

**Community Directory**

**Central Hawkes Bay, Hastings, Napier City, Wairoa**

Created 05/05/2021

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# Addiction

**Soul Counselling Hastings**

FSD0023926 Last updated 30/03/2021

Professional counselling services in Hastings, New Zealand. Full Member of the New Zealand Association of Counsellors (MNZAC).

Areas of experience: family therapy, mental health (including depression, anxiety and posttraumatic stress), addiction, domestic violence, family and sexual harm, stress, grief, and trauma counselling. I work with individuals, couples, and whnau/families.

Feel free to contact me to discuss. You can call or txt me on 021305532, or email annareeves.counselling@gmail.com

434 Heretaunga Street West Hastings 4122 annareeves.counselling@gmail.com  Monday - Friday 8:30am - 8pm.



(021) 305 532 Some charges may apply. http://soulcounselling.co.nz No referral required.

**Te Ara Manapou**

FSD0023404 Last updated 25/01/2021

To improve the life outcomes for unborn babies and children under the age of three, by working with pregnant women and parents with issues around alcohol and drugs in a non judgemental way.

307 Omahu Road Hastings 4156



tearamanapou@hbdhb.govt.nz  8-4.30pm Monday to Friday

|  |  |
| --- | --- |
| (06) 873 2111  (0800) 234 556 | All services free of charge. No referral required. |

**Te Ikaroa Rangatahi Social Services Inc**

FSD0004092 Last updated 22/04/2021

Te Ikaroa Rangatahi Social Services is a support service for children, youth and families and we are accredited under the Social Sector Accreditation Standards, which provides Kaupapa Maori Based Practice.

Shop 1 2 Poole Street Flaxmere Hastings 4120



mruru@teikaroarangatahi.org.nz  Our hours are 8:30am - 4:30pm however, we

(06) 879 9495 have a 24hr crisis line which is only available by

referral from our service.

Some charges may apply. Referral may apply.

**Te Taiwhenua O Heretaunga**

FSD0001130 Last updated 20/11/2020

Health Education and Social services for the general community.

821 Orchard Road Camberley Hastings 4120 taiwhenua.heretaunga@ttoh.iwi.nz  8.30 am - 5 pm, Monday to Friday.



|  |  |
| --- | --- |
| (06) 871 5352  (06) 871 5350 (head office) http://www.ttoh.iwi.nz/ | Some charges may apply. Referral may apply. |

# Basic Needs

**Age Concern Hawkes Bay Inc**

FSD0006659 Last updated 19/10/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

415 Heretaunga Street East Hastings



manager@ageconhb.onmicrosoft.com  9.00am - 3.30pm Monday to Friday. Elder Abuse

|  |  |
| --- | --- |
| (06) 870 9060 http://www.ageconcern.org.nz    **Classification : EARS**    **Awhina Whanau Services** | response Service for Central Hawkes bay only.  Some charges may apply. No referral required. |
| FSD0015467 | Last updated 25/09/2020 |

Awhina Whnau Services kaupapa centers around Mori models of practice and offers free confidential counselling to whanau/families, individuals, tamariki/children, rangatahi/youth, and relationships. Counselling sessions are designed specifically to meet the needs of individuals and families to deal with the effects of personal trauma, family violence, sexual abuse, problem solving, life skills, advocacy, and building healthy relationships.

116 Queen Street East Hastings 4120



office@aws.org.nz  Mon-Friday 9am-5pm (06) 878 4827 All services free of charge. http://www.awhinawhanau.co.nz No referral required.

## Classification : FVSS, SHSS

**Barnardos - Napier**

FSD0006798 Last updated 29/03/2021

Barnardos provide a range of care, education and support services developed specifically for New

Zealand children and their families. The services we provide reflect our commitment to ensuring that all children are able to receive the very best start to life.

407 Hastings Street Napier



debbie.bailey@barnardos.org.nz  Debbie Bailey (supervised contact coordinator) -

|  |  |
| --- | --- |
| (06) 834 4642 (027) 270 8344 http://www.barnardos.org.nz | Monday - Friday 9.30-4.00  Amanda McLean (Barnardos Early Learning home base care) Mon-Fri 9am-4pm Some charges may apply.  No referral required. |

**Birthright Hawkes Bay Child & Family Care**

FSD0001135 Last updated 23/03/2021

Birthright Hawke's Bay Child & Family Care provide Child and Family Support Social Services and Early Childhood Education. Birthright Hawke's Bay Child & Family Care provides strength based support, protection and empowerment for children, young people and their families in Hawke's Bay through coordinated services.

Our qualified staff offer a FREE and CONFIDENTIAL service by helping people find practical solutions to day-to-day challenges.

6B Taradale Road Marewa Napier 4110 admin@birthrighthb.org.nz  8.30am - 4.30pm, Monday to Friday.



(06) 835 2162 Some charges may apply. http://www.birthrighthb.org.nz Referral may apply.

## Classification : BFC

**BudgetFirst**

FSD0001132 Last updated 23/07/2020

Budgeting and money can be forbidden topics for many people. But not having a budget can cause stress and sleepless nights. Financial literacy isn’t something we’re consciously taught – so people don’t know what to do when they’re faced with financial problems. We talk to our clients about their goals, and why they’re here to see us. Together we then draw up a budget and negotiate with creditors for sustainable repayment plans.

 111 Warren Street North Hastings

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| --- | --- |
| info@budgetfirst.co.nz  (06) 878 0530 http://www.budgetfirst.co.nz    **Classification : BFC** | 9 am - 4.30 pm, Monday to Friday.  All services free of charge.  No referral required. |

**Central Connect Whare Manaaki Social Services**

FSD0001122 Last updated 24/03/2021

Central Connect Te Whare Manaaki offers whanau centered services in Social Work support and advocacy and Counseling. We specialise in supporting individuals and whanau who have been impacted by Family harm and encourage whanau well-being and safety in the home.

Our qualified staff will walk alongside you on your journey to create positive change for you and your whanau.

125 Ruataniwha Street Waipukurau manager@centralconnect.co.nz  Week days 9am - 4.30pm, Monday to Friday.



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| (06) 858 9891 http://www.centralconnect.co.nz    **Classification : FVSS** | All services free of charge. No referral required. |

**Central Hawkes Bay Food Bank**

FSD0022750 Last updated 24/03/2021

We provide food assistance for people experiencing food insecurity. We work closely with CHB

Budget Advice to ensure that peoples needs are met and they are getting the support they need. Anyone can apply for a food parcel. The CHB Food Bank is based in the Heartland Service Centre in Waipukurau.

125 Ruataniwha Street Waipukurau 4200 reception@centralconnect.co.nz  Monday to Friday 9am - 4.30pm.



(06) 858 9891 All parcels must be ordered prior, before 1pm (022) 135 8051 Pickup is from 2.45

https://www.facebook.com/FoodBankCHB All services free of charge. No referral required.

**Citizens Advice Bureau - Hastings**

FSD0006891 Last updated 13/04/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

112 Queen Street East Hastings 4122



hastings@cab.org.nz  Bureau Hours 9.00am - 4.00pm Mon - Fri

(06) 878 0525 Free Legal Advice Clinic: 9.30 - 10.30 am on (0800) 367 222 Saturday, not public holidays http://www.cab.org.nz All services free of charge.

