

**Community Directory**

**Far North, Kaipara, Whangarei**

Created 05/05/2021

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# Addiction

**Alcohol & Drug Services - Northland Health (Dargaville)**

FSD0001411 Last updated 27/01/2021

Alcohol and drug related programmes for individuals and groups.

Dargaville Hospital 73 Awakino Road Dargaville



(09) 439 3538 x 6701  Open Monday to Friday

http://www.northlanddhb.org.nz Some charges may apply.

No referral required.

**Alcohol and Drug Services - Northland Health (Whangarei)**

FSD0004377 Last updated 08/01/2021

Provide individual, family/whanau counselling, information and support for Alcohol and Drug problems, coexisting mental health and substance use problems, and those affected by other peoples substance use.

5 Three Mile Bush Road Kamo Whangarei



(09) 430 4101 x3502  8.00am - 4.30pm Monday to Friday

(09) 470 2706 All services free of charge. http://www.northlanddhb.org.nz No referral required.

**Hauora Whanui - Kawakawa**

FSD0004403 Last updated 12/02/2021

Hauora Whanui covers Community Nursing, Tupuna Waiora/Mental Health, Drug and Alcohol Services, Dental, Whakatairanga Hauora (Health Promotion), Outreach GP Clinics and Disability Support Services.

2/4 Rayner Street Kawakawa 0210



recep@nhht.co.nz  8.30am - 5.00pm Monday to Friday

(09) 404 1551 All services free of charge.

(0800) 200 562 No referral required. http://nhht.co.nz/

**Miriam Centre: Child Abuse Research & Treatment Trust**

FSD0017092 Last updated 11/03/2021

From Survive to Thrive.

We work to assist individuals, families whanau and communities to heal and to identify, face and address any issues or patterns underlying and sustaining the problem and to develop positive new compassionate nurturing & positive life direction.

Best life outcomes for children,young people, adults, Wahine & Tane, family whanau & community.

22 Mill Road Regent Whangarei 0112



miriam-centre@xtra.co.nz  9am - 7.30pm Monday to Friday

(09) 437 6010crisis plus

(09) 437 6010 24 hour 7 day crisis service http://miriamcentre.co.nz All services free of charge.

No referral required.

## Classification : SHSS

**Nga Manga Puriri**

FSD0015075 Last updated 19/02/2021

Nga Manga Puriri Tai Tokerau Problem Gambling service, provides support for problem gamblers and those affected by someone else's gambling.

One to one counselling.

Living well group meetings.

Whanau / affected other counselling working with holistic Maori models of well being.

412/5 Kamo Road Kamo Whangarei 0112



info@ngamangapuriri.org.nz  The Trust office is normally open between 9-4 (021) 433 288 weekdays, ring first we are a mobile service.

http://www.nmp.org.nz/ All services free of charge.

Referral may apply.

**Northpoint Services Trust**

FSD0004438 Last updated 25/01/2021

We are a Community Service for Mental Health, Disabilities and Addictions. We offer a Vocational Support Service funded by Ministry of Social Development. We offer rehabilitation, supported training courses, supported living, supported employment and community outings for clients.

143 Broadway Kaikohe 0405 frances.terauroha@northpointtrust.org.nz  8.00am - 4.30pm Monday to Friday.



(09) 401 2522 All services free of charge.

Referral may apply.

**Public Health Northland - Te Tai Hapori Team**

FSD0004437 Last updated 14/01/2021

Services include Community Wellbeing Advisors- ,Healthy Housing, Kura & Marae, Public

Health Advisory Drug and Alcohol, Healthy Sports, Recreation and Active Spaces , Healthy Schools and Kohanga Reo , Healthy Retail & Workplaces , Healthy Youth

Tohora House, Level 1, Northland DHB, Carpark 15 - Hospital Road Maunu Whangarei 0148



Warren.Moetara@northlanddhb.org.nz  Normal working hours (special hours by

(09) 430 4100 arrangement)

http://www.northlanddhb.org.nz All services free of charge.

No referral required.

**Sarah Stoddart Counselling LTd**

FSD0023829 Last updated 22/12/2020

Provide a large scope of counselling for addictions, truama, relationships issues.

21B Hone Heke Road Kerikeri 0230



sarah.stodds@orcon.net.nz  Monday to Friday

(027) 452 9993 8am to 5 pm

Some charges may apply. No referral required.

**Te Hau Ora O Ngapuhi**

FSD0006122 Last updated 31/07/2020

We are the Iwi hauora provider based in the main centre of Kaikohe. We deliver services to all age groups from Pepi to Kaumatua and Kuia within the boundaries of Te Whare Tapu o Ngapuhi.

We are an organisation commited to making our community safe, healthy and vibrant.

113 Broadway Kaikohe 0440 thoon.referrals@ngapuhi.org  8.30am - 5.00pm Monday - Friday.



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| (09) 405 2647 http://tehauoraongapuhi.org    **Classification : THP** | Some charges may apply. Referral may apply. |

**Te Uri O Hau Tangata Development Ltd**

FSD0021003 Last updated 08/07/2020

Te Uri O Hau Tangata provides social support services to the wider Northern Kaipara area. We provide home based support to whanau and tamariki. Our practice framework is based upon traditional beliefs, principles and ways of being embedded within Te Ao Maori, while also being holistic and strengths based. Our primary focus is on tamariki as they are most precious to our hearts, while we also support and assist whanau to address issues/needs/concerns and encourage them in their pursuit of positive change.

6 Murdoch Street Dargaville Dargaville 0310



tmoriarty@uriohau.co.nz  We are open from Monday - Friday

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| (09) 459 7001 (022) 658 3123 http://www.uriohau.com | 8.30am - 5.00pm.  All services free of charge.  Referral may apply. |

**The Salvation Army - Far North (Kaitaia)**

FSD0023576 Last updated 20/04/2021

Worship, community and welfare services of The Salvation Army

 100 Commerce Street Kaitaia 0410

farnorth.corps@salvationarmy.org.nz  Monday - Friday 9am - 4pm

(09) 408 0795 Sunday 10am - 1pm

https://www.salvationarmy.org.nz/find- Some charges may apply. churchcentre/new- No referral required.

zealand/northland/kaitaia/far-north-kaitaiacorps

**The Salvation Army - Whangarei**

FSD0008257 Last updated 29/04/2021

Worship, community and welfare services of The Salvation Army

3-7 Aubrey Street Whangarei 0110



whangarei.corps@salvationarmy.org.nz  8pm-5pm

(09) 438 8335 Some charges may apply. http://salvationarmy.org.nz/centres/nz/nort No referral required. hland/whangarei/

**Whangarei Blue Light Ventures Inc**

FSD0015664 Last updated 21/04/2021

New Zealand Blue Light is a registered charity and community policing youth program that for over 30 years has run programs and activities for young people throughout New Zealand free from drugs, alcohol and violence. Blue Light works closely with the New Zealand Police to: Reduce youth crime; Build community partnerships; Build young peoples self esteem; Enhance community safety; and Build positive youth and police partnerships. Whangarei is one of 70 branches operating throughout the country.

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| marnie@bluelight.co.nz  (09) 437 7593 (021) 064 2444 http://www.bluelight.co.nz | Mon - Fri  Some charges may apply.  No referral required. |

# Basic Needs

**Age Concern Whangarei Incorporated**

FSD0006677 Last updated 19/10/2020

Mission Statement: -Promoting the rights and wellbeing of Older People and those who care for them.

Age Concern Whangarei Services

One does not have to be 65 years or older, nor be a member of Age Concern Whangarei to access any of these services, though your support is valued with membership, donations & bequests.

16 Manse Street Whangarei



info@ageconcernwhg.org.nz  Monday - Friday from 9am Office closes at 2pm

(09) 438 8043 but may shut earlier on occasion https://www.ageconcern.org.nz/ACNZPubl Some charges may apply. ic/Local\_Age\_Concerns/ACNZ\_Public/Aro No referral required. und\_NZ/Whangarei.aspx

**Anneke Muijlwijk**

FSD0008353 Last updated 21/04/2021

I am contracted by the Family Court to provide Domestic Violence Programmes for children, supporting children who are affected by Domestic Violence. I can see individual children (age 4 till 17 yrs) or in siblings groups. The programmes consist of up to 10 sessions and contain art and craft based activities.

I am also a Family Dispute Resolution (FDR) Mediator and a Preparatory Counsellor to help separated families with a parenting plan that is in the best interest of the child(ren).

Karaka Cottage 7 Cooke Street Avenues Whangarei



anneke@annekem.co.nz  Available on weekdays, during normal working

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| (09) 438 1525 (027) 443 4484 http://www.annekem.co.nz | hours.  All services free of charge.  No referral required. |

## Classification : FVSS

**Arataki Ministries Ltd**

FSD0004380 Last updated 06/07/2020

Arataki provides one on one support to people with long term mental health problems in a 24 hour supervised home (6 clients) and to people in their own homes (143 clients) in the community.

See website (www.aratakimin.com) for more details and referral form.

5 Wolfe Street Regent Whangarei 0112



admin@aratakimin.co.nz  Generally during normal work hours - 8.30 to

(09) 430 3044 5.00. Outside hours by negotiation.

http://www.aratakimin.com/ Some charges may apply.

Referral may apply.

**Bay of Islands Budgeting Service Trust**

FSD0004541 Last updated 23/11/2020

We provide free budgeting advice,advocacy and support.

9 Wynyard Street Kawakawa 0210



info@boibs.co.nz  9.00am - 2.30pm Monday to Friday (09) 404 1582 Appointments outside these hours can be http://boibs.co.nz arranged.

All services free of charge. No referral required.

## Classification : BFC

**Bay Of Islands Community Foodbank Incorporated**

FSD0024293 Last updated 14/08/2020

The Community Food Bank, Bay of Islands, Paihia Northland - is a non profit Community group located in Paihia. The Community Foodbank is built on values of compassion, integrity and commitment for all people who live in our area, no matter what their circumstances! Run by a passionate, caring tribe of local volunteers. We like to engage the whole community in providing gifted food to struggling families who live locally, and going hungry especially our children &

elderly. We provide 5-7 days of balanced meals and recipes using the Food in their parcels.

We provide basic and essential food nourishment by way of Food parcels for our families who have lost their jobs through no fault of their own, we try to awhi all families in need especially the young children, elderly and sick.

1 Joyces Road Paihia 0200



wiksy@ymail.com  Availability by arrangement via email or

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| https://www.foodbank.co.nz/bay-ofislands-community-foodbank      **Bay of Islands Counselling** | Facebook Messenger 24/7 All services free of charge. Referral may apply. |
| FSD0006082 | Last updated 18/09/2020 |

Counselling - E.A.P. Family Court, Oranga Tamariki - Ministry for Children, Domestic violence programme. P.H.O, Work and Income referrals.

fazio@xtra.co.nz  Phone / message anytime. Appointments (027) 492 4371 Monday to Thursday 9am - 5pm by arrangement.

Venues: Kerikeri - Kingston House; Bayview Medical Centre- Paihia, Four Square Building Kawakawa.

Some charges may apply. Referral may apply.

**Bay of Islands Districts Foodbank**

FSD0024338 Last updated 26/08/2020

Providing food parcels to those in need

17 Snowdon Avenue Moerewa 0211



davis.glenys@gmail.com  Weekdays only between 9-3

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| (09) 404 1191  (021) 025 78269 | All services free of charge. Referral may apply. |
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**Bream Bay Community Support Trust**

FSD0004551 Last updated 13/08/2020

Family Violence Prevention Services, Education & Awareness, Whanau Support, Community Development.

9 Takutai Place Ruakaka admin@bbtrust.org.nz  8am - 4pm, Monday to Friday.



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| (09) 432 7197    **Classification : FVSS** | All services free of charge. No referral required. |

**Citizens Advice Bureau - Dargaville**

FSD0006844 Last updated 12/04/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

37 Hokianga Road Dargaville 0310



dargaville@cab.org.nz  Monday to Friday 10am - 1pm.

(09) 439 6100 Except for Public Holidays. http://www.cab.org.nz All services free of charge.

No referral required.

**Citizens Advice Bureau Far North**

FSD0006855 Last updated 08/12/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

 Procter Library Building 6 Cobham Road Kerikeri

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| (09) 407 9829 http://www.cab.org.nz | Hours of Operation: Mon - Fri 9.30am - 3.30pm All services free of charge.  No referral required. |

**Citizens Advice Bureau Whangarei**

FSD0006871 Last updated 11/01/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email, website, or in person.

Old Public Trust Building 69 Bank Street Whangarei 0110



cab.whangarei@gmail.com  Mon - Fri 9am - 4pm (09) 438 8046 All services free of charge.

(0800) 367 222 No referral required. http://www.cab.org.nz

**Dress for Success Northland**

FSD0023395 Last updated 08/04/2021

We want to see every woman succeeding in work and in life and we will help by providing a network of support, professional attire and the right development tools. Tutuki Pai Nga Wahine Katoa - Every woman succeeds.

8 Butter Factory Lane Whangarei 0110



northland@dressforsuccess.org  Monday to Friday: 9am - 2pm

(09) 438 5505 All services free of charge. https://northland.dressforsuccess.org/ No referral required.

**Emerge Aotearoa - Northland**

FSD0004520 Last updated 19/03/2021

Provide residential rehabilitation services, community support, child & youth, activity based day programmes, Maternal mental health services and Emergency Housing.

39 Norfolk Street Regent Whangarei 0112 info@emergeaotearoa.org.nz  Office hours 8am - 5pm Monday to Friday.



(09) 470 3530 All services free of charge. http://www.emergeaotearoa.org.nz/ Referral may apply.

## Classification : THP

**Family Works Whangarei**

FSD0003379 Last updated 27/04/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Genesis Centre 16 Mair Street Regent Whangarei 0112



admin.whangarei@fwn.org.nz  Monday - Friday

(09) 437 6729 8.30 am - 5.30 pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/whangarei Referral may apply.

**Far North Budgeting Management Incorporated**

FSD0004479 Last updated 21/12/2020

Provide advice and information on budgeting information.

12 Puckey Avenue Kaitaia



info@kfbs.co.nz  Monday to Thursday 9 am - 4pm

(09) 408 0026 Friday 9 am -3 pm

http://www.kaitaiacommunityhouse.co.nz

Outside hours: Please phone for an appointment.

All services free of charge. No referral required.

## Classification : BFC

**Far North Disabilities Resource Centre**

FSD0004492 Last updated 29/09/2020

We offer support services targeting people with disabilities, and their families.

4 Redan Road Kaitaia 0410



fndrc@xtra.co.nz  8.30am - 5.00pm Monday to Friday

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| (09) 408 0867 | All services free of charge. No referral required. |

**Far North Safer Communities Council**

FSD0022677 Last updated 11/03/2021

The FNSCC is responsible for a number of projects which contribute to a safer community and wellbeing, including OSCAR school holiday programmes.

Projects are managed by coordinators and volunteers.

Our vision: Supporting and Strengthening a Safer Community.

Our mission: Work collaboratively with key stakeholders to develop a safer supportive community.

Our values: To act with integrity, accountability, respect for cultural diversity and operate transparently.

FNSCC is an Incorporated Society and draws its members from Government, Community Agencies, Iwi, Not for Profit Organisations and Community Individuals. FNSCC comprises an executive committee and a number of advisory members. The executive members who have a diverse range of skills, all share a passion to reduce the incidents of offending in the Far North region.

Unit 4 5 Puckey Ave Kaitaia 0410



admin@buildingsafercommunities.co.nz  Hours 8.30 to 4.30 Monday to Friday

(09) 408 3030 Some charges may apply.

(0800) BE SAFE No referral required.

http://www.buildingsafercommunities.co.n z

## Classification : OSCAR, PACIFIC

**He Iwi Kotahi Tatou Trust - Moerewa**

FSD0004543 Last updated 15/01/2021

We provide support services for members of the public.

53 Main Road Moerewa



deb@heiwi.co.nz  10am - 3pm Monday to Friday.

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| (09) 404 1299 https://heiwi.co.nz/      **He Korowai Trust** | All services free of charge. No referral required. |  |
| FSD0022881 |  | Last updated 09/04/2021 |

Budgeting, Financial Mentoring, Money Mates group, Restorative Justice, Home Ownership,

Transitional Housing, Sustaining Tenancies, Home Ownership endorsed programmed delivery, Hokai Rangi, Housing First

25 Commerce Street Kaitaia 0410



admin@hkt.nz  9am - 5pm Mon-Fri

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| (0800) 567 6924 (09) 408 4844 http://hkt.org.nz    **Classification : BFC, THP**    **Hospice Mid-Northland** | Some charges may apply. No referral required. |
| FSD0004410 | Last updated 16/11/2020 |

Specialist palliative care for those diagnosed with a life-limiting illness as well as care and support for their family/whanau.

 464 Kerikeri Road Kerikeri 0293

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| info@hospicemn.org.nz  (09) 407 7799 https://www.hospicemn.org.nz/ | Monday - Friday 8.30 am to 4.30 pm. On call service 24/7.  All services free of charge.  No referral required. |

**Jigsaw North Family Services - Manaaki Whanau**

FSD0006482 Last updated 26/03/2021

Jigsaw North Family Services provide practical and emotional support to more than 450 whnau/families, tangata/individuals and tamariki/children, in the wider Whangarei/Kaipara district, every year. Our mission is to awhi families through counselling, education, whnau support and whanaungatanga.

We offer a wrap-around service of counselling, social work and parenting education/therapeutic programs that allow whnau/families to be engaged with our services over a longer period of time.

Experience has shown us that wrap around service is often required to make sustained change, and through the delivery of our services in this way, we are more able to assist parents, with better skills and improved understanding of their child's needs.

Working with children, young people and families that are generally at a difficult or crisis point in their lives and at their most vulnerable, we offer all our services free of charge to remove one of the obstacles faced in accessing support.

25 Otaika Road Woodhill Whangarei 0110 contact@jigsawnorth.org.nz  8.30am - 5.00pm Monday to Friday.



(09) 438 8852 All services free of charge. http://www.jigsawnorth.org.nz No referral required.

**Kairos Foodbank**

FSD0024274 Last updated 21/08/2020

Kairos Foodbank is based in Kerikeri and distributes through various agencies in the wider midnorth area. We welcome new partnerships to provide better access for emergency parcels. If you need a food parcel you can approach the Northern Community Family Service who distribute on our behalf. Parcels distributed from their office may have additional frozen goods.

We are not able to deliver parcels but may have an agency near you that is a closer pick-up point.

43 Hobson Avenue Kerikeri 0230



budgetman@xtra.co.nz  The Northern Community Family Service

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| (09) 407 7800 | distributes parcels from us from their office in the Baptist Church building weekday mornings from  8.30 - 12.30 pm.  All services free of charge.  No referral required. |

**Kaitaia People's Centre - Nga Hoa Awhina Inc**

FSD0008272 Last updated 15/02/2021

Our objective is to work alongside people who are unsure about what to do, how to do it and together find the best solutions. We provide information and advice on NZ Laws, Family Court, Consumer Rights, WINZ, Employment, Human and Disability Rights and Maori Waitangi Tribunal information.

We offer personal fortnightly free legal clinics with our lawyers. When necessary our staff supports clients in out of office advocacy. We also provide free and confidential social services to anyone who may request them. Kaitaia People’s Centre is the only organisation in Kaitaia who offers free legal clinics. Our database is extensive and hugely informative and once again we are the only organisation who has such a database in the Far North area.

Old Museum Building 6 South Road Kaitaia 0410



kpckta@xtra.co.nz  Monday - Friday 9:00am - 2:30pm

(09) 408 3378 Some charges may apply. https://www.facebook.com/Kaitaia- No referral required. Peoples-Centre-704893326203598/

**Laura Cates - Advisor at The Mortgage Lab**

FSD0024027 Last updated 07/09/2020

Based in Whangarei but servicing New Zealand, Laura Cates, Mortgage Broker and Kiwisaver Adviser with The Mortgage Lab assists homeowners, and those looking to step onto home ownership, with thier journey.

Using a Broker can save you time, and money - as well as helping you to structure your borrowing in such a way that you can reach your goals faster.

With access to many lenders, all with different criteria, interest rates and product options, we can tailor a solution thats right for you - right now. And, as your situation changes, we keep in touch, assess, reassess, and tweak as required - to make sure that your deal is always the best deal.

LauraC@mortgagelab.co.nz  Mon - Fri 9am - 6.30pm

(021) 207 1331 Sat - 10am - 2pm

http://mortgagelab.co.nz All services free of charge.

No referral required.

**ManAlive-TaneOra. Whangarei, Tai Tokerau, Whangarei**

FSD0021295 Last updated 12/03/2021

'Awakening the unique spirit of Men, Youth, and Boys to build better Families and Communities'.

'Living without Violence', Non-Violence programmes.

Group Programmes and Counselling services in Kaitaia, Kaikohe, Kawakawa, Dargaville and Whangarei.

Approved Provider: we are accredited under the Social Sector Accreditation Standards Member of National Network Stopping Violence Services, NZ.

5 Norfolk St Whangarei



info@manalive.org.nz  9:00am - 5:00pm Weekdays

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| (09) 459 7930  (0800) TANE ORA  http://manalive.org.nz | (daytime and night Groups) Some charges may apply.  Referral may apply. |

**Mid North Budgeting Services Trust**

FSD0004424 Last updated 12/10/2020

Building Financial Capability

 1 Marino Place Kaikohe 0405

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| midnorthbudgetserv@xtra.co.nz  (09) 401 2216  (021) 298 3393    **Classification : BFC**    **Mid North Family Support** | 9.00am -12.00pm closed for lunch 1.00pm -  5.00pm Monday to Friday.  All services free of charge. No referral required. |
| FSD0004425 | Last updated 07/08/2020 |

We deliver a free counselling service for tamariki, rangatahi, and whanau who have experienced sexual harm or family harm, in the Mid North community.

Kingston House 123 Hone Heke Road Kerikeri



info@midnorthfamilysupport.co.nz  Office attended: Monday to Friday 9am to 12

(09) 407 7511 noon. http://www.midnorthfamilysupport.co.nz All services free of charge. No referral required.

## Classification : SHSS

**Mid-North Women's Aid & Refuge**

FSD0007640 Last updated 12/01/2021

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

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| info@midnorthrefuge.org.nz  (09) 401 1030  (0800) 733 843 REFUGE http://www.womensrefuge.org.nz | 24 hour crisis line 0800 733 843 REFUGE Some charges may apply.  No referral required. |

**Miriam Centre: Child Abuse Research & Treatment Trust**

FSD0017092 Last updated 11/03/2021

From Survive to Thrive.

We work to assist individuals, families whanau and communities to heal and to identify, face and address any issues or patterns underlying and sustaining the problem and to develop positive new compassionate nurturing & positive life direction.

Best life outcomes for children,young people, adults, Wahine & Tane, family whanau & community.

22 Mill Road Regent Whangarei 0112



miriam-centre@xtra.co.nz  9am - 7.30pm Monday to Friday

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| (09) 437 6010crisis (09) 437 6010 http://miriamcentre.co.nz    **Classification : SHSS**    **Nancy Peterson Counselling** | plus  24 hour 7 day crisis service All services free of charge. No referral required. |
| FSD0020062 | Last updated 25/10/2020 |

Counselling Services - for 25 years. An eclectic specialised service. I am experienced in relationship repair and am ACC registered. I service a small population and the needs of the client. Experienced with anxiety and depression, panic disorder, grief, relationships and PTSD among others, use a mix of cognitive behavioural therapy and brain plasticity methods—and anything else in my kit that is useful.

33 Lake Road Kaitaia 0410



nancypeterson909@gmail.com  Wednesday to Saturday 11:00am to 5:00pm

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| (09) 408 4825  (022) 050 6853 | Some charges may apply. No referral required. |

**New Zealand Red Cross - Whangarei**

FSD0001428 Last updated 11/01/2021

The New Zealand Red Cross is part of the largest humanitarian movement in the world. It's mission is to improve the lives of vulnerable people by mobilising the power of humanity to enhance community resilience. We do this in peace time and times of disaster and need.

46 John Street Whangarei 0110 whangarei@redcross.org.nz 



(09) 438 3120 (0800) 733 276 http://www.redcross.org.nz

**Ngati Hine Health Trust**

FSD0004432

Open Monday to Friday 8.30-5pm Some charges may apply. Referral may apply.

Last updated 05/02/2021

The Ngati Hine Health Trust provides health services through its provider arm, Hauora Whanui, social services through Whanau Whanui, and education and training through Matauranga Whanui. Firmly established in the mid north since 1994, the trust delivers both health and social services in Whangarei and the mid-north.

5 Walton Street Whangarei 0110



onair@ngatihinefm.co.nz  8.30am - 4.30pm Monday to Friday

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| --- | --- |
| (09) 430 2386  (0800) 824 826 http://nhht.co.nz/    **Classification : FVSS, THP**    **North Haven Hospice** | Some charges may apply. No referral required. |
| FSD0004411 | Last updated 30/03/2021 |

At North Haven Hospice we provide palliative care for those in our community who have a life limiting illness. Our specialized team works in partnership with a patient and their family to provide the necessary care and support to enable the best quality of life possible.

Most of our palliative care takes place in our community where our teams, who have specialist knowledge and skills, work closely with other health professionals to ensure that patients and their families receive complete care which embraces their medical, emotional, social and spiritual needs.

We also have a six bed In Patient Unit (IPU) that is available for patients who need our help for short periods of time.

As a centre of expertise for palliative care in Northland, we work closely with other hospices in Kaipara, Mid North and Kaitaia.

24A Takahe Street Tikipunga Whangarei admin@northhavenhospice.org.nz  Office hours 8am-4.30pm weekdays.



(09) 437 3355 Nurses station 24hrs / 7 days http://www.northhavenhospice.org.nz All services free of charge. Referral may apply.

**Northern Community Family Service**

FSD0019198 Last updated 23/12/2020

We provide a wraparound service. Our aim is to provide a helping hand by offering free Budgeting advice, financial capability mentoring and education, assistance with no asset and other Insolvency procedures, advocacy, whanau support. Social Service provider.

We are hear to listen to you. No problem too big or too insignificant.

Find us on Facebook.

Community Hub Baptist Church 43 Hobson Ave Kerikeri



budgetman@xtra.co.nz  8:30am to 1pm monday to friday and afternoons (09) 407 7800 by appointment. Mobile office coming soon to (09) 407 9650 other small towns across mid north.

All services free of charge. No referral required.

**Northpoint Services Trust**

FSD0004438 Last updated 25/01/2021

We are a Community Service for Mental Health, Disabilities and Addictions. We offer a Vocational Support Service funded by Ministry of Social Development. We offer rehabilitation, supported training courses, supported living, supported employment and community outings for clients.

143 Broadway Kaikohe 0405 frances.terauroha@northpointtrust.org.nz  8.00am - 4.30pm Monday to Friday.



(09) 401 2522 All services free of charge.

Referral may apply.

**One Double Five Whare Awhina Community House**

FSD0008259 Last updated 29/06/2020

We have a community house where all are welcome for a cuppa and chat. We provide a variety of social services - whanau support, legal advice, legal education; and specialise in community development. Our services are free but donations are much appreciated.

155 Kamo Road Kensington Whangarei 0112



155whare@155andtaitokeraulaw.org.nz  Monday to Thursday 9:00am - 4:00pm

(09) 437 0185 All services free of charge. http://www.whare.org.nz No referral required.

**Otamatea Community Services**

FSD0004415 Last updated 04/08/2020

We are an organisation that offers assistance in the following areas: a Homebased Family

Support Service, Counselling for families and individuals with a fully qualified counsellor. A Parent Coach who works with individual parents or in small group sessions. We offer support to family's working through domestic violence issues who may be working on changing lifestyle patterns. We run a food bank for those in need which is well supported with our budgeting support service assisting to help people develop good financial skills. We honor the Seniors in our community once a month with a morning tea and fully cooked lunch with entertainment as well as Seniors Chocolate Bingo sessions on a monthly basis. As an agency we believe strongly in being in the community for the community.

155 Hurndall Street Maungaturoto 0520



reception@otamateacs.org.nz  9am - 4pm Monday to Friday. After hours

(09) 431 9080 message service. https://www.otamateacs.org.nz/ Koha/donation may apply.

Referral may apply.

## Classification : BFC, FVSS

**S.O.S Kaipara**

FSD0001441 Last updated 23/04/2021

Specialist Sexual & Family Violence Support Services.

We provide support, advocacy, crisis and family therapy counselling, refuge accommodation to survivors of sexual abuse and domestic violence. Education prevention programmes are provided community wide.

158a Victoria Street Dargaville



admin@soskaipara.co.nz  Office hours 9am to 3pm Monday to Friday

|  |  |
| --- | --- |
| (09) 439 6070 (0800) 338 844 http://www.soskaipara.com    **Classification : FVSS, SHSS** | Koha/donation may apply. No referral required. |

**Sarah Stoddart Counselling LTd**

FSD0023829 Last updated 22/12/2020

Provide a large scope of counselling for addictions, truama, relationships issues.

21B Hone Heke Road Kerikeri 0230



sarah.stodds@orcon.net.nz  Monday to Friday

|  |  |
| --- | --- |
| (027) 452 9993      **Society of St Vincent de Paul** | 8am to 5 pm  Some charges may apply. No referral required. |
| FSD0019312 | Last updated 22/12/2020 |

We provide food parcels to families in need. To access clients can ring 0226415268. We have a Lunches-in-schools programme for some docile 1 schools.

awjwsvdp@outlook.com  Food bank operating please leave a message on (022) 641 5268 the cell phone number with name address and

number of people in family.

Phone cleared daily after 4pm food parcel delivered next day or email details.

All services free of charge. Referral may apply.

**South Hokianga Community Support Trust**

FSD0004548 Last updated 18/02/2021

Our main aim is for the provision of family support related information and advisory services, available to the general public through a drop in centre, to clients of specialised agencies, and to specific target audiences via telephone, face to face or web based mediums. We are basically a referral agency.

We also offer on a free basis, pre-loved clothing items, household appliances, and any other items that are donated by the community.

Furniture items are also donated on a regular basis, and these are always gratefully accepted by the community at large.

At times we are able to offer emergency food vouchers at a minimal amount for local grocery shopping.

This funding is obtained specifically from donations received.

We are a registered charitable Trust. Our organisation is 28 years old. We have a board of 5 trustees.

Our area coverage is from Waipoua Forest, Waimamaku, Omapere, Opononi, Taheke, in the South Hokianga.

5 Freese Park Road Omapere 0444



shokicst@xtra.co.nz  Mondays 9:00am-3.00pm

(09) 405 8632

(021) 082 86477 Wednesdays 9.00am-1.00pm https://www.facebook.com/groups/561257 All services free of charge.

568134606/ No referral required.

**Tai Tokerau Emergency Housing Charitable Trust**

FSD0015130 Last updated 30/07/2020

Tai Tokerau Emergency Housing Charitable Trust (TTEHCT) is the specialist provider of shortterm accommodation for people in need, supporting their transition, via social work support, into more permanent housing and facilitate the acquisition of skills and resources necessary to sustain a home.

5 Woods Road Central Whangarei 0110



admin@emergencyhousing.org.nz  Monday - Friday 9am-3pm

(09) 430 8098 Some charges may apply. http://emergencyhousing.org.nz No referral required.

## Classification : THP

**Te Hau Awhiowhio o Otangarei Trust**

FSD0005856 Last updated 21/01/2021

Provision of Primary Health & GP Services

Social Services, Provides Financial Mentoring, Navigational Services, Advocacy, Counselling

Services, Whanau Support Sevices, Early

Puawai Puriri (Oscar approved school holiday programs).

165 William Jones Drive Otangarei Whangarei



contactus@otangarei.org  9am - 3pm weekdays (09) 437 0908 All services free of charge.

(0800) 120 916 clinic Referral may apply. http://www.otangarei.org/

## Classification : BFC, FVSS, OSCAR

**Te Hau Ora O Ngapuhi**

FSD0006122 Last updated 31/07/2020

We are the Iwi hauora provider based in the main centre of Kaikohe. We deliver services to all age groups from Pepi to Kaumatua and Kuia within the boundaries of Te Whare Tapu o Ngapuhi.

We are an organisation commited to making our community safe, healthy and vibrant.

113 Broadway Kaikohe 0440 thoon.referrals@ngapuhi.org (09) 405 2647 http://tehauoraongapuhi.org



## Classification : THP

8.30am - 5.00pm Monday - Friday. Some charges may apply. Referral may apply.

**Te Rarawa Anga Mua**

FSD0004573 Last updated 22/12/2020

Te Rarawa Anga Mua is a Kaupapa Maori service providing free services to any and all children, youth and their families regardless of ethnicity, within our service area.

16 Matthews Avenue Kaitaia 0410



admin@terarawa.co.nz  9.00am - 5.00pm Monday to Friday

|  |  |
| --- | --- |
| (09) 408 0141 http://www.terarawa.iwi.nz    **Classification : FVSS**    **Te Runanga O Whaingaroa** | All services free of charge. Referral may apply. |
| FSD0004574 | Last updated 04/05/2021 |

Te Rnanga currently provides a wide range of services across social, health, education, housing, justice and information/advice services to all families/whnau in our service delivery area, including social work supports, financial capability, counselling, playcentre, health promotions, rheumatic fever, smoking cessation, road safety, Iwi resource management services, driver licensing, transitional housing, home repairs, positive parenting, Whnau Ora planning, pre-employment preparation and placement.

Cnr Waikare Avenue & SH10 Kaeo



admin@whaingaroa.iwi.nz  8:30am - 5:00pm Monday to Friday

(09) 405 0340 Some charges may apply. http://whaingaroa.iwi.nz Referral may apply.

## Classification : BFC, FVSS, THP

**The Fono Northland**

FSD0023207 Last updated 01/10/2020

We offer the Pacific Whanau Ora service for families at our Kaikohe branch.

 Te Hauora o Ngapuhi 113 Broadway Kaikohe Northland 0405

|  |  |
| --- | --- |
| socialservices@thefono.org  (09) 405 2647 http://www.thefono.org    **Classification : PACIFIC** | Mon-Fri: 8.30am-5pm All services free of charge.  No referral required. |

**The Salvation Army - Far North (Kaitaia)**

FSD0023576 Last updated 20/04/2021

Worship, community and welfare services of The Salvation Army

100 Commerce Street Kaitaia 0410



farnorth.corps@salvationarmy.org.nz  Monday - Friday 9am - 4pm

(09) 408 0795 Sunday 10am - 1pm

https://www.salvationarmy.org.nz/find- Some charges may apply. churchcentre/new- No referral required.

zealand/northland/kaitaia/far-north-kaitaiacorps

**The Salvation Army - Whangarei**

FSD0008257 Last updated 29/04/2021

Worship, community and welfare services of The Salvation Army

3-7 Aubrey Street Whangarei 0110



whangarei.corps@salvationarmy.org.nz  8pm-5pm

(09) 438 8335 Some charges may apply. http://salvationarmy.org.nz/centres/nz/nort No referral required. hland/whangarei/

**Waitomo Papakainga Development Society**

FSD0004488 Last updated 17/01/2021

We provide care, youth services and various programmes for people in the community.

 10 Bank Street Kaitaia 0410

waitomo.papakainga@xtra.co.nz  9.00am - 5.00pm Monday to Friday

(09) 408 0900 Some charges may apply. https://www.facebook.com/waitomopapak No referral required. ainga/

## Classification : FVSS, THP

**Whangarei Accessible Housing Trust**

FSD0020997 Last updated 16/02/2021

Our main purpose is to provide or assist disabled people with accessible affordable housing. We have 19 houses in Whangarei and eight houses in Auckland.

The Whangarei Accessible Housing Trust (W.A.H.T.) was formed in 2006 as a charitable trust and as a direct result of the huge demand and lack of supply for accessible homes and also the lack of alternative viable housing options for disabled people.

The Trust started by buying 8 existing houses and modifying them. However, the Trust soon recognised new-builds provided a better solution, as many more accessible features could be included, at virtually no additional cost, and it showcased how having an accessible environment, could ensure a person with a significant disability, could live independently.

admin@accessiblehousing.org.nz  Administrator works part-time as required.

(027) 920 8875 Please email. http://whangareiaccessiblehousingtrust.or All services free of charge.

g.nz No referral required.

**Whangarei Anglican Care Trust**

FSD0015065 Last updated 28/07/2020

Counselling & Budget Advice along with complimentary services of advocacy, crisis intervention, help in many forms or referral to more appropriate service. We also have a community seniors worker.

(Cnr Mill Rd & Deveron St) 1 Mill Road Regent Whangarei 0112



office2@whgcare.org.nz  Monday-Friday 9.00am - 5.00pm

(09) 437 6397 Some charges may apply. http://www.whgcare.org.nz No referral required.

## Classification : BFC

**Whangarei Budgeting Service Inc**

FSD0005951 Last updated 15/06/2020

A free budgeting service providing: budget plans, cash flow management, and community education programmes.

25 C Rathbone Street Whangarei 0110 reception@whangareibudgeting.co.nz  8.30am - 4.00pm Monday to Thursday.



(09) 430 0177 8.30am - 12.30pm Friday (027) 266 0906 All services free of charge.

No referral required.

## Classification : BFC

**Work and Income - Dargaville Service Centre**

FSD0007878 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

68-72 Normanby Street Dargaville



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kaitaia Community Link**

FSD0007882 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Shops: 1,2 and 3. 28 North Park Kaitaia



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html#null No referral required.

**Work and Income - Kamo Community Link**

FSD0007881 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

424 Kamo Road Kamo



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kawakawa Community Link**

FSD0007883 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

62 Gillies Street Kawakawa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kerikeri Service Centre**

FSD0007884 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Keri Centre - Fairway Drive Kerikeri



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Northland Regional Office**

FSD0015263 Last updated 30/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd Floor 49 James Street Whangarei



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 9:30am - 5pm  All services free of charge.  No referral required. |

**Work and Income - Service Centre Kaikohe**

FSD0007879 Last updated 31/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

7 Memorial Avenue Kaikohe 0474



kerry.tehaara-faleolo003@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Whangarei Community Link**

FSD0007886 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Walton Plaza 4 Albert Street Whangarei 0110



(0800) 559 009  All services free of charge. https://www.workandincome.govt.nz/about No referral required.

-work-and-income/contact-us/find-aservice-centre/northland.html

# Budgeting / Financial Capability

**Bay of Islands Budgeting Service Trust**

FSD0004541 Last updated 23/11/2020

We provide free budgeting advice,advocacy and support.

9 Wynyard Street Kawakawa 0210



info@boibs.co.nz  9.00am - 2.30pm Monday to Friday (09) 404 1582 Appointments outside these hours can be http://boibs.co.nz arranged.

All services free of charge. No referral required.

## Classification : BFC

**Bream Bay Community Support Trust**

FSD0004551 Last updated 13/08/2020

Family Violence Prevention Services, Education & Awareness, Whanau Support, Community Development.

9 Takutai Place Ruakaka admin@bbtrust.org.nz  8am - 4pm, Monday to Friday.



|  |  |
| --- | --- |
| (09) 432 7197    **Classification : FVSS** | All services free of charge. No referral required. |

**Citizens Advice Bureau - Dargaville**

FSD0006844 Last updated 12/04/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

 37 Hokianga Road Dargaville 0310

|  |  |
| --- | --- |
| dargaville@cab.org.nz  (09) 439 6100 http://www.cab.org.nz | Monday to Friday 10am - 1pm.  Except for Public Holidays.  All services free of charge.  No referral required. |

**Citizens Advice Bureau Far North**

FSD0006855 Last updated 08/12/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

Procter Library Building 6 Cobham Road Kerikeri



(09) 407 9829  Hours of Operation:

http://www.cab.org.nz Mon - Fri 9.30am - 3.30pm

All services free of charge. No referral required.

**Citizens Advice Bureau Whangarei**

FSD0006871 Last updated 11/01/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email, website, or in person.

Old Public Trust Building 69 Bank Street Whangarei 0110



cab.whangarei@gmail.com  Mon - Fri 9am - 4pm (09) 438 8046 All services free of charge.

(0800) 367 222 No referral required. http://www.cab.org.nz

**Far North Budgeting Management Incorporated**

FSD0004479 Last updated 21/12/2020

Provide advice and information on budgeting information.

12 Puckey Avenue Kaitaia



info@kfbs.co.nz  Monday to Thursday 9 am - 4pm

(09) 408 0026 Friday 9 am -3 pm

http://www.kaitaiacommunityhouse.co.nz

Outside hours: Please phone for an appointment.

All services free of charge. No referral required.

## Classification : BFC

**Far North Disabilities Resource Centre**

FSD0004492 Last updated 29/09/2020

We offer support services targeting people with disabilities, and their families.

4 Redan Road Kaitaia 0410



fndrc@xtra.co.nz  8.30am - 5.00pm Monday to Friday (09) 408 0867 All services free of charge.

No referral required.

**He Korowai Trust**

FSD0022881 Last updated 09/04/2021

Budgeting, Financial Mentoring, Money Mates group, Restorative Justice, Home Ownership,

Transitional Housing, Sustaining Tenancies, Home Ownership endorsed programmed delivery,

Hokai Rangi, Housing First

25 Commerce Street Kaitaia 0410 admin@hkt.nz (0800) 567 6924 (09) 408 4844 http://hkt.org.nz



9am - 5pm Mon-Fri

Some charges may apply. No referral required.

## Classification : BFC, THP

**Kaipara Budgeting Service**

FSD0022917 Last updated 20/11/2020

We offer financial mentoring and support (including MoneyMates peer-led support) for both families and individual clients alike, empowering them to eventually achieve financial independence and be in control of their own financial future.

80 Normanby Road Dargaville 0310 kaiparabudgetingservice@gmail.com  Weekdays 9.00am - 1.00pm.



(09) 439 8592 All services free of charge. https://kaiparabudgetingservice.wordpress No referral required. .com/about/

## Classification : BFC

**Kaitaia People's Centre - Nga Hoa Awhina Inc**

FSD0008272 Last updated 15/02/2021

Our objective is to work alongside people who are unsure about what to do, how to do it and together find the best solutions. We provide information and advice on NZ Laws, Family Court, Consumer Rights, WINZ, Employment, Human and Disability Rights and Maori Waitangi Tribunal information.

We offer personal fortnightly free legal clinics with our lawyers. When necessary our staff supports clients in out of office advocacy. We also provide free and confidential social services to anyone who may request them. Kaitaia People’s Centre is the only organisation in Kaitaia who offers free legal clinics. Our database is extensive and hugely informative and once again we are the only organisation who has such a database in the Far North area.

Old Museum Building 6 South Road Kaitaia 0410



kpckta@xtra.co.nz  Monday - Friday 9:00am - 2:30pm

(09) 408 3378 Some charges may apply. https://www.facebook.com/Kaitaia- No referral required. Peoples-Centre-704893326203598/

**Laura Cates - Advisor at The Mortgage Lab**

FSD0024027 Last updated 07/09/2020

Based in Whangarei but servicing New Zealand, Laura Cates, Mortgage Broker and Kiwisaver Adviser with The Mortgage Lab assists homeowners, and those looking to step onto home ownership, with thier journey.

Using a Broker can save you time, and money - as well as helping you to structure your borrowing in such a way that you can reach your goals faster.

With access to many lenders, all with different criteria, interest rates and product options, we can tailor a solution thats right for you - right now. And, as your situation changes, we keep in touch, assess, reassess, and tweak as required - to make sure that your deal is always the best deal.

LauraC@mortgagelab.co.nz  Mon - Fri 9am - 6.30pm

(021) 207 1331 Sat - 10am - 2pm

http://mortgagelab.co.nz All services free of charge.

No referral required.

**Mid North Budgeting Services Trust**

|  |  |
| --- | --- |
| FSD0004424  Building Financial Capability | Last updated 12/10/2020 |

1 Marino Place Kaikohe 0405



midnorthbudgetserv@xtra.co.nz  9.00am -12.00pm closed for lunch 1.00pm -

|  |  |
| --- | --- |
| (09) 401 2216  (021) 298 3393    **Classification : BFC** | 5.00pm Monday to Friday.  All services free of charge.  No referral required. |

**Ngati Kahu Social and Health Services**

FSD0021710 Last updated 01/02/2021

Providing Social Service Support to whanau with children up to the age of 17 in the Ngati Kahu rohe.

35 Puckey Avenue Kaitaia 0410 reception@ngatikahu.co.nz (09) 406 1441 (0800) 428 452 http://www.ngatikahu.co.nz/



## Classification : BFC, YS

8.30am - 5pm Monday to Friday All services free of charge. Referral may apply.

**Northern Community Family Service**

FSD0019198 Last updated 23/12/2020

We provide a wraparound service. Our aim is to provide a helping hand by offering free Budgeting advice, financial capability mentoring and education, assistance with no asset and other Insolvency procedures, advocacy, whanau support. Social Service provider.

We are hear to listen to you. No problem too big or too insignificant.

Find us on Facebook.

Community Hub Baptist Church 43 Hobson Ave Kerikeri



budgetman@xtra.co.nz  8:30am to 1pm monday to friday and afternoons (09) 407 7800 by appointment. Mobile office coming soon to (09) 407 9650 other small towns across mid north.

All services free of charge. No referral required.

**Otamatea Community Services**

FSD0004415 Last updated 04/08/2020

We are an organisation that offers assistance in the following areas: a Homebased Family

Support Service, Counselling for families and individuals with a fully qualified counsellor. A Parent Coach who works with individual parents or in small group sessions. We offer support to family's working through domestic violence issues who may be working on changing lifestyle patterns. We run a food bank for those in need which is well supported with our budgeting support service assisting to help people develop good financial skills. We honor the Seniors in our community once a month with a morning tea and fully cooked lunch with entertainment as well as Seniors Chocolate Bingo sessions on a monthly basis. As an agency we believe strongly in being in the community for the community.

155 Hurndall Street Maungaturoto 0520



reception@otamateacs.org.nz  9am - 4pm Monday to Friday. After hours

(09) 431 9080 message service. https://www.otamateacs.org.nz/ Koha/donation may apply.

Referral may apply.

## Classification : BFC, FVSS

**South Hokianga Community Support Trust**

FSD0004548 Last updated 18/02/2021

Our main aim is for the provision of family support related information and advisory services, available to the general public through a drop in centre, to clients of specialised agencies, and to specific target audiences via telephone, face to face or web based mediums. We are basically a referral agency.

We also offer on a free basis, pre-loved clothing items, household appliances, and any other items that are donated by the community.

Furniture items are also donated on a regular basis, and these are always gratefully accepted by the community at large.

At times we are able to offer emergency food vouchers at a minimal amount for local grocery shopping.

This funding is obtained specifically from donations received.

We are a registered charitable Trust. Our organisation is 28 years old. We have a board of 5 trustees.

Our area coverage is from Waipoua Forest, Waimamaku, Omapere, Opononi, Taheke, in the South Hokianga.

5 Freese Park Road Omapere 0444



shokicst@xtra.co.nz  Mondays 9:00am-3.00pm

(09) 405 8632

(021) 082 86477 Wednesdays 9.00am-1.00pm https://www.facebook.com/groups/561257 All services free of charge.

568134606/ No referral required.

**Te Hau Awhiowhio o Otangarei Trust**

FSD0005856 Last updated 21/01/2021

Provision of Primary Health & GP Services

Social Services, Provides Financial Mentoring, Navigational Services, Advocacy, Counselling

Services, Whanau Support Sevices, Early

Puawai Puriri (Oscar approved school holiday programs).

165 William Jones Drive Otangarei Whangarei



contactus@otangarei.org  9am - 3pm weekdays (09) 437 0908 All services free of charge.

(0800) 120 916 clinic Referral may apply. http://www.otangarei.org/

## Classification : BFC, FVSS, OSCAR

**Te Runanga O Whaingaroa**

FSD0004574 Last updated 04/05/2021

Te Rnanga currently provides a wide range of services across social, health, education, housing, justice and information/advice services to all families/whnau in our service delivery area, including social work supports, financial capability, counselling, playcentre, health promotions, rheumatic fever, smoking cessation, road safety, Iwi resource management services, driver licensing, transitional housing, home repairs, positive parenting, Whnau Ora planning, pre-employment preparation and placement.

Cnr Waikare Avenue & SH10 Kaeo



admin@whaingaroa.iwi.nz  8:30am - 5:00pm Monday to Friday

(09) 405 0340 Some charges may apply. http://whaingaroa.iwi.nz Referral may apply.

## Classification : BFC, FVSS, THP

**The Salvation Army - Whangarei**

FSD0008257 Last updated 29/04/2021

Worship, community and welfare services of The Salvation Army

3-7 Aubrey Street Whangarei 0110



whangarei.corps@salvationarmy.org.nz  8pm-5pm

(09) 438 8335 Some charges may apply. http://salvationarmy.org.nz/centres/nz/nort No referral required. hland/whangarei/

**Whangarei Anglican Care Trust**

FSD0015065 Last updated 28/07/2020

Counselling & Budget Advice along with complimentary services of advocacy, crisis intervention, help in many forms or referral to more appropriate service. We also have a community seniors worker.

(Cnr Mill Rd & Deveron St) 1 Mill Road Regent Whangarei 0112



office2@whgcare.org.nz  Monday-Friday 9.00am - 5.00pm

|  |  |
| --- | --- |
| (09) 437 6397 http://www.whgcare.org.nz    **Classification : BFC** | Some charges may apply. No referral required. |

**Whangarei Budgeting Service Inc**

FSD0005951 Last updated 15/06/2020

A free budgeting service providing: budget plans, cash flow management, and community education programmes.

25 C Rathbone Street Whangarei 0110 reception@whangareibudgeting.co.nz  8.30am - 4.00pm Monday to Thursday.



(09) 430 0177 8.30am - 12.30pm Friday (027) 266 0906 All services free of charge.

No referral required.

## Classification : BFC

**Work and Income - Dargaville Service Centre**

FSD0007878 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

68-72 Normanby Street Dargaville



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kaitaia Community Link**

FSD0007882 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Shops: 1,2 and 3. 28 North Park Kaitaia



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html#null No referral required.

**Work and Income - Kamo Community Link**

FSD0007881 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

424 Kamo Road Kamo



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kawakawa Community Link**

FSD0007883 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

62 Gillies Street Kawakawa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kerikeri Service Centre**

FSD0007884 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Keri Centre - Fairway Drive Kerikeri



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Northland Regional Office**

FSD0015263 Last updated 30/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd Floor 49 James Street Whangarei



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 9:30am - 5pm  All services free of charge.  No referral required. |

**Work and Income - Service Centre Kaikohe**

FSD0007879 Last updated 31/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

7 Memorial Avenue Kaikohe 0474



kerry.tehaara-faleolo003@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Whangarei Community Link**

FSD0007886 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Walton Plaza 4 Albert Street Whangarei 0110



(0800) 559 009  All services free of charge. https://www.workandincome.govt.nz/about No referral required.

-work-and-income/contact-us/find-aservice-centre/northland.html

# Child Care

**Back2Nature Childcare**

FSD0022735 Last updated 24/07/2020

Back2Nature is childcare with a difference

We are a HOME BASED childcare provider licensed by the Ministry of Education. All our quality Educators go through a comprehensive assessment and we ensure that they have a passion for care that takes into account parent's aspirations for their children.

Our programme and philosophy has a environmental centred belief that children learn best when spending time in nature. Research shows that children have excellent ready for school and life skills when nature is used as a tool for learning.

31 Ogle Crescent Kamo Whangarei 0112



office@back2naturechildcare.co.nz  Childcare is available 7 Days (depending on

(021) 212 8387 Educator spaces)

http://www.back2naturechildcare.co.nz Some charges may apply.

No referral required.

