charge. No referral required. |

**Te Waiariki Purea Trust - Rotorua and Murupara**

FSD0006007 Last updated 21/09/2020

Te Waiariki Purea Trust offers rangatahi and whanau services within the Te Arawa rohe, supporting people to:

Be active in their communities

Achieve in education

Be culturally connected

Engage with their whanau

1274 Fenton Street CBD Rotorua 3010



reception@twptnz.org  8.30am to 5.00pm Monday to Friday

(07) 348 5051 Some charges may apply.

(0800) 884 7782 Referral may apply. http://twptnz.org

## Classification : FVSS

**Te Whare Oranga Wairua**

FSD0007661 Last updated 12/01/2021

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

|  |  |
| --- | --- |
| aleen.henderson@twowrefuge.org.nz  (07) 378 5204 (0800) REFUGE http://www.womensrefuge.org.nz | 9.00am - 5.00pm, Monday to Friday + 24 hours crisis service at 07) 378 5207 Some charges may apply.  No referral required. |

**Tuwharetoa Health Charitable Trust**

FSD0002254 Last updated 29/09/2020

Tuwharetoa Health is a kaupapa Mori health provider delivering a range of health services to the Turangi and Taupo communities.

Turangi Community Health Centre 28 Te Rangitautahanga Road Turangi 3334



tgireception@thct.co.nz  9.00am - 5.00pm Monday - Friday (excluding

(07) 384 2882 public holidays)

http://www.thct.co.nz All services free of charge.

Referral may apply.

**Tuwharetoa ki Kawerau Health, Education and Social Services**

FSD0001458 Last updated 26/10/2020

We provide quality health education and services within the rohe of Tuwharetoa Ki Kawerau that reflect: Te Wairua (the Spirit) Te Hinengaro (the Mind) Te Tinana (the Body) Te Whanau (the Family). We regard these values as the foundation for effective service delivery.

28-30 Islington Street Kawerau 3127



bree@tuwharetoa.org.nz  8.30am - 4.30pm Monday to Friday.

(07) 323 8025 All services free of charge.

No referral required.

## Classification : EARS, FVSS

**Victim Support - Eastern Bay of Plenty**

FSD0001617 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Rotorua** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0004862 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victim Support - Taupo, Turangi, Mangakino**

FSD0002255 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

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| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victim Support - Tauranga/Moana/Mount Maunganui**

FSD0015711 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Waiariki Women's Refuge** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0007658 | Last updated 28/09/2020 |

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

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| --- | --- |
| waiariki.womens.refuge@xtra.co.nz  (07) 349 0852  (0800) 733 843 (REFUGE) http://www.womensrefuge.org.nz      **Whaioranga Trust** | Office hours: 9am to 5pm  24-hour-7-day crisis line  0800 REFUGE (733 843) Some charges may apply. No referral required. |
| FSD0002292 | Last updated 17/04/2021 |

To enhance the wellbeing of whanau by utilising Kaupapa Maori models of practice by identifying strengths, support positive choices, access support, resources and knowledge for the empowerment of whanau.

531 Welcome Bay Road Welcome Bay Tauranga 3175



reception@whaioranga.co.nz  Monday to Friday 9-4.30pm

(07) 544 9981 All services free of charge.

http://whaioranga.co.nz No referral required.

## Classification : EARS

**Whakaatu Whanaunga Trust**

FSD0001602 Last updated 27/12/2020

Whakaatu Whanaunga Trust operates a quality, confidential, culturally appropriate service.

Providing services to empower people to manage their lives and improve their quality of life.

94B Church Street Opotiki 3122 wwt@wwt.org.nz  8.30am - 4.30pm, Monday to Friday.



|  |  |
| --- | --- |
| (027) 534 4504 (07) 315 5174 http://www.wwt.org.nz/    **Classification : BFC, FVSS** | All services free of charge. No referral required. |

**Whakathea Iwi Social and Health Services**

FSD0015892 Last updated 14/09/2020

To provide an extensive array of services for the beneficiaries of Whakatohea and the wider community. Our services are: Youth Awareness, Information and Advice, Whanau Care Safe and Nurturing Homes Support Services, Alcohol and Drug Assessments and Counselling, Parenting

Programmes, Health Promotion and Education, Social Work Reports and Assessments, Living

Without Violence Programmes, Mental Health Support, Advocacy and Liaison, Home Interaction

Programme for Parents and Youngsters (HIPPY), Family Start and the Ahuru Mowai and Born to

Learn delivering 3 core components of Health , Education and Whanau Support,Whakatohea

Medical Health Centre, Te Aria Toka and Pa Harakeke Pre-Schools and Family Service Centre.

Rheumatic Fever Team in Schools. Sages mentoring and support group.Tamariki Ora Services, Incredible Years Parenting Programme

122 St John Street Opotiki 3122



Reception@whakatohea.co.nz  Monday to Friday from 8.30AM to 4.30PM

(07) 315 6150 All services free of charge. http://www.whakatohea.co.nz Referral may apply.

## Classification : EARS, FVSS

**Whanau Awhina Women's Refuge Inc**

FSD0007659 Last updated 25/03/2021

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

Office 79 Goulstone Road Whakatane



wawr@xtra.co.nz  24 hour crisis-line 0800 733 843 REFUGE (0800) REFUGE (733 843) All services free of charge.

(07) 308 5531 No referral required.

## Classification : FVSS

# Health

**Access - Tauranga ( Administration Centre )**

FSD0004319 Last updated 20/08/2020

Access is one of New Zealand's leading healthcare providers, specialising in home-based healthcare and support. We work with the Ministry of Health, DHB and ACC, among others, to support 20,000 people nationwide to live independently in their own homes.

105 Third Ave Tauranga 3110



info@access.org.nz  Office hours 8:30am - 4:30pm

|  |  |
| --- | --- |
| (07) 574 3991 (0800) 284 663 http://www.access.org.nz | After hours service available - 7.00am-10.00pm.  Call 0800 AT HOME (0800 284 663).  All services free of charge.  Referral may apply. |

**Age Concern Rotorua District Inc**

FSD0006668 Last updated 20/11/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

1333 Eruera Street Rotorua 3010



admin@acrotorua.nz  10am to 4.00pm Monday to Friday

|  |  |
| --- | --- |
| (07) 347 1539 (0800) 652 105 http://www.ageconcern.org.nz      **Alzheimers NZ - Taupo** | Some charges may apply. No referral required. |
| FSD0006740 | Last updated 18/12/2020 |

Alzheimers New Zealand represents people with dementia, their carers and families, through advocacy, support, raising public awareness, and providing information. The Taupo society provides support in the Taupo and Turangi areas.

Waiora Community House 129 Spa Rd Taupo 3330



taupoalzheimers@gmail.com  The office is open Thursdays 1pm - 3pm or by

(07) 377 4330 appointment at other times.

http://www.alzheimers.org.nz Phone has message facility and we will return

your call asap

All services free of charge. No referral required.

**Alzheimers Society Eastern Bay of Plenty Incorporated**

FSD0006745 Last updated 18/08/2020

Alzheimers New Zealand provides professional support to individuals and families whose lives are affected be dementia. Support includes comprehensive assessment, planning and problem solving.

193 The Strand Whakatane 3120



alzheimerseasternbayofplenty@xtra.co.nz  Office open weekdays Tuesday to Friday 9am-

(07) 308 0525 12pm.

(Free call / text) (0800) 004 001 All services free of charge. http://www.alzheimers.org.nz No referral required.

**Alzheimers Tauranga/WBOP**

FSD0006741 Last updated 07/09/2020

Alzheimers Tauranga works with people with dementia, their care persons/partners and families to help them to live well with dementia and remain connected and active in the community. We provide education session, information and resources, and navigator support to families. We advocate and raise community awareness through fundraising and informational events. We have a trained pool of volunteers who also assist with our clients and fundraising events. Whilst we encourage membership, all services and resources are free of charge.

116 Thirteenth Avenue Tauranga 3112



tauranga@alzheimers.org.nz  9.00am - 1.00pm Monday to Friday.

(07) 577 6344 All services free of charge. http://www.alzheimers.org.nz Referral may apply.

**Anamata (YOSS / Youth One Stop Shop)**

FSD0002216 Last updated 26/06/2020

Enabling young people to lead vibrant and healthy lives through clinical services, social supports, education and health promotion.

28 Heuheu Street Taupo 3330



info@anamata.org.nz  Drop-in Clinic Hours

|  |  |
| --- | --- |
| (0800) 262 6282 http://www.anamata.org.nz      **AphasiaNZ Charitable Trust** | Monday 1-3pm  Tuesday 1-3pm  Wed 1-6pm  Thur 1-6pm  Booked morning appointments also available by phone  All services free of charge. No referral required. |
| FSD0019152 | Last updated 11/01/2021 |

It is estimated that at least 17,000 New Zealanders have stroke-acquired aphasia - a language disorder, that leaves the intellect fully intact while eroding the ability to talk, read, write, and understand what is being said.

Aphasia is MORE common than conditions such as Parkinson's disease, Cerebral Palsy, and Muscular Dystrophy yet is a term which few have heard of, and even fewer have any knowledge about.

Aphasia also affects people with a brain tumour and brain injuries.

It is estimated that 20% of all dementia cases are PPA (Primary Progressive Aphasia).

In total, we do not know how many people have aphasia in New Zealand.

Our services include a Community Aphasia Advisor (CAA) service in Auckland, Waikato West and Central, Tauranga, Rotorua, the Central North Island, Wellington, Christchurch and Dunedin; support groups and Korero Clubs; individualised one-on-one support; a resource library, community education workshops, and an iPad and laptop loaning scheme.

 Suite 3 36 Cameron Road Tauranga 3110

|  |  |
| --- | --- |
| info@aphasia.org.nz  (07) 220 9973 (0508) 274 274 http://www.aphasia.org.nz | Monday-Friday 9am-5pm.  Koha/donation may apply.  Referral may apply. |

**Arthritis New Zealand - Lake District**

FSD0006754 Last updated 02/03/2021

Arthritis New Zealand is a positive, vibrant organisation committed to 'enabling a better quality of life' for people with arthritis through support services, education, self management programmes, lobbying, and research funding.

|  |  |
| --- | --- |
| info@arthritis.org.nz (0800) 663 463 http://www.arthritis.org.nz | Some charges may apply. No referral required. |

**Arthritis New Zealand - Tauranga**

FSD0006755 Last updated 02/03/2021

Arthritis New Zealand is a positive, vibrant organisation committed to 'enabling a better quality of life' for people with arthritis through support services, education, self management programmes, lobbying, and research funding.

|  |  |
| --- | --- |
| info@arthritis.org.nz (0800) 663 463 http://www.arthritis.org.nz | Some charges may apply. No referral required. |

**Asthma and Respiratory Management BOP Inc.**

FSD0006787 Last updated 14/08/2020

Asthma and Respiratory Management BOP (Inc.) aims to help people with asthma and respiratory conditions by providing education and support to gain increased participation and enjoyment of life through improved management and understanding of their condition.

Our Respiratory Nurses provide free one-on-one education and clinics throughout the Bay of Plenty and carry out free lung function (spirometry) testing if indicated. We also offer a communitybased Pulmonary Rehabilitation programme and run a nebuliser hire service.

254 Chadwick Road Greerton Tauranga 3112



reception@asthmabop.org.nz  Monday-Friday, 9.00-4.00

(07) 577 6738 Answer phone messages can be left outside

|  |  |
| --- | --- |
| (0800) 276 267 http://www.asthmabop.org.nz | these hours and will be attended to on the next working day.  Some charges may apply.  Referral may apply. |

**Asthma New Zealand - Rotorua and Lakes region**

FSD0023735 Last updated 08/01/2021

Asthma New Zealand provides education, training and support to individuals with asthma/COPD and their families, in order that they may achieve their desired goals.

Level 1 1292 Hinemoa Street Rotorua 3010



rotorua@asthma.org.nz  Mon-Fri 9am-5pm (07) 347 1012 All services free of charge.

(021) 0844 1635 No referral required. https://www.asthma.org.nz/

**AvaNiu Pasifika**

FSD0024078 Last updated 13/02/2021

AvaNiu Pasifika is a family-owned, family-operated organisation. We provide family/whanaucentred services such as the Ako Auloa Fanau Group After School & Holiday Care Sessions (OSCAR approved) and Under 5's Playgroup, which are under-pinned by our belief of providing "a high quality service that we'd expect for our own".

We also work alongside other community organisations to provide Primary Health Care & Social Services and facilitating access to Early Childhood Centres.

 933A Cameron Road Gate Pa Tauranga 3112

|  |  |
| --- | --- |
| admin@avaniu.co.nz  (07) 282 8913  (028) 41 73415 https://avaniu.co.nz/contact/ | Monday-Friday 9am-5pm.  Some charges may apply.  No referral required. |

**Bay of Plenty Multiple Sclerosis Society**

FSD0007219 Last updated 20/11/2020

The BOP Multiple Sclerosis Society is a non-profit organisation that provides on-going support, education and advocacy for people with MS and their support networks. It also aims to educate the general public, employers and health professionals about MS.

We also support people in our community with Huntingtons Disease and their families.

Our service is delivered via our Fieldworker to individuals and through group networks.

17H Glenlyon Avenue Greerton Tauranga 3112



admin@bopms.co.nz  Koha/donation may apply.

(022) 638 7015 No referral required. http://www.bopms.co.nz

**Cancer Society of NZ - Waikato/Bay of Plenty Division - Rotorua**

**Office**

FSD0004888 Last updated 30/04/2021

The Rotorua Branch of the Waikato / BOP Division of the Cancer Society aims to minimize the impact of cancer in the community through the provision of support services, health promotion, research, advocacy and information services.

1235 Ranolf Street Rotorua 3010



rotorua@cancersociety.org.nz  Monday to Thursday 8.30am to 4.30pm

|  |  |
| --- | --- |
| (0800) 22 77 44 https://cancernz.org.nz/ | Some charges may apply. No referral required. |

**Cancer Society of NZ - Waikato/Bay of Plenty Division - Tauranga**

**Office**

FSD0019339 Last updated 07/04/2021

The Tauranga Branch of the Cancer Society aims to minimize the impact of cancer in the community through the provision of support services, health promotion, research, advocacy and information services.

111 Cameron Road Tauranga 3110



tauranga@cancersociety.org.nz  Monday - Friday

|  |  |
| --- | --- |
| (07) 903 5809 (0800) 22 62 37 https://waikato-bop.cancernz.org.nz/      **Community Health 4 Kids** | 8.30am - 4.30pm  Cancer Information Helpline 0800 CANCER (226  237)  Some charges may apply. No referral required. |
| FSD0006303 | Last updated 03/02/2021 |

The Community Health 4 Kids team work in partnership with children and their families providing health assessments, routine school and early childhood centre visits, health education, home visiting, communicable disease followup, school based immunisation programmes, TB case and contact tracing, vision and hearing testing, B4 School checks and ear service. Our service covers, Whakatane, Kawerau, Opotiki, Murupara, East Coast/Te Kaha areas.

Whakatane Hospital 37 Stewart Street Whakatane 3158 phn.referral@bopdhb.govt.nz  Monday to Friday 8.00am - 4.30pm.



(07) 306 0944 All services free of charge.

(0800) 935 554 No referral required. http://www.bopdhb.govt.nz

**Community Health 4 Kids - Tauranga**

FSD0006304 Last updated 07/10/2020

Staff work with families and schools to assess the needs of children and young people, refer to appropriate agencies, promote healthy lifestyle choices and options and advocate on behalf of the child. They provide health assessments, routine school visits, health education and promotion.

889 Cameron Road Tauranga 3110



(07) 577 3383  Monday to Friday 8.00am - 4.30pm (0800) 935 554 All services free of charge. http://www.bopdhb.govt.nz No referral required.

**Cystic Fibrosis New Zealand - Bay of Plenty Branch**

FSD0001732 Last updated 24/07/2020

Providing support and education for people with Cystic Fibrosis and their families.

yaw1@xtra.co.nz  All services free of charge.

(027) 451 1541 No referral required. http://www.cfnz.org.nz

**Dementia Lakes**

FSD0006736 Last updated 16/02/2021

Alzheimers New Zealand represents people with dementia, their carers and families, through advocacy, raising public awareness and providing information.

1460A Hinemoa Street Rotorua 3010



managerdemlakes@outlook.com  Monday - Friday 9.00am - 4.00pm

|  |  |
| --- | --- |
| (07) 349 0053 http://www.dementialakes.org.nz | All services free of charge. No referral required. |

**Diabetes New Zealand - Tauranga Branch**

FSD0020737 Last updated 10/02/2021

Diabetes NZ Tauranga Branch provides information, advice and support to anyone in the Western Bay of Plenty living with type one, type two or gestational diabetes and their families.

Services: Infoline, Diabetes information, Education, Support and advocacy. Group education (type one and type two), Support Groups, Youth and teen events and awareness raising/health promotion activities.

177A Fraser Street Tauranga South Tauranga 3112



tauranga@diabetes.org.nz  Weekdays: Monday to Thursday 9.30am-2.30pm

(07) 571 3422 Drop-In: 10-12 Thursday's appointments (027) 883 0158 available at other times

https://www.diabetes.org.nz/ All services free of charge.

No referral required.

**Diabetes NZ Rotorua Branch**

FSD0007798 Last updated 17/08/2020

Diabetes New Zealand provides information, education and support to people with or at risk of diabetes.

Rotorua Community Diabetes Centre 17 Marguerita Street Fenton Park Rotorua 3010 info@diabetesnzrotorua.org.nz  Weekdays 9:30am - 2:00pm



(07) 343 9950 All services free of charge.

(021) 031 9610 No referral required. http://www.diabetes.org.nz

**Disabilities Resource Centre Trust**

FSD0006774 Last updated 01/03/2021

POSITIVELY IMPACTING THE LIVES OF THE ELDERLY AND PEOPLE WITH DISABILITIES.

Disabilities Resource Centre Trust provides support, advocacy, equipment and information to those living with a wide range of disabilities.

Disabilties Resource Centre Trust 141-143 King Street Whakatane



copd@drct.co.nz  Monthly support group meetings and pulmonary

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| --- | --- |
| (07) 307 1447 (0800) 227 363 http://www.drct.co.nz/ | rehabilitation classes in Whakatane, Kawerau, and Opotiki.  Information available Monday to Friday 8.00am to 3.00pm  All services free of charge.  No referral required. |

**Dream Chaser Foundation**

FSD0019937 Last updated 07/01/2021

The Dream Chaser Foundation supports children and their families facing childhood cancer in Aotearoa. We offer a range of family services:

-living cost grants

-birthday presents for children in Starship Childrens Hospital

-Christmas hampers

-Bereavement grants

-Special family grants

We also actively promote bone marrow awareness. A bone marrow transplant is a common treatment option for patients with cancer. Currently the numbers of Maori and Pacific Island people are very low making it difficult to find a bone marrow match.

If you have a child with cancer or know of a family that may benefit from our services, please refer to our registration process via www.dreamchaser.co.nz

253 Harbour Road Ohope 3121



contact@dreamchaser.co.nz  8am - 5pm

|  |  |
| --- | --- |
| (0800) 373 262 (027) 299 9119 http://www.dreamchaser.co.nz | Monday - Friday  All services free of charge.  No referral required. |

**Eastern Bay Primary Health Alliance**

FSD0022439 Last updated 12/10/2020

EBPHA is a Primary Health Organisation that delivers quality primary health care services to the Eastern Bay communities through our General Practices, community health workers and subcontracted health Providers.

5 Louvain Street Whakatane 3120



info@ebpha.org.nz  Weekday business hours.

|  |  |
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| (07) 306 2300 http://www.ebpha.org.nz | Some charges may apply. Referral may apply. |

## Classification : PACIFIC

**EmployNZ Limited**

FSD0021455 Last updated 12/04/2021

EmployNZ Limited assist people to gain the skills and confidence to enter the workforce. We also offer alternative education pathways for youth aged 16 - 19 years who leave main stream education.

Drug testing service for Work and Income clients. Prices inclusive of GST. On-site screening drug test: $70

We can help you to improve your reading, writing and understanding of numbers.

If you are needing help with Health & Safety and/or Human Resources, we are your first point of call.

We are the Youth Services Provider for Tauranga in the Western Bay of Plenty.

Level 1 94 Second Avenue Tauranga 3110



info@employnz.co.nz  Monday Friday 8:30 am - 5:00pm (0800) 002 159 Some charges may apply.

(Text only) Text “UPSKILL” to 3165 Referral may apply. http://employnz.co.nz/

## Classification : DTS, YS

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| **Empower-U Hypnotherapy & NLP** |  |
| FSD0020882 | Last updated 21/12/2020 |

Hypnotherapy, NLP and Counselling Services for

* Addictions (Smoking, Alcohol, Drugs)
* Stress and Pain Management
* Depression, Anxiety, Fears & Phobias
* Motivation and Performance Improvement
* Managing Weight & Health

65 James Cook Drive Welcome Bay Tauranga 3112



terry.keillor@gmail.com  Mon - Fri 9am - 6pm

|  |  |
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| (07) 544 2619  (021) 595 892 http://www.empower-u.net      **Enliven Tauranga** | Evenings by Appointment Some charges may apply. No referral required. |
| FSD0020682 | Last updated 27/04/2021 |

Enliven maximises the independence of New Zealanders who face the everyday challenges of aging, disability or injury by enabling them to thrive in their homes, stay healthy and engage in their communities. We’re part of Presbyterian Support Northern, a charitable social services provider which works alongside vulnerable people to bring about lasting change in their lives.

Chadwick House 250 Chadwick Road Tauranga 3112



enliventauranga@psn.org.nz  Monday - Friday

|  |  |
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| (09) 8225115 (ACC Funded Support) (07) 579 6125 https://www.enlivennorthern.org.nz/servic e-centre/tauranga | 8.00 am - 4.30 pm  All services free of charge.  Referral may apply. |

**Epilepsy Association of New Zealand Lakes/Eastern Bay of Plenty**

**Branch**

FSD0007012 Last updated 03/12/2020

Epilepsy can affect anyone at anytime. Epilepsy New Zealand works to promote the welfare and interests of people, and their family/whanau, with epilepsy and to increase public awareness.

1172-1174 Haupapa Street Rotorua 3010



lakes.ebop@epilepsy.org.nz  Please phone 0800 EPILEPSY to arrange an

(07) 346 3912 appointment with your local Educator.

(0800) 37 45 37 (0800 EPILEPSY) All services free of charge. http://www.epilepsy.org.nz No referral required.

**Epilepsy Association of New Zealand Western Bay of Plenty Branch**

FSD0007004 Last updated 03/12/2020

Epilepsy can affect anyone at anytime. Epilepsy New Zealand works to promote the welfare and interests of people, and their family/whanau, with epilepsy and to increase public awareness.

Chadwick House 250 Chadwick Road Greerton Tauranga 3112



westernbop@epilepsy.org.nz  Please phone 0800 EPILEPSY to arrange an

(07) 579 6091 appointment with your local Educator.

(0800) 37 45 37 (0800 EPILEPSY) All services free of charge. http://www.epilepsy.org.nz No referral required.

**Family Planning Clinic - Tauranga**

FSD0007025 Last updated 14/09/2020

Family Planning works to promote a positive view of sexuality and to enable people to make informed choices about their sexual and reproductive health and well-being.

Gate Pa Shopping Centre 17 Courtney Road Tauranga



(07) 578 8539  Our drop-in clinics have limited spaces, so it’s

https://www.familyplanning.org.nz/clinics/t first in, first seen. If you don’t have time to wait, auranga make an appointment by calling us.

Some charges may apply. No referral required.

**Family Planning Health Promotion - Rotorua**

FSD0007029 Last updated 23/11/2020

Family Planning works to promote a positive view of sexuality and to enable people to make informed choices about their sexual and reproductive health and well-being.

Level 1, Te Waiariki Trust 1274 Fenton Street Rotorua 3010 healthpromotionrotorua@familyplanning.o  Times vary, please contact provider. rg.nz Some charges may apply.



(07) 347 0703 No referral required.

(027) 539 2478 http://www.familyplanning.org.nz/

**Foot Mechanics**

FSD0021635 Last updated 14/08/2020

Foot Mechanics is a team of experienced Podiatrists. Established in 1996, we have clinics located across New Zealand. For expert help with foot and lower limb problems contact us today. Book online or over the phone. See our website www.footmechancis.com for more details.

33 Hamilton St City Centre Tauranga 3110



hello@footmechanics.com  Monday - Friday : 8.20am - 5.00pm

(07) 579 4073 Some charges may apply.

(0800) 436 686 No referral required. http://www.footmechanics.com

**HealthCare NZ - Rotorua**

FSD0006286 Last updated 16/12/2020

Whether you're young or old, male or female, wear ruby slippers or fluffy grey ones, there's no place like home.

Our specialist home support will help you to stay as active and healthy as possible; able to enjoy the comfort and freedom that comes with living in your own home.

We offer a wide range of services designed to enable you to live your life the way you want to from the security of your own home. They include: personal care such as grooming, showering and dressing; home help such as housework; assistance with meal preparation, shopping, mobility; and many other areas in which you may need help. We also provide mental health and addiction services.

48 Biak Street Rotorua 3015



rotorua.office@healthcarenz.co.nz  Office hours for enquiries 8.00am - 4.30pm

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| (0800) 120 784  http://www.healthcarenz.co.nz/ | Some charges may apply. No referral required. |

**HealthCare NZ - Taupo**

FSD0006288 Last updated 19/03/2021

Our specialist home support and nursing services will help you to stay as active and healthy as possible; able to enjoy the comfort and freedom that comes with living in your own home.

We offer a wide range of services designed to enable you to live your life the way you want to from the security of your own home. They include: personal care such as grooming, showering and dressing; home help such as housework; assistance with meal preparation, shopping, mobility; and many other areas in which you may need help; nursing care such as post-operative care, wound care, medication management and many other specialised nursing services.

We also provide mental health and addictions services.

Staying in your own home has never been easier!

23 Taupo View Road Taupo 3330



taupo.office@healthcarenz.co.nz  Normal business hours 8am - 4.30pm

|  |  |
| --- | --- |
| (07) 377 2968 http://www.healthcarenz.co.nz      **HealthCare NZ - Whakatane** | Some charges may apply. No referral required. |
| FSD0006287 | Last updated 25/03/2021 |

For more than 25 years, we have been supporting people to live their lives the way they want to. Our aim is to support people to live as independently as possible, for as long as possible. If you or someone you love needs support to remain living at home, we can offer a full range of services.

Examples of activities or daily needs you may need support with include:

* washing, dressing, grooming and toileting
* household tasks such as cleaning, vacuuming, washing and doing dishes
* managing meals
* taking medication safely
* exercises that will increase your mobility, strength, coordination and confidence

Staying in your own home has never been easier!

 1st Floor, Concordia House 17 Pyne Street Whakatane 3120

|  |  |
| --- | --- |
| eastbay.office@healthcarenz.co.nz  (07) 308 9047 http://www.healthcarenz.co.nz | 8am to 4.30pm  Some charges may apply.  No referral required. |

**Healthcare NZ Rehabilitation Community Health**

FSD0006285 Last updated 18/01/2021

As New Zealand’s largest provider of community-based health and disability support, we are committed to enabling each person to enjoy greater wel-lbeing and quality of life, regardless of their age or of any injury, illness or disability they may have.

If you are looking for high-quality health or disability services in your own home, our friendly, professional team can provide you with the support you need to live your life the way you want.

We have been supporting people in their own homes for more than 25 years, and our services include home care, nursing, ACC rehabilitation support, disability support, mental health & addiction support.

We offer a wide range of services to enable you to maintain your independence in your own home. They include: personal care such as grooming, showering and dressing; home help such as housework; assistance with meal preparation, shopping, mobility; nursing care, wound care, medication management and many other specialised nursing services.

1st Floor, Waitomo House 9-11 Hull Road Mt Maunganui tauranga.office@healthcarenz.co.nz  Mon - Fri 8am - 4.30pm



(07) 547 6062 All services free of charge.

(0800) 326 668 No referral required. http://www.healthcarenz.co.nz

**Heart Foundation - Rotorua**

FSD0006470 Last updated 01/09/2020

Works to promote good health and to reduce suffering and death from heart and blood vessel disease through health services and by funding research.

 1222 Arawa Street Rotorua 3010

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| catherinew@heartfoundation.org.nz  (07) 349 0635 http://www.heartfoundation.org.nz/      **Heart Foundation - Tauranga** | Available limited part time hours.  All services free of charge. No referral required. |
| FSD0006469 | Last updated 03/07/2020 |

We help people affected by heart disease. We fund research. We help people make healthy living choices. We run programmes to encourage Kiwi heart health.

Unit 8A, 26 Tawa Street Mount Maunganui Tauranga



info@heartfoundation.org.nz  Our office has part time staff that is often out of

(07) 575 4787 the office so please ring before coming in. http://www.heartfoundation.org.nz/ All services free of charge. No referral required.

**Hepatitis Foundation of New Zealand**

FSD0001806 Last updated 17/11/2020

To provide hepatitis help, care, education and support for everyone. We provide a long-term monitoring programme to help improve health outcomes for people living with chronic hepatitis B.

61 Alexander Avenue Whakatane



hepteam@hfnz.nz  8am - 4:30pm

|  |  |
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| (07) 307 1259 (0800) 332 010 http://www.hepatitisfoundation.org.nz | All services free of charge. No referral required. |

**Hospice Eastern Bay of Plenty**

FSD0001630 Last updated 08/09/2020

Hospice EBOP supports people with a terminal illness and their families with nursing visits, grief and bereavement counselling, loan of specialist equipment and time out for caregivers.

37 Goulstone Road Whakatane 3120



admin@hospiceebop.org.nz  Monday - Friday 8.00 am - 4.30pm

(07) 307 2244 All services free of charge.

(0800) 322 9618 afterhours No referral required. http://www.hospiceebop.org.nz

**Huria Trust**

FSD0023983 Last updated 29/04/2021

Hauora. Health and social service support, Maori world view of well-being. Non-Clinical services.

ANTENATAL and Parenting-Hei Tiki Pumau Antenatal and Parenting. Maintaining traditional practices, education, information and access support, empowering whanau for positive birth outcomes receiving pepi into loving hands and to celebrate them as the precious taonga they are.

Free to Hapu/pregnant wahine and their supports.

Early Intervention over 60s weekly support and activities group.

Whanau Ora - Support, Information and Advocate for well-being for self and whanau.

Rongoa Maori Mirimiri - Massage services.

Disability Information Advocacy Services.

Nurse Led satellite clinic.

4 Te Kaponga Street Brookfield Tauranga 3110



reception@huriatrust.co.nz  Mon to Fri 9am to 5pm (07) 578 7838 All services free of charge. http://www.huriatrust.co.nz No referral required.

**Irlen Diagnostic Clinic - Rotorua**

FSD0008086 Last updated 19/08/2020

Irlen Syndrome (a form of dyslexia) is a visual perceptual problem which affects many people who have difficulty reading. Symptoms include slow reading, skipping words or lines, light sensitivity, eye strain and sometimes migraines. Clinics diagnose and treat clients using tinted filters.

19 Day Place Springfield Rotorua 3015



mary@irlenclinic.co.nz  9.00am - 5.00pm Monday to Friday.

(07) 348 8816 Some charges may apply.

http://irlen.com/ No referral required.

**iThink Psychology**

FSD0022722 Last updated 25/03/2021

Registered Psychologist offering support to Adolescents, Adults and Couples. Therapy for depressive and mood concerns (including Postnatal and Bipolar), Anxiety (including General, Social, Phobias and Obsessive Compulsive), Self Harming, Relationships, Adjustment Concerns, Bullying, Assertiveness Training, Building Confidence and Self Esteem, Stress Management and Relaxation.

63 Seventh Avenue Tauranga 3110



info@ithinkpsychology.nz  Monday to Friday 8:00am to 5:00pm. After

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| (07) 578 2268 http://www.ithinkpsychology.nz | hours available by request.  Some charges may apply.  No referral required. |

**Jezreel Womens Support Home**

FSD0018412 Last updated 15/02/2021

Jezreel is a shared home offering a safe supportive space for women and their children. We promote healthy life choices through providing opportunities for Life Skills training and strong support networks.

We aim to provide long term relational support as part of a Transformational Community.

jezreelhouse@xtra.co.nz  7 days a week (07) 308 4238 Some charges may apply.

No referral required.

**Korowai Aroha Health Centre**

FSD0004880 Last updated 27/07/2020

Korowai Aroha provides: GP services, whanau ora support and follow up, asthma and COPD service, mirimiri, diabetes nurse, mothers and pepi advocacy, Home Based Support Services, Rheumatic Fever information, Tane Takitu Ake programme for Maori men.

1292 Hinemoa Street Rotorua 3010



(07) 348 8454  8.15am - 5.00pm Monday to Friday http://korowai.org.nz Some charges may apply.

No referral required.

**Life Unlimited Rotorua**

FSD0008333 Last updated 09/04/2021

A charitable trust offering health and disability information, advice and equipment to enable you to live the life you choose.

Everything we do helps create opportunities for people to make and be in control of their own life choices.

110E Lake Road Koutu Rotorua 3010



info@lifeunlimited.net.nz  Monday - Friday 9.00 am - 5.00 pm

(0800) 008 011 Saturday by appointment (07) 349 2513 Some charges may apply. http://www.lifeunlimited.net.nz No referral required.

**Life Unlimited Tauranga**

FSD0008337 Last updated 12/04/2021

A charitable trust offering health and disability information, advice and equipment to enable you to live the life you choose.

Everything we do helps to create opportunities for people to make and be in control of their own lives.

160 Devonport Road Tauranga 3112 info@lifeunlimited.net.nz  Monday - Friday 9.00am - 5.00pm.



(0800) 243 866 Saturday 10.00am - 1pm (07) 571 6351 Some charges may apply. http://www.lifeunlimited.net.nz No referral required.

**Maketu Health and Social Services Trust**

FSD0002270 Last updated 24/08/2020

Delivering a high quality Kaupapa Maori health and social service agency for Maketu and surrounding districts.

3 Little Waihi Road Maketu Te Puke 3189



admin@maketuhauora.org.nz  Monday to Friday 9am - 4.30pm.

(07) 533 2551 All services free of charge. http://www.maketuhauora.co.nz No referral required.

## Classification : FVSS

**Manaaki Ora Trust Tipu Ora**

FSD0004844 Last updated 21/08/2020

We aim to improve the health, education and social outcomes for children and their families. We are a free child centred, family focused, home based centre.

We are also a private training establishment providing NZQA accredited National Certificate in Hauora Maori and National Diploma in Whanau Ora.

Head Office, Tunohopu Health Centre 16-20 Houkotuku Street Ohinemutu Rotorua 3010 referralhub@manaakiora.org.nz  Monday to Friday, 8.30am - 5pm.



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| (0800) 348 2400 |  |
| (07) 348 3598  http://www.tipuora.org.nz | Elder Abuse Response Service: available to Taupo, Turangi, Western & Eastern BOP.  All services free of charge.  Referral may apply. |

## Classification : EARS, YS

**Maori Women's Welfare League - Opotiki**

FSD0001620 Last updated 11/01/2021

Aims to play an effective role in the cultural, social and economic development of the community.

mwwl.waiariki.ropu@gmail.com  Some charges may apply.

(04) 473 6451 (National office) No referral required.

**New Zealand Association of Professional Hypnotherapists**

FSD0003541 Last updated 15/12/2020

The New Zealand Association of Professional Hypnotherapists is the largest professional association in this country for health professionals who use hypnosis as their main modality.

The NZAPH was established in 2000 to promote practicing standards and professionalism for hypnotherapists, and increase the New Zealand public's awareness of the powerful benefits of hypnotherapy. It's members are at the forefront of developments in the NZ hypnotherapy profession.

The Association has a written Constitution, Code of Ethics and disciplinary procedures that guide the professional standards for its members.

Membership is open to persons who have completed professional clinical hypnotherapy training to a recognised standard and are practicing hypnotherapy in New Zealand. Members must first prove to the association that they are suitably qualified, and proficient in the use of hypno-therapeutic techniques in working with clients.

65 James Cook Drive Welcome Bay Tauranga 3112



Terry.Keillor@gmail.com  Normal business hours

(07) 544 2619 Some charges may apply.

(021) 595 892 No referral required. http://www.nzaph.com

**Nga Kakano Foundation**

FSD0020123 Last updated 09/02/2021

Nga Kakano Family Health Services provide a range of services. They are: Smoking Cessation, Diabetes Self Managment, Education Programmes, Mental Health & Addictions services (group sessions, 1-1 or a combination of both for youth and adults), Asthma, Tamariki Ora, Whanau Ora, Kuia/Kaumatua.

A GP clinic is also available for clients to access.

level 1 50 Jellicoe St Te Puke 3119



info@ngakakano.org.nz  Monday-Friday 9am-5pm (07) 573 0660 Some charges may apply. http://www.ngakakano.org.nz/ No referral required.

**Ngati Awa Social and Health Services**

FSD0002958 Last updated 30/03/2021

Provides social, health and education services to Ngati Awa and the wider community within the Ngati Awa rohe (Eastern Bay of Plenty District).

15 Golf Links Road Whakatane 3191



enquiries@nash.org.nz  Monday to Friday 8.00am - 5.00pm.

(07) 306 0096 Some charges may apply. http://www.nash.org.nz Referral may apply.

## Classification : THP

**Ngati Ranginui Iwi Society Incorporated**

FSD0002272 Last updated 21/08/2020

"Kia tu te mana o Ngati Ranginui" (Building the prestige and reputation of Ngati Ranginui). Since establishment in 1990 Ngati Ranginui Iwi Society Inc. has been involved in the delivery of a variety of Health & Social Services activities, currently these services include: Budget Advice; Children Who Witness Family Violence Counselling; Domestic Violence Programme

Coordination/Counselling; Home & Community Support; Social Work Support & Foster Care; Supervised Structured Programmes for Children & Youth at Risk; Vocational Services for People with Disabilities (Ongatia Programme); Whanau or Individual Crisis Counselling; Whanau Support (Social Work Support Packages including Respite care); and Youth Development Programme. 166 Seventeeth Avenue 17th Ave Business Park Tauranga 3140



info@ranginui.co.nz  8.30am - 5.00pm, Monday to Friday.

(07) 571 0934 All services free of charge. http://www.ranginui.co.nz Referral may apply.

**NZ Society of Clinical & Applied Hypnotherapy Inc**

FSD0016082 Last updated 03/11/2020

An oganisation dedicated to the furtherance of Clinical Hypnotherapy in NZ, promoting professionals standards of practice and support for its members.

137 Penetaka Heights Pyes Pa Tauranga 3112 parkerdonnamaree@gmail.com  All services free of charge.



(07) 928 0288 No referral required.

http://www.nzhypnotherapists.co.nz

**Opotiki Community Health Services**

FSD0001621 Last updated 21/12/2020

Aims to provide preventative education on child and family health.

32A King Street Opotiki 3122



(07) 315 8500  Monday to Friday 8 am - 5 pm.

Some charges may apply. No referral required.

**Parents Centre New Zealand Inc - Rotorua**

FSD0007352 Last updated 17/12/2020

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

 1306-1312 Amohia Street Rotorua 3010

Rotorua@parentscentre.org.nz  Monday - Friday

http://www.parentscentre.org.nz/rotorua Some charges may apply. No referral required.

**Parkinson's - Bay of Plenty**

FSD0007365 Last updated 25/03/2021

Parkinson’s New Zealand provides support, education and information for people with Parkinson’s and Parkinsonism conditions, including their family, carers and health professionals.

Our team of Parkinson’s Nurses and Educators can provide home visits for personalised sessions. Parkinson’s New Zealand also has support groups for members for sharing their coping strategies, experiences, and is a chance to establish social networks.

Programmes for people with Parkinson’s can include some of the following: exercise, physiotherapy, hydrotherapy, and art or music therapy sessions.

info@parkinsons.org.nz  Please make contact through our national office (0800) 473 4636 – Monday to Friday 8.30am – 5.00pm or via the http://www.parkinsons.org.nz referral form on our website www.parkinsons.org.nz.

Some charges may apply. No referral required.

**Parkinson's - Central Plateau**

FSD0007366 Last updated 25/03/2021

Parkinson’s New Zealand provides support, education and information for people with Parkinson’s and Parkinsonism conditions, including their family, carers and health professionals.

Our team of Parkinson’s Nurses and Educators can provide home visits for personalised sessions. Parkinson’s New Zealand also has support groups for members for sharing their coping strategies, experiences, and is a chance to establish social networks.

Programmes for people with Parkinson’s can include some of the following: exercise, physiotherapy, hydrotherapy, and art or music therapy sessions.

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| info@parkinsons.org.nz (0800) 473 4636 http://www.parkinsons.org.nz | Please make contact through our national office – Monday to Friday 8.30am – 5.00pm or via the referral form on our website www.parkinsons.org.nz.  Some charges may apply.  No referral required. |

**Pirirakau Hauora Charitable Trust**

FSD0008359 Last updated 20/11/2020

We are a Kaupapa Maori hapu-based Health and Social Services organisation with a rural location, catering to all ages. Pirirakau Hauora coordinates and delivers its services in line with the philosophy of Te Whare Tapa Wha. We strive to provide and promote services that will achieve wellbeing for Maori, whanau, hapu and the wider community. We welcome new clients and all personal information and/or enquiries will be treated strictly confidential as per the Privacy Act 1993.

3 Lochhead Road Te Puna Tauranga 3176 manager@pirirakauhauora.org.nz  Monday - Friday 8am - 4.30pm.



(07) 552 4573 Some charges may apply. http://www.pirirakauhauora.org.nz Referral may apply.

## Classification : OSCAR

**Plunket - BOP/Lakes/Gisborne Area Office**

FSD0007436 Last updated 30/04/2021

Plunket believes in supporting the development of healthy families. All families with children under age five are welcome to use Plunket services and more than ninety percent of New Zealand families choose to use Plunket to help them care for their young children.

Plunket Centre 471 Devonport Road Tauranga 3112



bop.admin@plunket.org.nz  8am - 4.30pm Monday to Friday.

(07) 578 7811 All services free of charge. http://www.plunket.org.nz No referral required.

**Plunket - Waihi Beach**

FSD0005212 Last updated 03/08/2020

Plunket believes in supporting the development of healthy families. All families with children under age five are welcome to use Plunket services and more than ninety percent of New Zealand families choose to use Plunket to help them care for their young children.

24 Haszard Street Waihi 3610



waikato.admin@plunket.org.nz  Opening hours: Mondays, Wednesdays and

|  |  |
| --- | --- |
| (07) 839 5709 http://www.plunket.org.nz      **Plunket - Whakatane** | Thursdays  All services free of charge. No referral required. |
| FSD0002954 | Last updated 06/07/2020 |

Plunket aims to provide a professional and caring well child and family / whanau service. Plunket offers information, support and development assessments of your child at varying stages between birth and 5 years. Services are free.

10 Victoria Avenue Whakatane 3159



(07) 578 7811  All services free of charge.

(0800) 933 922 No referral required. http://www.plunket.org.nz

**Pregnancy Choice**

FSD0023343 Last updated 09/11/2020

To provide information and support to women facing an unplanned pregnancy. Our centre in Tauranga also offers free pregnancy testing, pregnancy support group, young mothers support group and a post abortion healing programme.

 3/174 Eleventh Ave Tauranga 3110

mail@pregnancychoice.org.nz 

(07) 571 0984 (0800) 773 424 http://pregnancychoice.org.nz

**Pregnancy Help Inc - Taupo**

FSD0007399

Pregnancy Centre open Monday to Friday 9am 4pm & Saturday 10am - 1pm Some charges may apply. No referral required.

Last updated 30/03/2021

We are a free confidential service, that supports the wellbeing of pregnant and recently pregnant women, parents, caregivers and their families/whanau by providing information and practical support with Care, Concern and Confidentiality.