No referral required.

**Citizens Advice Bureau - Napier**

FSD0006897 Last updated 07/08/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information from their comprehensive database or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

CAB Napier also provides settlement information for new migrants and provides four workshops each year on topics of interest.

Help is available for anyone wishing to have support in submitting online visa applications.

126 Hastings Street Napier 4110



napier@cab.org.nz  Mon - Fri 9-4pm, Sat 9.30-11

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| --- | --- |
| (06) 835 9664 http://www.cab.org.nz | Justice of the Peace Mon-Wed 10-12, Thur-Fri 1-  3  FREE Lawyer Clinic Sat 9.30-10.30 Closed on all public holiday & weekends All services free of charge.  No referral required. |

**Citizens Advice Bureau - Wairoa**

FSD0006886 Last updated 19/03/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

208 Marine Parade Wairoa 4108



wairoa@cab.org.nz  Monday, Tuesday, Wednesday, Thursday and

|  |  |
| --- | --- |
| (06) 838 7268 (0800) 367 222 http://www.cab.org.nz | Friday  9.30-12.30pm Closed Public Holidays.  All services free of charge.  No referral required. |

**Dr John Medcalf - Registered Psychologist**

FSD0004030 Last updated 13/04/2021

Psychologist working in Central Hawke's Bay, Hastings and Napier.

Tower Building Cnr Lyndon Road and Railway Hastings City Hastings 4122



john.medcalf@xtra.co.nz  9am - 5.30pm Monday to Friday. Can be (06) 876 7871 + answerphone available evenings by arrangement.

Some charges may apply. No referral required.

**Driving Miss Daisy**

FSD0017347 Last updated 22/01/2021

Driving Miss Daisy is a companion driving service available to anyone who is unable to drive themselves. We must be booked in advance, we’ll collect you, drive you to and from your destination and provide you with whatever assistance you require along the way. We can help if you:

* Need to go shopping, to the hairdresser, dentist or doctor
* Are a busy parent who needs help delivering children safely to/from after school activities
* Have an elderly parent or family member who needs an outing, or companionship to medicalappointments
* Have a loved pet that needs to go to the vet
* Need a ride to/from the airport/railway or bus station
* Are an organisation needing to deliver people to appointments

All of our Daisy Drivers hold Passenger Service Licences, are Police Checked and are First Aid Trained, for your peace of mind. Our cars are, clean and comfortable and our friendly faces will greet you and get you where you wish to go safely and quickly.

Suite 7 21 Napier Road Havelock North 4130



admin@drivingmissdaisy.co.nz  Hours on Application. Contact

(0800) 948 432 www.drivingmissdaisy.co.nz for your local Daisy

(06) 877 0363 Some charges may apply. http://www.drivingmissdaisy.co.nz No referral required.

**Enabled Wairoa**

FSD0005364 Last updated 15/04/2021

Advocacy and parenting support to whanau;

Family Violence Intervention programmes;

Mentoring activities and programmes for youth between the ages of 5-17 years;

Transitional Housing;

Emergency Housing;

Stopping Violence programmes;

Meth Respite and Support for Whanau.

75 Apatu Street Wairoa 4108



yuanita@enabled.org.nz  9.00am - 5.00pm Monday to Friday

(06) 838 7390 All services free of charge.

(021) 023 62256 Referral may apply. http://enabled.org.nz

## Classification : THP

**Enliven Disability Services - Rowan**

FSD0004067 Last updated 04/08/2020

Rowan House is a residential home for 20 young persons with a physical disability. The flatters are supported by staff to create an atmosphere which fosters adult choice, responsibility and self determination.

429 Gloucester Street Taradale Napier 4112



andrew.wordsworth@psec.org.nz  Office 8:30am - 5pm Monday to Friday

|  |  |
| --- | --- |
| (06) 844 4636  (027) 949 7151 http://psec.org.nz      **Gains@Geneva** | Residential 24 /7  All services free of charge. Referral may apply. |
| FSD0022927 | Last updated 11/09/2020 |

Gains@Geneva wants you and your family to live your best lives possible, whatever your illness, injury or disability. We will be there to help you cope when life gets tough and arm you with the tools you can use to 'help yourself' so you can enjoy what you love doing, keep well, and stay connected to your family and community. After all, life is better when you share it. Our clinical psychology and rehabilitation teams work closely with government departments such as ACC and Ministry of Health as well as GP's, Specialists, NZ Police, and many other community organisations to give you the support you need so you can continue to enjoy your best life.

Our team consists of Registered Nurse, Physiotherapists, Occupational Therapists, Clinical Psychologists, Psychiatrists, Dieticians, Speech Language Therapists, Social Workers and Rehab Coaches.

5 Ossian Street Ahuriri Napier 4110



info@genevahealth.com  8.30am - 5.00pm Mon - Friday

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| --- | --- |
| (0800) 436 382 x 9370 http://www.genevahealth.com      **Hastings Foodbank Trust** | Some charges may apply. No referral required. |
| FSD0004020 | Last updated 17/01/2021 |

Provides emergency food parcels for those in urgent need, within the Hastings District.

 111 Warren Street North Hastings

(06) 878 0530  9.00am-12.00pm for interview and pick up

between 3 and 4pm (Monday-Friday) Phone for information.

All services free of charge. No referral required.

**Heretaunga Women's Centre**

FSD0019292 Last updated 08/02/2021

Heretaunga Women’s Centre offers a range of self-development, healthy living and interest courses with a range of qualified facilitators. You can choose from courses aimed at developing social skills and making new friends, activities designed to promote healing and wellbeing, or support services which provide advocacy for women generally and individually.

Women's Rest Building Cnr Eastbourne & Russell St Hastings Central Hastings 4156



admin@hwc.nz  Centre open Monday to Friday, 9:00am to

(06) 878 5401 4:00pm

(020) 408 56695 Some charges may apply. https://www.heretaungawomenscentre.nz No referral required.

**Innov8 Group Limited**

FSD0024022 Last updated 26/08/2020

Innov8 Group Limited

We are committed to fundamentally transforming the way services are delivered to high needs communities by adopting more effective organisational approaches to management, leadership, with the development and implementation of those services. We believe real growth and development can only be achieved with consumer outcomes as the fixed perspective. Our fluid management approach allows for a project or programme to be developed with the flexibility to evolve in real time.

To challenge and affect a change in the way services are provided for Mori from policy to frontline … Appropriate, Affordable, and Accessible.

An integrated world view of te ao Mori and te ao Pakeha that contributes to Mori wellbeing in a meaningful and sustainable way.

Currently our programmes are offered in the wider Hawke’s Bay. Current projects:

* Kotahitanga o te Whanau
* Te Manu Tu Tuia
* Te Tautoko o Nga Rangatahi
* Hohou Rongo

254 Kennedy Road Onekawa Napier 4110



tania@innov8group.co.nz  Mon - Fri, 9am - 5pm

(021) 625 261 Some charges may apply. https://www.innov8grouplimited.com/ Referral may apply.

**Kahungunu Executive Ki Te Wairoa Charitable Trust**

FSD0005352 Last updated 13/04/2021

Primary Health, Heath Promotion, Mental Health, Social Services, Family Start and Housing.