## Classification : OSCAR

**Bay of Islands Waldorf Education Trust**

FSD0008356 Last updated 21/09/2020

We promote quality education, conscious parenting, a healthy family life and community support networks and workshops. Oromahoe Kindergarten began in June 2012 providing Steiner early childhood education for 2-6 year olds.

514F State Highway 10 Oromahoe 0472



info@oromahoekindergarten.co.nz  Monday - Friday 8:30am - 2:30pm

(09) 405 9336 Some charges may apply. http://www.oromahoekindergarten.co.nz No referral required.

**Before Six Early Learning Education Centre**

FSD0022953 Last updated 24/10/2020

Before Six is a licensed full-day childcare centre providing quality care and education for children from babies to 6 years of age. We are licensed for up to 50 children, including up to and including 15 under 2s.

Babies and children up to the age of two have a separate programme in the Pohutukawa room and outdoor play area. Older children are in the Kauri room. The Pohutukawa and Kauri rooms and the playground are designed so that younger children can communicate with and sometimes join their older friends and siblings. We also have a fantastic outside space next door for forest school.

2 Pearson Street Mangawhai 0505



learn@beforesixchildcare.co.nz  Monday to Friday 8am to 5pm

|  |  |
| --- | --- |
| (09) 431 4012  (021) 402 648 http://www.beforesixchildcare.co.nz      **Beststart Pipiwai Road** | Some charges may apply. No referral required. |
| FSD0022560 | Last updated 07/12/2020 |

Early Childhood Education. ABC Pipiwai Road is a beautiful centre that provides a stimulating and inclusive learning environment for our young children. We have a well-resourced playground and focus on the importance of learning through play. We encourage children to be respectful, sensitive, and thoughtful towards each other and their natural environment.

18 Pipiwai Road Kamo Whangarei 0176



pipiwai@best-start.org  Monday - Friday (09) 435 3234 7.30am to 5.30pm

http://www.best-start.org/ Some charges may apply.

No referral required.

**Cornerstone Childrens - Dargaville**

FSD0024544 Last updated 09/04/2021

We are an approved Oscar Service that provides after school care and holiday program care for children aged 5 - 13 year old's. Our operation hours are from 3pm - 6pm Monday to Friday (school term) and 8am - 6pm (school holidays). We are Ministry of Social Development approved therefore families who enrol at our service can apply for Government assistance through Oscar Winz Subsidy.

We are located at the Dargaville Primary school hall along Hokianga Road. You can find out more information about our service through our website .... www.cornerstonechildren.co.nz

18 Hokianga Road Dargaville 0310 admin@cornerstonechildren.co.nz  Monday to Friday - 3pm - 6pm (school term).



|  |  |
| --- | --- |
| (027) 352 2871 http://www.cornerstonechildren.co.nz    **Classification : OSCAR**    **Extreme Kids** | Monday to Friday - 8am - 6pm (during the school holidays)  Some charges may apply. No referral required. |
| FSD0024352 | Last updated 04/09/2020 |

Extreme Kids is an OSCAR program. We cater for before school, after school and Holiday Programs. We also offer a drop off and pick up from School (to be discussed).

2 Reyburn Street Whangarei 0110



tony@esportsgamingwhangarei.co.nz  Monday to Friday, 7am to 9.30 am (School Drop

(021) 185 0320 Off) 2.30pm (School Pick up) to 6pm (021) 161 6133 Some charges may apply. https://www.esportsgamingwhangarei.co. No referral required. nz/extreme-kids

## Classification : OSCAR

**Far North Safer Communities Council**

FSD0022677 Last updated 11/03/2021

The FNSCC is responsible for a number of projects which contribute to a safer community and wellbeing, including OSCAR school holiday programmes.

Projects are managed by coordinators and volunteers.

Our vision: Supporting and Strengthening a Safer Community.

Our mission: Work collaboratively with key stakeholders to develop a safer supportive community.

Our values: To act with integrity, accountability, respect for cultural diversity and operate transparently.

FNSCC is an Incorporated Society and draws its members from Government, Community Agencies, Iwi, Not for Profit Organisations and Community Individuals. FNSCC comprises an executive committee and a number of advisory members. The executive members who have a diverse range of skills, all share a passion to reduce the incidents of offending in the Far North region.

Unit 4 5 Puckey Ave Kaitaia 0410



admin@buildingsafercommunities.co.nz  Hours 8.30 to 4.30 Monday to Friday

(09) 408 3030 Some charges may apply.

(0800) BE SAFE No referral required.

http://www.buildingsafercommunities.co.n z

## Classification : OSCAR, PACIFIC

**Flourish After School Care Kaitaia**

FSD0022350 Last updated 08/04/2021

Providing quality OSCAR approved after school care & holiday program fun.

Care + Fun = FLOURISH

We provide a safe place for kids to FLOURISH while their parents work hard. After School Care & Holiday Programs

14 Waterfront Road RD 4 Kaitaia 0484



office@flourishpuawai.nz  2:30-5:30pm

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| --- | --- |
| (022) 680 7241  http://www.flourishpuawai.nz | Some charges may apply. No referral required. |
| 49 |  |

## Classification : OSCAR

**Hopscotch For Kids**

FSD0022635 Last updated 21/01/2021

Out of school care services for parents and children in Whangarei area.

32 Rust Avenue Whangarei 0112



abbey@hopscotch.nz  Term time from 2pm - 5.45pm

|  |  |
| --- | --- |
| (021) 237 2598 http://www.hopscotchforkids.co.nz    **Classification : OSCAR** | School holidays 7.45am-5.45pm Some charges may apply.  No referral required. |

**Hora Hora School After School Care**

FSD0021913 Last updated 16/02/2021

To provide After School Care for children of Hora Hora School to allow parents to be part of the workforce.

22 Te Mai Road Woodhill Whangarei 0110



office@horahora.school.nz  8.30-3.30 - school hours (09) 438 3080 3.00-5.30 - After School Care (0800) 438 3080 Some charges may apply. http://horahora.school.nz Referral may apply.

## Classification : OSCAR

**Hurupaki Educare Limited**

FSD0022175 Last updated 04/03/2021

We aim to provide a safe and stimulating programme where the children can relax, make new friends and above all have fun.

 20 Dip Road Kamo Whangarei 0112

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| info@schoolholidayprogrammes.co.nz  (027) 482 1331 (027) 240 5683 http://www.afterschoolcare.co.nz    **Classification : OSCAR** | After School Care 2.45pm to 5.45pm Holiday Programme 8.00am to 5.30pm Some charges may apply.  No referral required. |

**Kaikohe Break-Away Programme - Christian Camping NZ Inc**

FSD0020590 Last updated 02/07/2020

We provide Breakaway holiday camps in the Far North, for children. We have sites running programmes, in Kaitaia, Kaikohe, Whangarei, Cooper Beach. please contact: info@cc.org.nz to find out where the next program is near you.

Linvart Park - Penney Cres Kaikohe



heartofthenorth@hotmail.com  9.00am to 5.00pm Monday to Friday

|  |  |
| --- | --- |
| (09) 405 3996 (027) 258 2221 http://www.christiancamping.org.nz      **Kaikohe OSCAR Programme** | All services free of charge. No referral required. |
| FSD0007260 | Last updated 12/04/2021 |

OSCAR accredited before and after school care and school holiday programmes

11 Clifford Street Kaikohe



heartofthenorth@hotmail.com  Some charges may apply.

(09) 405 3996 No referral required.

(027) 258 2221 http://www.kaikoheoscar.blogspot.com

## Classification : OSCAR

**Kamo Childcare Centre**

FSD0022400 Last updated 21/01/2021

We are an early childhood centre and cater for children aged 4 months to 6 years.

7-9 Clark Road Kamo Whangarei 0112



info@kamochildcare.co.nz  7am - 5.30pm weekdays (09) 435 3855 Some charges may apply.

(027) 4353 856 No referral required. http://www.kamochildcare.co.nz

**KauriKare 2020**

FSD0021252 Last updated 30/03/2021

KauriKare 2020 provides a safe and stimulating programme catering for the interests, and the needs of all those involved in After School Care.

We provide a well managed service that meets the needs of both the local and extended community. KauriKare enables parents to fully participate in the community knowing their children are safe.

RD1 Kamo 71 Apotu Rd Kauri 0185



kaurikare.2020@gmail.com  After School Care Monday to Friday 2.55pm to

(09) 433 9982 5.30pm Term time only.

(021) 040 7424 Some charges may apply.

No referral required.

## Classification : OSCAR

**Kereru Kindy**

FSD0024519 Last updated 09/03/2021

A small, friendly, family oriented early childhood centre, located in the heart of Whangarei. Licensed for just 30 children aged 2-5 years, we offer authentic learning experiences in a homefrom-home environment.

At Kereru Kindy, children enjoy a well-thought out and designed learning programme based on their interests. We build on this under the guidance of well-trained teachers and, most importantly, with plenty of play.

Our goal is to encourage a life-long love of learning through play so children are well-placed to seek out and enjoy educative opportunities as they head towards school and beyond.

Our curriculum is based on Te Whriki – the New Zealand Early Childhood Education curriculum.

Our teaching practice and curriculum delivery is influenced by Pikler, Rie and others

We are a lunchbox centre - whanau provide tamariki with a lunchbox, just as they would for school. We offer a complimentary van service, subject to availability. We do not charge for public holidays.

152 Bank Street Regent Whangarei 0112



whangarei@kererukindy.co.nz  Monday to Friday 7.30am to 5.30pm

(09) 430 8804 Except public holidays

http://kererukindy.co.nz Some charges may apply.

No referral required.

**Kidzones**

FSD0022308 Last updated 20/07/2020

Kidzones provides OSCAR approved afterschool care at Kamo and Tikipunga Primary. We also provide school holiday programmes at Kamo, Tikipunga and Whau Valley Primary schools. All children between the ages of 5 to 14 are welcome to attend. We are Social Sector accredited so therefore WINZ subsidies are available for those that qualify. We provide a safe, caring and fun environment for your tamariki/children to enjoy.

|  |  |
| --- | --- |
| sandra@kidzones.co.nz  (021) 249 3308 (09) 435 3342 http://www.kidzones.co.nz    **Classification : OSCAR**    **Kohatu Development** | All Kidzone holiday programmes are open  7.45am to 5.30pm daily during the school break. After School Care is open from ending of school until 5.30pm.  Some charges may apply. No referral required. |
| FSD0024355 | Last updated 20/09/2020 |

OSCAR PROGRAMME

Kohatu provides safe and stimulating kaupapa Maori based programmes, catering to tamariki from pre-school to intermediate age, with diverse cultural backgrounds.

KOHATU Child Care programmes reflect cultural diversity and provides a well-managed service, enabling parents to engage in employment opportunities, confidently knowing their tamariki are in safe hands.

4 Te Mai Road Woodhill Whangarei 0110



kohatudevelopment@gmail.com  6am-9am 12:30pm-6:00pm Monday-Friday

(021) 022 99624 Some charges may apply.

(09) 553 3272 No referral required.

http://www.kohatudevelopment.co.nz

## Classification : OSCAR

**Kumarani Productions Trust**

FSD0008360 Last updated 14/04/2021

Kumarani Productions Trust is a Social Arts Model using community circus for education, health and social development; Circus Kumarani provides daily classes, workshops and shows for people of all ages and abilities and leadership in the use of Social Arts in New Zealand.

15 Onslow Street Dargaville 0310



admin@circuskumarani.co.nz  Available during office hours.

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| (09) 439 5152 https://www.circuskumarani.co.nz/ | Some charges may apply. No referral required. |

**Maungakaramea School Oscar Club**

FSD0022411 Last updated 22/06/2020

We provide a service to the community, a safe, caring, supportive and fun environment and a well structured and meaningful OSCAR approved after school care programme.

10 Tangihua Road Maungakaramea Whangarei



office@mgk.school.nz  Mon-Fri: 3pm-5.30pm (during term time)

(09) 432 3804 Some charges may apply. http://www.maungakaramea.school.nz No referral required.

## Classification : OSCAR

**Maungatapere School**

FSD0021242 Last updated 12/03/2021

OSCAR Programme providing after school care.

- Mangakahia Road RD9 Whangarei 0179



office@maungatapere.school.nz  8.30am-3.00pm

(09) 434 6743 Some charges may apply. http://maungatapere.school.nz No referral required.

## Classification : OSCAR

**Maunu Educare Limited**

FSD0022180 Last updated 04/03/2021

We aim to provide a safe and stimulating programme, where the children can relax, make new friends and above all have fun.

13 Austin Road Maunu Whangarei



info@schoolholidayprogrammes.co.nz  After School Care: 3.00pm to 5.30pm

|  |  |
| --- | --- |
| (027) 482 1331 (027) 240 5683 http://www.afterschoolcare.co.nz    **Classification : OSCAR**    **Mauri** | Holiday Programme: 8.00am to 5.30pm Some charges may apply. No referral required. |
| FSD0024036 | Last updated 20/09/2020 |

Mauri has been providing Education services to tamariki, whanau and kaiako (our key stakeholders) since Jan 2016.

As part of ongoing internal evaluation we have recognised a gap in our ability to holistically support our key stakeholders. As such we began some work around gaining MSD accreditation in 2017. Level 3 OSCAR approval was granted in August 2018. We believe that by doing this we will be better placed to serve the needs of our community.

Education Focus:

Our goal is to give tamariki a solid grounding in kaupapa Maori education at the same time as empowering whanau to see the value in sticking with kaupapa Maori education right through to year 13.

Social Service Focus- Better Individuals For A Better Community

Mauri recognises the importance of individualised, strength based practise to improve the lives of everyone in our community.

Our current focus is on:

-Empowering Youth Development

-Building the capacity of local dad’s to be better dad’s

Kukupa Room, Far North REAP 33 Puckey Ave Kaitaia Northland 0481



MauriEducation@gmail.com  6am-8pm Monday-Sunday (027) 547 2525 Some charges may apply.

(021) 060 6170 No referral required.

https://www.facebook.com/MauriEducatio nAndSocialServices/

## Classification : OSCAR

**Mauri Education and Social Services**

FSD0024351 Last updated 03/09/2020

"Mauri" has been providing kaupapa Mori education services to tamariki, whanau and kaiako in the Far North since Jan 2016. In 2018 we established "Mauri Ki Te Ao OSCAR Program" and "Mauri Social Services" to meet the need for continuity of care needed by our students/ whanau and kaiako; and also to address gap in services available to tane Mori.

Because Te Hiku has a predominantly Mori population, the fact that most are going through

Mainstream education and failing results in clear deficits of opportunity for whnau Mori as well as a low-skilled workforce/ high beneficiary rate. Our goal is to give every individual a solid grounding in kaupapa Mori education and care to improve the overall wellbeing of our community.

Mauri Education: Strength-based Education

Mauri Social Services: Better Individuals For A Better Community

33 Puckey Avenue Kaitaia 0410



ChevR.Mauri@gmail.com  6am-8pm

(021) 060 6170 Some charges may apply. https://www.facebook.com/MauriEducatio Referral may apply. nAndSocialServices

## Classification : FVSS, OSCAR

**Moerewa School Oscar Programme**

FSD0021818 Last updated 30/03/2021

We provide OSCAR approved programmes.

Our Services will grow our commitment to practicing and supporting “Kaupapa Maori” (Maori ways of doing things) i.e. Whanaungatanga (family links/ relationships), Manaakitanga (Caring for others/ hospitality), Kotahitanga (Unity/ Collect thought), Te Reo Maori (Maori language), Tikanga me nga ahuatanga Maori katoa (Guidelines & Maori ways of doing things) within our OSCAR programmes.

Our aim is to provide an environment including an appropriate venue and staff who are able to facilitate this.

We are a Maori community who draw strength from our “Maori-ness”, and this is the kaupapa our Extended Services OSCAR programmes will be based upon.

70 Otiria Road Moerewa 0211



sue@moerewa.school.nz  Breakfast Club - 7.30 am to 8.30 am

|  |  |
| --- | --- |
| (09) 404 1251 ext 226 http://www.moerewa.school.nz/    **Classification : OSCAR, PACIFIC**    **Morningside Kids Care** | Monday to Friday  After School Care - 3 pm - 5 pm  Monday to Friday  Holiday Programme 1 week during the Holidays  8.30am - 3pm  Monday to Friday  Some charges may apply. No referral required. |
| FSD0021261 | Last updated 12/12/2020 |

We provide a fun, loving, caring and supportive environment for children from Morningside Primary School to attend Before School and After School Care while their parents work or study.

We are OSCAR approved and subsidies can be applied for. Our daily cost is $7.00 for Before School and $12.00 for After School Care. We operate from 7.00am to 8.30 am and then 3pm to 6pm Monday to Friday during School terms.

FC Clubrooms 11 Rawhiti Street Whangarei 0110



lynleysd@hotmail.co.nz  7 - 8.30am and 3 - 6pm Monday to Friday during

(021) 0232 0343 School terms

https://www.facebook.com/Morningside- Some charges may apply. kids-care-106399370980072/ No referral required.

## Classification : OSCAR

**Ngapuhi Hokianga Ki Te Raki Inc Society**

FSD0004537 Last updated 22/03/2021

To be responsive to the needs and aspirations of our communities through appropriate and accessible education, information and support services

78 Poieke Road RD 2 Okaihau 0476



teraki1@xtra.co.nz  9am - 4pm Tues/Wednesday/Thursday (021) 416 238 Some charges may apply. (021) 416 238 No referral required.

## Classification : OSCAR

**Ngpuhi Iwi Social Services**

FSD0004539 Last updated 22/12/2020

Key service provider for Ngpuhi by Ngpuhi.

Also an accredited service provider by Oranga Tamariki - Ministry for Children, and have a strategic direction consisting of four key elements:

1. To re-orient services to fit within a Ngpuhitanga based model of care and support
2. Expanding prevention services within whnau, hap and takiw
3. Enhancing intervention services to encourage whnau involvement, empowerment andparticipation
4. Facilitating rehabilitation services to reconnect tamariki and taitamariki with their whnau, hap,marae and takiw

A future when Ngpuhi whnui are strong and secure, and no longer needing our services is

something we look forward to.

We aim for our services to be mana enhancing for both the whnau receiving assistance and the staff delivering them.

12 Marino Place Kaikohe 0405 niss@ngapuhi.org  8.30am - 5.00pm Monday to Friday.



|  |  |
| --- | --- |
| (09) 401 5548 http://www.ngapuhi.iwi.nz    **Classification : FVSS** | All services free of charge. Referral may apply. |

**Northland Breakaway Programme - Christian Camping NZ**

FSD0021351 Last updated 12/02/2021

We provide Breakaway holiday camps in the Far North, for children.

We have sites running programmes, in Kaitaia , Kaikohe , Whangarei, Cooper Beach. please contact: info@cc.org.nz to find out where the next program is near you.

Taupo Baptist Church 1 Taupo View Road Taupo 3330



info@cc.org.nz  During the school holidays, please contact our

(07) 378 6997 office

http://www.christiancamping.org.nz All services free of charge. No referral required.

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| **Ohaeawai School** |  |
| FSD0021410 | Last updated 13/10/2020 |

Contributing Primary School Years 1 - 6 and OSCAR approved care.

22 Tennyson St RD 2 Ohaeawai 0472



maureen@ohaeawaiprimary.co.nz  3:00am-5:30pm

|  |  |
| --- | --- |
| (09) 405 9812 http://www.ohaeawaiprimary.co.nz    **Classification : OSCAR** | Some charges may apply. Referral may apply. |
| 59 |  |

**Okaihau OSCAR**

FSD0021921 Last updated 13/10/2020

We provide a safe, fun, stimulating and friendly environment for children after school. Okaihau OSCAR offers a range of activities and time to unwind after a busy day at school, where children can play, relax, socialise, try new things and be active and creative with other children.

Children are encouraged to make choices, as they would at home about how to spend their leisure time. There is access to a range of equipment and materials which they are free to use in their own play, supported, extended and encouraged by staff. New activities are introduced regularly. We encourage friendship, self-management, tolerance and respect for each other and property. There are routines to help children be independent and responsible. The safety of the children is the paramount consideration during programme provision.

Okaihau OSCAR is operated by the Okaihau Primary School Board of Trustees.

77 Settlers Way Okaihau 0475



admin@okaihau-primary.school.nz  Week days after school from 3.00-5.30pm. Term

|  |  |
| --- | --- |
| (09) 401 9151 http://www.okaihau-primary.school.nz    **Classification : OSCAR**    **Onerahi After School Care** | time only.  Some charges may apply. Referral may apply. |
| FSD0021433 | Last updated 08/04/2021 |

To provide a safe after school care program for studying and working parents and their children.

OSCAR Provider.

Onerahi Community House 130 Onerahi Road Onerahi Whangarei 0110



teena\_w@hotmail.com  Open Monday to Friday 3 pm to 5.30 pm during

(027) 284 6867 the school term

(09) 436 1274 Some charges may apply. https://www.facebook.com/Onerahi-After- No referral required. School-Care-148711575223903/

## Classification : OSCAR

**Oscar @ The Ridge**

FSD0021286 Last updated 08/04/2021

We offer OSCAR approved After School Care and School Holiday Programmes. We have our own van, therefore are able to shuttle the children from outside Kerikeri Primary right back to our centre.

322 Kerikeri Road Kerikeri 0230



info@theridgechildcare.co.nz  After School Care: 2.50pm-5.30pm

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| (09) 407 7333 (027) 740 7733 http://www.theridgechildcare.co.nz    **Classification : OSCAR**    **Oscar's Place** | Holiday Programme: 7.45am-5.30pm Some charges may apply. No referral required. |
| FSD0021896 | Last updated 22/10/2020 |

We provide OSCAR approved after-school care and school holiday programmes for 5-13yr old children.

10 Takahe Road Ahipara Kaitaia 0481



sandhoppers@xtra.co.nz  After-School: Mon-Thurs 2:45-5:30pm and

(09) 409 4662 Fridays 2:45-4:30pm

(021) 168 7061 School Holidays: Mon-Fri 8:00-4:30pm

Closed during Public Holidays

Closed for three weeks during Christmas/New

Year Annual Holidays

Some charges may apply. No referral required.

## Classification : OSCAR

**Pipiwai Kindy**

FSD0022561 Last updated 22/09/2020

Early Childhood Education. Our centre caters for children between the ages of 2 – 5 years of age. BestStart Pipiwai Kindy is a purpose-built centre nestled in a semi-rural setting surrounded by mountains, natural bush and farmlands. Our aim is to provide the absolute best quality care and education for children in the greater Whangarei area.

2 Pipiwai Road Kamo Whangarei 0176



pipiwai.kindy.manager@best-start.org  Monday - Friday

(09) 435 3231 7.30am - 5.30pm

http://www.best-start.org/ Some charges may apply.

No referral required.

**Riverview OSCAR**

FSD0021990 Last updated 18/01/2021

Riverview OSCAR approved programme is operated by the Riverview School BOT to provide a safe, fun, stimulating and friendly environment for children after school and during school holidays. Many children come to OSCAR while parents are working or studying, and others come to spend time with friends. During the school holidays we enroll children from all local primary schools in Years 0-6.

Riverview School 23 Riverview Rd Kerikeri 0230



oscar@riverview.school.nz  After School Programme 2.55pm - 5.30 pm.

(021) 296 4829 Holiday Programme 8 am - 5.30 pm. http://www.riverview.school.nz/home Some charges may apply.

No referral required.

## Classification : OSCAR

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| **Ruakaka School** |  |
| FSD0021227 | Last updated 17/07/2020 |

We provide After School Programmes.

12 Sandford Road Whangarei 0171



office@ruakaka.school.nz  Monday - Friday 8am - 4pm

|  |  |
| --- | --- |
| (09) 432 7503 http://ruakaka.school.nz | Some charges may apply. No referral required. |
| 62 |  |

## Classification : OSCAR

**skids Matarau**

FSD0024354 Last updated 03/09/2020

Skids Matarau After School Care

Open Mon-Fri

2.30pm-5.30pm

After School care provided for children in this rural community attending Matarau school.

Matarau School Hall 1 Matarau Road Matarau Whangarei 0185 tracyn@skids.co.nz  Mon - fri (021) 127 1115 230-530pm http://www.skids.co.nz/locations/skids- Some charges may apply. matarau/ No referral required.



## Classification : OSCAR

**sKids One Tree Point**

FSD0023929 Last updated 22/04/2021

Out of school care for children age 5-13yes: OSCAR approved after school & holiday programmes

97 One Tree Point Road One Tree Point Whangarei



tracyn@skids.co.nz  Term Time:mon-fri 1420pm-530pm

(021) 127 1115

(021) 609 156 Holiday Programme:

https://www.skids.co.nz/locations/one\_tre mon-fri 0800-1730pm e\_point Some charges may apply.

No referral required.

## Classification : OSCAR

**sKids Parua Bay**

FSD0023930 Last updated 22/04/2021

Out of school supervised care for 5-13yrs: OSCAR approved before school, after school, holiday programmes

1396 Whangarei Heads Road Parua bay Whangarei 0174



paruabay@skids.co.nz  term time: mon-fri

(021) 127 1115 7-830am https://www.skids.co.nz/locations/parua\_b 245-6pm

ay Holiday programme: mon-fri

730-6pm

Some charges may apply. No referral required.

## Classification : OSCAR

**Smart Start Preschool**

FSD0022929 Last updated 20/04/2021

Smart Start Preschool is a place of learning where all children, parents, whanau and teachers feel a sense of belonging.

The staff include Maori language and beliefs in meaningful ways in the programme to uphold the principles and the spirit of Te Tiriti o Waitangi.

We wholeheartedly embrace the treasure/taonga of Papatuanuku and are passionate in our role as kaitiako o te whanau (caretakers of the land). As educators we support our children and their whanau to learn about our natural world, sustainable conservation and healthy eating. This contributes to children's personal development and establishes caring attitudes.

We respect children as individuals and they are encouraged to think, to explore, be challenged and to research their working theories of the world around them with the support of our competent teachers.

63 Station Road Kamo Whangarei 0112



smartstart@xtra.co.nz  8am - 5.30pm (09) 435 7304 Some charges may apply.

(021) 027 83622 No referral required.

https://www.facebook.com/SmartStartPreschool-115213935214257

**Sport Northland**

FSD0020662 Last updated 11/01/2021

Sport Northland is a Regional Sports Trust, the vision of the organisation is to 'Enriching lives through play, active recreation and sport'. Provider of Break-Away holiday programmes.

ASB Northland Sports House 97 Western Hills Drive Kensington Whangarei 0112 reception@sportnorth.co.nz  8.30am - 5.00pm



(09) 437 9600 All services free of charge. http://sportnorthland.co.nz No referral required.

**Te Hau Awhiowhio o Otangarei Trust**

FSD0005856 Last updated 21/01/2021

Provision of Primary Health & GP Services

Social Services, Provides Financial Mentoring, Navigational Services, Advocacy, Counselling

Services, Whanau Support Sevices, Early

Puawai Puriri (Oscar approved school holiday programs).

165 William Jones Drive Otangarei Whangarei



contactus@otangarei.org  9am - 3pm weekdays (09) 437 0908 All services free of charge.

(0800) 120 916 clinic Referral may apply. http://www.otangarei.org/

## Classification : BFC, FVSS, OSCAR

**Te Hau Ora O Ngapuhi**

FSD0006122 Last updated 31/07/2020

We are the Iwi hauora provider based in the main centre of Kaikohe. We deliver services to all age groups from Pepi to Kaumatua and Kuia within the boundaries of Te Whare Tapu o Ngapuhi.

We are an organisation commited to making our community safe, healthy and vibrant.

113 Broadway Kaikohe 0440 thoon.referrals@ngapuhi.org (09) 405 2647 http://tehauoraongapuhi.org



8.30am - 5.00pm Monday - Friday. Some charges may apply. Referral may apply.

## Classification : THP

**Te Kotahitanga E Mahi Kaha Trust**

FSD0004535 Last updated 17/07/2020

Social Work Support + Advocacy, Individual counselling, Community based programmes for youth, In school social mentoring, Alternative Education Programme, Information and Advice Services.

74 Guy Road Kaikohe 0405 admin@tkemkt.co.nz  8.30am - 4.30pm Monday to Friday.



|  |  |
| --- | --- |
| (09) 405 2573 http://www.tkemkt.co.nz | All services free of charge. Referral may apply. |

**Te Ora Hou Northland Incorporated**

FSD0006042 Last updated 19/03/2021

Te Ora Hou Northland Inc. is a non-government, community based organisation that began in 1981 and is affiliated to a national body Te Ora Hou Aotearoa Inc. that has branches throughout New Zealand.

The work of Te Ora Hou was a response to common needs identified amongst mainly urban Mori and Pacific whnau for culturally appropriate approaches to holistic youth ministry and community building. The practical outworking of this is weekly after-school youth club programmes run by volunteer youth workers for ‘at-risk’ young people aged 13 to 17 years of age. These are complimented by small group mentoring relationships, home visits to parents and whnau, holiday programmes, local camps, kapa haka and noho marae.

Te Ora Hou also provide individual and whnau support through our social services team including teen dads and a supported residential home for teen parents and delivers education to children aged 0-5 years through its early learning centre, He Kaakano.

104 Corks Road Tikipunga Whangarei 0112



northland@teorahou.org.nz  8.45 – 4.30 pm Monday – Friday

(09) 438 5556 Some charges may apply.

http://tohn.org.nz Referral may apply.

## Classification : FVSS

**Te Rarawa Anga Mua**

FSD0004573 Last updated 22/12/2020

Te Rarawa Anga Mua is a Kaupapa Maori service providing free services to any and all children, youth and their families regardless of ethnicity, within our service area.

16 Matthews Avenue Kaitaia 0410



admin@terarawa.co.nz  9.00am - 5.00pm Monday to Friday

|  |  |
| --- | --- |
| (09) 408 0141 http://www.terarawa.iwi.nz    **Classification : FVSS** | All services free of charge. Referral may apply. |

**Te Tuhua Whakapara Marae Oscar Program**

FSD0021823 Last updated 13/04/2021

Out of school (OSCAR approved) care and recreation. Holiday Program marae based over night camp.

38 Puhipuhi Road Whangarei 0182



ngatihau1@gmail.com  1st or 2nd week of all school holidays. 3rd or 4th

(09) 433 9677 week of Jan

(022) 160 9074 Some charges may apply. http://www.facebook.com/tetuhuaholidayp No referral required. rogramwhakaparamarae/

## Classification : OSCAR

**Waipu Primary School**

FSD0022196 Last updated 25/03/2021

We run an OSCAR afterschool programme from 2.30pm through to 5.30pm.

 6 Argyle Street Waipu 0510

|  |  |
| --- | --- |
| cindy@wps.school.nz (09) 432 0135 http://www.wps.school.nz/    **Classification : OSCAR** | Monday to Friday from 8am - 3pm Some charges may apply.  No referral required. |

**Waitomo Papakainga Development Society**

FSD0004488 Last updated 17/01/2021

We provide care, youth services and various programmes for people in the community.

10 Bank Street Kaitaia 0410



waitomo.papakainga@xtra.co.nz  9.00am - 5.00pm Monday to Friday

(09) 408 0900 Some charges may apply. https://www.facebook.com/waitomopapak No referral required. ainga/

## Classification : FVSS, THP

**Whangarei After School Care Inc**

FSD0021416 Last updated 30/09/2020

We have been established since 1997. We provide after school care at two schools: one being Whangarei Primary and the other St Francis Xavier.

We also provide a holiday programme based at Whangarei Primary for every term break.

 Whangarei Primary/ St Francis Xavier 153 Bank Street (Whg Primary one) Parrish Hall (St

Francis Xavier) Kensington Whangarei 0110

rapana7@xtra.co.nz  Whangarei Primary and St Francis Xavier are (027) 338 4634 open from 2.30pm to 5.30pm (09) 436 2004 Some charges may apply.

No referral required.

## Classification : OSCAR

**Whangarei Aquatic Centre**

FSD0021840 Last updated 15/12/2020

Aquatic Centre with gym, swim school and school holiday programmes.

- Ewing Road Whangarei



(09) 430 4072  Aquatic Centre

|  |  |
| --- | --- |
| http://www.clmnz.co.nz/whangarei/    **Classification : OSCAR**    **Whangarei Parents Centre** | Monday - Friday: 6am - 8pm  Saturday & Sunday: 8am - 6pm  Fitness Centre  Monday - Friday: 6am - 8pm Saturday and Sunday: 8am - 4pm Some charges may apply. No referral required. |
| FSD0007310 | Last updated 12/01/2021 |

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

13a Te Mai Road Woodhill Whangarei 0110



whangarei@parentscentre.org.nz  Playgroup is run Monday & Friday mornings

(09) 438 3003 during school term.

http://www.parentscentre.org.nz/whangar

ei For details of upcoming courses please visit

www.parentscentre.org.nz/whangarei Some charges may apply. No referral required.

**Work and Income - Dargaville Service Centre**

FSD0007878 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

68-72 Normanby Street Dargaville



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kaitaia Community Link**

FSD0007882 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Shops: 1,2 and 3. 28 North Park Kaitaia



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html#null No referral required.

**Work and Income - Kamo Community Link**

FSD0007881 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

424 Kamo Road Kamo



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kawakawa Community Link**

FSD0007883 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

62 Gillies Street Kawakawa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kerikeri Service Centre**

FSD0007884 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Keri Centre - Fairway Drive Kerikeri



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Northland Regional Office**

FSD0015263 Last updated 30/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd Floor 49 James Street Whangarei



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 9:30am - 5pm  All services free of charge.  No referral required. |

**Work and Income - Service Centre Kaikohe**

FSD0007879 Last updated 31/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 7 Memorial Avenue Kaikohe 0474

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| --- | --- |
| kerry.tehaara-faleolo003@msd.govt.nz  (0800) 559 009 http://www.workandincome.govt.nz | Monday, Tuesday, Thursday, Friday 8:30am 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Whangarei Community Link**

FSD0007886 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Walton Plaza 4 Albert Street Whangarei 0110



(0800) 559 009  All services free of charge. https://www.workandincome.govt.nz/about No referral required.

-work-and-income/contact-us/find-aservice-centre/northland.html

# Disaster Recovery

**Work and Income - Dargaville Service Centre**

FSD0007878 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

68-72 Normanby Street Dargaville



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kaitaia Community Link**

FSD0007882 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Shops: 1,2 and 3. 28 North Park Kaitaia



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html#null No referral required.

**Work and Income - Kamo Community Link**

FSD0007881 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

424 Kamo Road Kamo



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kawakawa Community Link**

FSD0007883 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

62 Gillies Street Kawakawa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kerikeri Service Centre**

FSD0007884 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Keri Centre - Fairway Drive Kerikeri



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Northland Regional Office**

FSD0015263 Last updated 30/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd Floor 49 James Street Whangarei



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday

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| http://www.workandincome.govt.nz | 9:30am - 5pm  All services free of charge.  No referral required. |

**Work and Income - Service Centre Kaikohe**

FSD0007879 Last updated 31/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

7 Memorial Avenue Kaikohe 0474



kerry.tehaara-faleolo003@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Whangarei Community Link**

FSD0007886 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Walton Plaza 4 Albert Street Whangarei 0110



(0800) 559 009  All services free of charge. https://www.workandincome.govt.nz/about No referral required.

-work-and-income/contact-us/find-aservice-centre/northland.html

# Education and Training

**Age Concern Kaitaia & Districts**

FSD0006661 Last updated 20/11/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

16 Commerce Street Kaitaia 0410



ageconcernkta@xtra.co.nz  Some charges may apply.

(09) 408 2997 No referral required.

(0800) 652 105 http://www.ageconcern.org.nz

## Classification : EARS

**Age Concern Mid-North Inc**

FSD0006658 Last updated 20/11/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

Kingston House 123 Hone Heke Road Kerikeri



juend@acmn.org.nz  Monday - Friday 9am-1pm

(09) 407 4474 Some charges may apply. http://www.ageconcern.org.nz No referral required.

**Age Concern Whangarei Incorporated**

FSD0006677 Last updated 19/10/2020

Mission Statement: -Promoting the rights and wellbeing of Older People and those who care for them.

Age Concern Whangarei Services

One does not have to be 65 years or older, nor be a member of Age Concern Whangarei to access any of these services, though your support is valued with membership, donations & bequests.

16 Manse Street Whangarei



info@ageconcernwhg.org.nz  Monday - Friday from 9am Office closes at 2pm

(09) 438 8043 but may shut earlier on occasion https://www.ageconcern.org.nz/ACNZPubl Some charges may apply. ic/Local\_Age\_Concerns/ACNZ\_Public/Aro No referral required. und\_NZ/Whangarei.aspx

**Back2Nature Childcare**

FSD0022735 Last updated 24/07/2020

Back2Nature is childcare with a difference

We are a HOME BASED childcare provider licensed by the Ministry of Education. All our quality Educators go through a comprehensive assessment and we ensure that they have a passion for care that takes into account parent's aspirations for their children.

Our programme and philosophy has a environmental centred belief that children learn best when spending time in nature. Research shows that children have excellent ready for school and life skills when nature is used as a tool for learning.

31 Ogle Crescent Kamo Whangarei 0112



office@back2naturechildcare.co.nz  Childcare is available 7 Days (depending on

(021) 212 8387 Educator spaces)

http://www.back2naturechildcare.co.nz Some charges may apply.

No referral required.

## Classification : OSCAR

**BeChange Behavioural Services**

FSD0023760 Last updated 23/04/2021

We believe in making life better for all children by empowering them, their families and professionals with meaningful behaviour change. Our team of Board Certified Behaviour Analysts, Registered Psychologists and Behaviour Technicians are passionate about helping parents and educators overcome all kinds of behavioural and developmental challenges.

|  |  |
| --- | --- |
| info@bechange.co.nz (021) 022 08341 http://www.bechange.co.nz | Monday to Friday - 9am to 5pm Some charges may apply.  No referral required. |

**Before Six Early Learning Education Centre**

FSD0022953 Last updated 24/10/2020

Before Six is a licensed full-day childcare centre providing quality care and education for children from babies to 6 years of age. We are licensed for up to 50 children, including up to and including 15 under 2s.

Babies and children up to the age of two have a separate programme in the Pohutukawa room and outdoor play area. Older children are in the Kauri room. The Pohutukawa and Kauri rooms and the playground are designed so that younger children can communicate with and sometimes join their older friends and siblings. We also have a fantastic outside space next door for forest school.

2 Pearson Street Mangawhai 0505



learn@beforesixchildcare.co.nz  Monday to Friday 8am to 5pm

|  |  |
| --- | --- |
| (09) 431 4012  (021) 402 648 http://www.beforesixchildcare.co.nz      **Beststart Pipiwai Road** | Some charges may apply. No referral required. |
| FSD0022560 | Last updated 07/12/2020 |

Early Childhood Education. ABC Pipiwai Road is a beautiful centre that provides a stimulating and inclusive learning environment for our young children. We have a well-resourced playground and focus on the importance of learning through play. We encourage children to be respectful, sensitive, and thoughtful towards each other and their natural environment.

18 Pipiwai Road Kamo Whangarei 0176



pipiwai@best-start.org  Monday - Friday (09) 435 3234 7.30am to 5.30pm

http://www.best-start.org/ Some charges may apply.

No referral required.

**Bream Bay Community Support Trust**

FSD0004551 Last updated 13/08/2020

Family Violence Prevention Services, Education & Awareness, Whanau Support, Community Development.

9 Takutai Place Ruakaka admin@bbtrust.org.nz  8am - 4pm, Monday to Friday.



|  |  |
| --- | --- |
| (09) 432 7197    **Classification : FVSS** | All services free of charge. No referral required. |

**Dargaville Youth Charitable Trust**

FSD0021517 Last updated 08/03/2021

The main objective is to support children from disadvantaged backgrounds aged 5 to 16 years, by giving them the opportunity to attend activities which assist their development; to promote their well-being and that of their family/whanau. They are disadvantaged due to family and historical circumstances and derived mainly from the inability to participate, because finance is a major hurdle or family motivation is not as it should be. There is a greater likelihood of children in these circumstances to be at greater risk of social alienation and offending.

DYCT also works in the area of Youth Justice and youth offending.

2 Gordon Street Dargaville 0310



c.fremlin@xtra.co.nz  Any time by telephone, through Oranga

|  |  |
| --- | --- |
| (09) 439 5827  (09) 439 6505 | Tamariki, via any school in the area or by direct approach to the Chair and anyone of the  Trustees as well as the Administrator. Prefer by  E-Mail  All services free of charge.  Referral may apply. |

**Dyslexia PLUS Inc**

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| --- | --- |
| FSD0007482  We provide help for people with specific learning disabilities and/or Dyslexia. | Last updated 25/02/2021 |

71 Bank Street Whangarei 0110



admin@dyslexiaplus.org.nz  Tuesdays 11am- 1 pm

|  |  |
| --- | --- |
| (09) 430 0693 Thursdays 11am - 1 pm  http://www.dyslexiaplus.org.nz/ During Term time  Some charges may apply. No referral required.      **English Language Partners Northland** |  |
| FSD0007851 | Last updated 27/04/2021 |

English language and social support for adult refugees and migrants coming to live in Aotearoa/New Zealand.

(upstairs) 10 Rathbone Street CBD Whangarei 0110



northland@englishlanguage.org.nz  9.00 - 3.00 Monday - Thursday

(09) 438 2512 Some charges may apply. http://www.englishlanguage.org.nz No referral required.

**Family Works Whangarei**

FSD0003379 Last updated 27/04/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Genesis Centre 16 Mair Street Regent Whangarei 0112



admin.whangarei@fwn.org.nz  Monday - Friday

(09) 437 6729 8.30 am - 5.30 pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/whangarei Referral may apply.

**Far North Community Hospice**

FSD0004363 Last updated 14/12/2020

Far North Community Hospice is the only Palliative Care specialist provider in the very Far North, covering the area from Cape Reinga to Mangamuka. The palliative care team are community based, providing symptom management, and bereavement support, counselling for patients and or family/ whanau, a Life Review service (where your can record your story) and some loan equipment. Volunteer training given to volunteers wishing to interact with patients or at the Take 2 Hospice Shop.

Far North Community Hospice is affiliated to Hospice NZ and connects with their philosophy, Affirms Life. Recognises dying as a normal process, and neither hastens nor postpones death.

Helps Patients and Families to obtain a degree of preparation for death that is satisfactory to them.

Our service is available in a culturally appropriate manner and is based on need.

58A Matthews Avenue Kaitaia 0410



admin@fnpacc.org.nz  Office hours are from 8 am-3.30 pm, Monday to

(09) 408 0092 Friday. Nurses are available by phone 24 hours

a day, 7 days a week.

All services free of charge. No referral required.

**Far North Disabilities Resource Centre**

FSD0004492 Last updated 29/09/2020

We offer support services targeting people with disabilities, and their families.

4 Redan Road Kaitaia 0410



fndrc@xtra.co.nz  8.30am - 5.00pm Monday to Friday (09) 408 0867 All services free of charge.

No referral required.

**Kereru Kindy**

FSD0024519 Last updated 09/03/2021

A small, friendly, family oriented early childhood centre, located in the heart of Whangarei. Licensed for just 30 children aged 2-5 years, we offer authentic learning experiences in a homefrom-home environment.

At Kereru Kindy, children enjoy a well-thought out and designed learning programme based on their interests. We build on this under the guidance of well-trained teachers and, most importantly, with plenty of play.

Our goal is to encourage a life-long love of learning through play so children are well-placed to seek out and enjoy educative opportunities as they head towards school and beyond.

Our curriculum is based on Te Whriki – the New Zealand Early Childhood Education curriculum.

Our teaching practice and curriculum delivery is influenced by Pikler, Rie and others

We are a lunchbox centre - whanau provide tamariki with a lunchbox, just as they would for school. We offer a complimentary van service, subject to availability. We do not charge for public holidays.

152 Bank Street Regent Whangarei 0112



whangarei@kererukindy.co.nz  Monday to Friday 7.30am to 5.30pm

(09) 430 8804 Except public holidays

http://kererukindy.co.nz Some charges may apply.

No referral required.

**Mauri Education and Social Services**

FSD0024351 Last updated 03/09/2020

"Mauri" has been providing kaupapa Mori education services to tamariki, whanau and kaiako in the Far North since Jan 2016. In 2018 we established "Mauri Ki Te Ao OSCAR Program" and "Mauri Social Services" to meet the need for continuity of care needed by our students/ whanau and kaiako; and also to address gap in services available to tane Mori.

Because Te Hiku has a predominantly Mori population, the fact that most are going through

Mainstream education and failing results in clear deficits of opportunity for whnau Mori as well as a low-skilled workforce/ high beneficiary rate. Our goal is to give every individual a solid grounding in kaupapa Mori education and care to improve the overall wellbeing of our community.

Mauri Education: Strength-based Education

Mauri Social Services: Better Individuals For A Better Community

33 Puckey Avenue Kaitaia 0410



ChevR.Mauri@gmail.com  6am-8pm

(021) 060 6170 Some charges may apply. https://www.facebook.com/MauriEducatio Referral may apply. nAndSocialServices

## Classification : FVSS, OSCAR

**Ministry of Education, Learning Support, Tai Tokerau**

FSD0006546 Last updated 31/10/2020

Our Purpose: Lift aspiration, raise educational achievement for every New Zealander.

We work with others to ensure children with additional learning needs have the opportunity to learn alongside their peers.

24 Kaka Street Morningside Whangarei 0110



enquiries.whangarei@education.govt.nz  Monday - Friday 8:00am to 5:00pm

(09) 436 8900 All services free of charge.

(0800) 622 222 Referral may apply. https://education.govt.nz/ministry-ofeducation/specific-initiatives/specialeducation-update/

**New Zealand Red Cross - Whangarei**

FSD0001428 Last updated 11/01/2021

The New Zealand Red Cross is part of the largest humanitarian movement in the world. It's mission is to improve the lives of vulnerable people by mobilising the power of humanity to enhance community resilience. We do this in peace time and times of disaster and need.

46 John Street Whangarei 0110 whangarei@redcross.org.nz 



(09) 438 3120 (0800) 733 276 http://www.redcross.org.nz Open Monday to Friday 8.30-5pm Some charges may apply. Referral may apply.

**Ngapuhi Hokianga Ki Te Raki Inc Society**

FSD0004537 Last updated 22/03/2021

To be responsive to the needs and aspirations of our communities through appropriate and accessible education, information and support services

78 Poieke Road RD 2 Okaihau 0476



teraki1@xtra.co.nz  9am - 4pm Tues/Wednesday/Thursday (021) 416 238 Some charges may apply. (021) 416 238 No referral required.

## Classification : OSCAR

**Ngati Hine Health Trust**

FSD0004432 Last updated 05/02/2021

The Ngati Hine Health Trust provides health services through its provider arm, Hauora Whanui, social services through Whanau Whanui, and education and training through Matauranga Whanui. Firmly established in the mid north since 1994, the trust delivers both health and social services in Whangarei and the mid-north.

5 Walton Street Whangarei 0110



onair@ngatihinefm.co.nz  8.30am - 4.30pm Monday to Friday

|  |  |
| --- | --- |
| (09) 430 2386  (0800) 824 826 http://nhht.co.nz/    **Classification : FVSS, THP** | Some charges may apply. No referral required. |

**Ngati Kahu Social and Health Services**

FSD0021710 Last updated 01/02/2021

Providing Social Service Support to whanau with children up to the age of 17 in the Ngati Kahu rohe.

 35 Puckey Avenue Kaitaia 0410

reception@ngatikahu.co.nz  8.30am - 5pm Monday to Friday

(09) 406 1441 All services free of charge.

(0800) 428 452 Referral may apply. http://www.ngatikahu.co.nz/

## Classification : BFC, YS

**Ngpuhi Iwi Social Services**

FSD0004539 Last updated 22/12/2020

Key service provider for Ngpuhi by Ngpuhi.

Also an accredited service provider by Oranga Tamariki - Ministry for Children, and have a strategic direction consisting of four key elements:

1. To re-orient services to fit within a Ngpuhitanga based model of care and support
2. Expanding prevention services within whnau, hap and takiw
3. Enhancing intervention services to encourage whnau involvement, empowerment andparticipation
4. Facilitating rehabilitation services to reconnect tamariki and taitamariki with their whnau, hap,marae and takiw

A future when Ngpuhi whnui are strong and secure, and no longer needing our services is something we look forward to.

We aim for our services to be mana enhancing for both the whnau receiving assistance and the staff delivering them.

12 Marino Place Kaikohe 0405 niss@ngapuhi.org  8.30am - 5.00pm Monday to Friday.



|  |  |
| --- | --- |
| (09) 401 5548  http://www.ngapuhi.iwi.nz | All services free of charge. Referral may apply. |

## Classification : FVSS

**North Haven Hospice**

FSD0004411 Last updated 30/03/2021

At North Haven Hospice we provide palliative care for those in our community who have a life limiting illness. Our specialized team works in partnership with a patient and their family to provide the necessary care and support to enable the best quality of life possible.

Most of our palliative care takes place in our community where our teams, who have specialist knowledge and skills, work closely with other health professionals to ensure that patients and their families receive complete care which embraces their medical, emotional, social and spiritual needs.

We also have a six bed In Patient Unit (IPU) that is available for patients who need our help for short periods of time.

As a centre of expertise for palliative care in Northland, we work closely with other hospices in Kaipara, Mid North and Kaitaia.

24A Takahe Street Tikipunga Whangarei admin@northhavenhospice.org.nz  Office hours 8am-4.30pm weekdays.



(09) 437 3355 Nurses station 24hrs / 7 days http://www.northhavenhospice.org.nz All services free of charge. Referral may apply.

**One Double Five Whare Awhina Community House**

FSD0008259 Last updated 29/06/2020

We have a community house where all are welcome for a cuppa and chat. We provide a variety of social services - whanau support, legal advice, legal education; and specialise in community development. Our services are free but donations are much appreciated.

155 Kamo Road Kensington Whangarei 0112



155whare@155andtaitokeraulaw.org.nz  Monday to Thursday 9:00am - 4:00pm

(09) 437 0185 All services free of charge. http://www.whare.org.nz No referral required.

**Otamatea Community Services**

FSD0004415 Last updated 04/08/2020

We are an organisation that offers assistance in the following areas: a Homebased Family

Support Service, Counselling for families and individuals with a fully qualified counsellor. A Parent Coach who works with individual parents or in small group sessions. We offer support to family's working through domestic violence issues who may be working on changing lifestyle patterns. We run a food bank for those in need which is well supported with our budgeting support service assisting to help people develop good financial skills. We honor the Seniors in our community once a month with a morning tea and fully cooked lunch with entertainment as well as Seniors Chocolate Bingo sessions on a monthly basis. As an agency we believe strongly in being in the community for the community.

155 Hurndall Street Maungaturoto 0520



reception@otamateacs.org.nz  9am - 4pm Monday to Friday. After hours

(09) 431 9080 message service. https://www.otamateacs.org.nz/ Koha/donation may apply.

Referral may apply.

## Classification : BFC, FVSS

**Pawarenga Community Trust**

FSD0015297 Last updated 23/11/2020

Having Resources Services closer to hand. Access to phone, Fax, photocopier. Medication pick up. Documents Birth, Death, Marriage Certificates, Passport etc. 75 km to nearest town Kaitaia.

Training courses.

|  |  |
| --- | --- |
| pawarengatrust@xtra.co.nz  (09) 409 5569      **Pipiwai Kindy** | 8.30 am - 4.30 pm. Monday to Thursday  9.30 am - 12.30 pm Friday All services free of charge. No referral required. |
| FSD0022561 | Last updated 22/09/2020 |

Early Childhood Education. Our centre caters for children between the ages of 2 – 5 years of age. BestStart Pipiwai Kindy is a purpose-built centre nestled in a semi-rural setting surrounded by mountains, natural bush and farmlands. Our aim is to provide the absolute best quality care and education for children in the greater Whangarei area.