Above Inspire Church 65 Lakewood Drive Taupo 3330



taupo@pregnancyhelp.org.nz  Monday, Tuesday, Thursday, Friday 9.00am -

(07) 377 6071 2.00pm

http://www.pregnancyhelp.org.nz All services free of charge.

No referral required.

**Public Health Nursing & Screening Services - Rotorua**

FSD0017112 Last updated 16/03/2021

We provide free Public Health Nursing & Screening Services to children and their families providing health assessments, school visits, provide health education and information, home visiting, communicable disease follow-up, deliver the school-based vaccination programmes and BCG vaccinations, TB case and contact tracing, B4 school checks, vision and hearing screening, newborn hearing screening and Ear Nurse Specialist mobile clinic.

Level 3, Te Aka Mauri - Children's Health Hub 1127 Haupapa Street Rotorua 3010



Jackie.Waaka@lakesdhb.govt.nz  Monday to Friday (excluding public holidays)

(07) 343 7747 8am to 4.30pm

(07) 343 7719 for B4 School Team All services free of charge.

http://www.lakesdhb.govt.nz/Article.aspx?I No referral required. D=6706

**Public Health Nursing and Screening Services - Taupo**

FSD0002233 Last updated 20/04/2021

Child Health Assessments, routine school visits, health education and promotion, home visits for specific health concerns, early intervention for health issues, vaccination programmes, communicable disease follow-up, referrals to appropriate personnel and agencies regarding health issues. For children 5-18 years.

House 3, Taupo Hospital - Kotare Street Taupo



jill.currie@lakesdhb.govt.nz  8.00am to 4.30pm weekdays (excluding public

(07) 376 1012 holidays) http://www.lakesdhb.govt.nz/Article.aspx?I All services free of charge.

D=6706 Referral may apply.

**Pulmonary rehabilitation programme & COPD support groups**

FSD0005198 Last updated 01/10/2020

Free education and exercise programme for anyone who has asthma or CORD.

254 Chadwick Road Greerton Tauranga 3112



reception@asthmabop.org.nz  Pulmonary rehab takes place in Tauranga; there (07) 577 6738 is also a regular COPD support group in Katikati.

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| --- | --- |
| (0800) 276 267 http://asthmabop.org.nz | All services free of charge. Referral may apply. |

**REAP - Safe Kawerau Kids Injury Prevention Project**

FSD0001457 Last updated 05/02/2021

SKKIPP's role in the community is to assist in the reduction severity of unintentional injures occuring to our children aged 0-14yrs by way of dissemination of resources, workshops, events, seminars in collaboration with other key community stakeholders.

 60 Onslow Street Kawerau 3127

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| carrie@eastbayreap.org.nz  (07) 323 8608 (0800) 432 7327 http://www.eastbayreap.org.nz/ | Office hours from 9 am through to 1 pm Monday to Friday with message service on this line for after hours calls.  Some charges may apply.  No referral required. |

**Rotorua and District Multiple Sclerosis Society**

FSD0007220 Last updated 01/10/2020

The Multiple Sclerosis Society of New Zealand is a non-profit organisation that provides on-going support, education and advocacy for people with MS and their support networks. It also aims to educate the general public, employers and health professionals about MS and to actively encourage on-going medical research.

61 Jackson Road RD 6 Rotorua 3096



msresourcenurse@msrotorua.org.nz  Monday - Friday

|  |  |
| --- | --- |
| (07) 332 3848  (027) 627 7621 | 8:00 - 4:00pm  As our nurse works away from the office a lot we have an answer phone on that is listened to daily to pick up any messages.  All services free of charge.  No referral required. |

**Rotorua Community Hospice Trust**

FSD0004866 Last updated 03/12/2020

Palliative care for the terminally ill and their families.

1469 Hinemoa Street Rotorua 3010



admin@rotoruahospice.co.nz  24 hours 7 days a week (07) 343 6591 All services free of charge.

No referral required.

**Rotovegas Youth Health**

FSD0015016 Last updated 03/08/2020

Free health service for 15-24 years improving health access. General medical, sexual health, and contraception.

6 Te Ngae Road Rotorua



(07) 343 1013  Monday 10.00am-5pm, Tuesday 10.00am-6pm,

|  |  |
| --- | --- |
| http://rotoruayouthcentre.org/      **Sands Bay of Plenty** | Wed 10.00am-5pm, Thurs 10am-5.00, Friday  10am-4.30pm  All services free of charge. No referral required. |
| FSD0008155 | Last updated 01/09/2020 |

We are a voluntary, parent-run, non-profit organisation set up to support parents and families who have experienced the death of a baby at any stage during pregnancy, as a baby or infant.

If your baby has recently died, we extend our heartfelt sympathies to you. Many of our Sands members can relate to the feelings you are experiencing right now and we sincerely hope to be of some help to you over the following hours, days, months or years.

Most of our members/supporters are also bereaved parents. While we do not know exactly how you are feeling, we have been in similar circumstances. We offer empathy and understanding. We are not counsellors and do not give formal advice but we do offer an opportunity and environment to share experiences, to talk and to listen. We promote awareness, understanding and support for those dealing with the death of a baby at any stage in pregnancy, birth or as a newborn, and due to medical termination or other forms of baby loss.

ann@sandsbop.co.nz  Support meetings, phone and text support or one http://www.sandsbop.co.nz on one support. Please visit our website or

Facebook page for details. All services free of charge. No referral required.

**Sands Rotorua - Pregnancy, Baby and Infant Loss Support**

FSD0008156 Last updated 03/08/2020

Sands branches around New Zealand are made up of parents helping to care for other bereaved parents, families and friends. We promote awareness, understanding and support for those dealing with the death of a baby in pregnancy, birth or neonatally, or due to medical termination, and other forms of reproductive loss.

|  |  |
| --- | --- |
| sandsrotorua@yahoo.com  (027) 374 7338 rotorua (027) 242 5533 taupo http://www.sands.org.nz | Anytime  All services free of charge.  No referral required. |

**Stroke Foundation Community Stroke Advisors - Lakeland Area**

FSD0008070 Last updated 12/10/2020

To support stroke survivors and their family / whanau. Offer education, support and prevention / awareness strategies.

17 Marguerita Street Rotorua



lakeland@stroke.org.nz  8.30am - 4.00pm, Monday to Thursday.

|  |  |
| --- | --- |
| (07) 349 6022  (021) 962 379 http://www.stroke.org.nz      **Stroke Foundation NZ Ltd** | Some charges may apply. No referral required. |
| FSD0008254 | Last updated 16/04/2021 |

Information, Education and support for those who know someone or have personally experienced a stroke or symptoms. These complimentary services are provided by Community Stroke Advisors based in your area.

Also available are presentations to groups on the risks of Stroke and the best methods for early detection of the signs of stroke.

Geographical coverage: Te Kauwhata, Matamata, Raglan, Cambridge & Hamilton (North Waikato).

The Kollective, 143 Seventeenth Avenue Tauranga South Tauranga 3112 midland@stroke.org.nz  9am - 4.00pm



|  |  |
| --- | --- |
| (0800) 962 380 (07) 571 3061 https://www.stroke.org.nz/ | Mon, Tues, Wed, Thurs Some charges may apply.  No referral required. |

**Stroke Foundation of NZ - Midland Region**

FSD0005219 Last updated 16/04/2021

To support stroke survivors and their family / whanau. Offer education, support and prevention / awareness strategies.

THE KOLLECTIVE 143 Seventeenth Avenue Tauranga 3112



midland@stroke.org.nz  Mon - Friday 9AM - 4PM

(07) 571 3061 Koha/donation may apply.

(021) 962 377 No referral required. http://www.stroke.org.nz

**TAKITIMU HOUSE**

FSD0022690 Last updated 28/03/2021

Vision: A safe place to sleep for those without shelter.

Mission Statement: To provide the homeless people in Tauranga Moana temporary shelter and access to services designed to break the cycle of homelessness and offer hope of a better future for themselves and our community.

171 Elizabeth Street Tauranga 3110



annamarie@tmnt.org.nz  Guests are referred to the shelter via the Ministry

|  |  |
| --- | --- |
| (07) 579 5322  (027) 579 5322 | of Social Development. The shelters Social Work Service is available Monday to Friday with flexible hours designed to meet the needs of the guests.  Some charges may apply.  No referral required. |

## Classification : THP

**Te Ika Whenua Hauora Incorporated**

FSD0004921 Last updated 05/08/2020

Promote and provide health and community services for iwi residing in the Te Ika Whenua area.

43 Pine Drive Murupara 3025



administrator@tiwh.org.nz  9.00am - 4.00pm Monday to Wednesday

|  |  |
| --- | --- |
| (07) 366 5585  (021) 861 101      **Te Manu Toroa Trust** | All services free of charge. Referral may apply. |
| FSD0002285 | Last updated 29/01/2021 |

Te Manu Toroa offer comprehensive, integrated community and primary healthcare for whanau in the Western Bay of Plenty. Te Manu Toroa has adopted an indigenous system of care (Tpapa) that works with whnau Mori to improve their overall wellbeing in ways designed for them and not the system. The core values of tika, pono and aroha are at the heart of this system and central to its philosophy and principles. Tpapa places a strong emphasis on the importance of hearing the voices of whnau and the value of our relationships with whnau .

10 Tebbs Lane Gate Pa Tauranga 3112



info@temanutoroa.org.nz  8.00am - 4.30pm, Monday to Friday.

(07) 571 2026 Some charges may apply.

(07) 571 2017 Referral may apply. http://temanutoroa.org.nz

## Classification : DTS, FVSS

**Te Puna Hauora ki Tauranga Moana**

FSD0002286 Last updated 06/11/2020

Health service by Maori for Maori based on Maori kaupapa. Services include: clinical and cultural assessments including risk; treatment planning and interventions; ongoing community support; regular review of treatment plans and outcome measurements; clinical liaison with secondary providers; co-ordination of care with other providers; Access to cultural programmes and/or treatment.

|  |  |  |
| --- | --- | --- |
| cindym@tepunahauorabop.co.nz  (07) 571 8024 (0800) 800 508 Night http://www.tepunahauorabop.co.nz/      **Te Runanga Ngai Tamawhariua**  FSD0005922  Whanau Ora Provider | 8am - 5pm, Monday to Friday.  All services free of charge.  Referral may apply. | Last updated 24/10/2020 |

18 Rereatukahia Road Katikati 3178



reception@tamawhariua.org.nz  8.30am - 3.30pm Monday to Friday.

|  |  |
| --- | --- |
| (07) 549 0760 (027) 549 0392 http://tamawhariua.nz      **Te Runanga O Ngati Pikiao Trust** | or 24/7 via mobile.  All services free of charge. No referral required. |
| FSD0004934 | Last updated 23/07/2020 |

Our mission is to empower our learners by providing programmes that prepare them for further training and employment, leading to an improved quality of life.

1208 Amohia Street Rotorua 3010



admin@pikiaorunanga.org.nz  8.30 am- 5.00pm Monday to Friday

|  |  |
| --- | --- |
| (07) 347 3195 http://www.pikiaorunanga.org.nz/    **Classification : FVSS** | All services free of charge. No referral required. |

**Te Runanga O Te Whanau, Whanau Ora Services**

FSD0005678 Last updated 20/01/2021

Providing timely and appropriate services that support whanau well-being through the delivery of services.

6773 State Highway 35 RD 3 Opotiki 3199



runanga@apanui.co.nz  8.00 am - 4.30 pm Monday to Friday with (07) 325 2726 message services for calls outside these hours. https://www.facebook.com/tewhanauaapa All services free of charge. nui/ No referral required.

**Te Waiariki Purea Trust - Rotorua and Murupara**

FSD0006007 Last updated 21/09/2020

Te Waiariki Purea Trust offers rangatahi and whanau services within the Te Arawa rohe, supporting people to:

Be active in their communities

Achieve in education

Be culturally connected

Engage with their whanau

1274 Fenton Street CBD Rotorua 3010



reception@twptnz.org  8.30am to 5.00pm Monday to Friday

(07) 348 5051 Some charges may apply.

(0800) 884 7782 Referral may apply. http://twptnz.org

## Classification : FVSS

**Te Whanau Tokotokorangi Trust**

FSD0004875 Last updated 05/02/2021

To offer culturally appropriate services that will enhance the spiritual, emotional, physical health and wellbeing of families who have family members with disabilities. This is achieved through providing a range of alternative services with a holistic approach that promotes and encourages healthy lifestyles.

 Tui House 14 Te Ngae Road Victoria Rotorua 3010

|  |  |
| --- | --- |
| tokotoko@xtra.co.nz (07) 349 3228 http://www.tokotokorangi.co.nz | Office: 9.00am - 5.00pm Monday - Friday  Residential: 24 hours 7 days a week Day Service: 9.00-3.00 Monday to Friday  Community Support Service:  9.00-5.00 Monday - Friday All services free of charge.  No referral required. |

**Te Whare Hauora - Health Centre, Toi Ohomai Institute of**

**Technology**

FSD0004931 Last updated 01/09/2020

Free confidential health and counselling service for students and staff at Toi Ohomai Institute of Technology.

- Mokoia Drive Rotorua



healthcentre@toiohomai.ac.nz  Monday – Friday, 8.30am – 4pm

(07) 346 8883 All services free of charge.

(021) 190 4092 No referral required.

https://toiohomai.ac.nz/services/healthcentres-te-whare-hauora

**The Brain Injury Association of New Zealand - Rotorua Branch**

FSD0007560 Last updated 22/07/2020

The Brain Injury Association New Zealand provides information, advocacy and support to people with brain injury and their families/whanau.

1st floor 1172 Haupapa Street Rotorua 3010 liaison.rotorua@brain-injury.org.nz  9.00am - 3.00pm Monday to Thursday.



(07) 350 1251 All services free of charge. http://www.brain-injury.nz No referral required.

**Tuwharetoa Health Charitable Trust**

FSD0002254 Last updated 29/09/2020

Tuwharetoa Health is a kaupapa Mori health provider delivering a range of health services to the Turangi and Taupo communities.

Turangi Community Health Centre 28 Te Rangitautahanga Road Turangi 3334



tgireception@thct.co.nz  9.00am - 5.00pm Monday - Friday (excluding

(07) 384 2882 public holidays)

http://www.thct.co.nz All services free of charge.

Referral may apply.

**Tuwharetoa ki Kawerau Health, Education and Social Services**

FSD0001458 Last updated 26/10/2020

We provide quality health education and services within the rohe of Tuwharetoa Ki Kawerau that reflect: Te Wairua (the Spirit) Te Hinengaro (the Mind) Te Tinana (the Body) Te Whanau (the Family). We regard these values as the foundation for effective service delivery.

28-30 Islington Street Kawerau 3127



bree@tuwharetoa.org.nz  8.30am - 4.30pm Monday to Friday.

(07) 323 8025 All services free of charge.

No referral required.

## Classification : EARS, FVSS

**T Mia Whnau - Midland Region**

FSD0007824 Last updated 14/08/2020

Vision: A World Strong with Children

Mission statement: To transform the lives of tamariki and whanau through healing trauma and restoring healthy, respectful and protective relationships so that they can thrive in their communities

 2 Moana Terrace Lynmore Rotorua 3010

|  |  |
| --- | --- |
| midland@standforchildren.org.nz  (07) 345 9097 http://standforchildren.org.nz      **Waipuna Hospice** | Office hours 8.00 am to 5.00 pm Monday to Friday.  All services free of charge. Referral may apply. |
| FSD0008182 | Last updated 17/12/2020 |

Established in 1989, initially as a voluntary organisation, Waipuna Hospice cares for people who are terminally ill and their families. We provide care and support for patients in the last phase of incurable disease so that they may live as fully and as comfortably as possible. This may be in the patient's own home, our in-patient unit, in hospital or in a rest home and includes practical help, support and encouragement.

Waipuna Hospice 43 Te Puna Station Road RD 6 Tauranga



info@waipunahospice.org.nz  Office 8.00 - 4.30

(07) 552 4380 Clinical Services - 7 days

http://waipunahospice.org.nz All services free of charge.

No referral required.

**Western Heights Community Association Inc.**

FSD0016122 Last updated 01/04/2021

Traffic safety and crime reduction in our community. Community/Local liasion and lobbying for improvements in our community. Youth activities. Healthy homes support.

3 Brookland Road Western Heights Rotorua 3015



westernheightscommunity@gmail.com  Monday to Friday 9.00am - 4.00pm

(07) 562 5631 All services free of charge.

(027) 496 0304 No referral required.

https://www.facebook.com/westernheights community/

**Whaioranga Trust**

FSD0002292 Last updated 17/04/2021

To enhance the wellbeing of whanau by utilising Kaupapa Maori models of practice by identifying strengths, support positive choices, access support, resources and knowledge for the empowerment of whanau.

531 Welcome Bay Road Welcome Bay Tauranga 3175



reception@whaioranga.co.nz  Monday to Friday 9-4.30pm

(07) 544 9981 All services free of charge. http://whaioranga.co.nz No referral required.

## Classification : EARS

**Whakathea Iwi Social and Health Services**

FSD0015892 Last updated 14/09/2020

To provide an extensive array of services for the beneficiaries of Whakatohea and the wider community. Our services are: Youth Awareness, Information and Advice, Whanau Care Safe and Nurturing Homes Support Services, Alcohol and Drug Assessments and Counselling, Parenting

Programmes, Health Promotion and Education, Social Work Reports and Assessments, Living

Without Violence Programmes, Mental Health Support, Advocacy and Liaison, Home Interaction

Programme for Parents and Youngsters (HIPPY), Family Start and the Ahuru Mowai and Born to

Learn delivering 3 core components of Health , Education and Whanau Support,Whakatohea

Medical Health Centre, Te Aria Toka and Pa Harakeke Pre-Schools and Family Service Centre.

Rheumatic Fever Team in Schools. Sages mentoring and support group.Tamariki Ora Services, Incredible Years Parenting Programme

122 St John Street Opotiki 3122



Reception@whakatohea.co.nz  Monday to Friday from 8.30AM to 4.30PM

(07) 315 6150 All services free of charge. http://www.whakatohea.co.nz Referral may apply.

## Classification : EARS, FVSS

# Legal / Civil Services

**Baywide Community Law Service (Whakatane)**

FSD0021162 Last updated 28/01/2021

Free advice and information about legal options.

Suite 2, Park Lane Arcade 126 The Strand Whakatane 3120



whakatane@baywidecls.org.nz  9am to 3.30pm Monday to Friday

(07) 308 6817 All services free of charge.

(0800) 905 916 No referral required. http://www.baywidecls.org.nz

**Baywide Community Law Service - Tauranga**

FSD0008099 Last updated 06/08/2020

Free advice and information about legal options.

63 Willow Street Tauranga



reception@baywidecls.org.nz  Free Legal Advice

|  |  |
| --- | --- |
| (07) 571 6812 http://www.baywidecls.org.nz | Monday to Friday: 9am – 4pm  By appointment only  Tauranga Evening drop in clinic:  Wednesday: 5pm – 6.30pm  All services free of charge.  No referral required. |

**Citizens Advice Bureau - Rotorua**

FSD0006877 Last updated 10/07/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person. Additional services include advocacy, basic CV writing, JP clinics, free legal advice and face to face information for migrants new to New Zealand.

1143 Eruera Street Rotorua 3010



rotorua@cab.org.nz  9.00am - 5.00pm, Monday to Thursday and

|  |  |
| --- | --- |
| (07) 348 3936 (0800) 367 222 http://www.cab.org.nz | 9.00am to 3.00pm on Friday. All services free of charge.  No referral required. |

**Citizens Advice Bureau - Taupo**

FSD0006878 Last updated 02/07/2020

Citizens Advice Bureau provides Free, confidential impartial information advice and advocacy on any issues.

We offer Free Legal Advice on every Tuesday and Wednesdays, by appointment only.

CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

107 Tamamutu Street Taupo 3351



taupo@cab.org.nz  Monday-Friday 10.00am-3.00pm

(07) 378 4253 Legal Clinics, by appointment only, Tuesdays http://www.cab.org.nz 1.00pm and Wednesdays at 12pm

All services free of charge. No referral required.

**Citizens Advice Bureau - Tauranga**

FSD0006879 Last updated 29/03/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteer members who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

 38 Hamilton Street Tauranga 3110

|  |  |
| --- | --- |
| tauranga@cab.org.nz (07) 578 1592 http://www.cab.org.nz | Monday - Friday 9.00am - 4.00pm.  All services free of charge.  No referral required. |

**Citizens Advice Bureau - Whakatne**

FSD0006887 Last updated 20/01/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

21 Boon Street Whakatane 3120



whakatane@cab.org.nz  Mon - Fri 9.30am - 3.30pm

|  |  |
| --- | --- |
| (07) 308 5609 (0800) 367 222 http://www.cab.org.nz | All services free of charge. No referral required. |

**Courts Victim Advisor/Sexual Victim Advisor**

FSD0004863 Last updated 06/07/2020

Free confidential service available for victims of crime through the court system. Provides information to victims about a case that relates to them. Advises victims about their rights in the court process. Helps victims participate in the court system. Provides court education/familiarisation for young/adult witnesses. Referrals to support agencies.

Advice and support also provided to sexual victims of crime.

Corner of Tutanekai and Arawa St 1162 Tutanekai Street Rotorua 3046



(0800) 650 654 (Victims's Info Line)  9.00am - 5.00pm http://www.justice.govt.nz Monday to Friday

All services free of charge. No referral required.

**Independent Living Choices Limited**

FSD0016732 Last updated 14/08/2020

Independent Living Choices Ltd (ILCL) aims to provide assistance with finding affordable, sustainable, independent housing and/or other accommodation and practical support around managing a tenancy/or accommodation in the Taupo and Turangi areas. Referrals to ILCL are accepted on receiving a completed referral form from either your key worker/counsellor/clinician of the Mental Health Services or Addiction Services of Lakes DHB.

michelle.ilc@xtra.co.nz  Independent Living Choices are contactable and

(07) 377 1224 available from 8.30 am to 5.00 pm Monday to

(027) 254 2810 Friday

All services free of charge. Referral may apply.

**Rotorua District Community Law Centre**

FSD0004842 Last updated 23/07/2020

Free confidential legal services to the Rotorua community.

1276 Pukuatua Street Rotorua 3010



reception@rdclc.co.nz  Monday to Friday: 9am – 4pm

|  |  |  |
| --- | --- | --- |
| (07) 348 8060 http://www.communitylaw.org.nz      **Tenancy Services - Tauranga** | All services free of charge. No referral required. |  |
| FSD0006239 |  | Last updated 18/03/2021 |

We offer advice and information for landlords and tenants who rent their homes. We administer the Residential Tenancies Act 1986. We receive and hold bonds until the end of a tenancy, we provide dispute resolution services, and we administer the State Housing Appeals Authority.

|  |  |
| --- | --- |
| info@tenancy.govt.nz (0800) 836 262 (0800) TENANCY  https://www.tenancy.govt.nz/ | To visit us for personal assistance you MUST make an appointment by calling 0800 836 262 Some charges may apply.  No referral required. |

**Victim Support - Eastern Bay of Plenty**

FSD0001617 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Rotorua** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0004862 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victim Support - Taupo, Turangi, Mangakino**

FSD0002255 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victim Support - Tauranga/Moana/Mount Maunganui**

FSD0015711 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Whakaatu Whanaunga Trust** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0001602 | Last updated 27/12/2020 |

Whakaatu Whanaunga Trust operates a quality, confidential, culturally appropriate service.

Providing services to empower people to manage their lives and improve their quality of life.

94B Church Street Opotiki 3122 wwt@wwt.org.nz  8.30am - 4.30pm, Monday to Friday.



|  |  |
| --- | --- |
| (027) 534 4504 (07) 315 5174 http://www.wwt.org.nz/ | All services free of charge. No referral required. |

## Classification : BFC, FVSS

# Mental Health

**Adolescent Mental Health**

FSD0002263 Last updated 09/02/2021

Counsellors, psychologists, psychiatrists: treatment and diagnosis.

881 Cameron Road Tauranga



(0800) 333 061  8 am - 4.30 pm, Monday to Friday.

(07) 579 8380 https://www.bopdhb.govt.nz/services/a-z- Crisis team works after hours on hospital-services/adolescent- 0800 800 508 health/adolescent-mental-health/ All services free of charge. Referral may apply.

**Adult Community Mental Health - Tauranga**

FSD0002264 Last updated 07/01/2021

Provides a safe, caring, quality mental health service for the benefit of the Bay of Plenty Community.

Tauranga Hospital 850 Cameron Road Tauranga 3143



(07) 579 8329  Office hours: 8 am - 4.30 pm.

(0800) 800 508 - Crisis Service 24hour crisis service: 0800 800 508 http://www.bopdhb.govt.nz All services free of charge.

No referral required.

**AphasiaNZ Charitable Trust**

FSD0019152 Last updated 11/01/2021

It is estimated that at least 17,000 New Zealanders have stroke-acquired aphasia - a language disorder, that leaves the intellect fully intact while eroding the ability to talk, read, write, and understand what is being said.

Aphasia is MORE common than conditions such as Parkinson's disease, Cerebral Palsy, and

Muscular Dystrophy yet is a term which few have heard of, and even fewer have any knowledge about.

Aphasia also affects people with a brain tumour and brain injuries.

It is estimated that 20% of all dementia cases are PPA (Primary Progressive Aphasia).

In total, we do not know how many people have aphasia in New Zealand.

Our services include a Community Aphasia Advisor (CAA) service in Auckland, Waikato West and Central, Tauranga, Rotorua, the Central North Island, Wellington, Christchurch and Dunedin; support groups and Korero Clubs; individualised one-on-one support; a resource library, community education workshops, and an iPad and laptop loaning scheme.

Suite 3 36 Cameron Road Tauranga 3110



info@aphasia.org.nz  Monday-Friday 9am-5pm.

(07) 220 9973 Koha/donation may apply.

(0508) 274 274 Referral may apply. http://www.aphasia.org.nz

**ARC Counselling Service - Taupo**

FSD0002209 Last updated 21/12/2020

Provides counselling, education and support to the Taupo, Turangi, Kinloch, Reporoa and Mangakino Community and assists in the understanding of and recovery from substance abuse and addiction.

Ruapehu Wing, Waiora House 129 Spa Road Taupo manager@arctpo.co.nz  Triage available daily for new or return clients.



(07) 377 1132 9am - 12.30pm & 2pm - 3.30pm. No (0800) 227 5272 appointment necessary.

https://www.arccounsellingservices.com/

Usual office hours are Monday-Friday 9am-4pm All services free of charge. No referral required.

**Beverley House Recovery Centre**

FSD0004907 Last updated 11/12/2020

Beverley House provide community based programmes at 2 sites for adults who have an experiences of mental illness. We provide programmes aimed at promoting socialization, independence and recovery, programmes are designed to cater to all abilities and interests. Both sites are residentially located specifically chosen to offer a home like, relaxed atmosphere. The service is recovery based and utilizes a strengths based approach. A range of classes are offered; cooking, gym classes, aquatics, badminton, walking group, computer basics, yoga, relaxation, personal development classes, craft and mosaics classes. The program runs to the 4 term school year, programs are free to attend and transport is available.

32 Whittaker Road Rotorua



kl.mac@xtra.co.nz  8.30am - 4.30pm Monday to Friday

|  |  |
| --- | --- |
| (07) 347 2940  (027) 449 4887 | All services free of charge. Referral may apply. |

**Community Mental Health and Addictions Service - Whakatane**

FSD0001608 Last updated 17/06/2020

The adult Community Mental Health and Addictions Service is a free, confidential service for people experiencing mental health problems and/or alcohol and drug problems.

Level 2, Commerce Plaza 52 Commerce Street Whakatane



(07) 306 0154  8am - 4.30pm, Monday to Friday. Crisis Service (0800) 774 545 0800 77 45 45 available 24 hours a day, 7 days http://www.bopdhb.govt.nz a week.

All services free of charge. No referral required.

**Courts Victim Advisor/Sexual Victim Advisor**

FSD0004863 Last updated 06/07/2020

Free confidential service available for victims of crime through the court system. Provides information to victims about a case that relates to them. Advises victims about their rights in the court process. Helps victims participate in the court system. Provides court education/familiarisation for young/adult witnesses. Referrals to support agencies.

Advice and support also provided to sexual victims of crime.

 Corner of Tutanekai and Arawa St 1162 Tutanekai Street Rotorua 3046

(0800) 650 654 (Victims's Info Line)  9.00am - 5.00pm http://www.justice.govt.nz Monday to Friday

All services free of charge. No referral required.

**Dawn Marie Ingall**

FSD0022792 Last updated 17/12/2020

Qualified Counsellor, I work with individuals to assist in issues such as low self esteem, anxiety, stress and trauma recovery. I help couples with communication problems and work with people to find resolution to disagreements. My fee is negotiable in curtain circumstances, WINZ subsidies accepted.

Grey Street entrance (Behind Step Inn Shoes) 105a Goddards Arcade Tauranga 3110 dawn.ingall@beginning.co.nz  Tuesday to Friday, some evenings and Saturday



(0800) 223 446 by arrangement. http://www.beginning.co.nz Some charges may apply.

No referral required.

**Eastern Bay Primary Health Alliance**

FSD0022439 Last updated 12/10/2020

EBPHA is a Primary Health Organisation that delivers quality primary health care services to the

Eastern Bay communities through our General Practices, community health workers and sub-

contracted health Providers.

5 Louvain Street Whakatane 3120 info@ebpha.org.nz (07) 306 2300 http://www.ebpha.org.nz



## Classification : PACIFIC

**Emerge Aotearoa - Opotiki**

Weekday business hours.

Some charges may apply. Referral may apply.

FSD0001624 Last updated 23/11/2020

To provide Peer Support & Advocacy to people recovering from mental illness (Tangata Whai ora). We offer a non clinical environment with some day activities, visiting field workers from other services and weekly outings. Close networks with local mental health & addiction services.

Service is mainstream for tangata whai ora, 18yrs plus. Whanau inclusion is encouraged.

84 Wellington Street Opotiki info@emergeaotearoa.org.nz  Monday to Friday 8.30am - 5pm.



|  |  |
| --- | --- |
| (07) 315 5629 | All services free of charge. No referral required. |

|  |  |
| --- | --- |
| **Empower-U Hypnotherapy & NLP** |  |
| FSD0020882  Hypnotherapy, NLP and Counselling Services for     * Addictions (Smoking, Alcohol, Drugs) * Stress and Pain Management * Depression, Anxiety, Fears & Phobias * Motivation and Performance Improvement * Managing Weight & Health | Last updated 21/12/2020 |

65 James Cook Drive Welcome Bay Tauranga 3112



terry.keillor@gmail.com  Mon - Fri 9am - 6pm

|  |  |  |
| --- | --- | --- |
| (07) 544 2619  (021) 595 892 http://www.empower-u.net      **Family Link** | Evenings by Appointment Some charges may apply.  No referral required. |  |
| FSD0005996 |  | Last updated 01/04/2021 |

We support family and whanau who have a loved one experiencing mental unwellness and/or addiction. This includes children from the ages of 6 to 17 who have a parent experiencing mental unwellness and /or addiction. Support is provided either at your own home, or at our offices, or a neutral venue.

Many people find it hard to manage when their loved one becomes unwell, or has been unwell for some time. We are here to help you.

We provide education, support, information and advocacy and the service is free. We cover the area from Waihi Beach in the north to Otamaraukau on the border of Western and Eastern Bays.

We have a library of educational books on mental unwellness and addiction.

We facilitate a monthly support group on the third Thursday which is held at the Papamoa Sports and Recreation Park off Parton Road.

We also facilitate a Family Connections series of workshops for family and whanau who have a loved one experiencing Borderline Personality Disorder.

Historic Village - 17th Avenue West Tauranga 3114



brian@familylink.co.nz  Office open 8.00am - 4.30pm. Monday to Friday

(07) 577 1457 All services free of charge. http://www.familylink.co.nz Referral may apply.

**Grief Support Services Inc**

FSD0008246 Last updated 20/04/2021

Providing subsidised counselling for those affected by grief and loss, also providing after suicide support.

Upstairs 147 Chadwick Road Greerton Tauranga 3112



support@griefsupport.org.nz  Monday 12:30 p.m. - 8 p.m. Tuesday to Friday 9

(07) 578 4480 a.m. - 4.30 pm

http://griefsupport.org.nz Koha/donation may apply.

No referral required.

**Growing through Grief - Opotiki**

FSD0006646 Last updated 08/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

Programmes begin early each term. Usually held after school but may be available in some schools by arrangement.

Referrals - All enquiries welcome. Contact coordinators directly. Self-referral or referral from agencies.

denyse.cooperrushbrooke@seasons.org.  Daytime or evening, calls may be taken by nz answer phone.

(027) 955 9837 Koha/donation may apply. https://acw.org.nz/grief-services/ No referral required.

**Growing through Grief - Rotorua**

FSD0006647 Last updated 08/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

St Lukes Church Cnr Pukuatua & Amohia Streets Rotorua



gaelyn.brake@seasons.org.nz  9.00am - 12.00noon Monday and Wednesday.

(07) 350 3384 9.00am - 5.30pm Tuesday or calls may be taken

(021) 814 816 by answer phone. https://acw.org.nz/grief-services/#rotorua Koha/donation may apply. No referral required.

**Growing through Grief - Taupo**

FSD0006648 Last updated 08/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

|  |  |
| --- | --- |
| gtgtaupo1@seasons.org.nz  (07) 378 6059  (021) 767 548 https://acw.org.nz/contact-us/#griefservices | Daytime or evenings, calls may be taken by answer phone.  Koha/donation may apply.  No referral required. |

**Growing Through Grief - Tauranga**

FSD0006651 Last updated 06/07/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

amy.colonna@seasons.org.nz  Tuesday, Wednesday and Thursdays 9am till

(021) 766 469 4pm

(07) 574 7170 Koha/donation may apply. http://www.growingthroughgrief.org.nz No referral required.

**Growing through Grief - Te Puke**

FSD0008256 Last updated 08/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

Anglican Church 47 Jocelyn Street Te Puke



gtgtepuke@seasons.org.nz  Daytime or evenings, calls may be taken by

(07) 573 7159 answer phone.

(021) 0815 5377 Some charges may apply. https://acw.org.nz/grief-services/#tepuke No referral required.

**Growing through Grief - Whakatane**

FSD0006649 Last updated 08/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

Anglican Home-based Childcare Centre 30 Domain Road Whakatane



gtgwhakatane@seasons.org.nz  Daytime or evenings, calls may be taken by

|  |  |
| --- | --- |
| (021) 767 538 https://acw.org.nz/contact-us/#griefservices | answer phone.  Koha/donation may apply.  No referral required. |

**Independent Living Choices Limited**

FSD0016732 Last updated 14/08/2020

Independent Living Choices Ltd (ILCL) aims to provide assistance with finding affordable, sustainable, independent housing and/or other accommodation and practical support around managing a tenancy/or accommodation in the Taupo and Turangi areas. Referrals to ILCL are accepted on receiving a completed referral form from either your key worker/counsellor/clinician of the Mental Health Services or Addiction Services of Lakes DHB.

michelle.ilc@xtra.co.nz  Independent Living Choices are contactable and

(07) 377 1224 available from 8.30 am to 5.00 pm Monday to

(027) 254 2810 Friday

All services free of charge. Referral may apply.

**iThink Psychology**

FSD0022722 Last updated 25/03/2021

Registered Psychologist offering support to Adolescents, Adults and Couples. Therapy for depressive and mood concerns (including Postnatal and Bipolar), Anxiety (including General, Social, Phobias and Obsessive Compulsive), Self Harming, Relationships, Adjustment Concerns, Bullying, Assertiveness Training, Building Confidence and Self Esteem, Stress Management and Relaxation.

63 Seventh Avenue Tauranga 3110



info@ithinkpsychology.nz  Monday to Friday 8:00am to 5:00pm. After

|  |  |
| --- | --- |
| (07) 578 2268 http://www.ithinkpsychology.nz      **Kai Maanga Foodbank** | hours available by request.  Some charges may apply. No referral required. |
| FSD0024324 | Last updated 24/08/2020 |

Bethlehem Baptist Church provides a safe welcoming environment in services and programs for children, youth and adults of all ages. Within this Church is KAI MAANGA, our foodbank that helps those who are struggling to put food on the table. Whether it is through general hardship or covid19 related, we can help. We also have a Counselling Centre called TE WHAHI TUMANAKO (Place of Hope) that is open to everyone including children who are struggling with specific issues.

The requests for food hampers and counselling are attached (see web links).

 90 Bethlehem Road Bethlehem Tauranga 3110

|  |  |
| --- | --- |
| michaela@bethlehem.org.nz  (07) 576 2344 https://bethlehem.org.nz      **Lifewise Trust** | Monday - Friday 9.00am - 5.00pm Koha/donation may apply. No referral required. |
| FSD0004906 | Last updated 03/01/2021 |

To provide recovery focused, residential support for people experiencing difficulties with their mental health

8 Kuirau Street Rotorua 3010



paulal@lifewise.org.nz  9:00am to 5:00pm, Monday to Friday

|  |  |
| --- | --- |
| (07) 348 6239 https://www.lifewise.org.nz/contact/ | All services free of charge. Referral may apply. |

**Maketu Health and Social Services Trust**

FSD0002270 Last updated 24/08/2020

Delivering a high quality Kaupapa Maori health and social service agency for Maketu and surrounding districts.

3 Little Waihi Road Maketu Te Puke 3189



admin@maketuhauora.org.nz  Monday to Friday 9am - 4.30pm.

(07) 533 2551 All services free of charge. http://www.maketuhauora.co.nz No referral required.

## Classification : FVSS

**Mana Social Services Trust**

FSD0004937 Last updated 09/11/2020

Mana Social Services Trust is a Maori Provider. We offer social work support, a wide range of counselling, and a variety of other services and programmes including Court restorative justice free of charge.

Ground Floor 1231 Haupapa Street Rotorua 3040



mana.reception@outlook.com  9.00am - 4.30pm Monday to Friday (07) 348 6191 All services free of charge.

Referral may apply.

## Classification : FVSS

**Nga Kakano Foundation**

FSD0020123 Last updated 09/02/2021

Nga Kakano Family Health Services provide a range of services. They are: Smoking Cessation, Diabetes Self Managment, Education Programmes, Mental Health & Addictions services (group sessions, 1-1 or a combination of both for youth and adults), Asthma, Tamariki Ora, Whanau Ora, Kuia/Kaumatua.

A GP clinic is also available for clients to access.

level 1 50 Jellicoe St Te Puke 3119



info@ngakakano.org.nz  Monday-Friday 9am-5pm

|  |  |
| --- | --- |
| (07) 573 0660 http://www.ngakakano.org.nz/      **Ng Reo E Rua** | Some charges may apply. No referral required. |
| FSD0002287 | Last updated 19/03/2021 |

Kia Ora,

We are an Early Childcare Education Centre uniquely situated on the grounds of Ngati Marukukere Marae, Rangiuru. Our vision is to provide a bilingual environment that empowers tamariki to learn through exploration, play and fun.

We have high kaiako : tamariki ratios.

Te Rau Aroha, Ngati Marukukere Marae, 20 Malcolm Avenue RD8 Te Puke 3118



manager@npam.co.nz  We are open from 7:30am - 5:30pm Monday -

(07) 573 9447 Friday. https://www.facebook.com/264608667672 Koha/donation may apply.

680/ No referral required.

**Open Home Foundation (OHF) - Bay of Plenty**

FSD0007286 Last updated 27/10/2020

Our Mission is to provide quality child centred family focused Christian social services. The Open Home Foundation is a Christian Child and Family Support Service that works within the provisions of the Children, Young Persons and Their Families Act (1989). We have 14 centres throughout NZ and we provide quality services for children, young people and their family/whanau.

14A Elder Lane Bethlehem Tauranga 3110



bayofplenty@ohf.org.nz  8.30am - 5pm Monday to Friday

(07) 579 2840 All services free of charge. http://www.ohf.org.nz/ Referral may apply.

**Options Counselling - Tauranga**

FSD0018297 Last updated 18/04/2021

For many years I have really enjoyed working with people - as a nurse, a career counsellor, a counsellor and a supervisor. I am passionate about the positive difference counselling can make in people's lives. I use a non judgemental, warm, empathetic, accepting approach to create a relationship of trust with my clients, as the counseling work we do together is influenced by the strength of our relationship.

While I enjoy all counselling work my particular areas of interest are couples counselling; parenting; building self confidence, assertiveness and self compassion; working with individuals or couples experiencing sexual problems; anger management; career counselling; loss and grief; health and wellness; workplace stress, burnout and conflict resolution.

Level 1, Churchill Building 45 Grey Street Tauranga 3110



debbie@optionscounselling.co.nz  Morning, afternoon, evening appointments

(027) 824 7518 available. Weekend appointments may be http://www.optionscounselling.co.nz available if no other times suit clients.

Appointments also available by Zoom.

Some charges may apply. No referral required.

**Piringa Mental Health Support**

FSD0004908 Last updated 12/04/2021

Karldon Trust is a registered charitable trust (Charities No. CC47254) that provides communitybased mental health and addiction support services 24 hours a day, 7 days per week for people in the Rotorua region who experience mental illness and addiction.

The Trust which was first established in August 1989, provides supported accommodation, planned respite and home-based support services. The age range for clients is 18years through to 65years. The Trust is governed by a Board of Trustees and day-to-day operations are overseen by the Manager and Service Coordinator.

Services are delivered within the framework of Te Whare Tapa Wha (The Four Cornerstones), which emphasises the importance of the hinengaro (mind), tinana (body), wairua (spirituality) and whanau (family) in achieving wellness and on-going wellbeing. We apply a client-centred approach which focuses on the person’s strengths and with an emphasis on Recovery.

132A Malfroy Road Victoria Rotorua 3010



officemanager@piringamentalhealth.nz  24 hour support available; office hours for

(07) 348 8857 referrals and enquiries

http://piringamentalhealth.nz Some charges may apply.

Referral may apply.

**Pirirakau Hauora Charitable Trust**

FSD0008359 Last updated 20/11/2020

We are a Kaupapa Maori hapu-based Health and Social Services organisation with a rural location, catering to all ages. Pirirakau Hauora coordinates and delivers its services in line with the philosophy of Te Whare Tapa Wha. We strive to provide and promote services that will achieve wellbeing for Maori, whanau, hapu and the wider community. We welcome new clients and all personal information and/or enquiries will be treated strictly confidential as per the Privacy Act 1993.

 3 Lochhead Road Te Puna Tauranga 3176

|  |  |
| --- | --- |
| manager@pirirakauhauora.org.nz  (07) 552 4573 http://www.pirirakauhauora.org.nz    **Classification : OSCAR**    **Pou Whakaaro** | Monday - Friday 8am - 4.30pm.  Some charges may apply. Referral may apply. |
| FSD0007452 | Last updated 05/10/2020 |

To promote the best quality of life for persons with a mental illness and their family / whanau, caregivers

1 Bracken Street Whakatane 3159



admin@pouwhakaaro.co.nz  8:30 - 4:30 Monday - Friday

|  |  |
| --- | --- |
| (07) 308 9430  (07) 308 8170 http://www.pouwhakaaro.co.nz      **Real Lakes** | All services free of charge. Referral may apply. |
| FSD0020807 | Last updated 11/01/2021 |

Across the Lakes District, Real supports young people aged 12-20 and their families to build their ability to cope with life challenges and make positive decisions.

We have bases in Rotorua and Taupo, and work in community hubs in Reporoa, Mangakino and Turangi. We work closely with schools and health centres to support young people. Our team includes local psychologists and youth workers who actively engage with young people in environments familiar to them. We believe in the positive power of friendship as a means to support young people to realise their potential. Real has services available in several New Zealand regions and is steadily expanding around the country.