65 Queen Street Wairoa 4108 kahu-exec@xtra.co.nz  8.00am - 4.30pm, Monday to Friday.



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| (06) 838 6835 (0800) 621 700 http://kahu-exec.co.nz | All services free of charge. Referral may apply. |

**Ministry of Social Development - East Coast Regional Office**

FSD0015269 Last updated 13/11/2020

Work and Income is a service of the Ministry of Social Development (MSD) and delivers income support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Level One, Vautier House Cnr Dalton & Vautier Streets Napier 4110 calvin.robinson004@msd.govt.nz  Monday to Friday 8.30am to 5.00pm.



(0800) 559 009 All services free of charge. http://www.workandincome.govt.nz No referral required.

**Ministry of Social Development - Taradale Community Link**

FSD0007970 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

15 Lee Road Taradale



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Ministry of Social Development - Flaxmere Community Link**

FSD0007962 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Flaxmere Village Centre 8 Swansea Road Flaxmere Hastings 4120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Hastings Community Link**

FSD0007965 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

506 Eastbourne Street West Hastings 4122



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Napier Community Link**

FSD0007967 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground Floor, Vautier House Cnr Dalton & Vautier Streets Napier



(0800) 559 009  Our Napier office is currently closed due to (0800) 779 997 emergency flooding.

http://www.workandincome.govt.nz

Call us on 0800 779 997 for help with emergency costs. We’re open from 8:30am to 6pm.

All services free of charge. No referral required.

**Ministry of Social Development - Waipukurau Service Centre**

FSD0007997 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

1 Marlborough Street Waipukurau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

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| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Ministry of Social Development - Wairoa Community Link**

FSD0007971 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

236 Marine Parade Wairoa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

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| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Napier Community Foodbank**

FSD0024332 Last updated 25/08/2020

To supply emergency food relief in the form of food parcels to those in the Napier community with limited resources and in varying situations of hardship. Over 35 different health and welfare services within Napier access the Foodbank service on behalf of clients, we do not take self referrals. Food parcels are collected by agency representatives and delivered to clients.

napierfoodbank@xtra.co.nz  Monday to Friday 9am to 12:30pm.

All services free of charge. Referral may apply.

**Napier Family Centre Inc**

FSD0001125 Last updated 11/09/2020

We are a non-profit organisation providing a range of social services for families and individuals including counselling, family therapy, budgeting advice, family social support services, parenting courses, early childhood education, home based childcare and learning.

112 Morris Spence Avenue Onekawa Napier 4140



info@napierfamilycentre.org.nz  Monday to Friday 8.30am-4.30pm

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| (06) 843 7280 http://www.napierfamilycentre.org.nz    **Classification : BFC** | Some charges may apply. No referral required. |

**Napier/Hastings Christian Lovelink**

FSD0004017 Last updated 07/08/2020

Support services for all people who find themselves in need. Liaising with other social services, ie

TTW, Birthright, Women's Refuge, Mental Health, etc. We provide basic household needs - beds & linen, lounge , dining , kitchen essentials.

christianlovelink@xtra.co.nz  9.00am-12.00pm - Monday to Friday

(06) 843 9803 All services free of charge.

(027) 532 22611 No referral required. http://www.christianlovelink.org.nz

**New Zealand Red Cross - Central Hawkes Bay Branch**

FSD0005256 Last updated 11/01/2021

Provides transport for medical appointments, delivers meals on wheels and visits the elderly.

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| hastings@redcross.org.nz  (06) 878 8438 (0800) 733 276 http://www.redcross.org.nz      **Nourished for Nil** | Meeting address: Waipukurau Club  Russell Street Waipukurau  Meeting dates:  9:30am, 4th Tuesday of each month Some charges may apply. Referral may apply. |
| FSD0024330 | Last updated 24/08/2020 |

We are a local non-profit organisation with a simple system, rescuing food from donors to and distributing the food to recipients in the space of mere hours.

By rescuing and redistributing high quality food we represent a socially conscientious and environmentally aware organisation. The team is comprised of committed volunteers with a shared passion for reducing waste and helping the community.

Nourished for Nil is open to everyone. We do not discriminate, judge, or label any community members who wish to use the service.

1004 Karamu Road North Mayfair Hastings 4122



christina@nourishedfornil.org  Hastings (1004 Karamu Road North) (0508) FOODRESCUE (366 373) Monday, Wednesday, Friday 4:30pm - 5:30pm https://www.nourishedfornil.org/ Thursday (over 65) 10am - 11am

Napier (33 Cranby Crescent) Tuesday, Thursday 4pm - 5pm All services free of charge. No referral required.

**Pleroma Social Services**

FSD0001141 Last updated 05/10/2020

Pleroma Social Services provides support for individuals and families who need assistance to get through difficult times or to deal with difficult issues. We offer social work support, counselling, and programmes for youth and adults.

38 Higginson Street Otane 4202 info@napierfamilycentre.org.nz  8.30am - 5.00pm. Monday to Friday.



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| --- | --- |
| (06) 843 7280 http://www.napierfamilycentre.org.nz | Some charges may apply. Referral may apply. |

**Porangahau Independent Branch Maori WW League**

FSD0005253 Last updated 21/04/2021

Supporting all people in the Central Hawkes Bay. Help those who asks for help, visit the sick, welfare work including family one on one support.

(06) 8555 060  Monthly meetings - first Monday at 10am at the Marae

All services free of charge. No referral required.

**Pregnancy Counselling Services - Hawkes Bay**

FSD0006520 Last updated 12/06/2020

Free confidential 24 hour service for anyone involved in a worrying pregnancy or distressed after an abortion.

pregnancycounsellinginfo@gmail.com  Freephone number available 24 hours a day, 7

(Text only) 021 289 8727 days a week.

(0800) 773 462 All services free of charge. http://www.pregnancycounselling.org.nz No referral required.

**Pukeora Trust**

FSD0020730 Last updated 14/07/2020

To provide quality 24 hour residential accommodation for people with physical disabilities.

11 Marlborough street Waipukurau 4200



pukeora.trust@xtra.co.nz  24/7

(06) 858 6311 All services free of charge. (027) 606 9888 No referral required.

**Roopu A Iwi Trust**

FSD0001127 Last updated 03/08/2020

Roopu a Iwi Trust is committed toward providing a quality social and cultural support service that advances the health and wellbeing of the whanau.

32 Bledisloe Road Maraenui Napier 4110



rooputrust@xtra.co.nz  Office Hours 8.30am - 5.00pm Monday to Friday.

(06) 843 1590 All services free of charge. http://www.rait.co.nz Referral may apply.

**Sandy Ross**

FSD0004071 Last updated 13/04/2021

Individual or couple counselling and therapy for a wide range of mental health issues, from children to adults. Clinical Supervision for other health professionals. Member of the New Zealand Association of Counsellors (MNZAC).

20 Squire Drive Awatoto Napier 4110



sandyjoyross@gmail.com  Unavailable Fridays or Monday mornings. Apart

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| (06) 833 7226 (027) 460 9352 http://sandyrosscounsellor.co.nz | from that, flexible hours by arrangement.  Some charges may apply.  No referral required. |

**Soul Counselling Hastings**

FSD0023926 Last updated 30/03/2021

Professional counselling services in Hastings, New Zealand. Full Member of the New Zealand Association of Counsellors (MNZAC).