 2 Pipiwai Road Kamo Whangarei 0176

pipiwai.kindy.manager@best-start.org  Monday - Friday

(09) 435 3231 7.30am - 5.30pm

http://www.best-start.org/ Some charges may apply.

No referral required.

**Ringa Atawhai Trust**

FSD0004544 Last updated 22/01/2021

We provide education, training, information and referrals pertaining to health needs.

mira.norris@icloud.com  Call anytime message service available.

(09) 430 3305 All services free of charge. http://www.facebook.com/RingaAtawhai No referral required.

**SeniorNet Dargaville Inc.**

FSD0004568 Last updated 21/04/2021

SeniorNet enables older people to learn and be confident with new technology - computers, internet, social networking, Ipads, ebooks, Iphones etc.

KCC Hall 38 Hokianga Road Dargaville 0310



seniornet.dargaville@gmail.com  Tuesdays 10.00am to 2.00pm or By appointment

|  |  |
| --- | --- |
| (09) 439 4452 (021) 1777886 http://www.seniornet.nz      **Smart Start Preschool** | for lessons  Some charges may apply. No referral required. |
| FSD0022929 | Last updated 20/04/2021 |

Smart Start Preschool is a place of learning where all children, parents, whanau and teachers feel a sense of belonging.

The staff include Maori language and beliefs in meaningful ways in the programme to uphold the principles and the spirit of Te Tiriti o Waitangi.

We wholeheartedly embrace the treasure/taonga of Papatuanuku and are passionate in our role

as kaitiako o te whanau (caretakers of the land). As educators we support our children and their whanau to learn about our natural world, sustainable conservation and healthy eating. This contributes to children's personal development and establishes caring attitudes.

We respect children as individuals and they are encouraged to think, to explore, be challenged and to research their working theories of the world around them with the support of our competent teachers.

63 Station Road Kamo Whangarei 0112



smartstart@xtra.co.nz  8am - 5.30pm (09) 435 7304 Some charges may apply.

(021) 027 83622 No referral required.

https://www.facebook.com/SmartStartPreschool-115213935214257

**SPELD NZ Inc - Bay of Islands Local Liaison Group**

FSD0007472 Last updated 01/09/2020

SPELD NZ Inc offers one-on-one diagnostic assessment and specialised tuition for people with specific learning disabilities, including dyslexia. It also offers information, support, advice and training.

|  |  |
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| northern@speld.org.nz (0800) 773 536 http://www.speld.org.nz | Office administration open Monday to Friday,  9.00am - 3.00pm.  Some charges may apply.  No referral required. |

**SPELD NZ Inc - Whangarei Local Liaison Group**

FSD0024077 Last updated 05/10/2020

SPELD NZ Inc offers one-on-one diagnostic assessment and specialised tuition for people with specific learning disabilities, including dyslexia. It also offers information, support, advice and training.

|  |  |
| --- | --- |
| northern@speld.org.nz (0800) 773 536 http://www.speld.org.nz | Office administration open Monday to Friday,  9.00am - 3.00pm.  Some charges may apply.  No referral required. |

**Stand T Mia - Northern Region**

FSD0007822 Last updated 14/08/2020

Vision: A World Strong with Children.

Mission statement: To transform the lives of tamariki and whnau through healing trauma and restoring healthy, respectful and protective relationships so that they can thrive in their communities.

436 Maunu Road Maunu Whangarei 0110 northern@standforchildren.org.nz  Monday to Friday 8.00 am to 4.30 pm.



(04) 472 0101 All services free of charge. http://www.standforchildren.org.nz Referral may apply.

**Te Kotahitanga E Mahi Kaha Trust**

FSD0004535 Last updated 17/07/2020

Social Work Support + Advocacy, Individual counselling, Community based programmes for youth, In school social mentoring, Alternative Education Programme, Information and Advice Services.

74 Guy Road Kaikohe 0405



admin@tkemkt.co.nz  8.30am - 4.30pm Monday to Friday.

|  |  |
| --- | --- |
| (09) 405 2573 http://www.tkemkt.co.nz      **Te Rarawa Anga Mua** | All services free of charge. Referral may apply. |
| FSD0004573 | Last updated 22/12/2020 |

Te Rarawa Anga Mua is a Kaupapa Maori service providing free services to any and all children, youth and their families regardless of ethnicity, within our service area.

 16 Matthews Avenue Kaitaia 0410

|  |  |
| --- | --- |
| admin@terarawa.co.nz  (09) 408 0141 http://www.terarawa.iwi.nz    **Classification : FVSS** | 9.00am - 5.00pm Monday to Friday All services free of charge.  Referral may apply. |

**Te Roroa Learning Assistance**

FSD0001443 Last updated 27/08/2020

We provide, at no direct cost to our students (who are at least 16 years old and not enrolled in school), literacy and numeracy education. Programmes we provide include (but are not exclusive to) reading, writing, listening, speaking, mathematics, computer/digital literacy, driver education (learner licence theory and restricted licence mentoring), financial/money management, work readiness (CV writing, application letters, job search etc) and volunteer tutor training (NCALNE Vocational and Educator).

122 Victoria Street Dargaville 0340



admin@teroroalearning.org.nz  Mon - Fri 9.00am - 3.30pm

|  |  |  |
| --- | --- | --- |
| (09) 439 1001 (0800) 555 635 http://www.teroroalearning.org.nz      **The Fono Northland** | Some charges may apply. No referral required. |  |
| FSD0023207 |  | Last updated 01/10/2020 |

We offer the Pacific Whanau Ora service for families at our Kaikohe branch.

Te Hauora o Ngapuhi 113 Broadway Kaikohe Northland 0405



socialservices@thefono.org  Mon-Fri: 8.30am-5pm

(09) 405 2647 All services free of charge. http://www.thefono.org No referral required.

## Classification : PACIFIC

**Tokotoko Solutions Ltd**

FSD0020818 Last updated 26/09/2020

We provide Youth Development programmes and collaborate with relevant Government and Non Government agencies to develop and implement relevant and targeted interventions to help the young people and families who access our service.

We run Alternative Education programmes aimed at transitioning students back into school, further training or employment. Our work placement programmes is available northland wide.

7 Domain Road Onerahi Whangarei 0110



samu@tokotokosolutionsltd.co.nz  9.00am to 5.00pm Mon to Friday and sometimes

(021) 442 221 weekends. http://www.tokotokosolutionsltd.co.nz/ Some charges may apply. Referral may apply.

**Waitomo Papakainga Development Society**

FSD0004488 Last updated 17/01/2021

We provide care, youth services and various programmes for people in the community.

10 Bank Street Kaitaia 0410



waitomo.papakainga@xtra.co.nz  9.00am - 5.00pm Monday to Friday

(09) 408 0900 Some charges may apply. https://www.facebook.com/waitomopapak No referral required. ainga/

## Classification : FVSS, THP

**Whangarei Parents Centre**

FSD0007310 Last updated 12/01/2021

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

 13a Te Mai Road Woodhill Whangarei 0110

whangarei@parentscentre.org.nz  Playgroup is run Monday & Friday mornings

(09) 438 3003 during school term.

http://www.parentscentre.org.nz/whangar

ei For details of upcoming courses please visit

www.parentscentre.org.nz/whangarei Some charges may apply. No referral required.

# Employment

**Bream Bay Medical Centre**

FSD0020567 Last updated 21/12/2020

Drug testing service for Work and Income beneficiaries.

Prices inclusive of GST On-site screen drug test: $70.00

Evidential drug test: $185.00

Shop 22, Ruakaka Town Centre - Marsden Point Road Ruakaka 0116 admin@breambaymed.co.nz  9.00 - 1.00



(09) 432 8060 2.00 - 4.00

http://www.manaiapho.co.nz Mon-Friday

9am - 12pm

Saturday

Some charges may apply. Referral may apply.

## Classification : DTS

**Bush Road Medical Centre**

FSD0020407 Last updated 18/02/2021

We are a Medical Centre offering primary health services. Our services include, but not limited to: general medical consultations with GP's and Nurses (incl ACC), free visits for under 14 years, Immunisations, Flu Vaccinations, Minor Surgery, Driving Medicals, Diving and Seafarers Medicals, Vasectomies.

6/1 Three Mile Bush Road Kamo Whangarei 0141



admin@bushroad.co.nz  Monday - Friday 7.30am - 5pm

(09) 435 0692 Some charges may apply. http://www.bushroad.co.nz No referral required.

## Classification : DTS

**Deaf Aotearoa - Whangarei**

FSD0006933 Last updated 03/02/2021

Deaf Aotearoa is a Deaf-led, not-for-profit organisation that focuses on promoting Awareness of,

Access to and Advancement of New Zealand Sign Language - to help strengthen the rights of Deaf people and give them the confidence to be an active part of society. As the only nationwide provider of services to Deaf people, it provides information on a range of services for Deaf and works with businesses and organisations to provide information and resources on life for Deaf New Zealanders and NZSL.

1A Deveron Street Regent Whangarei 0140



national@deaf.org.nz  Office open for enquiries and appointments: (0800) 332 322 Monday to Thursday from 9:00am to 4:00pm http://www.deaf.org.nz/ Office open for appointment only: Friday

All services free of charge. No referral required.

**Diverse Personnel Limited**

FSD0022815 Last updated 25/03/2021

Certified Drug Testing service for Work and Income beneficiaries. Prices exclusive of GST.

Mobile screening drug test: $70-00 Kerikeri, Kaikohe, Kawakawa.

78 Edmonds Rd Kerikeri 0293



greg@diversebiz.co.nz  Monday to Saturday 8am-5pm. Testing can be (022) 151 0674 done at our office, WINZ Offices or client home. http://www.facebook.com/diversebiz.co.nz Some charges may apply.

/ Referral may apply.

## Classification : DTS

**Doctor's Tikipunga**

FSD0020223 Last updated 01/02/2021

Drug Testing Service for Work and Income clients. Price includes gst.

On site screening drug test: $60.00.

 53 Paramount Parade Tikipunga Whangarei 0112

admin@paramounthealth.co.nz  8am -5pm, Monday to Friday except Public

(09) 435 2528 Holidays

https://thedoctors.co.nz/ Some charges may apply.

Referral may apply.

## Classification : DTS

**Dress for Success Northland**

FSD0023395 Last updated 08/04/2021

We want to see every woman succeeding in work and in life and we will help by providing a network of support, professional attire and the right development tools. Tutuki Pai Nga Wahine Katoa - Every woman succeeds.

8 Butter Factory Lane Whangarei 0110



northland@dressforsuccess.org  Monday to Friday: 9am - 2pm

(09) 438 5505 All services free of charge. https://northland.dressforsuccess.org/ No referral required.

**Emerge Aotearoa - Northland**

FSD0004520 Last updated 19/03/2021

Provide residential rehabilitation services, community support, child & youth, activity based day programmes, Maternal mental health services and Emergency Housing.

39 Norfolk Street Regent Whangarei 0112 info@emergeaotearoa.org.nz  Office hours 8am - 5pm Monday to Friday.



(09) 470 3530 All services free of charge. http://www.emergeaotearoa.org.nz/ Referral may apply.

## Classification : THP

**Far North Disabilities Resource Centre**

FSD0004492 Last updated 29/09/2020

We offer support services targeting people with disabilities, and their families.

4 Redan Road Kaitaia 0410



fndrc@xtra.co.nz  8.30am - 5.00pm Monday to Friday

|  |  |
| --- | --- |
| (09) 408 0867 | All services free of charge. No referral required. |

**Far North Safer Communities Council**

FSD0022677 Last updated 11/03/2021

The FNSCC is responsible for a number of projects which contribute to a safer community and wellbeing, including OSCAR school holiday programmes.

Projects are managed by coordinators and volunteers.

Our vision: Supporting and Strengthening a Safer Community.

Our mission: Work collaboratively with key stakeholders to develop a safer supportive community.

Our values: To act with integrity, accountability, respect for cultural diversity and operate transparently.

FNSCC is an Incorporated Society and draws its members from Government, Community Agencies, Iwi, Not for Profit Organisations and Community Individuals. FNSCC comprises an executive committee and a number of advisory members. The executive members who have a diverse range of skills, all share a passion to reduce the incidents of offending in the Far North region.

Unit 4 5 Puckey Ave Kaitaia 0410



admin@buildingsafercommunities.co.nz  Hours 8.30 to 4.30 Monday to Friday

(09) 408 3030 Some charges may apply.

(0800) BE SAFE No referral required.

http://www.buildingsafercommunities.co.n z

## Classification : OSCAR, PACIFIC

**Idea Services**

FSD0008072 Last updated 22/03/2021

Aims to provide a range of community-based support services to assist people to pursue their goals and maximise their independence. To remove barriers to full participation by people with disabilities, either physical or intellectual.

151 Bank Street Whangarei 0112



northland@idea.org.nz  8.30am to 5.00pm, Monday to Friday.

|  |  |
| --- | --- |
| (09) 470 2000 http://www.ihc.org.nz      **Johnson Contractors Limited** | Contact us on (09) 470 2000 All services free of charge. Referral may apply. |
| FSD0021361 | Last updated 21/01/2021 |

To train and engage unemployed clients into the Forest Industry by providing life and Industry skills required for employment.

An intense 8 week training programme designed by the ITO and employers to prepare and train new entrants into an exciting and vibrant Industry.

Prior to the programme starting each applicant will be screened, interviewed and drug tested for compatibility.

The programme has a 2 week theory component where trainees will complete the assessments required for a Level 2 National Certificate in Forestry.

The following 6 weeks will be on job training with employers offering potential employment. Each trainee will be tested and put through a range of skills required for the position ranging from, health and safety, refrain from drugs, reliability, work ethic, communication, working in a team environment, attitude and commitment.

Should a trainee demonstrate these qualities during the 6 weeks of on job work experience, they will be offered full time employment.

5 Sanctuary Park Lane Whangarei 0174



info@recruitmenz.co.nz  Monday to Friday 8am to 5pm.

(09) 436 2134 All services free of charge.

(021) 021 31700 Referral may apply. http://www.recruitmenz.co.nz/

**Miriam Centre: Child Abuse Research & Treatment Trust**

FSD0017092 Last updated 11/03/2021

From Survive to Thrive.

We work to assist individuals, families whanau and communities to heal and to identify, face and address any issues or patterns underlying and sustaining the problem and to develop positive new compassionate nurturing & positive life direction.

Best life outcomes for children,young people, adults, Wahine & Tane, family whanau & community.

22 Mill Road Regent Whangarei 0112



miriam-centre@xtra.co.nz  9am - 7.30pm Monday to Friday

(09) 437 6010crisis plus

(09) 437 6010 24 hour 7 day crisis service http://miriamcentre.co.nz All services free of charge.

No referral required.

## Classification : SHSS

**Nga Ara Tnui - Successful Pathways Ltd**

FSD0020962 Last updated 30/03/2021

Nga Ara Tnui provides career development services for 18 - 35 year old clients in receipt of a government benefit. This service is facilitated by a qualified Employment Consultant who uses a client centred approach to achieving financial and social satisfaction and independence.

104 Corks Road Tikipunga Whangarei 0112



tawh.nat@xtra.co.nz  Monday - Friday, 8.30am - 4.30pm (021) 414 171 All services free of charge.

Referral may apply.

**Ngati Hine Health Trust**

FSD0004432 Last updated 05/02/2021

The Ngati Hine Health Trust provides health services through its provider arm, Hauora Whanui, social services through Whanau Whanui, and education and training through Matauranga Whanui. Firmly established in the mid north since 1994, the trust delivers both health and social services in Whangarei and the mid-north.

5 Walton Street Whangarei 0110 onair@ngatihinefm.co.nz (09) 430 2386 (0800) 824 826 http://nhht.co.nz/



## Classification : FVSS, THP

**Northpoint Services Trust**

FSD0004438

8.30am - 4.30pm Monday to Friday Some charges may apply. No referral required.

Last updated 25/01/2021

We are a Community Service for Mental Health, Disabilities and Addictions. We offer a Vocational Support Service funded by Ministry of Social Development. We offer rehabilitation, supported training courses, supported living, supported employment and community outings for clients.

143 Broadway Kaikohe 0405 frances.terauroha@northpointtrust.org.nz  8.00am - 4.30pm Monday to Friday.



(09) 401 2522 All services free of charge.

Referral may apply.

**StaffCare**

FSD0020084 Last updated 27/07/2020

Drug testing services.

6 panel drug screening test: $88.50 (Inc GST) Appointment time 15 minutes.

Rear entrance - White Cross Building 32 Reyburn Street Townbasin Whangarei 0110 info@staffcare.co.nz  Monday to Friday - 8.00am - 5.00pm



(09) 438 8324 Some charges may apply. http://www.staffcare.co.nz Referral may apply.

## Classification : DTS

**Te Ora Hou Northland Incorporated**

FSD0006042 Last updated 19/03/2021

Te Ora Hou Northland Inc. is a non-government, community based organisation that began in 1981 and is affiliated to a national body Te Ora Hou Aotearoa Inc. that has branches throughout New Zealand.

The work of Te Ora Hou was a response to common needs identified amongst mainly urban Mori and Pacific whnau for culturally appropriate approaches to holistic youth ministry and community building. The practical outworking of this is weekly after-school youth club programmes run by volunteer youth workers for ‘at-risk’ young people aged 13 to 17 years of age. These are complimented by small group mentoring relationships, home visits to parents and whnau, holiday programmes, local camps, kapa haka and noho marae.

Te Ora Hou also provide individual and whnau support through our social services team including teen dads and a supported residential home for teen parents and delivers education to children aged 0-5 years through its early learning centre, He Kaakano.

104 Corks Road Tikipunga Whangarei 0112



northland@teorahou.org.nz  8.45 – 4.30 pm Monday – Friday

(09) 438 5556 Some charges may apply. http://tohn.org.nz Referral may apply.

## Classification : FVSS

|  |  |
| --- | --- |
| **The Doctors Kerikeri** |  |
| FSD0020202 | Last updated 29/06/2020 |

General Practice including:

-ACC

-medical appointments

-immigration medicals

-nursing services

-ear suction clinic

-employment medicals

-drug testing

Online access to Patient portal.

 4 Homestead Road Kerikeri 0230

admin@kerikerimedical.co.nz  Monday - Friday 8.30 am to 5.00 pm

(09) 407 7777 Some charges may apply. https://thedoctors.co.nz/Kerikeri-Medical Referral may apply.

## Classification : DTS

**The Drug Detection Agency - Northland**

FSD0020230 Last updated 17/11/2020

Drug testing service for Work & Income beneficiaries. Prices inclusive of GST:

Office based screening test, by appointment: $74.75

Mobile testing service (not private residences) $89.10

Evidential Laboratory Confirmation Test: $120.00

1/17 Dyer Street Whangarei 0110



deb.gurr@tdda.com  Monday - Friday, 8.00am - 5.00pm

|  |  |
| --- | --- |
| (09) 438 4103 (027) 231 3349 http://www.tdda.com    **Classification : DTS** | Some charges may apply. Referral may apply. |

**Work and Income - Dargaville Service Centre**

FSD0007878 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

68-72 Normanby Street Dargaville



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kaitaia Community Link**

FSD0007882 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Shops: 1,2 and 3. 28 North Park Kaitaia



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html#null No referral required.

**Work and Income - Kamo Community Link**

FSD0007881 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

424 Kamo Road Kamo



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kawakawa Community Link**

FSD0007883 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

62 Gillies Street Kawakawa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kerikeri Service Centre**

FSD0007884 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Keri Centre - Fairway Drive Kerikeri



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Northland Regional Office**

FSD0015263 Last updated 30/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd Floor 49 James Street Whangarei



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 9:30am - 5pm  All services free of charge.  No referral required. |

**Work and Income - Service Centre Kaikohe**

FSD0007879 Last updated 31/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

7 Memorial Avenue Kaikohe 0474



kerry.tehaara-faleolo003@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Whangarei Community Link**

FSD0007886 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Walton Plaza 4 Albert Street Whangarei 0110



(0800) 559 009  All services free of charge. https://www.workandincome.govt.nz/about No referral required.

-work-and-income/contact-us/find-aservice-centre/northland.html

**Workbridge Inc - Kerikeri**

FSD0015170 Last updated 08/09/2020

Our mission is to enable people with disabilities to participate and experience equal opportunities in the labour market.

Work and Income Office - Fairway Drive Kerikeri



kerikeri@workbridge.co.nz  Weekdays via toll free number and email 7am-

(0508) 858 858 7pm

(09) 401 7387 All services free of charge. http://www.workbridge.co.nz No referral required.

**Workbridge Inc - Whangarei**

FSD0007853 Last updated 06/07/2020

Our mission is to enable people with disabilities to participate and experience equal opportunities in the labour market.

 Foodfirst Building 4 Vinery Lane Whangarei

|  |  |
| --- | --- |
| northland@workbridge.co.nz  (09) 430 2120 (0508) 858 858 http://www.workbridge.co.nz | 8am-5pm weekdays  Some charges may apply.  No referral required. |

# Ethnic Services

**Citizens Advice Bureau - Dargaville**

FSD0006844 Last updated 12/04/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

37 Hokianga Road Dargaville 0310



dargaville@cab.org.nz  Monday to Friday 10am - 1pm.

(09) 439 6100 Except for Public Holidays. http://www.cab.org.nz All services free of charge.

No referral required.

**Citizens Advice Bureau Far North**

FSD0006855 Last updated 08/12/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

Procter Library Building 6 Cobham Road Kerikeri



(09) 407 9829  Hours of Operation:

http://www.cab.org.nz Mon - Fri 9.30am - 3.30pm

All services free of charge. No referral required.

**Citizens Advice Bureau Whangarei**

FSD0006871 Last updated 11/01/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email, website, or in person.

Old Public Trust Building 69 Bank Street Whangarei 0110



cab.whangarei@gmail.com  Mon - Fri 9am - 4pm (09) 438 8046 All services free of charge.

(0800) 367 222 No referral required. http://www.cab.org.nz

**English Language Partners Northland**

FSD0007851 Last updated 27/04/2021

English language and social support for adult refugees and migrants coming to live in Aotearoa/New Zealand.

(upstairs) 10 Rathbone Street CBD Whangarei 0110



northland@englishlanguage.org.nz  9.00 - 3.00 Monday - Thursday

(09) 438 2512 Some charges may apply. http://www.englishlanguage.org.nz No referral required.

**New Zealand Red Cross - Whangarei**

FSD0001428 Last updated 11/01/2021

The New Zealand Red Cross is part of the largest humanitarian movement in the world. It's mission is to improve the lives of vulnerable people by mobilising the power of humanity to enhance community resilience. We do this in peace time and times of disaster and need.

46 John Street Whangarei 0110



whangarei@redcross.org.nz  Open Monday to Friday 8.30-5pm

|  |  |
| --- | --- |
| (09) 438 3120 (0800) 733 276 http://www.redcross.org.nz | Some charges may apply. Referral may apply. |

**Northern Community Family Service**

FSD0019198 Last updated 23/12/2020

We provide a wraparound service. Our aim is to provide a helping hand by offering free Budgeting advice, financial capability mentoring and education, assistance with no asset and other Insolvency procedures, advocacy, whanau support. Social Service provider.

We are hear to listen to you. No problem too big or too insignificant.

Find us on Facebook.

Community Hub Baptist Church 43 Hobson Ave Kerikeri



budgetman@xtra.co.nz  8:30am to 1pm monday to friday and afternoons (09) 407 7800 by appointment. Mobile office coming soon to (09) 407 9650 other small towns across mid north.

All services free of charge. No referral required.

**Te Roroa Learning Assistance**

FSD0001443 Last updated 27/08/2020

We provide, at no direct cost to our students (who are at least 16 years old and not enrolled in school), literacy and numeracy education. Programmes we provide include (but are not exclusive to) reading, writing, listening, speaking, mathematics, computer/digital literacy, driver education (learner licence theory and restricted licence mentoring), financial/money management, work readiness (CV writing, application letters, job search etc) and volunteer tutor training (NCALNE Vocational and Educator).

122 Victoria Street Dargaville 0340



admin@teroroalearning.org.nz  Mon - Fri 9.00am - 3.30pm

|  |  |
| --- | --- |
| (09) 439 1001 (0800) 555 635 http://www.teroroalearning.org.nz | Some charges may apply. No referral required. |

**WINGS INC (Women's International Newcomers Group Social)**

FSD0015377 Last updated 18/01/2021

We are a friendship network where we exchange traditions and knowledge, share settlement issues, build connections and create a sense of belonging in our community and provide support to women and their families.

Civic Arcade (upstairs) 37 Bank Street Whangarei 0110



wingsnz@hotmail.com  Monday, Tuesday, Wednesday - 10:00 am to

(09) 430 3221 2:00 pm

http://www.wingsnz.org.nz/ Thursday, Friday - 11:00 am to 2:00 pm Some charges may apply. No referral required.

# Family / Whanau Services

**Age Concern Kaitaia & Districts**

FSD0006661 Last updated 20/11/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

16 Commerce Street Kaitaia 0410



ageconcernkta@xtra.co.nz  Some charges may apply.

(09) 408 2997 No referral required.

(0800) 652 105 http://www.ageconcern.org.nz

## Classification : EARS

**Age Concern Whangarei Incorporated**

FSD0006677 Last updated 19/10/2020

Mission Statement: -Promoting the rights and wellbeing of Older People and those who care for them.

Age Concern Whangarei Services

One does not have to be 65 years or older, nor be a member of Age Concern Whangarei to access any of these services, though your support is valued with membership, donations & bequests.

16 Manse Street Whangarei



info@ageconcernwhg.org.nz  Monday - Friday from 9am Office closes at 2pm

(09) 438 8043 but may shut earlier on occasion https://www.ageconcern.org.nz/ACNZPubl Some charges may apply. ic/Local\_Age\_Concerns/ACNZ\_Public/Aro No referral required. und\_NZ/Whangarei.aspx

**Anneke Muijlwijk**

FSD0008353 Last updated 21/04/2021

I am contracted by the Family Court to provide Domestic Violence Programmes for children, supporting children who are affected by Domestic Violence. I can see individual children (age 4 till 17 yrs) or in siblings groups. The programmes consist of up to 10 sessions and contain art and craft based activities.

I am also a Family Dispute Resolution (FDR) Mediator and a Preparatory Counsellor to help separated families with a parenting plan that is in the best interest of the child(ren).

Karaka Cottage 7 Cooke Street Avenues Whangarei



anneke@annekem.co.nz  Available on weekdays, during normal working

(09) 438 1525 hours.

(027) 443 4484 All services free of charge. http://www.annekem.co.nz No referral required.

## Classification : FVSS

**Back2Nature Childcare**

FSD0022735 Last updated 24/07/2020

Back2Nature is childcare with a difference

We are a HOME BASED childcare provider licensed by the Ministry of Education. All our quality Educators go through a comprehensive assessment and we ensure that they have a passion for care that takes into account parent's aspirations for their children.

Our programme and philosophy has a environmental centred belief that children learn best when spending time in nature. Research shows that children have excellent ready for school and life skills when nature is used as a tool for learning.

31 Ogle Crescent Kamo Whangarei 0112



office@back2naturechildcare.co.nz  Childcare is available 7 Days (depending on

(021) 212 8387 Educator spaces)

http://www.back2naturechildcare.co.nz Some charges may apply.

No referral required.

## Classification : OSCAR

**Bay Of Islands Community Foodbank Incorporated**

FSD0024293 Last updated 14/08/2020

The Community Food Bank, Bay of Islands, Paihia Northland - is a non profit Community group located in Paihia. The Community Foodbank is built on values of compassion, integrity and commitment for all people who live in our area, no matter what their circumstances! Run by a passionate, caring tribe of local volunteers. We like to engage the whole community in providing gifted food to struggling families who live locally, and going hungry especially our children & elderly. We provide 5-7 days of balanced meals and recipes using the Food in their parcels.

We provide basic and essential food nourishment by way of Food parcels for our families who have lost their jobs through no fault of their own, we try to awhi all families in need especially the young children, elderly and sick.

1 Joyces Road Paihia 0200



wiksy@ymail.com  Availability by arrangement via email or

|  |  |
| --- | --- |
| https://www.foodbank.co.nz/bay-ofislands-community-foodbank      **Bay of Islands Counselling** | Facebook Messenger 24/7 All services free of charge. Referral may apply. |
| FSD0006082 | Last updated 18/09/2020 |

Counselling - E.A.P. Family Court, Oranga Tamariki - Ministry for Children, Domestic violence programme. P.H.O, Work and Income referrals.

fazio@xtra.co.nz  Phone / message anytime. Appointments (027) 492 4371 Monday to Thursday 9am - 5pm by arrangement.

Venues: Kerikeri - Kingston House; Bayview Medical Centre- Paihia, Four Square Building Kawakawa.

Some charges may apply. Referral may apply.

**Bay of Islands Districts Foodbank**

FSD0024338

Providing food parcels to those in need

17 Snowdon Avenue Moerewa 0211 davis.glenys@gmail.com (09) 404 1191



(021) 025 78269

Last updated 26/08/2020

Weekdays only between 9-3 All services free of charge. Referral may apply.

**Bay of Islands Waldorf Education Trust**

FSD0008356 Last updated 21/09/2020

We promote quality education, conscious parenting, a healthy family life and community support networks and workshops. Oromahoe Kindergarten began in June 2012 providing Steiner early childhood education for 2-6 year olds.

514F State Highway 10 Oromahoe 0472



info@oromahoekindergarten.co.nz  Monday - Friday 8:30am - 2:30pm

(09) 405 9336 Some charges may apply. http://www.oromahoekindergarten.co.nz No referral required.

**BeChange Behavioural Services**

FSD0023760 Last updated 23/04/2021

We believe in making life better for all children by empowering them, their families and professionals with meaningful behaviour change. Our team of Board Certified Behaviour Analysts, Registered Psychologists and Behaviour Technicians are passionate about helping parents and educators overcome all kinds of behavioural and developmental challenges.

info@bechange.co.nz  Monday to Friday - 9am to 5pm (021) 022 08341 Some charges may apply. http://www.bechange.co.nz No referral required.

**Before Six Early Learning Education Centre**

FSD0022953 Last updated 24/10/2020

Before Six is a licensed full-day childcare centre providing quality care and education for children from babies to 6 years of age. We are licensed for up to 50 children, including up to and including 15 under 2s.

Babies and children up to the age of two have a separate programme in the Pohutukawa room and outdoor play area. Older children are in the Kauri room. The Pohutukawa and Kauri rooms and the playground are designed so that younger children can communicate with and sometimes join their older friends and siblings. We also have a fantastic outside space next door for forest school.

2 Pearson Street Mangawhai 0505



learn@beforesixchildcare.co.nz  Monday to Friday 8am to 5pm

|  |  |
| --- | --- |
| (09) 431 4012  (021) 402 648 http://www.beforesixchildcare.co.nz      **Bennett & Associates** | Some charges may apply. No referral required. |
| FSD0019902 | Last updated 22/03/2021 |

Offers organisational capability mentoring. Please see service detail for more information.

57 Clyde Street Whangarei 0110



info@bennettca.co.nz  Some charges may apply.

|  |  |
| --- | --- |
| (09) 438 2312 http://www.bennettca.co.nz      **Beststart Pipiwai Road** | Referral may apply. |
| FSD0022560 | Last updated 07/12/2020 |

Early Childhood Education. ABC Pipiwai Road is a beautiful centre that provides a stimulating and inclusive learning environment for our young children. We have a well-resourced playground and focus on the importance of learning through play. We encourage children to be respectful, sensitive, and thoughtful towards each other and their natural environment.

 18 Pipiwai Road Kamo Whangarei 0176

|  |  |
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| pipiwai@best-start.org  (09) 435 3234 http://www.best-start.org/ | Monday - Friday  7.30am to 5.30pm Some charges may apply.  No referral required. |

**Bream Bay Community Support Trust**

FSD0004551 Last updated 13/08/2020

Family Violence Prevention Services, Education & Awareness, Whanau Support, Community Development.

9 Takutai Place Ruakaka



admin@bbtrust.org.nz  8am - 4pm, Monday to Friday.

|  |  |
| --- | --- |
| (09) 432 7197    **Classification : FVSS**    **Child Health Centre** | All services free of charge. No referral required. |
| FSD0004391 | Last updated 12/10/2020 |

Community and centre based intervention service for children (0-15 yrs) with health and developmental needs.

Car Park 16, Whangarei Hospital - Hospital Road Maunu Whangarei yvonne.hunter@northlanddhb.org.nz  8.00am-4.30pm Monday to Friday



(021) 376 830 All services free of charge.

Referral may apply.

**Citizens Advice Bureau - Dargaville**

FSD0006844 Last updated 12/04/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

37 Hokianga Road Dargaville 0310



dargaville@cab.org.nz  Monday to Friday 10am - 1pm.

(09) 439 6100 Except for Public Holidays. http://www.cab.org.nz All services free of charge.

No referral required.

**Citizens Advice Bureau Far North**

FSD0006855 Last updated 08/12/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

Procter Library Building 6 Cobham Road Kerikeri



(09) 407 9829  Hours of Operation:

http://www.cab.org.nz Mon - Fri 9.30am - 3.30pm

All services free of charge. No referral required.

**Citizens Advice Bureau Whangarei**

FSD0006871 Last updated 11/01/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email, website, or in person.

Old Public Trust Building 69 Bank Street Whangarei 0110



cab.whangarei@gmail.com  Mon - Fri 9am - 4pm (09) 438 8046 All services free of charge.

(0800) 367 222 No referral required. http://www.cab.org.nz

**Cornerstone Childrens - Dargaville**

FSD0024544 Last updated 09/04/2021

We are an approved Oscar Service that provides after school care and holiday program care for children aged 5 - 13 year old's. Our operation hours are from 3pm - 6pm Monday to Friday (school term) and 8am - 6pm (school holidays). We are Ministry of Social Development approved therefore families who enrol at our service can apply for Government assistance through Oscar Winz Subsidy.

We are located at the Dargaville Primary school hall along Hokianga Road. You can find out more information about our service through our website .... www.cornerstonechildren.co.nz

18 Hokianga Road Dargaville 0310 admin@cornerstonechildren.co.nz  Monday to Friday - 3pm - 6pm (school term).



|  |  |
| --- | --- |
| (027) 352 2871 http://www.cornerstonechildren.co.nz    **Classification : OSCAR** | Monday to Friday - 8am - 6pm (during the school holidays)  Some charges may apply.  No referral required. |

**Dargaville Early Years Service HUB**

FSD0020139 Last updated 17/08/2020

The Early Years Service Hub's were set up to improve access to services for vulnerable children aged 0-6 years and their families.

By coordinating the agencies and services available, children and families can have a better chance to get the assistance they need by getting directly to agencies best able to help.

The Coordinator works within seven priority areas that aid vulnerable families:

* Antenatal Services
* Well Child - Tamariki Ora
* Family Start
* Doctors
* Parenting Groups (e.g. SKIP)
* Early Childhood Education
* Outreach Services

Through the Hub, families can:

* Understand the roles and responsibilities of the agencies;
* Know which Early Years Services they can contact for help;
* Get an independent person to speak on their behalf if they choose

28 Hokianga Road Dargaville 0310



krisatthehub@gmail.com  The Dargaville Early Years Service HUB is open

|  |  |
| --- | --- |
| (09) 439 7861  https://www.facebook.com/DargavilleEarly-Years-HUB-630685330712373 | from 9am - 5pm Monday to Friday.  All services free of charge.  No referral required. |

**Dargaville Youth Charitable Trust**

FSD0021517 Last updated 08/03/2021

The main objective is to support children from disadvantaged backgrounds aged 5 to 16 years, by giving them the opportunity to attend activities which assist their development; to promote their well-being and that of their family/whanau. They are disadvantaged due to family and historical circumstances and derived mainly from the inability to participate, because finance is a major hurdle or family motivation is not as it should be. There is a greater likelihood of children in these circumstances to be at greater risk of social alienation and offending.

DYCT also works in the area of Youth Justice and youth offending.

2 Gordon Street Dargaville 0310



c.fremlin@xtra.co.nz  Any time by telephone, through Oranga

|  |  |
| --- | --- |
| (09) 439 5827  (09) 439 6505 | Tamariki, via any school in the area or by direct approach to the Chair and anyone of the  Trustees as well as the Administrator. Prefer by  E-Mail  All services free of charge.  Referral may apply. |

**Dress for Success Northland**

FSD0023395 Last updated 08/04/2021

We want to see every woman succeeding in work and in life and we will help by providing a network of support, professional attire and the right development tools. Tutuki Pai Nga Wahine Katoa - Every woman succeeds.

8 Butter Factory Lane Whangarei 0110



northland@dressforsuccess.org  Monday to Friday: 9am - 2pm

(09) 438 5505 All services free of charge. https://northland.dressforsuccess.org/ No referral required.

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| --- | --- |
| **Dyslexia PLUS Inc** |  |
| FSD0007482  We provide help for people with specific learning disabilities and/or Dyslexia. | Last updated 25/02/2021 |

71 Bank Street Whangarei 0110



admin@dyslexiaplus.org.nz  Tuesdays 11am- 1 pm

|  |  |  |
| --- | --- | --- |
| (09) 430 0693 http://www.dyslexiaplus.org.nz/      **Emerge Aotearoa - Northland** | Thursdays 11am - 1 pm  During Term time  Some charges may apply.  No referral required. |  |
| FSD0004520 |  | Last updated 19/03/2021 |

Provide residential rehabilitation services, community support, child & youth, activity based day programmes, Maternal mental health services and Emergency Housing.

39 Norfolk Street Regent Whangarei 0112 info@emergeaotearoa.org.nz  Office hours 8am - 5pm Monday to Friday.



(09) 470 3530 All services free of charge. http://www.emergeaotearoa.org.nz/ Referral may apply.

## Classification : THP

**Extreme Kids**

FSD0024352 Last updated 04/09/2020

Extreme Kids is an OSCAR program. We cater for before school, after school and Holiday Programs. We also offer a drop off and pick up from School (to be discussed).

2 Reyburn Street Whangarei 0110



tony@esportsgamingwhangarei.co.nz  Monday to Friday, 7am to 9.30 am (School Drop

(021) 185 0320 Off) 2.30pm (School Pick up) to 6pm (021) 161 6133 Some charges may apply. https://www.esportsgamingwhangarei.co. No referral required. nz/extreme-kids

## Classification : OSCAR

**Family Works Whangarei**

FSD0003379 Last updated 27/04/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Genesis Centre 16 Mair Street Regent Whangarei 0112



admin.whangarei@fwn.org.nz  Monday - Friday

|  |  |
| --- | --- |
| (09) 437 6729 https://www.familyworksnorthern.org.nz/s ervice-centre/whangarei      **Far North Community Hospice** | 8.30 am - 5.30 pm  All services free of charge. Referral may apply. |
| FSD0004363 | Last updated 14/12/2020 |

Far North Community Hospice is the only Palliative Care specialist provider in the very Far North, covering the area from Cape Reinga to Mangamuka. The palliative care team are community based, providing symptom management, and bereavement support, counselling for patients and or family/ whanau, a Life Review service (where your can record your story) and some loan equipment. Volunteer training given to volunteers wishing to interact with patients or at the Take 2 Hospice Shop.

Far North Community Hospice is affiliated to Hospice NZ and connects with their philosophy, Affirms Life. Recognises dying as a normal process, and neither hastens nor postpones death.

Helps Patients and Families to obtain a degree of preparation for death that is satisfactory to them.

Our service is available in a culturally appropriate manner and is based on need.

58A Matthews Avenue Kaitaia 0410



admin@fnpacc.org.nz  Office hours are from 8 am-3.30 pm, Monday to

(09) 408 0092 Friday. Nurses are available by phone 24 hours

a day, 7 days a week.

All services free of charge. No referral required.

**Far North REAP**

FSD0008141 Last updated 05/02/2021

Far North REAP (Rural Education Activities Programmme) is one of 13 spread throughout Aotearoa, New Zealand. We are a local, community-based non-profit organisation which provides flexible formal and non-formal learning opportunities in the Far North.

33 Puckey Avenue Kaitaia 0410



reception@farnorthreap.org.nz  8.30am - 4.30 pm daily Mon - Fri

|  |  |
| --- | --- |
| (09) 408 1380 http://www.farnorthreap.org.nz | Some charges may apply. Referral may apply. |

**Far North Safer Communities Council**

FSD0022677 Last updated 11/03/2021

The FNSCC is responsible for a number of projects which contribute to a safer community and wellbeing, including OSCAR school holiday programmes.

Projects are managed by coordinators and volunteers.

Our vision: Supporting and Strengthening a Safer Community.

Our mission: Work collaboratively with key stakeholders to develop a safer supportive community.

Our values: To act with integrity, accountability, respect for cultural diversity and operate transparently.

FNSCC is an Incorporated Society and draws its members from Government, Community Agencies, Iwi, Not for Profit Organisations and Community Individuals. FNSCC comprises an executive committee and a number of advisory members. The executive members who have a diverse range of skills, all share a passion to reduce the incidents of offending in the Far North region.

Unit 4 5 Puckey Ave Kaitaia 0410



admin@buildingsafercommunities.co.nz  Hours 8.30 to 4.30 Monday to Friday

(09) 408 3030 Some charges may apply.

(0800) BE SAFE No referral required.

http://www.buildingsafercommunities.co.n z

## Classification : OSCAR, PACIFIC

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| **Flourish After School Care Kaitaia** |  |
| FSD0022350  Providing quality OSCAR approved after school care & holiday program fun.    Care + Fun = FLOURISH  We provide a safe place for kids to FLOURISH while their parents work hard.  After School Care & Holiday Programs | Last updated 08/04/2021 |

14 Waterfront Road RD 4 Kaitaia 0484



office@flourishpuawai.nz  2:30-5:30pm

|  |  |  |
| --- | --- | --- |
| (022) 680 7241 http://www.flourishpuawai.nz    **Classification : OSCAR**    **Geards Funerals** | Some charges may apply. No referral required. |  |
| FSD0024153 |  | Last updated 05/02/2021 |

We here at Geards provide funeral services as well as monumental service.

Geards funeral home has been serving the community in the far north region since 1925.

Our team of funeral directors and embalmers provide the professional advice and care needed when planning a final farewell or pre-planning a funeral. What is important to us is the dignity of our clients loved ones who have passed on, assisting them through the most challenging but important part of the grief process.

13 Pukepoto Road Kaitaia 0410



info@geards.co.nz  Monday - Friday 8am - 4:30pm

|  |  |
| --- | --- |
| (09) 408 0970 http://www.geards.co.nz/ | Saturday office is open 9am - 1pm  After Hours 24 Hour 7days for urgent matters Some charges may apply.  No referral required. |

**Haven Falls Funeral Home ki Whangarei**

FSD0023802 Last updated 24/10/2020

With over 20 years’ experience, we are committed to offering a professional, caring and timely service for your loved one in our Funeral Home, 24 Hours, Whangarei/Northland.

Quality service is an entitlement of families when engaging a funeral provider and Haven Falls are unwavering in their approach to providing a superior service with the utmost integrity and care of your loved one.

Our philosophy at Haven Falls is based on the belief that it is a family’s entitlement to provide the best farewell they can for their loved one and it is our responsibility to facilitate this, whilst at the same time providing a transparent service that does not bring unnecessary hardship or burden to the family.

Haven Falls operates on a platform of quality, integrity & compassion.

139 Bank St Regent Whangarei 0112



whangareioffice@havenfalls.co.nz  Operating 24/7

|  |  |
| --- | --- |
| (0800) 428 364 Office hours Mon to Fri 9:00am - 5:00pm | |
| (09) 438 8224 Some charges may apply. https://www.havenfalls.co.nz/ No referral required.      **He Iwi Kotahi Tatou Trust - Moerewa** |  |
| FSD0004543 | Last updated 15/01/2021 |

We provide support services for members of the public.

53 Main Road Moerewa deb@heiwi.co.nz (09) 404 1299 https://heiwi.co.nz/



10am - 3pm Monday to Friday.

All services free of charge. No referral required.

**Hokianga Health Enterprise Trust**

FSD0004510 Last updated 14/09/2020

Hokianga Health (or Hauora Hokianga) is a community organisation (NGO) providing a wide range of health services to the approximately 6,500 people who reside within an area defined by the geographic boundaries of the former Hokianga County Council. All of the services, including GP visits (for PHO members), are provided at no cost at the point of need.

163 Parnell Street Rawene



lyn.foster@hokiangahealth.org.nz  8.00am - 5.30pm Monday to Friday. 24 hour

|  |  |  |
| --- | --- | --- |
| (09) 405 7709 http://www.hokiangahealth.org.nz      **Hopscotch For Kids** | answer service available.  Koha/donation may apply.  No referral required. |  |
| FSD0022635 |  | Last updated 21/01/2021 |

Out of school care services for parents and children in Whangarei area.

32 Rust Avenue Whangarei 0112



abbey@hopscotch.nz  Term time from 2pm - 5.45pm

|  |  |
| --- | --- |
| (021) 237 2598 http://www.hopscotchforkids.co.nz    **Classification : OSCAR** | School holidays 7.45am-5.45pm Some charges may apply.  No referral required. |

**Hora Hora School After School Care**

FSD0021913 Last updated 16/02/2021

To provide After School Care for children of Hora Hora School to allow parents to be part of the workforce.

22 Te Mai Road Woodhill Whangarei 0110



office@horahora.school.nz  8.30-3.30 - school hours (09) 438 3080 3.00-5.30 - After School Care (0800) 438 3080 Some charges may apply. http://horahora.school.nz Referral may apply.

## Classification : OSCAR

**Hospice Kaipara Inc**

FSD0004416 Last updated 22/04/2021

Hospice Kaipara provides palliative care and support to people who have a life limiting illness. “Our aim is to help people make the most of their lives; to live every moment in whatever way is important to them” (Hospice New Zealand).

Community Health Services, Dargaville Hospital - Awakino Road Dargaville office@hospicekaipara.org.nz  Office hours are Mon-Fri, 8am-4.30pm. A



|  |  |
| --- | --- |
| (09) 439 3330  (0800) 395 467      **Hospice Mid-Northland** | Hospice nurse is available during these hours for phone support or home visiting. For after hours phone support ring 0800 395 467 or contact local GP service.  All services free of charge. Referral may apply. |
| FSD0004410 | Last updated 16/11/2020 |

Specialist palliative care for those diagnosed with a life-limiting illness as well as care and support for their family/whanau.

 464 Kerikeri Road Kerikeri 0293

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| --- | --- |
| info@hospicemn.org.nz  (09) 407 7799 https://www.hospicemn.org.nz/      **Hurupaki Educare Limited** | Monday - Friday 8.30 am to 4.30 pm. On call service 24/7.  All services free of charge. No referral required. |
| FSD0022175 | Last updated 04/03/2021 |

We aim to provide a safe and stimulating programme where the children can relax, make new friends and above all have fun.

20 Dip Road Kamo Whangarei 0112



info@schoolholidayprogrammes.co.nz  After School Care 2.45pm to 5.45pm

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| --- | --- |
| (027) 482 1331 (027) 240 5683 http://www.afterschoolcare.co.nz    **Classification : OSCAR** | Holiday Programme 8.00am to 5.30pm Some charges may apply.  No referral required. |

**Jigsaw North Family Services - Manaaki Whanau**

FSD0006482 Last updated 26/03/2021

Jigsaw North Family Services provide practical and emotional support to more than 450 whnau/families, tangata/individuals and tamariki/children, in the wider Whangarei/Kaipara district, every year. Our mission is to awhi families through counselling, education, whnau support and whanaungatanga.

We offer a wrap-around service of counselling, social work and parenting education/therapeutic programs that allow whnau/families to be engaged with our services over a longer period of time.

Experience has shown us that wrap around service is often required to make sustained change, and through the delivery of our services in this way, we are more able to assist parents, with better skills and improved understanding of their child's needs.

Working with children, young people and families that are generally at a difficult or crisis point in their lives and at their most vulnerable, we offer all our services free of charge to remove one of the obstacles faced in accessing support.

25 Otaika Road Woodhill Whangarei 0110 contact@jigsawnorth.org.nz  8.30am - 5.00pm Monday to Friday.



(09) 438 8852 All services free of charge. http://www.jigsawnorth.org.nz No referral required.

**Kaikohe Break-Away Programme - Christian Camping NZ Inc**

FSD0020590 Last updated 02/07/2020

We provide Breakaway holiday camps in the Far North, for children. We have sites running programmes, in Kaitaia, Kaikohe, Whangarei, Cooper Beach. please contact: info@cc.org.nz to find out where the next program is near you.

Linvart Park - Penney Cres Kaikohe



heartofthenorth@hotmail.com  9.00am to 5.00pm Monday to Friday

|  |  |
| --- | --- |
| (09) 405 3996 (027) 258 2221 http://www.christiancamping.org.nz      **Kaikohe OSCAR Programme** | All services free of charge. No referral required. |
| FSD0007260 | Last updated 12/04/2021 |

OSCAR accredited before and after school care and school holiday programmes

11 Clifford Street Kaikohe



heartofthenorth@hotmail.com  Some charges may apply.

(09) 405 3996 No referral required.

(027) 258 2221 http://www.kaikoheoscar.blogspot.com

## Classification : OSCAR

**Kaipara Local Council Website**

FSD0017633 Last updated 30/04/2021

Find council services and information online by clicking on the website link.

council@kaipara.govt.nz  Online

(0800) 727 059 All services free of charge. http://www.kaipara.govt.nz/ No referral required.

**Kairos Foodbank**

FSD0024274 Last updated 21/08/2020

Kairos Foodbank is based in Kerikeri and distributes through various agencies in the wider midnorth area. We welcome new partnerships to provide better access for emergency parcels. If you need a food parcel you can approach the Northern Community Family Service who distribute on our behalf. Parcels distributed from their office may have additional frozen goods. We are not able to deliver parcels but may have an agency near you that is a closer pick-up point.

43 Hobson Avenue Kerikeri 0230



budgetman@xtra.co.nz  The Northern Community Family Service

|  |  |
| --- | --- |
| (09) 407 7800      **KauriKare 2020** | distributes parcels from us from their office in the Baptist Church building weekday mornings from  8.30 - 12.30 pm.  All services free of charge. No referral required. |
| FSD0021252 | Last updated 30/03/2021 |

KauriKare 2020 provides a safe and stimulating programme catering for the interests, and the needs of all those involved in After School Care.

We provide a well managed service that meets the needs of both the local and extended community. KauriKare enables parents to fully participate in the community knowing their children are safe.

RD1 Kamo 71 Apotu Rd Kauri 0185



kaurikare.2020@gmail.com  After School Care Monday to Friday 2.55pm to

(09) 433 9982 5.30pm Term time only.

(021) 040 7424 Some charges may apply.

No referral required.

## Classification : OSCAR

**Kereru Kindy**

FSD0024519 Last updated 09/03/2021

A small, friendly, family oriented early childhood centre, located in the heart of Whangarei. Licensed for just 30 children aged 2-5 years, we offer authentic learning experiences in a homefrom-home environment.

At Kereru Kindy, children enjoy a well-thought out and designed learning programme based on their interests. We build on this under the guidance of well-trained teachers and, most importantly, with plenty of play.

Our goal is to encourage a life-long love of learning through play so children are well-placed to seek out and enjoy educative opportunities as they head towards school and beyond.

Our curriculum is based on Te Whriki – the New Zealand Early Childhood Education curriculum.