 1364 Hinemoa Street Rotorua 3010

|  |  |
| --- | --- |
| lakes@real.org.nz  (07) 348 2944  (07) 905 5060 http://www.real.org.nz      **Rotovegas Youth Health** | Weekdays 8am - 5pm  Taup address:  111 Tuwharetoa Street  Taup 3330  All services free of charge. Referral may apply. |
| FSD0015016 | Last updated 03/08/2020 |

Free health service for 15-24 years improving health access. General medical, sexual health, and contraception.

6 Te Ngae Road Rotorua



(07) 343 1013  Monday 10.00am-5pm, Tuesday 10.00am-6pm,

|  |  |
| --- | --- |
| http://rotoruayouthcentre.org/ | Wed 10.00am-5pm, Thurs 10am-5.00, Friday  10am-4.30pm  All services free of charge.  No referral required. |

**Rural Mental Health Service (Taupo/ Turangi)**

FSD0002221 Last updated 05/02/2021

Provides community mental health services including Maori Mental Health.

Taupo Hospital 38 Kotare Street Taupo 3330



CMH&ASTaupo@lakesdhb.govt.nz  Office hours 8.30am-5.00pm Monday-Friday

(07) 376 1099 All services free of charge. http://www.lakesdhb.govt.nz Referral may apply.

**Sage Career Support**

FSD0023573 Last updated 27/07/2020

We provide confidential career support for people who have experience of mental health and/or addiction issues. Our service is provided by professionals qualified in career development, mental health, addictions, and peer support. We support clients to remove barriers and identify their strengths in an accepting, encouraging and responsive way. We work by appointment and our service is free of charge.

Historic Village 156 17th Avenue Tauranga 3110



rose@turningpoint.org.nz  9:00 am - 4:00 pm Mon- Fri

(07) 578 6443 All services free of charge. http://turningpoint.org.nz/8/sage-career- No referral required. support

**Sands Bay of Plenty**

FSD0008155 Last updated 01/09/2020

We are a voluntary, parent-run, non-profit organisation set up to support parents and families who have experienced the death of a baby at any stage during pregnancy, as a baby or infant.

If your baby has recently died, we extend our heartfelt sympathies to you. Many of our Sands members can relate to the feelings you are experiencing right now and we sincerely hope to be of some help to you over the following hours, days, months or years.

Most of our members/supporters are also bereaved parents. While we do not know exactly how you are feeling, we have been in similar circumstances. We offer empathy and understanding. We are not counsellors and do not give formal advice but we do offer an opportunity and environment to share experiences, to talk and to listen. We promote awareness, understanding and support for those dealing with the death of a baby at any stage in pregnancy, birth or as a newborn, and due to medical termination or other forms of baby loss.

ann@sandsbop.co.nz  Support meetings, phone and text support or one http://www.sandsbop.co.nz on one support. Please visit our website or

Facebook page for details. All services free of charge. No referral required.

**Te Ika Whenua Hauora Incorporated**

FSD0004921 Last updated 05/08/2020

Promote and provide health and community services for iwi residing in the Te Ika Whenua area.

43 Pine Drive Murupara 3025



administrator@tiwh.org.nz  9.00am - 4.00pm Monday to Wednesday

|  |  |
| --- | --- |
| (07) 366 5585  (021) 861 101      **Te Manu Toroa Trust** | All services free of charge. Referral may apply. |
| FSD0002285 | Last updated 29/01/2021 |

Te Manu Toroa offer comprehensive, integrated community and primary healthcare for whanau in the Western Bay of Plenty. Te Manu Toroa has adopted an indigenous system of care (Tpapa) that works with whnau Mori to improve their overall wellbeing in ways designed for them and not the system. The core values of tika, pono and aroha are at the heart of this system and central to its philosophy and principles. Tpapa places a strong emphasis on the importance of hearing the voices of whnau and the value of our relationships with whnau .

10 Tebbs Lane Gate Pa Tauranga 3112



info@temanutoroa.org.nz  8.00am - 4.30pm, Monday to Friday.

(07) 571 2026 Some charges may apply.

(07) 571 2017 Referral may apply. http://temanutoroa.org.nz

## Classification : DTS, FVSS

**Te Puna Hauora ki Tauranga Moana**

FSD0002286 Last updated 06/11/2020

Health service by Maori for Maori based on Maori kaupapa. Services include: clinical and cultural assessments including risk; treatment planning and interventions; ongoing community support; regular review of treatment plans and outcome measurements; clinical liaison with secondary providers; co-ordination of care with other providers; Access to cultural programmes and/or treatment.

cindym@tepunahauorabop.co.nz

(07) 571 8024 (0800) 800 508 Night http://www.tepunahauorabop.co.nz/

**Te Runanga Ngai Tamawhariua**

FSD0005922

Whanau Ora Provider

18 Rereatukahia Road Katikati 3178 reception@tamawhariua.org.nz 



(07) 549 0760 (027) 549 0392 http://tamawhariua.nz 8am - 5pm, Monday to Friday.

All services free of charge. Referral may apply.

Last updated 24/10/2020

8.30am - 3.30pm Monday to Friday.

or 24/7 via mobile.

All services free of charge. No referral required.

**Te Runanga O Ngati Pikiao Trust**

FSD0004934 Last updated 23/07/2020

Our mission is to empower our learners by providing programmes that prepare them for further training and employment, leading to an improved quality of life.

1208 Amohia Street Rotorua 3010



admin@pikiaorunanga.org.nz  8.30 am- 5.00pm Monday to Friday

|  |  |
| --- | --- |
| (07) 347 3195 http://www.pikiaorunanga.org.nz/    **Classification : FVSS** | All services free of charge. No referral required. |

**The Salvation Army - Tauranga**

FSD0002279 Last updated 27/04/2021

Worship, community and welfare services of The Salvation Army

 51 Fifth Avenue Tauranga 3110

tauranga\_corps@nzf.salvationarmy.org Store hours: Weekdays 9am - 5pm. Saturdays 9

(07) 578 4264 am - 4pm. Community Ministries Office hours:

https://www.salvationarmy.org.nz/centres/ Monday - Friday 9am - 12pm and after 1pm by nz/central-bay-of- appointment only. plenty/tauranga/tauranga-corps Some charges may apply.

No referral required.

**Tuatara Counselling Services, from the beginning**

FSD0023533 Last updated 23/03/2021

Tuatara Counselling Services provides confidential, safe, and non-judgemental counselling for people of all ages.

Counselling may be useful in times of stress, grief, depression, anxiety, trauma or anger; if you are struggling with relationship, childhood or parenting issues; or if you are wanting to talk about any aspect of your life that has become difficult for you.

Tuatara Counselling Services offers you the option of traditional Counselling as well as more creative options including Sandplay Therapy.

Jacqueline Chartrand-Glenn is an NZAC Registered Counsellor based in Taupo, New Zealand.

She works with funding organisations and is ACC registered for sensitive claims.

2 Heuheu Street Taupo 3330



tuataracounsellingservices@gmail.com  Monday - Friday 8.30am - 5pm

(022) 692 7351 Some charges may apply. http://www.tuataracounsellingservices.nz/ No referral required.

**Turning Point Trust**

FSD0005995 Last updated 22/03/2021

Turning Point Trust is a service that provides positive experiences for people living with mental illness and addictions. We provide an environment where people feel safe, supported and can develop meaningful relationships, working towards integration into the community. Our services include positive skill building activities, personal development, career support, wellness support, vocational support and peer support and advocacy.

 The Historic Village 159 17th Avenue Tauranga 3112

|  |  |  |
| --- | --- | --- |
| arlene@turningpoint.org.nz  (027) 678 4781 http://www.turningpoint.org.nz      **Thoe Hauora** | 9am-3pm Daily  All services free of charge.  No referral required. |  |
| FSD0005727 |  | Last updated 17/09/2020 |

Specialist Addiction & Mental Health Services across the Eastern Bay of Plenty.

Tihei Mauriora Centre 44-46 Tuhoe Street Taneatua 3123



tari@tuhoehauora.org.nz  Monday - Friday 8.30 a.m - 5 p.m.

(07) 312 9874 All services free of charge. http://www.tuhoehauora.org.nz Referral may apply.

**Whakathea Iwi Social and Health Services**

FSD0015892 Last updated 14/09/2020

To provide an extensive array of services for the beneficiaries of Whakatohea and the wider community. Our services are: Youth Awareness, Information and Advice, Whanau Care Safe and Nurturing Homes Support Services, Alcohol and Drug Assessments and Counselling, Parenting

Programmes, Health Promotion and Education, Social Work Reports and Assessments, Living

Without Violence Programmes, Mental Health Support, Advocacy and Liaison, Home Interaction

Programme for Parents and Youngsters (HIPPY), Family Start and the Ahuru Mowai and Born to

Learn delivering 3 core components of Health , Education and Whanau Support,Whakatohea

Medical Health Centre, Te Aria Toka and Pa Harakeke Pre-Schools and Family Service Centre.

Rheumatic Fever Team in Schools. Sages mentoring and support group.Tamariki Ora Services, Incredible Years Parenting Programme

122 St John Street Opotiki 3122



Reception@whakatohea.co.nz  Monday to Friday from 8.30AM to 4.30PM

(07) 315 6150 All services free of charge. http://www.whakatohea.co.nz Referral may apply.

**Classification : EARS, FVSS**

# Older People

**Access - Tauranga ( Administration Centre )**

FSD0004319 Last updated 20/08/2020

Access is one of New Zealand's leading healthcare providers, specialising in home-based healthcare and support. We work with the Ministry of Health, DHB and ACC, among others, to support 20,000 people nationwide to live independently in their own homes.

105 Third Ave Tauranga 3110



info@access.org.nz  Office hours 8:30am - 4:30pm

|  |  |
| --- | --- |
| (07) 574 3991 (0800) 284 663 http://www.access.org.nz | After hours service available - 7.00am-10.00pm.  Call 0800 AT HOME (0800 284 663).  All services free of charge.  Referral may apply. |

**Age Concern Rotorua District Inc**

FSD0006668 Last updated 20/11/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

1333 Eruera Street Rotorua 3010



admin@acrotorua.nz  10am to 4.00pm Monday to Friday

|  |  |
| --- | --- |
| (07) 347 1539 (0800) 652 105 http://www.ageconcern.org.nz      **Age Concern Tauranga Inc** | Some charges may apply. No referral required. |
| FSD0006671 | Last updated 21/10/2020 |

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

 177a Fraser Street Tauranga 3112

|  |  |
| --- | --- |
| info@ageconcerntauranga.org.nz  (07) 578 2631 http://www.ageconcern.org.nz      **AphasiaNZ Charitable Trust** | 8.30am to 2.30pm Monday to Friday Some charges may apply. No referral required. |
| FSD0019152 | Last updated 11/01/2021 |

It is estimated that at least 17,000 New Zealanders have stroke-acquired aphasia - a language disorder, that leaves the intellect fully intact while eroding the ability to talk, read, write, and understand what is being said.

Aphasia is MORE common than conditions such as Parkinson's disease, Cerebral Palsy, and Muscular Dystrophy yet is a term which few have heard of, and even fewer have any knowledge about.

Aphasia also affects people with a brain tumour and brain injuries.

It is estimated that 20% of all dementia cases are PPA (Primary Progressive Aphasia).

In total, we do not know how many people have aphasia in New Zealand.

Our services include a Community Aphasia Advisor (CAA) service in Auckland, Waikato West and Central, Tauranga, Rotorua, the Central North Island, Wellington, Christchurch and Dunedin; support groups and Korero Clubs; individualised one-on-one support; a resource library, community education workshops, and an iPad and laptop loaning scheme.

Suite 3 36 Cameron Road Tauranga 3110



info@aphasia.org.nz  Monday-Friday 9am-5pm.

(07) 220 9973 Koha/donation may apply.

(0508) 274 274 Referral may apply. http://www.aphasia.org.nz

**Brookfield Care & Craft Centre**

FSD0016287 Last updated 21/03/2021

The Care & Craft Centres of New Zealand Trust gives opportunities to the housebound, disabled or lonely people.

(07) 576 5375  Centre meets Tuesdays at 9:30 - 11:30 at St.

Stephen's Hall

Brookfield Terrace Tauranga

During School Terms

Some charges may apply. No referral required.

**CCS Disability Action - Rotorua Office**

FSD0007629 Last updated 15/03/2021

CCS Disability Action is New Zealand's leading provider of support and services to people with physical disabilities. We are also a leading advocate for the rights of disabled people.

1452B Hinemoa Street Rotorua 3010 bop@ccsdisabilityaction.org.nz  week days: 8.30-4.30.



|  |  |
| --- | --- |
| (0800) 227 2255 (07) 578 0063 http://www.ccsDisabilityAction.org.nz | All referrals for the Bay of Plenty go through the Tauranga office.  Some charges may apply.  No referral required. |

**CCS Disability Action - Whakatane Office**

FSD0007630 Last updated 15/03/2021

CCS Disability Action is New Zealand's leading provider of support and services to people with physical disabilities. We are also a leading advocate for the rights of disabled people.

38 Landing Road Whakatane 3120



bop@ccsdisabilityaction.org.nz  Weekdays: 8.30-4.30

|  |  |
| --- | --- |
| (0800) 227 2255 (07) 308 7385 http://www.ccsDisabilityAction.org.nz | All referrals for BOP go through the Tauranga office.  Some charges may apply.  No referral required. |

**Enliven Rotorua**

FSD0020678 Last updated 27/04/2021

Enliven maximises the independence of older people and those with disabilities or injuries. Our home support and community services enable people to live in their own homes, stay healthy and engage socially with others. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Enliven Maximising Independence

* Home support services
* Community day services, home share groups and pool programmes
* Dementia-specific community support
* Intergenerational project
* Individualised funding
* ACC-funded rehabilitation and support
* Respite care
* Long term support for chronic conditions
* Transition services from hospital or rest home

48 Biak Street Mangakakahi Rotorua 3010



enlivenrotorua@psn.org.nz  Monday - Friday

|  |  |
| --- | --- |
| (07) 349 3162 https://www.enlivennorthern.org.nz/servic e-centre/rotorua      **Enliven Taupo** | 8.30 - 5.00 pm  All services free of charge. Referral may apply. |
| FSD0020679 | Last updated 27/04/2021 |

Enliven maximises the independence of older people and those with disabilities or injuries. Our home support and community services enable people to live in their own homes, stay healthy and engage socially with others. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Enliven Maximising Independence

* Home support services
* Community day services, home share groups and pool programmes
* Dementia-specific community support
* Intergenerational project
* Individualised funding
* ACC-funded rehabilitation and support
* Respite care
* Long term support for chronic conditions
* Transition services from hospital or rest home

Waiora House, Tauhara Wing 129 Spa Road Taupo 3330



enliventaupo@psn.org.nz  Monday - Friday

|  |  |
| --- | --- |
| (07) 849 0087 (ACC Funded Support) (07) 378 0762 https://www.enlivennorthern.org.nz/servic e-centre/taupo      **Enliven Tauranga** | 8.30 am - 5.30 pm  All services free of charge. Referral may apply. |
| FSD0020682 | Last updated 27/04/2021 |

Enliven maximises the independence of New Zealanders who face the everyday challenges of aging, disability or injury by enabling them to thrive in their homes, stay healthy and engage in their communities. We’re part of Presbyterian Support Northern, a charitable social services provider which works alongside vulnerable people to bring about lasting change in their lives.

Chadwick House 250 Chadwick Road Tauranga 3112



enliventauranga@psn.org.nz  Monday - Friday

|  |  |
| --- | --- |
| (09) 8225115 (ACC Funded Support) (07) 579 6125 https://www.enlivennorthern.org.nz/servic e-centre/tauranga      **Enliven Whakatane** | 8.00 am - 4.30 pm  All services free of charge. Referral may apply. |
| FSD0020684 | Last updated 27/04/2021 |

Enliven maximises the independence of older people and those with disabilities or injuries. Our home support and community services enable people to live in their own homes, stay healthy and engage socially with others. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Our Pohutukawa Day Programme in Whakatane is open from Tuesday to Friday during the week and offers dementia support.

Other services offered at our other Enliven locations:

* Home support services
* Community day services, home share groups and pool programmes
* Dementia-specific community support
* Intergenerational project
* Individualised funding
* ACC-funded rehabilitation and support
* Respite care
* Long term support for chronic conditions
* Transition services from hospital or rest home

83A Domain Road Whakatane 3120



(07) 308 0055  Tuesday - Friday

https://www.enlivennorthern.org.nz/servic 8.30 am - 5.00 pm e-centre/whakatane All services free of charge.

Referral may apply.

**Family Focus Rotorua**

FSD0004837 Last updated 29/01/2021

Home based support, advocacy, 24hr crisis line, 'listening ear' and education programmes for women and children experiencing domestic violence.

1115 Pukaki Street Rotorua 3010 office@familyfocus.org.nz  9.00am - 5.30pm Monday to Friday.



|  |  |
| --- | --- |
| (07) 346 2096  http://www.familyfocus.org.nz | Some charges may apply. No referral required. |

## Classification : BFC, EARS, FVSS, OSCAR, PACIFIC, SHSS

**Katikati Care & Craft Centre**

FSD0006359 Last updated 05/04/2021

The Care & Craft Centres of New Zealand Trust gives opportunities to the housebound, disabled or lonely people.

(07) 549 0010  Meets Mondays, St Peter's Anglican Church.

During School Terms

Some charges may apply. No referral required.

**Katikati Maori Wardens Charitable Trust**

FSD0022266 Last updated 11/11/2020

The purpose of our organisation is to address the needs of Maori and community issues and help in many areas: crime prevention, children and youth support, liaison with Police, networking within the community and working in partnership with other supporting agencies throughout the Bay Of Plenty. We cover the area from Waihi Beach to Omokoroa inclusive based in Katikati.

General activities and services offered to the community:

Ensuring community safety

Liase with schools regarding attendance

Community patrols – day and night

Welfare checks on families

Family security

Providers of accommodation – emergency and relocation situations

The “interim go between” and the “peace keeper”

Attending to the needs of the young ones around the area

Security at pubs and events

Liaisons with the three Maraes in the area

The Katikati Maori Wardens are now the base for the free Youth

Doctor that visits every second Wednesday evening of the month

katikatimaoriwardens49@gmail.com  24/7

(027) 453 2983 Koha/donation may apply.

(021) 083 29596 No referral required.

http://www.facebook.com/Katikati-MaoriWardens-1453191121649390/

**Manaaki Ora Trust Tipu Ora**

FSD0004844 Last updated 21/08/2020

We aim to improve the health, education and social outcomes for children and their families. We are a free child centred, family focused, home based centre.

We are also a private training establishment providing NZQA accredited National Certificate in Hauora Maori and National Diploma in Whanau Ora.

Head Office, Tunohopu Health Centre 16-20 Houkotuku Street Ohinemutu Rotorua 3010 referralhub@manaakiora.org.nz  Monday to Friday, 8.30am - 5pm.



|  |  |
| --- | --- |
| (0800) 348 2400 (07) 348 3598 http://www.tipuora.org.nz    **Classification : EARS, YS**    **Nga Kakano Foundation** | Elder Abuse Response Service: available to Taupo, Turangi, Western & Eastern BOP.  All services free of charge. Referral may apply. |
| FSD0020123 | Last updated 09/02/2021 |

Nga Kakano Family Health Services provide a range of services. They are: Smoking Cessation, Diabetes Self Managment, Education Programmes, Mental Health & Addictions services (group sessions, 1-1 or a combination of both for youth and adults), Asthma, Tamariki Ora, Whanau Ora, Kuia/Kaumatua.

A GP clinic is also available for clients to access.

level 1 50 Jellicoe St Te Puke 3119



info@ngakakano.org.nz  Monday-Friday 9am-5pm

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| (07) 573 0660 http://www.ngakakano.org.nz/ | Some charges may apply. No referral required. |

**Order of St John Health Shuttle - Tauranga**

FSD0008235 Last updated 31/08/2020

Transport to and from health related appointments.

|  |  |
| --- | --- |
| bophealthshuttle@stjohn.org.nz  (07) 578 2011 http://www.stjohn.org.nz | Shuttle: Monday to Friday, 9.00am - 3.30pm.  Koha/donation may apply.  No referral required. |

**Otumoetai Care & Craft Centre**

FSD0006357 Last updated 05/02/2021

The purpose of a Care and Craft Centre is to provide a range of interests through handcrafts and other social activities for adult disabled, elderly or housebound people. Meets weekly during the school term.

St. Columba Hall - Otumoetai Road Otumoetai Tauranga 3110



dawnron@clear.net.nz  Meets Wednesdays

(07) 576 7783 St. Columba Hall, Otumoetai Road

During School Terms

Some charges may apply. No referral required.

**Papamoa Family Services**

FSD0015438 Last updated 09/04/2021

Providing local social service initiatives which assist, support and empower the people of Papamoa to take positive action in their lives.

A nation wide network which seeks to express the love of Christ through loving service, and to work towards justice and equality for all in society.

35E Hartford Avenue Papamoa Tauranga 3118



admin.pfs@acw.org.nz  Monday - Friday, 9am - 4pm

(07) 574 7170 Koha/donation may apply.

(021) 944 332 No referral required.

https://papamoafamilyservices.acw.org.nz

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## Classification : BFC

**Parkinson's - Bay of Plenty**

FSD0007365 Last updated 25/03/2021

Parkinson’s New Zealand provides support, education and information for people with Parkinson’s and Parkinsonism conditions, including their family, carers and health professionals.

Our team of Parkinson’s Nurses and Educators can provide home visits for personalised sessions. Parkinson’s New Zealand also has support groups for members for sharing their coping strategies, experiences, and is a chance to establish social networks.

Programmes for people with Parkinson’s can include some of the following: exercise, physiotherapy, hydrotherapy, and art or music therapy sessions.

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| --- | --- |
| info@parkinsons.org.nz (0800) 473 4636 http://www.parkinsons.org.nz | Please make contact through our national office – Monday to Friday 8.30am – 5.00pm or via the referral form on our website www.parkinsons.org.nz.  Some charges may apply.  No referral required. |

**Pirirakau Hauora Charitable Trust**

FSD0008359 Last updated 20/11/2020

We are a Kaupapa Maori hapu-based Health and Social Services organisation with a rural location, catering to all ages. Pirirakau Hauora coordinates and delivers its services in line with the philosophy of Te Whare Tapa Wha. We strive to provide and promote services that will achieve wellbeing for Maori, whanau, hapu and the wider community. We welcome new clients and all personal information and/or enquiries will be treated strictly confidential as per the Privacy Act 1993.

3 Lochhead Road Te Puna Tauranga 3176 manager@pirirakauhauora.org.nz  Monday - Friday 8am - 4.30pm.



(07) 552 4573 Some charges may apply. http://www.pirirakauhauora.org.nz Referral may apply.

## Classification : OSCAR

**Pulmonary rehabilitation programme & COPD support groups**

FSD0005198 Last updated 01/10/2020

Free education and exercise programme for anyone who has asthma or CORD.

254 Chadwick Road Greerton Tauranga 3112



reception@asthmabop.org.nz  Pulmonary rehab takes place in Tauranga; there (07) 577 6738 is also a regular COPD support group in Katikati.

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| (0800) 276 267 http://asthmabop.org.nz | All services free of charge. Referral may apply. |

**Society of St Vincent de Paul - Taupo**

FSD0002237 Last updated 19/11/2020

We help anyone in need. Visit the sick, lonely and elderly. We help set up families where there is need i.e. resettling, Fire, Relationship break up, Transport, Aid, Food, Financial difficulties.

Support where ever it is needed.

St Patrick's Catholic Church 88 Acacia Bay Road Nukuhau Taupo 3330



heatherking43@hotmail.com  10.00am-4.00pm, Monday-Friday.

(07) 378 4712 All services free of charge. http://www.svdp.org.nz Referral may apply.

**St John Health Shuttle - Rotorua**

FSD0004854 Last updated 03/11/2020

St John provides a Health Shuttle to any medical related appointment in Rotorua.

35 Pererika Street Rotorua 3010



info@stjohn.org.nz  Monday - Friday 8.30am - 3.00pm, excluding

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| --- | --- |
| (0800) 785 646 (0800) 000 606 http://www.stjohn.org.nz | public holidays.  Booking will be closed at 3.00pm.  Koha/donation may apply.  No referral required. |

**Support Net Kupenga Hao Ite Ora - Tauranga**

FSD0006259 Last updated 06/11/2020

Assess support requirements for people with long term disabilities ie Intellectual, sensory and/or physical disability.

Regional Community Services 510 Cameron Road Tauranga 3110 supportnetbop@bopdhb.govt.nz  Office hours Monday to Friday 8 am - 4:30 pm.



(07) 571 0093 24 hour phone service through the 0800 no. (0800) 262 477 After Hrs 0800 26 24 77

All services free of charge. Referral may apply.

**Support Net Kupenga Hao Ite Ora - Whakatane**

FSD0001628 Last updated 04/12/2020

Assess support requirements for people with long term disabilities.

Whakatane Hospital Cnr Garaway & Stewart Street Whakatane supportnetbop@bopdhb.govt.nz  All services free of charge.



(07) 306 0986 No referral required.

(07) 571 0093 http://www.bopdhb.govt.nz

**Tauranga City Council**

FSD0005893 Last updated 12/04/2021

Tauranga City Council provide 246 one bedroom units throughout Tauranga and Mt Maunganui.

These are quality units at a low rental for the elderly who meet the eligibility criteria.

Ground Floor 91 Willow Street Tauranga



info@tauranga.govt.nz  Mon - Thu 9.00am - 11.30am

(07) 577 7242 Call Centre: 24/7

http://www.tauranga.govt.nz Some charges may apply.

Referral may apply.

**The Salvation Army - Mt Maunganui**

FSD0007501 Last updated 19/04/2021

Worship, community and welfare services of The Salvation Army

57 Eversham Road Bayfair Mt Maunganui 3116



mtmaunganui.corps@salvationarmy.org.n  Office open Tuesday & Friday 10.00am -

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| --- | --- | --- |
| z  (07) 575 7439 https://www.salvationarmy.org.nz/findchurchcentre/new-zealand/central-bayplenty/mount-maunganui/mountmaunganui-corps      **The Salvation Army - Rotorua** | 3.00pm. Closed on Mondays, Wednesday and Thursdays. Emergencies at any time. | |
| All services free of charge. No referral required. |  |
| FSD0004859 |  | Last updated 19/04/2021 |

Community and welfare services of The Salvation Army.

1238 Pukuatua Street Rotorua 3010



rotorua.corps@salvationarmy.org.nz  9.30am - 3:30pm Monday to Friday

|  |  |  |
| --- | --- | --- |
| (07) 346 8077 (029) 775 0040 https://www.salvationarmy.org.nz/findchurchcentre/new-zealand/central-bayplenty/rotorua/rotorua-corps      **The Salvation Army - Taup** | \* please note that the office may be closed when | |
| we are running courses.  Some charges may apply.  No referral required. |  |
| FSD0002235 |  | Last updated 07/04/2021 |

Worship, community and welfare services of The Salvation Army in Taup Caring for people, transforming lives and reforming society

 2 Kiddle Drive Taupo 3330

taupo.corps@nzf.salvationarmy.org 

(07) 378 4142 http://www.salvationarmy.org.nz/centres/n z/central-bay-of-plenty/taupo/taupo-corps

**The Salvation Army - Tauranga**

FSD0002279

Our Community Office is open four days a week at our Family Store at 77 Spa Road. We are available at 2 Kiddle Drive throughout the week and happy to be contacted to arrange appointments.

Some charges may apply. No referral required.

Last updated 27/04/2021

Worship, community and welfare services of The Salvation Army

51 Fifth Avenue Tauranga 3110



tauranga\_corps@nzf.salvationarmy.org  Store hours: Weekdays 9am - 5pm. Saturdays 9

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| (07) 578 4264 https://www.salvationarmy.org.nz/centres/ nz/central-bay-ofplenty/tauranga/tauranga-corps      **The Salvation Army - Whakatane** | am - 4pm. Community Ministries Office hours: Monday - Friday 9am - 12pm and after 1pm by | |
| appointment only.  Some charges may apply.  No referral required. |  |
| FSD0023284 |  | Last updated 26/03/2021 |

Worship, community and welfare services of The Salvation Army

The Salvation Army has a number of Community Ministries centers around New Zealand. Here in Whakatane (and for the wider Eastern Bay of Plenty) we provide individuals and families with food parcels, financial mentoring, advocacy, welfare assistance, emergency/transitional housing and programmes designed to help people out of difficult circumstances.

We can also connect you to other local community services and the wider Salvation Army social services including help with addictions (including problem gambling) and church groups .

Availability: 9.30am - 3:00pm Monday to Friday or via appointment outside of these times.

Salvation Army Centre 87 King Street Whakatane 3159



whakatane.corps@salvationarmy.org.nz  Monday - Friday 9-3 (or via apt outside of these

(07) 308 6923 hours)

https://www.salvationarmy.org.nz/centres/

nz/central-bay-of- Foodbank Tuesday & Thurs 9-12.30pm plenty/whakatane/whakatane-corps Some charges may apply.

No referral required.

**Tuwharetoa Health Charitable Trust**

FSD0002254 Last updated 29/09/2020

Tuwharetoa Health is a kaupapa Mori health provider delivering a range of health services to the Turangi and Taupo communities.

Turangi Community Health Centre 28 Te Rangitautahanga Road Turangi 3334



tgireception@thct.co.nz  9.00am - 5.00pm Monday - Friday (excluding

(07) 384 2882 public holidays)

http://www.thct.co.nz All services free of charge.

Referral may apply.

**Tuwharetoa ki Kawerau Health, Education and Social Services**

FSD0001458 Last updated 26/10/2020

We provide quality health education and services within the rohe of Tuwharetoa Ki Kawerau that reflect: Te Wairua (the Spirit) Te Hinengaro (the Mind) Te Tinana (the Body) Te Whanau (the Family). We regard these values as the foundation for effective service delivery.

28-30 Islington Street Kawerau 3127



bree@tuwharetoa.org.nz  8.30am - 4.30pm Monday to Friday.

(07) 323 8025 All services free of charge.

No referral required.

## Classification : EARS, FVSS

**Whaioranga Trust**

FSD0002292 Last updated 17/04/2021

To enhance the wellbeing of whanau by utilising Kaupapa Maori models of practice by identifying strengths, support positive choices, access support, resources and knowledge for the empowerment of whanau.

531 Welcome Bay Road Welcome Bay Tauranga 3175



reception@whaioranga.co.nz  Monday to Friday 9-4.30pm

(07) 544 9981 All services free of charge. http://whaioranga.co.nz No referral required.

## Classification : EARS

**Whakathea Iwi Social and Health Services**

FSD0015892 Last updated 14/09/2020

To provide an extensive array of services for the beneficiaries of Whakatohea and the wider community. Our services are: Youth Awareness, Information and Advice, Whanau Care Safe and Nurturing Homes Support Services, Alcohol and Drug Assessments and Counselling, Parenting

Programmes, Health Promotion and Education, Social Work Reports and Assessments, Living

Without Violence Programmes, Mental Health Support, Advocacy and Liaison, Home Interaction

Programme for Parents and Youngsters (HIPPY), Family Start and the Ahuru Mowai and Born to

Learn delivering 3 core components of Health , Education and Whanau Support,Whakatohea

Medical Health Centre, Te Aria Toka and Pa Harakeke Pre-Schools and Family Service Centre.

Rheumatic Fever Team in Schools. Sages mentoring and support group.Tamariki Ora Services, Incredible Years Parenting Programme

122 St John Street Opotiki 3122



Reception@whakatohea.co.nz  Monday to Friday from 8.30AM to 4.30PM

|  |  |
| --- | --- |
| (07) 315 6150 http://www.whakatohea.co.nz    **Classification : EARS, FVSS** | All services free of charge. Referral may apply. |

**Work and Income - Bay of Plenty Regional Office**

FSD0015268 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday to Friday 8am - 4.35pm http://www.workandincome.govt.nz All services free of charge.

No referral required.

**Work and Income - Greerton Service Centre**

FSD0007947 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

(2 Tebbs Lane) 53 Courtney Road Gate Pa Tauranga 3112



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Kawerau Service Centre**

FSD0007948 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Tarawera Mall - Plunket Street Kawerau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Mt Maunganui Service Centre**

FSD0007949 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

9 Owens Place Bayfair



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 9:30am - 5pm  All services free of charge.  No referral required. |

**Work and Income - Murupara Service Centre**

FSD0007950 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

41 Pine Drive Murupara



(0800) 559 009  Monday, Tuesday, Thursday, Friday 9am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 4:00pm. Wednesday 10:30am - 4:00pm.  All services free of charge.  No referral required. |

**Work and Income - Opotiki Service Centre**

FSD0007951 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

93 Church Street Opotiki



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
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| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Rotorua Community Link**

FSD0007952 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Taupo (Heartlands)**

FSD0007953 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

77 Heuheu Street Taupo 3351



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

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| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Tauranga Service Centre**

FSD0007954 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 Cnr Durham and Spring Street Tauranga

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| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 8:30am-5:00pm Monday, Tuesday, Thursday, Friday.  9:30am-5:00pm Wednesday.  All services free of charge.  No referral required. |

**Work and Income - Te Puke Service Centre**

FSD0007955 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

99 Jellicoe Street Te Puke



teresa.margan001@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

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| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Turangi Community Link**

FSD0007957 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 - Ohuanga Road Town Centre Turangi 3334

(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Whakatane Community Link**

FSD0007958 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

24 Pyne Street Whakatane 3120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

# Parents and Caregivers

**2e Kids Whakatane**

FSD0024414 Last updated 08/10/2020

“Supporting Whakatane families raising kids with special needs and disabilities by providing opportunities and support to participate in activities and events catered to suit their needs and abilities”.

2e Kids Whakatane is a Charitable Trust whose purpose is to support families who are raising children with special needs and disabilities.

The journey to creating this charity began in 2019 and soon became a reality in July 2020 due to the hard work of Nicola Hayward, Ashley Drayton and Jessica van Leeuwen-Leigh, three mothers raising children with special needs, who in turn became friends with a shared passion.

To create fun events and activities suitable for all children with special needs and disabilities.

To give them a chance to have fun, to create, learn and play, all within their boundaries

2e kids Whakatane is dedicated to helping our families become empowered, to have a voice, to stand proud, to dream and let us help it become a reality.

2ekidswhakatane@gmail.com  Monday - Friday 9am - 4pm (027) 232 5606 All services free of charge. http://www.facebook.com/2ekidswhakatan No referral required. e

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| **Above and Beyond Education and Care Centres** |  |
| FSD0023188 | Last updated 09/07/2020 |

Providing child care throughout the Bay of Plenty.

1 Rimu Street Gate Pa Tauranga 3112



info@above-beyond.co.nz  Monday-Friday

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| (07) 579 5714  http://www.above-beyond.co.nz | 7.30am-5.30pm  Some charges may apply.  No referral required. |
| 408 |  |

**Agape Christian Preschool**

FSD0022401 Last updated 12/01/2021

Our aim is to provide families a safe and caring environment for their preschool children to learn, and be valued as unique individuals.

We also offer help for families, whether through parenting courses, pastoral care or just a friendly ear to listen.

Our under 2's centre is very small and homely where our babies find an easy transition from home to early childhood. As they transition to our over 2's (next door) they are comfortable with knowing staff and are eased into a more busy environment.

We are here to support our families and believe in working together to prepare your preschooler's for school life.

155 Clayton Road Western Heights Rotorua 3015



admin@agape.school.nz  We are open from 7.45am until 5.30pm Monday (07) 348 1221 to Friday. Feel free to pop in anytime and http://www.agape.school.nz discuss your needs with us.

Some charges may apply. No referral required.

**Alpha & Omega OSCAR**

FSD0023859 Last updated 11/01/2021

Provide Out of School Care (OSCAR approved) to all families of the community and surrounding areas. To ehance the wellbeing of Young People through Performing Arts, Music & Sports.

87-89 Fenton Mill Road Kawerau 3127



(027) 434 5445  Mon - Fri 7.30AM-5.30PM

\*Closed on Saturdays Some charges may apply. Referral may apply.

## Classification : OSCAR

**Anamata (YOSS / Youth One Stop Shop)**

FSD0002216 Last updated 26/06/2020

Enabling young people to lead vibrant and healthy lives through clinical services, social supports, education and health promotion.

28 Heuheu Street Taupo 3330



info@anamata.org.nz  Drop-in Clinic Hours

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| (0800) 262 6282 http://www.anamata.org.nz | Monday 1-3pm  Tuesday 1-3pm  Wed 1-6pm  Thur 1-6pm  Booked morning appointments also available by phone  All services free of charge. No referral required. |
| **ARK Early Childhood Centre Tauranga**  FSD0015787 Last updated 23/12/2020 | |

An all day teacher-led centre for children 0-5 years.

We embrace a Christian curriculum alongside Te Whariki, and foster a close relationship with Holy Trinity Tauranga, allowing us to extend many social services and support to our families and our community.

Our committed, enthusiastic teachers facilitate exploration, wonder, friendship and creativity for our learners.

Our Supporting Parents Alongside Children's Education programme (SPACE) is a sessional weekly programme. Parents attend with their new babies up to 40wks during School terms. Our passionate teachers facilitate new parents to form networks with others and gain knowledge around personal parenting choices/options/styles. Our new parents are supported to learn what works for "their" families and be validated in their parenting choices and styles. Expert speakers attend to teach first aid, sleep consulting, car seat safety and much, much more...

 215 Devonport Road Tauranga 3110

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| ark@holytrinitytauranga.com  (07) 578 5377 http://www.arkchildcare.co.nz      **AvaNiu Pasifika** | Mon-Fri  ARK-7.30am-5.30pm for children aged 3mths to 5yrs.  Supporting Parents Alongside Children Education (SPACE):for children and parents from 0-1yr. AM or PM session available-term time. Mon-Thur  Some charges may apply. No referral required. |
| FSD0024078 | Last updated 13/02/2021 |

AvaNiu Pasifika is a family-owned, family-operated organisation. We provide family/whanaucentred services such as the Ako Auloa Fanau Group After School & Holiday Care Sessions (OSCAR approved) and Under 5's Playgroup, which are under-pinned by our belief of providing "a high quality service that we'd expect for our own".

We also work alongside other community organisations to provide Primary Health Care & Social Services and facilitating access to Early Childhood Centres.

933A Cameron Road Gate Pa Tauranga 3112



admin@avaniu.co.nz  Monday-Friday 9am-5pm.

(07) 282 8913 Some charges may apply.

(028) 41 73415 No referral required. https://avaniu.co.nz/contact/

**Biggles Katikati**

FSD0022404 Last updated 19/08/2020

Pukeko Corner Kindergarten prides itself in providing the best possible Early Childhood Education for preschool children, aged 2-5 years old in Katikati.

We offer you:

3 days for FREE (conditions apply)

Trained, experienced, passionate and caring teachers

Great child to teacher ratio and small group size

Adventure walks and exploration of places in our community.

52 Beach Road Katikati 3129



katikati@bigglesmontessori.co.nz  8 am to 5 pm Monday to Friday

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| --- | --- |
| (07) 549 5496 http://www.bigglesmontessori.co.nz      **Bizzy Buddyz OSCAR** | Some charges may apply. No referral required. |
| FSD0021523 | Last updated 12/01/2021 |

Bizzy Buddyz OSCAR programme has for many years been the most popular After School and Holiday programme in Whakatane, being fully booked every school holiday period!

The OSCAR programme is a great place for your children to spend their time, with great activities and plenty of supervision to make their stay safe at all times. Our staff members have years of experience working with children and are all dedicated to making the programmes exciting and inviting to the children that attend.

76 Alexander Ave Whakatane 3120



info@bizzybuddyz.co.nz  Term time: Monday - Friday

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| (07) 308 4314 (0800) 084 314 http://www.bizzybuddyz.co.nz    **Classification : OSCAR** | 2.30 - 5.30pm.  Holidays: Monday - Friday  7.30 - 5.30pm  Some charges may apply.  No referral required. |

**Breastfeeding Support - La Leche League Rotorua**

FSD0004914 Last updated 26/06/2020

La Leche League (pronounced La Lay-chay) is a volunteer non-profit organisation which provides information and mother-to-mother support for women breastfeeding their babies or wanting to. We encourage women to contact us before their baby is born, as well as while they are breastfeeding.

Support is available through group meetings, coffee groups, phone, Facebook and email.

 Rotorua Baptist Church Creche 100 Malfroy Road Rotorua

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| --- | --- |
| help@lalecheleague.org.nz  (07) 345 4838 Chris (07) 349 4116 Jane http://www.lalecheleague.org.nz | Free monthly meetings held on the 3rd  Wednesday of each month 10am - 12pm.  Rotorua Baptist Church Creche, Malfroy Road,  Rotorua  Koha/donation may apply.  No referral required. |

**Breastfeeding Support - La Leche League Taupo**

FSD0002244 Last updated 10/08/2020

La Leche League (pronounced La Lay-chay) is a volunteer non-profit organisation which provides information and mother-to-mother support for women breastfeeding their babies or wanting to. We encourage women to contact us before their baby is born, as well as while they are breastfeeding.

Support is available through group meetings, coffee groups, phone, Facebook and email.

Rotary House 12 Story Place Taupo



taupo@lalecheleague.org.nz  Free monthly meetings are held on the 2nd

|  |  |
| --- | --- |
| (021) 074 9984 (Anna) (07) 378 8044 (Rosemary) http://www.lalecheleague.org.nz | Wednesday of the month, 10am-12pm at Rotary  House: Story Pl, Taupo Koha/donation may apply.  No referral required. |

**Central Kids Kindergartens - Apanui**

FSD0022509 Last updated 30/07/2020

Central Kids Apanui believe that developing strong, positive ng hononga relationships with children and whnau is central to our philosophy, with the aim being to empower children to be competent and confident lifelong learners.

Our programme is based on kotahitanga – the holistic way children learn and grow which is embedded in children’s culture and language.

We believe children learn best through child initiated active learning in a social context. Our curriculum supports dispositional learning in a warm, caring, safe, resource rich environment, embracing te ao Mori and the diverse cultures of our community.

41A Apanui Avenue Whakatane 3158



apanui@centralkids.org.nz  Monday to Friday - 8.30am to 2.30pm

(07) 308 5046 Some charges may apply.

(022) 682 5096 No referral required. http://centralkids.org.nz/apanuikindergarten/

**Central Kids Kindergartens - Edgecumbe**

FSD0022523 Last updated 30/07/2020

At Central Kids Edgecumbe we offer a high quality learning environment.

We have a strong focus on inclusion, and we celebrate diversity in ability, age, culture and economic circumstances. We work together and recognise the importance of the holistic development of each child. Children are viewed as competent, confident and capable learners, unique and individual, and we believe that children learn best through child initiated play experiences.

We have a 'secret garden', and currently hold the Pre-school section of the Whakatane Pryde Committee Garden competition.

14 Kauri Street Edgecumbe 3120



edgecumbe@centralkids.org.nz  Monday to Friday | 8.45am - 2.45pm

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| (07) 304 9732 (027) 864 4860 http://centralkids.org.nz/edgecumbekindergarten/ | Some charges may apply. No referral required. |

**Central Kids Kindergartens - Elstree**

FSD0022514 Last updated 18/08/2020

We are a long established multi-cultural kindergarten based in the Southern end of town. One of our special features we are really proud of is our high parent participation in kindergarten activities, extremely well attended whnau days, Christmas floats, parents cooking with the tamariki and Dads staying to kick balls around.

Our older tamariki support and guide the younger children through tukana/tina. We believe that our kindergarten is part of the community and we have an open door policy inviting parents/whnau to stay as long as they like.

We have been told by parents we provide a warm and inviting atmosphere where whnau are supported and made to feel welcome each time they come in to the kindergarten.