Areas of experience: family therapy, mental health (including depression, anxiety and posttraumatic stress), addiction, domestic violence, family and sexual harm, stress, grief, and trauma counselling. I work with individuals, couples, and whnau/families.

Feel free to contact me to discuss. You can call or txt me on 021305532, or email annareeves.counselling@gmail.com

434 Heretaunga Street West Hastings 4122 annareeves.counselling@gmail.com  Monday - Friday 8:30am - 8pm.



(021) 305 532 Some charges may apply. http://soulcounselling.co.nz No referral required.

**St Vincent de Paul - Hastings**

FSD0004075 Last updated 15/02/2021

To relieve the suffering of those neglected by society.

311 Avenue Road East Hastings



svdphastingsshop@gmail.com  9am-4:00pm, Monday-Friday

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| --- | --- | --- |
| (06) 876 7511 http://www.svdp.org.nz      **Te Taiwhenua O Heretaunga** | 10am-12pm Saturday  Some charges may apply.  No referral required. |  |
| FSD0001130 |  | Last updated 20/11/2020 |

Health Education and Social services for the general community.

 821 Orchard Road Camberley Hastings 4120

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| --- | --- |
| taiwhenua.heretaunga@ttoh.iwi.nz  (06) 871 5352  (06) 871 5350 (head office) http://www.ttoh.iwi.nz/      **Tenancy Services - Napier** | 8.30 am - 5 pm, Monday to Friday.  Some charges may apply. Referral may apply. |
| FSD0006226 | Last updated 18/03/2021 |

We offer advice and information for landlords and tenants who rent their homes. We administer the Residential Tenancies Act 1986. We receive and hold bonds until the end of a tenancy, we provide dispute resolution services, and we administer the State Housing Appeals Authority.

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| --- | --- |
| info@tenancy.govt.nz (0800) 836 262 (0800) TENANCY  https://www.tenancy.govt.nz/      **The Food Basket CHB** | To visit us for personal assistance you MUST make an appointment by calling 0800 836 262 Some charges may apply. No referral required. |
| FSD0024335 | Last updated 26/08/2020 |

The Food Basket is a non-profit food rescue project that redistributes quality surplus food to the local community.

CHB Community Rooms 10 Kitchener Street Waipukurau 4200



ongaongazoo@hotmail.com  Every day, contact us for session locations and

(027) 334 4039 hours

All services free of charge. No referral required.

**The Salvation Army - Hastings**

FSD0023588 Last updated 25/03/2021

Worship, community and welfare services of The Salvation Army

 303 Avenue Road East Hastings 4156

hastings.corps@salvationarmy.org.nz  Please phone for hours

(06) 876 5771 Some charges may apply. https://www.salvationarmy.org.nz/centres/ No referral required. nz/east-coast/hastings/hastings-corps

**The Salvation Army - Napier**

FSD0023589 Last updated 18/03/2021

Worship, community and welfare services of The Salvation Army

56 Tait Drive Greenmeadows Napier 4112 napier.corps@salvationarmy.org.nz  /



(06) 844 4941 Some charges may apply. https://www.salvationarmy.org.nz/centres/ No referral required. nz/east-coast/napier/napier-corps

**Village Baptist Church**

FSD0004083 Last updated 12/10/2020

Building up church members and aiming to meet needs in the community.

147 Te Aute Road Havelock North



office@villagebaptist.org.nz  Monday-Friday 9.00am – 5.00pm

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| --- | --- |
| (06) 877 4606 http://www.villagebaptist.org.nz | Some charges may apply. No referral required. |

**Viv's Companion Driver Service**

FSD0023042 Last updated 07/01/2021

Viv's Companion Driver Service provides transport for those who are unable to drive themselves, providing transport for the disabled, the elderly, those confined to a wheelchair, school children, those who are temporarily unable to drive themselves to work, hospital and medical appointment, school , supermarkets and in and around Central Hawkes Bay,travelling as far afield to Hastings,Napier ,Dannevirke, Palmeston North ,as required.

The business has three vehicles available, one of which has a certified wheelchair ramp which can accommodate motorised wheelchairs, manual wheelchairs and mobility scooters.

We are experienced drivers, fully licensed and vetted, and we have a very caring attitude towards all our clients and a willingness to help.Friendly ,safe and comfortable. Confidentiality and discretion with our clients are always in practice.

We provide transport for ACC clients, DHB clients, Total Mobility card holders,as well as for the general public.

17 Mill St Ongaonga 4244



vivonga8@yahoo.co.nz  Viv's Companion Driver Service is operating 7

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| (06) 856 6824  (027) 211 3663 | days a week between the hours of 6.00 am and  10.00 pm.  Weekend driving by arrangement.  Bookings are essential.  Some charges may apply.  No referral required. |

**Wairoa Financial Literacy Service**

FSD0005350 Last updated 12/02/2021

Free financial literacy advice and support service.

90 Queen Street Wairoa 4108



wairoabas@xtra.co.nz  Tuesday, Wednesday and Thursday (9am -

(06) 838 6921 4pm).

All services free of charge. No referral required.

## Classification : BFC

**Whatever It Takes Trust Inc.**

FSD0021490 Last updated 04/05/2021

WIT is a community based peer support service that provides a range of services to mental health consumers living in the communities of Hawkes Bay. We walk alongside our clients to help them access safe affordable housing, medical and clinical health services, appropriate benefits from WINZ, shopping, social activities, other community services and Whatever It Takes to assist them on their journey to recovery.

WIT is a registered social housing provider and has a range of housing options available to mental health consumers including fully staffed residential facilities contracted to the Hawkes Bay DHB.

34 West Quay Ahuriri Napier team@witservices.co.nz  8.00am to 4.30pm Monday to Friday.



|  |  |
| --- | --- |
| (06) 835 2154  http://www.witservices.co.nz | Some charges may apply. No referral required. |

## Classification : THP

# Budgeting / Financial Capability

**Birthright Hawkes Bay Child & Family Care**

FSD0001135 Last updated 23/03/2021

Birthright Hawke's Bay Child & Family Care provide Child and Family Support Social Services and Early Childhood Education. Birthright Hawke's Bay Child & Family Care provides strength based support, protection and empowerment for children, young people and their families in Hawke's Bay through coordinated services.

Our qualified staff offer a FREE and CONFIDENTIAL service by helping people find practical solutions to day-to-day challenges.

6B Taradale Road Marewa Napier 4110 admin@birthrighthb.org.nz  8.30am - 4.30pm, Monday to Friday.



(06) 835 2162 Some charges may apply. http://www.birthrighthb.org.nz Referral may apply.

## Classification : BFC

**BudgetFirst**

FSD0001132 Last updated 23/07/2020

Budgeting and money can be forbidden topics for many people. But not having a budget can cause stress and sleepless nights. Financial literacy isn’t something we’re consciously taught – so people don’t know what to do when they’re faced with financial problems. We talk to our clients about their goals, and why they’re here to see us. Together we then draw up a budget and negotiate with creditors for sustainable repayment plans.