Our teaching practice and curriculum delivery is influenced by Pikler, Rie and others

We are a lunchbox centre - whanau provide tamariki with a lunchbox, just as they would for school. We offer a complimentary van service, subject to availability. We do not charge for public holidays.

152 Bank Street Regent Whangarei 0112



whangarei@kererukindy.co.nz  Monday to Friday 7.30am to 5.30pm

(09) 430 8804 Except public holidays

http://kererukindy.co.nz Some charges may apply.

No referral required.

**Kidzones**

FSD0022308 Last updated 20/07/2020

Kidzones provides OSCAR approved afterschool care at Kamo and Tikipunga Primary. We also provide school holiday programmes at Kamo, Tikipunga and Whau Valley Primary schools. All children between the ages of 5 to 14 are welcome to attend. We are Social Sector accredited so therefore WINZ subsidies are available for those that qualify.

We provide a safe, caring and fun environment for your tamariki/children to enjoy.

|  |  |
| --- | --- |
| sandra@kidzones.co.nz  (021) 249 3308 (09) 435 3342 http://www.kidzones.co.nz    **Classification : OSCAR**    **Kohatu Development** | All Kidzone holiday programmes are open  7.45am to 5.30pm daily during the school break. After School Care is open from ending of school until 5.30pm.  Some charges may apply. No referral required. |
| FSD0024355 | Last updated 20/09/2020 |

OSCAR PROGRAMME

Kohatu provides safe and stimulating kaupapa Maori based programmes, catering to tamariki from pre-school to intermediate age, with diverse cultural backgrounds.

KOHATU Child Care programmes reflect cultural diversity and provides a well-managed service, enabling parents to engage in employment opportunities, confidently knowing their tamariki are in safe hands.

4 Te Mai Road Woodhill Whangarei 0110



kohatudevelopment@gmail.com  6am-9am 12:30pm-6:00pm Monday-Friday

(021) 022 99624 Some charges may apply.

(09) 553 3272 No referral required.

http://www.kohatudevelopment.co.nz

## Classification : OSCAR

**Kumarani Productions Trust**

FSD0008360 Last updated 14/04/2021

Kumarani Productions Trust is a Social Arts Model using community circus for education, health and social development; Circus Kumarani provides daily classes, workshops and shows for people of all ages and abilities and leadership in the use of Social Arts in New Zealand.

 15 Onslow Street Dargaville 0310

|  |  |
| --- | --- |
| admin@circuskumarani.co.nz  (09) 439 5152 https://www.circuskumarani.co.nz/ | Available during office hours.  Some charges may apply.  No referral required. |

**ManAlive-TaneOra. Whangarei, Tai Tokerau, Whangarei**

FSD0021295 Last updated 12/03/2021

'Awakening the unique spirit of Men, Youth, and Boys to build better Families and Communities'.

'Living without Violence', Non-Violence programmes.

Group Programmes and Counselling services in Kaitaia, Kaikohe, Kawakawa, Dargaville and Whangarei.

Approved Provider: we are accredited under the Social Sector Accreditation Standards Member of National Network Stopping Violence Services, NZ.

5 Norfolk St Whangarei



info@manalive.org.nz  9:00am - 5:00pm Weekdays

|  |  |
| --- | --- |
| (09) 459 7930  (0800) TANE ORA  http://manalive.org.nz | (daytime and night Groups) Some charges may apply.  Referral may apply. |

**Maori Women's Welfare League - Whangarei**

FSD0004420 Last updated 18/10/2020

He Kete Aronui

Non profit agency, positive parenting skills, confident family functioning and relationships, learning & development opportunities for tamariki.

FGC Plans-Court and probation-Advocacy at WINZ-Housing-Doctors and Lawyers-Parenting programmes, Introduction to other services.

Referrals to other services-Whanau Learning programmes once per month.

KrissyL@mwwl.org.nz  9.00am - 5.00pm Monday to Friday (022) 085 7512 Varies out in the community each day.

All services free of charge. Referral may apply.

**Maungakaramea School Oscar Club**

FSD0022411 Last updated 22/06/2020

We provide a service to the community, a safe, caring, supportive and fun environment and a well structured and meaningful OSCAR approved after school care programme.

10 Tangihua Road Maungakaramea Whangarei



office@mgk.school.nz  Mon-Fri: 3pm-5.30pm (during term time)

(09) 432 3804 Some charges may apply. http://www.maungakaramea.school.nz No referral required.

## Classification : OSCAR

**Maungatapere School**

FSD0021242 Last updated 12/03/2021

OSCAR Programme providing after school care.

- Mangakahia Road RD9 Whangarei 0179



office@maungatapere.school.nz  8.30am-3.00pm

(09) 434 6743 Some charges may apply. http://maungatapere.school.nz No referral required.

## Classification : OSCAR

**Maunu Educare Limited**

FSD0022180 Last updated 04/03/2021

We aim to provide a safe and stimulating programme, where the children can relax, make new

friends and above all have fun.

13 Austin Road Maunu Whangarei info@schoolholidayprogrammes.co.nz 



(027) 482 1331 (027) 240 5683 http://www.afterschoolcare.co.nz After School Care: 3.00pm to 5.30pm Holiday Programme: 8.00am to 5.30pm Some charges may apply. No referral required.

## Classification : OSCAR

**Mauri**

FSD0024036 Last updated 20/09/2020

Mauri has been providing Education services to tamariki, whanau and kaiako (our key stakeholders) since Jan 2016.

As part of ongoing internal evaluation we have recognised a gap in our ability to holistically support our key stakeholders. As such we began some work around gaining MSD accreditation in 2017. Level 3 OSCAR approval was granted in August 2018. We believe that by doing this we will be better placed to serve the needs of our community.

Education Focus:

Our goal is to give tamariki a solid grounding in kaupapa Maori education at the same time as empowering whanau to see the value in sticking with kaupapa Maori education right through to year 13.

Social Service Focus- Better Individuals For A Better Community

Mauri recognises the importance of individualised, strength based practise to improve the lives of everyone in our community.

Our current focus is on:

-Empowering Youth Development

-Building the capacity of local dad’s to be better dad’s

Kukupa Room, Far North REAP 33 Puckey Ave Kaitaia Northland 0481



MauriEducation@gmail.com  6am-8pm Monday-Sunday (027) 547 2525 Some charges may apply.

(021) 060 6170 No referral required.

https://www.facebook.com/MauriEducatio nAndSocialServices/

## Classification : OSCAR

**Mauri Education and Social Services**

FSD0024351 Last updated 03/09/2020

"Mauri" has been providing kaupapa Mori education services to tamariki, whanau and kaiako in the Far North since Jan 2016. In 2018 we established "Mauri Ki Te Ao OSCAR Program" and "Mauri Social Services" to meet the need for continuity of care needed by our students/ whanau and kaiako; and also to address gap in services available to tane Mori.

Because Te Hiku has a predominantly Mori population, the fact that most are going through

Mainstream education and failing results in clear deficits of opportunity for whnau Mori as well as a low-skilled workforce/ high beneficiary rate. Our goal is to give every individual a solid grounding in kaupapa Mori education and care to improve the overall wellbeing of our community.

Mauri Education: Strength-based Education

Mauri Social Services: Better Individuals For A Better Community

33 Puckey Avenue Kaitaia 0410



ChevR.Mauri@gmail.com  6am-8pm

(021) 060 6170 Some charges may apply. https://www.facebook.com/MauriEducatio Referral may apply. nAndSocialServices

## Classification : FVSS, OSCAR

**Mid North Family Support**

FSD0004425 Last updated 07/08/2020

We deliver a free counselling service for tamariki, rangatahi, and whanau who have experienced sexual harm or family harm, in the Mid North community.

Kingston House 123 Hone Heke Road Kerikeri



info@midnorthfamilysupport.co.nz  Office attended: Monday to Friday 9am to 12

(09) 407 7511 noon. http://www.midnorthfamilysupport.co.nz All services free of charge. No referral required.

## Classification : SHSS

**Mid-North Women's Aid & Refuge**

FSD0007640 Last updated 12/01/2021

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

info@midnorthrefuge.org.nz (09) 401 1030 (0800) 733 843 REFUGE http://www.womensrefuge.org.nz

24 hour crisis line 0800 733 843 REFUGE Some charges may apply. No referral required.

**Ministry of Education, Learning Support, Tai Tokerau**

FSD0006546 Last updated 31/10/2020

Our Purpose: Lift aspiration, raise educational achievement for every New Zealander.

We work with others to ensure children with additional learning needs have the opportunity to learn alongside their peers.

24 Kaka Street Morningside Whangarei 0110



enquiries.whangarei@education.govt.nz  Monday - Friday 8:00am to 5:00pm

(09) 436 8900 All services free of charge.

(0800) 622 222 Referral may apply. https://education.govt.nz/ministry-ofeducation/specific-initiatives/specialeducation-update/

**Miriam Centre: Child Abuse Research & Treatment Trust**

FSD0017092 Last updated 11/03/2021

From Survive to Thrive.

We work to assist individuals, families whanau and communities to heal and to identify, face and address any issues or patterns underlying and sustaining the problem and to develop positive new compassionate nurturing & positive life direction.

Best life outcomes for children,young people, adults, Wahine & Tane, family whanau & community.

22 Mill Road Regent Whangarei 0112



miriam-centre@xtra.co.nz  9am - 7.30pm Monday to Friday

(09) 437 6010crisis plus

(09) 437 6010 24 hour 7 day crisis service http://miriamcentre.co.nz All services free of charge.

No referral required.

## Classification : SHSS

**Moerewa School Oscar Programme**

FSD0021818 Last updated 30/03/2021

We provide OSCAR approved programmes.

Our Services will grow our commitment to practicing and supporting “Kaupapa Maori” (Maori ways of doing things) i.e. Whanaungatanga (family links/ relationships), Manaakitanga (Caring for others/ hospitality), Kotahitanga (Unity/ Collect thought), Te Reo Maori (Maori language), Tikanga me nga ahuatanga Maori katoa (Guidelines & Maori ways of doing things) within our OSCAR programmes.

Our aim is to provide an environment including an appropriate venue and staff who are able to facilitate this.

We are a Maori community who draw strength from our “Maori-ness”, and this is the kaupapa our Extended Services OSCAR programmes will be based upon.

70 Otiria Road Moerewa 0211



sue@moerewa.school.nz  Breakfast Club - 7.30 am to 8.30 am

(09) 404 1251 ext 226 Monday to Friday http://www.moerewa.school.nz/

After School Care - 3 pm - 5 pm

Monday to Friday

Holiday Programme 1 week during the Holidays

8.30am - 3pm

Monday to Friday Some charges may apply. No referral required.

## Classification : OSCAR, PACIFIC

**Morningside Kids Care**

FSD0021261 Last updated 12/12/2020

We provide a fun, loving, caring and supportive environment for children from Morningside Primary School to attend Before School and After School Care while their parents work or study.

We are OSCAR approved and subsidies can be applied for. Our daily cost is $7.00 for Before School and $12.00 for After School Care. We operate from 7.00am to 8.30 am and then 3pm to 6pm Monday to Friday during School terms.

FC Clubrooms 11 Rawhiti Street Whangarei 0110



lynleysd@hotmail.co.nz  7 - 8.30am and 3 - 6pm Monday to Friday during

(021) 0232 0343 School terms

https://www.facebook.com/Morningside- Some charges may apply. kids-care-106399370980072/ No referral required.

## Classification : OSCAR

**Morris & Morris Funerals**

FSD0023826 Last updated 16/10/2020

Provision of all aspects of funeral services and arrangements.

199 Kamo Road Whau Valley Whangarei 0112



office@morrisandmorris.co.nz  Mon- Fri 8.30 to 5pm. For urgent assistance ring

(09) 437 5799 09 437 5799 anytime. http://morrisandmorris.co.nz Some charges may apply.

No referral required.

**Nancy Peterson Counselling**

FSD0020062 Last updated 25/10/2020

Counselling Services - for 25 years. An eclectic specialised service. I am experienced in relationship repair and am ACC registered. I service a small population and the needs of the client. Experienced with anxiety and depression, panic disorder, grief, relationships and PTSD among others, use a mix of cognitive behavioural therapy and brain plasticity methods—and

anything else in my kit that is useful.

33 Lake Road Kaitaia 0410 nancypeterson909@gmail.com 



(09) 408 4825

(022) 050 6853

Wednesday to Saturday 11:00am to 5:00pm Some charges may apply. No referral required.

**New Zealand Red Cross - Whangarei**

FSD0001428 Last updated 11/01/2021

The New Zealand Red Cross is part of the largest humanitarian movement in the world. It's mission is to improve the lives of vulnerable people by mobilising the power of humanity to enhance community resilience. We do this in peace time and times of disaster and need.

46 John Street Whangarei 0110



whangarei@redcross.org.nz  Open Monday to Friday 8.30-5pm

|  |  |
| --- | --- |
| (09) 438 3120 (0800) 733 276 http://www.redcross.org.nz | Some charges may apply. Referral may apply. |

**Ngapuhi Hokianga Ki Te Raki Inc Society**

FSD0004537 Last updated 22/03/2021

To be responsive to the needs and aspirations of our communities through appropriate and accessible education, information and support services

78 Poieke Road RD 2 Okaihau 0476



teraki1@xtra.co.nz  9am - 4pm Tues/Wednesday/Thursday (021) 416 238 Some charges may apply. (021) 416 238 No referral required.

## Classification : OSCAR

**Ngati Hine Health Trust**

FSD0004432 Last updated 05/02/2021

The Ngati Hine Health Trust provides health services through its provider arm, Hauora Whanui, social services through Whanau Whanui, and education and training through Matauranga Whanui. Firmly established in the mid north since 1994, the trust delivers both health and social services in Whangarei and the mid-north.

 5 Walton Street Whangarei 0110

onair@ngatihinefm.co.nz (09) 430 2386 (0800) 824 826 http://nhht.co.nz/

## Classification : FVSS, THP

8.30am - 4.30pm Monday to Friday Some charges may apply. No referral required.

**Ngati Kahu Social and Health Services**

FSD0021710 Last updated 01/02/2021

Providing Social Service Support to whanau with children up to the age of 17 in the Ngati Kahu rohe.

35 Puckey Avenue Kaitaia 0410



reception@ngatikahu.co.nz  8.30am - 5pm Monday to Friday

(09) 406 1441 All services free of charge.

(0800) 428 452 Referral may apply. http://www.ngatikahu.co.nz/

## Classification : BFC, YS

**Ngpuhi Iwi Social Services**

FSD0004539 Last updated 22/12/2020

Key service provider for Ngpuhi by Ngpuhi.

Also an accredited service provider by Oranga Tamariki - Ministry for Children, and have a strategic direction consisting of four key elements:

1. To re-orient services to fit within a Ngpuhitanga based model of care and support
2. Expanding prevention services within whnau, hap and takiw
3. Enhancing intervention services to encourage whnau involvement, empowerment andparticipation
4. Facilitating rehabilitation services to reconnect tamariki and taitamariki with their whnau, hap,marae and takiw

A future when Ngpuhi whnui are strong and secure, and no longer needing our services is something we look forward to.

We aim for our services to be mana enhancing for both the whnau receiving assistance and the staff delivering them.

12 Marino Place Kaikohe 0405



niss@ngapuhi.org  8.30am - 5.00pm Monday to Friday.

|  |  |
| --- | --- |
| (09) 401 5548 http://www.ngapuhi.iwi.nz    **Classification : FVSS**    **North Haven Hospice** | All services free of charge. Referral may apply. |
| FSD0004411 | Last updated 30/03/2021 |

At North Haven Hospice we provide palliative care for those in our community who have a life limiting illness. Our specialized team works in partnership with a patient and their family to provide the necessary care and support to enable the best quality of life possible.

Most of our palliative care takes place in our community where our teams, who have specialist knowledge and skills, work closely with other health professionals to ensure that patients and their families receive complete care which embraces their medical, emotional, social and spiritual needs.

We also have a six bed In Patient Unit (IPU) that is available for patients who need our help for short periods of time.

As a centre of expertise for palliative care in Northland, we work closely with other hospices in Kaipara, Mid North and Kaitaia.

24A Takahe Street Tikipunga Whangarei admin@northhavenhospice.org.nz  Office hours 8am-4.30pm weekdays.



(09) 437 3355 Nurses station 24hrs / 7 days http://www.northhavenhospice.org.nz All services free of charge. Referral may apply.

**NorthAble Matapuna Hauora**

FSD0001425 Last updated 08/03/2021

NorthAble has multiple services, including Needs Assessment and Service Co-ordination for Under 65s, an equipment store, disability information and advice, a community participation program, Encompass navigation service and VHN.

40 John St Whangarei 0110 northable@northable.org.nz (0508) 637 200 (09) 430 0988 http://www.northable.org.nz



Open 9am-5pm Mon-Fri.

EQ+ Mon, Wed - Fri 8.30am - 5pm, Tue 10am 5pm, Sat 9am - 12pm (except public holidays and long weekends).

All services free of charge. Referral may apply.

**Northern Community Family Service**

FSD0019198 Last updated 23/12/2020

We provide a wraparound service. Our aim is to provide a helping hand by offering free Budgeting advice, financial capability mentoring and education, assistance with no asset and other Insolvency procedures, advocacy, whanau support. Social Service provider.

We are hear to listen to you. No problem too big or too insignificant.

Find us on Facebook.

Community Hub Baptist Church 43 Hobson Ave Kerikeri



budgetman@xtra.co.nz  8:30am to 1pm monday to friday and afternoons (09) 407 7800 by appointment. Mobile office coming soon to (09) 407 9650 other small towns across mid north.

All services free of charge. No referral required.

**Northpoint Services Trust**

FSD0004438 Last updated 25/01/2021

We are a Community Service for Mental Health, Disabilities and Addictions. We offer a Vocational Support Service funded by Ministry of Social Development. We offer rehabilitation, supported training courses, supported living, supported employment and community outings for clients.

143 Broadway Kaikohe 0405 frances.terauroha@northpointtrust.org.nz  8.00am - 4.30pm Monday to Friday.



(09) 401 2522 All services free of charge.

Referral may apply.

**Ohaeawai School**

FSD0021410 Last updated 13/10/2020

Contributing Primary School Years 1 - 6 and OSCAR approved care.

22 Tennyson St RD 2 Ohaeawai 0472



maureen@ohaeawaiprimary.co.nz  3:00am-5:30pm

|  |  |  |
| --- | --- | --- |
| (09) 405 9812 http://www.ohaeawaiprimary.co.nz    **Classification : OSCAR**    **Okaihau OSCAR** | Some charges may apply. Referral may apply. |  |
| FSD0021921 |  | Last updated 13/10/2020 |

We provide a safe, fun, stimulating and friendly environment for children after school. Okaihau OSCAR offers a range of activities and time to unwind after a busy day at school, where children can play, relax, socialise, try new things and be active and creative with other children.

Children are encouraged to make choices, as they would at home about how to spend their leisure time. There is access to a range of equipment and materials which they are free to use in their own play, supported, extended and encouraged by staff. New activities are introduced regularly. We encourage friendship, self-management, tolerance and respect for each other and property. There are routines to help children be independent and responsible. The safety of the children is the paramount consideration during programme provision.

Okaihau OSCAR is operated by the Okaihau Primary School Board of Trustees.

77 Settlers Way Okaihau 0475



admin@okaihau-primary.school.nz  Week days after school from 3.00-5.30pm. Term

|  |  |
| --- | --- |
| (09) 401 9151  http://www.okaihau-primary.school.nz | time only.  Some charges may apply.  Referral may apply. |

## Classification : OSCAR

**One Double Five Whare Awhina Community House**

FSD0008259 Last updated 29/06/2020

We have a community house where all are welcome for a cuppa and chat. We provide a variety of social services - whanau support, legal advice, legal education; and specialise in community development. Our services are free but donations are much appreciated.

155 Kamo Road Kensington Whangarei 0112



155whare@155andtaitokeraulaw.org.nz  Monday to Thursday 9:00am - 4:00pm

(09) 437 0185 All services free of charge. http://www.whare.org.nz No referral required.

**Onerahi After School Care**

FSD0021433 Last updated 08/04/2021

To provide a safe after school care program for studying and working parents and their children.

OSCAR Provider.

Onerahi Community House 130 Onerahi Road Onerahi Whangarei 0110



teena\_w@hotmail.com  Open Monday to Friday 3 pm to 5.30 pm during

(027) 284 6867 the school term

(09) 436 1274 Some charges may apply. https://www.facebook.com/Onerahi-After- No referral required. School-Care-148711575223903/

## Classification : OSCAR

**Oranga Tamariki-Ministry for Children, Kaikohe**

FSD0006946 Last updated 09/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

 - Memorial Avenue Kaikohe 0405

|  |  |
| --- | --- |
| contact@ot.govt.nz (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/ | +64 9 912 3820 (from outside New Zealand) All services free of charge.  No referral required. |

**Oranga Tamariki-Ministry for Children, Kaitaia**

FSD0006945 Last updated 09/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

34 Commerce Street Kaitaia 0410



contact@ot.govt.nz  +64 9 912 3820 (from outside New Zealand)

|  |  |
| --- | --- |
| (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/ | All services free of charge. No referral required. |

**Oranga Tamariki-Ministry for Children, Te Kaipara**

FSD0006947 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

68-72 Normanby Street Dargaville 0310



contact@ot.govt.nz  If you're overseas:

(0508) 326 459 Call +64 9 912 3820

(0508) FAMILY All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Whangarei**

FSD0006944 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

Level 2, Walton Plaza 3-5 Albert Street Whangarei 0141



contact@ot.govt.nz  All services free of charge.

(0508) 326 459 No referral required.

(0508) FAMILY https://www.orangatamariki.govt.nz/

**Oscar @ The Ridge**

FSD0021286 Last updated 08/04/2021

We offer OSCAR approved After School Care and School Holiday Programmes. We have our own van, therefore are able to shuttle the children from outside Kerikeri Primary right back to our centre.

322 Kerikeri Road Kerikeri 0230



info@theridgechildcare.co.nz  After School Care: 2.50pm-5.30pm

|  |  |
| --- | --- |
| (09) 407 7333 (027) 740 7733 http://www.theridgechildcare.co.nz    **Classification : OSCAR**    **Oscar's Place** | Holiday Programme: 7.45am-5.30pm Some charges may apply. No referral required. |
| FSD0021896 | Last updated 22/10/2020 |

We provide OSCAR approved after-school care and school holiday programmes for 5-13yr old children.

 10 Takahe Road Ahipara Kaitaia 0481

sandhoppers@xtra.co.nz After-School: Mon-Thurs 2:45-5:30pm and

(09) 409 4662 Fridays 2:45-4:30pm

(021) 168 7061 School Holidays: Mon-Fri 8:00-4:30pm

Closed during Public Holidays

Closed for three weeks during Christmas/New

Year Annual Holidays

Some charges may apply. No referral required.

## Classification : OSCAR

**Otamatea Community Services**

FSD0004415 Last updated 04/08/2020

We are an organisation that offers assistance in the following areas: a Homebased Family

Support Service, Counselling for families and individuals with a fully qualified counsellor. A Parent Coach who works with individual parents or in small group sessions. We offer support to family's working through domestic violence issues who may be working on changing lifestyle patterns. We run a food bank for those in need which is well supported with our budgeting support service assisting to help people develop good financial skills. We honor the Seniors in our community once a month with a morning tea and fully cooked lunch with entertainment as well as Seniors Chocolate Bingo sessions on a monthly basis. As an agency we believe strongly in being in the community for the community.

155 Hurndall Street Maungaturoto 0520



reception@otamateacs.org.nz  9am - 4pm Monday to Friday. After hours

(09) 431 9080 message service. https://www.otamateacs.org.nz/ Koha/donation may apply.

Referral may apply.

## Classification : BFC, FVSS

**Parent to Parent Northland, Altogether Autism and Care Matters**

FSD0007297 Last updated 22/04/2021

Parent to Parent is a support and information network for families, whnau and professionals caring or supporting a child or loved one who has a disability, health impairment, disorder, autism or additional/special needs. There is a Regional Coordinator who provides support whether its some information you need about a condition or associated issues, local services in your area or just someone to talk to. There are also trained Support Parents available to speak to who have children with the same or similar needs. The Regional Coordinator is supported by a Research and Information team in Hamilton who provide individualised information packs around specific conditions and related issues. The information is accurate and trustworthy. Training courses are available and sibling support workshops and activities are held quarterly. All Parent to Parent and Altogether Autism services are free of charge to families and whnau. Information requests are processed within 5 working days.

|  |  |
| --- | --- |
| northland@parent2parent.org.nz  (0508) 236 236 (027) 808 3942 http://www.parent2parent.org.nz      **Pawarenga Community Trust** | Monday, Thursday and Friday, however due to the nature of the work this is changes. Suggest email or alternatively cell phone.  All services free of charge. No referral required. |
| FSD0015297 | Last updated 23/11/2020 |

Having Resources Services closer to hand. Access to phone, Fax, photocopier. Medication pick up. Documents Birth, Death, Marriage Certificates, Passport etc. 75 km to nearest town Kaitaia.

Training courses.

|  |  |
| --- | --- |
| pawarengatrust@xtra.co.nz  (09) 409 5569      **Pipiwai Kindy** | 8.30 am - 4.30 pm. Monday to Thursday  9.30 am - 12.30 pm Friday All services free of charge. No referral required. |
| FSD0022561 | Last updated 22/09/2020 |

Early Childhood Education. Our centre caters for children between the ages of 2 – 5 years of age. BestStart Pipiwai Kindy is a purpose-built centre nestled in a semi-rural setting surrounded by mountains, natural bush and farmlands. Our aim is to provide the absolute best quality care and education for children in the greater Whangarei area.

 2 Pipiwai Road Kamo Whangarei 0176

pipiwai.kindy.manager@best-start.org

(09) 435 3231 http://www.best-start.org/

**Plunket - Northland Area Office**

FSD0007431

Monday - Friday

7.30am - 5.30pm

Some charges may apply. No referral required.

Last updated 17/11/2020

Plunket believes in supporting the development of healthy families. All families with children under age five are welcome to use Plunket services and more than ninety percent of New Zealand families choose to use Plunket to help them care for their young children.

22 Commerce Street Whangarei



northland.admin@plunket.org.nz  8.30am - 4.30am Monday to Friday

|  |  |
| --- | --- |
| (09) 438 2508 (0800) 933 922 http://www.plunket.org.nz      **Plunket - Whangarei** | All services free of charge. No referral required. |
| FSD0005835 | Last updated 15/12/2020 |

Plunket aims to provide a caring, professional, well child and family / whanau health care service.

Plunket will offer information and support throughout a child's early years.

Plunket services are available free to NZ families with children from birth to the age of 5 years.

22 Commerce Street Whangarei 0110



(09) 438 2508  Monday to Friday 8:30am - 4:30pm (0800) 933 922 All services free of charge. http://www.plunket.org.nz No referral required.

**R. Tucker Thompson Sail Training Trust**

FSD0016037 Last updated 20/01/2021

The R. Tucker Thompson runs 7-day Youth Development Voyages that provide a safe learning environment to develop confidence, leadership, and teamwork in young people. Evidence demonstrates that students who go on these voyages benefit from increased resilience and improved well being. They are available for 13-18 year olds we offer individual places for group programmes up to 12 children per voyage. We can also provide whole ship voyages for 10/11 students and 1/2 caregiver(s) for customised programmes.

Opua Wharf - Beechy Street Opua



youth@tucker.co.nz  Voyages available April - October

|  |  |
| --- | --- |
| (09) 402 8430 https://tucker.co.nz/youth-leadershipvoyages/      **Ringa Atawhai Trust** | Office hours: 0830-1630 Mon - Friday Some charges may apply. No referral required. |
| FSD0004544 | Last updated 22/01/2021 |

We provide education, training, information and referrals pertaining to health needs.

mira.norris@icloud.com  Call anytime message service available.

(09) 430 3305 All services free of charge. http://www.facebook.com/RingaAtawhai No referral required.

**Riverview OSCAR**

FSD0021990 Last updated 18/01/2021

Riverview OSCAR approved programme is operated by the Riverview School BOT to provide a safe, fun, stimulating and friendly environment for children after school and during school holidays. Many children come to OSCAR while parents are working or studying, and others come to spend time with friends. During the school holidays we enroll children from all local primary schools in Years 0-6.

Riverview School 23 Riverview Rd Kerikeri 0230



oscar@riverview.school.nz  After School Programme 2.55pm - 5.30 pm.

(021) 296 4829 Holiday Programme 8 am - 5.30 pm. http://www.riverview.school.nz/home Some charges may apply.

No referral required.

## Classification : OSCAR

**Robinson Memorials**

FSD0024150 Last updated 05/02/2021

Quality Affordable Headstones & Memorials, crafted & installed with genuine care. Qualified Stonemason. Family-Owned Business. High Quality Products. Great Care.

8 Maunu Road Avenues Whangarei 0110



info@robinsonmemorials.co.nz  Monday - Fri 8am to 4pm

(09) 438 3201 Saturday by appointment

http://www.robinsonmemorials.co.nz/ Some charges may apply.

No referral required.

|  |  |
| --- | --- |
| **Ruakaka School** |  |
| FSD0021227  We provide After School Programmes. | Last updated 17/07/2020 |

12 Sandford Road Whangarei 0171



office@ruakaka.school.nz  Monday - Friday 8am - 4pm

|  |  |  |
| --- | --- | --- |
| (09) 432 7503 http://ruakaka.school.nz    **Classification : OSCAR**    **S.O.S Kaipara** | Some charges may apply. No referral required. |  |
| FSD0001441 |  | Last updated 23/04/2021 |

Specialist Sexual & Family Violence Support Services.

We provide support, advocacy, crisis and family therapy counselling, refuge accommodation to survivors of sexual abuse and domestic violence. Education prevention programmes are provided community wide.

 158a Victoria Street Dargaville

admin@soskaipara.co.nz (09) 439 6070 (0800) 338 844 http://www.soskaipara.com

## Classification : FVSS, SHSS

Office hours 9am to 3pm Monday to Friday Koha/donation may apply. No referral required.

**Sarah Stoddart Counselling LTd**

FSD0023829 Last updated 22/12/2020

Provide a large scope of counselling for addictions, truama, relationships issues.

21B Hone Heke Road Kerikeri 0230



sarah.stodds@orcon.net.nz  Monday to Friday

(027) 452 9993 8am to 5 pm

Some charges may apply. No referral required.

**skids Matarau**

FSD0024354 Last updated 03/09/2020

Skids Matarau After School Care

Open Mon-Fri

2.30pm-5.30pm

After School care provided for children in this rural community attending Matarau school.

Matarau School Hall 1 Matarau Road Matarau Whangarei 0185 tracyn@skids.co.nz  Mon - fri (021) 127 1115 230-530pm http://www.skids.co.nz/locations/skids- Some charges may apply. matarau/ No referral required.



## Classification : OSCAR

**sKids One Tree Point**

FSD0023929 Last updated 22/04/2021

Out of school care for children age 5-13yes: OSCAR approved after school & holiday programmes

97 One Tree Point Road One Tree Point Whangarei



tracyn@skids.co.nz  Term Time:mon-fri 1420pm-530pm

(021) 127 1115

(021) 609 156 Holiday Programme:

https://www.skids.co.nz/locations/one\_tre mon-fri 0800-1730pm e\_point Some charges may apply.

No referral required.

## Classification : OSCAR

**sKids Parua Bay**

FSD0023930 Last updated 22/04/2021

Out of school supervised care for 5-13yrs: OSCAR approved before school, after school, holiday programmes

1396 Whangarei Heads Road Parua bay Whangarei 0174



paruabay@skids.co.nz  term time: mon-fri

(021) 127 1115 7-830am https://www.skids.co.nz/locations/parua\_b 245-6pm

ay Holiday programme: mon-fri

730-6pm

Some charges may apply. No referral required.

## Classification : OSCAR

**Smart Start Preschool**

FSD0022929 Last updated 20/04/2021

Smart Start Preschool is a place of learning where all children, parents, whanau and teachers feel a sense of belonging.

The staff include Maori language and beliefs in meaningful ways in the programme to uphold the principles and the spirit of Te Tiriti o Waitangi.

We wholeheartedly embrace the treasure/taonga of Papatuanuku and are passionate in our role as kaitiako o te whanau (caretakers of the land). As educators we support our children and their whanau to learn about our natural world, sustainable conservation and healthy eating. This contributes to children's personal development and establishes caring attitudes.

We respect children as individuals and they are encouraged to think, to explore, be challenged and to research their working theories of the world around them with the support of our competent teachers.

63 Station Road Kamo Whangarei 0112



smartstart@xtra.co.nz  8am - 5.30pm (09) 435 7304 Some charges may apply.

(021) 027 83622 No referral required.

https://www.facebook.com/SmartStartPreschool-115213935214257

**Society of St Vincent de Paul**

FSD0019312 Last updated 22/12/2020

We provide food parcels to families in need. To access clients can ring 0226415268. We have a Lunches-in-schools programme for some docile 1 schools.

awjwsvdp@outlook.com  Food bank operating please leave a message on (022) 641 5268 the cell phone number with name address and

number of people in family.

Phone cleared daily after 4pm food parcel delivered next day or email details.

All services free of charge. Referral may apply.

**South Hokianga Community Support Trust**

FSD0004548 Last updated 18/02/2021

Our main aim is for the provision of family support related information and advisory services, available to the general public through a drop in centre, to clients of specialised agencies, and to specific target audiences via telephone, face to face or web based mediums. We are basically a referral agency.

We also offer on a free basis, pre-loved clothing items, household appliances, and any other items that are donated by the community.

Furniture items are also donated on a regular basis, and these are always gratefully accepted by the community at large.

At times we are able to offer emergency food vouchers at a minimal amount for local grocery shopping.

This funding is obtained specifically from donations received.

We are a registered charitable Trust. Our organisation is 28 years old. We have a board of 5 trustees.

Our area coverage is from Waipoua Forest, Waimamaku, Omapere, Opononi, Taheke, in the South Hokianga.

5 Freese Park Road Omapere 0444



shokicst@xtra.co.nz  Mondays 9:00am-3.00pm

(09) 405 8632

(021) 082 86477 Wednesdays 9.00am-1.00pm https://www.facebook.com/groups/561257 All services free of charge.

568134606/ No referral required.

**Space for you and your baby at Playcentre Aotearoa - Northland**

FSD0023649 Last updated 13/10/2020

Space for you and your baby offers parenting support & early childhood education for new parents & their babies.

northern.programmes@playcentre.org.nz  Some charges may apply.

(09) 415 3321 No referral required. https://www.playcentre.org.nz/futuremembers/space-at-playcentre/

**Stand T Mia - Northern Region**

FSD0007822 Last updated 14/08/2020

Vision: A World Strong with Children.

Mission statement: To transform the lives of tamariki and whnau through healing trauma and restoring healthy, respectful and protective relationships so that they can thrive in their communities.

436 Maunu Road Maunu Whangarei 0110 northern@standforchildren.org.nz  Monday to Friday 8.00 am to 4.30 pm.



(04) 472 0101 All services free of charge. http://www.standforchildren.org.nz Referral may apply.

**Tai Tokerau Emergency Housing Charitable Trust**

FSD0015130 Last updated 30/07/2020

Tai Tokerau Emergency Housing Charitable Trust (TTEHCT) is the specialist provider of shortterm accommodation for people in need, supporting their transition, via social work support, into more permanent housing and facilitate the acquisition of skills and resources necessary to sustain a home.

5 Woods Road Central Whangarei 0110



admin@emergencyhousing.org.nz  Monday - Friday 9am-3pm

(09) 430 8098 Some charges may apply. http://emergencyhousing.org.nz No referral required.

## Classification : THP

**Te Hau Awhiowhio o Otangarei Trust**

FSD0005856 Last updated 21/01/2021

Provision of Primary Health & GP Services

Social Services, Provides Financial Mentoring, Navigational Services, Advocacy, Counselling

Services, Whanau Support Sevices, Early

Puawai Puriri (Oscar approved school holiday programs).

 165 William Jones Drive Otangarei Whangarei

|  |  |
| --- | --- |
| contactus@otangarei.org  (09) 437 0908 (0800) 120 916 clinic http://www.otangarei.org/    **Classification : BFC, FVSS, OSCAR**    **Te Hau Ora O Ngapuhi** | 9am - 3pm weekdays  All services free of charge. Referral may apply. |
| FSD0006122 | Last updated 31/07/2020 |

We are the Iwi hauora provider based in the main centre of Kaikohe. We deliver services to all age groups from Pepi to Kaumatua and Kuia within the boundaries of Te Whare Tapu o Ngapuhi.

We are an organisation commited to making our community safe, healthy and vibrant.

113 Broadway Kaikohe 0440 thoon.referrals@ngapuhi.org  8.30am - 5.00pm Monday - Friday.



|  |  |
| --- | --- |
| (09) 405 2647 http://tehauoraongapuhi.org    **Classification : THP** | Some charges may apply. Referral may apply. |

**Te Kotahitanga E Mahi Kaha Trust**

FSD0004535 Last updated 17/07/2020

Social Work Support + Advocacy, Individual counselling, Community based programmes for youth, In school social mentoring, Alternative Education Programme, Information and Advice Services.

74 Guy Road Kaikohe 0405 admin@tkemkt.co.nz  8.30am - 4.30pm Monday to Friday.



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| (09) 405 2573 http://www.tkemkt.co.nz | All services free of charge. Referral may apply. |

**Te Maru O Tangata**

FSD0020772 Last updated 22/01/2021

Offers organisational capability mentoring including expertise in assisting Maori providers and NGO's. Please see service detail for more information.

9 Alderton Drive Kerikeri 0230



temaruotangata@gmail.com  24/7

|  |  |
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| (027) 454 3294 http://www.maru.co.nz | Some charges may apply. Referral may apply. |

**Te Ora Hou Northland Inc - Heartland Services**

FSD0007139 Last updated 13/08/2020

Heartland Services can help you arrange face-to-face meetings with any of the services that use our centre, identify and obtain any government forms you need and access government and community websites and publications.

13 Whaka Street Raumanga Whangarei 0110 mthompson@teorahou.org.nz  8.45am - 4.00pm, Monday and Friday. (09) 438 5556 8.45am - 4.30pm, Tuesday to Thursday. http://www.heartlandservices.govt.nz All services free of charge. No referral required.



**Te Ora Hou Northland Incorporated**

FSD0006042 Last updated 19/03/2021

Te Ora Hou Northland Inc. is a non-government, community based organisation that began in 1981 and is affiliated to a national body Te Ora Hou Aotearoa Inc. that has branches throughout New Zealand.

The work of Te Ora Hou was a response to common needs identified amongst mainly urban Mori and Pacific whnau for culturally appropriate approaches to holistic youth ministry and community building. The practical outworking of this is weekly after-school youth club programmes run by volunteer youth workers for ‘at-risk’ young people aged 13 to 17 years of age. These are complimented by small group mentoring relationships, home visits to parents and whnau, holiday programmes, local camps, kapa haka and noho marae.

Te Ora Hou also provide individual and whnau support through our social services team including teen dads and a supported residential home for teen parents and delivers education to children aged 0-5 years through its early learning centre, He Kaakano.

104 Corks Road Tikipunga Whangarei 0112



northland@teorahou.org.nz  8.45 – 4.30 pm Monday – Friday

(09) 438 5556 Some charges may apply. http://tohn.org.nz Referral may apply.

## Classification : FVSS

**Te Puna O Te Aroha - Maori Women's Refuge**

FSD0007641 Last updated 17/07/2020

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

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| --- | --- |
| Zonah.tpotawr@xtra.co.nz  (09) 437 2127 http://www.womensrefuge.org.nz    **Classification : FVSS**    **Te Rarawa Anga Mua** | Offices open 9am - 5pm  We also operate a 24hours crisis line Some charges may apply. No referral required. |
| FSD0004573 | Last updated 22/12/2020 |

Te Rarawa Anga Mua is a Kaupapa Maori service providing free services to any and all children, youth and their families regardless of ethnicity, within our service area.

16 Matthews Avenue Kaitaia 0410



admin@terarawa.co.nz  9.00am - 5.00pm Monday to Friday

|  |  |
| --- | --- |
| (09) 408 0141  http://www.terarawa.iwi.nz | All services free of charge. Referral may apply. |

## Classification : FVSS

**Te Roopu Kimiora - Whangarei**

FSD0022396 Last updated 12/04/2021

Child and youth Mental health service.

14 West End Avenue Wood Hill Whangarei 0110



(0800) 333 783  8:30 am - 4:30 pm

All services free of charge. No referral required.

**Te Runanga O Whaingaroa**

FSD0004574 Last updated 04/05/2021

Te Rnanga currently provides a wide range of services across social, health, education, housing, justice and information/advice services to all families/whnau in our service delivery area, including social work supports, financial capability, counselling, playcentre, health promotions, rheumatic fever, smoking cessation, road safety, Iwi resource management services, driver licensing, transitional housing, home repairs, positive parenting, Whnau Ora planning, pre-employment preparation and placement.

Cnr Waikare Avenue & SH10 Kaeo



admin@whaingaroa.iwi.nz  8:30am - 5:00pm Monday to Friday

(09) 405 0340 Some charges may apply. http://whaingaroa.iwi.nz Referral may apply.

## Classification : BFC, FVSS, THP

**Te Tuhua Whakapara Marae Oscar Program**

FSD0021823 Last updated 13/04/2021

Out of school (OSCAR approved) care and recreation. Holiday Program marae based over night camp.

 38 Puhipuhi Road Whangarei 0182

ngatihau1@gmail.com  1st or 2nd week of all school holidays. 3rd or 4th

(09) 433 9677 week of Jan

(022) 160 9074 Some charges may apply. http://www.facebook.com/tetuhuaholidayp No referral required. rogramwhakaparamarae/

## Classification : OSCAR

**Te Uri O Hau Tangata Development Ltd**

FSD0021003 Last updated 08/07/2020

Te Uri O Hau Tangata provides social support services to the wider Northern Kaipara area. We provide home based support to whanau and tamariki. Our practice framework is based upon traditional beliefs, principles and ways of being embedded within Te Ao Maori, while also being holistic and strengths based. Our primary focus is on tamariki as they are most precious to our hearts, while we also support and assist whanau to address issues/needs/concerns and encourage them in their pursuit of positive change.

6 Murdoch Street Dargaville Dargaville 0310



tmoriarty@uriohau.co.nz  We are open from Monday - Friday

|  |  |  |
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| (09) 459 7001 (022) 658 3123 http://www.uriohau.com      **The Fono Northland** | 8.30am - 5.00pm.  All services free of charge.  Referral may apply. |  |
| FSD0023207 |  | Last updated 01/10/2020 |

We offer the Pacific Whanau Ora service for families at our Kaikohe branch.

Te Hauora o Ngapuhi 113 Broadway Kaikohe Northland 0405



socialservices@thefono.org  Mon-Fri: 8.30am-5pm

(09) 405 2647 All services free of charge. http://www.thefono.org No referral required.

## Classification : PACIFIC

**The Northland Pacific Island Charitable Trust**

FSD0004562 Last updated 13/04/2021

We deliver health promotion and education to the Pacific Island People in Whangarei.

22 Rust Avenue Whangarei 0110



admin@falepasifika.co.nz  10am - 3pm Monday, Wednesday and Friday

(09) 430 2717 All services free of charge. https://www.facebook.com/pasifikanorth/ No referral required.

## Classification : PACIFIC

**The Salvation Army - Far North (Kaitaia)**

FSD0023576 Last updated 20/04/2021

Worship, community and welfare services of The Salvation Army

100 Commerce Street Kaitaia 0410



farnorth.corps@salvationarmy.org.nz  Monday - Friday 9am - 4pm

(09) 408 0795 Sunday 10am - 1pm

https://www.salvationarmy.org.nz/find- Some charges may apply. churchcentre/new- No referral required.

zealand/northland/kaitaia/far-north-kaitaiacorps

**The Salvation Army - Whangarei**

FSD0008257 Last updated 29/04/2021

Worship, community and welfare services of The Salvation Army

3-7 Aubrey Street Whangarei 0110



whangarei.corps@salvationarmy.org.nz  8pm-5pm

(09) 438 8335 Some charges may apply. http://salvationarmy.org.nz/centres/nz/nort No referral required. hland/whangarei/

**Tryphina House**

FSD0007642 Last updated 22/12/2020

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

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| --- | --- |
| tryphinas@tryphina.org.nz  (09) 437 6576  (0800) 733 843 REFUGE http://www.womensrefuge.org.nz    **Classification : FVSS**    **Victim Support - Far North** | 24 hour crisis line 0800 733 843 REFUGE Some charges may apply. No referral required. |
| FSD0015706 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Kaipara** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0015701 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victim Support - Mid North**

FSD0004546 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

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| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Whangarei** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0015705 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

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| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Volunteering Northland** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0024358 | Last updated 04/09/2020 |

Volunteering Northland provides a recruitment and referral service for volunteers and facilitates and enhances volunteering in general.

Local organisations and organisers of one-off community events that employ volunteers sign up at the volunteer centre and list their available opportunities for volunteers.

The opportunities are accessible online, at the centre, advertised in local media and promoted at public events. The volunteer centre matches potential volunteers with opportunities.

The volunteer centre supports and provides training for the volunteer coordinators, raising the

level of professionalism.

The centre provides advice, advocacy and recognition for the volunteer.

37 Bank Street Whangarei 0110



info@volunteeringnorthland.nz  Office hours Monday till Thursday, 9:30am to

|  |  |  |
| --- | --- | --- |
| (09) 945 4984 (0800) 865 268 http://volunteeringnorthland.nz      **Waipu Primary School** | 3pm  email and voice messages monitored outside | |
| office hours.  All services free of charge.  No referral required. |  |
| FSD0022196 |  | Last updated 25/03/2021 |

We run an OSCAR afterschool programme from 2.30pm through to 5.30pm.

6 Argyle Street Waipu 0510



cindy@wps.school.nz  Monday to Friday from 8am - 3pm

|  |  |
| --- | --- |
| (09) 432 0135 http://www.wps.school.nz/    **Classification : OSCAR** | Some charges may apply. No referral required. |

**Waitomo Papakainga Development Society**

FSD0004488 Last updated 17/01/2021

We provide care, youth services and various programmes for people in the community.

10 Bank Street Kaitaia 0410



waitomo.papakainga@xtra.co.nz  9.00am - 5.00pm Monday to Friday

(09) 408 0900 Some charges may apply. https://www.facebook.com/waitomopapak No referral required. ainga/

## Classification : FVSS, THP

**Whakawhiti Ora Pai**

FSD0024465 Last updated 26/11/2020

Whakawhiti Ora Pai is the most northern Primary Health and Social Service Provider with clinics situated in Te Hapua, Te Kao and Pukenui. Alongside our Nursing services and a GP 3 days a week we employ a Whanau Ora Kaiarahi (a registered social worker), Community Connector and Budgeter. We also have a small health promotion team and an addiction support kaimahi.

6652 Far North Road Te Kao 0484 errolm@wop.co.nz (09) 409 7880 http://wop.co.nz



**Whangarei After School Care Inc**

FSD0021416

Te Hapua

Mondays:1pm-3.30pm

Wednesday:10am-3.30pm

Fortnightly Thursday-10am-3.30pm

Te Kao

Mondays:1pm-5pm

Tuesday-Friday:8.30am-5pm

Pukenui

Mondays - 1pm-5pm Tuesday - Friday-8.30am-5pm All services free of charge. No referral required.

Last updated 30/09/2020

We have been established since 1997. We provide after school care at two schools: one being Whangarei Primary and the other St Francis Xavier.

We also provide a holiday programme based at Whangarei Primary for every term break.

 Whangarei Primary/ St Francis Xavier 153 Bank Street (Whg Primary one) Parrish Hall (St

Francis Xavier) Kensington Whangarei 0110

rapana7@xtra.co.nz  Whangarei Primary and St Francis Xavier are (027) 338 4634 open from 2.30pm to 5.30pm (09) 436 2004 Some charges may apply.

No referral required.

## Classification : OSCAR

**Whangarei Anglican Care Trust**

FSD0015065 Last updated 28/07/2020

Counselling & Budget Advice along with complimentary services of advocacy, crisis intervention, help in many forms or referral to more appropriate service. We also have a community seniors worker.

(Cnr Mill Rd & Deveron St) 1 Mill Road Regent Whangarei 0112



office2@whgcare.org.nz  Monday-Friday 9.00am - 5.00pm

(09) 437 6397 Some charges may apply. http://www.whgcare.org.nz No referral required.

## Classification : BFC

**Whangarei Aquatic Centre**

FSD0021840 Last updated 15/12/2020

Aquatic Centre with gym, swim school and school holiday programmes.

- Ewing Road Whangarei



(09) 430 4072  Aquatic Centre

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| http://www.clmnz.co.nz/whangarei/    **Classification : OSCAR** | Monday - Friday: 6am - 8pm  Saturday & Sunday: 8am - 6pm  Fitness Centre  Monday - Friday: 6am - 8pm Saturday and Sunday: 8am - 4pm Some charges may apply.  No referral required. |

**Whangarei Blue Light Ventures Inc**

FSD0015664 Last updated 21/04/2021

New Zealand Blue Light is a registered charity and community policing youth program that for over 30 years has run programs and activities for young people throughout New Zealand free from drugs, alcohol and violence. Blue Light works closely with the New Zealand Police to: Reduce youth crime; Build community partnerships; Build young peoples self esteem; Enhance community safety; and Build positive youth and police partnerships. Whangarei is one of 70 branches operating throughout the country.

|  |  |
| --- | --- |
| marnie@bluelight.co.nz  (09) 437 7593 (021) 064 2444 http://www.bluelight.co.nz | Mon - Fri  Some charges may apply.  No referral required. |

**Whangarei Local Council Website**

FSD0017728 Last updated 03/07/2020

Find council services and information online by clicking on the website link.

updates@familyservices.govt.nz  Online http://www.wdc.govt.nz/ All services free of charge.

No referral required.

**Whangarei Parents Centre**

FSD0007310 Last updated 12/01/2021

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

13a Te Mai Road Woodhill Whangarei 0110



whangarei@parentscentre.org.nz  Playgroup is run Monday & Friday mornings

(09) 438 3003 during school term.

http://www.parentscentre.org.nz/whangar

ei For details of upcoming courses please visit

www.parentscentre.org.nz/whangarei Some charges may apply. No referral required.

**Whangarei Rape Crisis**

FSD0004565 Last updated 09/11/2020

We provide 24 hour crisis support for victims of rape and work towards the elimination of rape and sexual violence against women and children. We welcome all Women to come and enjoy the space and add to the energies that promote self empowerment of all who utilise our services.

general@whangareirapecrisis.org.nz  Office open Monday to Friday, 9.00am - 3.00pm.

(09) 438 6221

(0800) 88 33 00 Christmas New year Office closed 20 December

2019 to 5 January 2020 inclusive

Crisis Line 24 Hours - 0800 88 33 00.

All services free of charge. No referral required.

## Classification : SHSS

**Whangaroa Health Services Trust**

FSD0024337 Last updated 27/08/2020

Whangaroa Health Services Trust provides a range of community services to the residents of the

Whangaroa Ward in the Far North. Our Activities include The Pa community Fitness Centre;

WHST community garden; Kauri Lodge age related residential care; and our Rural Health and Wellness Team that includes oral health, nurse practitioner, advocacy navigator and a physical fitness mentor.

180 Omaunu Road RD 2 Kaeo 0479



annette@whst.org.nz  Community Activities Monday to Friday 8.30am-

(09) 405 0355 4.30pm

http://whst.org.nz Kauri Lodge Aged Related Residential Care

Monday - Sunday 9.00am-5.00pm All services free of charge. No referral required.