55 High Street Glenholme Rotorua 3010



elstree@centralkids.org.nz  Monday to Friday | 8.00am - 3.00pm (07) 348 2512 Open throughout school holidays (021) 064 5764 Some charges may apply. http://centralkids.org.nz/elstree- No referral required. kindergarten/

**Central Kids Kindergartens - Fairview Park**

FSD0022525 Last updated 30/07/2020

Our staff aim to provide a safe, happy and nurturing environment where children have the opportunity to play, learn, explore and have fun. We promote an inclusive and interactive learning environment which reflects Te Tiriti o Waitangi and the dual heritage of Aotearoa, New Zealand.

Our environment creates opportunities for children to choose their own experiences. We believe in the importance and power of play as being an essential and appropriate method of learning. We acknowledge that children bring with them knowledge and experiences which we value and respect.

We value building relationships and partnerships with parents, whnau and our community, which nurture well-being and belonging. We provide a free weekly nurse consultation at kindergarten for all children, and we make breakfast available every morning.

46 Fairview Road Rotorua 3015



fairviewpark@centralkids.org.nz  Monday to Friday | 8.00am - 3.30pm

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| (07) 348 5875  (022) 065 0667 http://centralkids.org.nz/fairview-parkkindergarten/ | Some charges may apply. No referral required. |

**Central Kids Kindergartens - Fordlands**

FSD0022410 Last updated 31/07/2020

The teachers at Central Kids Fordlands support a programme that reflects Te Tiriti o Waitangi, the dual heritage of Aotearoa and is based on the goals and strands of Te Whriki. We aim to meet the individual needs of every child, through planning for their physical, emotional, social and cognitive development.

We believe that children learn through play and from this we provide a child focused environment that allows every child to grow at their own level and pace. Our teachers work to attain a partnership between themselves and parents/whnau. We acknowledge, recognise and respect the importance of all cultures.

21 Bellingham Crescent Rotorua 3015



fordlands@centralkids.org.nz  Monday - Friday 8.00am to 3.30pm

(07) 348 6259 Open across school holidays. (021) 195 3018 Some charges may apply. http://www.centralkids.org.nz/fordlands- No referral required. kindergarten

**Coast Kids - Greerton**

FSD0021241 Last updated 08/09/2020

Coast Kids provides OSCAR approved before school, after school and holiday programmes that challenge children in a fun, safe active environment. Work and Income subsidies available for all our programmes.

If you are looking for care in the Papamoa or Tauranga area then come and try one of our award winning programmes. Phone: 07 5423 454

8 Kiteroa Street Greerton 3112



(07) 543 5300  Monday to Friday

http://www.coastkids.net.nz BSC 7am to 9am

ASC 2pm to 6pm Holidays 7am to 6pm

Some charges may apply. No referral required.

## Classification : OSCAR

**Coast Kids - Papamoa**

FSD0024035 Last updated 08/09/2020

Coast Kids provides before school, after school and holiday programmes that challenge children in a fun, safe active environment. Work and Income subsidies available for all our programmes.

If you are looking for care in Tauranga area then come and try one of our award winning programmes. Phone: 07 5423 454

72 Market Place Papamoa 3118



papamoa@coastkids.net.nz  Some charges may apply.

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| (07) 5423454 http://www.coastkids.net.nz    **Classification : OSCAR**    **Community Health 4 Kids** | No referral required. |
| FSD0006303 | Last updated 03/02/2021 |

The Community Health 4 Kids team work in partnership with children and their families providing health assessments, routine school and early childhood centre visits, health education, home visiting, communicable disease followup, school based immunisation programmes, TB case and contact tracing, vision and hearing testing, B4 School checks and ear service. Our service covers, Whakatane, Kawerau, Opotiki, Murupara, East Coast/Te Kaha areas.

Whakatane Hospital 37 Stewart Street Whakatane 3158 phn.referral@bopdhb.govt.nz  Monday to Friday 8.00am - 4.30pm.



(07) 306 0944 All services free of charge.

(0800) 935 554 No referral required. http://www.bopdhb.govt.nz

**Community Health 4 Kids - Tauranga**

FSD0006304 Last updated 07/10/2020

Staff work with families and schools to assess the needs of children and young people, refer to appropriate agencies, promote healthy lifestyle choices and options and advocate on behalf of the child. They provide health assessments, routine school visits, health education and promotion.

889 Cameron Road Tauranga 3110



(07) 577 3383  Monday to Friday 8.00am - 4.30pm (0800) 935 554 All services free of charge. http://www.bopdhb.govt.nz No referral required.

**Cornerstone Childrens Services - Rotorua**

FSD0021294 Last updated 01/04/2021

Kid Central provides quality OSCAR approved Before & After School Care & Holiday

Programmes. We are open from 6:30am to 9am, and from 3pm to 6pm during school term. We also operate holiday programmes from 6:30am to 6pm. We cater for children from five to thirteen years old. We are an OSCAR approved centre which means some clients may qualify for a Work and Income subsidy.

Kid Central is situated on the corner of Ti Street & Old Te Ngae Road. You are welcome to pop in for a chat and a look around. We would love to meet you.

14 Ti Street Victoria Rotorua 3010 admin@cornerstonechildren.co.nz  Contact by phone after 9am before 5 pm.



|  |  |
| --- | --- |
| (07) 350 1344 (027) 292 3296 http://www.cornerstonechildren.co.nz      **Dream Chaser Foundation** | Operating hours 6.30am to 9am & 3pm to 6pm Mon to Fri school term.  6:30am to 6pm Monday to Friday school holidays.  Closed on Statutory Holidays Some charges may apply. No referral required. |
| FSD0019937 | Last updated 07/01/2021 |

The Dream Chaser Foundation supports children and their families facing childhood cancer in Aotearoa. We offer a range of family services:

-living cost grants

-birthday presents for children in Starship Childrens Hospital

-Christmas hampers

-Bereavement grants

-Special family grants

We also actively promote bone marrow awareness. A bone marrow transplant is a common treatment option for patients with cancer. Currently the numbers of Maori and Pacific Island people are very low making it difficult to find a bone marrow match.

If you have a child with cancer or know of a family that may benefit from our services, please refer to our registration process via www.dreamchaser.co.nz

253 Harbour Road Ohope 3121



contact@dreamchaser.co.nz  8am - 5pm

|  |  |
| --- | --- |
| (0800) 373 262 (027) 299 9119 http://www.dreamchaser.co.nz      **Evolve Education Group** | Monday - Friday  All services free of charge. No referral required. |
| FSD0022407 | Last updated 30/04/2021 |

Situated on the side of Mount Ngongotaha, nestled amongst bush clad slopes, you will find the Little Lights Kindy.

Little Lights is a Licensed sessional Early Childhood facility offering quality care to children from 10mths to 6 years in a caring and stimulating environment.

Our educational programme reflects the strands of the New Zealand Te Whriki Curriculum as expressed within our distinctly Christian philosophy.

Separate Over and Under Three’s facilities cater for the unique needs of each age- group, while our extensive adventure play-area allows all children to explore the outdoor environment in the surrounds of grassy paddocks, farm animals, ferns and bush.

56 B Mountain Rd Western Heights Rotorua 3015



cm.rotorua@littlelights.co.nz  Monday to Friday

|  |  |
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| (07) 347 7742  (027) 483 6724  http://www.littlelights.co.nz/ | 8am to 4.30pm  Some charges may apply.  No referral required. |

**Family Focus Rotorua**

FSD0004837 Last updated 29/01/2021

Home based support, advocacy, 24hr crisis line, 'listening ear' and education programmes for women and children experiencing domestic violence.

1115 Pukaki Street Rotorua 3010 office@familyfocus.org.nz  9.00am - 5.30pm Monday to Friday.



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| --- | --- |
| (07) 346 2096  http://www.familyfocus.org.nz | Some charges may apply. No referral required. |

## Classification : BFC, EARS, FVSS, OSCAR, PACIFIC, SHSS

**Family Link**

FSD0005996 Last updated 01/04/2021

We support family and whanau who have a loved one experiencing mental unwellness and/or addiction. This includes children from the ages of 6 to 17 who have a parent experiencing mental unwellness and /or addiction. Support is provided either at your own home, or at our offices, or a neutral venue.

Many people find it hard to manage when their loved one becomes unwell, or has been unwell for some time. We are here to help you.

We provide education, support, information and advocacy and the service is free. We cover the area from Waihi Beach in the north to Otamaraukau on the border of Western and Eastern Bays.

We have a library of educational books on mental unwellness and addiction.

We facilitate a monthly support group on the third Thursday which is held at the Papamoa Sports and Recreation Park off Parton Road.

We also facilitate a Family Connections series of workshops for family and whanau who have a loved one experiencing Borderline Personality Disorder.

Historic Village - 17th Avenue West Tauranga 3114



brian@familylink.co.nz  Office open 8.00am - 4.30pm. Monday to Friday

(07) 577 1457 All services free of charge. http://www.familylink.co.nz Referral may apply.

**Family Planning Clinic - Tauranga**

FSD0007025 Last updated 14/09/2020

Family Planning works to promote a positive view of sexuality and to enable people to make informed choices about their sexual and reproductive health and well-being.

Gate Pa Shopping Centre 17 Courtney Road Tauranga



(07) 578 8539  Our drop-in clinics have limited spaces, so it’s

https://www.familyplanning.org.nz/clinics/t first in, first seen. If you don’t have time to wait, auranga make an appointment by calling us.

Some charges may apply. No referral required.

**Family Planning Health Promotion - Rotorua**

FSD0007029 Last updated 23/11/2020

Family Planning works to promote a positive view of sexuality and to enable people to make informed choices about their sexual and reproductive health and well-being.

Level 1, Te Waiariki Trust 1274 Fenton Street Rotorua 3010 healthpromotionrotorua@familyplanning.o  Times vary, please contact provider. rg.nz Some charges may apply.



(07) 347 0703 No referral required.

(027) 539 2478 http://www.familyplanning.org.nz/

**Family Works - Rotorua**

FSD0006497 Last updated 19/02/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

 48 Biak Street Mangakakahi Rotorua 3010

admin.rotorua@fwn.org.nz  Monday to Friday

(07) 349 0990 8.30 am to 5.30 pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/rotorua Referral may apply.

**Family Works - Taupo**

FSD0006498 Last updated 27/04/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Tauhara Wing, Waiora House 129 Spa Road Taupo 3330



admin.rotorua@fwn.org.nz  Monday - Friday

|  |  |
| --- | --- |
| (07) 378 6480 https://www.familyworksnorthern.org.nz/s ervice-centre/taupo      **Family Works - Whakatane** | 8. 30am - 5pm  All services free of charge. No referral required. |
| FSD0006496 | Last updated 19/02/2021 |

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

156 The Strand Whakatane 3120



admin.whakatane@fwn.org.nz  Monday - Friday

(07) 307 1133 8.30 am - 4.30 pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/whakatane No referral required.

**Family Works Tauranga**

FSD0006495 Last updated 20/01/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Hillier Centre 31 Gloucester Road Mt Maunganui Tauranga 3116 admin.tauranga@fwn.org.nz  Monday - Friday



(07) 575 9709 8.30am - 4.30pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/tauranga No referral required.

**Grandparents Raising Grandchildren - Rotorua**

FSD0007061 Last updated 24/08/2020

Providing local support for grandparents and whanau/kin carers in the Rotorua area who are raising their grandchildren/kin full-time.

rotorua@grg.org.nz  Third Monday of each month (022) 059 5107 (starting 20/07/2020) at 9:30am http://www.grg.org.nz Location: Linton Park Community Centre, 16

Kaimahi Place, Pukehangi, Rotorua All services free of charge. No referral required.

**Grandparents Raising Grandchildren - Taupo**

FSD0024010 Last updated 31/08/2020

Providing local support for grandparents and whanau/kin carers in the Taupo area who are raising their grandchildren/kin full-time.

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| taupo@grg.org.nz (07) 377 3539 http://www.grg.org.nz | National Support Office  9:00am - 2:00pm  Monday - Friday  All services free of charge.  No referral required. |

**Grandparents Raising Grandchildren - Turangi**

FSD0024011 Last updated 31/08/2020

Providing local support for grandparents and whanau/kin carers in the Turangi area who are raising their grandchildren/kin full-time.

turangi@grg.org.nz  National Support Office (027) 645 2002 9:00am - 2:00pm

http://www.grg.org.nz/ Monday - Friday

All services free of charge. No referral required.

**Grow Early Childhood Education**

FSD0023586 Last updated 27/07/2020

We’re often described as warm, exuberant, happy and fun - but underlying the playful exterior is a commitment to the care and education of your child.

58 Ashley Place Papamoa 3110



admin@growece.co.nz  7AM–5:30PM Monday to Friday

|  |  |
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| (07) 929 7718 https://www.growece.co.nz      **Home Grown Kids** | Some charges may apply. No referral required. |
| FSD0000591 | Last updated 23/03/2021 |

Under the dedicated care of a Nanny or Home-Based Educator, Home Grown Kids get to do everything that we think kids should do....climbing trees, making scones, pegging washing on the line, collecting the mail and taking neighbourhood walks. Growing up at home also means they get to sleep in their own bed, play with their brothers and sisters (or a small group of others) , and form a special bond with just one educator who really gets to know their needs.

57A Spring Street Tauranga 3110



info@hgk.co.nz  8.30am - 4.30pm Monday to Friday (phone)

|  |  |
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| (0508) 445 437  http://www.homegrownkids.co.nz | Some charges may apply. No referral required. |

**Home Time Childcare - Before, After School and Holiday Programme - Greenpark**

FSD0021290 Last updated 22/01/2021

Home Time - Greenpark provides quality care before, after school and during the holidays for school age children in Tauranga. Our centre is on-site at Greenpark School, Cameron Road. Our programme is written specifically for our children. It is high-interest and age appropriate for children aged 5 through to 13 years.

We see our purpose to provide a wonderful foundation for children as they grow through their schooling and into our community.

Greenpark School 13 Lumsden Street Greerton Tauranga 3112



office@hometime.co.nz  Daily for school terms

(07) 576 0363 Before School 7.15 - 8.45 am

http://www.hometime.co.nz After School 3 - 6 pm

During school holidays

Holiday Programme 8 am - 6 pm

Office Administration

9.00am - 4.00pm Some charges may apply. No referral required.

## Classification : OSCAR

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| **House of Science Tauranga** |  |
| FSD0024405 | Last updated 29/09/2020 |

To give each child an interest in science and technology

671 Cameron Road Tauranga South Tauranga 3112



tauranga@houseofscience.nz  9am-3pm Monday-Friday during school holidays

(07) 571 0711 (excluding public holidays) https://houseofscience.nz/tauranga/ Some charges may apply.

No referral required.

## Classification : OSCAR

**Huria Trust**

FSD0023983 Last updated 29/04/2021

Hauora. Health and social service support, Maori world view of well-being. Non-Clinical services.

ANTENATAL and Parenting-Hei Tiki Pumau Antenatal and Parenting. Maintaining traditional practices, education, information and access support, empowering whanau for positive birth outcomes receiving pepi into loving hands and to celebrate them as the precious taonga they are.

Free to Hapu/pregnant wahine and their supports.

Early Intervention over 60s weekly support and activities group.

Whanau Ora - Support, Information and Advocate for well-being for self and whanau.

Rongoa Maori Mirimiri - Massage services.

Disability Information Advocacy Services.

Nurse Led satellite clinic.

4 Te Kaponga Street Brookfield Tauranga 3110



reception@huriatrust.co.nz  Mon to Fri 9am to 5pm (07) 578 7838 All services free of charge. http://www.huriatrust.co.nz No referral required.

**iCare After School Care**

FSD0024238 Last updated 20/04/2021

iCare has been setup because we deeply care about children and families in our community. We believe that as a Christian community where there is a need, we should do our utmost to help.

After School care is a need. So we are aiming to run a top quality family friendly programme that allows children a place to be safe, cared for and valued. We aim to have supervisors who are invested in best practices, committed to child protection and who desire to see children flourish and thrive. We are passionate about providing a fun, encouraging, safe and meaningful environment for kids. Afternoons are packed with crafts, games and activities including bible lessons and values. We are an OSCAR approved program, making the WINZ subsidy available to eligible families.

Mount Bible Chapel - Monowai Street Arataki Papamoa



admin@icarekids.co.nz  School terms, Mon-Fri, 2.30-5.30pm (021) 078 0036 Some charges may apply. http://www.icarekids.co.nz No referral required.

**Impact Gymsport Academy**

FSD0023388 Last updated 19/02/2021

Impact Gymsport Academy’s primary objective is to provide high quality recreational gymnastics programs and events for children. Our classes are designed to improve each gymnasts motor skills, coordination, physical confidence and self-esteem. In order to achieve this goal our instructors balance their classes with fun yet challenging exercises.

We encourage our gymnasts to excel under all circumstances and offer competitive programs for those children with the interest and determination to meet the skill requirements. We believe that no one should be turned away because of a lack of natural ability, but rather should be encouraged to demonstrate that hard work and discipline produce exciting results.

Impact Gymsport Academy gymnastics club, offering a comprehensive blend of recreational and competitive instruction. Classes are available at all levels, from beginning to competitive.

Pavillion 1, Trust Power Bay Park Arena 82 Truman Lane Mount Maunganui Tauranga 3116 office@impactgymsport.co.nz  Monday 9.30-11.00am - 3.30-8.30pm



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| --- | --- |
| (07) 575 4840 (021) 848 863 http://www.impactgymsport.co.nz | Tuesday 9.30-11.00am - 3.30-8.30pm  Wednesday 9.30-11.00am - 3.30-8.30pm  Thursday 9.30-11.00am - 3.30-8.30pm Friday 9.30-11.00am - 3.30-8.30pm Some charges may apply.  No referral required. |

**Inspired Kindergartens and Home Based Education**

FSD0022997 Last updated 19/10/2020

Inspired Kindergartens and Home Based Education offers quality preschool education to over 1300 children through its network of 24 kindergartens and home based education services. We have kindergartens between Whangamata in the north and Murupara in the south-east while our home based services operate between Whitianga and Taup.

Formerly known as Tauranga Region Kindergartens Inc – Ng Khungahunga Manawanui - we are one of New Zealand's largest and longest serving early childhood education providers.

We offer OSCAR approved programmes.

First Floor 34 Chapel Street Tauranga 3110



office@ikindergartens.nz  Office: 9am - 4:30pm Monday - Friday

(07) 578 0552

(0800) 250 052 Kindergartens and Home Based Services times

http://inspiredkindergartens.nz/ vary please contact directly Some charges may apply. No referral required.

**iThink Psychology**

FSD0022722 Last updated 25/03/2021

Registered Psychologist offering support to Adolescents, Adults and Couples. Therapy for depressive and mood concerns (including Postnatal and Bipolar), Anxiety (including General, Social, Phobias and Obsessive Compulsive), Self Harming, Relationships, Adjustment Concerns, Bullying, Assertiveness Training, Building Confidence and Self Esteem, Stress Management and Relaxation.

63 Seventh Avenue Tauranga 3110



info@ithinkpsychology.nz  Monday to Friday 8:00am to 5:00pm. After

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| (07) 578 2268 http://www.ithinkpsychology.nz | hours available by request.  Some charges may apply.  No referral required. |

**Jezreel Womens Support Home**

FSD0018412 Last updated 15/02/2021

Jezreel is a shared home offering a safe supportive space for women and their children. We promote healthy life choices through providing opportunities for Life Skills training and strong support networks.

We aim to provide long term relational support as part of a Transformational Community.

jezreelhouse@xtra.co.nz  7 days a week (07) 308 4238 Some charges may apply.

No referral required.

**Katikati Community Centre**

FSD0017232 Last updated 24/01/2021

We offer OSCAR approved after school care at Katikati Primary School and School Holiday programmes at Katikati Community Centre and Katikati College

Katikati Community Centre - Heart of our Community Manawa t ttou Hapori

Vision is: Katikati is a thriving community where everyone feels supported and connected

Mission is: A centre for inspiration, wellbeing, growth and enjoyment

The Katikati Community Centre has been servicing a small but rapidly growing, diverse population for over 25 years. It is an information, support and activity centre linking our rural community with social and health services and also provides a broad range of programmes and activities. These include adult and community education classes, expos, seminars and involvement with youth. The programmes and activities are well attended, and well loved by the community.

45 Beach Road Katikati 3129



info@katikaticommunity.nz  Office is open 8.30am - 4.30pm Monday to

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| (07) 549 0399  http://www.katikaticommunity.nz | Friday  Some charges may apply.  Referral may apply. |

## Classification : OSCAR

**Kawerau Teen Parent Education Centre**

FSD0002963 Last updated 16/07/2020

Provides quality secondary education to teen parents in a supportive environment in a range of subjects. Students are able to complete NCEA at levels 1, 2, and 3 and can access some tertiary providers by distance.

TPEC, Tarawera High School 120 River Road Kawerau 3127



tpec@tarawera.school.nz  School hours during term time.

(07) 323 8400 All services free of charge.

(07) 323 6553 No referral required.

**Kelly Club Taupo**

FSD0024049 Last updated 20/09/2020

Kelly Club childcare OSCAR approved programmes focus on giving children aged between 5 and 12 the opportunity to do things they enjoy in a safe, supportive and encouraging environment. Kelly Club programmes are packed with variety to entertain and inspire children. Programmes are full of exciting activities and trips that will guarantee your children have a great time!

Taupo Primary School 1 Tamamutu St Taupo 3330



taupo@kellyclub.co.nz  Monday-Friday 7am-8-30am Before school care (021) 195 0139 and 3-6pm after school care. http://www.kellyclub.co.nz Holiday programme 7am-6pm.

Some charges may apply. No referral required.

## Classification : OSCAR

**Kelly Club Westbrook**

FSD0024393 Last updated 24/11/2020

Kelly Club childcare OSCAR approved programmes focus on giving children aged between 5 and 12 the opportunity to do things they enjoy in a safe, supportive and encouraging environment. Kelly Club programmes are packed with variety to entertain and inspire children. Programmes are full of exciting activities and trips that will guarantee your children have a great time!

 Westbrook School 362 Malfroy Road Pomare Rotorua 3015

westbrook@kellyclub.co.nz  Monday-Friday 7am-8-30am Before School Care (021) 079 7737 and 3-6pm After School Care. Holiday

(09) 427 9377 Programme 7am-6pm. http://www.kellyclub.co.nz Some charges may apply.

No referral required.

## Classification : OSCAR

**Kids Camp @ Lakes Ranch**

FSD0024370 Last updated 12/10/2020

Kids Camp @ Lakes Ranch runs fun-filled, memory-making Holiday Programmes each School Holiday break. We are a residential, activity based Christian Kids Camp. We offer a huge variety of activities from archery to kayaking, horse-riding to go-karts and so much more.

79 Lake Rotokawau Road Tikitere Rotorua 3074



office@lakesranch.org.nz  7 days a week, 365 days a year. Kids Camp (07) 350 3010 runs first week of each School Holidays during http://lakesranch.org.nz the school year and early January in the

Christmas break.

Some charges may apply. No referral required.

**Kids Inc Oscar**

FSD0020542 Last updated 24/03/2021

We provide safe, fun & affordable B4 / After school care & Holiday Programmes for 5 to 13 year olds. We have a dedicated team of wonderful Supervisors and offer well resourced, fun OSCAR approved programmes.

Brookfield Primary School 20 Millers Road Brookfield Tauranga 3110



info@kidsinc.co.nz  B4 School - 7.00 - 8.35 am

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| (021) 236 9723 (022) 543 7462 http://www.kidsinc.co.nz | After School - 2.30 - 5.45pm (pickup service for  Bethlehem Primary)  Holiday Programme - 7.30am - 5.45pm Some charges may apply.  No referral required. |

## Classification : OSCAR

**Kidz Need Dadz Bay of Plenty**

FSD0015084 Last updated 10/08/2020

Supporting father/child relationships.

Support for fathers, new fathers, separated fathers, step fathers.

Supervised Contact.

Educational Programmes.

538 Fraser Street Greerton Tauranga



tauranga@knd.org.nz  Office 9am to 4pm Monday-Friday

(07) 571 0379 Peer Support Meetings for Dads 7.00pm

(027) 596 5021 Tuesdays

http://www.knd.org.nz/ Pps and Ppis Playgroup Mondays 9.30am to

11.30am

Supervised contact by appointment only Some charges may apply. No referral required.

**Kidz World Kidz Club**

FSD0021606 Last updated 08/09/2020

Kidz World Kidz Club Out of School Care. We provide excellent Before School, After School and Holiday Programmes.

1 Rutland St Utuhina Rotorua 3015



kw.kc@hotmail.com  7:30am to 9am and 3pm to 5:30pm during the

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| (07) 348 3185 (027) 404 4445 http://www.kidzworldkidzclub.com | School Term.  7:30am to 5:30pm during the School Holidays.  Some charges may apply.  No referral required. |

## Classification : OSCAR

**Kinesis Events**

FSD0024058 Last updated 18/10/2020

We provide OSCAR approved Before and After School care programmes, Holiday programmes and event activities and children's parties.

Lower Cottage 108D Plummer Road Whakamarama, RD1 Tauranga 3179 lee@kinesisevents.co.nz  Mon - Fri 0700 - 1800 (027) 415 7654 Some charges may apply.



(027) 746 0041 No referral required. http://www.kinesisevents.co.nz

## Classification : OSCAR

**Lakes Performing Arts Company**

FSD0023927 Last updated 29/03/2021

Lakes Performing Arts Company offers a range of services within Performing arts through the

Community, schools and after school activities (including OSCAR approved holiday programmes). We are able to provide lessons and workshops on all areas of Performing Arts by experienced professional performers, choreographers and teachers.

Based in Rotorua, we work together with schools to create tailor made packages to suit your student’s requirements. Not only do we provide preschool classes, extracurricular activities, private lessons and workshops but we also offer itinerant services within primary, intermediate and secondary schools. We can assist with NCEA achievement standards and scholarship work. Our classes are designed to be fun and educational, and we aim to create a love of the arts in all our students.

We have classes and workshops which are guaranteed to suit every age and level of performance.

Level 2 1215 Hinemoa Street Rotorua 3010



info@lakesperformingarts.com  8.30am – 5.00pm (Monday-Friday)

(022) 531 5833 Some charges may apply. http://www.lakesperformingartscompany.c No referral required. om

## Classification : OSCAR

**Lavender House Ltd**

FSD0022620 Last updated 01/09/2020

To provide quality OSCAR care for children in the Tauranga area.

10 Yatton St Greerton Tauranga 3112



happyaslarry@xtra.co.nz  Before School: 6:30-9:00 a.m

(07) 543 2575 After School: 2:30-6:00 p.m (020) 4145 9800 Holidays: 6:30 a.m-6:00 p.m https://www.facebook.com/Mclarenfalls/ Some charges may apply. No referral required.

## Classification : OSCAR

**Li'l Champs Early Learning Centre**

FSD0022538 Last updated 23/12/2020

We are a small privately owned centre in the heart to Tauranga. We provide quality care and a programme that gives children educational opportunities through play and teacher lead activities that helps them to grow and learn while having fun.

We offer discounted rates to help support our families, including 20 hours free for 3yr olds and 30 hours free for 4-5yr olds (conditions apply.)

154 Fraser Street Tauranga South Tauranga 3112



tauranga@lilchamps.co.nz  We are open Monday to Friday

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| (07) 578 7744 (022) 306 5946 http://www.lilchamps.co.nz/ | 7:30am - 5:30pm  Some charges may apply.  No referral required. |

**Little Sprouts Montessori Preschool**

FSD0022975 Last updated 05/10/2020

At Little Sprouts Montessori Preschool we educate children from the age of 9 months up to 6. We are a small friendly center where each child is known by all staff and children. From the moment a child walks through the gate they begin learning new skills, develop new relationships with teachers and peers and extend their capabilities. Meaningful activities that follow the Montessori philosophy are introduced to encourage exploration, curiosity, concentration and independence.

Even our youngest children show great respect and pride in their activities. We have two classrooms with purposeful materials designed for each of the age groups. The older children learn compassion and caring for younger children and the younger children benefit by having older role models to learn from. So if you want your child cared for in a safe, friendly and educational environment with lots to explore then Little Sprouts maybe for you. We offer flexible hours and sessions that will suit most families.

72 Domain Road Whakatane 3120



sprouts@xtra.co.nz  8am till 4pm Monday to Friday

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| --- | --- |
| (07) 308 9155 (027) 316 3633 http://www.littlesproutspreschool.co.nz      **Mana Social Services Trust** | Some charges may apply. No referral required. |
| FSD0004937 | Last updated 09/11/2020 |

Mana Social Services Trust is a Maori Provider. We offer social work support, a wide range of counselling, and a variety of other services and programmes including Court restorative justice free of charge.

Ground Floor 1231 Haupapa Street Rotorua 3040



mana.reception@outlook.com  9.00am - 4.30pm Monday to Friday (07) 348 6191 All services free of charge.

Referral may apply.

## Classification : FVSS

**Manaaki Ora Trust Tipu Ora**

FSD0004844 Last updated 21/08/2020

We aim to improve the health, education and social outcomes for children and their families. We are a free child centred, family focused, home based centre.

We are also a private training establishment providing NZQA accredited National Certificate in Hauora Maori and National Diploma in Whanau Ora.

 Head Office, Tunohopu Health Centre 16-20 Houkotuku Street Ohinemutu Rotorua 3010

referralhub@manaakiora.org.nz 

(0800) 348 2400 (07) 348 3598 http://www.tipuora.org.nz

## Classification : EARS, YS

**Matata Blue Light**

FSD0020603

Monday to Friday, 8.30am - 5pm.

Elder Abuse Response Service: available to Taupo, Turangi, Western & Eastern BOP.

All services free of charge. Referral may apply.

Last updated 04/08/2020

Matata Blue Light Ventures was established in August 2007 by local police that recognized a need for positive youth intervention. This initiative is designed to:

Reduce the incidents of young people becoming an offender or victim of crime.

Encourage better relations between young people and police, their parents and the community.

Build safer communities.

Build young peoples self esteem.

Develop leadership skills with local youth.

This is achieved by organizing and implementing a variety of supervised sporting, educational and cultural activities and events in an environment free from alcohol, drugs and violence. These activities also offer young people positive lifestyle alternatives and strategies to gain self esteem, self confidence, leadership qualities and life skills.

31 Wilson St Matata Whakatane 3194



matatabluelightnz@yahoo.co.nz  8am - 5pm Mon - Fri (027) 365 4537 All services free of charge.

(027) 323 5194 No referral required.

https://www.facebook.com/matata.blueligh t

**Merivale Community Centre**

FSD0016462 Last updated 23/07/2020

The purpose of Merivale Community Centre is to achieve a thriving, vibrant community realising its potential where people are safe, connected, and making healthy choices for themselves, their whnau and their community.

We provide a variety of social services and programmes to support whnau and individuals. These range from social work support, budgeting advice, counselling, referral and advocacy support, peer support groups and well-being programmes, or sometimes just having a cup of tea and lending an ear.

We have a particular focus on tamariki and rangatahi. We have a range of youth development programmes that help build relationships of trust and aim to support their learning and growth.

We serve as a hub, to bring together the support and information that people need, in a safe, nonjudgmental environment.

10 Kesteven Avenue Merivale Tauranga



manager@merivale.org.nz  9.00 am to 5.00 pm Monday to Friday

(07) 578 6450 All services free of charge. http://merivalecommunity.org No referral required.

## Classification : OSCAR

**MiCamp Trust**

FSD0017397 Last updated 03/08/2020

Throughout the year, MiCamp operates eight school holiday camps (OSCAR approved) and two leadership camps at two beautiful sites, MiCamp Taupo and MiCamp Whakamaru.

Our aim is to provide an integrated experience for all participants in a fun and safe environment and our desired result is to influence our community in a positive way, growing individuals and at the same time building strong community and family links. Our skilled team provides services and activities that maintains a focus on learning and improving within the boundaries of our Christian faith.

100 Rawhira Road Turangi 3382



manager@micamp.co.nz  Childrens Holiday camps are provided during

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| (07) 386 7967 http://www.micamp.co.nz | every school holiday.  Some charges may apply.  Referral may apply. |

## Classification : OSCAR

**Mid Island Gym Sports**

FSD0022848 Last updated 29/01/2021

OSCAR approved Holiday programmes are delivered all year round in our fun and unique environment, offering an array of different activities suitable for all children. We are a gymnastics and trampolining club based in Rotorua. We deliver recreation gymnastics and trampolining to school and pre-school children along with competitive trampoline, tumbling and gymnastics. We also offer Parkour and Trapeze.

60 Te Ngae Road Victoria Rotorua 3010



accounts@migs.co.nz  Mon-Fri 8.30am-8.00pm (07) 349 3108 Some charges may apply. http://www.migs.co.nz No referral required.

## Classification : OSCAR

**Minnows Kindergarten**

FSD0023079 Last updated 09/04/2021

We provide care and education to children 3 month - 6 years

3 Margaret Place Omokoroa Tauranga 3114



minnows@xtra.co.nz  7.30am - 5.30pm weekdays

(07) 548 2040 Some charges may apply.

(022) 342 1175 No referral required. https://minnows.co.nz/

**Multiples Bay of Plenty**

FSD0007719 Last updated 22/09/2020

To collaborate with Multiples NZ, and local BOP support providers, so as to provide effective, relevant and ongoing support to our community of parents, caregivers, siblings, twins, triplets and higher order multiples.

 5 Freeburn Road Pyes Pa Tauranga 3112

|  |  |
| --- | --- |
| president@multiplesbop.org.nz  (0800) 489 467 http://www.multiplesbop.org.nz      **Nga Kakano Foundation** | Any day 9am-5pm  0800 4TWINS  Some charges may apply. No referral required. |
| FSD0020123 | Last updated 09/02/2021 |

Nga Kakano Family Health Services provide a range of services. They are: Smoking Cessation, Diabetes Self Managment, Education Programmes, Mental Health & Addictions services (group sessions, 1-1 or a combination of both for youth and adults), Asthma, Tamariki Ora, Whanau Ora, Kuia/Kaumatua.

A GP clinic is also available for clients to access.

level 1 50 Jellicoe St Te Puke 3119



info@ngakakano.org.nz  Monday-Friday 9am-5pm

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| --- | --- |
| (07) 573 0660 http://www.ngakakano.org.nz/ | Some charges may apply. No referral required. |

**Ngati Awa Social and Health Services**

FSD0002958 Last updated 30/03/2021

Provides social, health and education services to Ngati Awa and the wider community within the Ngati Awa rohe (Eastern Bay of Plenty District).

15 Golf Links Road Whakatane 3191



enquiries@nash.org.nz  Monday to Friday 8.00am - 5.00pm.

(07) 306 0096 Some charges may apply. http://www.nash.org.nz Referral may apply.

## Classification : THP

**Ngongotaha Out of School Care Programme**

FSD0022124 Last updated 26/08/2020

To provide a safe and fun out of school care service to children in the Ngongotaha area.

Ngongotaha Community Hall - School Road Ngongotaha Rotorua 3010



(021) 107 5141  Monday to Friday 3.00 - 5.30pm (school term

(021) 948 638 time only)

Some charges may apply. No referral required.

## Classification : OSCAR

**Open Home Foundation (OHF) - Bay of Plenty**

FSD0007286 Last updated 27/10/2020

Our Mission is to provide quality child centred family focused Christian social services. The Open Home Foundation is a Christian Child and Family Support Service that works within the provisions of the Children, Young Persons and Their Families Act (1989). We have 14 centres throughout NZ and we provide quality services for children, young people and their family/whanau.

14A Elder Lane Bethlehem Tauranga 3110



bayofplenty@ohf.org.nz  8.30am - 5pm Monday to Friday

(07) 579 2840 All services free of charge. http://www.ohf.org.nz/ Referral may apply.

**Open Home Foundation (OHF) - Rotorua**

FSD0007287 Last updated 27/10/2020

Our Mission is to provide quality child centred family focused Christian social services. The Open Home Foundation is a Christian Child and Family Support Service that works within the provisions of the Children, Young Persons and Their Families Act (1989). We have 14 centres throughout NZ and we provide quality services for children, young people and their family/whanau.

1239 Haupapa Street Rotorua rotorua@ohf.org.nz (07) 348 8009 http://www.ohf.org.nz/



8.30am - 5pm Monday to Friday Some charges may apply. No referral required.

**Opeys Oscar**

FSD0022216 Last updated 19/04/2021

We provide OSCAR approved Before & After School programmes for the children that attend the Otumoetai Primary School.

9 Darraghs Road Brookfield Tauranga 3110



opeys@ikindergartens.nz  Daily: 7.15am-8.30am & 3pm-5.30pm

(07) 576 4649 Some charges may apply. http://www.opeys.org.nz No referral required.

## Classification : OSCAR

**Opotiki Community Childcare Centre Inc (OSCAR Provider))**

FSD0021234 Last updated 22/10/2020

We provide care and education for pre-schoolers and also an afterschool and school holiday programme for children aged from 5 - 13 years. OSCAR Provider

115 Wellington Street Opotiki 3122



oposhazam@xtra.co.nz  7.45 am - 5.00 pm Monday to Friday

(07) 315 8364 Some charges may apply. (027) 863 5182 No referral required.

## Classification : OSCAR

**Opotiki Community Health Services**

FSD0001621 Last updated 21/12/2020

Aims to provide preventative education on child and family health.

32A King Street Opotiki 3122



(07) 315 8500 

Monday to Friday 8 am - 5 pm.

Some charges may apply. No referral required.

**Oranga Tamariki-Ministry for Children, Rotorua**

FSD0006962 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

1207 Pukuatua Street Rotorua 3010 contact@ot.govt.nz  If you're overseas:



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| (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/ | Call +64 9 912 3820  All services free of charge.  No referral required. |

**Oranga Tamariki-Ministry for Children, Taupo**

FSD0006964 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

77 Heu Heu Street Taupo 3330 contact@ot.govt.nz  If you're overseas:



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| (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/ | Call +64 9 912 3820  All services free of charge.  No referral required. |

**Oranga Tamariki-Ministry for Children, Tauranga**

FSD0006960 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

78-96 Grey Street Tauranga 3110 contact@ot.govt.nz  If you're overseas:



|  |  |
| --- | --- |
| (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/ | Call +64 9 912 3820  All services free of charge.  No referral required. |

**Oranga Tamariki-Ministry for Children, Whakatane**

FSD0006961 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

1st Floor, WINZ Building - Pyne Street Whakatane 3120



contact@ot.govt.nz  If you're overseas:

(0508) 326 459 Call +64 9 912 3820

(0508) FAMILY All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Parent to Parent New Zealand Inc - Central Lakes District**

FSD0007301 Last updated 27/07/2020

Parent to Parent is a support and information network for parents who have children and family memebers with a disability, health impairment or special needs. Support is provided voluntarily by trained Support Parents who have children with the same or similar needs.

|  |  |
| --- | --- |
| centrallakes@parent2parent.org.nz  (027) 808 3952 (0508) 236 236 http://www.parent2parent.org.nz | Mon to Thu 8.30am - 2:30pm  If the matter is urgent attention, please contact National Office on 0508 236 236 All services free of charge.  No referral required. |

**Parent to Parent New Zealand Inc - Coastal Bay of Plenty**

FSD0007300 Last updated 27/01/2021

Parent to Parent is a support and information network for parents who have children and family members with a disability, health impairment or special needs. Support is provided voluntarily by trained Support Parents who have children with the same or similar needs.

|  |  |
| --- | --- |
| coastalbop@parent2parent.org.nz  (027) 808 3945 (0508) 236 236 http://www.parent2parent.org.nz | Monday to Friday 9.00am to 2pm  If the office is unattended please leave a message and your call will be returned.  All services free of charge.  No referral required. |

**Parents Centre New Zealand Inc - Rotorua**

FSD0007352 Last updated 17/12/2020

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

1306-1312 Amohia Street Rotorua 3010



Rotorua@parentscentre.org.nz  Monday - Friday

http://www.parentscentre.org.nz/rotorua Some charges may apply. No referral required.

**Parents Centre New Zealand Inc - Taupo**

FSD0007358 Last updated 26/04/2021

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

67 Heuheu Street Taupo 3330



taupo@parentscentre.org.nz  We have an answerphone service which is

(07) 378 4995 cleared regularly.

(027) 644 7222 All services free of charge. http://www.parentscentre.org.nz/taupo No referral required.

**Parents Centre New Zealand Inc - Tauranga**

FSD0007351 Last updated 18/04/2021

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

Building Number 29, Village on 17th, 29 17th Avenue West Tauranga



taurangapc@xtra.co.nz  The centre is open when a course is running.

http://www.parentscentre.org.nz Contact via email.

All services free of charge. No referral required.

**Pirirakau Hauora Charitable Trust**

FSD0008359 Last updated 20/11/2020

We are a Kaupapa Maori hapu-based Health and Social Services organisation with a rural location, catering to all ages. Pirirakau Hauora coordinates and delivers its services in line with the philosophy of Te Whare Tapa Wha. We strive to provide and promote services that will achieve wellbeing for Maori, whanau, hapu and the wider community. We welcome new clients and all personal information and/or enquiries will be treated strictly confidential as per the Privacy Act 1993.

3 Lochhead Road Te Puna Tauranga 3176 manager@pirirakauhauora.org.nz  Monday - Friday 8am - 4.30pm.



(07) 552 4573 Some charges may apply. http://www.pirirakauhauora.org.nz Referral may apply.

## Classification : OSCAR

**Play Tiime - Matua Community Hall**

FSD0023971 Last updated 22/06/2020

We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs with a high level of staff engagement. Your children will feel valued and special during their time with us, while their safety is of paramount importance. Play Time OSCAR approved Before and After school care and Holiday programmes are interesting and stimulating with a variety of age-appropriate activities to engage different personalities, energy levels, genders, cultures and ages.

We also offer a BSC drop off service & ASC pick up service to Bellevue school.

110 Levers Road Matua Tauranga 3110



admin@play-time.co.nz  Monday to Friday

(021) 191 9222 BSC: 7.00am to 8.30am - Drop off Matua and

(021) 998 979 Bellevue schools

http://www.play-time.co.nz ASC: 2.45pm to 6.00pm - Pick up Matua and

Bellevue schools

HP: 7.30am to 6pm - Operates from Otumoetai

Primary school

Some charges may apply. No referral required.

## Classification : OSCAR

**Play Tiime - Papamoa Community Centre**

FSD0021272 Last updated 22/06/2020

We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs with a high level of staff engagement. Your children will feel valued and special during their time with us, while their safety is of paramount importance. Play Time OSCAR approved Before and After School Care and Holiday programmes are interesting and stimulating with a variety of age-appropriate activities to engage different personalities, energy levels, genders, cultures and ages.



15 Gravatt Road Papamoa Beach Papamoa 3118

admin@play-time.co.nz (021) 998 979 (021) 191 9222 http://www.play-time.co.nz

## Classification : OSCAR

**Play Time - Fairhaven**

Monday to Friday

BSC: 6.45am to 8.45am

ASC: 2.30pm to 6.00pm

HP: 7.30am to 6pm

Some charges may apply. No referral required.

FSD0023182 Last updated 22/06/2020

Play Time After School and Holiday Fun is an independent OSCAR provider based in the Bay of

Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

Fairhaven School 120 Boucher Avenue Te Puke 3119



admin@play-time.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (021) 998 979 (021) 191 9222 https://www.play-time.co.nz    **Classification : OSCAR** | BSC: 7.00am to 8.30am  ASC: 3.00pm to 6.00pm  HP: 7.30am to 6pm  Some charges may apply.  No referral required. |

**Play Time - Otumoetai Primary School**

FSD0023972 Last updated 22/06/2020

Play Time After School and Holiday Fun is an independent provider based in the Bay of Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

OSCAR approved.