111 Warren Street North Hastings info@budgetfirst.co.nz  9 am - 4.30 pm, Monday to Friday.



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| (06) 878 0530  http://www.budgetfirst.co.nz | All services free of charge. No referral required. |

## Classification : BFC

**Central Hawkes Bay Budget Advice (CHB Budget Advice)**

FSD0001131 Last updated 21/09/2020

The Central Hawkes Bay Budget Service will provide specialised budget advice to families of the community for their own needs and lifestyle.

43 Ruataniwha Street Waipukurau 4200 carmel.chbbudget@xtra.co.nz  9.00am - 4.00pm Monday to Thursday.



(06) 858 8196 All services free of charge. https://www.facebook.com/CHBBudgetSe No referral required. rvices/

## Classification : BFC

**Citizens Advice Bureau - Hastings**

FSD0006891 Last updated 13/04/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

112 Queen Street East Hastings 4122



hastings@cab.org.nz  Bureau Hours 9.00am - 4.00pm Mon - Fri

(06) 878 0525 Free Legal Advice Clinic: 9.30 - 10.30 am on (0800) 367 222 Saturday, not public holidays http://www.cab.org.nz All services free of charge.

No referral required.

**Citizens Advice Bureau - Napier**

FSD0006897 Last updated 07/08/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information from their comprehensive database or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

CAB Napier also provides settlement information for new migrants and provides four workshops each year on topics of interest.

Help is available for anyone wishing to have support in submitting online visa applications.

126 Hastings Street Napier 4110



napier@cab.org.nz  Mon - Fri 9-4pm, Sat 9.30-11

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| --- | --- |
| (06) 835 9664 http://www.cab.org.nz | Justice of the Peace Mon-Wed 10-12, Thur-Fri 1-  3  FREE Lawyer Clinic Sat 9.30-10.30 Closed on all public holiday & weekends All services free of charge.  No referral required. |

**Citizens Advice Bureau - Wairoa**

FSD0006886 Last updated 19/03/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

208 Marine Parade Wairoa 4108



wairoa@cab.org.nz  Monday, Tuesday, Wednesday, Thursday and

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| --- | --- |
| (06) 838 7268 (0800) 367 222 http://www.cab.org.nz      **Heretaunga Women's Centre** | Friday  9.30-12.30pm Closed Public Holidays.  All services free of charge. No referral required. |
| FSD0019292 | Last updated 08/02/2021 |

Heretaunga Women’s Centre offers a range of self-development, healthy living and interest courses with a range of qualified facilitators. You can choose from courses aimed at developing social skills and making new friends, activities designed to promote healing and wellbeing, or support services which provide advocacy for women generally and individually.

 Women's Rest Building Cnr Eastbourne & Russell St Hastings Central Hastings 4156 admin@hwc.nz  Centre open Monday to Friday, 9:00am to

(06) 878 5401 4:00pm

(020) 408 56695 Some charges may apply. https://www.heretaungawomenscentre.nz No referral required.

**Ministry of Social Development - East Coast Regional Office**

FSD0015269 Last updated 13/11/2020

Work and Income is a service of the Ministry of Social Development (MSD) and delivers income support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Level One, Vautier House Cnr Dalton & Vautier Streets Napier 4110 calvin.robinson004@msd.govt.nz  Monday to Friday 8.30am to 5.00pm.



(0800) 559 009 All services free of charge. http://www.workandincome.govt.nz No referral required.

**Ministry of Social Development - Taradale Community Link**

FSD0007970 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

15 Lee Road Taradale



(0800) 559 009 http://www.workandincome.govt.nz

Monday, Tuesday, Thursday, Friday 8:30am 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Flaxmere Community Link**

FSD0007962 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Flaxmere Village Centre 8 Swansea Road Flaxmere Hastings 4120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Hastings Community Link**

FSD0007965 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

506 Eastbourne Street West Hastings 4122



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Napier Community Link**

FSD0007967 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground Floor, Vautier House Cnr Dalton & Vautier Streets Napier



(0800) 559 009  Our Napier office is currently closed due to (0800) 779 997 emergency flooding.

http://www.workandincome.govt.nz

Call us on 0800 779 997 for help with emergency costs. We’re open from 8:30am to 6pm.

All services free of charge. No referral required.

**Ministry of Social Development - Waipukurau Service Centre**

FSD0007997 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

1 Marlborough Street Waipukurau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Wairoa Community Link**

FSD0007971 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

236 Marine Parade Wairoa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

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| http://www.workandincome.govt.nz      **Napier Family Centre Inc** | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge. No referral required. |
| FSD0001125 | Last updated 11/09/2020 |

We are a non-profit organisation providing a range of social services for families and individuals including counselling, family therapy, budgeting advice, family social support services, parenting courses, early childhood education, home based childcare and learning.

112 Morris Spence Avenue Onekawa Napier 4140



info@napierfamilycentre.org.nz  Monday to Friday 8.30am-4.30pm

(06) 843 7280 Some charges may apply. http://www.napierfamilycentre.org.nz No referral required.

## Classification : BFC

**Roopu A Iwi Trust**

FSD0001127 Last updated 03/08/2020

Roopu a Iwi Trust is committed toward providing a quality social and cultural support service that advances the health and wellbeing of the whanau.

 32 Bledisloe Road Maraenui Napier 4110

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| rooputrust@xtra.co.nz (06) 843 1590 http://www.rait.co.nz | Office Hours 8.30am - 5.00pm Monday to Friday.  All services free of charge.  Referral may apply. |

**Wairoa Financial Literacy Service**

FSD0005350 Last updated 12/02/2021

Free financial literacy advice and support service.

90 Queen Street Wairoa 4108



wairoabas@xtra.co.nz  Tuesday, Wednesday and Thursday (9am -

(06) 838 6921 4pm).

All services free of charge. No referral required.

## Classification : BFC

# Child Care

**After School @ St. Lukes Havelock North**

FSD0016099 Last updated 08/04/2021

A faith based After School Care and Holiday programme for primary school children.

24 Te Mata Road Havelock North afterschoolstlukeshn@waiapu.com  From after school 2pm- 6pm each day.



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| (027) 417 5145 https://acw.org.nz    **Classification : OSCAR**    **Ahuriri After School Care** | Some charges may apply. No referral required. |
| FSD0017735 | Last updated 16/09/2020 |

To create a welcoming, caring and safe, environment, encouraging respect and support from everyone involved in our service during after school hours while parents are working.

15a Lever Street Ahuriri Napier 4110



aasckids@xtra.co.nz  Monday - Friday (06) 835 5664 7.30am - 8.30am (027) 699 3015 Monday - Friday

http://aasc.aimyplus.com 2.30pm - 5.30pm

Open School Holidays 7.30am- 5.30 pm Some charges may apply. No referral required.

## Classification : OSCAR

**Aqua Management Ltd**

FSD0021885 Last updated 27/01/2021

We organise School Holiday programmes at a sport and recreational facility which provides physical activity opportunities for the whole C.H.B Community as well.