**Whare Timatatanga Hou Ora Incorporated**

FSD0007639 Last updated 17/08/2020

Whare Timatatanga Hou Ora inc. supports women and children who are victims of domestic violence and abuse by providing a range of intervention services. These services include safe house accommodation, advocacy, domestic violence awareness programmes and legal support and advice. We also raise public awareness of violence against women and children and actively promote the prevention and elimination of violence towards anyone.

249 Commerce Street Kaitaia 0441



admin@wtho.org.nz  Services available 24/7

|  |  |
| --- | --- |
| (09) 408 2946  (0800) 733 843 REFUGE http://www.womensrefuge.org.nz | 24 hour crisis line 0800 733 843 REFUGE Some charges may apply.  No referral required. |

**WINGS INC (Women's International Newcomers Group Social)**

FSD0015377 Last updated 18/01/2021

We are a friendship network where we exchange traditions and knowledge, share settlement issues, build connections and create a sense of belonging in our community and provide support to women and their families.

Civic Arcade (upstairs) 37 Bank Street Whangarei 0110



wingsnz@hotmail.com  Monday, Tuesday, Wednesday - 10:00 am to

(09) 430 3221 2:00 pm

http://www.wingsnz.org.nz/ Thursday, Friday - 11:00 am to 2:00 pm Some charges may apply. No referral required.

**Work and Income - Dargaville Service Centre**

FSD0007878 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family. 68-72 Normanby Street Dargaville



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kaitaia Community Link**

FSD0007882 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Shops: 1,2 and 3. 28 North Park Kaitaia



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html#null No referral required.

**Work and Income - Kamo Community Link**

FSD0007881 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 424 Kamo Road Kamo

(0800) 559 009 open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kawakawa Community Link**

FSD0007883 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

62 Gillies Street Kawakawa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kerikeri Service Centre**

FSD0007884 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.  Keri Centre - Fairway Drive Kerikeri

(0800) 559 009 Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Northland Regional Office**

FSD0015263 Last updated 30/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd Floor 49 James Street Whangarei



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 9:30am - 5pm  All services free of charge.  No referral required. |

**Work and Income - Service Centre Kaikohe**

FSD0007879 Last updated 31/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 7 Memorial Avenue Kaikohe 0474

|  |  |
| --- | --- |
| kerry.tehaara-faleolo003@msd.govt.nz  (0800) 559 009 http://www.workandincome.govt.nz | Monday, Tuesday, Thursday, Friday 8:30am 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Whangarei Community Link**

FSD0007886 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Walton Plaza 4 Albert Street Whangarei 0110



(0800) 559 009  All services free of charge. https://www.workandincome.govt.nz/about No referral required.

-work-and-income/contact-us/find-aservice-centre/northland.html

# Family Violence

**Age Concern Kaitaia & Districts**

FSD0006661 Last updated 20/11/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

16 Commerce Street Kaitaia 0410



ageconcernkta@xtra.co.nz  Some charges may apply.

(09) 408 2997 No referral required.

(0800) 652 105 http://www.ageconcern.org.nz

## Classification : EARS

**Anneke Muijlwijk**

FSD0008353 Last updated 21/04/2021

I am contracted by the Family Court to provide Domestic Violence Programmes for children, supporting children who are affected by Domestic Violence. I can see individual children (age 4 till 17 yrs) or in siblings groups. The programmes consist of up to 10 sessions and contain art and craft based activities.

I am also a Family Dispute Resolution (FDR) Mediator and a Preparatory Counsellor to help separated families with a parenting plan that is in the best interest of the child(ren).

Karaka Cottage 7 Cooke Street Avenues Whangarei



anneke@annekem.co.nz  Available on weekdays, during normal working

(09) 438 1525 hours.

(027) 443 4484 All services free of charge. http://www.annekem.co.nz No referral required.

## Classification : FVSS

**Bay of Islands Counselling**

FSD0006082 Last updated 18/09/2020

Counselling - E.A.P. Family Court, Oranga Tamariki - Ministry for Children, Domestic violence programme. P.H.O, Work and Income referrals.

fazio@xtra.co.nz  Phone / message anytime. Appointments (027) 492 4371 Monday to Thursday 9am - 5pm by arrangement.

Venues: Kerikeri - Kingston House; Bayview Medical Centre- Paihia, Four Square Building Kawakawa.

Some charges may apply. Referral may apply.

**Bream Bay Community Support Trust**

FSD0004551 Last updated 13/08/2020

Family Violence Prevention Services, Education & Awareness, Whanau Support, Community Development.

9 Takutai Place Ruakaka



admin@bbtrust.org.nz  8am - 4pm, Monday to Friday.

(09) 432 7197 All services free of charge.

No referral required.

## Classification : FVSS

**Ellen Altshuler**

FSD0006066 Last updated 21/07/2020

I provide counselling with a brief, solution focused orientation to individuals and couples in the Whangarei area. I have trained in a wide variety of therapeutic styles over the last thirty years, but my primary orientation is action methods and Narrative therapy.

7 Cooke St Whangarei



ellen@ellenaltshuler.nz  Some charges may apply.

(027) 438 3844 No referral required. http://ellenaltshuler.nz/

**Family Works Whangarei**

FSD0003379 Last updated 27/04/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Genesis Centre 16 Mair Street Regent Whangarei 0112



admin.whangarei@fwn.org.nz  Monday - Friday

(09) 437 6729 8.30 am - 5.30 pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/whangarei Referral may apply.

**Far North Safer Communities Council**

FSD0022677 Last updated 11/03/2021

The FNSCC is responsible for a number of projects which contribute to a safer community and wellbeing, including OSCAR school holiday programmes.

Projects are managed by coordinators and volunteers.

Our vision: Supporting and Strengthening a Safer Community.

Our mission: Work collaboratively with key stakeholders to develop a safer supportive community.

Our values: To act with integrity, accountability, respect for cultural diversity and operate transparently.

FNSCC is an Incorporated Society and draws its members from Government, Community Agencies, Iwi, Not for Profit Organisations and Community Individuals. FNSCC comprises an executive committee and a number of advisory members. The executive members who have a diverse range of skills, all share a passion to reduce the incidents of offending in the Far North region.

Unit 4 5 Puckey Ave Kaitaia 0410



admin@buildingsafercommunities.co.nz  Hours 8.30 to 4.30 Monday to Friday

(09) 408 3030 Some charges may apply.

(0800) BE SAFE No referral required.

http://www.buildingsafercommunities.co.n z

## Classification : OSCAR, PACIFIC

**Jigsaw North Family Services - Manaaki Whanau**

FSD0006482 Last updated 26/03/2021

Jigsaw North Family Services provide practical and emotional support to more than 450 whnau/families, tangata/individuals and tamariki/children, in the wider Whangarei/Kaipara district, every year. Our mission is to awhi families through counselling, education, whnau support and whanaungatanga.

We offer a wrap-around service of counselling, social work and parenting education/therapeutic programs that allow whnau/families to be engaged with our services over a longer period of time.

Experience has shown us that wrap around service is often required to make sustained change, and through the delivery of our services in this way, we are more able to assist parents, with better skills and improved understanding of their child's needs.

Working with children, young people and families that are generally at a difficult or crisis point in their lives and at their most vulnerable, we offer all our services free of charge to remove one of the obstacles faced in accessing support.

25 Otaika Road Woodhill Whangarei 0110 contact@jigsawnorth.org.nz  8.30am - 5.00pm Monday to Friday.



(09) 438 8852 All services free of charge. http://www.jigsawnorth.org.nz No referral required.

**ManAlive-TaneOra. Whangarei, Tai Tokerau, Whangarei**

FSD0021295 Last updated 12/03/2021

'Awakening the unique spirit of Men, Youth, and Boys to build better Families and Communities'.

'Living without Violence', Non-Violence programmes.

Group Programmes and Counselling services in Kaitaia, Kaikohe, Kawakawa, Dargaville and Whangarei.

Approved Provider: we are accredited under the Social Sector Accreditation Standards

Member of National Network Stopping Violence Services, NZ.

5 Norfolk St Whangarei



info@manalive.org.nz  9:00am - 5:00pm Weekdays

|  |  |
| --- | --- |
| (09) 459 7930  (0800) TANE ORA  http://manalive.org.nz | (daytime and night Groups) Some charges may apply.  Referral may apply. |

**Maori Women's Welfare League - Whangarei**

FSD0004420 Last updated 18/10/2020

He Kete Aronui

Non profit agency, positive parenting skills, confident family functioning and relationships, learning & development opportunities for tamariki.

FGC Plans-Court and probation-Advocacy at WINZ-Housing-Doctors and Lawyers-Parenting programmes, Introduction to other services.

Referrals to other services-Whanau Learning programmes once per month.

KrissyL@mwwl.org.nz  9.00am - 5.00pm Monday to Friday (022) 085 7512 Varies out in the community each day.

All services free of charge. Referral may apply.

**Mauri Education and Social Services**

FSD0024351 Last updated 03/09/2020

"Mauri" has been providing kaupapa Mori education services to tamariki, whanau and kaiako in the Far North since Jan 2016. In 2018 we established "Mauri Ki Te Ao OSCAR Program" and "Mauri Social Services" to meet the need for continuity of care needed by our students/ whanau and kaiako; and also to address gap in services available to tane Mori.

Because Te Hiku has a predominantly Mori population, the fact that most are going through

Mainstream education and failing results in clear deficits of opportunity for whnau Mori as well as a low-skilled workforce/ high beneficiary rate. Our goal is to give every individual a solid grounding in kaupapa Mori education and care to improve the overall wellbeing of our community.

Mauri Education: Strength-based Education

Mauri Social Services: Better Individuals For A Better Community

33 Puckey Avenue Kaitaia 0410



ChevR.Mauri@gmail.com  6am-8pm

(021) 060 6170 Some charges may apply. https://www.facebook.com/MauriEducatio Referral may apply. nAndSocialServices

## Classification : FVSS, OSCAR

**Mid North Family Support**

FSD0004425 Last updated 07/08/2020

We deliver a free counselling service for tamariki, rangatahi, and whanau who have experienced sexual harm or family harm, in the Mid North community.

Kingston House 123 Hone Heke Road Kerikeri



info@midnorthfamilysupport.co.nz  Office attended: Monday to Friday 9am to 12

(09) 407 7511 noon. http://www.midnorthfamilysupport.co.nz All services free of charge. No referral required.

## Classification : SHSS

**Mid-North Women's Aid & Refuge**

FSD0007640 Last updated 12/01/2021

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

|  |  |
| --- | --- |
| info@midnorthrefuge.org.nz  (09) 401 1030  (0800) 733 843 REFUGE http://www.womensrefuge.org.nz | 24 hour crisis line 0800 733 843 REFUGE Some charges may apply.  No referral required. |

**Miriam Centre: Child Abuse Research & Treatment Trust**

FSD0017092 Last updated 11/03/2021

From Survive to Thrive.

We work to assist individuals, families whanau and communities to heal and to identify, face and address any issues or patterns underlying and sustaining the problem and to develop positive new compassionate nurturing & positive life direction.

Best life outcomes for children,young people, adults, Wahine & Tane, family whanau & community.

22 Mill Road Regent Whangarei 0112



miriam-centre@xtra.co.nz  9am - 7.30pm Monday to Friday

|  |  |
| --- | --- |
| (09) 437 6010crisis (09) 437 6010 http://miriamcentre.co.nz    **Classification : SHSS**    **Nancy Peterson Counselling** | plus  24 hour 7 day crisis service All services free of charge. No referral required. |
| FSD0020062 | Last updated 25/10/2020 |

Counselling Services - for 25 years. An eclectic specialised service. I am experienced in relationship repair and am ACC registered. I service a small population and the needs of the client. Experienced with anxiety and depression, panic disorder, grief, relationships and PTSD among others, use a mix of cognitive behavioural therapy and brain plasticity methods—and anything else in my kit that is useful.

33 Lake Road Kaitaia 0410



nancypeterson909@gmail.com  Wednesday to Saturday 11:00am to 5:00pm

|  |  |
| --- | --- |
| (09) 408 4825  (022) 050 6853 | Some charges may apply. No referral required. |

**Ngati Hine Health Trust**

FSD0004432 Last updated 05/02/2021

The Ngati Hine Health Trust provides health services through its provider arm, Hauora Whanui, social services through Whanau Whanui, and education and training through Matauranga Whanui. Firmly established in the mid north since 1994, the trust delivers both health and social services in Whangarei and the mid-north.

5 Walton Street Whangarei 0110



onair@ngatihinefm.co.nz  8.30am - 4.30pm Monday to Friday

(09) 430 2386 Some charges may apply.

(0800) 824 826 No referral required. http://nhht.co.nz/

## Classification : FVSS, THP

**Ngpuhi Iwi Social Services**

FSD0004539 Last updated 22/12/2020

Key service provider for Ngpuhi by Ngpuhi.

Also an accredited service provider by Oranga Tamariki - Ministry for Children, and have a strategic direction consisting of four key elements:

1. To re-orient services to fit within a Ngpuhitanga based model of care and support
2. Expanding prevention services within whnau, hap and takiw
3. Enhancing intervention services to encourage whnau involvement, empowerment andparticipation
4. Facilitating rehabilitation services to reconnect tamariki and taitamariki with their whnau, hap,marae and takiw

A future when Ngpuhi whnui are strong and secure, and no longer needing our services is something we look forward to.

We aim for our services to be mana enhancing for both the whnau receiving assistance and the

staff delivering them.

12 Marino Place Kaikohe 0405 niss@ngapuhi.org (09) 401 5548 http://www.ngapuhi.iwi.nz



## Classification : FVSS

8.30am - 5.00pm Monday to Friday. All services free of charge. Referral may apply.

**Otamatea Community Services**

FSD0004415 Last updated 04/08/2020

We are an organisation that offers assistance in the following areas: a Homebased Family

Support Service, Counselling for families and individuals with a fully qualified counsellor. A Parent Coach who works with individual parents or in small group sessions. We offer support to family's working through domestic violence issues who may be working on changing lifestyle patterns. We run a food bank for those in need which is well supported with our budgeting support service assisting to help people develop good financial skills. We honor the Seniors in our community once a month with a morning tea and fully cooked lunch with entertainment as well as Seniors Chocolate Bingo sessions on a monthly basis. As an agency we believe strongly in being in the community for the community.

155 Hurndall Street Maungaturoto 0520



reception@otamateacs.org.nz  9am - 4pm Monday to Friday. After hours

(09) 431 9080 message service. https://www.otamateacs.org.nz/ Koha/donation may apply.

Referral may apply.

## Classification : BFC, FVSS

**Ringa Atawhai Trust**

FSD0004544 Last updated 22/01/2021

We provide education, training, information and referrals pertaining to health needs.

mira.norris@icloud.com  Call anytime message service available.

(09) 430 3305 All services free of charge. http://www.facebook.com/RingaAtawhai No referral required.

**S.O.S Kaipara**

FSD0001441 Last updated 23/04/2021

Specialist Sexual & Family Violence Support Services.

We provide support, advocacy, crisis and family therapy counselling, refuge accommodation to survivors of sexual abuse and domestic violence. Education prevention programmes are provided

community wide.

158a Victoria Street Dargaville admin@soskaipara.co.nz (09) 439 6070 (0800) 338 844 http://www.soskaipara.com



## Classification : FVSS, SHSS

Office hours 9am to 3pm Monday to Friday Koha/donation may apply. No referral required.

**Sarah Stoddart Counselling LTd**

FSD0023829 Last updated 22/12/2020

Provide a large scope of counselling for addictions, truama, relationships issues.

21B Hone Heke Road Kerikeri 0230



sarah.stodds@orcon.net.nz  Monday to Friday

(027) 452 9993 8am to 5 pm

Some charges may apply. No referral required.

**Taumarere Counselling Services Inc**

FSD0004542 Last updated 13/07/2020

We provide a general counselling service for families, couples and individuals on a variety of issues.

Above 4 Square Store 4 Albert Street Kawakawa Northland 0210



alisonowen.tcs@gmail.com  Most times no-one is on site. Hence why, it is (0800) 456 999 important that you phone the 0800456999 to (027) 439 3551 make an appointment. Thank you. https://www.facebook.com/Taumarere- Some charges may apply.

Counselling-Services-Inc- No referral required. 101836521520476/

**Te Hau Awhiowhio o Otangarei Trust**

FSD0005856 Last updated 21/01/2021

Provision of Primary Health & GP Services

Social Services, Provides Financial Mentoring, Navigational Services, Advocacy, Counselling

Services, Whanau Support Sevices, Early

Puawai Puriri (Oscar approved school holiday programs).

165 William Jones Drive Otangarei Whangarei



contactus@otangarei.org  9am - 3pm weekdays (09) 437 0908 All services free of charge.

(0800) 120 916 clinic Referral may apply. http://www.otangarei.org/

## Classification : BFC, FVSS, OSCAR

**Te Kotahitanga E Mahi Kaha Trust**

FSD0004535 Last updated 17/07/2020

Social Work Support + Advocacy, Individual counselling, Community based programmes for youth, In school social mentoring, Alternative Education Programme, Information and Advice Services.

74 Guy Road Kaikohe 0405 admin@tkemkt.co.nz  8.30am - 4.30pm Monday to Friday.



|  |  |
| --- | --- |
| (09) 405 2573 http://www.tkemkt.co.nz | All services free of charge. Referral may apply. |

**Te Ora Hou Northland Incorporated**

FSD0006042 Last updated 19/03/2021

Te Ora Hou Northland Inc. is a non-government, community based organisation that began in 1981 and is affiliated to a national body Te Ora Hou Aotearoa Inc. that has branches throughout New Zealand.

The work of Te Ora Hou was a response to common needs identified amongst mainly urban Mori and Pacific whnau for culturally appropriate approaches to holistic youth ministry and community building. The practical outworking of this is weekly after-school youth club programmes run by volunteer youth workers for ‘at-risk’ young people aged 13 to 17 years of age. These are complimented by small group mentoring relationships, home visits to parents and whnau, holiday programmes, local camps, kapa haka and noho marae.

Te Ora Hou also provide individual and whnau support through our social services team including teen dads and a supported residential home for teen parents and delivers education to children aged 0-5 years through its early learning centre, He Kaakano.

104 Corks Road Tikipunga Whangarei 0112



northland@teorahou.org.nz  8.45 – 4.30 pm Monday – Friday

(09) 438 5556 Some charges may apply. http://tohn.org.nz Referral may apply.

## Classification : FVSS

**Te Puna O Te Aroha - Maori Women's Refuge**

FSD0007641 Last updated 17/07/2020

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

|  |  |
| --- | --- |
| Zonah.tpotawr@xtra.co.nz  (09) 437 2127 http://www.womensrefuge.org.nz    **Classification : FVSS**    **Te Rarawa Anga Mua** | Offices open 9am - 5pm  We also operate a 24hours crisis line Some charges may apply. No referral required. |
| FSD0004573 | Last updated 22/12/2020 |

Te Rarawa Anga Mua is a Kaupapa Maori service providing free services to any and all children, youth and their families regardless of ethnicity, within our service area.

16 Matthews Avenue Kaitaia 0410



admin@terarawa.co.nz  9.00am - 5.00pm Monday to Friday

|  |  |
| --- | --- |
| (09) 408 0141  http://www.terarawa.iwi.nz | All services free of charge. Referral may apply. |

## Classification : FVSS

**Te Runanga O Whaingaroa**

FSD0004574 Last updated 04/05/2021

Te Rnanga currently provides a wide range of services across social, health, education, housing, justice and information/advice services to all families/whnau in our service delivery area, including social work supports, financial capability, counselling, playcentre, health promotions, rheumatic fever, smoking cessation, road safety, Iwi resource management services, driver licensing, transitional housing, home repairs, positive parenting, Whnau Ora planning, pre-employment preparation and placement.

Cnr Waikare Avenue & SH10 Kaeo



admin@whaingaroa.iwi.nz  8:30am - 5:00pm Monday to Friday

(09) 405 0340 Some charges may apply. http://whaingaroa.iwi.nz Referral may apply.

## Classification : BFC, FVSS, THP

**Te Uri O Hau Tangata Development Ltd**

FSD0021003 Last updated 08/07/2020

Te Uri O Hau Tangata provides social support services to the wider Northern Kaipara area. We provide home based support to whanau and tamariki. Our practice framework is based upon traditional beliefs, principles and ways of being embedded within Te Ao Maori, while also being holistic and strengths based. Our primary focus is on tamariki as they are most precious to our hearts, while we also support and assist whanau to address issues/needs/concerns and encourage them in their pursuit of positive change.

6 Murdoch Street Dargaville Dargaville 0310



tmoriarty@uriohau.co.nz  We are open from Monday - Friday

|  |  |
| --- | --- |
| (09) 459 7001 (022) 658 3123 http://www.uriohau.com | 8.30am - 5.00pm.  All services free of charge.  Referral may apply. |

**Tryphina House**

FSD0007642 Last updated 22/12/2020

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

|  |  |
| --- | --- |
| tryphinas@tryphina.org.nz  (09) 437 6576  (0800) 733 843 REFUGE http://www.womensrefuge.org.nz    **Classification : FVSS**    **Victim Support - Far North** | 24 hour crisis line 0800 733 843 REFUGE Some charges may apply. No referral required. |
| FSD0015706 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Kaipara** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0015701 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victim Support - Mid North**

FSD0004546 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Whangarei** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0015705 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Waitomo Papakainga Development Society**

FSD0004488 Last updated 17/01/2021

We provide care, youth services and various programmes for people in the community.

10 Bank Street Kaitaia 0410



waitomo.papakainga@xtra.co.nz  9.00am - 5.00pm Monday to Friday

(09) 408 0900 Some charges may apply. https://www.facebook.com/waitomopapak No referral required.

ainga/

## Classification : FVSS, THP

**Whangarei Rape Crisis**

FSD0004565 Last updated 09/11/2020

We provide 24 hour crisis support for victims of rape and work towards the elimination of rape and sexual violence against women and children. We welcome all Women to come and enjoy the space and add to the energies that promote self empowerment of all who utilise our services.

general@whangareirapecrisis.org.nz  Office open Monday to Friday, 9.00am - 3.00pm.

(09) 438 6221

(0800) 88 33 00 Christmas New year Office closed 20 December

2019 to 5 January 2020 inclusive

Crisis Line 24 Hours - 0800 88 33 00.

All services free of charge. No referral required.

## Classification : SHSS

**Whare Timatatanga Hou Ora Incorporated**

FSD0007639 Last updated 17/08/2020

Whare Timatatanga Hou Ora inc. supports women and children who are victims of domestic violence and abuse by providing a range of intervention services. These services include safe house accommodation, advocacy, domestic violence awareness programmes and legal support and advice. We also raise public awareness of violence against women and children and actively promote the prevention and elimination of violence towards anyone.

249 Commerce Street Kaitaia 0441



admin@wtho.org.nz  Services available 24/7

|  |  |
| --- | --- |
| (09) 408 2946  (0800) 733 843 REFUGE http://www.womensrefuge.org.nz | 24 hour crisis line 0800 733 843 REFUGE Some charges may apply.  No referral required. |

# Health

**Access - Whangarei ( Main regional office )**

FSD0004390 Last updated 21/08/2020

Access is one of New Zealand's leading healthcare providers, specialising in home-based healthcare and support. We work with the Ministry of Health, DHB and ACC, among others, to support 20,000 people nationwide to live independently in their own homes.

8 Okara Drive Whangarei 0110



info@access.org.nz  Office hours 8:30am - 4:30pm

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| (09) 430 4794 (0800) 284 663 http://www.access.org.nz | 24 hour telephone answering service available, call 0800 AT HOME (0800 284 663).  All services free of charge.  Referral may apply. |

**Age Concern Kaitaia & Districts**

FSD0006661 Last updated 20/11/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

16 Commerce Street Kaitaia 0410



ageconcernkta@xtra.co.nz  Some charges may apply.

(09) 408 2997 No referral required.

(0800) 652 105 http://www.ageconcern.org.nz

## Classification : EARS

**Alzheimers Society Northland - Kaitaia**

FSD0008275 Last updated 21/07/2020

Alzheimers New Zealand represents people with dementia, their carers and families, through advocacy, raising public awareness and providing information.

12 Puckey Avenue Kaitaia 0410 northland@alzheimers.org.nz 



(09) 408 1123 (027) 442 7258 http://www.alzheimers.org.nz/ 8-00 am 4-30 pm

Monday - Thursday

All services free of charge. No referral required.

**Alzheimers Society Northland - Kerikeri**

FSD0006734 Last updated 28/08/2020

Alzheimers New Zealand represents people with dementia, their carers and families, through advocacy, raising public awareness and providing information.

5 Maeranui Drive Kerikeri 0293 northland@alzheimers.org.nz  Monday, Tuesday, Wednesday, Thursday 9 a.m.



(09) 407 3010 to 3 p.m.

(0800) 004 001 Carer Support Group first Wednesday of every

http://www.alzheimers.org.nz/northland month, 10 a.m till 12 p.m. at St John Hall, 357

Kerikeri Road, Kerikeri All services free of charge. No referral required.

**Alzheimers Society Northland - Whangarei**

FSD0006733 Last updated 28/08/2020

To support patients, families, whanau and friends affected by Alzheimers disease and/or related disorders

112 Corks Road Tikipunga Whangarei 0112



northland@alzheimers.org.nz  Monday to Friday 8.00 - 4.00

(0800) 004 001 Some charges may apply.

(09) 438 7771 Referral may apply.

http://www.alzheimersnorthland.org.nz/

**Arthritis New Zealand - Far North**

FSD0006751 Last updated 02/03/2021

Arthritis New Zealand is a positive, vibrant organisation committed to 'enabling a better quality of life' for people with arthritis through support services, education, self management programmes, lobbying, and research funding.

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| info@arthritis.org.nz (0800) 663 463 http://www.arthritis.org.nz | Some charges may apply. No referral required. |

**Arthritis New Zealand - Whangarei**

FSD0006750 Last updated 02/03/2021

Arthritis New Zealand is a positive, vibrant organisation committed to 'enabling a better quality of life' for people with arthritis through support services, education, self management programmes, lobbying, and research funding.

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| info@arthritis.org.nz (0800) 663 463 http://www.arthritis.org.nz | Some charges may apply. No referral required. |

**Bream Bay Community Support Trust**

FSD0004551 Last updated 13/08/2020

Family Violence Prevention Services, Education & Awareness, Whanau Support, Community Development.

9 Takutai Place Ruakaka



admin@bbtrust.org.nz  8am - 4pm, Monday to Friday.

(09) 432 7197 All services free of charge.

No referral required.

## Classification : FVSS

**Bupa Rehabilitation - Whangarei**

FSD0004507 Last updated 02/07/2020

Our teams of occupational therapists, physiotherapists, nurses, clinical psychologists and speech language therapists offer a collaborative, interdisciplinary approach combined with high levels of experience, skill and expertise.

1 Whangarei Heads Road Whangarei



pamela.vette@bupa.co.nz  8.30am - 4.30pm Monday to Friday

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| (09) 971 9565 (0800) 00 42 76 http://www.bupa.co.nz/Rehab.aspx | Some charges may apply. No referral required. |

**Cancer Society of NZ - Auckland/Northland Division - Northland**

**Office**

FSD0004389 Last updated 03/05/2021

Support to any person with cancer or those supporting someone with cancer. Information on cancer risk reduction. Cancer prevention through health promotion.

Daffodil House 73 Kamo Road Whangarei 0112 northland@akcansoc.org.nz  9.00- 4.00pm Monday to Friday.



(09) 437 5593 All services free of charge. http://www.cancernz.org.nz/ No referral required.

**Child Health Centre**

FSD0004391 Last updated 12/10/2020

Community and centre based intervention service for children (0-15 yrs) with health and developmental needs.

Car Park 16, Whangarei Hospital - Hospital Road Maunu Whangarei yvonne.hunter@northlanddhb.org.nz  8.00am-4.30pm Monday to Friday



(021) 376 830 All services free of charge.

Referral may apply.

**Community Assessment and Rehabilitation Services (CARS)**

FSD0004393 Last updated 17/06/2020

We are interdisciplinary teams who provide home based and goal focused rehabilitation to clients who have had a health event which has left them with a disability.

3rd floor Maunu House 151 Maunu Road Whangarei 0148



cars@northlanddhb.org.nz  Monday to Friday, 8am-4:30pm

(09) 430 4131 All services free of charge. (0800) 888 890 Referral may apply.

**Cystic Fibrosis New Zealand - Northland**

FSD0001415 Last updated 24/07/2020

Providing support and education for people with Cystic Fibrosis and their families.

mike.janet.webb@xtra.co.nz  Some charges may apply.

(09) 435 0710 No referral required.

(029) 773 1398 http://www.cfnz.org.nz

**District Nursing Services Whangarei - Northland District Health**

**Board**

FSD0004408 Last updated 21/10/2020

We provide a home-based health service.

Level 2, Maunu House, Whangarei Hospital Campus - Maunu Road Whangarei districtnursing@northlanddhb.org.nz  8.00am - 4.30pm, 7 days a week



(09) 430 4101 All services free of charge. http://www.northlanddhb.org.nz No referral required.

**Emerge Aotearoa - Northland**

FSD0004520 Last updated 19/03/2021

Provide residential rehabilitation services, community support, child & youth, activity based day programmes, Maternal mental health services and Emergency Housing.

39 Norfolk Street Regent Whangarei 0112 info@emergeaotearoa.org.nz  Office hours 8am - 5pm Monday to Friday.



(09) 470 3530 All services free of charge. http://www.emergeaotearoa.org.nz/ Referral may apply.

## Classification : THP

**Epilepsy Association of New Zealand Northland Branch**

FSD0007010 Last updated 03/12/2020

Epilepsy can affect anyone at anytime. Epilepsy New Zealand works to promote the welfare and interests of people, and their family/whanau, with epilepsy and to increase public awareness.

71 Bank Street Whangarei 0110



northland@epilepsy.org.nz  Please phone 0800 EPILEPSY to arrange an

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| (09) 438 5498  (0800) EPILEPSY http://www.epilepsy.org.nz | appointment with your local Educator.  All services free of charge.  No referral required. |

**Family Planning Clinic - Whangarei**

FSD0007041 Last updated 14/09/2020

Family Planning works to promote a positive view of sexuality and to enable people to make informed choices about their sexual and reproductive health and well-being.

 Laurie Hall Carpark 1A Robert Street Whangarei

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| (09) 438 1986 (0800) 372 546 http://www.familyplanning.org.nz | Drop-in clinics are available each week day.  Whangarei Clinic is open until 7pm every  Thursday night. Clinics are first in, first seen. If you don’t have time to wait, make an appointment by call Some charges may apply.  No referral required. |

**Far North Community Hospice**

FSD0004363 Last updated 14/12/2020

Far North Community Hospice is the only Palliative Care specialist provider in the very Far North, covering the area from Cape Reinga to Mangamuka. The palliative care team are community based, providing symptom management, and bereavement support, counselling for patients and or family/ whanau, a Life Review service (where your can record your story) and some loan equipment. Volunteer training given to volunteers wishing to interact with patients or at the Take 2 Hospice Shop.

Far North Community Hospice is affiliated to Hospice NZ and connects with their philosophy, Affirms Life. Recognises dying as a normal process, and neither hastens nor postpones death.

Helps Patients and Families to obtain a degree of preparation for death that is satisfactory to them.

Our service is available in a culturally appropriate manner and is based on need.

58A Matthews Avenue Kaitaia 0410



admin@fnpacc.org.nz  Office hours are from 8 am-3.30 pm, Monday to

(09) 408 0092 Friday. Nurses are available by phone 24 hours

a day, 7 days a week.

All services free of charge. No referral required.

**Far North Safer Communities Council**

FSD0022677 Last updated 11/03/2021

The FNSCC is responsible for a number of projects which contribute to a safer community and wellbeing, including OSCAR school holiday programmes.

Projects are managed by coordinators and volunteers.

Our vision: Supporting and Strengthening a Safer Community.

Our mission: Work collaboratively with key stakeholders to develop a safer supportive community.

Our values: To act with integrity, accountability, respect for cultural diversity and operate transparently.

FNSCC is an Incorporated Society and draws its members from Government, Community Agencies, Iwi, Not for Profit Organisations and Community Individuals. FNSCC comprises an executive committee and a number of advisory members. The executive members who have a diverse range of skills, all share a passion to reduce the incidents of offending in the Far North region.

Unit 4 5 Puckey Ave Kaitaia 0410



admin@buildingsafercommunities.co.nz  Hours 8.30 to 4.30 Monday to Friday

(09) 408 3030 Some charges may apply.

(0800) BE SAFE No referral required.

http://www.buildingsafercommunities.co.n z

## Classification : OSCAR, PACIFIC

**Hauora Whanui - Kawakawa**

FSD0004403 Last updated 12/02/2021

Hauora Whanui covers Community Nursing, Tupuna Waiora/Mental Health, Drug and Alcohol Services, Dental, Whakatairanga Hauora (Health Promotion), Outreach GP Clinics and Disability Support Services.

2/4 Rayner Street Kawakawa 0210



recep@nhht.co.nz  8.30am - 5.00pm Monday to Friday

(09) 404 1551 All services free of charge.

(0800) 200 562 No referral required. http://nhht.co.nz/

**Heart Foundation - Northland branch**

FSD0006467 Last updated 09/11/2020

The Heart Foundation is New Zealand’s heart charity, leading the fight against heart disease - our country’s single biggest killer. We fund innovative heart research and specialist training for cardiologists, support people (and their families) living with heart disease and provide educational programmes that promote heart-healthy living. heartfoundation.org.nz

Level 1 25 Rathborne Street Whangarei 0140 abia@heartfoundation.org.nz  All services free of charge.



(09) 459 6518 No referral required. http://www.heartfoundation.org.nz/

**Home Support North Charitable Trust**

FSD0001421 Last updated 19/11/2020

We are funded by the Ministry of Health and Northland District Health Board to provide homebased care and support for older and disabled people, as well as to those recovering from an accident or hospital stay.

7a First Ave Whangarei 0110



officewhg@homesupport.co.nz  8.30am - 4.30 pm Monday to Friday

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| --- | --- |
| (09) 430 2090  (0800) 832 383 out of area http://www.homesupport.co.nz      **Hospice Kaipara Inc** | Emergency After Hours contact for all Offices  0800 11 22 10  All services free of charge. Referral may apply. |
| FSD0004416 | Last updated 22/04/2021 |

Hospice Kaipara provides palliative care and support to people who have a life limiting illness. “Our aim is to help people make the most of their lives; to live every moment in whatever way is important to them” (Hospice New Zealand).

 Community Health Services, Dargaville Hospital - Awakino Road Dargaville

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| office@hospicekaipara.org.nz  (09) 439 3330  (0800) 395 467      **Hospice Mid-Northland** | Office hours are Mon-Fri, 8am-4.30pm. A  Hospice nurse is available during these hours for phone support or home visiting. For after hours phone support ring 0800 395 467 or contact local GP service.  All services free of charge. Referral may apply. |
| FSD0004410 | Last updated 16/11/2020 |

Specialist palliative care for those diagnosed with a life-limiting illness as well as care and support for their family/whanau.

464 Kerikeri Road Kerikeri 0293



info@hospicemn.org.nz  Monday - Friday 8.30 am to 4.30 pm. On call

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| (09) 407 7799 https://www.hospicemn.org.nz/      **Linking Hands Inc** | service 24/7.  All services free of charge.  No referral required. |  |
| FSD0004419 |  | Last updated 19/03/2021 |

Health Shuttle Services: meeting the health needs of the community.

131 Hurndall Street Maungaturoto 0520



linkinghands@xtra.co.nz  Office open 10am-4pm Monday-Friday.

(09) 431 8969 Also have vehicles running out of Bream Bay

(09) 4315906 Bruce and Mangawhai. http://www.linkinghands.co.nz Koha/donation may apply.

No referral required.

**Mental Health Line - Northland District Health Board**

FSD0022934 Last updated 19/04/2021

For people who are experiencing a mental health crisis and are considered a danger to themselves or others. People who believe they require assistance from Mental Health and Addiction Service after normal working hours can call 0800 223 371

(0800) 223 371  Weekends and after hours. During normal

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| https://www.healthpoint.co.nz/public/ment al-health-specialty/northland-dhb-mentalhealth/      **Mid North Family Support** | hours, contact General Adult Community Mental  Health services  All services free of charge. No referral required. |
| FSD0004425 | Last updated 07/08/2020 |

We deliver a free counselling service for tamariki, rangatahi, and whanau who have experienced sexual harm or family harm, in the Mid North community.

Kingston House 123 Hone Heke Road Kerikeri



info@midnorthfamilysupport.co.nz  Office attended: Monday to Friday 9am to 12

(09) 407 7511 noon. http://www.midnorthfamilysupport.co.nz All services free of charge. No referral required.

## Classification : SHSS

**Momentum Health**

FSD0020769 Last updated 13/07/2020

Momentum Health provides Vocational Rehabilitation Services in the Whangarei Area.

ben@momentumhealth.co.nz  Monday - Friday

(027) 534 4227 08.00 - 17.00

Some charges may apply. No referral required.

**Multiple Sclerosis Society Inc. - Northland**

FSD0007215 Last updated 22/03/2021

The Northland Multiple Sclerosis Society is a non-profit organisation that provides on-going support, education and advocacy for people with MS and their support networks. It also aims to educate the general public, employers and health professionals about MS and to actively encourage on-going medical research.

Suite 6 71 Bank Street Whangarei 0110



nthlndms@xtra.co.nz  Monday & Tuesday 9.00am - 2.30pm (09) 438 3945 Wednesday 9.00 to 12noon (office hours)

(027) 539 9883 Field officer available anytime on the cell phone https://tiaho.org.nz/tiaho\_support/northlan number provided.

d-multiple-sclerosis-society-inc/ All services free of charge. No referral required.

**Needs Assessment Service - Community Assessment and Rehabilitation Service, Northland Health**

FSD0004429 Last updated 07/04/2021

We provide Needs Assessment and Co-ordination of services for people over 65 who have a long term disability.

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| cars@northlanddhb.org.nz  (09) 430 4131  (0800) 888 890 | Monday to Friday, 8am to 4.30pm. Closed on public holidays.  Some charges may apply.  No referral required. |

**Neurofibromatosis Association of NZ**

FSD0003877 Last updated 25/09/2020

Support for people who have Neurofibromatosis (NF). NF1 and NF2, NF can be stressful for those affected and family. Some may experience social isolation, loneliness and uncertainty about possible future complications of the disorder. There is currently no effective drug treatment for NF.

The NFNZ is there for you. We will try to give you the best information for New Zealand.

We help families and friends with easy understanding information. Often schools and caregivers ask for the families.

Call anytime.

23 Waimahanga Road Onerahi Whangarei



mrbrain@xtra.co.nz  24hrs

(09) 436 5211 All services free of charge.

(027) 473 9543 No referral required. http://www.nfnz.org.nz

**Ngati Hine Health Trust**

FSD0004432 Last updated 05/02/2021

The Ngati Hine Health Trust provides health services through its provider arm, Hauora Whanui, social services through Whanau Whanui, and education and training through Matauranga Whanui. Firmly established in the mid north since 1994, the trust delivers both health and social services in Whangarei and the mid-north.

5 Walton Street Whangarei 0110



onair@ngatihinefm.co.nz  8.30am - 4.30pm Monday to Friday

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| (09) 430 2386  (0800) 824 826 http://nhht.co.nz/    **Classification : FVSS, THP**    **North Haven Hospice** | Some charges may apply. No referral required. |
| FSD0004411 | Last updated 30/03/2021 |

At North Haven Hospice we provide palliative care for those in our community who have a life limiting illness. Our specialized team works in partnership with a patient and their family to provide the necessary care and support to enable the best quality of life possible.

Most of our palliative care takes place in our community where our teams, who have specialist knowledge and skills, work closely with other health professionals to ensure that patients and their families receive complete care which embraces their medical, emotional, social and spiritual needs.

We also have a six bed In Patient Unit (IPU) that is available for patients who need our help for short periods of time.

As a centre of expertise for palliative care in Northland, we work closely with other hospices in Kaipara, Mid North and Kaitaia.

24A Takahe Street Tikipunga Whangarei admin@northhavenhospice.org.nz  Office hours 8am-4.30pm weekdays.



(09) 437 3355 Nurses station 24hrs / 7 days http://www.northhavenhospice.org.nz All services free of charge. Referral may apply.

**Parkinson's - Northland**

FSD0007362 Last updated 25/03/2021

Parkinson’s New Zealand provides support, education and information for people with Parkinson’s and Parkinsonism conditions, including their family, carers and health professionals.

Our team of Parkinson’s Nurses and Educators can provide home visits for personalised sessions. Parkinson’s New Zealand also has support groups for members for sharing their coping strategies, experiences, and is a chance to establish social networks.

Programmes for people with Parkinson’s can include some of the following: exercise, physiotherapy, hydrotherapy, and art or music therapy sessions.

(0800) 473 4636  Please make contact through our national office http://www.parkinsons.org.nz – Monday to Friday 8.30am – 5.00pm or via the

referral form on our website www.parkinsons.org.nz.

Some charges may apply. No referral required.

**Pawarenga Community Trust**

FSD0015297 Last updated 23/11/2020

Having Resources Services closer to hand. Access to phone, Fax, photocopier. Medication pick up. Documents Birth, Death, Marriage Certificates, Passport etc. 75 km to nearest town Kaitaia.

Training courses.

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| pawarengatrust@xtra.co.nz  (09) 409 5569 | 8.30 am - 4.30 pm. Monday to Thursday  9.30 am - 12.30 pm Friday All services free of charge.  No referral required. |

**Plunket - Northland Area Office**

FSD0007431 Last updated 17/11/2020

Plunket believes in supporting the development of healthy families. All families with children under age five are welcome to use Plunket services and more than ninety percent of New Zealand families choose to use Plunket to help them care for their young children.

22 Commerce Street Whangarei



northland.admin@plunket.org.nz  8.30am - 4.30am Monday to Friday

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| (09) 438 2508 (0800) 933 922 http://www.plunket.org.nz      **Plunket - Whangarei** | All services free of charge. No referral required. |
| FSD0005835 | Last updated 15/12/2020 |

Plunket aims to provide a caring, professional, well child and family / whanau health care service.

Plunket will offer information and support throughout a child's early years.

Plunket services are available free to NZ families with children from birth to the age of 5 years.

22 Commerce Street Whangarei 0110



(09) 438 2508  Monday to Friday 8:30am - 4:30pm (0800) 933 922 All services free of charge. http://www.plunket.org.nz No referral required.

**Public Health Northland - Te Tai Hapori Team**

FSD0004437 Last updated 14/01/2021

Services include Community Wellbeing Advisors- ,Healthy Housing, Kura & Marae, Public

Health Advisory Drug and Alcohol, Healthy Sports, Recreation and Active Spaces , Healthy Schools and Kohanga Reo , Healthy Retail & Workplaces , Healthy Youth

Tohora House, Level 1, Northland DHB, Carpark 15 - Hospital Road Maunu Whangarei 0148



Warren.Moetara@northlanddhb.org.nz  Normal working hours (special hours by

(09) 430 4100 arrangement)

http://www.northlanddhb.org.nz All services free of charge.

No referral required.

**Ringa Atawhai Trust**

FSD0004544 Last updated 22/01/2021

We provide education, training, information and referrals pertaining to health needs.

mira.norris@icloud.com  Call anytime message service available.

(09) 430 3305 All services free of charge. http://www.facebook.com/RingaAtawhai No referral required.

**Stand T Mia - Northern Region**

FSD0007822 Last updated 14/08/2020

Vision: A World Strong with Children.

Mission statement: To transform the lives of tamariki and whnau through healing trauma and restoring healthy, respectful and protective relationships so that they can thrive in their communities.

436 Maunu Road Maunu Whangarei 0110 northern@standforchildren.org.nz  Monday to Friday 8.00 am to 4.30 pm.



(04) 472 0101 All services free of charge. http://www.standforchildren.org.nz Referral may apply.

**Stroke Foundation of New Zealand (Northland)**

FSD0004528 Last updated 16/04/2021

Reducing effects and improving outcomes for people effected by stroke.

ALZ House 148 Corks Road Tikipunga Whangarei 0112



northern@stroke.org.nz  9.00am - 4.30pm, Monday to Thursday.

(0800) 459 954 All services free of charge. http://www.stroke.org.nz No referral required.

**Te Hauora o te Hiku o te Ika Trust**

FSD0004496 Last updated 01/02/2021

We endeavour to promote health services within the Tail of the Fish, so that its people may attain physical, spiritual and mental wellbeing, and that they might aspire to heights of leadership with dignity

49 Redan Road Kaitaia 0410



reception@tehikuhauora.nz  8 am - 5 pm Monday to Friday

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| (09) 408 4024 http://www.hauora.net.nz      **Te Rarawa Anga Mua** | Some charges may apply. No referral required. |
| FSD0004573 | Last updated 22/12/2020 |

Te Rarawa Anga Mua is a Kaupapa Maori service providing free services to any and all children, youth and their families regardless of ethnicity, within our service area.

16 Matthews Avenue Kaitaia 0410



admin@terarawa.co.nz  9.00am - 5.00pm Monday to Friday

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| (09) 408 0141 http://www.terarawa.iwi.nz    **Classification : FVSS** | All services free of charge. Referral may apply. |

**Te Runanga O Whaingaroa**

FSD0004574 Last updated 04/05/2021

Te Rnanga currently provides a wide range of services across social, health, education, housing, justice and information/advice services to all families/whnau in our service delivery area, including social work supports, financial capability, counselling, playcentre, health promotions, rheumatic fever, smoking cessation, road safety, Iwi resource management services, driver licensing, transitional housing, home repairs, positive parenting, Whnau Ora planning, pre-employment preparation and placement.

Cnr Waikare Avenue & SH10 Kaeo



admin@whaingaroa.iwi.nz  8:30am - 5:00pm Monday to Friday

(09) 405 0340 Some charges may apply. http://whaingaroa.iwi.nz Referral may apply.

## Classification : BFC, FVSS, THP

**The Northland Pacific Island Charitable Trust**

FSD0004562 Last updated 13/04/2021

We deliver health promotion and education to the Pacific Island People in Whangarei.

22 Rust Avenue Whangarei 0110



admin@falepasifika.co.nz  10am - 3pm Monday, Wednesday and Friday

(09) 430 2717 All services free of charge. https://www.facebook.com/pasifikanorth/ No referral required.

## Classification : PACIFIC

**Whangarei Blue Light Ventures Inc**

FSD0015664 Last updated 21/04/2021

New Zealand Blue Light is a registered charity and community policing youth program that for over 30 years has run programs and activities for young people throughout New Zealand free from drugs, alcohol and violence. Blue Light works closely with the New Zealand Police to: Reduce youth crime; Build community partnerships; Build young peoples self esteem; Enhance community safety; and Build positive youth and police partnerships. Whangarei is one of 70 branches operating throughout the country.

marnie@bluelight.co.nz  Mon - Fri

(09) 437 7593 Some charges may apply.

(021) 064 2444 No referral required. http://www.bluelight.co.nz

**Whangarei Parents Centre**

FSD0007310 Last updated 12/01/2021

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

13a Te Mai Road Woodhill Whangarei 0110



whangarei@parentscentre.org.nz  Playgroup is run Monday & Friday mornings

(09) 438 3003 during school term.

http://www.parentscentre.org.nz/whangar

ei For details of upcoming courses please visit

www.parentscentre.org.nz/whangarei Some charges may apply. No referral required.

**Whangaroa Health Services Trust**

FSD0024337 Last updated 27/08/2020

Whangaroa Health Services Trust provides a range of community services to the residents of the

Whangaroa Ward in the Far North. Our Activities include The Pa community Fitness Centre;

WHST community garden; Kauri Lodge age related residential care; and our Rural Health and Wellness Team that includes oral health, nurse practitioner, advocacy navigator and a physical fitness mentor.

180 Omaunu Road RD 2 Kaeo 0479



annette@whst.org.nz  Community Activities Monday to Friday 8.30am-

(09) 405 0355 4.30pm

http://whst.org.nz Kauri Lodge Aged Related Residential Care

Monday - Sunday 9.00am-5.00pm All services free of charge. No referral required.

# Legal / Civil Services

**Citizens Advice Bureau - Dargaville**

FSD0006844 Last updated 12/04/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

37 Hokianga Road Dargaville 0310



dargaville@cab.org.nz  Monday to Friday 10am - 1pm.

(09) 439 6100 Except for Public Holidays. http://www.cab.org.nz All services free of charge.

No referral required.

**Citizens Advice Bureau Far North**

FSD0006855 Last updated 08/12/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

Procter Library Building 6 Cobham Road Kerikeri



(09) 407 9829  Hours of Operation:

http://www.cab.org.nz Mon - Fri 9.30am - 3.30pm

All services free of charge. No referral required.

**Citizens Advice Bureau Whangarei**

FSD0006871 Last updated 11/01/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email, website, or in person.

Old Public Trust Building 69 Bank Street Whangarei 0110



cab.whangarei@gmail.com  Mon - Fri 9am - 4pm (09) 438 8046 All services free of charge.

(0800) 367 222 No referral required. http://www.cab.org.nz

**Kaitaia People's Centre - Nga Hoa Awhina Inc**

FSD0008272 Last updated 15/02/2021

Our objective is to work alongside people who are unsure about what to do, how to do it and together find the best solutions. We provide information and advice on NZ Laws, Family Court, Consumer Rights, WINZ, Employment, Human and Disability Rights and Maori Waitangi Tribunal information.

We offer personal fortnightly free legal clinics with our lawyers. When necessary our staff supports clients in out of office advocacy. We also provide free and confidential social services to anyone who may request them. Kaitaia People’s Centre is the only organisation in Kaitaia who offers free legal clinics. Our database is extensive and hugely informative and once again we are the only organisation who has such a database in the Far North area.

Old Museum Building 6 South Road Kaitaia 0410



kpckta@xtra.co.nz  Monday - Friday 9:00am - 2:30pm

(09) 408 3378 Some charges may apply. https://www.facebook.com/Kaitaia- No referral required. Peoples-Centre-704893326203598/

**Mid-North Women's Aid & Refuge**

FSD0007640 Last updated 12/01/2021

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an

emergency, please ring 111.

info@midnorthrefuge.org.nz (09) 401 1030 (0800) 733 843 REFUGE http://www.womensrefuge.org.nz

24 hour crisis line 0800 733 843 REFUGE Some charges may apply. No referral required.

**Northern Community Family Service**

FSD0019198 Last updated 23/12/2020

We provide a wraparound service. Our aim is to provide a helping hand by offering free Budgeting advice, financial capability mentoring and education, assistance with no asset and other Insolvency procedures, advocacy, whanau support. Social Service provider.

We are hear to listen to you. No problem too big or too insignificant.

Find us on Facebook.

Community Hub Baptist Church 43 Hobson Ave Kerikeri



budgetman@xtra.co.nz  8:30am to 1pm monday to friday and afternoons (09) 407 7800 by appointment. Mobile office coming soon to (09) 407 9650 other small towns across mid north.

All services free of charge. No referral required.

**One Double Five Whare Awhina Community House**

FSD0008259 Last updated 29/06/2020

We have a community house where all are welcome for a cuppa and chat. We provide a variety of social services - whanau support, legal advice, legal education; and specialise in community development. Our services are free but donations are much appreciated.

155 Kamo Road Kensington Whangarei 0112



155whare@155andtaitokeraulaw.org.nz  Monday to Thursday 9:00am - 4:00pm

(09) 437 0185 All services free of charge. http://www.whare.org.nz No referral required.