Otumoetai Primary School 236 Otumoetai Rd Tauranga 3110



admin@play-time.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (021) 998 979 (021) 191 9222 http://www.play-time.co.nz    **Classification : OSCAR** | Holiday Programme only: 7.30am to 6pm Some charges may apply.  No referral required. |

**Play Time - Papamoa Sports & Recreation Centre**

FSD0023970 Last updated 22/06/2020

We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs with a high level of staff engagement. Your children will feel valued and special during their time with us, while their safety is of paramount importance. Play Time OSCAR approved Before and After school care and Holiday programmes are interesting and stimulating with a variety of age-appropriate activities to engage different personalities, energy levels, genders, cultures and ages.

80 Alice Lane Papamoa Beach Papamoa 3118



admin@play-time.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (021) 191 9222 (021) 998 979 http://www.play-time.co.nz    **Classification : OSCAR** | ASC: 2.30pm to 6.00pm - Pick ups from  Papamoa Primary, Te Akau ki Papamoa and  Golden Sands schools  HP: 7.30am to 6pm - All school welcome Some charges may apply.  No referral required. |

**Play Time - Queen Elizabeth Youth Centre**

FSD0023903 Last updated 22/06/2020

We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs with a high level of staff engagement. Your children will feel valued and special during their time with us, while their safety is of paramount importance. Play Time OSCAR approved Before and After school care and Holiday programmes are interesting and stimulating with a variety of age-appropriate activities to engage different personalities, energy levels, genders, cultures and ages.

71 Eleventh Avenue Tauranga 3110



admin@play-time.co.nz  Play Time Holiday Programmes only are offered

(021) 998 979 from this site

(021) 191 9222 Monday to Friday

http://www.playtime.co.nz HP: 7.30am to 6pm

Some charges may apply. No referral required.

## Classification : OSCAR

**Play Time Arataki**

FSD0023950 Last updated 22/06/2020

Play Time After School and Holiday Fun is an independent provider based in the Bay of Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

OSCAR approved.

1 Zambuk Way Mount Maunganui 3116



admin@play-time.co.nz  BSC: 6.45am to 8.45am -Drop offs offered to

(021) 998 979 Tahatai and Te Akau ki Papamoa schools (021) 191 9222 ASC: 2.30pm to 6.00pm -Pick ups offered from http://www.play-time.co.nz Omanu, Matapihi & Mount Int schools

HP: 7.30am to 6pm

Some charges may apply. No referral required.

## Classification : OSCAR

**Play Time Golden Sands**

FSD0023848 Last updated 22/06/2020

Play Time After School and Holiday Fun is an independent OSCAR provider based in the Bay of

Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

We offer After school care from our site at Play Time sports and rec centre. We transport children to the centre after school. Holiday programmes are run from the GSS school multi-purpose space.

26 Golden Sands Drive Papamoa Beach Tauranga 3118



admin@play-time.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (07) 998 979 (021) 191 9222 https://www.play-time.co.nz | ASC: 2.30pm to 6.00pm (At Papamoa Sports &  Rec centre)  HP: 8.00am to 5.30pm (At GSS) Some charges may apply.  No referral required. |

## Classification : OSCAR

**Play Time Limited**

FSD0024561 Last updated 05/05/2021

Play Time After School and Holiday Fun is an independent provider based in the Bay of Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

OSCAR approved.

Greenpark School 13 Lumsden Street Greerton Tauranga 3112 admin@play-time.co.nz  Monday to Friday



|  |  |
| --- | --- |
| (021) 191 9222 (021) 998 979 http://www.play-time.co.nz    **Classification : OSCAR**    **Play Time Matua/Bellevue** | Before school care: 7.15am to 8.45am  After school care: 3pm to 6pm  Holiday Programme only: 7.30am to 6pm Some charges may apply. No referral required. |
| FSD0023181 | Last updated 22/06/2020 |

Play Time After School and Holiday Fun is an independent OSCAR provider based in the Bay of

Plenty. We provide a fun, friendly, caring, structured and respectful environment for children aged 5 – 13 yrs. Your children will feel valued and special during their time with us, while their safety is of paramount importance.

We drop off & pick up for before and after school care for Bellevue School.

110 Levers Road Matua Tauranga 3110



admin@play-time.co.nz  Monday to Friday

(021) 998 979 BSC: 7.00am to 8.45am (021) 191 9222 ASC: 2.45pm to 6.00pm

https://www.play-time.co.nz HP: 7.00am to 6pm

Some charges may apply. Referral may apply.

## Classification : OSCAR

**Playtopia OSCAR Programmes**

FSD0021282 Last updated 14/08/2020

Playtopia Playland provide OSCAR approved Before, After School and School Holiday

Programmes of up to 10 hours per day with arts, crafts, games and excursions. Each programme is carefully planned to meet the needs, abilities and interests for children's age.

2 Ti Street Victoria Rotorua 3010



playtopiarotorua@gmail.com  After School Care from 3pm - 6pm.

|  |  |
| --- | --- |
| (07) 350 1341 http://www.playtopia.co.nz    **Classification : OSCAR** | School Holiday Care from 8am - 6pm.  Some charges may apply.  No referral required. |

**Plunket - BOP/Lakes/Gisborne Area Office**

FSD0007436 Last updated 30/04/2021

Plunket believes in supporting the development of healthy families. All families with children under age five are welcome to use Plunket services and more than ninety percent of New Zealand families choose to use Plunket to help them care for their young children.

Plunket Centre 471 Devonport Road Tauranga 3112



bop.admin@plunket.org.nz  8am - 4.30pm Monday to Friday.

(07) 578 7811 All services free of charge. http://www.plunket.org.nz No referral required.

**Plunket - Waihi Beach**

FSD0005212 Last updated 03/08/2020

Plunket believes in supporting the development of healthy families. All families with children under age five are welcome to use Plunket services and more than ninety percent of New Zealand families choose to use Plunket to help them care for their young children.

 24 Haszard Street Waihi 3610

|  |  |
| --- | --- |
| waikato.admin@plunket.org.nz  (07) 839 5709 http://www.plunket.org.nz      **Plunket - Whakatane** | Opening hours: Mondays, Wednesdays and  Thursdays  All services free of charge. No referral required. |
| FSD0002954 | Last updated 06/07/2020 |

Plunket aims to provide a professional and caring well child and family / whanau service. Plunket offers information, support and development assessments of your child at varying stages between birth and 5 years. Services are free.

10 Victoria Avenue Whakatane 3159



(07) 578 7811  All services free of charge.

(0800) 933 922 No referral required. http://www.plunket.org.nz

**Pregnancy Choice**

FSD0023343 Last updated 09/11/2020

To provide information and support to women facing an unplanned pregnancy. Our centre in Tauranga also offers free pregnancy testing, pregnancy support group, young mothers support group and a post abortion healing programme.

3/174 Eleventh Ave Tauranga 3110



mail@pregnancychoice.org.nz  Pregnancy Centre open Monday to Friday 9am -

|  |  |
| --- | --- |
| (07) 571 0984 (0800) 773 424 http://pregnancychoice.org.nz      **Pregnancy Help Inc - Taupo** | 4pm & Saturday 10am - 1pm Some charges may apply. No referral required. |
| FSD0007399 | Last updated 30/03/2021 |

We are a free confidential service, that supports the wellbeing of pregnant and recently pregnant women, parents, caregivers and their families/whanau by providing information and practical support with Care, Concern and Confidentiality.

Above Inspire Church 65 Lakewood Drive Taupo 3330



taupo@pregnancyhelp.org.nz  Monday, Tuesday, Thursday, Friday 9.00am -

(07) 377 6071 2.00pm

http://www.pregnancyhelp.org.nz All services free of charge.

No referral required.

**Raizem Homebased Care and Education**

FSD0022399 Last updated 29/07/2020

We are a Maori based service who:

* provides Care and Education to all children with a huge focus on children from low sociobackgrounds. We advocate that every child is entitled to an education regardless of social status and background;

* seeks out potential Educators to provide, Care and Education to families. Educators must meetall criteria requirements to qualify, ie: Service registration, Police Vet, Home-Safety check, referee checks and First Aid training. Are provided with Professional Support to assist in the provision of a quality service and are supported to gain further Early Childhood training and/or qualifications.

3 Sunline Place Ngongotaha Rotorua 3010



raizem.ltd@gmail.com  Available from 6.30am - 7.00pm

(027) 211 1576 Monday to Friday.

Some charges may apply. No referral required.

**REAP - Central Plateau**

FSD0002234 Last updated 21/09/2020

Central Plateau REAP is a not-for-profit lifelong learning NGO that delivers a variety of educational and family support programmes that redress the disadvantages experienced by rural dwellers in accessing the range and depth of activities and services enjoyed by their urban counterparts.

We deliver Early Childhood, School and Adult Community Education programmes.

Central Plateau REAP also provides family education and support programmes, including a Male

Mentor programme for men wanting support and guidance in their parenting and partnering roles.

We deliver Strengthening Families for Taupo and Turangi and SKIP (Strategies with Kids

Information for Parents) and the Taupo Violence Intervention Network for

Taupo/Turangi/Mangakino. REAP also runs the Central Plateau Schools Attendance Service and Intensive Literacy and Numeracy. CP REAP developed Taupo’s first ISP and still provides various internet services including High Speed Wireless Broadband for isolated rural areas.

73 Titiraupenga Street Taupo 3351



reception@reap.org.nz  9.00am-5.00pm, Monday- Thursday.

(07) 378 8109

http://www.reap.org.nz 9.00am- 3pm Friday.

Some charges may apply. Referral may apply.

## Classification : FVSS

**Riding For Disabled - Tauranga**

FSD0022165 Last updated 17/07/2020

Tauranga RDA Equestrian Therapy Centre provides therapeutic horse related activities for children and adults with physical, mental, cognitive, social or behavioural needs. This includes horse riding, horsemanship and vocational skills.

44 Ngapeke Road Welcome Bay Tauranga 3175



info@taurangarda.co.nz  Mon - Fri 9am - 3.30pm (07) 544 1899 Some charges may apply. http://taurangarda.co.nz No referral required.

**RiseDance Co**

FSD0017824 Last updated 21/01/2021

Rise Dance Co offers fun, relaxed dance and fitness classes for preschoolers to adults throughout

Tauranga, Mount Maunganui, Papamoa and Rotorua. We are also the leading provider of Zumba

Fitness classes in Tauranga. We have something for everyone, seven days a week. We are OSCAR approved for dance based school holiday programmes at our venue in Otumoetai. 139 Totara Street Mount Manganui Tauranga 3116



admin@risedance.nz  Some charges may apply.

(07) 573 3300 No referral required. http://www.risedance.nz

## Classification : OSCAR

**Rotovegas Youth Health**

FSD0015016 Last updated 03/08/2020

Free health service for 15-24 years improving health access. General medical, sexual health, and contraception.

6 Te Ngae Road Rotorua



(07) 343 1013  Monday 10.00am-5pm, Tuesday 10.00am-6pm,

|  |  |
| --- | --- |
| http://rotoruayouthcentre.org/      **Sands Bay of Plenty** | Wed 10.00am-5pm, Thurs 10am-5.00, Friday  10am-4.30pm  All services free of charge. No referral required. |
| FSD0008155 | Last updated 01/09/2020 |

We are a voluntary, parent-run, non-profit organisation set up to support parents and families who have experienced the death of a baby at any stage during pregnancy, as a baby or infant.

If your baby has recently died, we extend our heartfelt sympathies to you. Many of our Sands members can relate to the feelings you are experiencing right now and we sincerely hope to be of some help to you over the following hours, days, months or years.

Most of our members/supporters are also bereaved parents. While we do not know exactly how you are feeling, we have been in similar circumstances. We offer empathy and understanding. We are not counsellors and do not give formal advice but we do offer an opportunity and environment to share experiences, to talk and to listen. We promote awareness, understanding and support for those dealing with the death of a baby at any stage in pregnancy, birth or as a newborn, and due to medical termination or other forms of baby loss.

|  |  |
| --- | --- |
| ann@sandsbop.co.nz http://www.sandsbop.co.nz | Support meetings, phone and text support or one on one support. Please visit our website or Facebook page for details. All services free of charge.  No referral required. |

**Sands Rotorua - Pregnancy, Baby and Infant Loss Support**

FSD0008156 Last updated 03/08/2020

Sands branches around New Zealand are made up of parents helping to care for other bereaved parents, families and friends. We promote awareness, understanding and support for those dealing with the death of a baby in pregnancy, birth or neonatally, or due to medical termination, and other forms of reproductive loss.

|  |  |
| --- | --- |
| sandsrotorua@yahoo.com  (027) 374 7338 rotorua (027) 242 5533 taupo http://www.sands.org.nz | Anytime  All services free of charge.  No referral required. |

**School's Out After School - Whakatne**

FSD0022210 Last updated 08/04/2021

After school and holiday care programme available in Whakatne. Lots of art, craft, cards, board games, balls, hut making, fun without electronics!

24 Te Mata Road Havelock North 4130



afterschoolstlukeshn@waiapu.com  Open Monday to Friday 2.30-5.30pm during term

(07) 308 5839 time (closed Public Holidays). (027) 508 5839 Holidays open 8am-5.30pm. https://acw.org.nz Some charges may apply.

No referral required.

## Classification : OSCAR

**School's OUT Head Office**

FSD0021236 Last updated 26/03/2021

To provide high quality out of school care which meets the needs of the local community. Safe and happy kids, happy parents, happy families.

609 Cameron Road Tauranga South Tauranga 3112



support@schoolsout.co.nz  Monday to Friday 7 - 6pm

(07) 579 0722 Some charges may apply.

(07) 577 5637 No referral required. https://schoolsout.co.nz/

## Classification : OSCAR

**School's Out Lakeside**

FSD0022231 Last updated 26/03/2021

School’s Out caters for children between the ages of 5-13 years who are attending Primary or Intermediate school. Sessions run After School and during every School Holidays. Our OSCAR approved daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow.

12 Story Place Taupo 3330



lakeside@schoolsout.co.nz  Monday-Friday (excluding stat. holidays)

|  |  |
| --- | --- |
| (022) 160 3117  https://schoolsout.co.nz/lakeside/ | After school 3pm-6pm Holiday Programme 8am-6pm Some charges may apply.  No referral required. |

## Classification : OSCAR

**School's Out Mount**

FSD0022227 Last updated 26/03/2021

School’s Out caters for children between the ages of 5-13 years who are attending Primary school.

Sessions run before school, after school and during every school holidays.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow. Our daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

c/- Top Kids 39 MacDonald Street Mount Maunganui 3116



mount@schoolsout.co.nz  Monday to Friday (excluding stat. holidays)

|  |  |
| --- | --- |
| (07) 575 6271 (021) 022 15927 https://schoolsout.co.nz/mount/    **Classification : OSCAR**    **School's Out Tauranga** | Before School 7am-9am  After School 2:30pm-6pm  Holiday Programme 7am-6pm Some charges may apply. No referral required. |
| FSD0022223 | Last updated 26/03/2021 |

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow. Our OSCAR approved daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

School's Out Tauranga is based in the Technology block of Tauranga Primary School on Fifth Avenue, Tauranga

School’s Out caters for children between the ages of 5-13 years who are attending Primary or

Intermediate school. Sessions run before school, after school and during every school holidays.

Tauranga School 31 Fifth Avenue Tauranga 3110



tauranga@schoolsout.co.nz  Monday-Friday (excluding stat. holidays)

(021) 245 4845 Before school 6:45am-8:30am

https://schoolsout.co.nz/tauranga/ After school 3pm-6pm

Holiday Programme 6:45am-5:30pm Some charges may apply. No referral required.

## Classification : OSCAR

**School's Out Tauriko**

FSD0022224 Last updated 26/03/2021

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow. Our OSCAR approved daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

School's Out Tauriko operates out of the Tauriko Settlers Hall, nestled between the Tauriko School and the Caltex station.

School’s Out caters for children between the ages of 5-13 years who are attending Primary or Intermediate school. Sessions run After School and during every School Holidays.

Tauriko Settlers Hall 768 State Highway 29 Tauriko Tauranga



tauriko@schoolsout.co.nz  Monday-Friday (excluding stat. holidays)

(021) 244 2116 Before school 7am-8:30am

https://schoolsout.co.nz/tauriko/ After school 2:30pm-5:30pm Holiday Programme 8am-5:30pm Some charges may apply. No referral required.

## Classification : OSCAR

**School's Out Waipahihi**

FSD0022232 Last updated 26/03/2021

School’s Out caters for children between the ages of 5-13 years who are attending Primary or Intermediate school. Our OSCAR approved daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

Sessions run After School and during every School Holidays.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow.

98 Richmond Avenue Richmond Heights Taupo 3330



waipahihi@schoolsout.co.nz  Monday-Friday (excluding stat. holidays)

|  |  |
| --- | --- |
| (022) 137 5484 (07) 5626269 https://schoolsout.co.nz/waipahihi/ | After school 3pm-6pm Holiday programme 8am-6pm Some charges may apply.  No referral required. |

## Classification : OSCAR

**Selwyn Heights OSCAR Programme**

FSD0022985 Last updated 21/12/2020

OSCAR approved quality before and after school care and holiday programmes for your child.

Before School Care, After School Care, Holiday Programmes.

Selwyn School - Old Quarry Road Selwyn Heights Rotorua 3015 shoscar@selwynschool.school.nz  Before School 7.30am - 8.30am



(027) 560 7811 After School 2.45pm - 5.30pm

(07) 348 4687 School Holiday Programme

http://selwynschool.school.nz 7.30am - 5.30pm

Some charges may apply. No referral required.

## Classification : OSCAR

**sKids Maungatapu**

FSD0024003 Last updated 16/07/2020

Before & After School care & Holiday Programs.

We take pride in delivering the best service we can by making sure that all our staff have a vetting inspection before starting and that they are up to date on there training. We also provide this service by thinking ahead, anticipating what children might like to do to keep them safe and happy and providing this through planned activities, and supervision free-play - it also means we anticipate things that might go wrong and try to prevent them by putting systems/activities in place.

Our goal is to help and encourage children to become better adults.

164 Maungatapu Road Maungatapu Tauranga 3112



patrice@skids.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (022) 027 5488 (021) 454 977 http://www.skids.co.nz | 07.00am - 08.30am  03.00pm - 06.00pm  Holidays: 07.00am - 06.00pm Some charges may apply.  No referral required. |

## Classification : OSCAR

**skids Te Puna**

FSD0023111 Last updated 16/11/2020

We provide Before and After School care and Holiday Programmes

221 Te Puna Road Te Puna 3176



admin@skids.co.nz  Before School - 7.00am - 8.30am

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| (0800) 274 172 (09) 576 6602 http://www.skids.co.nz    **Classification : OSCAR**    **sKids Welcome Bay** | After School - 3.00pm - 6.00pm Holiday Programme - 7.00am - 6.00pm Some charges may apply. No referral required. |
| FSD0023464 | Last updated 16/07/2020 |

Safe Kids in Daily Supervision sKids provide a safe and secure environment for the quality care of school aged children through a structuredm well-balanced OSCAR approved programme

309 Welcome Bay Road Welcome Bay Tauranga 3112



patrice@skids.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (021) 454 977 (022) 174 8381 http://www.skids.co.nz | 7.00 am to 8.30 am  3.00 pm to 6.00 pm School Holidays  7.00 am to 6.00 pm  Some charges may apply.  No referral required. |

## Classification : OSCAR

**sKids@ Te Puke**

FSD0022440 Last updated 16/07/2020

Before & After School care & Holiday Programs.

We take pride in delivering the best service we can by making sure that all our staff have a vetting inspection before starting and that they are up to date on there training. We also provide this service by thinking ahead, anticipating what children might like to do to keep them safe and happy and providing this through planned activities, and supervision free-play - it also means we anticipate things that might go wrong and try to prevent them by putting systems/activities in place.

Our goal is to help and encourage children to become better adults.

Te Puke Primary School - Cameron Road Te Puke 3119



patrice@skids.co.nz  From 07.00 am to 08.30 am / 03.00 pm to 06.00

|  |  |
| --- | --- |
| (027) 723 6058 (021) 454 977 http://www.skids.co.nz    **Classification : OSCAR** | pm Monday to Friday Some charges may apply.  No referral required. |

**Space for you and your baby at Katikati Community Centre**

FSD0023668 Last updated 03/10/2020

Space for you and your baby offers parenting support & early childhood education for new parents & their babies.

21A Princess Road Bellvue Tauranga 3110



ruth.space18@gmail.com  /

(027) 471 4890 Some charges may apply. http://www.facebook.com/katikatispace No referral required.

**Space for you and your baby at Playcentre Aotearoa - Central Region (Whakatane region)**

FSD0023664 Last updated 11/11/2020

Space for you and your baby offers parenting support & early childhood education for new parents & their babies.

 334 Omokoroa Road Omokoroa 3114

bop.programmes@playcentre.org.nz  /

(07) 576 5403 Some charges may apply. https://www.playcentre.org.nz/future- No referral required. members/space-at-playcentre/

**Space for you and your baby at The Ark, Holy Trinity, Tauranga**

FSD0023667 Last updated 19/10/2020

Space for you and your baby offers parenting support & early childhood education for new parents & their babies.

Holy Trinity Tauranga Space House 22 Third Avenue Tauranga 3110



SPACE@holytrinitytauranga.com  Morning and afternoon sessions running Monday (07) 578 5377 - Thursday. New groups starting throughout the https://holytrinitytauranga.com/space/ year. Please book via the registration link on our website.

Some charges may apply. No referral required.

**St Peters House**

FSD0017837 Last updated 11/03/2021

St Peters House is a community organisation based in central Tauranga operated by a charitable trust.

Our aim is to make a positive difference to individuals and families facing life challenges. We provide the following services: counselling - individual & couple, personal development courses for women, Incredible Years parenting courses, practical life skills course, marriage course, debt management, and food parcel referrals.

136 Spring Street Tauranga 3110



reception@stpetershouse.co.nz  Tuesday - Friday, 9am to 3pm

(07) 571 5916 Some charges may apply. http://www.stpetershouse.co.nz No referral required.

**Super Saints After School Care**

FSD0022319 Last updated 11/09/2020

Providing After School Care in a fun, safe environment Monday through Friday. Homework assistance, fun and educational activities. Based at St Patrick's School, Taupo.

86 Acacia Bay Road Nukuhau Taupo 3330



supersaints777@gmail.com  After School Care 3 - 5:30pm

(07) 378 0205 Some charges may apply. (021) 029 89858 Referral may apply.

## Classification : OSCAR

**Taupo Baptist Church**

FSD0002240 Last updated 15/10/2020

Provides for people in community/grassroots support from a Christian framework and youth & children's programmes which come from a Christian value base.

corner of and Taupo View Road 141 Rifle Range Road Taupo



office@taupobaptist.org.nz  Office Hours: Monday - Thursday 8.30am -

(07) 378 9275 1.30pm. http://www.taupobaptist.org.nz All services free of charge.

No referral required.

**Taupo Family Centre**

FSD0006837 Last updated 31/08/2020

We offer Total Care Packages for Families and Whanau in the form of Counselling/

Psychotherapy, Whanau Support from a Social Worker. Child Abuse Provention, Educational Programmes for Youth and Adults. We are Members of Jigsaw Services. We are members of Aoteraroa NZ Ass of Supervised Contact Services Inc.

11 Manuka Street Taupo 3378 admin@tfc.org.nz (07) 376 8222



We are open 9:00am - 5.00pm

Monday to Fridays

Some charges may apply. No referral required.

## Classification : FVSS, SHSS

**Tauranga Living Without Violence**

FSD0005859 Last updated 14/12/2020

Agency that offers stopping violence group and individual programmes for men and support and education group and individual programmes for women, as well as children who have experienced domestic violence.

26 Twelfth Avenue Tauranga



paula@tlwv.org.nz  08:30 - 17:000

|  |  |  |
| --- | --- | --- |
| (07) 577 9297 Ext 4 (0800) 577 003 http://www.tlwv.org.nz    **Classification : FVSS**    **Te Ehutu Iwi Authority** | Monday- Friday  Some charges may apply.  No referral required. |  |
| FSD0001619 |  | Last updated 18/01/2021 |

Aims to provide social work and support services.

Te Kaha Marae - State Highway 35 Te Kaha Opotiki



otuweraltd@xtra.co.nz  Day or night - Answerphone if not available.

(07) 325 2820 Some charges may apply.

No referral required.

**Te Korowai Roopu Tautoko Inc**

FSD0021506 Last updated 22/12/2020

To empower whanau living in the role of Ngati Tuwharetoa and Aotearoa in providing for their own development.

To actively support and promote children and their whanau in the greater Taupo/Turangi area.

To promote Te Tiriti o Waitangi as the foundation for the development of our programs.

We also provide support in relation to access to boarding schools, funding to assist with scholarships. One on one support in schools for school aged children. Support for rangatahi and youth in accessing training programs or transitioning back into mainstream schools. Support in Family courts, Advocacy and a referral service. Support in establishing Whanau Hui and obtaining positive outcomes.

63 Waikato Street Taupo 3330



admin@tekorowai.co.nz  Open 8.30am - 4.30pm Monday-Friday however

|  |  |
| --- | --- |
| (07) 378 3335 (0800) 857 839 https://www.tekorowai.co.nz/    **Classification : FVSS**    **Te Manu Toroa Trust** | we are available 24 hours.  All services free of charge. Referral may apply. |
| FSD0002285 | Last updated 29/01/2021 |

Te Manu Toroa offer comprehensive, integrated community and primary healthcare for whanau in the Western Bay of Plenty. Te Manu Toroa has adopted an indigenous system of care (Tpapa) that works with whnau Mori to improve their overall wellbeing in ways designed for them and not the system. The core values of tika, pono and aroha are at the heart of this system and central to its philosophy and principles. Tpapa places a strong emphasis on the importance of hearing the voices of whnau and the value of our relationships with whnau .

10 Tebbs Lane Gate Pa Tauranga 3112



info@temanutoroa.org.nz  8.00am - 4.30pm, Monday to Friday.

(07) 571 2026 Some charges may apply.

(07) 571 2017 Referral may apply. http://temanutoroa.org.nz

## Classification : DTS, FVSS

**Te Runanga Ngai Tamawhariua**

FSD0005922 Last updated 24/10/2020

Whanau Ora Provider

 18 Rereatukahia Road Katikati 3178

|  |  |
| --- | --- |
| reception@tamawhariua.org.nz  (07) 549 0760 (027) 549 0392 http://tamawhariua.nz | 8.30am - 3.30pm Monday to Friday.  or 24/7 via mobile.  All services free of charge.  No referral required. |

**Te Taumata o Ngati Whakaue Iho Ake Trust**

FSD0022460 Last updated 26/01/2021

Ngti Whakaue has embarked on a journey that has as its destination the collective well-being of the Iwi and the community in which we live.

Te Taumata o Ngti Whakaue Iho-Ake Trust (Te Taumata) was established to deliver on this vision.

Our whnau live within the dynamic and integrated system of Iwi-Hap-Whnau. We, as Iwi, have a vital role in ensuring that whnau remain connected, supported to aspire and empowered to achieve

Te Taumata believes early access to high quality, whnau focussed, culturally appropriate early childhood education is the most effective way to achieve this. We also recognise that we are part of a wider community and work hard to impact positively on that community.

2C Ranolf St Rotorua 3010



korero-mai@taumata.org.nz  from 9am - 3pm Monday to Friday

|  |  |
| --- | --- |
| (027) 353 5460 (07) 346 0095 http://www.taumata.org.nz | Some charges may apply. No referral required. |

**Te Waiariki Purea Trust - Rotorua and Murupara**

FSD0006007 Last updated 21/09/2020

Te Waiariki Purea Trust offers rangatahi and whanau services within the Te Arawa rohe, supporting people to:

Be active in their communities

Achieve in education

Be culturally connected

Engage with their whanau

1274 Fenton Street CBD Rotorua 3010



reception@twptnz.org  8.30am to 5.00pm Monday to Friday

(07) 348 5051 Some charges may apply.

(0800) 884 7782 Referral may apply. http://twptnz.org

## Classification : FVSS

**The Salvation Army - Taup**

FSD0002235 Last updated 07/04/2021

Worship, community and welfare services of The Salvation Army in Taup Caring for people, transforming lives and reforming society

2 Kiddle Drive Taupo 3330



taupo.corps@nzf.salvationarmy.org  Our Community Office is open four days a week

|  |  |
| --- | --- |
| (07) 378 4142 http://www.salvationarmy.org.nz/centres/n z/central-bay-of-plenty/taupo/taupo-corps      **Triple P in the BAY** | at our Family Store at 77 Spa Road.  We are available at 2 Kiddle Drive throughout the week and happy to be contacted to arrange appointments.  Some charges may apply. No referral required. |
| FSD0023703 | Last updated 10/09/2020 |

Triple P in the BAY provides parenting support for parents, whanau, and caregivers with children aged up to 16 yrs of age.

Triple P in the BAY offers 5 levels of TP intervention from individually tailored programs to group workshops with other parents.

Some programs offered are FREE , with other levels of TP intervention incurring a cost. Talk to us about this.

 47 Fraser St Tauranga 3120

|  |  |
| --- | --- |
| ardell@xtra.co.nz (027) 311 2140 (07) 571 0144 http://www.triplep-parenting.net | Monday to Friday 8am-5pm. (afterhours visits available)  We do try and accommodate your time constraints, eg. evening visits.  All services free of charge.  No referral required. |

**Tuatara Counselling Services, from the beginning**

FSD0023533 Last updated 23/03/2021

Tuatara Counselling Services provides confidential, safe, and non-judgemental counselling for people of all ages.

Counselling may be useful in times of stress, grief, depression, anxiety, trauma or anger; if you are struggling with relationship, childhood or parenting issues; or if you are wanting to talk about any aspect of your life that has become difficult for you.

Tuatara Counselling Services offers you the option of traditional Counselling as well as more creative options including Sandplay Therapy.

Jacqueline Chartrand-Glenn is an NZAC Registered Counsellor based in Taupo, New Zealand.

She works with funding organisations and is ACC registered for sensitive claims.

2 Heuheu Street Taupo 3330



tuataracounsellingservices@gmail.com  Monday - Friday 8.30am - 5pm

(022) 692 7351 Some charges may apply. http://www.tuataracounsellingservices.nz/ No referral required.

**Tutu Home Based Childcare**

FSD0022425 Last updated 22/12/2020

Providing affordable home based childcare.

194 Fifteenth Avenue Tauranga City Tauranga 3112



admin@tutuchildcare.co.nz  Office hours are between 8.30am and 4.30pm

|  |  |
| --- | --- |
| (0800) 843 888 (07) 571 5539 http://www.tutuchildcare.co.nz | Monday to Friday  Some charges may apply.  No referral required. |

**Tuwharetoa Health Charitable Trust**

FSD0002254 Last updated 29/09/2020

Tuwharetoa Health is a kaupapa Mori health provider delivering a range of health services to the Turangi and Taupo communities.

Turangi Community Health Centre 28 Te Rangitautahanga Road Turangi 3334



tgireception@thct.co.nz  9.00am - 5.00pm Monday - Friday (excluding

(07) 384 2882 public holidays)

http://www.thct.co.nz All services free of charge.

Referral may apply.

**Tuwharetoa ki Kawerau Health, Education and Social Services**

FSD0001458 Last updated 26/10/2020

We provide quality health education and services within the rohe of Tuwharetoa Ki Kawerau that reflect: Te Wairua (the Spirit) Te Hinengaro (the Mind) Te Tinana (the Body) Te Whanau (the Family). We regard these values as the foundation for effective service delivery.

28-30 Islington Street Kawerau 3127



bree@tuwharetoa.org.nz  8.30am - 4.30pm Monday to Friday.

(07) 323 8025 All services free of charge.

No referral required.

## Classification : EARS, FVSS

**Waiapu Kids Merivale Whnau Aroha Centre**

FSD0015788 Last updated 08/04/2021

Affordable quality Early Education and Care to children under five years of age where children are empowered to learn and grow in a caring stable environment, incorporating Christian principles and the Anglican ethos of care, respect and equality.

 45 Henderson Crescent Merivale Tauranga

|  |  |
| --- | --- |
| saskia.dean@acw.org.nz  (07) 571 5121 https://merivale.waiapukids.nz/ | Monday to Friday 9am to 3pm for children birth to 5 years.  Some charges may apply.  No referral required. |

**Waiapu Kids St Francis Whnau Aroha**

FSD0015789 Last updated 06/04/2021

Our Centre offers early childhood education consisting of exciting, stimulating and educational programmes. We recognise the holistic way children learn and grow within their individual stage of development. We have a commitment to strive to make available affordable early childhood education within the centre.

13 Thomas Crescent Western Heights Rotorua 3015



erin.batley@acw.org.nz  Monday to Friday

(07) 347 3080 9am to 3pm for children 0 to 5

https://stfrancis.waiapukids.nz/ 50 weeks of the year Some charges may apply. No referral required.

**Waiapu Kids St George's**

FSD0015790 Last updated 09/04/2021

Waiapu Kids St George's is well established Early Childhood Centre, having delivered quality education and care to the Whakatne and surrounding district since 1974.The service offers specialised programmes to both infants and toddlers, and over three-year-olds in well-resourced and appropriate learning environments.

32 Domain Road Whakatane



stgeorgesadmin@acw.org.nz  Monday to Friday 7.45-5.15, for children 3mths

(07) 308 6934 to 5 years

https://stgeorges.waiapukids.nz/ Some charges may apply.

No referral required.

**Waiapu Kids St. Mary's Tahatai**

FSD0015791 Last updated 12/04/2021

Early Childhood Centre catering for 2-5 year olds.

Free play philosophy incorporating child initiated experiences and embracing Te Whaariki (curriculum).

114 Evans Road Papamoa Beach Papamoa 3118



admin.tahatai@acw.org.nz  Monday - Friday

(07) 572 5016 7.30am - 5.30pm

https://stmarystahatai.waiapukids.nz/ 49 weeks of the year for children 2 to 5 years Some charges may apply. No referral required.

**Waihi Beach School: After School Care Programme**

FSD0021510 Last updated 29/03/2021

Providing primary school education for children aged 5-11 years of age. Part of this responsibility is running an After School Care Programme.

100 Beach Rd Waihi Beach 3611



admin@waihibeach.school.nz  8.15am - 4.30pm

|  |  |  |
| --- | --- | --- |
| (07) 863 5704 http://www.waihibeach.school.nz    **Classification : OSCAR**    **Waimarino Education Trust** | Some charges may apply. No referral required. |  |
| FSD0021440 |  | Last updated 18/12/2020 |

Provide eduction to youth and OSCAR services.

36 Taniwha Place Bethlehem Tauranga 3176



oscar@waimarinotrust.co.nz  0800-1800 Monday to Friday

|  |  |
| --- | --- |
| (07) 576 4233 http://www.waimarinotrust.co.nz/ | Some charges may apply. No referral required. |
| 472 |  |

## Classification : OSCAR

**Waldorf Schools (BOP) Trust Care Programme**

FSD0021987 Last updated 30/11/2020

We operate a before and after school care programme.

Our programme provides a restful contrast to a busy school day. Giving children time to unwind, to digest their school day and breathe out socially. The focus of our programme is rest, healthy play and good food in a secure daily rhythm with time for children to explore.

364 Welcome Bay Road Tauranga 3175



oscar@waldorftga.nz  Monday to Friday during school term.

(07) 544 2452 Some charges may apply.

(027) 2276121 No referral required. http://www.waldorftga.school.nz

## Classification : OSCAR

**Whakaatu Whanaunga Trust**

FSD0001602 Last updated 27/12/2020

Whakaatu Whanaunga Trust operates a quality, confidential, culturally appropriate service.

Providing services to empower people to manage their lives and improve their quality of life.

94B Church Street Opotiki 3122



wwt@wwt.org.nz  8.30am - 4.30pm, Monday to Friday.

|  |  |
| --- | --- |
| (027) 534 4504 (07) 315 5174 http://www.wwt.org.nz/    **Classification : BFC, FVSS**    **Whakatane Parents Centre** | All services free of charge. No referral required. |
| FSD0007325 | Last updated 08/06/2020 |

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community. whakatane@parentscentre.org.nz Message service operates. Cleared frequently.

(027) 977 9951 Emails checked daily. http://www.parentscentre.org.nz/whakatan All services free of charge. e/ No referral required.

**Whakathea Iwi Social and Health Services**

FSD0015892 Last updated 14/09/2020

To provide an extensive array of services for the beneficiaries of Whakatohea and the wider community. Our services are: Youth Awareness, Information and Advice, Whanau Care Safe and Nurturing Homes Support Services, Alcohol and Drug Assessments and Counselling, Parenting

Programmes, Health Promotion and Education, Social Work Reports and Assessments, Living

Without Violence Programmes, Mental Health Support, Advocacy and Liaison, Home Interaction

Programme for Parents and Youngsters (HIPPY), Family Start and the Ahuru Mowai and Born to

Learn delivering 3 core components of Health , Education and Whanau Support,Whakatohea

Medical Health Centre, Te Aria Toka and Pa Harakeke Pre-Schools and Family Service Centre.

Rheumatic Fever Team in Schools. Sages mentoring and support group.Tamariki Ora Services, Incredible Years Parenting Programme

122 St John Street Opotiki 3122



Reception@whakatohea.co.nz  Monday to Friday from 8.30AM to 4.30PM

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| --- | --- |
| (07) 315 6150 http://www.whakatohea.co.nz    **Classification : EARS, FVSS** | All services free of charge. Referral may apply. |

**Work and Income - Bay of Plenty Regional Office**

FSD0015268 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family. 2nd floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday to Friday 8am - 4.35pm http://www.workandincome.govt.nz All services free of charge.

No referral required.

**Work and Income - Greerton Service Centre**

FSD0007947 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

(2 Tebbs Lane) 53 Courtney Road Gate Pa Tauranga 3112



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Kawerau Service Centre**

FSD0007948 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 Tarawera Mall - Plunket Street Kawerau

**Work and Income - Mt Maunganui Service Centre**

FSD0007949 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

9 Owens Place Bayfair



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 9:30am - 5pm  All services free of charge.  No referral required. |

**Work and Income - Murupara Service Centre**

FSD0007950 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.  41 Pine Drive Murupara

Monday, Tuesday, Thursday, Friday 9am 4:00pm. Wednesday 10:30am - 4:00pm.

All services free of charge.

No referral required.

**Work and Income - Opotiki Service Centre**

FSD0007951 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

93 Church Street Opotiki



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Rotorua Community Link**

FSD0007952 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 Ground floor 1207 Pukuatua Street Rotorua 3010

**Work and Income - Taupo (Heartlands)**

FSD0007953 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

77 Heuheu Street Taupo 3351



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Tauranga Service Centre**

FSD0007954 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 Cnr Durham and Spring Street Tauranga

8:30am-5:00pm Monday, Tuesday, Thursday, Friday.

9:30am-5:00pm Wednesday.

All services free of charge. No referral required.

**Work and Income - Te Puke Service Centre**

FSD0007955 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

99 Jellicoe Street Te Puke



teresa.margan001@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Turangi Community Link**

FSD0007957 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 - Ohuanga Road Town Centre Turangi 3334

**Work and Income - Whakatane Community Link**

FSD0007958 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

24 Pyne Street Whakatane 3120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz      **YMCA Tauranga** | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge. No referral required. |
| FSD0023407 | Last updated 16/02/2021 |

Today YMCA’s Tauranga operations form part of the network of YMCA services that span the Bay of Plenty, Waikato and greater Auckland region. We’re part of a global family, but proud to be 100% New Zealand owned and operated. We’re also a not-for-profit organisation working hard to empower young people to reach their full potential.

With support services centrally run from the Auckland office, and governance provided by a board, we can focus on what we do best - delivering great service and programmes to Tauranga kids, families and communities.

 123 Victory Street Welcome Bay Tauranga 3112

recreation@ymcatauranga.org.nz (07) 579 6530 (021) 363 325 txt absences http://ymcatauranga.org.nz

## Classification : OSCAR

**Youthtown Inc: Taupo**

FSD0018742

Monday to Friday 10.00am till 6.00pm.

Some charges may apply. No referral required.

Last updated 28/10/2020

Community Youth Organisation for all youth aged 5 to 18 years. Aims to inspire and motivate youth to reach their full potential through expressing themselves physically, creatively and socially.

21 A C Baths Avenue Tauhara Taupo 3330 info@youthtown.org.nz  Branch is open Monday to Friday 9am till 5pm.



(07) 378 0783 Some charges may apply.

(027) 522 8095 Referral may apply. http://www.youthtown.org.nz

## Classification : OSCAR

# Special Needs / Disability

**2e Kids Whakatane**

FSD0024414 Last updated 08/10/2020

“Supporting Whakatane families raising kids with special needs and disabilities by providing opportunities and support to participate in activities and events catered to suit their needs and abilities”.

2e Kids Whakatane is a Charitable Trust whose purpose is to support families who are raising children with special needs and disabilities.

The journey to creating this charity began in 2019 and soon became a reality in July 2020 due to the hard work of Nicola Hayward, Ashley Drayton and Jessica van Leeuwen-Leigh, three mothers raising children with special needs, who in turn became friends with a shared passion.

To create fun events and activities suitable for all children with special needs and disabilities.

To give them a chance to have fun, to create, learn and play, all within their boundaries

2e kids Whakatane is dedicated to helping our families become empowered, to have a voice, to stand proud, to dream and let us help it become a reality.

2ekidswhakatane@gmail.com  Monday - Friday 9am - 4pm (027) 232 5606 All services free of charge. http://www.facebook.com/2ekidswhakatan No referral required. e

**Access - Tauranga ( Administration Centre )**

FSD0004319 Last updated 20/08/2020

Access is one of New Zealand's leading healthcare providers, specialising in home-based healthcare and support. We work with the Ministry of Health, DHB and ACC, among others, to support 20,000 people nationwide to live independently in their own homes.

 105 Third Ave Tauranga 3110

info@access.org.nz  Office hours 8:30am - 4:30pm

(07) 574 3991 After hours service available - 7.00am-10.00pm. (0800) 284 663 Call 0800 AT HOME (0800 284 663). http://www.access.org.nz All services free of charge.

Referral may apply.

**Age Concern Tauranga Inc**

FSD0006671 Last updated 21/10/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

177a Fraser Street Tauranga 3112



info@ageconcerntauranga.org.nz  8.30am to 2.30pm Monday to Friday

|  |  |
| --- | --- |
| (07) 578 2631 http://www.ageconcern.org.nz      **AphasiaNZ Charitable Trust** | Some charges may apply. No referral required. |
| FSD0019152 | Last updated 11/01/2021 |

It is estimated that at least 17,000 New Zealanders have stroke-acquired aphasia - a language disorder, that leaves the intellect fully intact while eroding the ability to talk, read, write, and understand what is being said.

Aphasia is MORE common than conditions such as Parkinson's disease, Cerebral Palsy, and Muscular Dystrophy yet is a term which few have heard of, and even fewer have any knowledge about.

Aphasia also affects people with a brain tumour and brain injuries.

It is estimated that 20% of all dementia cases are PPA (Primary Progressive Aphasia).

In total, we do not know how many people have aphasia in New Zealand.

Our services include a Community Aphasia Advisor (CAA) service in Auckland, Waikato West and Central, Tauranga, Rotorua, the Central North Island, Wellington, Christchurch and Dunedin; support groups and Korero Clubs; individualised one-on-one support; a resource library, community education workshops, and an iPad and laptop loaning scheme.

 Suite 3 36 Cameron Road Tauranga 3110

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| --- | --- |
| info@aphasia.org.nz  (07) 220 9973 (0508) 274 274 http://www.aphasia.org.nz | Monday-Friday 9am-5pm.  Koha/donation may apply.  Referral may apply. |

**Arohanui Art & Education Trust**

FSD0021393 Last updated 26/03/2021

Arohanui Art & Education Trust is committed to the holistic support of people with special needs. To encourage the growth, well being and pursuit of a rich and rewarding lifestyle through self expression and purposeful endeavour, enabling the individual to confidently take their place as a valued member of the community.