 Centralines Sports Complex 10 River Terrace Waipukurau 4200

aqua.wpk@xtra.co.nz  Monday/Tuesday/Thursday/Friday 6.00am to

(06) 858 8972 7.00pm

http://www.aquamanagement.co.nz Wednesday 7.00am to 7.00pm

Saturday/Sunday 10.00am to 5.00pm Pool Saturday/Sunday 8.00am to 12.00 noon Gym Some charges may apply. No referral required.

## Classification : OSCAR

**Barnardos - Napier**

FSD0006798 Last updated 29/03/2021

Barnardos provide a range of care, education and support services developed specifically for New Zealand children and their families. The services we provide reflect our commitment to ensuring that all children are able to receive the very best start to life.

407 Hastings Street Napier



debbie.bailey@barnardos.org.nz  Debbie Bailey (supervised contact coordinator) -

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| --- | --- |
| (06) 834 4642 (027) 270 8344 http://www.barnardos.org.nz      **Basketball Hawkes Bay Inc** | Monday - Friday 9.30-4.00  Amanda McLean (Barnardos Early Learning home base care) Mon-Fri 9am-4pm Some charges may apply. No referral required. |
| FSD0017902 | Last updated 03/08/2020 |

We run basketball competitions, rep programmes, in-school coaching and holiday camps (nonresidential) for the Hawkes Bay community. Our Basketball Holiday Camp runs for one week each school holiday. We are OSCAR approved.

See the website or contact the office for more details about our services.

96A Nuffield Avenue Marewa Napier 4110



accounts@hawkesbay.basketball  Monday to Friday 9 am to 4:30 pm

(06) 833 6215 Some charges may apply. http://www.basketballhawkesbay.co.nz No referral required.

## Classification : OSCAR

**Beyond the Bell**

FSD0024056 Last updated 19/10/2020

Based at Bledisloe School we offer vibrant and creative out of school care for children aged 5 to

13 years. Before and after school care from 6.30am to 6.00pm daily. We pick up and drop off to

Greenmeadows, Reignier, Arthur Miller and Meeanee Schools every day and also cater for Taradale Intermediate and Taradale High Schools. Holiday programmes are themed and offer separate trips and excursions for juniors and seniors daily from 6.30am to 6.00pm . We have the full use of the school grounds including the pool which we use every day during the summer months. The team at Beyond the Bell have been together for over 6 years and are passionate about what they do, so call in anytime and say hi.

OSCAR approved.

Bledisloe School 30a Meeanee Road Taradale Napier 4112



beyondthebellnz@gmail.com  Monday to Friday 6.30am to 6.00pm

(027) 231 3160 Some charges may apply. (027) 231 8348 No referral required.

## Classification : OSCAR

**Birthright Hawkes Bay Child & Family Care**

FSD0001135 Last updated 23/03/2021

Birthright Hawke's Bay Child & Family Care provide Child and Family Support Social Services and Early Childhood Education. Birthright Hawke's Bay Child & Family Care provides strength based support, protection and empowerment for children, young people and their families in Hawke's Bay through coordinated services.

Our qualified staff offer a FREE and CONFIDENTIAL service by helping people find practical solutions to day-to-day challenges.

6B Taradale Road Marewa Napier 4110 admin@birthrighthb.org.nz  8.30am - 4.30pm, Monday to Friday.



(06) 835 2162 Some charges may apply. http://www.birthrighthb.org.nz Referral may apply.

## Classification : BFC

**ElimKids OSCAR Programmes**

FSD0021451 Last updated 13/04/2021

Provides Quality MSD-Accredited Special Character Before and After School Term Care, and Holiday Programme Care, for children aged 5-13years, servicing 21 schools in the local community. OSCAR approved.

405 Victoria Street Parkvale Hastings 4120



oscaradmin@hastingselim.org.nz  Monday to Friday Term Time 7.15-8.45am and

|  |  |  |
| --- | --- | --- |
| (022) 358 1725 https://www.facebook.com/ElimKidsOscar    **Classification : OSCAR**    **Enabled Wairoa** | 2.45-5.45pm daily. Holiday Programmes every school holiday 7.15am-5.45pm daily. | |
| Some charges may apply. No referral required. |  |
| FSD0005364 |  | Last updated 15/04/2021 |

Advocacy and parenting support to whanau;

Family Violence Intervention programmes;

Mentoring activities and programmes for youth between the ages of 5-17 years;

Transitional Housing;

Emergency Housing;

Stopping Violence programmes;

Meth Respite and Support for Whanau.

75 Apatu Street Wairoa 4108



yuanita@enabled.org.nz  9.00am - 5.00pm Monday to Friday

(06) 838 7390 All services free of charge.

(021) 023 62256 Referral may apply. http://enabled.org.nz

## Classification : THP

**EquipKids**

FSD0022727 Last updated 26/08/2020

At Equipkids we are passionate about creating an environment where children can have loads of fun and develop good relationships with others. OSCAR approved.

24 York Ave Tamatea Napier 4112



tiffany.moore@equipkids.co.nz  After school care 2.30-6.00pm

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| --- | --- |
| (021) 181 8235 https://www.facebook.com/EquipKids-  280484372006101/    **Classification : OSCAR** | Holiday programme 8.00-5.30pm Some charges may apply.  No referral required. |

**Greenmeadows School OSCAR Programme Incorporated**

FSD0021874 Last updated 13/10/2020

We provide OSCAR (Before School, After School and Holiday) programmes for Primary School aged children. Our Before and After School Programmes are open to Greenmeadows School children only. We welcome children from everywhere to our Holiday Programme.

Greenmeadows School 29 Osier Road Greenmeadows Napier 4112



gmoscar@xtra.co.nz  Term: 7.30-8.30am and 3.00-5.30pm weekdays (027) 603 4568 School holidays: 7.30-5.30 weekdays (9-10

weeks)

Some charges may apply. No referral required.

## Classification : OSCAR

**Hill After School Care And Play**

FSD0017952 Last updated 09/04/2021

HASCAP's aim is to provide safe and organised care for school age children, before and after school hours and some holidays. We realise the importance of keeping the important element of fun in a stimulating and enriching environment. We endeavour to treat all who are associated with our service as equal and valued individuals regardless of race, culture or religious background, gender or ability.

Napier Central School 32 Napier Terrace Napier Hill Napier 4110



office@napiercentral.school.nz  7.30 - 8.30 am Mon - Fri

(06) 835 8136 3.00 - 5.30 pm Mon - Fri

http://napiercentral.school.nz 7.30 - 5.30 First week of school holidays Some charges may apply. No referral required.

## Classification : OSCAR

**House of Unity**

FSD0022131 Last updated 20/01/2021

We provide OSCAR approved After School Care and a School Holiday Program for the Hawkes Bay community in a safe and secure environment.

139 Stock Road RD5 Hastings 4175



houseofunitycharitabletrust@gmail.com  After School Care: 3pm-6pm

(027) 749 0303 School Holidays: 8am-6pm

Some charges may apply. No referral required.

## Classification : OSCAR

**Innov8 Group Limited**

FSD0024022 Last updated 26/08/2020

Innov8 Group Limited

We are committed to fundamentally transforming the way services are delivered to high needs communities by adopting more effective organisational approaches to management, leadership, with the development and implementation of those services. We believe real growth and development can only be achieved with consumer outcomes as the fixed perspective. Our fluid management approach allows for a project or programme to be developed with the flexibility to evolve in real time.