**Victim Support - Far North**

FSD0015706 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Kaipara** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0015701 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Mid North** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0004546 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victim Support - Whangarei**

FSD0015705 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

# Mental Health

**Arataki Ministries Ltd**

FSD0004380 Last updated 06/07/2020

Arataki provides one on one support to people with long term mental health problems in a 24 hour supervised home (6 clients) and to people in their own homes (143 clients) in the community.

See website (www.aratakimin.com) for more details and referral form.

5 Wolfe Street Regent Whangarei 0112



admin@aratakimin.co.nz  Generally during normal work hours - 8.30 to

(09) 430 3044 5.00. Outside hours by negotiation.

http://www.aratakimin.com/ Some charges may apply.

Referral may apply.

**Emerge Aotearoa - Northland**

FSD0004520 Last updated 19/03/2021

Provide residential rehabilitation services, community support, child & youth, activity based day programmes, Maternal mental health services and Emergency Housing.

39 Norfolk Street Regent Whangarei 0112 info@emergeaotearoa.org.nz  Office hours 8am - 5pm Monday to Friday.



(09) 470 3530 All services free of charge. http://www.emergeaotearoa.org.nz/ Referral may apply.

## Classification : THP

**Hokianga Health Enterprise Trust**

FSD0004510 Last updated 14/09/2020

Hokianga Health (or Hauora Hokianga) is a community organisation (NGO) providing a wide range of health services to the approximately 6,500 people who reside within an area defined by the geographic boundaries of the former Hokianga County Council. All of the services, including GP visits (for PHO members), are provided at no cost at the point of need.

163 Parnell Street Rawene lyn.foster@hokiangahealth.org.nz (09) 405 7709 http://www.hokiangahealth.org.nz



**Hospice Kaipara Inc**

FSD0004416

8.00am - 5.30pm Monday to Friday. 24 hour answer service available.

Koha/donation may apply. No referral required.

Last updated 22/04/2021

Hospice Kaipara provides palliative care and support to people who have a life limiting illness. “Our aim is to help people make the most of their lives; to live every moment in whatever way is important to them” (Hospice New Zealand).

Community Health Services, Dargaville Hospital - Awakino Road Dargaville office@hospicekaipara.org.nz  Office hours are Mon-Fri, 8am-4.30pm. A



(09) 439 3330 Hospice nurse is available during these hours for (0800) 395 467 phone support or home visiting. For after hours

phone support ring 0800 395 467 or contact local GP service.

All services free of charge. Referral may apply.

**Manaaki Kakano**

FSD0022397 Last updated 12/04/2021

Maternal and Infant Mental health.

14 West End Avenue Woodhill Whangarei 0110



(0800) 333 783  8:30 am - 4:30 pm

All services free of charge. No referral required.

**Mental Health Line - Northland District Health Board**

FSD0022934 Last updated 19/04/2021

For people who are experiencing a mental health crisis and are considered a danger to themselves or others. People who believe they require assistance from Mental Health and Addiction Service after normal working hours can call 0800 223 371

(0800) 223 371  Weekends and after hours. During normal

|  |  |
| --- | --- |
| https://www.healthpoint.co.nz/public/ment al-health-specialty/northland-dhb-mentalhealth/      **North Haven Hospice** | hours, contact General Adult Community Mental  Health services  All services free of charge. No referral required. |
| FSD0004411 | Last updated 30/03/2021 |

At North Haven Hospice we provide palliative care for those in our community who have a life limiting illness. Our specialized team works in partnership with a patient and their family to provide the necessary care and support to enable the best quality of life possible.

Most of our palliative care takes place in our community where our teams, who have specialist knowledge and skills, work closely with other health professionals to ensure that patients and their families receive complete care which embraces their medical, emotional, social and spiritual needs.

We also have a six bed In Patient Unit (IPU) that is available for patients who need our help for short periods of time.

As a centre of expertise for palliative care in Northland, we work closely with other hospices in Kaipara, Mid North and Kaitaia.

24A Takahe Street Tikipunga Whangarei admin@northhavenhospice.org.nz  Office hours 8am-4.30pm weekdays.



(09) 437 3355 Nurses station 24hrs / 7 days http://www.northhavenhospice.org.nz All services free of charge. Referral may apply.

**Te Hauora o te Hiku o te Ika Trust**

FSD0004496 Last updated 01/02/2021

We endeavour to promote health services within the Tail of the Fish, so that its people may attain physical, spiritual and mental wellbeing, and that they might aspire to heights of leadership with dignity

49 Redan Road Kaitaia 0410



reception@tehikuhauora.nz  8 am - 5 pm Monday to Friday

|  |  |
| --- | --- |
| (09) 408 4024 http://www.hauora.net.nz      **Te Mana Oranga Trust** | Some charges may apply. No referral required. |
| FSD0004497 | Last updated 14/09/2020 |

We provide 24 hour residential care for mental health clients. We also provide respite care for mental health clients. We are contacted to work with mental health clients in the community and in their homes.

88 North Road Kaitaia reg.te.mana@xtra.co.nz  Some charges may apply.



|  |  |
| --- | --- |
| (09) 408 1182  (09) 408 1135 | Referral may apply. |

**Te Roopu Kimiora - Northland Health - Child and Youth Mental**

**Health Services**

FSD0001432 Last updated 04/02/2021

Provides a mental health service for children, young people and their whanau.

Dargaville Hospital 77 Awakino Rd Dargaville



(09) 439 7149 ext 6724  Monday- Friday 8am-4:30pm

All services free of charge. No referral required.

**Te Roopu Kimiora - Whangarei**

FSD0022396 Last updated 12/04/2021

Child and youth Mental health service.

14 West End Avenue Wood Hill Whangarei 0110



(0800) 333 783  8:30 am - 4:30 pm

All services free of charge. No referral required.

**Te Runanga O Whaingaroa**

FSD0004574 Last updated 04/05/2021

Te Rnanga currently provides a wide range of services across social, health, education, housing, justice and information/advice services to all families/whnau in our service delivery area, including social work supports, financial capability, counselling, playcentre, health promotions, rheumatic fever, smoking cessation, road safety, Iwi resource management services, driver licensing, transitional housing, home repairs, positive parenting, Whnau Ora planning, pre-employment preparation and placement.

Cnr Waikare Avenue & SH10 Kaeo



admin@whaingaroa.iwi.nz  8:30am - 5:00pm Monday to Friday

(09) 405 0340 Some charges may apply. http://whaingaroa.iwi.nz Referral may apply.

## Classification : BFC, FVSS, THP

**Te Uri O Hau Tangata Development Ltd**

FSD0021003 Last updated 08/07/2020

Te Uri O Hau Tangata provides social support services to the wider Northern Kaipara area. We provide home based support to whanau and tamariki. Our practice framework is based upon traditional beliefs, principles and ways of being embedded within Te Ao Maori, while also being holistic and strengths based. Our primary focus is on tamariki as they are most precious to our hearts, while we also support and assist whanau to address issues/needs/concerns and encourage them in their pursuit of positive change.

6 Murdoch Street Dargaville Dargaville 0310



tmoriarty@uriohau.co.nz  We are open from Monday - Friday

(09) 459 7001 8.30am - 5.00pm.

(022) 658 3123 All services free of charge. http://www.uriohau.com Referral may apply.

**Yellow Brick Road Northland**

FSD0020177 Last updated 08/12/2020

We're Yellow Brick Road, a national organisation that specialises in providing support for whnau who have a loved one experiencing mental health challenges. We will walk alongside any family who needs support, knowledge, advocacy and empowerment as their loved one journeys towards mental wellbeing.

5 Rust Avenue Whangarei 0110



admin.auckland@yellowbrickroad.org.nz  8.30 am - 5 pm Monday to Friday

(0800) 732 825 All services free of charge.

(09) 378 9134 No referral required. https://yellowbrickroad.org.nz/

**Yellow Brick Road- Otahuhu**

FSD0021018 Last updated 08/12/2020

We're Yellow Brick Road, a national organisation that specialises in providing support for whnau who have a loved one experiencing mental health challenges. We will walk alongside any family who needs support, knowledge, advocacy and empowerment as their loved one journeys towards mental wellbeing.

492 Great South Road Otahuhu Auckland 1062



admin.auckland@yellowbrickroad.org.nz  Monday to Friday 8.30 am to 5 pm

(09) 378 9134 All services free of charge.

(0800) 732 825 No referral required. https://yellowbrickroad.org.nz/

# Older People

**Access - Whangarei ( Main regional office )**

FSD0004390 Last updated 21/08/2020

Access is one of New Zealand's leading healthcare providers, specialising in home-based healthcare and support. We work with the Ministry of Health, DHB and ACC, among others, to support 20,000 people nationwide to live independently in their own homes.

8 Okara Drive Whangarei 0110



info@access.org.nz  Office hours 8:30am - 4:30pm

|  |  |
| --- | --- |
| (09) 430 4794 (0800) 284 663 http://www.access.org.nz | 24 hour telephone answering service available, call 0800 AT HOME (0800 284 663).  All services free of charge.  Referral may apply. |

**Age Concern Kaitaia & Districts**

FSD0006661 Last updated 20/11/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

16 Commerce Street Kaitaia 0410



ageconcernkta@xtra.co.nz  Some charges may apply.

(09) 408 2997 No referral required.

(0800) 652 105 http://www.ageconcern.org.nz

## Classification : EARS

**Age Concern Mid-North Inc**

FSD0006658 Last updated 20/11/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

Kingston House 123 Hone Heke Road Kerikeri



juend@acmn.org.nz  Monday - Friday 9am-1pm

(09) 407 4474 Some charges may apply. http://www.ageconcern.org.nz No referral required.

**Age Concern Whangarei Incorporated**

FSD0006677 Last updated 19/10/2020

Mission Statement: -Promoting the rights and wellbeing of Older People and those who care for them.

Age Concern Whangarei Services

One does not have to be 65 years or older, nor be a member of Age Concern Whangarei to access any of these services, though your support is valued with membership, donations & bequests.

16 Manse Street Whangarei



info@ageconcernwhg.org.nz  Monday - Friday from 9am Office closes at 2pm

(09) 438 8043 but may shut earlier on occasion https://www.ageconcern.org.nz/ACNZPubl Some charges may apply. ic/Local\_Age\_Concerns/ACNZ\_Public/Aro No referral required. und\_NZ/Whangarei.aspx

**Alzheimers Society Northland - Kaitaia**

FSD0008275 Last updated 21/07/2020

Alzheimers New Zealand represents people with dementia, their carers and families, through advocacy, raising public awareness and providing information.

12 Puckey Avenue Kaitaia 0410 northland@alzheimers.org.nz 



(09) 408 1123 (027) 442 7258 http://www.alzheimers.org.nz/ 8-00 am 4-30 pm

Monday - Thursday

All services free of charge. No referral required.

**Alzheimers Society Northland - Whangarei**

FSD0006733 Last updated 28/08/2020

To support patients, families, whanau and friends affected by Alzheimers disease and/or related disorders

112 Corks Road Tikipunga Whangarei 0112



northland@alzheimers.org.nz  Monday to Friday 8.00 - 4.00

(0800) 004 001 Some charges may apply.

(09) 438 7771 Referral may apply.

http://www.alzheimersnorthland.org.nz/

**Far North Disabilities Resource Centre**

FSD0004492 Last updated 29/09/2020

We offer support services targeting people with disabilities, and their families.

4 Redan Road Kaitaia 0410



fndrc@xtra.co.nz  8.30am - 5.00pm Monday to Friday (09) 408 0867 All services free of charge.

No referral required.

**Linking Hands Inc**

FSD0004419 Last updated 19/03/2021

Health Shuttle Services: meeting the health needs of the community.

131 Hurndall Street Maungaturoto 0520



linkinghands@xtra.co.nz  Office open 10am-4pm Monday-Friday.

(09) 431 8969 Also have vehicles running out of Bream Bay

(09) 4315906 Bruce and Mangawhai. http://www.linkinghands.co.nz Koha/donation may apply.

No referral required.

**Needs Assessment Service - Community Assessment and Rehabilitation Service, Northland Health**

FSD0004429 Last updated 07/04/2021

We provide Needs Assessment and Co-ordination of services for people over 65 who have a long term disability.

|  |  |
| --- | --- |
| cars@northlanddhb.org.nz  (09) 430 4131  (0800) 888 890 | Monday to Friday, 8am to 4.30pm. Closed on public holidays.  Some charges may apply.  No referral required. |

**New Zealand Red Cross - Whangarei**

FSD0001428 Last updated 11/01/2021

The New Zealand Red Cross is part of the largest humanitarian movement in the world. It's mission is to improve the lives of vulnerable people by mobilising the power of humanity to enhance community resilience. We do this in peace time and times of disaster and need.

46 John Street Whangarei 0110



whangarei@redcross.org.nz  Open Monday to Friday 8.30-5pm

|  |  |
| --- | --- |
| (09) 438 3120 (0800) 733 276 http://www.redcross.org.nz | Some charges may apply. Referral may apply. |

**Ngapuhi Hokianga Ki Te Raki Inc Society**

FSD0004537 Last updated 22/03/2021

To be responsive to the needs and aspirations of our communities through appropriate and accessible education, information and support services

 78 Poieke Road RD 2 Okaihau 0476

|  |  |
| --- | --- |
| teraki1@xtra.co.nz  (021) 416 238  (021) 416 238    **Classification : OSCAR**    **North Haven Hospice** | 9am - 4pm Tues/Wednesday/Thursday Some charges may apply. No referral required. |
| FSD0004411 | Last updated 30/03/2021 |

At North Haven Hospice we provide palliative care for those in our community who have a life limiting illness. Our specialized team works in partnership with a patient and their family to provide the necessary care and support to enable the best quality of life possible.

Most of our palliative care takes place in our community where our teams, who have specialist knowledge and skills, work closely with other health professionals to ensure that patients and their families receive complete care which embraces their medical, emotional, social and spiritual needs.

We also have a six bed In Patient Unit (IPU) that is available for patients who need our help for short periods of time.

As a centre of expertise for palliative care in Northland, we work closely with other hospices in Kaipara, Mid North and Kaitaia.

24A Takahe Street Tikipunga Whangarei admin@northhavenhospice.org.nz  Office hours 8am-4.30pm weekdays.



(09) 437 3355 Nurses station 24hrs / 7 days http://www.northhavenhospice.org.nz All services free of charge. Referral may apply.

**NorthAble Matapuna Hauora**

FSD0001425 Last updated 08/03/2021

NorthAble has multiple services, including Needs Assessment and Service Co-ordination for Under 65s, an equipment store, disability information and advice, a community participation program, Encompass navigation service and VHN.

 40 John St Whangarei 0110

northable@northable.org.nz Open 9am-5pm Mon-Fri.

(0508) 637 200

(09) 430 0988 EQ+ Mon, Wed - Fri 8.30am - 5pm, Tue 10am -

http://www.northable.org.nz 5pm, Sat 9am - 12pm (except public holidays and long weekends).

All services free of charge. Referral may apply.

**Otamatea Community Services**

FSD0004415 Last updated 04/08/2020

We are an organisation that offers assistance in the following areas: a Homebased Family

Support Service, Counselling for families and individuals with a fully qualified counsellor. A Parent Coach who works with individual parents or in small group sessions. We offer support to family's working through domestic violence issues who may be working on changing lifestyle patterns. We run a food bank for those in need which is well supported with our budgeting support service assisting to help people develop good financial skills. We honor the Seniors in our community once a month with a morning tea and fully cooked lunch with entertainment as well as Seniors Chocolate Bingo sessions on a monthly basis. As an agency we believe strongly in being in the community for the community.

155 Hurndall Street Maungaturoto 0520



reception@otamateacs.org.nz  9am - 4pm Monday to Friday. After hours

(09) 431 9080 message service. https://www.otamateacs.org.nz/ Koha/donation may apply.

Referral may apply.

## Classification : BFC, FVSS

**SeniorNet Dargaville Inc.**

FSD0004568 Last updated 21/04/2021

SeniorNet enables older people to learn and be confident with new technology - computers, internet, social networking, Ipads, ebooks, Iphones etc.

 KCC Hall 38 Hokianga Road Dargaville 0310

|  |  |
| --- | --- |
| seniornet.dargaville@gmail.com  (09) 439 4452 (021) 1777886 http://www.seniornet.nz      **Te Hau Ora O Ngapuhi** | Tuesdays 10.00am to 2.00pm or By appointment for lessons  Some charges may apply. No referral required. |
| FSD0006122 | Last updated 31/07/2020 |

We are the Iwi hauora provider based in the main centre of Kaikohe. We deliver services to all age groups from Pepi to Kaumatua and Kuia within the boundaries of Te Whare Tapu o Ngapuhi.

We are an organisation commited to making our community safe, healthy and vibrant.

113 Broadway Kaikohe 0440 thoon.referrals@ngapuhi.org  8.30am - 5.00pm Monday - Friday.



|  |  |
| --- | --- |
| (09) 405 2647 http://tehauoraongapuhi.org    **Classification : THP**    **Te Runanga O Whaingaroa** | Some charges may apply. Referral may apply. |
| FSD0004574 | Last updated 04/05/2021 |

Te Rnanga currently provides a wide range of services across social, health, education, housing, justice and information/advice services to all families/whnau in our service delivery area, including social work supports, financial capability, counselling, playcentre, health promotions, rheumatic fever, smoking cessation, road safety, Iwi resource management services, driver licensing, transitional housing, home repairs, positive parenting, Whnau Ora planning, pre-employment preparation and placement.

Cnr Waikare Avenue & SH10 Kaeo



admin@whaingaroa.iwi.nz  8:30am - 5:00pm Monday to Friday

(09) 405 0340 Some charges may apply. http://whaingaroa.iwi.nz Referral may apply.

## Classification : BFC, FVSS, THP

**The Salvation Army - Far North (Kaitaia)**

FSD0023576 Last updated 20/04/2021

Worship, community and welfare services of The Salvation Army

100 Commerce Street Kaitaia 0410



farnorth.corps@salvationarmy.org.nz  Monday - Friday 9am - 4pm

(09) 408 0795 Sunday 10am - 1pm

https://www.salvationarmy.org.nz/find- Some charges may apply. churchcentre/new- No referral required.

zealand/northland/kaitaia/far-north-kaitaiacorps

**The Salvation Army - Whangarei**

FSD0008257 Last updated 29/04/2021

Worship, community and welfare services of The Salvation Army

3-7 Aubrey Street Whangarei 0110



whangarei.corps@salvationarmy.org.nz  8pm-5pm

(09) 438 8335 Some charges may apply. http://salvationarmy.org.nz/centres/nz/nort No referral required. hland/whangarei/

**Whangarei Anglican Care Trust**

FSD0015065 Last updated 28/07/2020

Counselling & Budget Advice along with complimentary services of advocacy, crisis intervention, help in many forms or referral to more appropriate service. We also have a community seniors worker.

(Cnr Mill Rd & Deveron St) 1 Mill Road Regent Whangarei 0112



office2@whgcare.org.nz  Monday-Friday 9.00am - 5.00pm

(09) 437 6397 Some charges may apply. http://www.whgcare.org.nz No referral required.

## Classification : BFC

**Work and Income - Dargaville Service Centre**

FSD0007878 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

68-72 Normanby Street Dargaville



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kaitaia Community Link**

FSD0007882 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Shops: 1,2 and 3. 28 North Park Kaitaia



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html#null No referral required.

**Work and Income - Kamo Community Link**

FSD0007881 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

424 Kamo Road Kamo



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kawakawa Community Link**

FSD0007883 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

62 Gillies Street Kawakawa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kerikeri Service Centre**

FSD0007884 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Keri Centre - Fairway Drive Kerikeri



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Northland Regional Office**

FSD0015263 Last updated 30/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd Floor 49 James Street Whangarei



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday

|  |  |
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| http://www.workandincome.govt.nz | 9:30am - 5pm  All services free of charge.  No referral required. |

**Work and Income - Service Centre Kaikohe**

FSD0007879 Last updated 31/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

7 Memorial Avenue Kaikohe 0474



kerry.tehaara-faleolo003@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Whangarei Community Link**

FSD0007886 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Walton Plaza 4 Albert Street Whangarei 0110



(0800) 559 009  All services free of charge. https://www.workandincome.govt.nz/about No referral required.

-work-and-income/contact-us/find-aservice-centre/northland.html

# Parents and Caregivers

**Age Concern Whangarei Incorporated**

FSD0006677 Last updated 19/10/2020

Mission Statement: -Promoting the rights and wellbeing of Older People and those who care for them.

Age Concern Whangarei Services

One does not have to be 65 years or older, nor be a member of Age Concern Whangarei to access any of these services, though your support is valued with membership, donations & bequests.

16 Manse Street Whangarei



info@ageconcernwhg.org.nz  Monday - Friday from 9am Office closes at 2pm

(09) 438 8043 but may shut earlier on occasion https://www.ageconcern.org.nz/ACNZPubl Some charges may apply. ic/Local\_Age\_Concerns/ACNZ\_Public/Aro No referral required. und\_NZ/Whangarei.aspx

**Back2Nature Childcare**

FSD0022735 Last updated 24/07/2020

Back2Nature is childcare with a difference

We are a HOME BASED childcare provider licensed by the Ministry of Education. All our quality Educators go through a comprehensive assessment and we ensure that they have a passion for care that takes into account parent's aspirations for their children.

Our programme and philosophy has a environmental centred belief that children learn best when spending time in nature. Research shows that children have excellent ready for school and life skills when nature is used as a tool for learning.

 31 Ogle Crescent Kamo Whangarei 0112

office@back2naturechildcare.co.nz (021) 212 8387 http://www.back2naturechildcare.co.nz

## Classification : OSCAR

**Bay of Islands Counselling**

FSD0006082

Childcare is available 7 Days (depending on

Educator spaces)

Some charges may apply. No referral required.

Last updated 18/09/2020

Counselling - E.A.P. Family Court, Oranga Tamariki - Ministry for Children, Domestic violence programme. P.H.O, Work and Income referrals.

fazio@xtra.co.nz  Phone / message anytime. Appointments (027) 492 4371 Monday to Thursday 9am - 5pm by arrangement.

Venues: Kerikeri - Kingston House; Bayview Medical Centre- Paihia, Four Square Building Kawakawa.

Some charges may apply. Referral may apply.

**Bay of Islands Waldorf Education Trust**

FSD0008356 Last updated 21/09/2020

We promote quality education, conscious parenting, a healthy family life and community support networks and workshops. Oromahoe Kindergarten began in June 2012 providing Steiner early childhood education for 2-6 year olds.

514F State Highway 10 Oromahoe 0472



info@oromahoekindergarten.co.nz  Monday - Friday 8:30am - 2:30pm

(09) 405 9336 Some charges may apply. http://www.oromahoekindergarten.co.nz No referral required.

**BeChange Behavioural Services**

FSD0023760 Last updated 23/04/2021

We believe in making life better for all children by empowering them, their families and professionals with meaningful behaviour change. Our team of Board Certified Behaviour Analysts, Registered Psychologists and Behaviour Technicians are passionate about helping parents and educators overcome all kinds of behavioural and developmental challenges.

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| info@bechange.co.nz (021) 022 08341 http://www.bechange.co.nz | Monday to Friday - 9am to 5pm Some charges may apply.  No referral required. |

**Before Six Early Learning Education Centre**

FSD0022953 Last updated 24/10/2020

Before Six is a licensed full-day childcare centre providing quality care and education for children from babies to 6 years of age. We are licensed for up to 50 children, including up to and including 15 under 2s.

Babies and children up to the age of two have a separate programme in the Pohutukawa room and outdoor play area. Older children are in the Kauri room. The Pohutukawa and Kauri rooms and the playground are designed so that younger children can communicate with and sometimes join their older friends and siblings. We also have a fantastic outside space next door for forest school.

2 Pearson Street Mangawhai 0505



learn@beforesixchildcare.co.nz  Monday to Friday 8am to 5pm

|  |  |
| --- | --- |
| (09) 431 4012  (021) 402 648 http://www.beforesixchildcare.co.nz      **Beststart Pipiwai Road** | Some charges may apply. No referral required. |
| FSD0022560 | Last updated 07/12/2020 |

Early Childhood Education. ABC Pipiwai Road is a beautiful centre that provides a stimulating and inclusive learning environment for our young children. We have a well-resourced playground and focus on the importance of learning through play. We encourage children to be respectful, sensitive, and thoughtful towards each other and their natural environment.

18 Pipiwai Road Kamo Whangarei 0176



pipiwai@best-start.org  Monday - Friday (09) 435 3234 7.30am to 5.30pm

http://www.best-start.org/ Some charges may apply.

No referral required.

**Bream Bay Community Support Trust**

FSD0004551 Last updated 13/08/2020

Family Violence Prevention Services, Education & Awareness, Whanau Support, Community Development.

9 Takutai Place Ruakaka admin@bbtrust.org.nz  8am - 4pm, Monday to Friday.



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| (09) 432 7197    **Classification : FVSS** | All services free of charge. No referral required. |

**Cornerstone Childrens - Dargaville**

FSD0024544 Last updated 09/04/2021

We are an approved Oscar Service that provides after school care and holiday program care for children aged 5 - 13 year old's. Our operation hours are from 3pm - 6pm Monday to Friday (school term) and 8am - 6pm (school holidays). We are Ministry of Social Development approved therefore families who enrol at our service can apply for Government assistance through Oscar Winz Subsidy.

We are located at the Dargaville Primary school hall along Hokianga Road. You can find out more information about our service through our website .... www.cornerstonechildren.co.nz

 18 Hokianga Road Dargaville 0310

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| admin@cornerstonechildren.co.nz  (027) 352 2871 http://www.cornerstonechildren.co.nz    **Classification : OSCAR**    **Dyslexia PLUS Inc**  FSD0007482 | Monday to Friday - 3pm - 6pm (school term).  Monday to Friday - 8am - 6pm (during the school | |
| holidays)  Some charges may apply.  No referral required. | Last updated 25/02/2021 |
| We provide help for people with specific learning disabilities and/or Dyslexia. | |

71 Bank Street Whangarei 0110



admin@dyslexiaplus.org.nz  Tuesdays 11am- 1 pm

|  |  |  |
| --- | --- | --- |
| (09) 430 0693 http://www.dyslexiaplus.org.nz/      **Extreme Kids** | Thursdays 11am - 1 pm  During Term time  Some charges may apply.  No referral required. |  |
| FSD0024352 |  | Last updated 04/09/2020 |

Extreme Kids is an OSCAR program. We cater for before school, after school and Holiday Programs. We also offer a drop off and pick up from School (to be discussed).

2 Reyburn Street Whangarei 0110



tony@esportsgamingwhangarei.co.nz  Monday to Friday, 7am to 9.30 am (School Drop

(021) 185 0320 Off) 2.30pm (School Pick up) to 6pm (021) 161 6133 Some charges may apply. https://www.esportsgamingwhangarei.co. No referral required. nz/extreme-kids

## Classification : OSCAR

**Family Planning Clinic - Whangarei**

FSD0007041 Last updated 14/09/2020

Family Planning works to promote a positive view of sexuality and to enable people to make informed choices about their sexual and reproductive health and well-being.

Laurie Hall Carpark 1A Robert Street Whangarei



(09) 438 1986  Drop-in clinics are available each week day.

(0800) 372 546 Whangarei Clinic is open until 7pm every

http://www.familyplanning.org.nz Thursday night. Clinics are first in, first seen. If

you don’t have time to wait, make an appointment by call Some charges may apply. No referral required.

**Family Works Whangarei**

FSD0003379 Last updated 27/04/2021

Family Works Northern builds strong families that learn, grow and thrive. Our social services help make Aotearoa New Zealand the best place to raise children. As part of Presbyterian Support Northern, we’re committed to creating a better life for everyone.

Genesis Centre 16 Mair Street Regent Whangarei 0112



admin.whangarei@fwn.org.nz  Monday - Friday

(09) 437 6729 8.30 am - 5.30 pm

https://www.familyworksnorthern.org.nz/s All services free of charge. ervice-centre/whangarei Referral may apply.

**Far North REAP**

FSD0008141 Last updated 05/02/2021

Far North REAP (Rural Education Activities Programmme) is one of 13 spread throughout Aotearoa, New Zealand. We are a local, community-based non-profit organisation which provides flexible formal and non-formal learning opportunities in the Far North.

 33 Puckey Avenue Kaitaia 0410

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| reception@farnorthreap.org.nz  (09) 408 1380 http://www.farnorthreap.org.nz | 8.30am - 4.30 pm daily Mon - Fri Some charges may apply.  Referral may apply. |

**Far North Safer Communities Council**

FSD0022677 Last updated 11/03/2021

The FNSCC is responsible for a number of projects which contribute to a safer community and wellbeing, including OSCAR school holiday programmes.

Projects are managed by coordinators and volunteers.

Our vision: Supporting and Strengthening a Safer Community.

Our mission: Work collaboratively with key stakeholders to develop a safer supportive community.

Our values: To act with integrity, accountability, respect for cultural diversity and operate transparently.

FNSCC is an Incorporated Society and draws its members from Government, Community Agencies, Iwi, Not for Profit Organisations and Community Individuals. FNSCC comprises an executive committee and a number of advisory members. The executive members who have a diverse range of skills, all share a passion to reduce the incidents of offending in the Far North region.

Unit 4 5 Puckey Ave Kaitaia 0410



admin@buildingsafercommunities.co.nz  Hours 8.30 to 4.30 Monday to Friday

(09) 408 3030 Some charges may apply.

(0800) BE SAFE No referral required.

http://www.buildingsafercommunities.co.n z

## Classification : OSCAR, PACIFIC

**Flourish After School Care Kaitaia**

FSD0022350 Last updated 08/04/2021

Providing quality OSCAR approved after school care & holiday program fun.

Care + Fun = FLOURISH

We provide a safe place for kids to FLOURISH while their parents work hard. After School Care & Holiday Programs

14 Waterfront Road RD 4 Kaitaia 0484



office@flourishpuawai.nz  2:30-5:30pm

(022) 680 7241 Some charges may apply. http://www.flourishpuawai.nz No referral required.

## Classification : OSCAR

**Grandparents Raising Grandchildren - Dargaville**

FSD0007046 Last updated 24/08/2020

Providing local support for grandparents and whanau/kin carers in the Dargaville area who are raising their grandchildren/kin full-time.

dargaville@grg.org.nz  First Wednesday of each month

(09) 439 4420 (starting 02/09/2020)

http://www.grg.org.nz/ Location: Northern Wairoa Boating Club,

Totara Street, Dargaville.

All services free of charge. No referral required.

**Grandparents Raising Grandchildren - Whangarei**

FSD0007049 Last updated 31/08/2020

Providing local support for grandparents and whanau/kin carers in the Whangarei area who are raising their grandchildren/kin full-time.

whangarei@grg.org.nz  National Support Office

(09) 435 0044 9:00am - 2:00pm

http://www.grg.org.nz Monday - Friday

All services free of charge. No referral required.

**Hopscotch For Kids**

FSD0022635 Last updated 21/01/2021

Out of school care services for parents and children in Whangarei area.

32 Rust Avenue Whangarei 0112



abbey@hopscotch.nz  Term time from 2pm - 5.45pm

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| --- | --- |
| (021) 237 2598 http://www.hopscotchforkids.co.nz    **Classification : OSCAR** | School holidays 7.45am-5.45pm Some charges may apply.  No referral required. |

**Hora Hora School After School Care**

FSD0021913 Last updated 16/02/2021

To provide After School Care for children of Hora Hora School to allow parents to be part of the workforce.

22 Te Mai Road Woodhill Whangarei 0110



office@horahora.school.nz  8.30-3.30 - school hours (09) 438 3080 3.00-5.30 - After School Care (0800) 438 3080 Some charges may apply. http://horahora.school.nz Referral may apply.

## Classification : OSCAR

**Hurupaki Educare Limited**

FSD0022175 Last updated 04/03/2021

We aim to provide a safe and stimulating programme where the children can relax, make new friends and above all have fun.

20 Dip Road Kamo Whangarei 0112



info@schoolholidayprogrammes.co.nz  After School Care 2.45pm to 5.45pm

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| (027) 482 1331 (027) 240 5683 http://www.afterschoolcare.co.nz | Holiday Programme 8.00am to 5.30pm Some charges may apply.  No referral required. |

## Classification : OSCAR

**Jigsaw North Family Services - Manaaki Whanau**

FSD0006482 Last updated 26/03/2021

Jigsaw North Family Services provide practical and emotional support to more than 450 whnau/families, tangata/individuals and tamariki/children, in the wider Whangarei/Kaipara district, every year. Our mission is to awhi families through counselling, education, whnau support and whanaungatanga.

We offer a wrap-around service of counselling, social work and parenting education/therapeutic programs that allow whnau/families to be engaged with our services over a longer period of time.

Experience has shown us that wrap around service is often required to make sustained change, and through the delivery of our services in this way, we are more able to assist parents, with better skills and improved understanding of their child's needs.

Working with children, young people and families that are generally at a difficult or crisis point in their lives and at their most vulnerable, we offer all our services free of charge to remove one of the obstacles faced in accessing support.

25 Otaika Road Woodhill Whangarei 0110 contact@jigsawnorth.org.nz  8.30am - 5.00pm Monday to Friday.



(09) 438 8852 All services free of charge. http://www.jigsawnorth.org.nz No referral required.

**Kaikohe Break-Away Programme - Christian Camping NZ Inc**

FSD0020590 Last updated 02/07/2020

We provide Breakaway holiday camps in the Far North, for children. We have sites running programmes, in Kaitaia, Kaikohe, Whangarei, Cooper Beach. please contact: info@cc.org.nz to find out where the next program is near you.

 Linvart Park - Penney Cres Kaikohe

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| --- | --- |
| heartofthenorth@hotmail.com  (09) 405 3996 (027) 258 2221 http://www.christiancamping.org.nz      **Kaikohe OSCAR Programme** | 9.00am to 5.00pm Monday to Friday All services free of charge. No referral required. |
| FSD0007260 | Last updated 12/04/2021 |

OSCAR accredited before and after school care and school holiday programmes

11 Clifford Street Kaikohe



heartofthenorth@hotmail.com  Some charges may apply.

(09) 405 3996 No referral required.

(027) 258 2221 http://www.kaikoheoscar.blogspot.com

## Classification : OSCAR

**KauriKare 2020**

FSD0021252 Last updated 30/03/2021

KauriKare 2020 provides a safe and stimulating programme catering for the interests, and the needs of all those involved in After School Care.

We provide a well managed service that meets the needs of both the local and extended community. KauriKare enables parents to fully participate in the community knowing their children are safe.

RD1 Kamo 71 Apotu Rd Kauri 0185



kaurikare.2020@gmail.com  After School Care Monday to Friday 2.55pm to

(09) 433 9982 5.30pm Term time only.

(021) 040 7424 Some charges may apply.

No referral required.

## Classification : OSCAR

**Kereru Kindy**

FSD0024519 Last updated 09/03/2021

A small, friendly, family oriented early childhood centre, located in the heart of Whangarei. Licensed for just 30 children aged 2-5 years, we offer authentic learning experiences in a homefrom-home environment.

At Kereru Kindy, children enjoy a well-thought out and designed learning programme based on their interests. We build on this under the guidance of well-trained teachers and, most importantly, with plenty of play.

Our goal is to encourage a life-long love of learning through play so children are well-placed to seek out and enjoy educative opportunities as they head towards school and beyond.

Our curriculum is based on Te Whriki – the New Zealand Early Childhood Education curriculum.

Our teaching practice and curriculum delivery is influenced by Pikler, Rie and others

We are a lunchbox centre - whanau provide tamariki with a lunchbox, just as they would for school. We offer a complimentary van service, subject to availability. We do not charge for public holidays.

152 Bank Street Regent Whangarei 0112



whangarei@kererukindy.co.nz  Monday to Friday 7.30am to 5.30pm

(09) 430 8804 Except public holidays

http://kererukindy.co.nz Some charges may apply.

No referral required.

**Kidzones**

FSD0022308 Last updated 20/07/2020

Kidzones provides OSCAR approved afterschool care at Kamo and Tikipunga Primary. We also provide school holiday programmes at Kamo, Tikipunga and Whau Valley Primary schools. All children between the ages of 5 to 14 are welcome to attend. We are Social Sector accredited so therefore WINZ subsidies are available for those that qualify.

We provide a safe, caring and fun environment for your tamariki/children to enjoy.

|  |  |
| --- | --- |
| sandra@kidzones.co.nz  (021) 249 3308 (09) 435 3342 http://www.kidzones.co.nz    **Classification : OSCAR**    **Kohatu Development** | All Kidzone holiday programmes are open  7.45am to 5.30pm daily during the school break. After School Care is open from ending of school until 5.30pm.  Some charges may apply. No referral required. |
| FSD0024355 | Last updated 20/09/2020 |

OSCAR PROGRAMME

Kohatu provides safe and stimulating kaupapa Maori based programmes, catering to tamariki from pre-school to intermediate age, with diverse cultural backgrounds.

KOHATU Child Care programmes reflect cultural diversity and provides a well-managed service, enabling parents to engage in employment opportunities, confidently knowing their tamariki are in safe hands.

4 Te Mai Road Woodhill Whangarei 0110



kohatudevelopment@gmail.com  6am-9am 12:30pm-6:00pm Monday-Friday

(021) 022 99624 Some charges may apply.

(09) 553 3272 No referral required.

http://www.kohatudevelopment.co.nz

## Classification : OSCAR

**Kumarani Productions Trust**

FSD0008360 Last updated 14/04/2021

Kumarani Productions Trust is a Social Arts Model using community circus for education, health and social development; Circus Kumarani provides daily classes, workshops and shows for people of all ages and abilities and leadership in the use of Social Arts in New Zealand.

15 Onslow Street Dargaville 0310



admin@circuskumarani.co.nz  Available during office hours.

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| --- | --- |
| (09) 439 5152  https://www.circuskumarani.co.nz/ | Some charges may apply. No referral required. |

**Manaaki Kakano**

FSD0022397 Last updated 12/04/2021

Maternal and Infant Mental health.

14 West End Avenue Woodhill Whangarei 0110



(0800) 333 783  8:30 am - 4:30 pm

All services free of charge. No referral required.

**Maori Women's Welfare League - Whangarei**

FSD0004420 Last updated 18/10/2020

He Kete Aronui

Non profit agency, positive parenting skills, confident family functioning and relationships, learning & development opportunities for tamariki.

FGC Plans-Court and probation-Advocacy at WINZ-Housing-Doctors and Lawyers-Parenting programmes, Introduction to other services.

Referrals to other services-Whanau Learning programmes once per month.

KrissyL@mwwl.org.nz  9.00am - 5.00pm Monday to Friday (022) 085 7512 Varies out in the community each day.

All services free of charge. Referral may apply.

**Maungakaramea School Oscar Club**

FSD0022411 Last updated 22/06/2020

We provide a service to the community, a safe, caring, supportive and fun environment and a well structured and meaningful OSCAR approved after school care programme.

 10 Tangihua Road Maungakaramea Whangarei

office@mgk.school.nz Mon-Fri: 3pm-5.30pm (during term time)

(09) 432 3804 Some charges may apply. http://www.maungakaramea.school.nz No referral required.

## Classification : OSCAR

**Maungatapere School**

FSD0021242 Last updated 12/03/2021

OSCAR Programme providing after school care.

- Mangakahia Road RD9 Whangarei 0179



office@maungatapere.school.nz  8.30am-3.00pm

(09) 434 6743 Some charges may apply. http://maungatapere.school.nz No referral required.

## Classification : OSCAR

**Maunu Educare Limited**

FSD0022180 Last updated 04/03/2021

We aim to provide a safe and stimulating programme, where the children can relax, make new friends and above all have fun.

13 Austin Road Maunu Whangarei



info@schoolholidayprogrammes.co.nz  After School Care: 3.00pm to 5.30pm

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| --- | --- |
| (027) 482 1331 (027) 240 5683 http://www.afterschoolcare.co.nz    **Classification : OSCAR**    **Mauri** | Holiday Programme: 8.00am to 5.30pm Some charges may apply. No referral required. |
| FSD0024036 | Last updated 20/09/2020 |

Mauri has been providing Education services to tamariki, whanau and kaiako (our key stakeholders) since Jan 2016.

As part of ongoing internal evaluation we have recognised a gap in our ability to holistically

support our key stakeholders. As such we began some work around gaining MSD accreditation in 2017. Level 3 OSCAR approval was granted in August 2018. We believe that by doing this we will be better placed to serve the needs of our community.

Education Focus:

Our goal is to give tamariki a solid grounding in kaupapa Maori education at the same time as empowering whanau to see the value in sticking with kaupapa Maori education right through to year 13.

Social Service Focus- Better Individuals For A Better Community

Mauri recognises the importance of individualised, strength based practise to improve the lives of everyone in our community.

Our current focus is on:

-Empowering Youth Development

-Building the capacity of local dad’s to be better dad’s

Kukupa Room, Far North REAP 33 Puckey Ave Kaitaia Northland 0481



MauriEducation@gmail.com  6am-8pm Monday-Sunday (027) 547 2525 Some charges may apply.

(021) 060 6170 No referral required.

https://www.facebook.com/MauriEducatio nAndSocialServices/

## Classification : OSCAR

**Mauri Education and Social Services**

FSD0024351 Last updated 03/09/2020

"Mauri" has been providing kaupapa Mori education services to tamariki, whanau and kaiako in the Far North since Jan 2016. In 2018 we established "Mauri Ki Te Ao OSCAR Program" and "Mauri Social Services" to meet the need for continuity of care needed by our students/ whanau and kaiako; and also to address gap in services available to tane Mori.

Because Te Hiku has a predominantly Mori population, the fact that most are going through

Mainstream education and failing results in clear deficits of opportunity for whnau Mori as well as a low-skilled workforce/ high beneficiary rate. Our goal is to give every individual a solid grounding in kaupapa Mori education and care to improve the overall wellbeing of our community.

Mauri Education: Strength-based Education

Mauri Social Services: Better Individuals For A Better Community

 33 Puckey Avenue Kaitaia 0410

ChevR.Mauri@gmail.com 6am-8pm

(021) 060 6170 Some charges may apply. https://www.facebook.com/MauriEducatio Referral may apply. nAndSocialServices

## Classification : FVSS, OSCAR

**Mid North Family Support**

FSD0004425 Last updated 07/08/2020

We deliver a free counselling service for tamariki, rangatahi, and whanau who have experienced sexual harm or family harm, in the Mid North community.

Kingston House 123 Hone Heke Road Kerikeri



info@midnorthfamilysupport.co.nz  Office attended: Monday to Friday 9am to 12

(09) 407 7511 noon. http://www.midnorthfamilysupport.co.nz All services free of charge. No referral required.

## Classification : SHSS

**Moerewa School Oscar Programme**

FSD0021818 Last updated 30/03/2021

We provide OSCAR approved programmes.

Our Services will grow our commitment to practicing and supporting “Kaupapa Maori” (Maori ways of doing things) i.e. Whanaungatanga (family links/ relationships), Manaakitanga (Caring for others/ hospitality), Kotahitanga (Unity/ Collect thought), Te Reo Maori (Maori language), Tikanga me nga ahuatanga Maori katoa (Guidelines & Maori ways of doing things) within our OSCAR programmes.

Our aim is to provide an environment including an appropriate venue and staff who are able to facilitate this.

We are a Maori community who draw strength from our “Maori-ness”, and this is the kaupapa our Extended Services OSCAR programmes will be based upon.

70 Otiria Road Moerewa 0211 sue@moerewa.school.nz (09) 404 1251 ext 226 http://www.moerewa.school.nz/



## Classification : OSCAR, PACIFIC

**Morningside Kids Care**

FSD0021261

Breakfast Club - 7.30 am to 8.30 am

Monday to Friday

After School Care - 3 pm - 5 pm

Monday to Friday

Holiday Programme 1 week during the Holidays

8.30am - 3pm Monday to Friday

Some charges may apply. No referral required.

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| --- |
| We provide a fun, loving, caring and supportive environment for children from Morningside Primary School to attend Before School and After School Care while their parents work or study.  We are OSCAR approved and subsidies can be applied for. Our daily cost is $7.00 for Before School and $12.00 for After School Care. We operate from 7.00am to 8.30 am and then 3pm to 6pm Monday to Friday during School terms.  FC Clubrooms 11 Rawhiti Street Whangarei 0110  lynleysd@hotmail.co.nz  7 - 8.30am and 3 - 6pm Monday to Friday during  (021) 0232 0343 School terms  https://www.facebook.com/Morningside- Some charges may apply. kids-care-106399370980072/ No referral required.    **Classification : OSCAR**      **Ngapuhi Hokianga Ki Te Raki Inc Society**  FSD0004537 Last updated 22/03/2021  To be responsive to the needs and aspirations of our communities through appropriate and accessible education, information and support services  78 Poieke Road RD 2 Okaihau 0476 |

Last updated 12/12/2020

teraki1@xtra.co.nz (021) 416 238

(021) 416 238

## Classification : OSCAR

**Ngati Hine Health Trust**

FSD0004432

9am - 4pm Tues/Wednesday/Thursday Some charges may apply. No referral required.

Last updated 05/02/2021

The Ngati Hine Health Trust provides health services through its provider arm, Hauora Whanui, social services through Whanau Whanui, and education and training through Matauranga Whanui. Firmly established in the mid north since 1994, the trust delivers both health and social services in Whangarei and the mid-north.

5 Walton Street Whangarei 0110



onair@ngatihinefm.co.nz  8.30am - 4.30pm Monday to Friday

(09) 430 2386 Some charges may apply.

(0800) 824 826 No referral required. http://nhht.co.nz/

## Classification : FVSS, THP

**Ngpuhi Iwi Social Services**

FSD0004539 Last updated 22/12/2020

Key service provider for Ngpuhi by Ngpuhi.

Also an accredited service provider by Oranga Tamariki - Ministry for Children, and have a strategic direction consisting of four key elements:

1. To re-orient services to fit within a Ngpuhitanga based model of care and support
2. Expanding prevention services within whnau, hap and takiw
3. Enhancing intervention services to encourage whnau involvement, empowerment andparticipation
4. Facilitating rehabilitation services to reconnect tamariki and taitamariki with their whnau, hap,marae and takiw

A future when Ngpuhi whnui are strong and secure, and no longer needing our services is something we look forward to.

We aim for our services to be mana enhancing for both the whnau receiving assistance and the staff delivering them.

12 Marino Place Kaikohe 0405 niss@ngapuhi.org  8.30am - 5.00pm Monday to Friday.



|  |  |
| --- | --- |
| (09) 401 5548 http://www.ngapuhi.iwi.nz    **Classification : FVSS** | All services free of charge. Referral may apply. |

**Northland Breakaway Programme - Christian Camping NZ**

FSD0021351 Last updated 12/02/2021

We provide Breakaway holiday camps in the Far North, for children.

We have sites running programmes, in Kaitaia , Kaikohe , Whangarei, Cooper Beach. please contact: info@cc.org.nz to find out where the next program is near you.

Taupo Baptist Church 1 Taupo View Road Taupo 3330



info@cc.org.nz  During the school holidays, please contact our

(07) 378 6997 office

http://www.christiancamping.org.nz All services free of charge. No referral required.

**Ohaeawai School**

FSD0021410 Last updated 13/10/2020

Contributing Primary School Years 1 - 6 and OSCAR approved care.

22 Tennyson St RD 2 Ohaeawai 0472



maureen@ohaeawaiprimary.co.nz  3:00am-5:30pm

(09) 405 9812 Some charges may apply. http://www.ohaeawaiprimary.co.nz Referral may apply.

## Classification : OSCAR

**Okaihau OSCAR**

FSD0021921 Last updated 13/10/2020

We provide a safe, fun, stimulating and friendly environment for children after school. Okaihau OSCAR offers a range of activities and time to unwind after a busy day at school, where children can play, relax, socialise, try new things and be active and creative with other children.

Children are encouraged to make choices, as they would at home about how to spend their leisure time. There is access to a range of equipment and materials which they are free to use in their own play, supported, extended and encouraged by staff. New activities are introduced regularly. We encourage friendship, self-management, tolerance and respect for each other and property. There are routines to help children be independent and responsible. The safety of the children is the paramount consideration during programme provision.

Okaihau OSCAR is operated by the Okaihau Primary School Board of Trustees.

77 Settlers Way Okaihau 0475



admin@okaihau-primary.school.nz  Week days after school from 3.00-5.30pm. Term

|  |  |
| --- | --- |
| (09) 401 9151 http://www.okaihau-primary.school.nz    **Classification : OSCAR**    **Onerahi After School Care** | time only.  Some charges may apply. Referral may apply. |
| FSD0021433 | Last updated 08/04/2021 |

To provide a safe after school care program for studying and working parents and their children.

OSCAR Provider.

Onerahi Community House 130 Onerahi Road Onerahi Whangarei 0110



teena\_w@hotmail.com  Open Monday to Friday 3 pm to 5.30 pm during

(027) 284 6867 the school term

(09) 436 1274 Some charges may apply. https://www.facebook.com/Onerahi-After- No referral required. School-Care-148711575223903/

## Classification : OSCAR

**Oranga Tamariki-Ministry for Children, Kaikohe**

FSD0006946 Last updated 09/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

- Memorial Avenue Kaikohe 0405



contact@ot.govt.nz  +64 9 912 3820 (from outside New Zealand)

|  |  |
| --- | --- |
| (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/ | All services free of charge. No referral required. |

**Oranga Tamariki-Ministry for Children, Kaitaia**

FSD0006945 Last updated 09/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

34 Commerce Street Kaitaia 0410



contact@ot.govt.nz  +64 9 912 3820 (from outside New Zealand)

|  |  |
| --- | --- |
| (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/ | All services free of charge. No referral required. |

**Oranga Tamariki-Ministry for Children, Te Kaipara**

FSD0006947 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

 68-72 Normanby Street Dargaville 0310

contact@ot.govt.nz  If you're overseas:

(0508) 326 459 Call +64 9 912 3820

(0508) FAMILY All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Whangarei**

FSD0006944 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

Level 2, Walton Plaza 3-5 Albert Street Whangarei 0141



contact@ot.govt.nz  All services free of charge.

(0508) 326 459 No referral required.

(0508) FAMILY https://www.orangatamariki.govt.nz/

**Oscar @ The Ridge**

FSD0021286 Last updated 08/04/2021

We offer OSCAR approved After School Care and School Holiday Programmes. We have our own van, therefore are able to shuttle the children from outside Kerikeri Primary right back to our centre.

322 Kerikeri Road Kerikeri 0230



info@theridgechildcare.co.nz  After School Care: 2.50pm-5.30pm

|  |  |
| --- | --- |
| (09) 407 7333 (027) 740 7733 http://www.theridgechildcare.co.nz | Holiday Programme: 7.45am-5.30pm Some charges may apply.  No referral required. |

## Classification : OSCAR

**Oscar's Place**

FSD0021896 Last updated 22/10/2020

We provide OSCAR approved after-school care and school holiday programmes for 5-13yr old children.

10 Takahe Road Ahipara Kaitaia 0481



sandhoppers@xtra.co.nz  After-School: Mon-Thurs 2:45-5:30pm and

|  |  |
| --- | --- |
| (09) 409 4662  (021) 168 7061    **Classification : OSCAR**    **Otamatea Community Services** | Fridays 2:45-4:30pm  School Holidays: Mon-Fri 8:00-4:30pm  Closed during Public Holidays  Closed for three weeks during Christmas/New  Year Annual Holidays  Some charges may apply. No referral required. |
| FSD0004415 | Last updated 04/08/2020 |

We are an organisation that offers assistance in the following areas: a Homebased Family

Support Service, Counselling for families and individuals with a fully qualified counsellor. A Parent Coach who works with individual parents or in small group sessions. We offer support to family's working through domestic violence issues who may be working on changing lifestyle patterns. We run a food bank for those in need which is well supported with our budgeting support service assisting to help people develop good financial skills. We honor the Seniors in our community once a month with a morning tea and fully cooked lunch with entertainment as well as Seniors Chocolate Bingo sessions on a monthly basis. As an agency we believe strongly in being in the community for the community.