Unit 3 Renwick Building 23 Hynds Road Greerton Tauranga 3110 admin@arohanuitrust.co.nz  9am - 3pm



(07) 579 4603 Some charges may apply. http://www.arohanuitrust.co.nz Referral may apply.

**Association of Blind Citizens of New Zealand - Rotorua Branch**

FSD0006630 Last updated 20/07/2020

The Association of Blind Citizens of New Zealand (Blind Citizens NZ) ensures that we, blind and vision-impaired citizens, speak for ourselves with Government, service providers, and the community in general. We do this through communication, advocacy, and peer support. We strive to maintain and improve the quality of life for all blind New Zealanders.

28 Taheke Road Rotorua 3074



alcar@xtra.co.nz  Daytime hours

|  |  |
| --- | --- |
| (07) 347 0967  (07) 332 3676 http://www.abcnz.org.nz | Some charges may apply. No referral required. |

**Autism New Zealand - Rotorua/Whakatane/Opotiki Branch**

FSD0022701 Last updated 19/10/2020

Provides information and support to people with autism spectrum disorder, their families and caregivers; works to raise awareness in the community and provides information to interested professionals and the general public.

Linton Park Community Centre 16 Kamahi Pukehangi Rotorua 3010



rotorua@autismnz.org.nz  Monday to Thursday 9.00am to 2.30pm

|  |  |
| --- | --- |
| (07) 347 7455 (027) 445 5047 http://www.autismnz.org.nz | Koha/donation may apply. No referral required. |

**Autism New Zealand - Taupo Branch**

FSD0022705 Last updated 15/01/2021

Provides information and support to people with autism spectrum disorder, their families and caregivers; works to raise awareness in the community and provides information to interested professionals and the general public.

16 Opepe Street Taupo 3330



taupo@autismnz.org.nz  If our Outreach Coordinator is not available,

|  |  |
| --- | --- |
| (07) 376 8272  (0800) AUTISM http://www.autismnz.org.nz | please contact the AUTISM FREEPHONE on 0800 AUTISM (0800 288 476).  Koha/donation may apply.  No referral required. |

**Autism New Zealand - Tauranga Branch**

FSD0006155 Last updated 07/01/2021

Autism New Zealand Inc. provides support, training, education programmes, advocacy, resources and information on Autism Spectrum disorders including Aspergers Syndrome. Our members include children, young adults and adults on the autism spectrum; their family/whanau; caregivers; and professionals who work within this field.

 250 Chadwick Road Gate Pa Tauranga 3112

|  |  |
| --- | --- |
| tauranga@autismnz.org.nz  (07) 571 0003 (0800) 288 476 http://www.autismnz.org.nz | Monday - Thursday, 9am - 3.45pm Koha/donation may apply.  No referral required. |

**Avalon Aotearoa Charitable Trust**

FSD0006120 Last updated 07/01/2021

Services to people with disabilities: training, support, employment and vocational services.

145 Seventeenth Avenue Tauranga South Tauranga 3112



avalonadmin@avalon.org.nz  Monday - Friday 9am - 4pm

(07) 579 0585 All services free of charge. http://www.avalon.org.nz No referral required.

**Blind Low Vision NZ - Tauranga**

FSD0006451 Last updated 28/01/2021

Blind Low Vision NZ (formerly Blind Foundation) provides people who are blind or have low vision with the practical and emotional support to do the things they need and want to do, with selfreliance and confidence.

160 Seventeenth Ave Tauranga 3112



info@blindlowvision.org.nz  Monday to Friday 8.30am to 5.00pm

(07) 578 2376 All services free of charge.

(0800) 243 333 No referral required. http://blindlowvision.org.nz/

**Brookfield Care & Craft Centre**

FSD0016287 Last updated 21/03/2021

The Care & Craft Centres of New Zealand Trust gives opportunities to the housebound, disabled or lonely people.

(07) 576 5375  Centre meets Tuesdays at 9:30 - 11:30 at St.

Stephen's Hall

Brookfield Terrace Tauranga

During School Terms

Some charges may apply. No referral required.

**CCS Disability Action - Rotorua Office**

FSD0007629 Last updated 15/03/2021

CCS Disability Action is New Zealand's leading provider of support and services to people with physical disabilities. We are also a leading advocate for the rights of disabled people.

1452B Hinemoa Street Rotorua 3010 bop@ccsdisabilityaction.org.nz  week days: 8.30-4.30.



|  |  |
| --- | --- |
| (0800) 227 2255 (07) 578 0063 http://www.ccsDisabilityAction.org.nz | All referrals for the Bay of Plenty go through the Tauranga office.  Some charges may apply.  No referral required. |

**CCS Disability Action - Whakatane Office**

FSD0007630 Last updated 15/03/2021

CCS Disability Action is New Zealand's leading provider of support and services to people with physical disabilities. We are also a leading advocate for the rights of disabled people.

38 Landing Road Whakatane 3120



bop@ccsdisabilityaction.org.nz  Weekdays: 8.30-4.30

|  |  |
| --- | --- |
| (0800) 227 2255 (07) 308 7385 http://www.ccsDisabilityAction.org.nz | All referrals for BOP go through the Tauranga office.  Some charges may apply.  No referral required. |

**CCS Disability Action Bay of Plenty, Tauranga Office**

FSD0007627 Last updated 15/03/2021

CCS Disability Action is New Zealand's leading provider of support and services to people with physical disabilities. We are also a leading advocate for the rights of disabled people.

74 14th Avenue Tauranga 3112



bop@ccsdisabilityaction.org.nz  9.00am – 4.30pm Monday to Friday

|  |  |
| --- | --- |
| (07) 578 0063 (0800) 227 2255 http://www.ccsDisabilityAction.org.nz | Some charges may apply. No referral required. |

**Community Connections/Te Hapori Awhina Tangata - Hawkes**

**Bay/Bay of Plenty**

FSD0024124 Last updated 13/10/2020

We are a community based disability service offering support to people with disabilities to live in and to connect with their own community. We have a strong commitment to a person-centred approach so people can live the life they choose. We help people to set their own goals and then offer support so that these goals can become reality.

17 Lee Road Taradale Napier 4112



admin.hb@ccslt.org.nz  Monday - Friday 9am-4pm

|  |  |
| --- | --- |
| (06) 844 5690 http://www.ccslt.org.nz      **Community Health 4 Kids** | All services free of charge. Referral may apply. |
| FSD0006303 | Last updated 03/02/2021 |

The Community Health 4 Kids team work in partnership with children and their families providing health assessments, routine school and early childhood centre visits, health education, home visiting, communicable disease followup, school based immunisation programmes, TB case and contact tracing, vision and hearing testing, B4 School checks and ear service. Our service covers, Whakatane, Kawerau, Opotiki, Murupara, East Coast/Te Kaha areas.

 Whakatane Hospital 37 Stewart Street Whakatane 3158

|  |  |
| --- | --- |
| phn.referral@bopdhb.govt.nz  (07) 306 0944 (0800) 935 554 http://www.bopdhb.govt.nz | Monday to Friday 8.00am - 4.30pm.  All services free of charge.  No referral required. |

**Community Health 4 Kids - Tauranga**

FSD0006304 Last updated 07/10/2020

Staff work with families and schools to assess the needs of children and young people, refer to appropriate agencies, promote healthy lifestyle choices and options and advocate on behalf of the child. They provide health assessments, routine school visits, health education and promotion.

889 Cameron Road Tauranga 3110



(07) 577 3383  Monday to Friday 8.00am - 4.30pm

|  |  |
| --- | --- |
| (0800) 935 554 http://www.bopdhb.govt.nz      **Deaf Aotearoa - Tauranga** | All services free of charge. No referral required. |
| FSD0006931 | Last updated 03/02/2021 |

Deaf Aotearoa is a Deaf-led, not-for-profit organisation that focuses on promoting Awareness of,

Access to and Advancement of New Zealand Sign Language - to help strengthen the rights of Deaf people and give them the confidence to be an active part of society. As the only nationwide provider of services to Deaf people, it provides information on a range of services for Deaf and works with businesses and organisations to provide information and resources on life for Deaf New Zealanders and NZSL.

Historic Village - 17th Avenue West Tauranga



national@deaf.org.nz  Office open for enquiries and appointments: (0800) 332 322 Monday to Thursday from 9:00am to 4:00pm http://www.deaf.org.nz/ Office open for appointment only: Friday

All services free of charge. No referral required.

**Deaf-Blind Inc Rotorua**

FSD0008347 Last updated 12/04/2021

We provide whanau support to reduce social isolation for Deaf/Blind people and their families as well as advocacy and information in different formats.

28 Taheke Road Rotorua 3074 hardanphillips@xtra.co.nz  Available anytime.



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| --- | --- |
| (027) 468 3669  (07) 362 4862 | All services free of charge. No referral required. |

**Disabilities Resource Centre Trust**

FSD0002959 Last updated 01/03/2021

Our Mission is to assist people with disabilities to achieve their goals.

141-143 King Street Whakatane 3120



information@drct.co.nz  8.00 am - 4.30 pm, Monday to Friday.

(07) 307 1447 We also operate an 0800 number. (0800) 227 363 Some charges may apply. http://www.drct.co.nz Referral may apply.

**Eastern Bay of Plenty Riding for the Disabled**

FSD0002965 Last updated 25/09/2020

Our CORE PURPOSE is to provide interaction with horses to develop increased ability, independence and self-worth for children and adults with physical, intellectual, emotional and social challenges.

2 Awatapu Drive Whakatane 3191



admin@eboprda.co.nz  Session times Monday through Thursday from

|  |  |
| --- | --- |
| (07) 308 4460  http://www.eboprda.co.nz | 9a.m. - 1p.m.  Some charges may apply.  No referral required. |

**Education and Achievement Association Inc.**

FSD0004886 Last updated 04/02/2021

The Education and Achievement Association aims to empower people with learning disabilities and differences to be visible, supported, celebrated and successful.

Te Waiareki Purea Trust Building 1274 Fenton Street Rotorua 3010 education.achievement@xtra.co.nz  by appointment only



(07) 348 1946 Some charges may apply.

No referral required.

**Enliven Rotorua**

FSD0020678 Last updated 27/04/2021

Enliven maximises the independence of older people and those with disabilities or injuries. Our home support and community services enable people to live in their own homes, stay healthy and engage socially with others. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Enliven Maximising Independence

* Home support services
* Community day services, home share groups and pool programmes
* Dementia-specific community support
* Intergenerational project
* Individualised funding
* ACC-funded rehabilitation and support
* Respite care
* Long term support for chronic conditions
* Transition services from hospital or rest home

48 Biak Street Mangakakahi Rotorua 3010



enlivenrotorua@psn.org.nz  Monday - Friday

|  |  |
| --- | --- |
| (07) 349 3162 https://www.enlivennorthern.org.nz/servic e-centre/rotorua | 8.30 - 5.00 pm  All services free of charge.  Referral may apply. |

**Enliven Taupo**

FSD0020679 Last updated 27/04/2021

Enliven maximises the independence of older people and those with disabilities or injuries. Our home support and community services enable people to live in their own homes, stay healthy and engage socially with others. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Enliven Maximising Independence

* Home support services
* Community day services, home share groups and pool programmes
* Dementia-specific community support
* Intergenerational project
* Individualised funding
* ACC-funded rehabilitation and support
* Respite care
* Long term support for chronic conditions
* Transition services from hospital or rest home

Waiora House, Tauhara Wing 129 Spa Road Taupo 3330



enliventaupo@psn.org.nz  Monday - Friday

|  |  |
| --- | --- |
| (07) 849 0087 (ACC Funded Support) (07) 378 0762 https://www.enlivennorthern.org.nz/servic e-centre/taupo      **Enliven Tauranga** | 8.30 am - 5.30 pm  All services free of charge. Referral may apply. |
| FSD0020682 | Last updated 27/04/2021 |

Enliven maximises the independence of New Zealanders who face the everyday challenges of aging, disability or injury by enabling them to thrive in their homes, stay healthy and engage in their communities. We’re part of Presbyterian Support Northern, a charitable social services provider which works alongside vulnerable people to bring about lasting change in their lives.

 Chadwick House 250 Chadwick Road Tauranga 3112

enliventauranga@psn.org.nz  Monday - Friday

(09) 8225115 (ACC Funded Support) 8.00 am - 4.30 pm

(07) 579 6125 All services free of charge. https://www.enlivennorthern.org.nz/servic Referral may apply. e-centre/tauranga

**Epilepsy Association of New Zealand Lakes/Eastern Bay of Plenty**

**Branch**

FSD0007012 Last updated 03/12/2020

Epilepsy can affect anyone at anytime. Epilepsy New Zealand works to promote the welfare and interests of people, and their family/whanau, with epilepsy and to increase public awareness.

1172-1174 Haupapa Street Rotorua 3010



lakes.ebop@epilepsy.org.nz  Please phone 0800 EPILEPSY to arrange an

(07) 346 3912 appointment with your local Educator.

(0800) 37 45 37 (0800 EPILEPSY) All services free of charge. http://www.epilepsy.org.nz No referral required.

**Foot Mechanics**

FSD0021635 Last updated 14/08/2020

Foot Mechanics is a team of experienced Podiatrists. Established in 1996, we have clinics located across New Zealand. For expert help with foot and lower limb problems contact us today. Book online or over the phone. See our website www.footmechancis.com for more details.

33 Hamilton St City Centre Tauranga 3110



hello@footmechanics.com  Monday - Friday : 8.20am - 5.00pm

(07) 579 4073 Some charges may apply.

(0800) 436 686 No referral required. http://www.footmechanics.com

**HealthCare NZ - Rotorua**

FSD0006286 Last updated 16/12/2020

Whether you're young or old, male or female, wear ruby slippers or fluffy grey ones, there's no place like home.

Our specialist home support will help you to stay as active and healthy as possible; able to enjoy the comfort and freedom that comes with living in your own home.

We offer a wide range of services designed to enable you to live your life the way you want to from the security of your own home. They include: personal care such as grooming, showering and dressing; home help such as housework; assistance with meal preparation, shopping, mobility; and many other areas in which you may need help. We also provide mental health and addiction services.

48 Biak Street Rotorua 3015



rotorua.office@healthcarenz.co.nz  Office hours for enquiries 8.00am - 4.30pm

|  |  |
| --- | --- |
| (0800) 120 784 http://www.healthcarenz.co.nz/      **HealthCare NZ - Taupo** | Some charges may apply. No referral required. |
| FSD0006288 | Last updated 19/03/2021 |

Our specialist home support and nursing services will help you to stay as active and healthy as possible; able to enjoy the comfort and freedom that comes with living in your own home.

We offer a wide range of services designed to enable you to live your life the way you want to from the security of your own home. They include: personal care such as grooming, showering and dressing; home help such as housework; assistance with meal preparation, shopping, mobility; and many other areas in which you may need help; nursing care such as post-operative care, wound care, medication management and many other specialised nursing services.

We also provide mental health and addictions services.

Staying in your own home has never been easier!

 23 Taupo View Road Taupo 3330

taupo.office@healthcarenz.co.nz (07) 377 2968 http://www.healthcarenz.co.nz

**HealthCare NZ - Whakatane**

FSD0006287

Normal business hours 8am - 4.30pm Some charges may apply. No referral required.

Last updated 25/03/2021

For more than 25 years, we have been supporting people to live their lives the way they want to. Our aim is to support people to live as independently as possible, for as long as possible. If you or someone you love needs support to remain living at home, we can offer a full range of services.

Examples of activities or daily needs you may need support with include:

* washing, dressing, grooming and toileting
* household tasks such as cleaning, vacuuming, washing and doing dishes
* managing meals
* taking medication safely
* exercises that will increase your mobility, strength, coordination and confidence

Staying in your own home has never been easier!

1st Floor, Concordia House 17 Pyne Street Whakatane 3120 eastbay.office@healthcarenz.co.nz  8am to 4.30pm



(07) 308 9047 Some charges may apply. http://www.healthcarenz.co.nz No referral required.

**Healthcare NZ Rehabilitation Community Health**

FSD0006285 Last updated 18/01/2021

As New Zealand’s largest provider of community-based health and disability support, we are committed to enabling each person to enjoy greater wel-lbeing and quality of life, regardless of their age or of any injury, illness or disability they may have.

If you are looking for high-quality health or disability services in your own home, our friendly, professional team can provide you with the support you need to live your life the way you want.

We have been supporting people in their own homes for more than 25 years, and our services include home care, nursing, ACC rehabilitation support, disability support, mental health & addiction support.

We offer a wide range of services to enable you to maintain your independence in your own home. They include: personal care such as grooming, showering and dressing; home help such as housework; assistance with meal preparation, shopping, mobility; nursing care, wound care, medication management and many other specialised nursing services.

1st Floor, Waitomo House 9-11 Hull Road Mt Maunganui tauranga.office@healthcarenz.co.nz  Mon - Fri 8am - 4.30pm



(07) 547 6062 All services free of charge.

(0800) 326 668 No referral required. http://www.healthcarenz.co.nz

**Hearing New Zealand (BOP)**

FSD0007120 Last updated 01/03/2021

Education on prevention of hearing loss and advocacy for the hearing impaired in our community.

Purchase of hearing aid batteries (sent by post), and bi-monthly clinic days in Greerton.

Quarterly newsletters to members with topical information on hearing issues.

The Kollective 143 Seventeenth Avenue Tauranga South Tauranga 3112



tauranga@hearing.org.nz  Monday to Friday 9.30 am to 2.30 pm

(07) 578 6476 For phone contact please leave a message on

http://www.hearing.org.nz the answerphone and we will be in touch as soon as possible.

All services free of charge. No referral required.

**IDEA Services - Tauranga / Thames**

FSD0007193 Last updated 06/04/2021

We support people with intellectual disabilities by advocating for their rights, providing a variety of housing and work options and by supporting families.

154 Newton Street Mount Maunganui 3116



tauranga@idea.org.nz  All hours

(07) 577 3170 Some charges may apply. http://www.ihc.org.nz Referral may apply.

**IDEA Services - Eastern Bay of Plenty / Rotorua / Lakeland**

FSD0007200 Last updated 06/04/2021

IDEA Services provides support for people with intellectual disabilities so they can live, learn, work and enjoy life as part of the community. We provide vocational and day services, accommodation services, supported employment and supported living.

13 Ti Street Victoria Rotorua 3010



rotorua@idea.org.nz  all hours

|  |  |
| --- | --- |
| (07) 348 1451 http://www.idea.org.nz | Some charges may apply. Referral may apply. |

**IDEA Services - Midcentral Regional Office**

FSD0024549 Last updated 08/04/2021

IDEA Services provides support for people with intellectual disabilities so they can live, learn, work and enjoy life as part of the community. We provide vocational and day services, supported employment, supported living and specialist services.

1340 Hinemoa Street Rotorua 3010



(07) 348 1541  8:30am - 5pm

http://www.idea.org.nz All services free of charge.

Referral may apply.

**Irlen Diagnostic Clinic - Rotorua**

FSD0008086 Last updated 19/08/2020

Irlen Syndrome (a form of dyslexia) is a visual perceptual problem which affects many people who have difficulty reading. Symptoms include slow reading, skipping words or lines, light sensitivity, eye strain and sometimes migraines. Clinics diagnose and treat clients using tinted filters.

19 Day Place Springfield Rotorua 3015



mary@irlenclinic.co.nz  9.00am - 5.00pm Monday to Friday.

(07) 348 8816 Some charges may apply.

http://irlen.com/ No referral required.

**Katikati Care & Craft Centre**

FSD0006359 Last updated 05/04/2021

The Care & Craft Centres of New Zealand Trust gives opportunities to the housebound, disabled or lonely people.

|  |  |
| --- | --- |
| (07) 549 0010      **Life Unlimited Rotorua** | Meets Mondays, St Peter's Anglican Church.  During School Terms  Some charges may apply. No referral required. |
| FSD0008333 | Last updated 09/04/2021 |

A charitable trust offering health and disability information, advice and equipment to enable you to live the life you choose.

Everything we do helps create opportunities for people to make and be in control of their own life choices.

110E Lake Road Koutu Rotorua 3010



info@lifeunlimited.net.nz  Monday - Friday 9.00 am - 5.00 pm

(0800) 008 011 Saturday by appointment (07) 349 2513 Some charges may apply. http://www.lifeunlimited.net.nz No referral required.

**Life Unlimited Tauranga**

FSD0008337 Last updated 12/04/2021

A charitable trust offering health and disability information, advice and equipment to enable you to live the life you choose.

Everything we do helps to create opportunities for people to make and be in control of their own lives.

160 Devonport Road Tauranga 3112 info@lifeunlimited.net.nz  Monday - Friday 9.00am - 5.00pm.



(0800) 243 866 Saturday 10.00am - 1pm (07) 571 6351 Some charges may apply. http://www.lifeunlimited.net.nz No referral required.

**New Zealand Down Syndrome Association - Bay of Plenty**

FSD0007769 Last updated 16/11/2020

Vision – That people with Down syndrome are valued and equal members of their community, fulfilling their goals.

Mission – To work alongside families, whanau and carers to support and empower people with Down syndrome to realise their potential and aspirations through all life stages and within all communities.

Essence – To accept, understand and connect.

To enable the NZDSA to achieve its vision, mission and essence we:

* Provide information and support to families/whanau of people with Down syndrome throughout alllife stages.
* Equip and empower people with Down syndrome and their families/whanau to build positivefutures by enhancing their lives.
* Raise awareness of Down syndrome in the wider community to promote rights. Inclusion and bestpractice.
* Review and lobby government and other institutions.
* Develop self-advocacy and leadership skills for people with Down syndrome.

neo@nzdsa.org.nz  Available as required.

(0800) 693 724 (ext 3) To contact your local branch or support group (0800) NZDSAI ring 0800 693 724 and press 3. http://www.nzdsa.org.nz All services free of charge.

No referral required.

**Opotiki Community Health Services**

FSD0001621 Last updated 21/12/2020

Aims to provide preventative education on child and family health.

32A King Street Opotiki 3122



(07) 315 8500  Monday to Friday 8 am - 5 pm.

Some charges may apply. No referral required.

**Otumoetai Care & Craft Centre**

FSD0006357 Last updated 05/02/2021

The purpose of a Care and Craft Centre is to provide a range of interests through handcrafts and other social activities for adult disabled, elderly or housebound people. Meets weekly during the school term.

St. Columba Hall - Otumoetai Road Otumoetai Tauranga 3110



dawnron@clear.net.nz  Meets Wednesdays

(07) 576 7783 St. Columba Hall, Otumoetai Road

During School Terms

Some charges may apply. No referral required.

**Parent to Parent New Zealand Inc - Central Lakes District**

FSD0007301 Last updated 27/07/2020

Parent to Parent is a support and information network for parents who have children and family memebers with a disability, health impairment or special needs. Support is provided voluntarily by trained Support Parents who have children with the same or similar needs.

|  |  |
| --- | --- |
| centrallakes@parent2parent.org.nz  (027) 808 3952 (0508) 236 236 http://www.parent2parent.org.nz | Mon to Thu 8.30am - 2:30pm  If the matter is urgent attention, please contact National Office on 0508 236 236 All services free of charge.  No referral required. |

**Parent to Parent New Zealand Inc - Coastal Bay of Plenty**

FSD0007300 Last updated 27/01/2021

Parent to Parent is a support and information network for parents who have children and family members with a disability, health impairment or special needs. Support is provided voluntarily by trained Support Parents who have children with the same or similar needs.

|  |  |
| --- | --- |
| coastalbop@parent2parent.org.nz  (027) 808 3945 (0508) 236 236 http://www.parent2parent.org.nz      **Parkinson's - Bay of Plenty** | Monday to Friday 9.00am to 2pm  If the office is unattended please leave a message and your call will be returned.  All services free of charge. No referral required. |
| FSD0007365 | Last updated 25/03/2021 |

Parkinson’s New Zealand provides support, education and information for people with Parkinson’s and Parkinsonism conditions, including their family, carers and health professionals.

Our team of Parkinson’s Nurses and Educators can provide home visits for personalised sessions. Parkinson’s New Zealand also has support groups for members for sharing their coping strategies, experiences, and is a chance to establish social networks.

Programmes for people with Parkinson’s can include some of the following: exercise, physiotherapy, hydrotherapy, and art or music therapy sessions. info@parkinsons.org.nz  Please make contact through our national office (0800) 473 4636 – Monday to Friday 8.30am – 5.00pm or via the http://www.parkinsons.org.nz referral form on our website www.parkinsons.org.nz.

Some charges may apply. No referral required.

**Parkinson's - Central Plateau**

FSD0007366 Last updated 25/03/2021

Parkinson’s New Zealand provides support, education and information for people with Parkinson’s and Parkinsonism conditions, including their family, carers and health professionals.

Our team of Parkinson’s Nurses and Educators can provide home visits for personalised sessions. Parkinson’s New Zealand also has support groups for members for sharing their coping strategies, experiences, and is a chance to establish social networks.

Programmes for people with Parkinson’s can include some of the following: exercise, physiotherapy, hydrotherapy, and art or music therapy sessions.

info@parkinsons.org.nz  Please make contact through our national office (0800) 473 4636 – Monday to Friday 8.30am – 5.00pm or via the http://www.parkinsons.org.nz referral form on our website www.parkinsons.org.nz.

Some charges may apply. No referral required.

**Progress to Health - Taupo**

FSD0006311 Last updated 01/03/2021

Progress to Health is a community based organisation providing individualised and group activities that enhance mental and physical wellbeing. These services are provided throughout Waikato, Taupo and Taranaki.

Our expertise is in mental wellbeing and as this is something that affects us all, we believe there is value in talking about how we might support you, your staff, your clients, your children and their families.

|  |  |
| --- | --- |
| admin@progresstohealth.org.nz  (07) 838 0302 http://www.progresstohealth.org.nz | 8.30 - 5.00pm Mon-Fri All services free of charge.  Referral may apply. |

**Riding For Disabled - Tauranga**

FSD0022165 Last updated 17/07/2020

Tauranga RDA Equestrian Therapy Centre provides therapeutic horse related activities for children and adults with physical, mental, cognitive, social or behavioural needs. This includes horse riding, horsemanship and vocational skills.

44 Ngapeke Road Welcome Bay Tauranga 3175



info@taurangarda.co.nz  Mon - Fri 9am - 3.30pm (07) 544 1899 Some charges may apply. http://taurangarda.co.nz No referral required.

**Riding for the Disabled Association - Taupo**

FSD0002241 Last updated 09/04/2021

Service aims to provide therapeutic horse riding programmes for disabled and disadvantaged children and adults.

164 Poihipi Road RD 1 Taupo



tauporda@gmail.com  9am - 12.00pm Tuesday, Wednesday and

(07) 377 0192 Thursday.

(027) 950 6002 Some charges may apply. https://www.facebook.com/Taupo-Riding- Referral may apply.

for-Development-RDA-

100734653315082/

**St Chads Charitable Trust**

FSD0016762 Last updated 27/07/2020

Providing outcomes focused supports to adults with disabilities and their families. Strengths based life-skill development, authentic community participation, relationships and support. No matter the level of ability, all people can have a good life. We provide our supports around the three spheres of an ordinary life that consider the age and stage of person; Home and Living (where I live, who I live with, personal health and well-being, household skills etc), Vocational (what I do, earning money, participating in the community), Social and Leisure (pursuing what I enjoy doing, developing relationships and interactions with a wide range of people).

We start with the vision of the life each person wants, and support them to develop their skills and independence.

2 Devon St Rotorua 3043



info@stchads.co.nz  We are open for enquiries between 8.30am and

|  |  |
| --- | --- |
| (07) 347 8515 http://www.stchads.co.nz | 4pm Monday to Friday All services free of charge.  No referral required. |

**Support Net Kupenga Hao Ite Ora - Tauranga**

FSD0006259 Last updated 06/11/2020

Assess support requirements for people with long term disabilities ie Intellectual, sensory and/or physical disability.

Regional Community Services 510 Cameron Road Tauranga 3110 supportnetbop@bopdhb.govt.nz  Office hours Monday to Friday 8 am - 4:30 pm.



(07) 571 0093 24 hour phone service through the 0800 no. (0800) 262 477 After Hrs 0800 26 24 77

All services free of charge. Referral may apply.

**Support Net Kupenga Hao Ite Ora - Whakatane**

FSD0001628 Last updated 04/12/2020

Assess support requirements for people with long term disabilities.

Whakatane Hospital Cnr Garaway & Stewart Street Whakatane supportnetbop@bopdhb.govt.nz  All services free of charge.



(07) 306 0986 No referral required.

(07) 571 0093 http://www.bopdhb.govt.nz

**Taupo Baptist Church**

FSD0002240 Last updated 15/10/2020

Provides for people in community/grassroots support from a Christian framework and youth & children's programmes which come from a Christian value base.

corner of and Taupo View Road 141 Rifle Range Road Taupo



office@taupobaptist.org.nz  Office Hours: Monday - Thursday 8.30am -

(07) 378 9275 1.30pm. http://www.taupobaptist.org.nz All services free of charge.

No referral required.

|  |  |
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| **Tauranga Community Housing Trust** |  |
| FSD0021494 | Last updated 05/02/2021 |

TCHT - Provides housing and housing related services.

Vision: Enhancing community well-being through the provision of quality, appropriate and affordable housing.

Mission:To be a recognised provider of quality housing and related services.

1/50 Devonport Road Tauranga 3110



admin@tcht.org.nz  Open from 8am to 4.30pm Mon - Fri (0800) 548 248 Some charges may apply. http://www.tcht.org.nz No referral required.

## Classification : THP

**Te Whanau Tokotokorangi Trust**

FSD0004875 Last updated 05/02/2021

To offer culturally appropriate services that will enhance the spiritual, emotional, physical health and wellbeing of families who have family members with disabilities. This is achieved through providing a range of alternative services with a holistic approach that promotes and encourages healthy lifestyles.

Tui House 14 Te Ngae Road Victoria Rotorua 3010



tokotoko@xtra.co.nz  Office: 9.00am - 5.00pm Monday - Friday

(07) 349 3228

http://www.tokotokorangi.co.nz Residential: 24 hours 7 days a week Day Service: 9.00-3.00 Monday to Friday

Community Support Service:

9.00-5.00 Monday - Friday All services free of charge. No referral required.

**The Brain Injury Association - Eastern Bay of Plenty**

FSD0007569 Last updated 18/03/2021

To provide information, education, advocacy and support to people with brain injury, their families/whanau and the community.

141-143 King Street Whakatane 3120



aininjury@drct.co.nz  Monday to Friday

|  |  |
| --- | --- |
| (07) 307 1447  (0800) 227 363 http://www.brain-injury.org.nz | 8 am till 4.30 pm  All services free of charge.  No referral required. |

**The Personal Advocacy and Safeguarding Adults Trust - Bay of**

**Plenty / Central Plateau**

FSD0006612 Last updated 17/08/2020

The Personal Advocacy and Safeguarding Adults Trust provides a range of safeguarding services and supports for people with care and support needs. These services include Supported Decision Making support and training, short term advocacy and life long advocacy, discretionary trust administration and a coordinated inter-agency response for Adults at Risk.

The Trust offers parents and other interested persons an opportunity to invest in peace of mind for the future through membership and enrollment. The Trust also extends support to people not enrolled in the Trust.

|  |  |
| --- | --- |
| bayofplenty@pasat.org.nz  (022) 088 7439 (07) 393 5728 http://www.PASAT.org.nz | 9.00am - 4:30pm, Monday to Friday.  Some charges may apply.  No referral required. |

**Tuwharetoa Health Charitable Trust**

FSD0002254 Last updated 29/09/2020

Tuwharetoa Health is a kaupapa Mori health provider delivering a range of health services to the Turangi and Taupo communities.

Turangi Community Health Centre 28 Te Rangitautahanga Road Turangi 3334



tgireception@thct.co.nz  9.00am - 5.00pm Monday - Friday (excluding

(07) 384 2882 public holidays)

http://www.thct.co.nz All services free of charge.

Referral may apply.

**Whaioranga Trust**

FSD0002292 Last updated 17/04/2021

To enhance the wellbeing of whanau by utilising Kaupapa Maori models of practice by identifying strengths, support positive choices, access support, resources and knowledge for the empowerment of whanau.

531 Welcome Bay Road Welcome Bay Tauranga 3175



reception@whaioranga.co.nz  Monday to Friday 9-4.30pm

(07) 544 9981 All services free of charge.

http://whaioranga.co.nz No referral required.

## Classification : EARS

**Work and Income - Bay of Plenty Regional Office**

FSD0015268 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday to Friday 8am - 4.35pm http://www.workandincome.govt.nz All services free of charge.

No referral required.

**Work and Income - Greerton Service Centre**

FSD0007947 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

(2 Tebbs Lane) 53 Courtney Road Gate Pa Tauranga 3112



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Kawerau Service Centre**

FSD0007948 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Tarawera Mall - Plunket Street Kawerau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Mt Maunganui Service Centre**

FSD0007949 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

9 Owens Place Bayfair



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday http://www.workandincome.govt.nz 9:30am - 5pm

All services free of charge. No referral required.

**Work and Income - Murupara Service Centre**

FSD0007950 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

41 Pine Drive Murupara



(0800) 559 009  Monday, Tuesday, Thursday, Friday 9am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 4:00pm. Wednesday 10:30am - 4:00pm.  All services free of charge.  No referral required. |

**Work and Income - Opotiki Service Centre**

FSD0007951 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

93 Church Street Opotiki



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Rotorua Community Link**

FSD0007952 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Taupo (Heartlands)**

FSD0007953 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

77 Heuheu Street Taupo 3351



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Tauranga Service Centre**

FSD0007954 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Cnr Durham and Spring Street Tauranga



(0800) 559 009  8:30am-5:00pm Monday, Tuesday, Thursday, http://www.workandincome.govt.nz Friday.

9:30am-5:00pm Wednesday.

All services free of charge. No referral required.

**Work and Income - Te Puke Service Centre**

FSD0007955 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

99 Jellicoe Street Te Puke



teresa.margan001@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Turangi Community Link**

FSD0007957 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

- Ohuanga Road Town Centre Turangi 3334



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Whakatane Community Link**

FSD0007958 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

24 Pyne Street Whakatane 3120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz      **Workbridge Inc - Rotorua** | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge. No referral required. |
| FSD0007860 | Last updated 01/09/2020 |

Our mission is to enable people with disabilities to participate and experience equal opportunities in the labour market.

 Community Health Building Level 1 1172 Haupapa Street Rotorua 3010 rotorua@workbridge.co.nz  Normal hours of work 8.30am-5.00pm, Mon to (07) 343 1800 Fri. If the office is unattended, please phone toll(0508) 858 858 free to leave message or try mobile. http://www.workbridge.co.nz

To contact us via email, please use the online form.

All services free of charge. No referral required.

**Workbridge Inc - Tauranga**

FSD0007858 Last updated 01/09/2020

Our mission is to enable people with disabilities to participate and experience equal opportunities in the labour market.

113 Willow Street Tauranga 3141



tauranga@workbridge.co.nz  Normal hours of work 8.30am-5.00pm, Mon to

|  |  |
| --- | --- |
| (07) 577 0998 (0508) 858 858 http://www.workbridge.co.nz | Fri. If the office is unattended, please phone tollfree to leave message.  Fax toll-free 0800 080 715  To contact us via email, please use the online form.  All services free of charge.  No referral required. |

# Youth Services

**Adolescent Mental Health**

FSD0002263 Last updated 09/02/2021

Counsellors, psychologists, psychiatrists: treatment and diagnosis.

881 Cameron Road Tauranga



(0800) 333 061  8 am - 4.30 pm, Monday to Friday.

(07) 579 8380 https://www.bopdhb.govt.nz/services/a-z- Crisis team works after hours on hospital-services/adolescent- 0800 800 508 health/adolescent-mental-health/ All services free of charge. Referral may apply.

**Adult Community Mental Health - Tauranga**

FSD0002264 Last updated 07/01/2021

Provides a safe, caring, quality mental health service for the benefit of the Bay of Plenty Community.

Tauranga Hospital 850 Cameron Road Tauranga 3143



(07) 579 8329  Office hours: 8 am - 4.30 pm.

(0800) 800 508 - Crisis Service 24hour crisis service: 0800 800 508 http://www.bopdhb.govt.nz All services free of charge.

No referral required.

**Alpha Consultants Ltd**

FSD0022474 Last updated 22/01/2021

Alpha provides customised vocational rehabilitation solutions, assessments, work trials, work ready and pre-employment programmes, graduated return to work assistance, placement services and in work support.

 35 Grey Street Tauranga 3110

|  |  |
| --- | --- |
| office@alphaconsultants.co.nz  (07) 579 0520 http://www.alphaconsultants.co.nz | 8.30 am to 5 pm, Monday to Friday All services free of charge.  Referral may apply. |

**Anamata (YOSS / Youth One Stop Shop)**

FSD0002216 Last updated 26/06/2020

Enabling young people to lead vibrant and healthy lives through clinical services, social supports, education and health promotion.

28 Heuheu Street Taupo 3330



info@anamata.org.nz  Drop-in Clinic Hours

|  |  |
| --- | --- |
| (0800) 262 6282 http://www.anamata.org.nz      **Arohanui Art & Education Trust** | Monday 1-3pm  Tuesday 1-3pm  Wed 1-6pm  Thur 1-6pm  Booked morning appointments also available by phone  All services free of charge. No referral required. |
| FSD0021393 | Last updated 26/03/2021 |

Arohanui Art & Education Trust is committed to the holistic support of people with special needs. To encourage the growth, well being and pursuit of a rich and rewarding lifestyle through self expression and purposeful endeavour, enabling the individual to confidently take their place as a valued member of the community.

Unit 3 Renwick Building 23 Hynds Road Greerton Tauranga 3110 admin@arohanuitrust.co.nz  9am - 3pm



(07) 579 4603 Some charges may apply. http://www.arohanuitrust.co.nz Referral may apply.

**Bay of Plenty Therapy Foundation**

FSD0016782 Last updated 15/02/2021

The Foundation's mission is to provide short-term funded counselling and therapy services to clients, residing in the Western Bay of Plenty, who are unable to fund their own counselling and are not entitled to counselling funded by any other organisation.

The Foundation provides both post crisis counselling and therapy and abuse related trauma counselling.

Counsellors and therapists that provide service are all experienced and qualified and belong to a professional body with clear codes of practice and ethics, some are registered professionals.

C/- 16 Estates Terrace Welcome Bay Tauranga 3175



info@boptherapyfoundation.co.nz  Counsellors operate from their own individual (0800) 267 831 premises and each have different opening times http://www.boptherapyfoundation.co.nz Some charges may apply. Referral may apply.

**Blue Light Ventures**

FSD0001603 Last updated 18/01/2021

Aims to encourage better relationships between young people and their parents, the Police and the community. Aims to prevent crime and anti-social behaviour by exposing young people to different experiences in a healthy socialisation process in a safe and supervised environment.

29 King Street Opotiki 3122



anthony.williams@police.govt.nz  Office hours: 8.00am - 4.00pm Monday to

|  |  |
| --- | --- |
| (07) 315 1110  (021) 191 3904 | Friday.  Located in the Police Station.  All services free of charge.  Referral may apply. |

**Budget Advisory Services (Rangitaiki) Inc.**

FSD0002130 Last updated 14/10/2020

Budget Advisory Service Rangitaiki Inc. offers free, supportive, confidential and culturally aware budget advisory services with trained and nationally certificated Financial Mentors.

12 Ranfurly Court Kawerau 3169



budgetservicerangitaiki@xtra.co.nz  Tuesdays 9:30am - 2:30pm

|  |  |
| --- | --- |
| (07) 323 6653    **Classification : BFC** | Wednesday 9:30am - 2:30p.m  Outside these hours please phone to request an appointment or for general enquiries phone MoneyTalks 0800 345 123.  Some charges may apply.  No referral required. |

**CCS Disability Action - Rotorua Office**

FSD0007629 Last updated 15/03/2021

CCS Disability Action is New Zealand's leading provider of support and services to people with physical disabilities. We are also a leading advocate for the rights of disabled people.

1452B Hinemoa Street Rotorua 3010 bop@ccsdisabilityaction.org.nz  week days: 8.30-4.30.



|  |  |
| --- | --- |
| (0800) 227 2255 (07) 578 0063 http://www.ccsDisabilityAction.org.nz | All referrals for the Bay of Plenty go through the Tauranga office.  Some charges may apply.  No referral required. |

**CCS Disability Action - Whakatane Office**

FSD0007630 Last updated 15/03/2021

CCS Disability Action is New Zealand's leading provider of support and services to people with physical disabilities. We are also a leading advocate for the rights of disabled people.

 38 Landing Road Whakatane 3120

|  |  |
| --- | --- |
| bop@ccsdisabilityaction.org.nz  (0800) 227 2255 (07) 308 7385 http://www.ccsDisabilityAction.org.nz | Weekdays: 8.30-4.30  All referrals for BOP go through the Tauranga office.  Some charges may apply.  No referral required. |

**CCS Disability Action Bay of Plenty, Tauranga Office**

FSD0007627 Last updated 15/03/2021

CCS Disability Action is New Zealand's leading provider of support and services to people with physical disabilities. We are also a leading advocate for the rights of disabled people.

74 14th Avenue Tauranga 3112



bop@ccsdisabilityaction.org.nz  9.00am – 4.30pm Monday to Friday

|  |  |
| --- | --- |
| (07) 578 0063 (0800) 227 2255 http://www.ccsDisabilityAction.org.nz      **Child Development Service** | Some charges may apply. No referral required. |
| FSD0024478 | Last updated 11/12/2020 |

The Bay of Plenty District Health Board are focused on ensuring Child Development Service meets the growing needs of the community.

112 Thirteenth Avenue Tauranga South Tauranga 3112



cds.tauranga@bopdhb.govt.nz  8.00am to 4.30pm Monday to Friday

(07) 571 4768 All services free of charge. http://www.bopdhb.govt.nz/ No referral required.

**Citizens Advice Bureau - Rotorua**

FSD0006877 Last updated 10/07/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person. Additional services include advocacy, basic CV writing, JP clinics, free legal advice and face to face information for migrants new to New Zealand.

1143 Eruera Street Rotorua 3010



rotorua@cab.org.nz  9.00am - 5.00pm, Monday to Thursday and

|  |  |
| --- | --- |
| (07) 348 3936 (0800) 367 222 http://www.cab.org.nz | 9.00am to 3.00pm on Friday. All services free of charge.  No referral required. |

**Citizens Advice Bureau - Taupo**

FSD0006878 Last updated 02/07/2020

Citizens Advice Bureau provides Free, confidential impartial information advice and advocacy on any issues.

We offer Free Legal Advice on every Tuesday and Wednesdays, by appointment only.

CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

107 Tamamutu Street Taupo 3351



taupo@cab.org.nz  Monday-Friday 10.00am-3.00pm

(07) 378 4253 Legal Clinics, by appointment only, Tuesdays http://www.cab.org.nz 1.00pm and Wednesdays at 12pm

All services free of charge. No referral required.

**Citizens Advice Bureau - Tauranga**

FSD0006879 Last updated 29/03/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteer members who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

38 Hamilton Street Tauranga 3110



tauranga@cab.org.nz  Monday - Friday 9.00am - 4.00pm.

(07) 578 1592 All services free of charge. http://www.cab.org.nz No referral required.

**Citizens Advice Bureau - Whakatne**

FSD0006887 Last updated 20/01/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

21 Boon Street Whakatane 3120



whakatane@cab.org.nz  Mon - Fri 9.30am - 3.30pm

|  |  |
| --- | --- |
| (07) 308 5609 (0800) 367 222 http://www.cab.org.nz | All services free of charge. No referral required. |

**Courts Victim Advisor/Sexual Victim Advisor**

FSD0004863 Last updated 06/07/2020

Free confidential service available for victims of crime through the court system. Provides information to victims about a case that relates to them. Advises victims about their rights in the court process. Helps victims participate in the court system. Provides court education/familiarisation for young/adult witnesses. Referrals to support agencies.