To challenge and affect a change in the way services are provided for Mori from policy to frontline … Appropriate, Affordable, and Accessible.

An integrated world view of te ao Mori and te ao Pakeha that contributes to Mori wellbeing in a meaningful and sustainable way.

Currently our programmes are offered in the wider Hawke’s Bay. Current projects:

* Kotahitanga o te Whanau
* Te Manu Tu Tuia
* Te Tautoko o Nga Rangatahi
* Hohou Rongo

254 Kennedy Road Onekawa Napier 4110



tania@innov8group.co.nz  Mon - Fri, 9am - 5pm

(021) 625 261 Some charges may apply. https://www.innov8grouplimited.com/ Referral may apply.

**K.A.S. Care Hastings Ltd - Frimley Centre**

FSD0021305 Last updated 31/08/2020

K.A.S Care offer OSCAR approved quality After School Care and Holiday Programmes for children aged 5-13 years old, and provide activities that are child focused, varied, simulating, and challenging.

Frimley Primary School Hall - Frimley Road Frimley Hastings 4130 kascare@outlook.com  After School Care



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| --- | --- |
| (027) 550 9679 (027) 544 7539 http://www.kascare.co.nz    **Classification : OSCAR** | Monday to Friday School Term Dates 2.30pm-  5.30pm.  For all enrolments and bookings go to our website and click on the enrol now button.  Some charges may apply.  No referral required. |

**K.A.S. Care Hastings Ltd - Mahora Centre**

FSD0022380 Last updated 31/08/2020

K.A.S. Care offers quality Before & After School Care (OSCAR approved) and Holiday Programmes for children aged 5-13 years old, and provides activities that are child focused, varied, simulating, and challenging.

Church in Hastings Hall 1024 Duke Street Mahora Hastings 4120



kascare@outlook.com  After School Care Mon-Fri 2.30pm-5.30pm (027) 544 7539 Before School Care Mon-Fri 6.45-8.30am http://www.kascare.co.nz For all enrolments and bookings go to www.kascare.co.nz and click on the enrol now button.

Some charges may apply. No referral required.

## Classification : OSCAR

**K.A.S. Care Havelock North Ltd**

FSD0021310 Last updated 31/08/2020

K.A.S. Care offers quality After School Care and Holiday Programmes for children aged 5-13 years old, and provides activities that are child focused, varied, simulating, and challenging.

Havelock North Football Clubrooms Guthrie Park 46 Brookvale Road Havelock North 4130 kascare@outlook.com  After School Care



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| --- | --- |
| (06) 877 6345 (027) 544 7539 http://www.kascare.co.nz    **Classification : OSCAR** | Monday to Friday School  2.30pm-5.30pm  Holiday Programmes  For all registrations or bookings go to www.kascare.co.nz and click on enrol now.  Some charges may apply.  No referral required. |

**K.A.S. Care Ltd - Parkvale Centre**

FSD0021306 Last updated 31/08/2020

K.A.S. Care offers OSCAR approved quality After School Care and Holiday Programmes for children aged 5-13 years old, and provide activities that are child focused, varied, simulating, and challenging.

 Parkvale School Hall - Howard Street Parkvale Hastings 4130

kascare@outlook.com (027) 544 7539 (027) 550 9679 http://kascare.co.nz

## Classification : OSCAR

**Kidz Kare Flaxmere Ltd**

FSD0022786

After School Care

Monday to Friday School term dates 2.30pm-5.30pm. For all enrolments and bookings go to our website www.kascare.co.nz and click on the enrol now button.

Some charges may apply. No referral required.

Last updated 21/11/2020

OSCAR Programme. At Kidz Kare we provide before school, after school and school holiday care for children aged 5 - 13yrs.

7 Swansea Road Flaxmere Hastings 4120



info@kidzkare.co.nz  Open Mon - Fri, 6am - 6pm (except for all public

(06) 879 9094 holidays, we are closed) (027) 697 6195 Some charges may apply.

No referral required.

## Classification : OSCAR

**Kings Afcare and Holiday Programme**

FSD0021873 Last updated 23/04/2021

After School care and Holiday Programme

* Providing educational assistance throughout the community
* Healthy activities to ensure children are active
* Cultural Values and Beliefs
* Ensure acedemic achievement\* Empowering future leaders.

190 Riverbend Road Meeanee Napier 4110



admin@kingsharvestcentre.com  8am - 5pm weekdays - Holiday Programme

(06) 843 2642 Koha/donation may apply.

No referral required.

## Classification : OSCAR

**Lucky Kids**

FSD0024038 Last updated 21/09/2020

Provider of OSCAR approved Before School and After School Care, as well as a Holiday Programme.

42 Elliott Crescent Havelock North Hastings 4130



luckykids@lucknow.school.nz  7:30am to 5:30pm weekdays

(06) 877 7281 Some charges may apply. http://www.lucknow.school.nz No referral required.

## Classification : OSCAR

**Lulu and Max Ltd**

FSD0023017 Last updated 17/10/2020

To provide quality out of school care (OSCAR approved) to children in the Hastings, Havelock and Flaxmere and Central Hawkes Bay areas of Hawkes Bay.

Lulu and Max 258 Havelock Road Akina Hastings 4122



hello@luluandmax.co.nz  7/7.30am - 9am before school care (021) 024 81477 2pm - 6pm week days during school terms.

http://luluandmax.co.nz 7.45am to 6pm week days of all School holidays.

Closed public holidays and weekends.

Some charges may apply. No referral required.

## Classification : OSCAR

**Ministry of Social Development - East Coast Regional Office**

FSD0015269 Last updated 13/11/2020

Work and Income is a service of the Ministry of Social Development (MSD) and delivers income support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Level One, Vautier House Cnr Dalton & Vautier Streets Napier 4110 calvin.robinson004@msd.govt.nz  Monday to Friday 8.30am to 5.00pm.



(0800) 559 009 All services free of charge. http://www.workandincome.govt.nz No referral required.

**Ministry of Social Development - Taradale Community Link**

FSD0007970 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

15 Lee Road Taradale



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Ministry of Social Development - Flaxmere Community Link**

FSD0007962 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 Flaxmere Village Centre 8 Swansea Road Flaxmere Hastings 4120

|  |  |
| --- | --- |
| (0800) 559 009 http://www.workandincome.govt.nz | Monday, Tuesday, Thursday, Friday 8:30am 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Ministry of Social Development - Hastings Community Link**

FSD0007965 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

506 Eastbourne Street West Hastings 4122



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Napier Community Link**

FSD0007967 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 Ground Floor, Vautier House Cnr Dalton & Vautier Streets Napier

(0800) 559 009  Our Napier office is currently closed due to (0800) 779 997 emergency flooding.

http://www.workandincome.govt.nz

Call us on 0800 779 997 for help with emergency costs. We’re open from 8:30am to 6pm.

All services free of charge. No referral required.