155 Hurndall Street Maungaturoto 0520



reception@otamateacs.org.nz  9am - 4pm Monday to Friday. After hours

(09) 431 9080 message service. https://www.otamateacs.org.nz/ Koha/donation may apply.

Referral may apply.

## Classification : BFC, FVSS

**Parent to Parent Northland, Altogether Autism and Care Matters**

FSD0007297 Last updated 22/04/2021

Parent to Parent is a support and information network for families, whnau and professionals caring or supporting a child or loved one who has a disability, health impairment, disorder, autism or additional/special needs. There is a Regional Coordinator who provides support whether its some information you need about a condition or associated issues, local services in your area or just someone to talk to. There are also trained Support Parents available to speak to who have children with the same or similar needs. The Regional Coordinator is supported by a Research and Information team in Hamilton who provide individualised information packs around specific conditions and related issues. The information is accurate and trustworthy. Training courses are available and sibling support workshops and activities are held quarterly. All Parent to Parent and Altogether Autism services are free of charge to families and whnau. Information requests are processed within 5 working days.

|  |  |
| --- | --- |
| northland@parent2parent.org.nz  (0508) 236 236 (027) 808 3942 http://www.parent2parent.org.nz      **Pipiwai Kindy** | Monday, Thursday and Friday, however due to the nature of the work this is changes. Suggest email or alternatively cell phone.  All services free of charge. No referral required. |
| FSD0022561 | Last updated 22/09/2020 |

Early Childhood Education. Our centre caters for children between the ages of 2 – 5 years of age. BestStart Pipiwai Kindy is a purpose-built centre nestled in a semi-rural setting surrounded by mountains, natural bush and farmlands. Our aim is to provide the absolute best quality care and education for children in the greater Whangarei area.

2 Pipiwai Road Kamo Whangarei 0176



pipiwai.kindy.manager@best-start.org  Monday - Friday

(09) 435 3231 7.30am - 5.30pm

http://www.best-start.org/ Some charges may apply.

No referral required.

**Plunket - Northland Area Office**

FSD0007431 Last updated 17/11/2020

Plunket believes in supporting the development of healthy families. All families with children under age five are welcome to use Plunket services and more than ninety percent of New Zealand families choose to use Plunket to help them care for their young children.

22 Commerce Street Whangarei



northland.admin@plunket.org.nz  8.30am - 4.30am Monday to Friday

|  |  |
| --- | --- |
| (09) 438 2508 (0800) 933 922 http://www.plunket.org.nz      **Plunket - Whangarei** | All services free of charge. No referral required. |
| FSD0005835 | Last updated 15/12/2020 |

Plunket aims to provide a caring, professional, well child and family / whanau health care service.

Plunket will offer information and support throughout a child's early years.

Plunket services are available free to NZ families with children from birth to the age of 5 years.

22 Commerce Street Whangarei 0110



(09) 438 2508  Monday to Friday 8:30am - 4:30pm (0800) 933 922 All services free of charge. http://www.plunket.org.nz No referral required.

**Riverview OSCAR**

FSD0021990 Last updated 18/01/2021

Riverview OSCAR approved programme is operated by the Riverview School BOT to provide a safe, fun, stimulating and friendly environment for children after school and during school holidays. Many children come to OSCAR while parents are working or studying, and others come to spend time with friends. During the school holidays we enroll children from all local primary schools in Years 0-6.

 Riverview School 23 Riverview Rd Kerikeri 0230

oscar@riverview.school.nz (021) 296 4829 http://www.riverview.school.nz/home

## Classification : OSCAR

**Ruakaka School**

FSD0021227

We provide After School Programmes.

12 Sandford Road Whangarei 0171 office@ruakaka.school.nz (09) 432 7503 http://ruakaka.school.nz



## Classification : OSCAR

**S.O.S Kaipara**

FSD0001441

After School Programme 2.55pm - 5.30 pm.

Holiday Programme 8 am - 5.30 pm.

Some charges may apply. No referral required.

Last updated 17/07/2020

Monday - Friday 8am - 4pm Some charges may apply. No referral required.

Last updated 23/04/2021

Specialist Sexual & Family Violence Support Services.

We provide support, advocacy, crisis and family therapy counselling, refuge accommodation to survivors of sexual abuse and domestic violence. Education prevention programmes are provided community wide.

158a Victoria Street Dargaville



admin@soskaipara.co.nz  Office hours 9am to 3pm Monday to Friday

|  |  |
| --- | --- |
| (09) 439 6070 (0800) 338 844 http://www.soskaipara.com | Koha/donation may apply. No referral required. |

## Classification : FVSS, SHSS

**skids Matarau**

FSD0024354 Last updated 03/09/2020

Skids Matarau After School Care

Open Mon-Fri

2.30pm-5.30pm

After School care provided for children in this rural community attending Matarau school.

Matarau School Hall 1 Matarau Road Matarau Whangarei 0185 tracyn@skids.co.nz  Mon - fri (021) 127 1115 230-530pm http://www.skids.co.nz/locations/skids- Some charges may apply. matarau/ No referral required.



## Classification : OSCAR

**sKids One Tree Point**

FSD0023929 Last updated 22/04/2021

Out of school care for children age 5-13yes: OSCAR approved after school & holiday programmes

97 One Tree Point Road One Tree Point Whangarei



tracyn@skids.co.nz  Term Time:mon-fri 1420pm-530pm

(021) 127 1115

(021) 609 156 Holiday Programme:

https://www.skids.co.nz/locations/one\_tre mon-fri 0800-1730pm e\_point Some charges may apply.

No referral required.

## Classification : OSCAR

**sKids Parua Bay**

FSD0023930 Last updated 22/04/2021

Out of school supervised care for 5-13yrs: OSCAR approved before school, after school, holiday programmes

 1396 Whangarei Heads Road Parua bay Whangarei 0174

|  |  |
| --- | --- |
| paruabay@skids.co.nz (021) 127 1115 https://www.skids.co.nz/locations/parua\_b ay    **Classification : OSCAR**    **Smart Start Preschool** | term time: mon-fri  7-830am  245-6pm  Holiday programme: mon-fri  730-6pm  Some charges may apply. No referral required. |
| FSD0022929 | Last updated 20/04/2021 |

Smart Start Preschool is a place of learning where all children, parents, whanau and teachers feel a sense of belonging.

The staff include Maori language and beliefs in meaningful ways in the programme to uphold the principles and the spirit of Te Tiriti o Waitangi.

We wholeheartedly embrace the treasure/taonga of Papatuanuku and are passionate in our role as kaitiako o te whanau (caretakers of the land). As educators we support our children and their whanau to learn about our natural world, sustainable conservation and healthy eating. This contributes to children's personal development and establishes caring attitudes.

We respect children as individuals and they are encouraged to think, to explore, be challenged and to research their working theories of the world around them with the support of our competent teachers.

63 Station Road Kamo Whangarei 0112



smartstart@xtra.co.nz  8am - 5.30pm (09) 435 7304 Some charges may apply.

(021) 027 83622 No referral required.

https://www.facebook.com/SmartStartPreschool-115213935214257

**Space for you and your baby at Playcentre Aotearoa - Northland**

FSD0023649 Last updated 13/10/2020

Space for you and your baby offers parenting support & early childhood education for new parents & their babies.

northern.programmes@playcentre.org.nz  Some charges may apply.

(09) 415 3321 No referral required. https://www.playcentre.org.nz/futuremembers/space-at-playcentre/

**Sport Northland**

FSD0020662 Last updated 11/01/2021

Sport Northland is a Regional Sports Trust, the vision of the organisation is to 'Enriching lives through play, active recreation and sport'. Provider of Break-Away holiday programmes.

ASB Northland Sports House 97 Western Hills Drive Kensington Whangarei 0112 reception@sportnorth.co.nz  8.30am - 5.00pm



(09) 437 9600 All services free of charge. http://sportnorthland.co.nz No referral required.

**Te Hau Awhiowhio o Otangarei Trust**

FSD0005856 Last updated 21/01/2021

Provision of Primary Health & GP Services

Social Services, Provides Financial Mentoring, Navigational Services, Advocacy, Counselling

Services, Whanau Support Sevices, Early

Puawai Puriri (Oscar approved school holiday programs).

165 William Jones Drive Otangarei Whangarei



contactus@otangarei.org  9am - 3pm weekdays (09) 437 0908 All services free of charge.

(0800) 120 916 clinic Referral may apply. http://www.otangarei.org/

## Classification : BFC, FVSS, OSCAR

**Te Hau Ora O Ngapuhi**

FSD0006122 Last updated 31/07/2020

We are the Iwi hauora provider based in the main centre of Kaikohe. We deliver services to all age groups from Pepi to Kaumatua and Kuia within the boundaries of Te Whare Tapu o Ngapuhi.

We are an organisation commited to making our community safe, healthy and vibrant.

113 Broadway Kaikohe 0440 thoon.referrals@ngapuhi.org  8.30am - 5.00pm Monday - Friday.



|  |  |
| --- | --- |
| (09) 405 2647 http://tehauoraongapuhi.org    **Classification : THP** | Some charges may apply. Referral may apply. |

**Te Hauora o te Hiku o te Ika Trust**

FSD0004496 Last updated 01/02/2021

We endeavour to promote health services within the Tail of the Fish, so that its people may attain physical, spiritual and mental wellbeing, and that they might aspire to heights of leadership with dignity

49 Redan Road Kaitaia 0410



reception@tehikuhauora.nz  8 am - 5 pm Monday to Friday

|  |  |
| --- | --- |
| (09) 408 4024 http://www.hauora.net.nz | Some charges may apply. No referral required. |

**Te Kotahitanga E Mahi Kaha Trust**

FSD0004535 Last updated 17/07/2020

Social Work Support + Advocacy, Individual counselling, Community based programmes for youth, In school social mentoring, Alternative Education Programme, Information and Advice

Services.

74 Guy Road Kaikohe 0405 admin@tkemkt.co.nz (09) 405 2573 http://www.tkemkt.co.nz



8.30am - 4.30pm Monday to Friday. All services free of charge. Referral may apply.

**Te Mana Oranga Trust**

FSD0004497 Last updated 14/09/2020

We provide 24 hour residential care for mental health clients. We also provide respite care for mental health clients. We are contacted to work with mental health clients in the community and in their homes.

88 North Road Kaitaia reg.te.mana@xtra.co.nz  Some charges may apply.



|  |  |
| --- | --- |
| (09) 408 1182  (09) 408 1135 | Referral may apply. |

**Te Ora Hou Northland Incorporated**

FSD0006042 Last updated 19/03/2021

Te Ora Hou Northland Inc. is a non-government, community based organisation that began in 1981 and is affiliated to a national body Te Ora Hou Aotearoa Inc. that has branches throughout New Zealand.

The work of Te Ora Hou was a response to common needs identified amongst mainly urban Mori and Pacific whnau for culturally appropriate approaches to holistic youth ministry and community building. The practical outworking of this is weekly after-school youth club programmes run by volunteer youth workers for ‘at-risk’ young people aged 13 to 17 years of age. These are complimented by small group mentoring relationships, home visits to parents and whnau, holiday programmes, local camps, kapa haka and noho marae.

Te Ora Hou also provide individual and whnau support through our social services team including teen dads and a supported residential home for teen parents and delivers education to children aged 0-5 years through its early learning centre, He Kaakano.

104 Corks Road Tikipunga Whangarei 0112



northland@teorahou.org.nz  8.45 – 4.30 pm Monday – Friday

(09) 438 5556 Some charges may apply. http://tohn.org.nz Referral may apply.

## Classification : FVSS

**Te Rarawa Anga Mua**

FSD0004573 Last updated 22/12/2020

Te Rarawa Anga Mua is a Kaupapa Maori service providing free services to any and all children, youth and their families regardless of ethnicity, within our service area.

16 Matthews Avenue Kaitaia 0410



admin@terarawa.co.nz  9.00am - 5.00pm Monday to Friday

|  |  |
| --- | --- |
| (09) 408 0141 http://www.terarawa.iwi.nz    **Classification : FVSS** | All services free of charge. Referral may apply. |

**Te Tuhua Whakapara Marae Oscar Program**

FSD0021823 Last updated 13/04/2021

Out of school (OSCAR approved) care and recreation. Holiday Program marae based over night camp.

38 Puhipuhi Road Whangarei 0182



ngatihau1@gmail.com  1st or 2nd week of all school holidays. 3rd or 4th

(09) 433 9677 week of Jan

(022) 160 9074 Some charges may apply. http://www.facebook.com/tetuhuaholidayp No referral required. rogramwhakaparamarae/

## Classification : OSCAR

**Te Uri O Hau Tangata Development Ltd**

FSD0021003 Last updated 08/07/2020

Te Uri O Hau Tangata provides social support services to the wider Northern Kaipara area. We provide home based support to whanau and tamariki. Our practice framework is based upon traditional beliefs, principles and ways of being embedded within Te Ao Maori, while also being holistic and strengths based. Our primary focus is on tamariki as they are most precious to our hearts, while we also support and assist whanau to address issues/needs/concerns and encourage them in their pursuit of positive change.

6 Murdoch Street Dargaville Dargaville 0310



tmoriarty@uriohau.co.nz  We are open from Monday - Friday

|  |  |  |
| --- | --- | --- |
| (09) 459 7001 (022) 658 3123 http://www.uriohau.com      **Waipu Primary School** | 8.30am - 5.00pm.  All services free of charge.  Referral may apply. |  |
| FSD0022196 |  | Last updated 25/03/2021 |

We run an OSCAR afterschool programme from 2.30pm through to 5.30pm.

6 Argyle Street Waipu 0510



cindy@wps.school.nz  Monday to Friday from 8am - 3pm

|  |  |
| --- | --- |
| (09) 432 0135 http://www.wps.school.nz/    **Classification : OSCAR** | Some charges may apply. No referral required. |

**Waitomo Papakainga Development Society**

FSD0004488 Last updated 17/01/2021

We provide care, youth services and various programmes for people in the community.

10 Bank Street Kaitaia 0410



waitomo.papakainga@xtra.co.nz  9.00am - 5.00pm Monday to Friday

(09) 408 0900 Some charges may apply. https://www.facebook.com/waitomopapak No referral required. ainga/

## Classification : FVSS, THP

**Whangarei After School Care Inc**

FSD0021416 Last updated 30/09/2020

We have been established since 1997. We provide after school care at two schools: one being Whangarei Primary and the other St Francis Xavier.

We also provide a holiday programme based at Whangarei Primary for every term break.

 Whangarei Primary/ St Francis Xavier 153 Bank Street (Whg Primary one) Parrish Hall (St

Francis Xavier) Kensington Whangarei 0110

rapana7@xtra.co.nz  Whangarei Primary and St Francis Xavier are (027) 338 4634 open from 2.30pm to 5.30pm (09) 436 2004 Some charges may apply.

No referral required.

## Classification : OSCAR

**Whangarei Aquatic Centre**

FSD0021840 Last updated 15/12/2020

Aquatic Centre with gym, swim school and school holiday programmes.

- Ewing Road Whangarei



(09) 430 4072  Aquatic Centre

|  |  |
| --- | --- |
| http://www.clmnz.co.nz/whangarei/    **Classification : OSCAR**    **Whangarei Parents Centre** | Monday - Friday: 6am - 8pm  Saturday & Sunday: 8am - 6pm  Fitness Centre  Monday - Friday: 6am - 8pm Saturday and Sunday: 8am - 4pm Some charges may apply. No referral required. |
| FSD0007310 | Last updated 12/01/2021 |

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

 13a Te Mai Road Woodhill Whangarei 0110

whangarei@parentscentre.org.nz Playgroup is run Monday & Friday mornings

(09) 438 3003 during school term.

http://www.parentscentre.org.nz/whangar

ei For details of upcoming courses please visit

www.parentscentre.org.nz/whangarei Some charges may apply. No referral required.

**Work and Income - Dargaville Service Centre**

FSD0007878 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

68-72 Normanby Street Dargaville



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kaitaia Community Link**

FSD0007882 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Shops: 1,2 and 3. 28 North Park Kaitaia



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html#null No referral required.

**Work and Income - Kamo Community Link**

FSD0007881 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

424 Kamo Road Kamo



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kawakawa Community Link**

FSD0007883 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.  62 Gillies Street Kawakawa

Monday, Tuesday, Thursday, Friday 8:30am -

https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kerikeri Service Centre**

FSD0007884 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Keri Centre - Fairway Drive Kerikeri



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Northland Regional Office**

FSD0015263 Last updated 30/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 2nd Floor 49 James Street Whangarei

Monday to Friday 8:30am - 5pm, Wednesday

http://www.workandincome.govt.nz 9:30am - 5pm

All services free of charge. No referral required.

**Work and Income - Service Centre Kaikohe**

FSD0007879 Last updated 31/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

7 Memorial Avenue Kaikohe 0474



kerry.tehaara-faleolo003@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Whangarei Community Link**

FSD0007886 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 Walton Plaza 4 Albert Street Whangarei 0110

All services free of charge.

https://www.workandincome.govt.nz/about No referral required.

-work-and-income/contact-us/find-aservice-centre/northland.html

# Special Needs / Disability

**Age Concern Kaitaia & Districts**

FSD0006661 Last updated 20/11/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

16 Commerce Street Kaitaia 0410



ageconcernkta@xtra.co.nz  Some charges may apply.

(09) 408 2997 No referral required.

(0800) 652 105 http://www.ageconcern.org.nz

## Classification : EARS

**Age Concern Mid-North Inc**

FSD0006658 Last updated 20/11/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

Kingston House 123 Hone Heke Road Kerikeri



juend@acmn.org.nz  Monday - Friday 9am-1pm

(09) 407 4474 Some charges may apply. http://www.ageconcern.org.nz No referral required.

**Age Concern Whangarei Incorporated**

FSD0006677 Last updated 19/10/2020

Mission Statement: -Promoting the rights and wellbeing of Older People and those who care for them.

Age Concern Whangarei Services

One does not have to be 65 years or older, nor be a member of Age Concern Whangarei to access any of these services, though your support is valued with membership, donations &

bequests.

16 Manse Street Whangarei



info@ageconcernwhg.org.nz  Monday - Friday from 9am Office closes at 2pm

(09) 438 8043 but may shut earlier on occasion https://www.ageconcern.org.nz/ACNZPubl Some charges may apply. ic/Local\_Age\_Concerns/ACNZ\_Public/Aro No referral required. und\_NZ/Whangarei.aspx

**Alzheimers Society Northland - Whangarei**

FSD0006733 Last updated 28/08/2020

To support patients, families, whanau and friends affected by Alzheimers disease and/or related disorders

112 Corks Road Tikipunga Whangarei 0112



northland@alzheimers.org.nz  Monday to Friday 8.00 - 4.00

(0800) 004 001 Some charges may apply.

(09) 438 7771 Referral may apply.

http://www.alzheimersnorthland.org.nz/

**Amputee Society of Auckland and Northland Inc.**

FSD0006262 Last updated 01/04/2021

We offer support and advice to all amputees and their families. we have a field officer who is able to visit and we are able to do assessment for mobility taxi vouchers.

1A Denby Crescent Tikipunga Whangarei 0112



anamputeesociety@gmail.com  All times

(09) 430-6499 Some charges may apply. http://www.amputee.co.nz/auckland- No referral required. northland

**Blind Low Vision NZ - Whangarei**

FSD0006455 Last updated 21/01/2021

The Foundation provides rehabilitation, education and support services to New Zealanders who are blind or partially sighted. Our number one aim is to support members to be as independent as possible.

277 Kamo Road Whau Valley Whangarei 0112



info@blindlowvision.org.nz  The office is open 9.00am - 2.00pm Monday,

|  |  |
| --- | --- |
| (09) 437 1194  (0800) 243 333 https://blindlowvision.org.nz/ | Tuesday, Thursday and Friday.  Some charges may apply.  No referral required. |

**Bupa Rehabilitation - Whangarei**

FSD0004507 Last updated 02/07/2020

Our teams of occupational therapists, physiotherapists, nurses, clinical psychologists and speech language therapists offer a collaborative, interdisciplinary approach combined with high levels of experience, skill and expertise.

1 Whangarei Heads Road Whangarei



pamela.vette@bupa.co.nz  8.30am - 4.30pm Monday to Friday

|  |  |
| --- | --- |
| (09) 971 9565 (0800) 00 42 76 http://www.bupa.co.nz/Rehab.aspx | Some charges may apply. No referral required. |

**CCS Disability Action - Whangarei**

FSD0007613 Last updated 15/04/2021

CCS Disability Action is New Zealand's leading provider of support and services to people with physical disabilities. We are also a leading advocate for the rights of disabled people.

291 Kamo Road Whau Valley Whangarei 0112 northland@ccsdisabilityaction.org.nz  All services free of charge.



(09) 437 1899 No referral required.

(0800) 227 2225 http://www.ccsdisabilityaction.org.nz

**Community Assessment & Rehab Service (CARS) Northland Health**

FSD0001414 Last updated 19/03/2021

An interdisciplinary team who provide home based rehabilitation to clients who have a disability that will last 6 months or longer. Clients will need to have the potential to achieve goals and improve their level of function.

77 Awakino Road Dargaville 0310



DRG.CARS@northlanddhb.org.nz  Office hours 8.00 - 16.30

|  |  |
| --- | --- |
| (09) 439 3330 | All services free of charge. Referral may apply. |

**Community Assessment and Rehabilitation Services (CARS)**

FSD0004393 Last updated 17/06/2020

We are interdisciplinary teams who provide home based and goal focused rehabilitation to clients who have had a health event which has left them with a disability.

3rd floor Maunu House 151 Maunu Road Whangarei 0148



cars@northlanddhb.org.nz  Monday to Friday, 8am-4:30pm

(09) 430 4131 All services free of charge. (0800) 888 890 Referral may apply.

**Deaf Aotearoa - Whangarei**

FSD0006933 Last updated 03/02/2021

Deaf Aotearoa is a Deaf-led, not-for-profit organisation that focuses on promoting Awareness of,

Access to and Advancement of New Zealand Sign Language - to help strengthen the rights of Deaf people and give them the confidence to be an active part of society. As the only nationwide provider of services to Deaf people, it provides information on a range of services for Deaf and works with businesses and organisations to provide information and resources on life for Deaf New Zealanders and NZSL.

1A Deveron Street Regent Whangarei 0140



national@deaf.org.nz  Office open for enquiries and appointments: (0800) 332 322 Monday to Thursday from 9:00am to 4:00pm http://www.deaf.org.nz/ Office open for appointment only: Friday

All services free of charge. No referral required.

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| **Dyslexia PLUS Inc** |  |
| FSD0007482  We provide help for people with specific learning disabilities and/or Dyslexia. | Last updated 25/02/2021 |

71 Bank Street Whangarei 0110



admin@dyslexiaplus.org.nz  Tuesdays 11am- 1 pm

|  |  |  |
| --- | --- | --- |
| (09) 430 0693 http://www.dyslexiaplus.org.nz/      **Emerge Aotearoa - Northland** | Thursdays 11am - 1 pm  During Term time  Some charges may apply.  No referral required. |  |
| FSD0004520 |  | Last updated 19/03/2021 |

Provide residential rehabilitation services, community support, child & youth, activity based day programmes, Maternal mental health services and Emergency Housing.

39 Norfolk Street Regent Whangarei 0112 info@emergeaotearoa.org.nz  Office hours 8am - 5pm Monday to Friday.



(09) 470 3530 All services free of charge. http://www.emergeaotearoa.org.nz/ Referral may apply.

## Classification : THP

**Far North Disabilities Resource Centre**

FSD0004492 Last updated 29/09/2020

We offer support services targeting people with disabilities, and their families.

4 Redan Road Kaitaia 0410



fndrc@xtra.co.nz  8.30am - 5.00pm Monday to Friday (09) 408 0867 All services free of charge.

No referral required.

**Greenways Trust**

FSD0004512 Last updated 18/01/2021

We have 3 houses providing residential care for people with intellectual disabilities. All have a comprehensive Personal Plan stating their aspirations and goals that we endeavour to facilitate for the best outcomes for each individual. These residents make up some of our supported employees in our Social Enterprise workplace working in various activities such as firewood, kindling, woodwork manufacturing, and landscaping. A priority is to support our people into mainstream employment and we have good relationships with local employers.

16 Edward St Dargaville



denise.nicholson@greenwaystrust.org.nz  8.30am - 4.00pm Monday to Friday. Social

|  |  |
| --- | --- |
| (09) 439 8133  (021) 338 625 http://www.greenwaystrust.org.nz      **Hauora Whanui - Kawakawa** | Enterprise  24 hour residential supervision.  GW1 Ph 09 439 8955  GW2 Ph 09 439 7762  GW3 Ph 09 9728020  Some charges may apply. Referral may apply. |
| FSD0004403 | Last updated 12/02/2021 |

Hauora Whanui covers Community Nursing, Tupuna Waiora/Mental Health, Drug and Alcohol Services, Dental, Whakatairanga Hauora (Health Promotion), Outreach GP Clinics and Disability Support Services.

2/4 Rayner Street Kawakawa 0210



recep@nhht.co.nz  8.30am - 5.00pm Monday to Friday

(09) 404 1551 All services free of charge.

(0800) 200 562 No referral required. http://nhht.co.nz/

**Home Support North Charitable Trust**

FSD0001421 Last updated 19/11/2020

We are funded by the Ministry of Health and Northland District Health Board to provide homebased care and support for older and disabled people, as well as to those recovering from an accident or hospital stay.

7a First Ave Whangarei 0110



officewhg@homesupport.co.nz  8.30am - 4.30 pm Monday to Friday

|  |  |
| --- | --- |
| (09) 430 2090  (0800) 832 383 out of area http://www.homesupport.co.nz      **Idea Services** | Emergency After Hours contact for all Offices  0800 11 22 10  All services free of charge. Referral may apply. |
| FSD0008072 | Last updated 22/03/2021 |

Aims to provide a range of community-based support services to assist people to pursue their goals and maximise their independence. To remove barriers to full participation by people with disabilities, either physical or intellectual.

151 Bank Street Whangarei 0112



northland@idea.org.nz  8.30am to 5.00pm, Monday to Friday. (09) 470 2000 Contact us on (09) 470 2000 http://www.ihc.org.nz All services free of charge.

Referral may apply.

**IDEA Services - Northland**

FSD0007205 Last updated 06/04/2021

IDEA Services provides support for people with intellectual disabilities so they can live, learn, work and enjoy life as part of the community. We provide vocational and day services, accommodation services, supported employment and supported living.

151 Bank Street Whangarei



northland@idea.org.nz  all hours

|  |  |  |
| --- | --- | --- |
| (09) 470 2000 http://www.idea.org.nz      **Kaurilands Skills Centre** | Some charges may apply. Referral may apply. |  |
| FSD0004517 |  | Last updated 06/10/2020 |

Rural Residential Care for adults with intellectual disabilities.

115 Tokatoka Road Ruawai 0592



operations.manager@kaurilandsskills.co.  8am-4pm Mon-Fri nz Some charges may apply.

(09) 439 2140 Referral may apply.

(09) 439 2147 http://supportoptions.co.nz/support/provid er.aspx?pID=1169&l=1&sID=318

**Linking Hands Inc**

FSD0004419 Last updated 19/03/2021

Health Shuttle Services: meeting the health needs of the community.

131 Hurndall Street Maungaturoto 0520



linkinghands@xtra.co.nz  Office open 10am-4pm Monday-Friday.

(09) 431 8969 Also have vehicles running out of Bream Bay

(09) 4315906 Bruce and Mangawhai. http://www.linkinghands.co.nz Koha/donation may apply.

No referral required.

**Midway in Northland Day Services Trust (MINDS Trust)**

FSD0021962 Last updated 10/06/2020

MindsTrust opens its doors to people with any disability but when people come in, we see their ability not their disability. Then we establish a plan to meet their needs. We are there through our activity sessions to help our clients find a meaningful place in the community.

State Highway 1 81 Main Road Moerewa 0211



(09) 404 0402  Monday to Friday 8.30am til 3pm

Koha/donation may apply. No referral required.

**Momentum Health**

FSD0020769 Last updated 13/07/2020

Momentum Health provides Vocational Rehabilitation Services in the Whangarei Area.

ben@momentumhealth.co.nz  Monday - Friday

(027) 534 4227 08.00 - 17.00

Some charges may apply. No referral required.

**Needs Assessment Service - Community Assessment and Rehabilitation Service, Northland Health**

FSD0004429 Last updated 07/04/2021

We provide Needs Assessment and Co-ordination of services for people over 65 who have a long term disability.

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| cars@northlanddhb.org.nz  (09) 430 4131  (0800) 888 890 | Monday to Friday, 8am to 4.30pm. Closed on public holidays.  Some charges may apply.  No referral required. |

**Ngati Hine Health Trust**

FSD0004432 Last updated 05/02/2021

The Ngati Hine Health Trust provides health services through its provider arm, Hauora Whanui, social services through Whanau Whanui, and education and training through Matauranga Whanui. Firmly established in the mid north since 1994, the trust delivers both health and social services in Whangarei and the mid-north.

5 Walton Street Whangarei 0110



onair@ngatihinefm.co.nz  8.30am - 4.30pm Monday to Friday

(09) 430 2386 Some charges may apply.

(0800) 824 826 No referral required. http://nhht.co.nz/

## Classification : FVSS, THP

**Ngpuhi Iwi Social Services**

FSD0004539 Last updated 22/12/2020

Key service provider for Ngpuhi by Ngpuhi.

Also an accredited service provider by Oranga Tamariki - Ministry for Children, and have a strategic direction consisting of four key elements:

1. To re-orient services to fit within a Ngpuhitanga based model of care and support
2. Expanding prevention services within whnau, hap and takiw
3. Enhancing intervention services to encourage whnau involvement, empowerment andparticipation
4. Facilitating rehabilitation services to reconnect tamariki and taitamariki with their whnau, hap,marae and takiw

A future when Ngpuhi whnui are strong and secure, and no longer needing our services is something we look forward to.

We aim for our services to be mana enhancing for both the whnau receiving assistance and the staff delivering them.

12 Marino Place Kaikohe 0405



niss@ngapuhi.org  8.30am - 5.00pm Monday to Friday.

(09) 401 5548 All services free of charge. http://www.ngapuhi.iwi.nz Referral may apply.

## Classification : FVSS

**NorthAble Matapuna Hauora**

FSD0001425 Last updated 08/03/2021

NorthAble has multiple services, including Needs Assessment and Service Co-ordination for Under 65s, an equipment store, disability information and advice, a community participation program, Encompass navigation service and VHN.

40 John St Whangarei 0110 northable@northable.org.nz  Open 9am-5pm Mon-Fri.



|  |  |
| --- | --- |
| (0508) 637 200 (09) 430 0988 http://www.northable.org.nz | EQ+ Mon, Wed - Fri 8.30am - 5pm, Tue 10am 5pm, Sat 9am - 12pm (except public holidays and long weekends).  All services free of charge.  Referral may apply. |

**Northland Down Syndrome Support Group**

FSD0007775 Last updated 16/11/2020

Vision – That people with Down syndrome are valued and equal members of their community, fulfilling their goals.

Mission – To work alongside families, whanau and carers to support and empower people with Down syndrome to realise their potential and aspirations through all life stages and within all communities.

Essence – To accept, understand and connect.

To enable the NZDSA to achieve its vision, mission and essence we:

* Provide information and support to families/whanau of people with Down syndrome throughout alllife stages.
* Equip and empower people with Down syndrome and their families/whanau to build positivefutures by enhancing their lives.
* Raise awareness of Down syndrome in the wider community to promote rights. Inclusion and bestpractice.
* Review and lobby government and other institutions.
* Develop self-advocacy and leadership skills for people with Down syndrome.

ksadgrove@xtra.co.nz  Available as required.

(0800) 693 724 (ext 3) To contact your local branch or support group http://www.nzdsa.org.nz ring 0800 693 724 and press 3.

All services free of charge. No referral required.

**Northpoint Services Trust**

FSD0004438 Last updated 25/01/2021

We are a Community Service for Mental Health, Disabilities and Addictions. We offer a Vocational Support Service funded by Ministry of Social Development. We offer rehabilitation, supported training courses, supported living, supported employment and community outings for clients.

143 Broadway Kaikohe 0405 frances.terauroha@northpointtrust.org.nz  8.00am - 4.30pm Monday to Friday.



(09) 401 2522 All services free of charge.

Referral may apply.

**Parkinson's - Northland**

FSD0007362 Last updated 25/03/2021

Parkinson’s New Zealand provides support, education and information for people with Parkinson’s and Parkinsonism conditions, including their family, carers and health professionals.

Our team of Parkinson’s Nurses and Educators can provide home visits for personalised sessions. Parkinson’s New Zealand also has support groups for members for sharing their coping strategies, experiences, and is a chance to establish social networks.

Programmes for people with Parkinson’s can include some of the following: exercise, physiotherapy, hydrotherapy, and art or music therapy sessions.

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| --- | --- |
| (0800) 473 4636 http://www.parkinsons.org.nz      **Quarry Arts Center** | Please make contact through our national office – Monday to Friday 8.30am – 5.00pm or via the referral form on our website www.parkinsons.org.nz.  Some charges may apply. No referral required. |
| FSD0016577 | Last updated 02/11/2020 |

The Quarry Arts Centre runs arts and crafts workshops at affordable prices, including courses for people with disabilities and school holiday programmes.

21 Selwyn Ave Whangarei 0110



admin@quarryarts.org  The Quarry Arts Centre grounds open to the

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| (09) 438 1215 http://www.quarryarts.org | public 7 days a week and is free to enter. Gallery & shop open Monday - Saturday 9.30am - 4.30pm & closed public holidays.  Some charges may apply.  No referral required. |

**Riding for the Disabled Association - Kaitaia**

FSD0004566 Last updated 04/03/2021

Provide horse riding to people whose disability limits their quality of life.

404 Church Road Kaitaia 0482



kaitaiarda@yahoo.co.nz  Terms 1,2 & 4 Tuesday: 9.00am - 12.00pm,

|  |  |
| --- | --- |
| (09) 408 0898 http://www.rda.org.nz | Wednesday: 9.30am - 12.00pm Some charges may apply.  Referral may apply. |

**Ringa Atawhai Trust**

FSD0004544 Last updated 22/01/2021

We provide education, training, information and referrals pertaining to health needs.

mira.norris@icloud.com  Call anytime message service available.

(09) 430 3305 All services free of charge. http://www.facebook.com/RingaAtawhai No referral required.

**SPELD NZ Inc - Bay of Islands Local Liaison Group**

FSD0007472 Last updated 01/09/2020

SPELD NZ Inc offers one-on-one diagnostic assessment and specialised tuition for people with specific learning disabilities, including dyslexia. It also offers information, support, advice and training.

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| northern@speld.org.nz (0800) 773 536 http://www.speld.org.nz | Office administration open Monday to Friday,  9.00am - 3.00pm.  Some charges may apply.  No referral required. |

**SPELD NZ Inc - Whangarei Local Liaison Group**

FSD0024077 Last updated 05/10/2020

SPELD NZ Inc offers one-on-one diagnostic assessment and specialised tuition for people with specific learning disabilities, including dyslexia. It also offers information, support, advice and training.

|  |  |
| --- | --- |
| northern@speld.org.nz (0800) 773 536 http://www.speld.org.nz | Office administration open Monday to Friday,  9.00am - 3.00pm.  Some charges may apply.  No referral required. |

**Te Awhi Whanau Charitable Trust**

FSD0004529 Last updated 23/12/2020

Non Government Organisation providing community support in Mental Health. Residential, homebased care.

7 Matipo Place Woodhill Whangarei 0110



admin@tawct.org.nz  8.30am - 5.00pm Monday to Friday.

(09) 430 2403 Some charges may apply. (027) 480 0190 Referral may apply.

**Te Hau Ora O Ngapuhi**

FSD0006122 Last updated 31/07/2020

We are the Iwi hauora provider based in the main centre of Kaikohe. We deliver services to all age groups from Pepi to Kaumatua and Kuia within the boundaries of Te Whare Tapu o Ngapuhi.

We are an organisation commited to making our community safe, healthy and vibrant.

113 Broadway Kaikohe 0440 thoon.referrals@ngapuhi.org  8.30am - 5.00pm Monday - Friday.



|  |  |
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| (09) 405 2647 http://tehauoraongapuhi.org    **Classification : THP** | Some charges may apply. Referral may apply. |

**Te Roopu Kimiora - Whangarei**

FSD0022396 Last updated 12/04/2021

Child and youth Mental health service.

14 West End Avenue Wood Hill Whangarei 0110



(0800) 333 783  8:30 am - 4:30 pm

All services free of charge. No referral required.

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| **Te Runanga O Whaingaroa**  FSD0004574 | Last updated 04/05/2021 |
| 291 |  |

Te Rnanga currently provides a wide range of services across social, health, education, housing, justice and information/advice services to all families/whnau in our service delivery area, including social work supports, financial capability, counselling, playcentre, health promotions, rheumatic fever, smoking cessation, road safety, Iwi resource management services, driver licensing, transitional housing, home repairs, positive parenting, Whnau Ora planning, pre-employment preparation and placement.

Cnr Waikare Avenue & SH10 Kaeo



admin@whaingaroa.iwi.nz  8:30am - 5:00pm Monday to Friday

(09) 405 0340 Some charges may apply. http://whaingaroa.iwi.nz Referral may apply.

## Classification : BFC, FVSS, THP

**The Brain Injury Association Northland Incorporated**

FSD0007557 Last updated 11/03/2021

The Brain Injury Association New Zealand provides information, advocacy and support to people with brain injury and their families/whanau. Education and awareness of brain injury as well as injury prevention education are also offered.

98 Cairnfield Road Whangarei



northland@brain-injury.org.nz  Mon, Tue, Thur, Fri 9am - 2pm

|  |  |
| --- | --- |
| (09) 459 5013 https://www.brain-injury.nz/      **The Papermill** | Appointments preferred All services free of charge. No referral required. |
| FSD0019923 | Last updated 19/04/2021 |

The Papermill is a very exciting story of a bold and courageous journey for a team of papermakers who are intellectually challenged. The Papermill aspires to deliver meaningful work experience for people with intellectual disabilities. The project is creative and challenging and its purpose is to lift self-esteem and develop skills. Our approach is unique in that the people are empowered to own what they do.

Established in 1989 as a centre for people with special needs to receive education, encouragement and guidance in a safe, creative, interactive learning environment to assist in building self-esteem, confidence, creative abilities and life skills through the process of paper making.

The facilities and attractions are available to the public as an education and tourist attraction.

It is partially funded by the Ministry of Social Development.

Art/craft classes are available for people with and without disabilities and a school holiday programme is held in the holidays.

38 Kamo Road Kensington Whangarei 0112



info@thepapermill.co.nz  Monday to Friday from 9am - 3pm (09) 459 1459 after hours answer phone for enquiries http://www.thepapermill.co.nz All services free of charge.

No referral required.

**The Personal Advocacy and Safeguarding Adults Trust - Northland /**

**Auckland**

FSD0006605 Last updated 17/08/2020

The Personal Advocacy and Safeguarding Adults Trust provides a range of safeguarding services and supports for people with care and support needs. These services include Supported Decision Making support and training, short term advocacy and life long advocacy, discretionary trust administration and a coordinated inter-agency response for Adults at Risk.

The Trust offers parents and other interested persons an opportunity to invest in peace of mind for the future through membership and enrollment. The Trust also extends support to people not enrolled in the Trust.

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| northland@pasat.org.nz  (09) 391 1728 (022) 088 7431 http://www.PASAT.org.nz | Monday to Friday, 9:00am to 4:30pm.  Some charges may apply.  No referral required. |

**Tiaho Trust**

FSD0015747 Last updated 10/11/2020

Tiaho Trust links families, carers, and people living with a disability to information, advice and support in their community.

Tai Tokerau Maori Trust Board Building 3-5 Hunt Street Whangarei 0140 info@tiaho.org.nz  Monday - Friday



|  |  |
| --- | --- |
| (09) 430 3406 (0800) 430 3406 http://www.tiaho.org.nz | 9am - 4pm  Some charges may apply.  No referral required. |

**Whangarei Accessible Housing Trust**

FSD0020997 Last updated 16/02/2021

Our main purpose is to provide or assist disabled people with accessible affordable housing. We have 19 houses in Whangarei and eight houses in Auckland.

The Whangarei Accessible Housing Trust (W.A.H.T.) was formed in 2006 as a charitable trust and as a direct result of the huge demand and lack of supply for accessible homes and also the lack of alternative viable housing options for disabled people.

The Trust started by buying 8 existing houses and modifying them. However, the Trust soon recognised new-builds provided a better solution, as many more accessible features could be included, at virtually no additional cost, and it showcased how having an accessible environment, could ensure a person with a significant disability, could live independently.

admin@accessiblehousing.org.nz  Administrator works part-time as required.

(027) 920 8875 Please email. http://whangareiaccessiblehousingtrust.or All services free of charge.

g.nz No referral required.

**Work and Income - Dargaville Service Centre**

FSD0007878 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

68-72 Normanby Street Dargaville



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kaitaia Community Link**

FSD0007882 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Shops: 1,2 and 3. 28 North Park Kaitaia



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html#null No referral required.

**Work and Income - Kamo Community Link**

FSD0007881 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

424 Kamo Road Kamo



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kawakawa Community Link**

FSD0007883 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

62 Gillies Street Kawakawa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kerikeri Service Centre**

FSD0007884 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Keri Centre - Fairway Drive Kerikeri



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Northland Regional Office**

FSD0015263 Last updated 30/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

2nd Floor 49 James Street Whangarei



(0800) 559 009  Monday to Friday 8:30am - 5pm, Wednesday

|  |  |
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| http://www.workandincome.govt.nz | 9:30am - 5pm  All services free of charge.  No referral required. |

**Work and Income - Service Centre Kaikohe**

FSD0007879 Last updated 31/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 7 Memorial Avenue Kaikohe 0474

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| --- | --- |
| kerry.tehaara-faleolo003@msd.govt.nz  (0800) 559 009 http://www.workandincome.govt.nz | Monday, Tuesday, Thursday, Friday 8:30am 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Whangarei Community Link**

FSD0007886 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Walton Plaza 4 Albert Street Whangarei 0110



(0800) 559 009  All services free of charge. https://www.workandincome.govt.nz/about No referral required.

-work-and-income/contact-us/find-aservice-centre/northland.html

**Workbridge Inc - Kerikeri**

FSD0015170 Last updated 08/09/2020

Our mission is to enable people with disabilities to participate and experience equal opportunities in the labour market.

Work and Income Office - Fairway Drive Kerikeri



kerikeri@workbridge.co.nz  Weekdays via toll free number and email 7am-

|  |  |
| --- | --- |
| (0508) 858 858 (09) 401 7387 http://www.workbridge.co.nz | 7pm  All services free of charge.  No referral required. |

**Workbridge Inc - Whangarei**

FSD0007853 Last updated 06/07/2020

Our mission is to enable people with disabilities to participate and experience equal opportunities in the labour market.

Foodfirst Building 4 Vinery Lane Whangarei



northland@workbridge.co.nz  8am-5pm weekdays (09) 430 2120 Some charges may apply.

(0508) 858 858 No referral required. http://www.workbridge.co.nz

# Youth Services

**Anneke Muijlwijk**

FSD0008353 Last updated 21/04/2021

I am contracted by the Family Court to provide Domestic Violence Programmes for children, supporting children who are affected by Domestic Violence. I can see individual children (age 4 till 17 yrs) or in siblings groups. The programmes consist of up to 10 sessions and contain art and craft based activities.

I am also a Family Dispute Resolution (FDR) Mediator and a Preparatory Counsellor to help separated families with a parenting plan that is in the best interest of the child(ren).

Karaka Cottage 7 Cooke Street Avenues Whangarei



anneke@annekem.co.nz  Available on weekdays, during normal working

|  |  |
| --- | --- |
| (09) 438 1525 (027) 443 4484 http://www.annekem.co.nz    **Classification : FVSS**    **Aupouri Youth Trust** | hours.  All services free of charge. No referral required. |
| FSD0006013 | Last updated 09/07/2020 |

Provide life skills to youth and their whanau; improve self-esteem and discipline; enhance cultural identity; provide activities for youth from a Maori perspective and support a safe and caring community.

6751 Far North Road RD 4 Kaitaia



mihaka.aupouriyouth@gmail.com  9.00am - 4.30pm although flexible

|  |  |
| --- | --- |
| (09) 409 7700  (021) 255 7812 | All services free of charge. Referral may apply. |

**Bay of Islands Budgeting Service Trust**

FSD0004541 Last updated 23/11/2020

We provide free budgeting advice,advocacy and support.

9 Wynyard Street Kawakawa 0210



info@boibs.co.nz  9.00am - 2.30pm Monday to Friday (09) 404 1582 Appointments outside these hours can be http://boibs.co.nz arranged.

All services free of charge. No referral required.

## Classification : BFC

**Bream Bay Community Support Trust**

FSD0004551 Last updated 13/08/2020

Family Violence Prevention Services, Education & Awareness, Whanau Support, Community Development.

9 Takutai Place Ruakaka admin@bbtrust.org.nz  8am - 4pm, Monday to Friday.



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| (09) 432 7197    **Classification : FVSS** | All services free of charge. No referral required. |

**Citizens Advice Bureau - Dargaville**

FSD0006844 Last updated 12/04/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

37 Hokianga Road Dargaville 0310



dargaville@cab.org.nz  Monday to Friday 10am - 1pm.

(09) 439 6100 Except for Public Holidays. http://www.cab.org.nz All services free of charge.

No referral required.

**Citizens Advice Bureau Far North**

FSD0006855 Last updated 08/12/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

Procter Library Building 6 Cobham Road Kerikeri



(09) 407 9829  Hours of Operation:

http://www.cab.org.nz Mon - Fri 9.30am - 3.30pm

All services free of charge. No referral required.

**Citizens Advice Bureau Whangarei**

FSD0006871 Last updated 11/01/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email, website, or in person.

Old Public Trust Building 69 Bank Street Whangarei 0110



cab.whangarei@gmail.com  Mon - Fri 9am - 4pm (09) 438 8046 All services free of charge.

(0800) 367 222 No referral required. http://www.cab.org.nz

**Dargaville Youth Charitable Trust**

FSD0021517 Last updated 08/03/2021

The main objective is to support children from disadvantaged backgrounds aged 5 to 16 years, by giving them the opportunity to attend activities which assist their development; to promote their well-being and that of their family/whanau. They are disadvantaged due to family and historical circumstances and derived mainly from the inability to participate, because finance is a major hurdle or family motivation is not as it should be. There is a greater likelihood of children in these circumstances to be at greater risk of social alienation and offending.

DYCT also works in the area of Youth Justice and youth offending.

2 Gordon Street Dargaville 0310



c.fremlin@xtra.co.nz  Any time by telephone, through Oranga

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| --- | --- | --- |
| (09) 439 5827  (09) 439 6505      **Dyslexia PLUS Inc**  FSD0007482 | Tamariki, via any school in the area or by direct approach to the Chair and anyone of the Trustees as well as the Administrator. Prefer by | |
| E-Mail  All services free of charge.  Referral may apply. | Last updated 25/02/2021 |
| We provide help for people with specific learning disabilities and/or Dyslexia. | |

71 Bank Street Whangarei 0110



admin@dyslexiaplus.org.nz  Tuesdays 11am- 1 pm

|  |  |  |
| --- | --- | --- |
| (09) 430 0693 http://www.dyslexiaplus.org.nz/      **Emerge Aotearoa - Northland** | Thursdays 11am - 1 pm  During Term time  Some charges may apply.  No referral required. |  |
| FSD0004520 |  | Last updated 19/03/2021 |

Provide residential rehabilitation services, community support, child & youth, activity based day programmes, Maternal mental health services and Emergency Housing.

39 Norfolk Street Regent Whangarei 0112 info@emergeaotearoa.org.nz  Office hours 8am - 5pm Monday to Friday.



(09) 470 3530 All services free of charge. http://www.emergeaotearoa.org.nz/ Referral may apply.

## Classification : THP

**Family Planning Clinic - Whangarei**

FSD0007041 Last updated 14/09/2020

Family Planning works to promote a positive view of sexuality and to enable people to make informed choices about their sexual and reproductive health and well-being.

Laurie Hall Carpark 1A Robert Street Whangarei



(09) 438 1986  Drop-in clinics are available each week day.

(0800) 372 546 Whangarei Clinic is open until 7pm every

http://www.familyplanning.org.nz Thursday night. Clinics are first in, first seen. If

you don’t have time to wait, make an appointment by call Some charges may apply. No referral required.

**Far North Disabilities Resource Centre**

FSD0004492 Last updated 29/09/2020

We offer support services targeting people with disabilities, and their families.

1. Redan Road Kaitaia 0410



fndrc@xtra.co.nz  8.30am - 5.00pm Monday to Friday

|  |  |
| --- | --- |
| (09) 408 0867      **Far North District Council** | All services free of charge. No referral required. |
| FSD0023431 | Last updated 03/05/2021 |

The Far North District Council supports a number of community needs through facilities, funding, and support.

It is responsible for establishing policies and strategies determining the overall direction of Council.

These policies and strategies are implemented by the Chief Executive and Council staff.

The purpose of local government in New Zealand is:

To enable democratic decision-making and action by, and on behalf of communities.

To promote the social, economic, environmental and cultural well-being of communities, in the present and for the future.

1. Memorial Ave Kaikohe 0440



matangi.tewake@fndc.govt.nz  8am-5pm Monday-Friday

|  |  |
| --- | --- |
| (09) 401 5200 (0800) 920 029 https://www.fndc.govt.nz/      **Far North REAP** | All services free of charge. Referral may apply. |
| FSD0008141 | Last updated 05/02/2021 |

Far North REAP (Rural Education Activities Programmme) is one of 13 spread throughout Aotearoa, New Zealand. We are a local, community-based non-profit organisation which provides flexible formal and non-formal learning opportunities in the Far North.

33 Puckey Avenue Kaitaia 0410



reception@farnorthreap.org.nz  8.30am - 4.30 pm daily Mon - Fri

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| --- | --- |
| (09) 408 1380 http://www.farnorthreap.org.nz | Some charges may apply. Referral may apply. |

**Far North Safer Communities Council**

FSD0022677 Last updated 11/03/2021

The FNSCC is responsible for a number of projects which contribute to a safer community and wellbeing, including OSCAR school holiday programmes.

Projects are managed by coordinators and volunteers.

Our vision: Supporting and Strengthening a Safer Community.

Our mission: Work collaboratively with key stakeholders to develop a safer supportive community.

Our values: To act with integrity, accountability, respect for cultural diversity and operate transparently.

FNSCC is an Incorporated Society and draws its members from Government, Community

Agencies, Iwi, Not for Profit Organisations and Community Individuals. FNSCC comprises an executive committee and a number of advisory members. The executive members who have a diverse range of skills, all share a passion to reduce the incidents of offending in the Far North region.

Unit 4 5 Puckey Ave Kaitaia 0410



admin@buildingsafercommunities.co.nz  Hours 8.30 to 4.30 Monday to Friday

(09) 408 3030 Some charges may apply.