Advice and support also provided to sexual victims of crime.

Corner of Tutanekai and Arawa St 1162 Tutanekai Street Rotorua 3046



(0800) 650 654 (Victims's Info Line)  9.00am - 5.00pm http://www.justice.govt.nz Monday to Friday

All services free of charge. No referral required.

**Dawn Marie Ingall**

FSD0022792 Last updated 17/12/2020

Qualified Counsellor, I work with individuals to assist in issues such as low self esteem, anxiety, stress and trauma recovery. I help couples with communication problems and work with people to find resolution to disagreements. My fee is negotiable in curtain circumstances, WINZ subsidies accepted.

Grey Street entrance (Behind Step Inn Shoes) 105a Goddards Arcade Tauranga 3110 dawn.ingall@beginning.co.nz  Tuesday to Friday, some evenings and Saturday



(0800) 223 446 by arrangement. http://www.beginning.co.nz Some charges may apply.

No referral required.

**Disabilities Resource Centre Trust**

FSD0002959 Last updated 01/03/2021

Our Mission is to assist people with disabilities to achieve their goals.

141-143 King Street Whakatane 3120



information@drct.co.nz  8.00 am - 4.30 pm, Monday to Friday.

(07) 307 1447 We also operate an 0800 number. (0800) 227 363 Some charges may apply. http://www.drct.co.nz Referral may apply.

**DKGD Ltd**

FSD0006050 Last updated 30/10/2020

To support the welfare and wellbeing of families, Koro, Kuia, Rangatahi, Mokopuna and Maraes through education, health, employment, training, and social and economic development.

284 Waimana Road Waimana 3196 stewartmarie1937@gmail.com  Some charges may apply. (027) 2838 411 No referral required.



**Eastbay Rural Education Activities Programme (REAP) Inc**

FSD0001632 Last updated 11/11/2020

Eastbay REAP provides responsive lifelong learning activities across the Eastern Bay of Plenty. With offices in Whakatane, Opotiki, Kawerau, and Murupara, our team works to connect, develop, and empower learners to achieve quality education. Our work covers all ages and stages of community, often partnering with others to do things collaboratively.

REAP House - He Poutoko Matauranga 21 Pyne Street Whakatane 3120 info@eastbayreap.org.nz  Monday – Thursday



|  |  |
| --- | --- |
| (07) 308 4098 (0800) 432 7327 http://www.eastbayreap.org.nz    **Classification : YS** | 08.30am - 04.30pm  Friday  08.30am - 04.00pm  All services free of charge.  Referral may apply. |

**Eastern Bay Primary Health Alliance**

FSD0022439 Last updated 12/10/2020

EBPHA is a Primary Health Organisation that delivers quality primary health care services to the Eastern Bay communities through our General Practices, community health workers and subcontracted health Providers.

5 Louvain Street Whakatane 3120 info@ebpha.org.nz  Weekday business hours.



|  |  |
| --- | --- |
| (07) 306 2300 http://www.ebpha.org.nz    **Classification : PACIFIC** | Some charges may apply. Referral may apply. |

**Education and Achievement Association Inc.**

FSD0004886 Last updated 04/02/2021

The Education and Achievement Association aims to empower people with learning disabilities and differences to be visible, supported, celebrated and successful.

Te Waiareki Purea Trust Building 1274 Fenton Street Rotorua 3010 education.achievement@xtra.co.nz  by appointment only



(07) 348 1946 Some charges may apply.

No referral required.

**EmployNZ Limited**

FSD0021455 Last updated 12/04/2021

EmployNZ Limited assist people to gain the skills and confidence to enter the workforce. We also offer alternative education pathways for youth aged 16 - 19 years who leave main stream education.

Drug testing service for Work and Income clients. Prices inclusive of GST. On-site screening drug test: $70

We can help you to improve your reading, writing and understanding of numbers.

If you are needing help with Health & Safety and/or Human Resources, we are your first point of call.

We are the Youth Services Provider for Tauranga in the Western Bay of Plenty.

Level 1 94 Second Avenue Tauranga 3110



info@employnz.co.nz  Monday Friday 8:30 am - 5:00pm (0800) 002 159 Some charges may apply.

(Text only) Text “UPSKILL” to 3165 Referral may apply. http://employnz.co.nz/

## Classification : DTS, YS

**English Language Partners Bay of Plenty**

FSD0007847 Last updated 22/06/2020

English language and social support for adult refugees and migrants coming to live in Aotearoa / New Zealand.

 Suite 5 212 Chadwick Road Greerton Tauranga

|  |  |
| --- | --- |
| bayofplenty@englishlanguage.org.nz  (07) 571 4181 http://www.englishlanguage.org.nz | 9.00am - 4.00pm, Monday to Friday.  All services free of charge.  No referral required. |

**Families Achieving Balance Charitable Trust**

FSD0016807 Last updated 04/08/2020

FAB provides Parent Education Seminars, Youth Mentoring, Youth Programmes, Grandparent Support Groups, Family Therapy, Personal Advocacy and Social Work Support.

The Kollective 143 Seventeenth Avenue Tauranga 3112



heather@fabct.co.nz  9 - 4pm Monday to Thursday

(07) 543 3194 All services free of charge.

(0800) 322 487 Referral may apply. http://www.fabct.co.nz

**Family Planning Clinic - Tauranga**

FSD0007025 Last updated 14/09/2020

Family Planning works to promote a positive view of sexuality and to enable people to make informed choices about their sexual and reproductive health and well-being.

Gate Pa Shopping Centre 17 Courtney Road Tauranga



(07) 578 8539  Our drop-in clinics have limited spaces, so it’s

https://www.familyplanning.org.nz/clinics/t first in, first seen. If you don’t have time to wait, auranga make an appointment by calling us.

Some charges may apply. No referral required.

**Family Planning Health Promotion - Rotorua**

FSD0007029 Last updated 23/11/2020

Family Planning works to promote a positive view of sexuality and to enable people to make informed choices about their sexual and reproductive health and well-being.

Level 1, Te Waiariki Trust 1274 Fenton Street Rotorua 3010 healthpromotionrotorua@familyplanning.o  Times vary, please contact provider. rg.nz Some charges may apply.



(07) 347 0703 No referral required.

(027) 539 2478 http://www.familyplanning.org.nz/

**Get Smart Tauranga Drug & Alcohol Services**

FSD0006112 Last updated 15/03/2021

Get Smart Tauranga is a Christian community response to the growing and negative effects of substance use, abuse and addiction. We provide free Alcohol and Drug counselling, Stoked Mauri Ora, specialised intervention programs for selected students, Street Help Van relief service, support and information for youth up to the age of 24 years here in Tauranga-Moana.

Building 53, Historic Village - Village on 17th - 17th Avenue West Tauranga 3140



admin@getsmarttga.org.nz  Office is open Monday to Friday 8.30am to

|  |  |
| --- | --- |
| (027) 448 7678txt (07) 571 3712 http://www.getsmarttga.org.nz | 4.30pm  CALL 0800 571 3712 Some charges may apply.  Referral may apply. |

**Graeme Dingle Foundation Western Bay of Plenty**

FSD0015877 Last updated 13/07/2020

The Trust delivers the Kiwi Can to over 3100 primary and Intermediate school children, Stars Peer Mentoring Programme to 550 year 9 and 13 students and Project K to selected year 10 students in the Western BoP. Kiwi Can delivers values and life skills with teams of 2 gender balanced leaders who help build the capacity of the children every week. Stars supports year 9 students through trained Peer Mentors throughout the year, to support and transition year 9's into high school.

Project K is a 14 month programme, with three components: a 3 week wilderness, an 8 day Community challenge and 12 months of mentoring.

The Programmes aim to maximise the potential of children, and youth, and transform young lives forever.

 Village on 17th - 17th Avenue Tauranga

dan.allen- Monday - Friday 9.00 AM - 5.00 PM gordon@dinglefoundation.org.nz All services free of charge.

(07) 571 0165 Referral may apply.

(021) 992 613 http://www.dinglefoundation.org.nz

**Growing through Grief - Opotiki**

FSD0006646 Last updated 08/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

Programmes begin early each term. Usually held after school but may be available in some schools by arrangement.

Referrals - All enquiries welcome. Contact coordinators directly. Self-referral or referral from agencies.

denyse.cooperrushbrooke@seasons.org.  Daytime or evening, calls may be taken by nz answer phone.

(027) 955 9837 Koha/donation may apply. https://acw.org.nz/grief-services/ No referral required.

**Growing through Grief - Rotorua**

FSD0006647 Last updated 08/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

St Lukes Church Cnr Pukuatua & Amohia Streets Rotorua



gaelyn.brake@seasons.org.nz  9.00am - 12.00noon Monday and Wednesday.

|  |  |
| --- | --- |
| (07) 350 3384  (021) 814 816 https://acw.org.nz/grief-services/#rotorua      **Growing through Grief - Taupo** | 9.00am - 5.30pm Tuesday or calls may be taken by answer phone.  Koha/donation may apply. No referral required. |
| FSD0006648 | Last updated 08/09/2020 |

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

|  |  |
| --- | --- |
| gtgtaupo1@seasons.org.nz  (07) 378 6059  (021) 767 548 https://acw.org.nz/contact-us/#griefservices | Daytime or evenings, calls may be taken by answer phone.  Koha/donation may apply.  No referral required. |

**Growing Through Grief - Tauranga**

FSD0006651 Last updated 06/07/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

amy.colonna@seasons.org.nz Tuesday, Wednesday and Thursdays 9am till

(021) 766 469 4pm

(07) 574 7170 Koha/donation may apply. http://www.growingthroughgrief.org.nz No referral required.

**Growing through Grief - Te Puke**

FSD0008256 Last updated 08/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

Anglican Church 47 Jocelyn Street Te Puke



gtgtepuke@seasons.org.nz  Daytime or evenings, calls may be taken by

(07) 573 7159 answer phone.

(021) 0815 5377 Some charges may apply. https://acw.org.nz/grief-services/#tepuke No referral required.

**Growing through Grief - Whakatane**

FSD0006649 Last updated 08/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

 Anglican Home-based Childcare Centre 30 Domain Road Whakatane gtgwhakatane@seasons.org.nz  Daytime or evenings, calls may be taken by

(021) 767 538 answer phone. https://acw.org.nz/contact-us/#grief- Koha/donation may apply. services No referral required.

**Heartland Services - Kawerau**

FSD0007144 Last updated 19/01/2021

Heartland Service Centre is a one-stop-shop from which the local population may access a range of Government, Social Services, Health and other related services. Also access to Computer, Internet and photocopying services.

Heartland Service Centre, KEA Building 60 Onslow Street Kawerau 3127



Kataraina@eastbayreap.org.nz  9:00am - 3:30pm, Monday to Thursday.

|  |  |
| --- | --- |
| (07) 323 8608  (07) 323 8608 http://www.heartlandservices.govt.nz | 9:00am - 3:00pm, Friday.  All services free of charge.  No referral required. |

**Heartland Services - Murupara**

FSD0007143 Last updated 06/07/2020

Heartland Service Centre is a one-stop-shop from which the local population may access a range of Government, and other related services.

41b Pine Drive Murupara 3025



Rebecca@eastbayreap.org.nz  Hours of opening: 8.30am – 1.00pm (07) 366 5784 Days of opening: Monday-Friday (021) 509 414 All services free of charge. http://www.heartlandservices.govt.nz No referral required.

**Heartland Services - Taupo/Turangi**

FSD0007145 Last updated 12/04/2021

Heartland Service Centre is a one-stop-shop from which the local population may access a range of Government, and other related services.

77 Heu Heu Street Taupo 3330



taupo@heartlandservices.govt.nz  Monday, Tuesday and Thursday 9.00am -

(07) 906 6024 2.00pm

http://www.heartlandservices.govt.nz Wednesday 9.30am - 1.30pm

Friday - Office closed

All services free of charge. No referral required.

**Heartland Services - ptiki**

FSD0007166 Last updated 09/04/2021

Heartland Service Centre is a one-stop-shop from which the local population may access a range of Government, and other related services.

93A Church Street Opotiki 3122



gaylene@eastbayreap.org.nz  Mon to Fri 9:00am – 3:00pm

(07) 315 5790 All services free of charge.

(07) 315 5496 No referral required.

http://www.heartlandservices.govt.nz

**IDEA Services - Midcentral Regional Office**

FSD0024549 Last updated 08/04/2021

IDEA Services provides support for people with intellectual disabilities so they can live, learn, work and enjoy life as part of the community. We provide vocational and day services, supported employment, supported living and specialist services.

1340 Hinemoa Street Rotorua 3010



(07) 348 1541  8:30am - 5pm

http://www.idea.org.nz All services free of charge.

Referral may apply.

**ImpacTauranga**

FSD0017182 Last updated 06/04/2021

We are an organisation committed to the health and welfare of youth and families in the local community.

62A Millers Road Brookfield Tauranga 3110



admin@impactauranga.org  Monday - Friday 9am - 3.00pm

(07) 576 7527 Some charges may apply.

(07) 576 0652 Referral may apply. http://www.impactauranga.org

**Irlen Diagnostic Clinic - Rotorua**

FSD0008086 Last updated 19/08/2020

Irlen Syndrome (a form of dyslexia) is a visual perceptual problem which affects many people who have difficulty reading. Symptoms include slow reading, skipping words or lines, light sensitivity, eye strain and sometimes migraines. Clinics diagnose and treat clients using tinted filters.

19 Day Place Springfield Rotorua 3015



mary@irlenclinic.co.nz  9.00am - 5.00pm Monday to Friday.

(07) 348 8816 Some charges may apply.

http://irlen.com/ No referral required.

**iThink Psychology**

FSD0022722 Last updated 25/03/2021

Registered Psychologist offering support to Adolescents, Adults and Couples. Therapy for depressive and mood concerns (including Postnatal and Bipolar), Anxiety (including General, Social, Phobias and Obsessive Compulsive), Self Harming, Relationships, Adjustment Concerns, Bullying, Assertiveness Training, Building Confidence and Self Esteem, Stress Management and Relaxation.

 63 Seventh Avenue Tauranga 3110

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| --- | --- |
| info@ithinkpsychology.nz  (07) 578 2268 http://www.ithinkpsychology.nz      **Kai Maanga Foodbank** | Monday to Friday 8:00am to 5:00pm. After hours available by request.  Some charges may apply. No referral required. |
| FSD0024324 | Last updated 24/08/2020 |

Bethlehem Baptist Church provides a safe welcoming environment in services and programs for children, youth and adults of all ages. Within this Church is KAI MAANGA, our foodbank that helps those who are struggling to put food on the table. Whether it is through general hardship or covid19 related, we can help. We also have a Counselling Centre called TE WHAHI TUMANAKO (Place of Hope) that is open to everyone including children who are struggling with specific issues.

The requests for food hampers and counselling are attached (see web links).

90 Bethlehem Road Bethlehem Tauranga 3110



michaela@bethlehem.org.nz  Monday - Friday 9.00am - 5.00pm

(07) 576 2344 Koha/donation may apply. https://bethlehem.org.nz No referral required.

**Katikati Community Centre**

FSD0017232 Last updated 24/01/2021

We offer OSCAR approved after school care at Katikati Primary School and School Holiday programmes at Katikati Community Centre and Katikati College

Katikati Community Centre - Heart of our Community Manawa t ttou Hapori

Vision is: Katikati is a thriving community where everyone feels supported and connected

Mission is: A centre for inspiration, wellbeing, growth and enjoyment

The Katikati Community Centre has been servicing a small but rapidly growing, diverse population for over 25 years. It is an information, support and activity centre linking our rural community with social and health services and also provides a broad range of programmes and activities. These include adult and community education classes, expos, seminars and involvement with youth. The programmes and activities are well attended, and well loved by the community.

45 Beach Road Katikati 3129



info@katikaticommunity.nz  Office is open 8.30am - 4.30pm Monday to

|  |  |
| --- | --- |
| (07) 549 0399 http://www.katikaticommunity.nz    **Classification : OSCAR** | Friday  Some charges may apply.  Referral may apply. |

**Katikati Maori Wardens Charitable Trust**

FSD0022266 Last updated 11/11/2020

The purpose of our organisation is to address the needs of Maori and community issues and help in many areas: crime prevention, children and youth support, liaison with Police, networking within the community and working in partnership with other supporting agencies throughout the Bay Of Plenty. We cover the area from Waihi Beach to Omokoroa inclusive based in Katikati.

General activities and services offered to the community:

Ensuring community safety

Liase with schools regarding attendance

Community patrols – day and night

Welfare checks on families

Family security

Providers of accommodation – emergency and relocation situations

The “interim go between” and the “peace keeper”

Attending to the needs of the young ones around the area

Security at pubs and events

Liaisons with the three Maraes in the area

The Katikati Maori Wardens are now the base for the free Youth

Doctor that visits every second Wednesday evening of the month

katikatimaoriwardens49@gmail.com  24/7

(027) 453 2983 Koha/donation may apply.

(021) 083 29596 No referral required.

http://www.facebook.com/Katikati-MaoriWardens-1453191121649390/

**Lakeland Learning**

FSD0021518 Last updated 14/08/2020

Lakeland Learning offers level 1, 2 and 3 programmes all providing credits for NCEA, in the Taupo area.

All programmes are free for people aged 16 to 19 years and students can gain up to six certificates, leading to further training options or employment. All courses include literacy, numeracy and computer skills and students work towards achieving their personal and career goals.

Unit 12 29 Totara Street Taupo 3330



helen@lakelearn.co.nz  Monday to Thursday 8:30am to 3:30pm, Friday

(07) 378 4321 8:30am to 12:30pm

http://lakelandlearning.co.nz Closed school holidays.

All services free of charge. No referral required.

**Licence2Drive**

FSD0019647 Last updated 15/06/2020

To help all New Zealand car drivers obtain a full New Zealand drivers licence. From the learner level through to full level. We provide the best service and because of that we get the best results.

We do travel if you would like us run our course in your area. Just call us for more details.

155 Karewa Place Papamoa Tauranga 3118



info@l2d.co.nz  Monday - Friday 8.30am-4.00pm (0800) 865 423 After hours by appointment. http://www.licence2drive.co.nz Some charges may apply.

Referral may apply.

**Life Skills for Life Trust**

FSD0020096 Last updated 07/12/2020

Learn Skills for Life:Our philosophy is based on respect for the mana of every person, respect for property and a core belief in the right of every young person to aroha (love), manaaki (care), and tautoko (support) to fulfill their potential. Our services are built around participation in work based practical skills training, mentoring, and other activities which enable young people to develop selfawareness, positive relationships, work skills and work ethics.

34 Unsworth Road Hamurana Rotorua 3097



admin@lsfl.org.nz  Monday to Friday (8am-4pm)

(07) 332 3271 All services free of charge.

(027) 7769 725 Referral may apply. http://www.lsfl.org.nz

**Lifelink/Samaritans Inc - Rotorua**

FSD0004868 Last updated 16/11/2020

24 hour emergency confidential befriending and listening service. Working with people and all age and ethnic groups.

1274 Fenton Street CBD Rotorua 3040



rotorua.lifelink@xtra.co.nz  Staffed support line open 24 hours, 7 days a

(07) 348 0567 week.

(0800) 726 666 All services free of charge.

No referral required.

**Literacy Taupo Incorporated**

FSD0008269 Last updated 29/06/2020

We are a local community based organisation that provides student-centered learning, meaning that we consult with our learners to find out what it is they want to learn, construct a individualised learning plan, and help to facilitate the student's learning goals. We deliver a wide range of programmes from digital literacy, cooking and budgeting, drivers licence theory, literacy and numeracy support, C.V. writing and others. We will take referrals from individuals, social services, Government departments and private providers. Our service is provided at no cost to the learner, and is confidential.

If in doubt - check us out.

Level 1 3 Gascoigne Street Taupo 3330



literacy\_taupo@xtra.co.nz  Monday - Friday 9am to 3.30pm (07) 377 4616 All services free of charge.

Referral may apply.

**Maketu Health and Social Services Trust**

FSD0002270 Last updated 24/08/2020

Delivering a high quality Kaupapa Maori health and social service agency for Maketu and surrounding districts.

3 Little Waihi Road Maketu Te Puke 3189



admin@maketuhauora.org.nz  Monday to Friday 9am - 4.30pm.

(07) 533 2551 All services free of charge. http://www.maketuhauora.co.nz No referral required.

## Classification : FVSS

**Mana Social Services Trust**

FSD0004937 Last updated 09/11/2020

Mana Social Services Trust is a Maori Provider. We offer social work support, a wide range of counselling, and a variety of other services and programmes including Court restorative justice free of charge.

Ground Floor 1231 Haupapa Street Rotorua 3040



mana.reception@outlook.com  9.00am - 4.30pm Monday to Friday (07) 348 6191 All services free of charge.

Referral may apply.

## Classification : FVSS

**Manaaki Ora Trust - Youth Service**

FSD0004838 Last updated 19/06/2020

Primary aim of the Trust is to seek well being for people of all ages.

1188-1194 Amohia Street Rotorua 3010



YouthService@manaakiora.org.nz  Monday to Friday 9am - 5pm (0800) 348 2400 All services free of charge. http://www.tipuora.org.nz/manaaki-ora- No referral required. trust/

**Manaaki Ora Trust Tipu Ora**

FSD0004844 Last updated 21/08/2020

We aim to improve the health, education and social outcomes for children and their families. We are a free child centred, family focused, home based centre.

We are also a private training establishment providing NZQA accredited National Certificate in Hauora Maori and National Diploma in Whanau Ora.

Head Office, Tunohopu Health Centre 16-20 Houkotuku Street Ohinemutu Rotorua 3010 referralhub@manaakiora.org.nz  Monday to Friday, 8.30am - 5pm.



|  |  |
| --- | --- |
| (0800) 348 2400 (07) 348 3598 http://www.tipuora.org.nz    **Classification : EARS, YS**    **Matata Blue Light** | Elder Abuse Response Service: available to Taupo, Turangi, Western & Eastern BOP.  All services free of charge. Referral may apply. |
| FSD0020603 | Last updated 04/08/2020 |

Matata Blue Light Ventures was established in August 2007 by local police that recognized a need for positive youth intervention. This initiative is designed to:

Reduce the incidents of young people becoming an offender or victim of crime.

Encourage better relations between young people and police, their parents and the community.

Build safer communities.

Build young peoples self esteem.

Develop leadership skills with local youth.

This is achieved by organizing and implementing a variety of supervised sporting, educational and cultural activities and events in an environment free from alcohol, drugs and violence. These activities also offer young people positive lifestyle alternatives and strategies to gain self esteem, self confidence, leadership qualities and life skills.

31 Wilson St Matata Whakatane 3194



matatabluelightnz@yahoo.co.nz  8am - 5pm Mon - Fri (027) 365 4537 All services free of charge.

(027) 323 5194 No referral required.

https://www.facebook.com/matata.blueligh t

**Merivale Community Centre**

FSD0016462 Last updated 23/07/2020

The purpose of Merivale Community Centre is to achieve a thriving, vibrant community realising its potential where people are safe, connected, and making healthy choices for themselves, their whnau and their community.

We provide a variety of social services and programmes to support whnau and individuals. These range from social work support, budgeting advice, counselling, referral and advocacy support, peer support groups and well-being programmes, or sometimes just having a cup of tea and lending an ear.

We have a particular focus on tamariki and rangatahi. We have a range of youth development programmes that help build relationships of trust and aim to support their learning and growth.

We serve as a hub, to bring together the support and information that people need, in a safe, nonjudgmental environment.

10 Kesteven Avenue Merivale Tauranga



manager@merivale.org.nz  9.00 am to 5.00 pm Monday to Friday

(07) 578 6450 All services free of charge. http://merivalecommunity.org No referral required.

## Classification : OSCAR

**MiCamp Trust**

FSD0017397 Last updated 03/08/2020

Throughout the year, MiCamp operates eight school holiday camps (OSCAR approved) and two leadership camps at two beautiful sites, MiCamp Taupo and MiCamp Whakamaru.

Our aim is to provide an integrated experience for all participants in a fun and safe environment and our desired result is to influence our community in a positive way, growing individuals and at the same time building strong community and family links. Our skilled team provides services and activities that maintains a focus on learning and improving within the boundaries of our Christian faith.

100 Rawhira Road Turangi 3382



manager@micamp.co.nz  Childrens Holiday camps are provided during

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| (07) 386 7967 http://www.micamp.co.nz    **Classification : OSCAR** | every school holiday.  Some charges may apply.  Referral may apply. |

**Ministry of Education, Learning Support, Bay of Plenty, Waiariki**

FSD0006567 Last updated 31/10/2020

We work with others to ensure children with additional learning needs have the opportunity to learn alongside their peers.

31 Totara Street Taupo 3330 enquiries.bop-waiariki@education.govt.nz  8.30am - 4.30pm Monday to Friday.



(07) 376 1870 All services free of charge.

(0800) 622 222 Referral may apply. https://education.govt.nz/ministry-ofeducation/specific-initiatives/specialeducation-update/

**Nga Kakano Foundation**

FSD0020123 Last updated 09/02/2021

Nga Kakano Family Health Services provide a range of services. They are: Smoking Cessation, Diabetes Self Managment, Education Programmes, Mental Health & Addictions services (group sessions, 1-1 or a combination of both for youth and adults), Asthma, Tamariki Ora, Whanau Ora, Kuia/Kaumatua.

A GP clinic is also available for clients to access.

level 1 50 Jellicoe St Te Puke 3119



info@ngakakano.org.nz  Monday-Friday 9am-5pm

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| (07) 573 0660 http://www.ngakakano.org.nz/ | Some charges may apply. No referral required. |

**Ngati Awa Social and Health Services**

FSD0002958 Last updated 30/03/2021

Provides social, health and education services to Ngati Awa and the wider community within the Ngati Awa rohe (Eastern Bay of Plenty District).

15 Golf Links Road Whakatane 3191



enquiries@nash.org.nz  Monday to Friday 8.00am - 5.00pm.

(07) 306 0096 Some charges may apply. http://www.nash.org.nz Referral may apply.

## Classification : THP

**Ngati Ranginui Iwi Society Incorporated**

FSD0002272 Last updated 21/08/2020

"Kia tu te mana o Ngati Ranginui" (Building the prestige and reputation of Ngati Ranginui). Since establishment in 1990 Ngati Ranginui Iwi Society Inc. has been involved in the delivery of a variety of Health & Social Services activities, currently these services include: Budget Advice; Children Who Witness Family Violence Counselling; Domestic Violence Programme

Coordination/Counselling; Home & Community Support; Social Work Support & Foster Care; Supervised Structured Programmes for Children & Youth at Risk; Vocational Services for People with Disabilities (Ongatia Programme); Whanau or Individual Crisis Counselling; Whanau Support (Social Work Support Packages including Respite care); and Youth Development Programme.

 166 Seventeeth Avenue 17th Ave Business Park Tauranga 3140

info@ranginui.co.nz  8.30am - 5.00pm, Monday to Friday.

(07) 571 0934 All services free of charge. http://www.ranginui.co.nz Referral may apply.

**NZ Blue Light Ventures Inc**

FSD0022949 Last updated 13/01/2021

Blue Light is a registered charity that works in partnership with the Police to deliver an extensive range of youth programmes and activities. We aim to reduce youth crime through prevention and empower young people to reach their potential through delivering programmes in the community and throughout NZ. We also aim to enhance community safety and build positive relationships between the Police, young people, their Whanau and their community.

16 Rire Hau Lane Pyes Pa Tauranga 3112



rod@bluelight.co.nz  Mon - Fri

(09) 475 9301 7.30am - 3.30pm

http://bluelight.co.nz All services free of charge.

Referral may apply.

**Open Home Foundation (OHF) - Bay of Plenty**

FSD0007286 Last updated 27/10/2020

Our Mission is to provide quality child centred family focused Christian social services. The Open Home Foundation is a Christian Child and Family Support Service that works within the provisions of the Children, Young Persons and Their Families Act (1989). We have 14 centres throughout NZ and we provide quality services for children, young people and their family/whanau.

14A Elder Lane Bethlehem Tauranga 3110



bayofplenty@ohf.org.nz  8.30am - 5pm Monday to Friday

(07) 579 2840 All services free of charge. http://www.ohf.org.nz/ Referral may apply.

**Open Home Foundation (OHF) - Rotorua**

FSD0007287 Last updated 27/10/2020

Our Mission is to provide quality child centred family focused Christian social services. The Open Home Foundation is a Christian Child and Family Support Service that works within the provisions of the Children, Young Persons and Their Families Act (1989). We have 14 centres throughout NZ and we provide quality services for children, young people and their family/whanau.

1239 Haupapa Street Rotorua



rotorua@ohf.org.nz  8.30am - 5pm Monday to Friday

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| (07) 348 8009 http://www.ohf.org.nz/ | Some charges may apply. No referral required. |

**Oranga Tamariki-Ministry for Children, Rotorua**

FSD0006962 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

1207 Pukuatua Street Rotorua 3010 contact@ot.govt.nz  If you're overseas:



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| (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/ | Call +64 9 912 3820  All services free of charge.  No referral required. |

**Oranga Tamariki-Ministry for Children, Taupo**

FSD0006964 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

 77 Heu Heu Street Taupo 3330

contact@ot.govt.nz  If you're overseas:

(0508) 326 459 Call +64 9 912 3820

(0508) FAMILY All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Tauranga**

FSD0006960 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

78-96 Grey Street Tauranga 3110 contact@ot.govt.nz  If you're overseas:



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| (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/ | Call +64 9 912 3820  All services free of charge.  No referral required. |

**Oranga Tamariki-Ministry for Children, Whakatane**

FSD0006961 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

1st Floor, WINZ Building - Pyne Street Whakatane 3120



contact@ot.govt.nz  If you're overseas:

(0508) 326 459 Call +64 9 912 3820

(0508) FAMILY All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Papamoa Family Services**

FSD0015438 Last updated 09/04/2021

Providing local social service initiatives which assist, support and empower the people of Papamoa to take positive action in their lives.

A nation wide network which seeks to express the love of Christ through loving service, and to work towards justice and equality for all in society.

35E Hartford Avenue Papamoa Tauranga 3118



admin.pfs@acw.org.nz  Monday - Friday, 9am - 4pm

(07) 574 7170 Koha/donation may apply.

(021) 944 332 No referral required.

https://papamoafamilyservices.acw.org.nz

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## Classification : BFC

**Parent to Parent New Zealand Inc - Central Lakes District**

FSD0007301 Last updated 27/07/2020

Parent to Parent is a support and information network for parents who have children and family memebers with a disability, health impairment or special needs. Support is provided voluntarily by trained Support Parents who have children with the same or similar needs.

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| centrallakes@parent2parent.org.nz  (027) 808 3952 (0508) 236 236 http://www.parent2parent.org.nz | Mon to Thu 8.30am - 2:30pm  If the matter is urgent attention, please contact National Office on 0508 236 236 All services free of charge.  No referral required. |

**PGF Services - Rotorua Branch**

FSD0006216 Last updated 01/04/2021

The Problem Gambling Foundation of New Zealand is now trading as PGF Group, the overarching brand for PGF Services, Asian Family Services and Mapu Maia Pasifika Service.

All services provide free, professional and confidential counselling for anyone affected by gambling problems. We also provide health promotion, education and information.

PGF Services: 0800 664 262 or email help@pgf.nz www.pgf.nz

Mapu Maia Pasifika Service: English, Samoan, Tongan and Tokelauan. Ph 0800 212 122 or email help@mapumaia.nz www.mapumaia.nz

Asian Family Services: Provided in English, Korean, Japanese, Cantonese, Mandarin, Thai,

Vietnamese and Hindi. Asian Helpline 0800 862 342 www.asianfamilyservices.nz All our teams provide presentations to community groups, businesses and schools We also provide referrals to budgeting or other services if required.

If you would like to make a time to discuss your own or someone else’s gambling contact us. It's free and confidential.

1209 Hinemaru Street Rotorua 3010



help@pgf.nz  8.30am to 5.00pm phone contact

(0800) 664 262 Text 5819 for help

http://www.pgf.nz Available from 8.30am until 5.00pm Monday to

Friday and is a free service All services free of charge. No referral required.

**PGF Services - Tauranga Branch**

FSD0006215 Last updated 19/03/2021

The Problem Gambling Foundation of New Zealand is now trading as PGF Group, the overarching brand for PGF Services, Asian Family Services and Mapu Maia Pasifika Service.

All services provide free, professional and confidential counselling for anyone affected by gambling problems. We also provide health promotion, education and information.

PGF Services: 0800 664 262 or email help@pgf.nz www.pgf.nz

Mapu Maia Pasifika Service: English, Samoan, Tongan and Tokelauan. Ph 0800 212 122 or email help@mapumaia.nz www.mapumaia.nz

Asian Family Services: Provided in English, Korean, Japanese, Cantonese, Mandarin, Thai,

Vietnamese and Hindi. Asian Helpline 0800 862 342 www.asianfamilyservices.nz All our teams provide presentations to community groups, businesses and schools We also provide referrals to budgeting or other services if required.

If you would like to make a time to discuss your own or someone else’s gambling contact us. It's free and confidential.

 C/- Hillier Centre 31 Gloucester Road Tauranga

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| help@pgfnz.org.nz (07) 985 6103 (0800) 664 262 http://www.pgf.nz | 8.30am to 5.00pm phone contact All services free of charge.  No referral required. |

**Pirirakau Hauora Charitable Trust**

FSD0008359 Last updated 20/11/2020

We are a Kaupapa Maori hapu-based Health and Social Services organisation with a rural location, catering to all ages. Pirirakau Hauora coordinates and delivers its services in line with the philosophy of Te Whare Tapa Wha. We strive to provide and promote services that will achieve wellbeing for Maori, whanau, hapu and the wider community. We welcome new clients and all personal information and/or enquiries will be treated strictly confidential as per the Privacy Act 1993.

3 Lochhead Road Te Puna Tauranga 3176 manager@pirirakauhauora.org.nz  Monday - Friday 8am - 4.30pm.



(07) 552 4573 Some charges may apply. http://www.pirirakauhauora.org.nz Referral may apply.

## Classification : OSCAR

**Plunket - BOP/Lakes/Gisborne Area Office**

FSD0007436 Last updated 30/04/2021

Plunket believes in supporting the development of healthy families. All families with children under age five are welcome to use Plunket services and more than ninety percent of New Zealand families choose to use Plunket to help them care for their young children.

Plunket Centre 471 Devonport Road Tauranga 3112



bop.admin@plunket.org.nz  8am - 4.30pm Monday to Friday.

(07) 578 7811 All services free of charge. http://www.plunket.org.nz No referral required.

**Plunket - Waihi Beach**

FSD0005212 Last updated 03/08/2020

Plunket believes in supporting the development of healthy families. All families with children under age five are welcome to use Plunket services and more than ninety percent of New Zealand families choose to use Plunket to help them care for their young children.

24 Haszard Street Waihi 3610



waikato.admin@plunket.org.nz  Opening hours: Mondays, Wednesdays and

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| (07) 839 5709 http://www.plunket.org.nz      **Plunket - Whakatane** | Thursdays  All services free of charge. No referral required. |
| FSD0002954 | Last updated 06/07/2020 |

Plunket aims to provide a professional and caring well child and family / whanau service. Plunket offers information, support and development assessments of your child at varying stages between birth and 5 years. Services are free.

10 Victoria Avenue Whakatane 3159



(07) 578 7811  All services free of charge.

(0800) 933 922 No referral required. http://www.plunket.org.nz

**Pou Whakaaro**

FSD0007452 Last updated 05/10/2020

To promote the best quality of life for persons with a mental illness and their family / whanau, caregivers

1 Bracken Street Whakatane 3159



admin@pouwhakaaro.co.nz  8:30 - 4:30 Monday - Friday

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| --- | --- |
| (07) 308 9430  (07) 308 8170 http://www.pouwhakaaro.co.nz | All services free of charge. Referral may apply. |

**Pregnancy Help Inc - Taupo**

FSD0007399 Last updated 30/03/2021

We are a free confidential service, that supports the wellbeing of pregnant and recently pregnant women, parents, caregivers and their families/whanau by providing information and practical support with Care, Concern and Confidentiality.

Above Inspire Church 65 Lakewood Drive Taupo 3330



taupo@pregnancyhelp.org.nz  Monday, Tuesday, Thursday, Friday 9.00am -

(07) 377 6071 2.00pm

http://www.pregnancyhelp.org.nz All services free of charge.

No referral required.

**Public Health Nursing & Screening Services - Rotorua**

FSD0017112 Last updated 16/03/2021

We provide free Public Health Nursing & Screening Services to children and their families providing health assessments, school visits, provide health education and information, home visiting, communicable disease follow-up, deliver the school-based vaccination programmes and BCG vaccinations, TB case and contact tracing, B4 school checks, vision and hearing screening, newborn hearing screening and Ear Nurse Specialist mobile clinic.

Level 3, Te Aka Mauri - Children's Health Hub 1127 Haupapa Street Rotorua 3010



Jackie.Waaka@lakesdhb.govt.nz  Monday to Friday (excluding public holidays)

(07) 343 7747 8am to 4.30pm

(07) 343 7719 for B4 School Team All services free of charge.

http://www.lakesdhb.govt.nz/Article.aspx?I No referral required. D=6706

**Public Health Nursing and Screening Services - Taupo**

FSD0002233 Last updated 20/04/2021

Child Health Assessments, routine school visits, health education and promotion, home visits for specific health concerns, early intervention for health issues, vaccination programmes, communicable disease follow-up, referrals to appropriate personnel and agencies regarding health issues. For children 5-18 years.

House 3, Taupo Hospital - Kotare Street Taupo



jill.currie@lakesdhb.govt.nz  8.00am to 4.30pm weekdays (excluding public

(07) 376 1012 holidays) http://www.lakesdhb.govt.nz/Article.aspx?I All services free of charge.

D=6706 Referral may apply.

**Real Lakes**

FSD0020807 Last updated 11/01/2021

Across the Lakes District, Real supports young people aged 12-20 and their families to build their ability to cope with life challenges and make positive decisions.

We have bases in Rotorua and Taupo, and work in community hubs in Reporoa, Mangakino and Turangi. We work closely with schools and health centres to support young people. Our team includes local psychologists and youth workers who actively engage with young people in environments familiar to them. We believe in the positive power of friendship as a means to support young people to realise their potential. Real has services available in several New Zealand regions and is steadily expanding around the country.

1364 Hinemoa Street Rotorua 3010



lakes@real.org.nz  Weekdays 8am - 5pm

(07) 348 2944

(07) 905 5060 Taup address:

http://www.real.org.nz 111 Tuwharetoa Street

Taup 3330

All services free of charge. Referral may apply.

**REAP - Central Plateau**

FSD0002234 Last updated 21/09/2020

Central Plateau REAP is a not-for-profit lifelong learning NGO that delivers a variety of educational and family support programmes that redress the disadvantages experienced by rural dwellers in accessing the range and depth of activities and services enjoyed by their urban counterparts.

We deliver Early Childhood, School and Adult Community Education programmes.

Central Plateau REAP also provides family education and support programmes, including a Male

Mentor programme for men wanting support and guidance in their parenting and partnering roles.

We deliver Strengthening Families for Taupo and Turangi and SKIP (Strategies with Kids

Information for Parents) and the Taupo Violence Intervention Network for

Taupo/Turangi/Mangakino. REAP also runs the Central Plateau Schools Attendance Service and Intensive Literacy and Numeracy. CP REAP developed Taupo’s first ISP and still provides various internet services including High Speed Wireless Broadband for isolated rural areas.

73 Titiraupenga Street Taupo 3351



reception@reap.org.nz  9.00am-5.00pm, Monday- Thursday.

(07) 378 8109

http://www.reap.org.nz 9.00am- 3pm Friday.

Some charges may apply. Referral may apply.

## Classification : FVSS

**Riding For Disabled - Tauranga**

FSD0022165 Last updated 17/07/2020

Tauranga RDA Equestrian Therapy Centre provides therapeutic horse related activities for children and adults with physical, mental, cognitive, social or behavioural needs. This includes horse riding, horsemanship and vocational skills.

44 Ngapeke Road Welcome Bay Tauranga 3175



info@taurangarda.co.nz  Mon - Fri 9am - 3.30pm (07) 544 1899 Some charges may apply. http://taurangarda.co.nz No referral required.

**RiseDance Co**

FSD0017824 Last updated 21/01/2021

Rise Dance Co offers fun, relaxed dance and fitness classes for preschoolers to adults throughout

Tauranga, Mount Maunganui, Papamoa and Rotorua. We are also the leading provider of Zumba

Fitness classes in Tauranga. We have something for everyone, seven days a week. We are OSCAR approved for dance based school holiday programmes at our venue in Otumoetai.

139 Totara Street Mount Manganui Tauranga 3116



admin@risedance.nz  Some charges may apply.

(07) 573 3300 No referral required. http://www.risedance.nz

## Classification : OSCAR

**Rosemary Kibblewhite**

FSD0006096 Last updated 19/03/2021

Counselling for couples, individuals, and families. Encompasses all areas of counselling apart from: drug and alcohol, and violent males.

2 Baxendale Drive Matipo Heights Rotorua 3015



rosiekibb@gmail.com  Monday - Thursday, 9.00am - 6.00pm.

(021) 059 2000 Some charges may apply. (021) 059 2000 No referral required.

**Rotorua Budget Advisory Service Inc.**

FSD0004847 Last updated 14/09/2020

Free and confidential budget advice and building financial capability services for individuals, households and whanau, to help them manage their money effectively and build personal money

skills and knowledge.

1247 Pukuatua Street Rotorua 3010 rbas@rotoruabudgetadvice.co.nz (0800) 420 028 http://www.rotoruabudgetadvice.co.nz



## Classification : BFC

Main office: 9am to 3pm Mon-Fri Work & Income: 9am to 4pm Tue-Fri Some charges may apply. No referral required.

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| **Rotovegas Youth Health**  FSD0015016 Last updated 03/08/2020  Free health service for 15-24 years improving health access. General medical, sexual health, and contraception.  6 Te Ngae Road Rotorua  (07) 343 1013  Monday 10.00am-5pm, Tuesday 10.00am-6pm,  http://rotoruayouthcentre.org/ Wed 10.00am-5pm, Thurs 10am-5.00, Friday 10am-4.30pm  All services free of charge. No referral required.        **Sorted- Youth AOD Service**  FSD0023463 Last updated 25/03/2021  Youth Alcohol and other Drugs, Mental health and Gaming Addiction support for those aged under 18yrs.  Tauranga Hospital 889 Cameron Road Tauranga 3110  sorted@bopdhb.govt.nz  8am-4.30pm Mon-Fri (0800) 229 7678 All services free of charge. http://www.bopdhb.govt.nz/services/youth No referral required. -alcohol-drugs-service/        **St Johns Church Rotorua**  FSD0004924 Last updated 15/07/2020  We are a church whose ministry extends to social services such as a food bank. |

276 Fenton Street Rotorua 3010 office@rdpc.org.nz (07) 348 2954 http://www.rdpc.org.nz



9.00am - 3.30pm Monday to Thursday All services free of charge. No referral required.

**St Peters House**

FSD0017837 Last updated 11/03/2021

St Peters House is a community organisation based in central Tauranga operated by a charitable trust.

Our aim is to make a positive difference to individuals and families facing life challenges. We provide the following services: counselling - individual & couple, personal development courses for women, Incredible Years parenting courses, practical life skills course, marriage course, debt management, and food parcel referrals.