(0800) BE SAFE No referral required.

http://www.buildingsafercommunities.co.n z

## Classification : OSCAR, PACIFIC

**He Iwi Kotahi Tatou Trust - Moerewa**

FSD0004543 Last updated 15/01/2021

We provide support services for members of the public.

53 Main Road Moerewa deb@heiwi.co.nz  10am - 3pm Monday to Friday.



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| (09) 404 1299 https://heiwi.co.nz/ | All services free of charge. No referral required. |

**Kaikohe Break-Away Programme - Christian Camping NZ Inc**

FSD0020590 Last updated 02/07/2020

We provide Breakaway holiday camps in the Far North, for children. We have sites running programmes, in Kaitaia, Kaikohe, Whangarei, Cooper Beach. please contact: info@cc.org.nz to find out where the next program is near you.

Linvart Park - Penney Cres Kaikohe



heartofthenorth@hotmail.com  9.00am to 5.00pm Monday to Friday

(09) 405 3996 All services free of charge.

(027) 258 2221 No referral required. http://www.christiancamping.org.nz

**Kumarani Productions Trust**

FSD0008360 Last updated 14/04/2021

Kumarani Productions Trust is a Social Arts Model using community circus for education, health and social development; Circus Kumarani provides daily classes, workshops and shows for people of all ages and abilities and leadership in the use of Social Arts in New Zealand.

15 Onslow Street Dargaville 0310



admin@circuskumarani.co.nz  Available during office hours.

|  |  |
| --- | --- |
| (09) 439 5152 https://www.circuskumarani.co.nz/ | Some charges may apply. No referral required. |

**ManAlive-TaneOra. Whangarei, Tai Tokerau, Whangarei**

FSD0021295 Last updated 12/03/2021

'Awakening the unique spirit of Men, Youth, and Boys to build better Families and Communities'.

'Living without Violence', Non-Violence programmes.

Group Programmes and Counselling services in Kaitaia, Kaikohe, Kawakawa, Dargaville and Whangarei.

Approved Provider: we are accredited under the Social Sector Accreditation Standards Member of National Network Stopping Violence Services, NZ.

5 Norfolk St Whangarei



info@manalive.org.nz  9:00am - 5:00pm Weekdays

|  |  |
| --- | --- |
| (09) 459 7930  (0800) TANE ORA  http://manalive.org.nz | (daytime and night Groups) Some charges may apply.  Referral may apply. |

**Mid North Budgeting Services Trust**

FSD0004424 Last updated 12/10/2020

Building Financial Capability

 1 Marino Place Kaikohe 0405

|  |  |
| --- | --- |
| midnorthbudgetserv@xtra.co.nz  (09) 401 2216  (021) 298 3393    **Classification : BFC**    **Mid North Family Support** | 9.00am -12.00pm closed for lunch 1.00pm -  5.00pm Monday to Friday.  All services free of charge. No referral required. |
| FSD0004425 | Last updated 07/08/2020 |

We deliver a free counselling service for tamariki, rangatahi, and whanau who have experienced sexual harm or family harm, in the Mid North community.

Kingston House 123 Hone Heke Road Kerikeri



info@midnorthfamilysupport.co.nz  Office attended: Monday to Friday 9am to 12

(09) 407 7511 noon. http://www.midnorthfamilysupport.co.nz All services free of charge. No referral required.

## Classification : SHSS

**Mid-North Women's Aid & Refuge**

FSD0007640 Last updated 12/01/2021

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

|  |  |
| --- | --- |
| info@midnorthrefuge.org.nz  (09) 401 1030  (0800) 733 843 REFUGE http://www.womensrefuge.org.nz | 24 hour crisis line 0800 733 843 REFUGE Some charges may apply.  No referral required. |

**Ministry of Education, Learning Support, Tai Tokerau**

FSD0006546 Last updated 31/10/2020

Our Purpose: Lift aspiration, raise educational achievement for every New Zealander.

We work with others to ensure children with additional learning needs have the opportunity to learn alongside their peers.

24 Kaka Street Morningside Whangarei 0110



enquiries.whangarei@education.govt.nz  Monday - Friday 8:00am to 5:00pm

(09) 436 8900 All services free of charge.

(0800) 622 222 Referral may apply. https://education.govt.nz/ministry-ofeducation/specific-initiatives/specialeducation-update/

**Miriam Centre: Child Abuse Research & Treatment Trust**

FSD0017092 Last updated 11/03/2021

From Survive to Thrive.

We work to assist individuals, families whanau and communities to heal and to identify, face and address any issues or patterns underlying and sustaining the problem and to develop positive new compassionate nurturing & positive life direction.

Best life outcomes for children,young people, adults, Wahine & Tane, family whanau & community.

22 Mill Road Regent Whangarei 0112



miriam-centre@xtra.co.nz  9am - 7.30pm Monday to Friday

(09) 437 6010crisis plus

(09) 437 6010 24 hour 7 day crisis service http://miriamcentre.co.nz All services free of charge.

No referral required.

## Classification : SHSS

**New Zealand Red Cross - Whangarei**

FSD0001428 Last updated 11/01/2021

The New Zealand Red Cross is part of the largest humanitarian movement in the world. It's mission is to improve the lives of vulnerable people by mobilising the power of humanity to enhance community resilience. We do this in peace time and times of disaster and need.

46 John Street Whangarei 0110



whangarei@redcross.org.nz  Open Monday to Friday 8.30-5pm

|  |  |
| --- | --- |
| (09) 438 3120 (0800) 733 276 http://www.redcross.org.nz | Some charges may apply. Referral may apply. |

**Nga Ara Tnui - Successful Pathways Ltd**

FSD0020962 Last updated 30/03/2021

Nga Ara Tnui provides career development services for 18 - 35 year old clients in receipt of a government benefit. This service is facilitated by a qualified Employment Consultant who uses a client centred approach to achieving financial and social satisfaction and independence.

104 Corks Road Tikipunga Whangarei 0112



tawh.nat@xtra.co.nz  Monday - Friday, 8.30am - 4.30pm (021) 414 171 All services free of charge.

Referral may apply.

**Ngapuhi Hokianga Ki Te Raki Inc Society**

FSD0004537 Last updated 22/03/2021

To be responsive to the needs and aspirations of our communities through appropriate and accessible education, information and support services

78 Poieke Road RD 2 Okaihau 0476



teraki1@xtra.co.nz  9am - 4pm Tues/Wednesday/Thursday (021) 416 238 Some charges may apply. (021) 416 238 No referral required.

## Classification : OSCAR

**Ngati Hine Health Trust**

FSD0004432 Last updated 05/02/2021

The Ngati Hine Health Trust provides health services through its provider arm, Hauora Whanui, social services through Whanau Whanui, and education and training through Matauranga Whanui. Firmly established in the mid north since 1994, the trust delivers both health and social services in Whangarei and the mid-north.

5 Walton Street Whangarei 0110



onair@ngatihinefm.co.nz  8.30am - 4.30pm Monday to Friday

|  |  |
| --- | --- |
| (09) 430 2386  (0800) 824 826 http://nhht.co.nz/    **Classification : FVSS, THP** | Some charges may apply. No referral required. |

**Ngati Kahu Social and Health Services**

FSD0021710 Last updated 01/02/2021

Providing Social Service Support to whanau with children up to the age of 17 in the Ngati Kahu rohe.

35 Puckey Avenue Kaitaia 0410



reception@ngatikahu.co.nz  8.30am - 5pm Monday to Friday

(09) 406 1441 All services free of charge.

(0800) 428 452 Referral may apply. http://www.ngatikahu.co.nz/

## Classification : BFC, YS

**Ngpuhi Iwi Social Services**

FSD0004539 Last updated 22/12/2020

Key service provider for Ngpuhi by Ngpuhi.

Also an accredited service provider by Oranga Tamariki - Ministry for Children, and have a strategic direction consisting of four key elements:

1. To re-orient services to fit within a Ngpuhitanga based model of care and support
2. Expanding prevention services within whnau, hap and takiw
3. Enhancing intervention services to encourage whnau involvement, empowerment andparticipation
4. Facilitating rehabilitation services to reconnect tamariki and taitamariki with their whnau, hap,marae and takiw

A future when Ngpuhi whnui are strong and secure, and no longer needing our services is something we look forward to.

We aim for our services to be mana enhancing for both the whnau receiving assistance and the staff delivering them.

12 Marino Place Kaikohe 0405



niss@ngapuhi.org  8.30am - 5.00pm Monday to Friday.

(09) 401 5548 All services free of charge. http://www.ngapuhi.iwi.nz Referral may apply.

## Classification : FVSS

**NorthAble Matapuna Hauora**

FSD0001425 Last updated 08/03/2021

NorthAble has multiple services, including Needs Assessment and Service Co-ordination for Under 65s, an equipment store, disability information and advice, a community participation program, Encompass navigation service and VHN.

40 John St Whangarei 0110 northable@northable.org.nz  Open 9am-5pm Mon-Fri.



|  |  |
| --- | --- |
| (0508) 637 200 (09) 430 0988 http://www.northable.org.nz | EQ+ Mon, Wed - Fri 8.30am - 5pm, Tue 10am 5pm, Sat 9am - 12pm (except public holidays and long weekends).  All services free of charge.  Referral may apply. |

**One Double Five Whare Awhina Community House**

FSD0008259 Last updated 29/06/2020

We have a community house where all are welcome for a cuppa and chat. We provide a variety of social services - whanau support, legal advice, legal education; and specialise in community development. Our services are free but donations are much appreciated.

155 Kamo Road Kensington Whangarei 0112



155whare@155andtaitokeraulaw.org.nz  Monday to Thursday 9:00am - 4:00pm

(09) 437 0185 All services free of charge. http://www.whare.org.nz No referral required.

**Oranga Tamariki-Ministry for Children, Kaikohe**

FSD0006946 Last updated 09/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

- Memorial Avenue Kaikohe 0405



contact@ot.govt.nz  +64 9 912 3820 (from outside New Zealand)

|  |  |
| --- | --- |
| (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/ | All services free of charge. No referral required. |

**Oranga Tamariki-Ministry for Children, Kaitaia**

FSD0006945 Last updated 09/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

34 Commerce Street Kaitaia 0410



contact@ot.govt.nz  +64 9 912 3820 (from outside New Zealand)

|  |  |
| --- | --- |
| (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/ | All services free of charge. No referral required. |

**Oranga Tamariki-Ministry for Children, Te Kaipara**

FSD0006947 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

68-72 Normanby Street Dargaville 0310



contact@ot.govt.nz  If you're overseas:

(0508) 326 459 Call +64 9 912 3820

(0508) FAMILY All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Whangarei**

FSD0006944 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

Level 2, Walton Plaza 3-5 Albert Street Whangarei 0141



contact@ot.govt.nz  All services free of charge.

(0508) 326 459 No referral required.

(0508) FAMILY https://www.orangatamariki.govt.nz/

**Otamatea Community Services**

FSD0004415 Last updated 04/08/2020

We are an organisation that offers assistance in the following areas: a Homebased Family

Support Service, Counselling for families and individuals with a fully qualified counsellor. A Parent Coach who works with individual parents or in small group sessions. We offer support to family's working through domestic violence issues who may be working on changing lifestyle patterns. We run a food bank for those in need which is well supported with our budgeting support service assisting to help people develop good financial skills. We honor the Seniors in our community once a month with a morning tea and fully cooked lunch with entertainment as well as Seniors Chocolate Bingo sessions on a monthly basis. As an agency we believe strongly in being in the community for the community.

155 Hurndall Street Maungaturoto 0520



reception@otamateacs.org.nz  9am - 4pm Monday to Friday. After hours

(09) 431 9080 message service. https://www.otamateacs.org.nz/ Koha/donation may apply.

Referral may apply.

## Classification : BFC, FVSS

**Plunket - Northland Area Office**

FSD0007431 Last updated 17/11/2020

Plunket believes in supporting the development of healthy families. All families with children under age five are welcome to use Plunket services and more than ninety percent of New Zealand families choose to use Plunket to help them care for their young children.

22 Commerce Street Whangarei



northland.admin@plunket.org.nz  8.30am - 4.30am Monday to Friday

|  |  |
| --- | --- |
| (09) 438 2508 (0800) 933 922 http://www.plunket.org.nz      **Plunket - Whangarei** | All services free of charge. No referral required. |
| FSD0005835 | Last updated 15/12/2020 |

Plunket aims to provide a caring, professional, well child and family / whanau health care service.

Plunket will offer information and support throughout a child's early years.

Plunket services are available free to NZ families with children from birth to the age of 5 years.

22 Commerce Street Whangarei 0110



(09) 438 2508  Monday to Friday 8:30am - 4:30pm (0800) 933 922 All services free of charge. http://www.plunket.org.nz No referral required.

**Public Health Northland - Te Tai Hapori Team**

FSD0004437 Last updated 14/01/2021

Services include Community Wellbeing Advisors- ,Healthy Housing, Kura & Marae, Public

Health Advisory Drug and Alcohol, Healthy Sports, Recreation and Active Spaces , Healthy Schools and Kohanga Reo , Healthy Retail & Workplaces , Healthy Youth

Tohora House, Level 1, Northland DHB, Carpark 15 - Hospital Road Maunu Whangarei 0148



Warren.Moetara@northlanddhb.org.nz  Normal working hours (special hours by

(09) 430 4100 arrangement)

http://www.northlanddhb.org.nz All services free of charge.

No referral required.

**R. Tucker Thompson Sail Training Trust**

FSD0016037 Last updated 20/01/2021

The R. Tucker Thompson runs 7-day Youth Development Voyages that provide a safe learning environment to develop confidence, leadership, and teamwork in young people. Evidence demonstrates that students who go on these voyages benefit from increased resilience and improved well being. They are available for 13-18 year olds we offer individual places for group programmes up to 12 children per voyage. We can also provide whole ship voyages for 10/11 students and 1/2 caregiver(s) for customised programmes.

Opua Wharf - Beechy Street Opua



youth@tucker.co.nz  Voyages available April - October

|  |  |
| --- | --- |
| (09) 402 8430 https://tucker.co.nz/youth-leadershipvoyages/      **Ringa Atawhai Trust** | Office hours: 0830-1630 Mon - Friday Some charges may apply. No referral required. |
| FSD0004544 | Last updated 22/01/2021 |

We provide education, training, information and referrals pertaining to health needs. mira.norris@icloud.com  Call anytime message service available.

(09) 430 3305 All services free of charge. http://www.facebook.com/RingaAtawhai No referral required.

**S.O.S Kaipara**

FSD0001441 Last updated 23/04/2021

Specialist Sexual & Family Violence Support Services.

We provide support, advocacy, crisis and family therapy counselling, refuge accommodation to survivors of sexual abuse and domestic violence. Education prevention programmes are provided community wide.

158a Victoria Street Dargaville



admin@soskaipara.co.nz  Office hours 9am to 3pm Monday to Friday

|  |  |
| --- | --- |
| (09) 439 6070 (0800) 338 844 http://www.soskaipara.com    **Classification : FVSS, SHSS** | Koha/donation may apply. No referral required. |

**SPELD NZ Inc - Bay of Islands Local Liaison Group**

FSD0007472 Last updated 01/09/2020

SPELD NZ Inc offers one-on-one diagnostic assessment and specialised tuition for people with specific learning disabilities, including dyslexia. It also offers information, support, advice and training.

|  |  |
| --- | --- |
| northern@speld.org.nz (0800) 773 536 http://www.speld.org.nz | Office administration open Monday to Friday,  9.00am - 3.00pm.  Some charges may apply.  No referral required. |

**SPELD NZ Inc - Whangarei Local Liaison Group**

FSD0024077 Last updated 05/10/2020

SPELD NZ Inc offers one-on-one diagnostic assessment and specialised tuition for people with specific learning disabilities, including dyslexia. It also offers information, support, advice and training.

|  |  |
| --- | --- |
| northern@speld.org.nz (0800) 773 536 http://www.speld.org.nz      **Sport Northland** | Office administration open Monday to Friday,  9.00am - 3.00pm.  Some charges may apply. No referral required. |
| FSD0020662 | Last updated 11/01/2021 |

Sport Northland is a Regional Sports Trust, the vision of the organisation is to 'Enriching lives through play, active recreation and sport'. Provider of Break-Away holiday programmes.

ASB Northland Sports House 97 Western Hills Drive Kensington Whangarei 0112 reception@sportnorth.co.nz  8.30am - 5.00pm



(09) 437 9600 All services free of charge. http://sportnorthland.co.nz No referral required.

**Tai Tokerau Emergency Housing Charitable Trust**

FSD0015130 Last updated 30/07/2020

Tai Tokerau Emergency Housing Charitable Trust (TTEHCT) is the specialist provider of shortterm accommodation for people in need, supporting their transition, via social work support, into more permanent housing and facilitate the acquisition of skills and resources necessary to sustain a home.

5 Woods Road Central Whangarei 0110



admin@emergencyhousing.org.nz  Monday - Friday 9am-3pm

(09) 430 8098 Some charges may apply. http://emergencyhousing.org.nz No referral required.

## Classification : THP

**Te Hau Awhiowhio o Otangarei Trust**

FSD0005856 Last updated 21/01/2021

Provision of Primary Health & GP Services

Social Services, Provides Financial Mentoring, Navigational Services, Advocacy, Counselling

Services, Whanau Support Sevices, Early

Puawai Puriri (Oscar approved school holiday programs).

165 William Jones Drive Otangarei Whangarei



contactus@otangarei.org  9am - 3pm weekdays (09) 437 0908 All services free of charge.

(0800) 120 916 clinic Referral may apply. http://www.otangarei.org/

## Classification : BFC, FVSS, OSCAR

**Te Hau Ora O Ngapuhi**

FSD0006122 Last updated 31/07/2020

We are the Iwi hauora provider based in the main centre of Kaikohe. We deliver services to all age groups from Pepi to Kaumatua and Kuia within the boundaries of Te Whare Tapu o Ngapuhi.

We are an organisation commited to making our community safe, healthy and vibrant.

113 Broadway Kaikohe 0440 thoon.referrals@ngapuhi.org  8.30am - 5.00pm Monday - Friday.



|  |  |
| --- | --- |
| (09) 405 2647 http://tehauoraongapuhi.org    **Classification : THP** | Some charges may apply. Referral may apply. |

**Te Kotahitanga E Mahi Kaha Trust**

FSD0004535 Last updated 17/07/2020

Social Work Support + Advocacy, Individual counselling, Community based programmes for youth, In school social mentoring, Alternative Education Programme, Information and Advice Services.

 74 Guy Road Kaikohe 0405

|  |  |
| --- | --- |
| admin@tkemkt.co.nz (09) 405 2573 http://www.tkemkt.co.nz | 8.30am - 4.30pm Monday to Friday.  All services free of charge.  Referral may apply. |

**Te Ora Hou Northland Inc - Heartland Services**

FSD0007139 Last updated 13/08/2020

Heartland Services can help you arrange face-to-face meetings with any of the services that use our centre, identify and obtain any government forms you need and access government and community websites and publications.

13 Whaka Street Raumanga Whangarei 0110 mthompson@teorahou.org.nz  8.45am - 4.00pm, Monday and Friday. (09) 438 5556 8.45am - 4.30pm, Tuesday to Thursday. http://www.heartlandservices.govt.nz All services free of charge. No referral required.



**Te Ora Hou Northland Incorporated**

FSD0006042 Last updated 19/03/2021

Te Ora Hou Northland Inc. is a non-government, community based organisation that began in 1981 and is affiliated to a national body Te Ora Hou Aotearoa Inc. that has branches throughout New Zealand.

The work of Te Ora Hou was a response to common needs identified amongst mainly urban Mori and Pacific whnau for culturally appropriate approaches to holistic youth ministry and community building. The practical outworking of this is weekly after-school youth club programmes run by volunteer youth workers for ‘at-risk’ young people aged 13 to 17 years of age. These are complimented by small group mentoring relationships, home visits to parents and whnau, holiday programmes, local camps, kapa haka and noho marae.

Te Ora Hou also provide individual and whnau support through our social services team including teen dads and a supported residential home for teen parents and delivers education to children aged 0-5 years through its early learning centre, He Kaakano.

 104 Corks Road Tikipunga Whangarei 0112

|  |  |
| --- | --- |
| northland@teorahou.org.nz  (09) 438 5556 http://tohn.org.nz    **Classification : FVSS** | 8.45 – 4.30 pm Monday – Friday Some charges may apply.  Referral may apply. |

**Te Puna O Te Aroha - Maori Women's Refuge**

FSD0007641 Last updated 17/07/2020

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

|  |  |
| --- | --- |
| Zonah.tpotawr@xtra.co.nz  (09) 437 2127 http://www.womensrefuge.org.nz    **Classification : FVSS**    **Te Rarawa Anga Mua** | Offices open 9am - 5pm  We also operate a 24hours crisis line Some charges may apply. No referral required. |
| FSD0004573 | Last updated 22/12/2020 |

Te Rarawa Anga Mua is a Kaupapa Maori service providing free services to any and all children, youth and their families regardless of ethnicity, within our service area.

16 Matthews Avenue Kaitaia 0410



admin@terarawa.co.nz  9.00am - 5.00pm Monday to Friday

(09) 408 0141 All services free of charge. http://www.terarawa.iwi.nz Referral may apply.

## Classification : FVSS

**Te Roopu Kimiora - Northland Health - Child and Youth Mental**

**Health Services**

FSD0001432 Last updated 04/02/2021

Provides a mental health service for children, young people and their whanau.

Dargaville Hospital 77 Awakino Rd Dargaville



(09) 439 7149 ext 6724  Monday- Friday 8am-4:30pm

All services free of charge. No referral required.

**Te Roopu Kimiora - Whangarei**

FSD0022396 Last updated 12/04/2021

Child and youth Mental health service.

14 West End Avenue Wood Hill Whangarei 0110



(0800) 333 783  8:30 am - 4:30 pm

All services free of charge. No referral required.

**Te Uri O Hau Tangata Development Ltd**

FSD0021003 Last updated 08/07/2020

Te Uri O Hau Tangata provides social support services to the wider Northern Kaipara area. We provide home based support to whanau and tamariki. Our practice framework is based upon traditional beliefs, principles and ways of being embedded within Te Ao Maori, while also being holistic and strengths based. Our primary focus is on tamariki as they are most precious to our hearts, while we also support and assist whanau to address issues/needs/concerns and encourage them in their pursuit of positive change.

6 Murdoch Street Dargaville Dargaville 0310



tmoriarty@uriohau.co.nz  We are open from Monday - Friday

|  |  |
| --- | --- |
| (09) 459 7001 (022) 658 3123 http://www.uriohau.com | 8.30am - 5.00pm.  All services free of charge.  Referral may apply. |

**The Salvation Army - Whangarei**

FSD0008257 Last updated 29/04/2021

Worship, community and welfare services of The Salvation Army

3-7 Aubrey Street Whangarei 0110



whangarei.corps@salvationarmy.org.nz  8pm-5pm

(09) 438 8335 Some charges may apply. http://salvationarmy.org.nz/centres/nz/nort No referral required. hland/whangarei/

**Tokotoko Solutions Ltd**

FSD0020818 Last updated 26/09/2020

We provide Youth Development programmes and collaborate with relevant Government and Non Government agencies to develop and implement relevant and targeted interventions to help the young people and families who access our service.

We run Alternative Education programmes aimed at transitioning students back into school, further training or employment. Our work placement programmes is available northland wide.

7 Domain Road Onerahi Whangarei 0110



samu@tokotokosolutionsltd.co.nz  9.00am to 5.00pm Mon to Friday and sometimes

(021) 442 221 weekends. http://www.tokotokosolutionsltd.co.nz/ Some charges may apply. Referral may apply.

**Tryphina House**

FSD0007642 Last updated 22/12/2020

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

tryphinas@tryphina.org.nz (09) 437 6576 (0800) 733 843 REFUGE http://www.womensrefuge.org.nz

## Classification : FVSS

**Victim Support - Far North**

FSD0015706

24 hour crisis line 0800 733 843 REFUGE Some charges may apply. No referral required.

Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Kaipara** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0015701 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victim Support - Mid North**

FSD0004546 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Whangarei** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0015705 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Waitomo Papakainga Development Society**

FSD0004488 Last updated 17/01/2021

We provide care, youth services and various programmes for people in the community.

10 Bank Street Kaitaia 0410



waitomo.papakainga@xtra.co.nz  9.00am - 5.00pm Monday to Friday

(09) 408 0900 Some charges may apply. https://www.facebook.com/waitomopapak No referral required. ainga/

## Classification : FVSS, THP

**Whangarei Blue Light Ventures Inc**

FSD0015664 Last updated 21/04/2021

New Zealand Blue Light is a registered charity and community policing youth program that for over 30 years has run programs and activities for young people throughout New Zealand free from drugs, alcohol and violence. Blue Light works closely with the New Zealand Police to: Reduce youth crime; Build community partnerships; Build young peoples self esteem; Enhance community safety; and Build positive youth and police partnerships. Whangarei is one of 70 branches operating throughout the country.

|  |  |
| --- | --- |
| marnie@bluelight.co.nz  (09) 437 7593 (021) 064 2444 http://www.bluelight.co.nz | Mon - Fri  Some charges may apply.  No referral required. |

**Whangarei Budgeting Service Inc**

FSD0005951 Last updated 15/06/2020

A free budgeting service providing: budget plans, cash flow management, and community education programmes.

25 C Rathbone Street Whangarei 0110 reception@whangareibudgeting.co.nz  8.30am - 4.00pm Monday to Thursday.



(09) 430 0177 8.30am - 12.30pm Friday (027) 266 0906 All services free of charge.

No referral required.

## Classification : BFC

**Whangarei Rape Crisis**

FSD0004565 Last updated 09/11/2020

We provide 24 hour crisis support for victims of rape and work towards the elimination of rape and sexual violence against women and children. We welcome all Women to come and enjoy the space and add to the energies that promote self empowerment of all who utilise our services.

general@whangareirapecrisis.org.nz

(09) 438 6221

(0800) 88 33 00

## Classification : SHSS

Office open Monday to Friday, 9.00am - 3.00pm.

Christmas New year Office closed 20 December

2019 to 5 January 2020 inclusive

Crisis Line 24 Hours - 0800 88 33 00.

All services free of charge. No referral required.

|  |
| --- |
| **Whangaroa Health Services Trust**  FSD0024337 Last updated 27/08/2020  Whangaroa Health Services Trust provides a range of community services to the residents of the  Whangaroa Ward in the Far North. Our Activities include The Pa community Fitness Centre;  WHST community garden; Kauri Lodge age related residential care; and our Rural Health and Wellness Team that includes oral health, nurse practitioner, advocacy navigator and a physical fitness mentor.  180 Omaunu Road RD 2 Kaeo 0479  annette@whst.org.nz  Community Activities Monday to Friday 8.30am-  (09) 405 0355 4.30pm  http://whst.org.nz Kauri Lodge Aged Related Residential Care  Monday - Sunday 9.00am-5.00pm All services free of charge. No referral required.        **Whare Timatatanga Hou Ora Incorporated**  FSD0007639 Last updated 17/08/2020  Whare Timatatanga Hou Ora inc. supports women and children who are victims of domestic violence and abuse by providing a range of intervention services. These services include safe house accommodation, advocacy, domestic violence awareness programmes and legal support and advice. We also raise public awareness of violence against women and children and actively promote the prevention and elimination of violence towards anyone.  249 Commerce Street Kaitaia 0441 |

admin@wtho.org.nz (09) 408 2946 (0800) 733 843 REFUGE http://www.womensrefuge.org.nz Services available 24/7

24 hour crisis line 0800 733 843 REFUGE Some charges may apply. No referral required.

**Work and Income - Dargaville Service Centre**

FSD0007878 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

68-72 Normanby Street Dargaville



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kaitaia Community Link**

FSD0007882 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 Shops: 1,2 and 3. 28 North Park Kaitaia

Monday, Tuesday, Thursday, Friday 8:30am -

https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html#null No referral required.

**Work and Income - Kamo Community Link**

FSD0007881 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

424 Kamo Road Kamo



(0800) 559 009  open on Monday to Friday 8:30am - 5pm,

https://www.workandincome.govt.nz/about Wednesday 9:30am - 5pm -work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kawakawa Community Link**

FSD0007883 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.  62 Gillies Street Kawakawa

Monday, Tuesday, Thursday, Friday 8:30am -

https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Kerikeri Service Centre**

FSD0007884 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Keri Centre - Fairway Drive Kerikeri



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am https://www.workandincome.govt.nz/about 5:00pm. Wednesday 9:30am - 5:00pm.

-work-and-income/contact-us/find-a- All services free of charge. service-centre/northland.html No referral required.

**Work and Income - Northland Regional Office**

FSD0015263 Last updated 30/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 2nd Floor 49 James Street Whangarei

Monday to Friday 8:30am - 5pm, Wednesday

http://www.workandincome.govt.nz 9:30am - 5pm

All services free of charge.

No referral required.

**Work and Income - Service Centre Kaikohe**

FSD0007879 Last updated 31/07/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

7 Memorial Avenue Kaikohe 0474



kerry.tehaara-faleolo003@msd.govt.nz  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Work and Income - Whangarei Community Link**

FSD0007886 Last updated 23/04/2021

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 Walton Plaza 4 Albert Street Whangarei 0110

All services free of charge.

https://www.workandincome.govt.nz/about No referral required.

-work-and-income/contact-us/find-aservice-centre/northland.html

**Yellow Brick Road Northland**

FSD0020177 Last updated 08/12/2020

We're Yellow Brick Road, a national organisation that specialises in providing support for whnau who have a loved one experiencing mental health challenges. We will walk alongside any family who needs support, knowledge, advocacy and empowerment as their loved one journeys towards mental wellbeing.

5 Rust Avenue Whangarei 0110



admin.auckland@yellowbrickroad.org.nz  8.30 am - 5 pm Monday to Friday

(0800) 732 825 All services free of charge.

(09) 378 9134 No referral required. https://yellowbrickroad.org.nz/

**Yellow Brick Road- Otahuhu**

FSD0021018 Last updated 08/12/2020

We're Yellow Brick Road, a national organisation that specialises in providing support for whnau who have a loved one experiencing mental health challenges. We will walk alongside any family who needs support, knowledge, advocacy and empowerment as their loved one journeys towards mental wellbeing.

492 Great South Road Otahuhu Auckland 1062



admin.auckland@yellowbrickroad.org.nz  Monday to Friday 8.30 am to 5 pm

(09) 378 9134 All services free of charge.

(0800) 732 825 No referral required. https://yellowbrickroad.org.nz/

**Youth Service - People Potential**

FSD0019364 Last updated 21/09/2020

This organisation provides Youth Payment and Young Parent Payment services and NEET (Not Engaged in Employment Education or Training) mentoring and support for young people to find the right education, training or work-based learning.

17 Keyte Street Kensington Whangarei 0112



reception@peoplepotential.co.nz  Monday - Friday

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| (0800) 219 6884 (09) 437 0813 http://www.peoplepotential.co.nz | 8am - 4.30pm  All services free of charge.  Referral may apply. |

## Classification : YS

# National Helplines

**Alcohol Drug Helpline**

FSD0003840 Last updated 28/08/2020

The Alcohol Drug Helpline offers confidential information, insight and support on any problem, issue or query people may have about their own or someone else's drinking or drug use.

We offer brief interventions which allow someone to anonymously identify their level of use, consider the pros and cons of continuing to use, and the reasons they would like to change. We offer referrals to treatment services. The person making contact is then offered a selection of options in an affirming confidential manner.

We work with concerned others and support families/whanau to stay well when their loved ones are struggling with an alcohol or other drug problem.

info@alcoholdrughelp.org.nz  24 hours/ 7 days/ 365 days a year (0800) 787 797  All services free of charge.

(Free TXT) 8681 No referral required. http://www.alcoholdrughelp.org.nz

**Body Positive Inc.**

FSD0000152 Last updated 04/03/2021

Body Positive Inc. is a group founded by and run for people with HIV/AIDS. We welcome all people living with HIV and AIDS in New Zealand.

Body Positive Inc. breaks down isolation and builds a sense of community while advocating on behalf of HIV+ people on a national level.

Unit 1 3 Poynton Terrace Auckland 1010



office@bodypositive.org.nz  Mon-Fri 10am-5pm (0800) HIV LINE (448 5463)  All services free of charge.

(09) 309 3989 No referral required. http://www.bodypositive.org.nz

**Child Cancer Foundation - National Contact**

FSD0007609 Last updated 11/03/2021

Promoting services of excellence and consistency for children and young people with cancer and their families.

Free phone 0800 4 CHILD (0800 4 24453). We offer family support and coordination services throughout New Zealand

The Family Place 76 Grafton Road Grafton Auckland 1030 akl.familyplace@childcancer.org.nz  8.30am - 5.00pm, Monday to Friday.



(0800) 4 CHILD (0800 424 453)  All services free of charge.

(09) 366 1270 No referral required. http://www.childcancer.org.nz

**Continence New Zealand**

FSD0001723 Last updated 14/10/2020

Continence New Zealand aims and ideals are to work towards the promotion and expansion of continence issues providing information and support for people experiencing continence problems and the professionals working with them.

PO Box 254 Waiuku 2341



info@continence.org.nz  8.30am-5pm (0800) 650 659  All services free of charge. http://www.continence.org.nz No referral required.

**Depression Helpline**

FSD0017387 Last updated 28/08/2020

The Depression Helpline 0800 111 757 and text 1737 - callers can talk through emotional and psychological issues with counsellors and via the national depression initiatives:

* www.depression.org.nz – helping people find a way through depression
* The Lowdown - www.thelowdown.co.nz and text 5626 – support to help young people recogniseand understand depression or anxiety
* The Journal @ depression.org.nz - an online programme to help people learn skills to tackle

depression.

PO Box 105346 Auckland 1010



(0800) 111 757  (Free TXT) 4202 http://www.depression.org.nz

All support is available 24 hours a day, seven days a week, 365 days a year.

All services free of charge. No referral required.

**Elder Abuse Response Service**

FSD0023052 Last updated 30/04/2021

A 24/7 freephone helpline service that connects callers to information and/or support services in relation to elder abuse.

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| support@elderabuse.nz  (0800) 32 668 65(EA NOT OK)    **Classification : EARS, FVSS**    **Ezispeak** | Freephone service available 24/7.  Text 5032 or email support@elderabuse.nz All services free of charge. No referral required. |
| FSD0024013 | Last updated 31/08/2020 |

Ezispeak is a telephone based interpreting service which offers clients of the participating agencies free interpreting in over 180 different languages.

Level 16 157 Lambton Quay Te Aro Wellington 6011



(0800) 453 771   Call us Monday to Friday: 8.00am to 6.00pm http://www.ezispeak.nz/ All services free of charge.

No referral required.

**Family Court**

FSD0022756 Last updated 14/10/2020

The Family Court deals with lots of issues, from making orders for children not yet born right through to older people who are in need of care and protection. Providing families with help doesn't always involve actually going to court. There are many advice and support services that the Court will provide or recommend to you first, depending on the nature of your problem.

(0800) 224 733   Call between 8:30am and 5:00pm Monday to (0800) AGREE Friday. Otherwise, go to the website to find your http://justice.govt.nz/family/contact-us/ local district court.

Some charges may apply. No referral required.

**Family Violence Information Line**

FSD0015122 Last updated 16/04/2021

A Family Violence Information Line that provides information about services that can help you if you are experiencing or witnessing violence, or want to change your own behaviour. The line provides self-help information and connects people to services where appropriate. It is available seven days a week, from 9am to 11pm, with an after-hours message redirecting callers in the case of an emergency.

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| areyouok@msd.govt.nz (0800) 456 450 http://www.areyouok.org.nz    **Classification : FVSS**    **Gambling Helpline** | Available seven days a week, from 9am to 11pm, with an after-hours message redirecting callers in the case of an emergency.  All services free of charge. No referral required. |
| FSD0003595 | Last updated 31/08/2020 |

Worried about your gambling? Or somone else's? Call 0800 654 655 or text 8006 for support or information 24 x 7. Calls and texts are free.

info@gamblinghelpline.co.nz  Available 24/7 (0800) 654 655  All services free of charge.

(Free TXT) 8006 No referral required. http://www.gamblinghelpline.co.nz

## Classification : PACIFIC

**Healthline**

FSD0000029 Last updated 28/08/2020

Healthline is a free telephone health information service 24 hours/ 7 days a week. Phone 0800 611 116 to talk to a registered nurse for health advice. Calls are free – including from a mobile phone. Interpreters available.

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| (0800) 611 116 http://www.healthline.govt.nz      **Hey Bro Helpline** | 24 hours a day, seven days a week.  All services free of charge. No referral required. |
| FSD0023413 | Last updated 18/01/2021 |

Providing 24/7 helpline support for men who feel they’re going to harm a loved one or whanau member

161 Pages Road Aranui Christchurch



(0800) 439 276   All services free of charge. https://www.hewakatapu.org.nz/services/0 No referral required. 800-hey-bro

**Immigration New Zealand**

FSD0006147 Last updated 29/01/2021

Immigration New Zealand (INZ) is part of the Ministry of Business, Innovation and Employment.

Immigration New Zealand aims to bring the best people to New Zealand to enhance New Zealand’s social and economic outcomes. We directly support labour market growth by attracting the best people to New Zealand and supporting them into the workforce so they become long-term contributors. We also contribute to key export industries.

The role of Immigration New Zealand includes:

deciding visa applications attracting migrant skills and labour matching migrant skills with employer needs managing border security with regard to the movement of people supporting migrant settlement and retention implementing the Government’s refugee quota programme enforcing compliance with immigration law and policy.

2 Amersham Way Manukau Auckland 2104



(0508) 558 855   To phone from outside of New Zealand +64 9 http://www.immigration.govt.nz 914 4100

You can also send us an online query from the website.

Some charges may apply. No referral required.

**Kidsline**

FSD0003474 Last updated 22/12/2020

Kidsline is a free, nationwide telephone counselling serivce for children up to 18. Our service is free and confidential. Contacting Kidsline is easy. We are available 24/7 - call us on 0800 kidsline.

If you would like to speak with one of our Buddies call the same number between 4pm-9pm weekdays from your home phone or mobile phone.

Remember: It helps to talk.

95 Great South Road Greenlane Auckland City



(0800) 543 754   We are a 24/7 service. Callers can talk to a http://www.kidsline.org.nz trained Kidsline Buddy between 4 - 9pm weekdays.

All services free of charge. Referral may apply.

**LifeLine New Zealand**

FSD0003381 Last updated 12/01/2021

LifeLine is here to listen to the unheard, to empower the caller to retake control of their situation, making callers aware of options rather than offering advice.

(0800) 543 354   24 hours a day, seven days a week.

(Free TXT) 4357 All services free of charge. http://www.lifeline.org.nz No referral required.

**MoneyTalks**

FSD0023449 Last updated 18/01/2021

MoneyTalks is a helpline to provide free financial and budgeting advice to individuals, family and whnau

Level 6 330 Lambton Quay Wellington 6146



help@moneytalks.co.nz  Monday to Friday 8am to 8pm (0800) 345 123  Saturday 9am to 4pm

http://www.moneytalks.co.nz Sunday 10am to 2pm

All services free of charge. No referral required.

**National Collective Of Independent Women's Refuges**

FSD0005514 Last updated 26/01/2021

For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111. Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection.

 Ground Floor 275 Cuba Street Wellington 6141

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| info@refuge.org.nz  (0800) 733 843 (04) 802 5078 http://www.womensrefuge.org.nz    **Classification : FVSS** | 9.00 am - 5.00pm Monday - Friday (09) 8025078  National Office  24/7 Crisis line 0800 733 843 All services free of charge.  No referral required. |

**Nationwide Health & Disability Advocacy Service**

FSD0001042 Last updated 01/02/2021

Free support or guidance with resolving your concerns about a Health or Disability Service.

advocacy@advocacy.org.nz  Monday to Friday or 24 hours via website (0800) 555 050  www.advocacy.org.nz for complaint form or https://www.advocacy.org.nz/ LiveChat messages

All services free of charge. No referral required.

**Oranga Tamariki-Ministry for Children**

FSD0004110 Last updated 10/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

The Aurora Centre 56 The Terrace Wellington



contact@ot.govt.nz  24/7

(0508) FAMILY  After hours: from 5pm – 8 am Monday to Friday, (0508) 326 459 weekends and public holidays, social workers https://www.orangatamariki.govt.nz/ will only assess emergency situations. But we encourage you to call if you're unsure.

All services free of charge. No referral required.

**OUTLine New Zealand Incorporated**

FSD0003347 Last updated 19/10/2020

OUTLine is a national service that helps LGBTIQ+ New Zealanders (and their friends and whnau) to access support, information and a sense of community. We currently provide a free peer support phone line, a transgender peer support service for trans and non-binary people in Auckland, and specialist face-to-face and video counselling exploring gender and sexuality for LGBTIQ+ people across Aotearoa.

OUTLineNZ (Nationwide), Level 2 31 Hargreaves Street Auckland 1011



info@outline.org.nz  Every Day: 6 pm - 9 pm (messages can be left

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| (0800) 688 5463 / OUTLINE  (09) 281 3409 http://www.outline.org.nz/      **Parent Help Inc.** | outside of these hours) Some charges may apply. Referral may apply. |
| FSD0003082 | Last updated 16/06/2020 |

Supporting parents and families to raise their children in a positive environment in order to prevent child abuse.

We help parents build resilient and positive families/whnau through our free parenting Helpline 0800 568 856, affordable parenting courses and counselling.

Level 4 175 Victoria Street Wellington 6011



info@parenthelp.org.nz  Helpline 0800 568 856 - 9am-9pm, 7 days a

(0800) 568 856  week.

(04) 802 5767

http://www.parenthelp.org.nz For office and counselling service Monday to

Friday, 9am - 5pm

Some charges may apply. No referral required.

**PlunketLine**

FSD0002324 Last updated 19/03/2021

A toll free telephone support service staffed by specially trained Plunket Nurses is available to respond to caregivers' concerns on child health and parenting (0-5 years).

(0800) 933 922   24 hours a day, 7 days a week http://www.plunket.org.nz All services free of charge.

No referral required.

**Problem Gambling Foundation of New Zealand**

FSD0000673 Last updated 01/04/2021

The Problem Gambling Foundation's mission is building healthy communities together, free from gambling harm.

128 Khyber Pass Road Grafton Auckland



help@pgfnz.org.nz  8.30am to 5.00pm phone contact (0800) 664 262  All services free of charge.

(09) 368 1520 No referral required. http://www.pgf.nz

**Rural Support Trust**

FSD0023593 Last updated 13/08/2020

Rural People Helping Rural People

Are times a bit tough? How about talking to someone who really understands the pressures of rural life?

We are local rural people that know from experience that severe weather, finances, relationships, and work pressures can all mount up.

Contact us any time. Call 0800 RURAL HELP - for a confidential chat about you, your business, the weather, your finances; or a neighbour, partner, friend, family member, or worker.

Our support is FREE and private. And if you need more than a chat, we can point you in the right direction.

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| (0800) 787 254 http://rural-support.org.nz      **Safe to talk helpline** | call us anytime.  All services free of charge. No referral required. |
| FSD0023298 | Last updated 20/04/2021 |

A 24/7 freephone helpline service that connects callers to information and/or support services in relation to sexual harm.

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| support@safetotalk.nz  (0800) 044 334 (Free TXT) 4344 http://www.safetotalk.nz    **Classification : SHSS**    **Samaritans** | 24 hours/7 days a week online chats  All services free of charge. No referral required. |
| FSD0004140 | Last updated 07/01/2021 |

A voluntary 24/7 telephone service providing a listening ear to those who need someone to talk to. We offer sympathetic, caring and confidential support to callers who may be experiencing a wide range of mental health issues, including such things as anxiety, loneliness, relationship difficulties, financial problems or suicidal thoughts.

Basement of St Paul's Cathedral 45 Molesworth Street Thorndon Wellington marketing-wellington@samaritans.org.nz  24/7 365 days of the year.



(0800) 726 666  All services free of charge.

(04) 473 9739 No referral required. http://www.samaritans.org.nz

**Seniorline**

FSD0003889 Last updated 05/01/2021

Seniorline is contracted by all NZ DHBs as a telephone information service to assist older people to navigate the health system. Information includes how to get help to stay at home and support services for caregivers. Seniorline also advise on the process for entry to rest home, dementia or hospital care, funding and the services that should be provided.

Ground Floor Building 17 Greenlane Clinical Centre Greenlane Auckland



seniorline@adhb.govt.nz  8.00am - 4.00pm Monday to Friday (0800) 725 463  All services free of charge.

(09) 375 4395 No referral required. http://www.seniorline.org.nz

**Settling into New Zealand - 0508 558 855**

FSD0021008 Last updated 15/02/2021

Are you a new migrant? Do you need help to live, work or settle successfully in New Zealand? Ring the Immigration New Zealand’s contact centre on 0508 558 855 and press ‘2’ or email newmigrantinfo@mbie.govt.nz.

newmigrantinfo@mbie.govt.nz  From overseas or mobile: +64 9 914 4100 (0508) 558 855  All services free of charge. http://www.newzealandnow.govt.nz/ No referral required.

**Shakti Asian Women's Centre**

FSD0007645 Last updated 27/01/2021

This organisation provides a 24-hour national crisis call service (0800 SHAKTI) for ethnic women in domestic violence, drop in centres for women, outreach, case work, advocacy, counselling, legal referral, interpreting, life skills programmes, domestic violence intervention and awareness training for communities and lobbying for legislation change.

3 Cardwell Street Onehunga Auckland



scc@shakti.org.nzDrop In Centre 9am to 4pm

(0800) 742 584 SHAKTI (24 hr crisis) All services free of charge. http://shaktiinternational.org/ No referral required.

**Shine (Safer Homes In New Zealand Everyday)**

FSD0003515 Last updated 18/09/2020

Shine (Safer Homes In New Zealand Everyday) is making homes violence free. Shine offers a free national Helpline, frontline services for adult and child victims of domestic abuse and for men who've used violence, as well as training programmes, the DVFREE workplace programme, and Shine in School programme.

Ground Floor 409 New North Road Kingsland Auckland 1021



enquiries@2shine.org.nz  Helpline (0508 744 633) is answered 9am -

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| (0508) 744 633 (09) 815 4601 http://www.2shine.org.nz | 11pm, 7 days a week . Our office hours are  8.30am - 5.00pm weekdays. Some charges may apply.  Referral may apply. |

**SIDS and Kids New Zealand Incorporated**

FSD0015107 Last updated 30/06/2020

Established to provide services for families and communities who have been affected by SIDS (Cot Death), SIDS New Zealand Incorporated is a national organisation of parents, families and friends of children who have died suddenly and/or unexpectedly of any cause including SIDS.

info@sids.org.nz  24 Hours

(0800) 164 455  All services free of charge. http://www.sidsandkids.org.nz No referral required.

**Skylight Trust**

FSD0003787 Last updated 30/04/2021

Skylight supports children, young people, adults, and families/whnau who are facing any kind of tough life situation. We specialise in providing counselling support services and information around grief, loss and trauma. We aim to provide the right help, at the right time, in the right way.

 Level 3 5-7 Vivian Street Te Aro Wellington 6011

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| info@skylight.org.nz  (0800) 299 100 (04) 939 6767 http://www.skylight.org.nz      **Student Rights Service** | Monday - Friday 8.30am - 5pm. Messages can be left on the answerphone.  Some charges may apply. No referral required. |
| FSD0002323 | Last updated 27/07/2020 |

We provide parents and caregivers with knowledge about their own and their children's legal rights and obligations within the state and integrated school system.

PO Box 24005 Wellington 6142



info@wclc.org.nz  Available Monday to Friday with caller asked to

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| (0800) 499 488 (04) 499 2928 http://www.studentrights.nz | leave a message and they will be contacted.  All services free of charge.  No referral required. |

**Suicide Crisis Helpline, 0508 TAUTOKO**

FSD0021157 Last updated 14/09/2020

0508 TAUTOKO is Lifeline Aotearoa's suicide crisis helpline. Operated by highly trained and experienced telephone counsellors who have undergone advanced suicide prevention training, 0508 TAUTOKO is a free, nationwide service available 12 noon until 12 midnight, 7 days a week for those in distress, or for those who may be concerned about the wellbeing of family, whanau or friends.

info@lifeline.org.nz  Free, nationwide service available 24 hours, 7

(0508) 82 88 65  days a week

(0508) TAUTOKO All services free of charge. https://www.lifeline.org.nz/services/suicide No referral required. -crisis-helpline

**Utilities Disputes Ltd**

FSD0023339 Last updated 22/01/2021

Utilities Disputes offers a free service for resolving complaints about electricity, gas, and water, and disputes about access to shared property for fibre installations.

Freepost 192682 PO Box 5785 Wellington 6140



info@utilitiesdisputes.co.nz  8.30 am - 5.00 pm Weekdays or leave a

(0800) 22 33 40  voicemail

http://www.utilitiesdisputes.co.nz/ All services free of charge. No referral required.

**Victim Support**

FSD0002001 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

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| nationaloffice@victimsupport.org.nz  (0800) 842 846 (04) 474 8862 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victims of Crime Information Line**

FSD0015207 Last updated 26/01/2021

A national free phone line that provides information for people affected by crime about their rights and what support services are available.

19 Aitken Street Wellington



victimscentre@justice.govt.nz  Call 24/7

(0800) 650 654 

(0800) 842 846 Victims Information Line - 0800 650 654

http://www.victimsinfo.govt.nz Victim support 0800 VICTIM (842 846)

All services free of charge. No referral required.

**Warmlines (select to access regional helpline numbers)**

FSD0023002 Last updated 03/07/2020

National helpline supporting people accessing Mental Health Services that is delivered under regional coverage by three organisations.

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| (0800) Regional numbers https://www.mentalhealth.org.nz/gethelp/in-crisis/helplines/      **What's Up (0800 WHAT'S UP)** | South Island 03 379 8415/0800 899 276 (1pm to midnight, 7 nights)  Wellington 0800 200 207 (7pm–1am, Tuesday to  Sunday)  Auckland Central 0508 927 654 or 0508 WARMLINE (8pm to midnight, 7 nights) All services free of charge. No referral required. |
| FSD0015942 | Last updated 09/07/2020 |

What's Up is a free, national telephone counselling service for New Zealanders aged 5 to 18 years. The service operates seven days a week and is open Monday to Friday 12.00pm-11.00pm Saturday and Sunday 3pm -11pm. Online chat is open 3pm-10pm every day. Paid, fully trained and closely supervised professional counsellors answer the telephones.

Barnardos WhatsUp PO Box 24153 Royal OAk Auckland 1345



info@whatsup.co.nz  The helpline is available between 12pm and

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| (0800) 942 87 87 (0800) WHATSUP  http://www.whatsup.co.nz      **Youthline** | 11pm Mon - Fri, 3pm - 11pm Sat - Sun open everyday of the year. Online chat 3.00pm -  10.00pm  WhatsUp is unable to offer counselling by email.  All services free of charge. No referral required. |
| FSD0006531 | Last updated 18/02/2021 |

Youthline offers access to a wide range of youth development and support services.

Youthline is at the forefront in developing and providing youth and family services and we offer and can link young people to a comprehensive range of clinical services.

Youthline House 13 Maidstone Street Ponsonby Auckland 1021



supportcentre@youthline.co.nz  Office open Monday to Friday 9am-5pm. Youth

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| --- | --- |
| (0800) 37 66 33 (09) 376 6645 http://www.youthline.co.nz | Help Line 24 hours a day, 7 days a week.  Free TXT 234  Some charges may apply.  No referral required. |