136 Spring Street Tauranga 3110



reception@stpetershouse.co.nz  Tuesday - Friday, 9am to 3pm

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| --- | --- |
| (07) 571 5916 http://www.stpetershouse.co.nz      **Taupo Baptist Church** | Some charges may apply. No referral required. |
| FSD0002240 | Last updated 15/10/2020 |

Provides for people in community/grassroots support from a Christian framework and youth & children's programmes which come from a Christian value base.

corner of and Taupo View Road 141 Rifle Range Road Taupo



office@taupobaptist.org.nz  Office Hours: Monday - Thursday 8.30am -

(07) 378 9275 1.30pm. http://www.taupobaptist.org.nz All services free of charge.

No referral required.

**Taupo Budget Advisory Service Inc.**

FSD0002214 Last updated 26/08/2020

To provide support for people who need money management, enabling them to take effective control of their own finances.

69 Paora Hapi Street Taupo



info@tbas.org.nz  8.30am-3.00pm, Monday-Friday.

(07) 377 1094

(027) 577 0080 Appointments outside working hours available on https://www.facebook.com/TaupoBudgetA request. dvice/ All services free of charge.

No referral required.

## Classification : BFC

**Taupo Family Centre**

FSD0006837 Last updated 31/08/2020

We offer Total Care Packages for Families and Whanau in the form of Counselling/

Psychotherapy, Whanau Support from a Social Worker. Child Abuse Provention, Educational Programmes for Youth and Adults. We are Members of Jigsaw Services. We are members of Aoteraroa NZ Ass of Supervised Contact Services Inc.

11 Manuka Street Taupo 3378



admin@tfc.org.nz  We are open 9:00am - 5.00pm

|  |  |
| --- | --- |
| (07) 376 8222    **Classification : FVSS, SHSS** | Monday to Fridays  Some charges may apply.  No referral required. |

**Tauranga Women's Refuge Inc**

FSD0007656 Last updated 20/10/2020

Tauranga Women's Refuge works to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. In an emergency, please ring 111.

manager@taurangawomensrefuge.co.nz  Community Office open between 9.00am and (07) 541 1911 4.00 pm Monday to Friday. Call 07 541 1910 if

(0800) 8673 3843 you are wanting to speak to someone at the http://www.taurangawomensrefuge.co.nz Community Office.

All services free of charge. No referral required.

## Classification : FVSS, SHSS

**Tautoko Mai Sexual Harm Support**

FSD0022687 Last updated 11/12/2020

Tautoko Mai provides medical assessment and treatment, forensic services, crisis support and ACC sensitive claims counselling for victims of sexual assault/abuse in the BOP DHB area.

Unit 7 120 Hamilton Street Tauranga 3110



refer@tautokomai.co.nz  Drop In: 8.30-5 Mon-Fri (excluding public

(07) 577 0512 holidays)

(0800) 2BSAFE (0800 227 233) 0800 2 b safe helpline 24/7 https://tautokomai.co.nz All services free of charge.

No referral required.

## Classification : SHSS

**Te Ika Whenua Hauora Incorporated**

FSD0004921 Last updated 05/08/2020

Promote and provide health and community services for iwi residing in the Te Ika Whenua area.

43 Pine Drive Murupara 3025



administrator@tiwh.org.nz  9.00am - 4.00pm Monday to Wednesday

|  |  |
| --- | --- |
| (07) 366 5585  (021) 861 101 | All services free of charge. Referral may apply. |

**Te Korowai Roopu Tautoko Inc**

FSD0021506 Last updated 22/12/2020

To empower whanau living in the role of Ngati Tuwharetoa and Aotearoa in providing for their own development.

To actively support and promote children and their whanau in the greater Taupo/Turangi area.

To promote Te Tiriti o Waitangi as the foundation for the development of our programs.

We also provide support in relation to access to boarding schools, funding to assist with scholarships. One on one support in schools for school aged children. Support for rangatahi and youth in accessing training programs or transitioning back into mainstream schools. Support in Family courts, Advocacy and a referral service. Support in establishing Whanau Hui and obtaining positive outcomes.

63 Waikato Street Taupo 3330



admin@tekorowai.co.nz  Open 8.30am - 4.30pm Monday-Friday however

|  |  |
| --- | --- |
| (07) 378 3335 (0800) 857 839 https://www.tekorowai.co.nz/    **Classification : FVSS**    **Te Manu Toroa Trust** | we are available 24 hours.  All services free of charge. Referral may apply. |
| FSD0002285 | Last updated 29/01/2021 |

Te Manu Toroa offer comprehensive, integrated community and primary healthcare for whanau in the Western Bay of Plenty. Te Manu Toroa has adopted an indigenous system of care (Tpapa) that works with whnau Mori to improve their overall wellbeing in ways designed for them and not the system. The core values of tika, pono and aroha are at the heart of this system and central to its philosophy and principles. Tpapa places a strong emphasis on the importance of hearing the voices of whnau and the value of our relationships with whnau .

10 Tebbs Lane Gate Pa Tauranga 3112



info@temanutoroa.org.nz  8.00am - 4.30pm, Monday to Friday.

(07) 571 2026 Some charges may apply.

(07) 571 2017 Referral may apply. http://temanutoroa.org.nz

## Classification : DTS, FVSS

**Te Puna Hauora ki Tauranga Moana**

FSD0002286 Last updated 06/11/2020

Health service by Maori for Maori based on Maori kaupapa. Services include: clinical and cultural assessments including risk; treatment planning and interventions; ongoing community support; regular review of treatment plans and outcome measurements; clinical liaison with secondary providers; co-ordination of care with other providers; Access to cultural programmes and/or treatment.

|  |  |
| --- | --- |
| cindym@tepunahauorabop.co.nz  (07) 571 8024 (0800) 800 508 Night http://www.tepunahauorabop.co.nz/ | 8am - 5pm, Monday to Friday.  All services free of charge.  Referral may apply. |

**Te Roopu A Iwi O Te Arawa Charitable Trust**

FSD0006045 Last updated 11/12/2020

Provides marae based social and educational services using maatua-whangai philosophy.

Embraces the whanau ora concept in the delivery of best outcomes for whanau. Services include, Te Pae Oranga, He Tangata (driver licencing), domestic violence support group, budget advice, financial education programme, mentoring, supported bail, youth services and whanau ora support.

Tarewa Pounamu Marae 26 Tarewa Road Rotorua 3010



mary@maatua-whangai.co.nz  Monday-Friday 8.30am to 4pm

(07) 348 1231 Some charges may apply. http://www.maatuawhangai.weebly.com Referral may apply.

## Classification : FVSS

**Te Runanga Ngai Tamawhariua**

FSD0005922 Last updated 24/10/2020

Whanau Ora Provider

18 Rereatukahia Road Katikati 3178



reception@tamawhariua.org.nz  8.30am - 3.30pm Monday to Friday.

(07) 549 0760 or 24/7 via mobile.

(027) 549 0392 All services free of charge. http://tamawhariua.nz No referral required.

**Te Runanga O Ngati Pikiao Trust**

FSD0004934 Last updated 23/07/2020

Our mission is to empower our learners by providing programmes that prepare them for further training and employment, leading to an improved quality of life.

1208 Amohia Street Rotorua 3010



admin@pikiaorunanga.org.nz  8.30 am- 5.00pm Monday to Friday

|  |  |
| --- | --- |
| (07) 347 3195 http://www.pikiaorunanga.org.nz/    **Classification : FVSS** | All services free of charge. No referral required. |

**Te Taumata o Ngati Whakaue Iho Ake Trust**

FSD0022460 Last updated 26/01/2021

Ngti Whakaue has embarked on a journey that has as its destination the collective well-being of the Iwi and the community in which we live.

Te Taumata o Ngti Whakaue Iho-Ake Trust (Te Taumata) was established to deliver on this vision.

Our whnau live within the dynamic and integrated system of Iwi-Hap-Whnau. We, as Iwi, have a vital role in ensuring that whnau remain connected, supported to aspire and empowered to achieve

Te Taumata believes early access to high quality, whnau focussed, culturally appropriate early childhood education is the most effective way to achieve this. We also recognise that we are part of a wider community and work hard to impact positively on that community.

2C Ranolf St Rotorua 3010



korero-mai@taumata.org.nz  from 9am - 3pm Monday to Friday

|  |  |
| --- | --- |
| (027) 353 5460 (07) 346 0095 http://www.taumata.org.nz | Some charges may apply. No referral required. |

**Te Tuinga Whanau Support Services Trust**

FSD0005993 Last updated 04/02/2021

Our goal is to promote the well being of individuals and families by providing information and support to enable them to achieve their full potential and independence.

190 Chadwick Road Greerton Tauranga



info@ttw.org.nz  9am-4pm Monday to Friday

(07) 571 0875 Some charges may apply. http://www.ttw.org.nz No referral required.

## Classification : THP

**Te Waiariki Purea Trust - Rotorua and Murupara**

FSD0006007 Last updated 21/09/2020

Te Waiariki Purea Trust offers rangatahi and whanau services within the Te Arawa rohe, supporting people to:

Be active in their communities

Achieve in education

Be culturally connected

Engage with their whanau

1274 Fenton Street CBD Rotorua 3010



reception@twptnz.org  8.30am to 5.00pm Monday to Friday

(07) 348 5051 Some charges may apply.

(0800) 884 7782 Referral may apply. http://twptnz.org

## Classification : FVSS

**Te Whanau Tokotokorangi Trust**

FSD0004875 Last updated 05/02/2021

To offer culturally appropriate services that will enhance the spiritual, emotional, physical health and wellbeing of families who have family members with disabilities. This is achieved through providing a range of alternative services with a holistic approach that promotes and encourages healthy lifestyles.

 Tui House 14 Te Ngae Road Victoria Rotorua 3010

|  |  |
| --- | --- |
| tokotoko@xtra.co.nz (07) 349 3228 http://www.tokotokorangi.co.nz      **Te Whare Oranga Wairua** | Office: 9.00am - 5.00pm Monday - Friday  Residential: 24 hours 7 days a week Day Service: 9.00-3.00 Monday to Friday  Community Support Service:  9.00-5.00 Monday - Friday All services free of charge. No referral required. |
| FSD0007661 | Last updated 12/01/2021 |

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

|  |  |
| --- | --- |
| aleen.henderson@twowrefuge.org.nz  (07) 378 5204 (0800) REFUGE http://www.womensrefuge.org.nz      **Tenancy Services - Tauranga** | 9.00am - 5.00pm, Monday to Friday + 24 hours crisis service at 07) 378 5207 Some charges may apply. No referral required. |
| FSD0006239 | Last updated 18/03/2021 |

We offer advice and information for landlords and tenants who rent their homes. We administer the Residential Tenancies Act 1986. We receive and hold bonds until the end of a tenancy, we provide dispute resolution services, and we administer the State Housing Appeals Authority.

|  |  |
| --- | --- |
| info@tenancy.govt.nz (0800) 836 262 (0800) TENANCY  https://www.tenancy.govt.nz/ | To visit us for personal assistance you MUST make an appointment by calling 0800 836 262 Some charges may apply.  No referral required. |

**The Salvation Army - Mt Maunganui**

FSD0007501 Last updated 19/04/2021

Worship, community and welfare services of The Salvation Army

57 Eversham Road Bayfair Mt Maunganui 3116



mtmaunganui.corps@salvationarmy.org.n  Office open Tuesday & Friday 10.00am -

|  |  |  |
| --- | --- | --- |
| z  (07) 575 7439 https://www.salvationarmy.org.nz/findchurchcentre/new-zealand/central-bayplenty/mount-maunganui/mountmaunganui-corps      **The Salvation Army - Rotorua** | 3.00pm. Closed on Mondays, Wednesday and Thursdays. Emergencies at any time. | |
| All services free of charge. No referral required. |  |
| FSD0004859 |  | Last updated 19/04/2021 |

Community and welfare services of The Salvation Army.

1238 Pukuatua Street Rotorua 3010



rotorua.corps@salvationarmy.org.nz  9.30am - 3:30pm Monday to Friday

|  |  |  |
| --- | --- | --- |
| (07) 346 8077 (029) 775 0040 https://www.salvationarmy.org.nz/findchurchcentre/new-zealand/central-bayplenty/rotorua/rotorua-corps      **The Salvation Army - Taup** | \* please note that the office may be closed when | |
| we are running courses.  Some charges may apply.  No referral required. |  |
| FSD0002235 |  | Last updated 07/04/2021 |

Worship, community and welfare services of The Salvation Army in Taup Caring for people, transforming lives and reforming society

 2 Kiddle Drive Taupo 3330

taupo.corps@nzf.salvationarmy.org 

(07) 378 4142 http://www.salvationarmy.org.nz/centres/n z/central-bay-of-plenty/taupo/taupo-corps

**The Salvation Army - Tauranga**

FSD0002279

Our Community Office is open four days a week at our Family Store at 77 Spa Road. We are available at 2 Kiddle Drive throughout the week and happy to be contacted to arrange appointments.

Some charges may apply. No referral required.

Last updated 27/04/2021

Worship, community and welfare services of The Salvation Army

51 Fifth Avenue Tauranga 3110



tauranga\_corps@nzf.salvationarmy.org  Store hours: Weekdays 9am - 5pm. Saturdays 9

|  |  |  |
| --- | --- | --- |
| (07) 578 4264 https://www.salvationarmy.org.nz/centres/ nz/central-bay-ofplenty/tauranga/tauranga-corps      **The Salvation Army - Whakatane** | am - 4pm. Community Ministries Office hours: Monday - Friday 9am - 12pm and after 1pm by | |
| appointment only.  Some charges may apply.  No referral required. |  |
| FSD0023284 |  | Last updated 26/03/2021 |

Worship, community and welfare services of The Salvation Army

The Salvation Army has a number of Community Ministries centers around New Zealand. Here in Whakatane (and for the wider Eastern Bay of Plenty) we provide individuals and families with food parcels, financial mentoring, advocacy, welfare assistance, emergency/transitional housing and programmes designed to help people out of difficult circumstances.

We can also connect you to other local community services and the wider Salvation Army social services including help with addictions (including problem gambling) and church groups .

Availability: 9.30am - 3:00pm Monday to Friday or via appointment outside of these times.

Salvation Army Centre 87 King Street Whakatane 3159



whakatane.corps@salvationarmy.org.nz  Monday - Friday 9-3 (or via apt outside of these

(07) 308 6923 hours)

https://www.salvationarmy.org.nz/centres/

nz/central-bay-of- Foodbank Tuesday & Thurs 9-12.30pm plenty/whakatane/whakatane-corps Some charges may apply.

No referral required.

**Tuakiri Charitable Trust**

FSD0023115 Last updated 24/07/2020

We are a Kaupapa Maori Care Service approved by Oranga Tamariki - Ministry for Children to provide a shared care service for young offenders. Our mission is to provide a residential home with a supportive programme that supports, encourages and empowers young people to move into a life of independence.

618 Te Weta Road Waikite Valley



chantelle.walker@tuakiri.nz  Office Hours 8:30am-5:00pm.

(021) 026 44048 Our Care Service is 24 hours.

(07) 348 1231 ext 3 All services free of charge.

Referral may apply.

**T Mia Whnau - Midland Region**

FSD0007824 Last updated 14/08/2020

Vision: A World Strong with Children

Mission statement: To transform the lives of tamariki and whanau through healing trauma and restoring healthy, respectful and protective relationships so that they can thrive in their communities

2 Moana Terrace Lynmore Rotorua 3010



midland@standforchildren.org.nz  Office hours 8.00 am to 5.00 pm Monday to

(07) 345 9097 Friday. http://standforchildren.org.nz All services free of charge. Referral may apply.

**Victim Support - Eastern Bay of Plenty**

FSD0001617 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Rotorua** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0004862 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victim Support - Taupo, Turangi, Mangakino**

FSD0002255 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victim Support - Tauranga/Moana/Mount Maunganui**

FSD0015711 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Waiariki Women's Refuge** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0007658 | Last updated 28/09/2020 |

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

|  |  |
| --- | --- |
| waiariki.womens.refuge@xtra.co.nz  (07) 349 0852  (0800) 733 843 (REFUGE) http://www.womensrefuge.org.nz | Office hours: 9am to 5pm  24-hour-7-day crisis line  0800 REFUGE (733 843) Some charges may apply.  No referral required. |

**WERA Aotearoa Charitable Trust**

FSD0019359 Last updated 08/06/2020

WACT provides a high level of community development with the purpose of growing the skills, knowledge and potential of those we serve.

We have extensive experience in assisting communities, families and individuals towards strategies that are self sustaining, empowering and profitable.

First Floor, The Wera Hub 1163 Pukuatua Street Rotorua 3010



info@wact.org.nz  Office Hours 9:00am - 3:00pm

|  |  |
| --- | --- |
| (07) 346 1337 (0800) 469 372 http://www.wact.org.nz    **Classification : THP, YS** | Main Office (Rotorua)  Youth Services are held in the Tokoroa Office. Free 0800 469 372 number 0800 GO WERA Some charges may apply.  Referral may apply. |

**Western Heights Community Association Inc.**

FSD0016122 Last updated 01/04/2021

Traffic safety and crime reduction in our community. Community/Local liasion and lobbying for improvements in our community. Youth activities. Healthy homes support.

3 Brookland Road Western Heights Rotorua 3015



westernheightscommunity@gmail.com  Monday to Friday 9.00am - 4.00pm

(07) 562 5631 All services free of charge.

(027) 496 0304 No referral required.

https://www.facebook.com/westernheights community/

**Whakaatu Whanaunga Trust**

FSD0001602 Last updated 27/12/2020

Whakaatu Whanaunga Trust operates a quality, confidential, culturally appropriate service.

Providing services to empower people to manage their lives and improve their quality of life.

94B Church Street Opotiki 3122



wwt@wwt.org.nz  8.30am - 4.30pm, Monday to Friday.

|  |  |
| --- | --- |
| (027) 534 4504 (07) 315 5174 http://www.wwt.org.nz/ | All services free of charge. No referral required. |

## Classification : BFC, FVSS

**Whakathea Iwi Social and Health Services**

FSD0015892 Last updated 14/09/2020

To provide an extensive array of services for the beneficiaries of Whakatohea and the wider community. Our services are: Youth Awareness, Information and Advice, Whanau Care Safe and Nurturing Homes Support Services, Alcohol and Drug Assessments and Counselling, Parenting

Programmes, Health Promotion and Education, Social Work Reports and Assessments, Living

Without Violence Programmes, Mental Health Support, Advocacy and Liaison, Home Interaction

Programme for Parents and Youngsters (HIPPY), Family Start and the Ahuru Mowai and Born to

Learn delivering 3 core components of Health , Education and Whanau Support,Whakatohea

Medical Health Centre, Te Aria Toka and Pa Harakeke Pre-Schools and Family Service Centre.

Rheumatic Fever Team in Schools. Sages mentoring and support group.Tamariki Ora Services, Incredible Years Parenting Programme

122 St John Street Opotiki 3122



Reception@whakatohea.co.nz  Monday to Friday from 8.30AM to 4.30PM

|  |  |
| --- | --- |
| (07) 315 6150 http://www.whakatohea.co.nz    **Classification : EARS, FVSS** | All services free of charge. Referral may apply. |

**Whanau Awhina Women's Refuge Inc**

FSD0007659 Last updated 25/03/2021

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

Office 79 Goulstone Road Whakatane



wawr@xtra.co.nz  24 hour crisis-line 0800 733 843 REFUGE (0800) REFUGE (733 843) All services free of charge.

(07) 308 5531 No referral required.

## Classification : FVSS

**Work and Income - Bay of Plenty Regional Office**

FSD0015268 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday to Friday 8am - 4.35pm http://www.workandincome.govt.nz All services free of charge.

No referral required.

**Work and Income - Greerton Service Centre**

FSD0007947 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

(2 Tebbs Lane) 53 Courtney Road Gate Pa Tauranga 3112



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Kawerau Service Centre**

FSD0007948 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Tarawera Mall - Plunket Street Kawerau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Mt Maunganui Service Centre**

FSD0007949 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

9 Owens Place Bayfair



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday http://www.workandincome.govt.nz 9:30am - 5pm

All services free of charge. No referral required.

**Work and Income - Murupara Service Centre**

FSD0007950 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

41 Pine Drive Murupara



(0800) 559 009  Monday, Tuesday, Thursday, Friday 9am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 4:00pm. Wednesday 10:30am - 4:00pm.  All services free of charge.  No referral required. |

**Work and Income - Opotiki Service Centre**

FSD0007951 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

93 Church Street Opotiki



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Rotorua Community Link**

FSD0007952 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground floor 1207 Pukuatua Street Rotorua 3010



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Taupo (Heartlands)**

FSD0007953 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

77 Heuheu Street Taupo 3351



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Tauranga Service Centre**

FSD0007954 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Cnr Durham and Spring Street Tauranga



(0800) 559 009  8:30am-5:00pm Monday, Tuesday, Thursday, http://www.workandincome.govt.nz Friday.

9:30am-5:00pm Wednesday.

All services free of charge. No referral required.

**Work and Income - Te Puke Service Centre**

FSD0007955 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

99 Jellicoe Street Te Puke



teresa.margan001@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Turangi Community Link**

FSD0007957 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

- Ohuanga Road Town Centre Turangi 3334



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Work and Income - Whakatane Community Link**

FSD0007958 Last updated 21/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

24 Pyne Street Whakatane 3120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz      **Workbridge Inc - Rotorua** | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge. No referral required. |
| FSD0007860 | Last updated 01/09/2020 |

Our mission is to enable people with disabilities to participate and experience equal opportunities in the labour market.

 Community Health Building Level 1 1172 Haupapa Street Rotorua 3010

|  |  |
| --- | --- |
| rotorua@workbridge.co.nz  (07) 343 1800 (0508) 858 858 http://www.workbridge.co.nz      **YMCA Tauranga** | Normal hours of work 8.30am-5.00pm, Mon to  Fri. If the office is unattended, please phone tollfree to leave message or try mobile.  To contact us via email, please use the online form.  All services free of charge. No referral required. |
| FSD0023407 | Last updated 16/02/2021 |

Today YMCA’s Tauranga operations form part of the network of YMCA services that span the Bay of Plenty, Waikato and greater Auckland region. We’re part of a global family, but proud to be 100% New Zealand owned and operated. We’re also a not-for-profit organisation working hard to empower young people to reach their full potential.

With support services centrally run from the Auckland office, and governance provided by a board, we can focus on what we do best - delivering great service and programmes to Tauranga kids, families and communities.

123 Victory Street Welcome Bay Tauranga 3112 recreation@ymcatauranga.org.nz  Monday to Friday 10.00am till 6.00pm.



(07) 579 6530 Some charges may apply.

(021) 363 325 txt absences No referral required. http://ymcatauranga.org.nz

## Classification : OSCAR

**Youthtown Inc: Taupo**

FSD0018742 Last updated 28/10/2020

Community Youth Organisation for all youth aged 5 to 18 years. Aims to inspire and motivate youth to reach their full potential through expressing themselves physically, creatively and socially.

 21 A C Baths Avenue Tauhara Taupo 3330

|  |  |
| --- | --- |
| info@youthtown.org.nz  (07) 378 0783 (027) 522 8095 http://www.youthtown.org.nz | Branch is open Monday to Friday 9am till 5pm.  Some charges may apply.  Referral may apply. |

## Classification : OSCAR

# National Helplines

**Alcohol Drug Helpline**

FSD0003840 Last updated 28/08/2020

The Alcohol Drug Helpline offers confidential information, insight and support on any problem, issue or query people may have about their own or someone else's drinking or drug use.

We offer brief interventions which allow someone to anonymously identify their level of use, consider the pros and cons of continuing to use, and the reasons they would like to change. We offer referrals to treatment services. The person making contact is then offered a selection of options in an affirming confidential manner.

We work with concerned others and support families/whanau to stay well when their loved ones are struggling with an alcohol or other drug problem.

info@alcoholdrughelp.org.nz  24 hours/ 7 days/ 365 days a year (0800) 787 797  All services free of charge.

(Free TXT) 8681 No referral required. http://www.alcoholdrughelp.org.nz

**Body Positive Inc.**

FSD0000152 Last updated 04/03/2021

Body Positive Inc. is a group founded by and run for people with HIV/AIDS. We welcome all people living with HIV and AIDS in New Zealand.

Body Positive Inc. breaks down isolation and builds a sense of community while advocating on behalf of HIV+ people on a national level.

Unit 1 3 Poynton Terrace Auckland 1010



office@bodypositive.org.nz  Mon-Fri 10am-5pm (0800) HIV LINE (448 5463)  All services free of charge.

(09) 309 3989 No referral required. http://www.bodypositive.org.nz

**Child Cancer Foundation - National Contact**

FSD0007609 Last updated 11/03/2021

Promoting services of excellence and consistency for children and young people with cancer and their families.

Free phone 0800 4 CHILD (0800 4 24453). We offer family support and coordination services throughout New Zealand

The Family Place 76 Grafton Road Grafton Auckland 1030 akl.familyplace@childcancer.org.nz  8.30am - 5.00pm, Monday to Friday.



(0800) 4 CHILD (0800 424 453)  All services free of charge.

(09) 366 1270 No referral required. http://www.childcancer.org.nz

**Continence New Zealand**

FSD0001723 Last updated 14/10/2020

Continence New Zealand aims and ideals are to work towards the promotion and expansion of continence issues providing information and support for people experiencing continence problems and the professionals working with them.

PO Box 254 Waiuku 2341



info@continence.org.nz  8.30am-5pm (0800) 650 659  All services free of charge. http://www.continence.org.nz No referral required.

**Depression Helpline**

FSD0017387 Last updated 28/08/2020

The Depression Helpline 0800 111 757 and text 1737 - callers can talk through emotional and psychological issues with counsellors and via the national depression initiatives:

* www.depression.org.nz – helping people find a way through depression
* The Lowdown - www.thelowdown.co.nz and text 5626 – support to help young people recogniseand understand depression or anxiety
* The Journal @ depression.org.nz - an online programme to help people learn skills to tackle

depression.

PO Box 105346 Auckland 1010



(0800) 111 757  (Free TXT) 4202 http://www.depression.org.nz

All support is available 24 hours a day, seven days a week, 365 days a year.

All services free of charge. No referral required.

**Elder Abuse Response Service**

FSD0023052 Last updated 30/04/2021

A 24/7 freephone helpline service that connects callers to information and/or support services in relation to elder abuse.

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| support@elderabuse.nz  (0800) 32 668 65(EA NOT OK)    **Classification : EARS, FVSS**    **Ezispeak** | Freephone service available 24/7.  Text 5032 or email support@elderabuse.nz All services free of charge. No referral required. |
| FSD0024013 | Last updated 31/08/2020 |

Ezispeak is a telephone based interpreting service which offers clients of the participating agencies free interpreting in over 180 different languages.

Level 16 157 Lambton Quay Te Aro Wellington 6011



(0800) 453 771   Call us Monday to Friday: 8.00am to 6.00pm http://www.ezispeak.nz/ All services free of charge.

No referral required.

**Family Court**

FSD0022756 Last updated 14/10/2020

The Family Court deals with lots of issues, from making orders for children not yet born right through to older people who are in need of care and protection. Providing families with help doesn't always involve actually going to court. There are many advice and support services that the Court will provide or recommend to you first, depending on the nature of your problem.

(0800) 224 733   Call between 8:30am and 5:00pm Monday to (0800) AGREE Friday. Otherwise, go to the website to find your http://justice.govt.nz/family/contact-us/ local district court.

Some charges may apply. No referral required.

**Family Violence Information Line**

FSD0015122 Last updated 16/04/2021

A Family Violence Information Line that provides information about services that can help you if you are experiencing or witnessing violence, or want to change your own behaviour. The line provides self-help information and connects people to services where appropriate. It is available seven days a week, from 9am to 11pm, with an after-hours message redirecting callers in the case of an emergency.

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| areyouok@msd.govt.nz (0800) 456 450 http://www.areyouok.org.nz    **Classification : FVSS**    **Gambling Helpline** | Available seven days a week, from 9am to 11pm, with an after-hours message redirecting callers in the case of an emergency.  All services free of charge. No referral required. |
| FSD0003595 | Last updated 31/08/2020 |

Worried about your gambling? Or somone else's? Call 0800 654 655 or text 8006 for support or information 24 x 7. Calls and texts are free.

info@gamblinghelpline.co.nz  Available 24/7 (0800) 654 655  All services free of charge.

(Free TXT) 8006 No referral required. http://www.gamblinghelpline.co.nz

## Classification : PACIFIC

**Healthline**

FSD0000029 Last updated 28/08/2020

Healthline is a free telephone health information service 24 hours/ 7 days a week. Phone 0800 611 116 to talk to a registered nurse for health advice. Calls are free – including from a mobile phone. Interpreters available.

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| (0800) 611 116 http://www.healthline.govt.nz      **Hey Bro Helpline** | 24 hours a day, seven days a week.  All services free of charge. No referral required. |
| FSD0023413 | Last updated 18/01/2021 |

Providing 24/7 helpline support for men who feel they’re going to harm a loved one or whanau member

161 Pages Road Aranui Christchurch



(0800) 439 276   All services free of charge. https://www.hewakatapu.org.nz/services/0 No referral required. 800-hey-bro

**Immigration New Zealand**

FSD0006147 Last updated 29/01/2021

Immigration New Zealand (INZ) is part of the Ministry of Business, Innovation and Employment.

Immigration New Zealand aims to bring the best people to New Zealand to enhance New Zealand’s social and economic outcomes. We directly support labour market growth by attracting the best people to New Zealand and supporting them into the workforce so they become long-term contributors. We also contribute to key export industries.

The role of Immigration New Zealand includes:

deciding visa applications attracting migrant skills and labour matching migrant skills with employer needs managing border security with regard to the movement of people supporting migrant settlement and retention implementing the Government’s refugee quota programme enforcing compliance with immigration law and policy.

2 Amersham Way Manukau Auckland 2104



(0508) 558 855   To phone from outside of New Zealand +64 9 http://www.immigration.govt.nz 914 4100

You can also send us an online query from the website.

Some charges may apply. No referral required.

**Kidsline**

FSD0003474 Last updated 22/12/2020

Kidsline is a free, nationwide telephone counselling serivce for children up to 18. Our service is free and confidential. Contacting Kidsline is easy. We are available 24/7 - call us on 0800 kidsline.

If you would like to speak with one of our Buddies call the same number between 4pm-9pm weekdays from your home phone or mobile phone.

Remember: It helps to talk.

95 Great South Road Greenlane Auckland City



(0800) 543 754   We are a 24/7 service. Callers can talk to a http://www.kidsline.org.nz trained Kidsline Buddy between 4 - 9pm weekdays.

All services free of charge. Referral may apply.

**LifeLine New Zealand**

FSD0003381 Last updated 12/01/2021

LifeLine is here to listen to the unheard, to empower the caller to retake control of their situation, making callers aware of options rather than offering advice.

(0800) 543 354   24 hours a day, seven days a week.

(Free TXT) 4357 All services free of charge. http://www.lifeline.org.nz No referral required.

**MoneyTalks**

FSD0023449 Last updated 18/01/2021

MoneyTalks is a helpline to provide free financial and budgeting advice to individuals, family and whnau

Level 6 330 Lambton Quay Wellington 6146



help@moneytalks.co.nz  Monday to Friday 8am to 8pm (0800) 345 123  Saturday 9am to 4pm

http://www.moneytalks.co.nz Sunday 10am to 2pm

All services free of charge. No referral required.

**National Collective Of Independent Women's Refuges**

FSD0005514 Last updated 26/01/2021

For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111. Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection.

 Ground Floor 275 Cuba Street Wellington 6141

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| info@refuge.org.nz  (0800) 733 843 (04) 802 5078 http://www.womensrefuge.org.nz    **Classification : FVSS** | 9.00 am - 5.00pm Monday - Friday (09) 8025078  National Office  24/7 Crisis line 0800 733 843 All services free of charge.  No referral required. |

**Nationwide Health & Disability Advocacy Service**

FSD0001042 Last updated 01/02/2021

Free support or guidance with resolving your concerns about a Health or Disability Service.

advocacy@advocacy.org.nz  Monday to Friday or 24 hours via website (0800) 555 050  www.advocacy.org.nz for complaint form or https://www.advocacy.org.nz/ LiveChat messages

All services free of charge. No referral required.

**Oranga Tamariki-Ministry for Children**

FSD0004110 Last updated 10/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

The Aurora Centre 56 The Terrace Wellington



contact@ot.govt.nz  24/7

(0508) FAMILY  After hours: from 5pm – 8 am Monday to Friday, (0508) 326 459 weekends and public holidays, social workers https://www.orangatamariki.govt.nz/ will only assess emergency situations. But we encourage you to call if you're unsure.

All services free of charge. No referral required.

**OUTLine New Zealand Incorporated**

FSD0003347 Last updated 19/10/2020

OUTLine is a national service that helps LGBTIQ+ New Zealanders (and their friends and whnau) to access support, information and a sense of community. We currently provide a free peer support phone line, a transgender peer support service for trans and non-binary people in Auckland, and specialist face-to-face and video counselling exploring gender and sexuality for LGBTIQ+ people across Aotearoa.

OUTLineNZ (Nationwide), Level 2 31 Hargreaves Street Auckland 1011



info@outline.org.nz  Every Day: 6 pm - 9 pm (messages can be left

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| (0800) 688 5463 / OUTLINE  (09) 281 3409 http://www.outline.org.nz/      **Parent Help Inc.** | outside of these hours) Some charges may apply. Referral may apply. |
| FSD0003082 | Last updated 16/06/2020 |

Supporting parents and families to raise their children in a positive environment in order to prevent child abuse.

We help parents build resilient and positive families/whnau through our free parenting Helpline 0800 568 856, affordable parenting courses and counselling.

Level 4 175 Victoria Street Wellington 6011



info@parenthelp.org.nz  Helpline 0800 568 856 - 9am-9pm, 7 days a

(0800) 568 856  week.

(04) 802 5767

http://www.parenthelp.org.nz For office and counselling service Monday to

Friday, 9am - 5pm

Some charges may apply. No referral required.

**PlunketLine**

FSD0002324 Last updated 19/03/2021

A toll free telephone support service staffed by specially trained Plunket Nurses is available to respond to caregivers' concerns on child health and parenting (0-5 years).

(0800) 933 922   24 hours a day, 7 days a week http://www.plunket.org.nz All services free of charge.

No referral required.

**Problem Gambling Foundation of New Zealand**

FSD0000673 Last updated 01/04/2021

The Problem Gambling Foundation's mission is building healthy communities together, free from gambling harm.

128 Khyber Pass Road Grafton Auckland



help@pgfnz.org.nz  8.30am to 5.00pm phone contact (0800) 664 262  All services free of charge.

(09) 368 1520 No referral required. http://www.pgf.nz

**Rural Support Trust**

FSD0023593 Last updated 13/08/2020

Rural People Helping Rural People

Are times a bit tough? How about talking to someone who really understands the pressures of rural life?

We are local rural people that know from experience that severe weather, finances, relationships, and work pressures can all mount up.

Contact us any time. Call 0800 RURAL HELP - for a confidential chat about you, your business, the weather, your finances; or a neighbour, partner, friend, family member, or worker.

Our support is FREE and private. And if you need more than a chat, we can point you in the right direction.

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| (0800) 787 254 http://rural-support.org.nz      **Safe to talk helpline** | call us anytime.  All services free of charge. No referral required. |
| FSD0023298 | Last updated 20/04/2021 |

A 24/7 freephone helpline service that connects callers to information and/or support services in relation to sexual harm.

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| support@safetotalk.nz  (0800) 044 334 (Free TXT) 4344 http://www.safetotalk.nz    **Classification : SHSS**    **Samaritans** | 24 hours/7 days a week online chats  All services free of charge. No referral required. |
| FSD0004140 | Last updated 07/01/2021 |

A voluntary 24/7 telephone service providing a listening ear to those who need someone to talk to. We offer sympathetic, caring and confidential support to callers who may be experiencing a wide range of mental health issues, including such things as anxiety, loneliness, relationship difficulties, financial problems or suicidal thoughts.

Basement of St Paul's Cathedral 45 Molesworth Street Thorndon Wellington marketing-wellington@samaritans.org.nz  24/7 365 days of the year.



(0800) 726 666  All services free of charge.

(04) 473 9739 No referral required. http://www.samaritans.org.nz

**Seniorline**

FSD0003889 Last updated 05/01/2021

Seniorline is contracted by all NZ DHBs as a telephone information service to assist older people to navigate the health system. Information includes how to get help to stay at home and support services for caregivers. Seniorline also advise on the process for entry to rest home, dementia or hospital care, funding and the services that should be provided.

Ground Floor Building 17 Greenlane Clinical Centre Greenlane Auckland



seniorline@adhb.govt.nz  8.00am - 4.00pm Monday to Friday (0800) 725 463  All services free of charge.

(09) 375 4395 No referral required. http://www.seniorline.org.nz

**Settling into New Zealand - 0508 558 855**

FSD0021008 Last updated 15/02/2021

Are you a new migrant? Do you need help to live, work or settle successfully in New Zealand? Ring the Immigration New Zealand’s contact centre on 0508 558 855 and press ‘2’ or email newmigrantinfo@mbie.govt.nz.

newmigrantinfo@mbie.govt.nz  From overseas or mobile: +64 9 914 4100 (0508) 558 855  All services free of charge. http://www.newzealandnow.govt.nz/ No referral required.

**Shakti Asian Women's Centre**

FSD0007645 Last updated 27/01/2021

This organisation provides a 24-hour national crisis call service (0800 SHAKTI) for ethnic women in domestic violence, drop in centres for women, outreach, case work, advocacy, counselling, legal referral, interpreting, life skills programmes, domestic violence intervention and awareness training for communities and lobbying for legislation change.

3 Cardwell Street Onehunga Auckland



scc@shakti.org.nzDrop In Centre 9am to 4pm

(0800) 742 584 SHAKTI (24 hr crisis) All services free of charge. http://shaktiinternational.org/ No referral required.

**Shine (Safer Homes In New Zealand Everyday)**

FSD0003515 Last updated 18/09/2020

Shine (Safer Homes In New Zealand Everyday) is making homes violence free. Shine offers a free national Helpline, frontline services for adult and child victims of domestic abuse and for men who've used violence, as well as training programmes, the DVFREE workplace programme, and Shine in School programme.

Ground Floor 409 New North Road Kingsland Auckland 1021



enquiries@2shine.org.nz  Helpline (0508 744 633) is answered 9am -

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| (0508) 744 633 (09) 815 4601 http://www.2shine.org.nz | 11pm, 7 days a week . Our office hours are  8.30am - 5.00pm weekdays. Some charges may apply.  Referral may apply. |

**SIDS and Kids New Zealand Incorporated**

FSD0015107 Last updated 30/06/2020

Established to provide services for families and communities who have been affected by SIDS (Cot Death), SIDS New Zealand Incorporated is a national organisation of parents, families and friends of children who have died suddenly and/or unexpectedly of any cause including SIDS.

info@sids.org.nz  24 Hours

(0800) 164 455  All services free of charge. http://www.sidsandkids.org.nz No referral required.

**Skylight Trust**

FSD0003787 Last updated 30/04/2021

Skylight supports children, young people, adults, and families/whnau who are facing any kind of tough life situation. We specialise in providing counselling support services and information around grief, loss and trauma. We aim to provide the right help, at the right time, in the right way.

 Level 3 5-7 Vivian Street Te Aro Wellington 6011

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| info@skylight.org.nz  (0800) 299 100 (04) 939 6767 http://www.skylight.org.nz      **Student Rights Service** | Monday - Friday 8.30am - 5pm. Messages can be left on the answerphone.  Some charges may apply. No referral required. |
| FSD0002323 | Last updated 27/07/2020 |

We provide parents and caregivers with knowledge about their own and their children's legal rights and obligations within the state and integrated school system.

PO Box 24005 Wellington 6142



info@wclc.org.nz  Available Monday to Friday with caller asked to

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| (0800) 499 488 (04) 499 2928 http://www.studentrights.nz | leave a message and they will be contacted.  All services free of charge.  No referral required. |

**Suicide Crisis Helpline, 0508 TAUTOKO**

FSD0021157 Last updated 14/09/2020

0508 TAUTOKO is Lifeline Aotearoa's suicide crisis helpline. Operated by highly trained and experienced telephone counsellors who have undergone advanced suicide prevention training, 0508 TAUTOKO is a free, nationwide service available 12 noon until 12 midnight, 7 days a week for those in distress, or for those who may be concerned about the wellbeing of family, whanau or friends.

info@lifeline.org.nz  Free, nationwide service available 24 hours, 7

(0508) 82 88 65  days a week

(0508) TAUTOKO All services free of charge. https://www.lifeline.org.nz/services/suicide No referral required. -crisis-helpline

**Utilities Disputes Ltd**

FSD0023339 Last updated 22/01/2021

Utilities Disputes offers a free service for resolving complaints about electricity, gas, and water, and disputes about access to shared property for fibre installations.

Freepost 192682 PO Box 5785 Wellington 6140



info@utilitiesdisputes.co.nz  8.30 am - 5.00 pm Weekdays or leave a

(0800) 22 33 40  voicemail

http://www.utilitiesdisputes.co.nz/ All services free of charge. No referral required.

**Victim Support**

FSD0002001 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

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| nationaloffice@victimsupport.org.nz  (0800) 842 846 (04) 474 8862 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victims of Crime Information Line**

FSD0015207 Last updated 26/01/2021

A national free phone line that provides information for people affected by crime about their rights and what support services are available.

19 Aitken Street Wellington



victimscentre@justice.govt.nz  Call 24/7

(0800) 650 654 

(0800) 842 846 Victims Information Line - 0800 650 654

http://www.victimsinfo.govt.nz Victim support 0800 VICTIM (842 846)

All services free of charge. No referral required.

**Warmlines (select to access regional helpline numbers)**

FSD0023002 Last updated 03/07/2020

National helpline supporting people accessing Mental Health Services that is delivered under regional coverage by three organisations.

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| (0800) Regional numbers https://www.mentalhealth.org.nz/gethelp/in-crisis/helplines/      **What's Up (0800 WHAT'S UP)** | South Island 03 379 8415/0800 899 276 (1pm to midnight, 7 nights)  Wellington 0800 200 207 (7pm–1am, Tuesday to  Sunday)  Auckland Central 0508 927 654 or 0508 WARMLINE (8pm to midnight, 7 nights) All services free of charge. No referral required. |
| FSD0015942 | Last updated 09/07/2020 |

What's Up is a free, national telephone counselling service for New Zealanders aged 5 to 18 years. The service operates seven days a week and is open Monday to Friday 12.00pm-11.00pm Saturday and Sunday 3pm -11pm. Online chat is open 3pm-10pm every day. Paid, fully trained and closely supervised professional counsellors answer the telephones.

Barnardos WhatsUp PO Box 24153 Royal OAk Auckland 1345



info@whatsup.co.nz  The helpline is available between 12pm and

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| (0800) 942 87 87 (0800) WHATSUP  http://www.whatsup.co.nz      **Youthline** | 11pm Mon - Fri, 3pm - 11pm Sat - Sun open everyday of the year. Online chat 3.00pm -  10.00pm  WhatsUp is unable to offer counselling by email.  All services free of charge. No referral required. |
| FSD0006531 | Last updated 18/02/2021 |

Youthline offers access to a wide range of youth development and support services.

Youthline is at the forefront in developing and providing youth and family services and we offer and can link young people to a comprehensive range of clinical services.

Youthline House 13 Maidstone Street Ponsonby Auckland 1021



supportcentre@youthline.co.nz  Office open Monday to Friday 9am-5pm. Youth

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| --- | --- |
| (0800) 37 66 33 (09) 376 6645 http://www.youthline.co.nz | Help Line 24 hours a day, 7 days a week.  Free TXT 234  Some charges may apply.  No referral required. |