**Ministry of Social Development - Waipukurau Service Centre**

FSD0007997 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

1 Marlborough Street Waipukurau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Ministry of Social Development - Wairoa Community Link**

FSD0007971 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

236 Marine Parade Wairoa



(0800) 559 009 http://www.workandincome.govt.nz

Monday, Tuesday, Thursday, Friday 8:30am 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Napier Aquatic Centre Holiday Programme**

FSD0022588 Last updated 15/02/2021

The Napier Aquatic Centre provides the best Holiday Programme in the region. Action packed with adventures, this programme is much more than water based activities. Our Programmes Team pride themselves on designing quality activities both on and off site that educates life skills for inquisitive young minds and bodies in a fun and safe environment.

Napier Aquatic Centre - Maadi Road Onekawa Napier 4110



info@napieraquatic.co.nz  Week days 6am - 9pm

(06) 834 4150 Weekends 11am - 6pm

http://www.napieraquatic.co.nz Some charges may apply.

No referral required.

## Classification : OSCAR

**Napier Family Centre Inc**

FSD0001125 Last updated 11/09/2020

We are a non-profit organisation providing a range of social services for families and individuals including counselling, family therapy, budgeting advice, family social support services, parenting courses, early childhood education, home based childcare and learning.

112 Morris Spence Avenue Onekawa Napier 4140



info@napierfamilycentre.org.nz  Monday to Friday 8.30am-4.30pm

(06) 843 7280 Some charges may apply. http://www.napierfamilycentre.org.nz No referral required.

## Classification : BFC

**Parents Centre New Zealand Inc - Hawke's Bay**

FSD0007353 Last updated 14/09/2020

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

Hawkes Bay Parents Centre Lounge 62 Flanders Avenue Onekawa Napier hawkesbay@parentscentre.org.nz  All services free of charge.



(027) 534 5527(leave msg) No referral required. http://www.parentscentre.org.nz

**Plunket Practical Parenting Nest - Napier**

FSD0004060 Last updated 05/10/2020

Plunket believes in supporting the development of healthy families.

62 Flanders Avenue Onekawa Napier 4110



bernice.giddens@plunket.org.nz  Thurs to Fri 9am - 4:30pm

(06) 870 5009 Koha/donation may apply.

(0800) 933 922 No referral required. http://www.plunket.org.nz

**Porritt Care**

FSD0022447 Last updated 15/09/2020

Provider of Before School and After School Care, as well as a Holiday Programme.

36 Lyttelton Cres Tamatea Napier 4112



admin@porritt.school.nz  7:30am to 5:30pm weekdays

(06) 844 4620 Some charges may apply. http://www.porritt.school.nz No referral required.

## Classification : OSCAR

**PORSE In-Home Childcare & Educator Training**

FSD0015208 Last updated 22/09/2020

PORSE in-home childcare and education is a licensed early childhood education provider. We are New Zealand's largest and longest serving home-based education and care provider.

PORSE provides both in-home child care and education for care providers. We are focused on learning and development of young children in safe, secure and nurturing home environments. Families are able to select an educator who suit the families need, values and lifestyle. We also provide ongoing professional develop to educators and workshops to families on child development and learning.

PORSE Education & Training (NZ) Ltd is an accredited Private Training Establishment with a strong focus on early chlidhood education and care as it applies to nurturing respectful relationships between adults and children. We offer a National Certificate in Early Childhood Education and Care (Level 3)

303 Karamu Road North Hastings 4122



digital@porse.co.nz  8.30am - 5.00pm Monday to Friday (0800) 023 456 Some charges may apply. http://www.porse.co.nz No referral required.

**Puketapu School Afcare Programme**

FSD0021991 Last updated 21/04/2020

Puketapu After School care Programme runs daily Mon - Fri 3.00pm -5.30pm for children ages 513yrs.

708 Puketapu Road Puketapu Napier 4186



office@puketapuhb.school.nz  3.00pm - 5.30pm. Mon - Fri during term time

(06) 844 7837 Some charges may apply. http://www.puketapuhb.school.nz Referral may apply.

## Classification : OSCAR

**Roopu A Iwi Trust**

FSD0001127 Last updated 03/08/2020

Roopu a Iwi Trust is committed toward providing a quality social and cultural support service that advances the health and wellbeing of the whanau.

32 Bledisloe Road Maraenui Napier 4110



rooputrust@xtra.co.nz  Office Hours 8.30am - 5.00pm Monday to Friday.

(06) 843 1590 All services free of charge. http://www.rait.co.nz Referral may apply.

**School's Out Gloucester**

FSD0022234 Last updated 26/03/2021

School’s Out cares for children between the ages of 5-13 years who are attending Primary or Intermediate school. Our OSCAR approved daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

School's Out Gloucester operates in the Bay Baptist Church in Greenmeadows. Sessions run before school, after school and during every school holidays. The majority of the time, senior and junior programmes are run separately, especially during the school holidays so trips can cater to the needs of the different age groups.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow.

Bay Baptist Church 79 Gloucester St Greenmeadows Napier



gloucester@schoolsout.co.nz  Monday-Friday (excluding stat. days)

|  |  |
| --- | --- |
| (027) 677 4480 (027) 624 8882 https://schoolsout.co.nz/gloucester | Before school 6:45am-8:30am  After school 3pm-6pm  Holiday programme 6:45am-6pm Some charges may apply.  No referral required. |

## Classification : OSCAR

**School's Out Nelson Park**

FSD0022229 Last updated 26/03/2021

School’s Out cares for children between the ages of 5-13 years who are attending Primary or

Intermediate school. Sessions run before school, after school and during every school holidays.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow. Our daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

Nelson Park School 48 Kennedy Road Napier



nelsonpark@schoolsout.co.nz  Monday-Friday (excluding stat. holidays)

(021) 773 151 Before school 7am-8:30am

https://schoolsout.co.nz/nelsonpark/ After school 2:45pm-6pm Holiday Programme 7am-6pm Some charges may apply. No referral required.

## Classification : OSCAR

**School's Out Onekawa**

FSD0022235 Last updated 26/03/2021

School's Out Onekawa OSCAR programmes operate in the Onekawa School hall.

School’s Out caters for children between the ages of 5-13 years who are attending Primary or Intermediate school. Sessions run Before and After School, as well as a full day programme during the school holidays.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow. Our daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

Onekawa School Hall 235 Kennedy Road Napier



onekawa@schoolsout.co.nz  Monday- Friday (excluding stat. days)

|  |  |
| --- | --- |
| (027) 418 7197 (027) 180 00193 https://schoolsout.co.nz/onekawa | After school 3pm-6pm  Before school 6:45-8:45am  Holiday Programme 7am-6pm Some charges may apply.  No referral required. |

## Classification : OSCAR

**St Columba's Kids Friendly Care**

FSD0021662 Last updated 23/09/2020

Provider of Before and After School Care services, as well as Holiday Programmes.

St Columba's Church 176 Gloucester Street Taradale Napier 4112 kfc@stcolumba-taradale.org.nz  Mondays to Fridays



|  |  |
| --- | --- |
| (022) 643 1691 (06) 844 5004 https://www.stcolumbataradale.org.nz/kfc/after-school-care/    **Classification : OSCAR**    **St Joseph's School Hastings** | Before School Care: 7.30am - 8.30am  After School Care: 2.30pm - 5.30pm Holiday Programme: 7.30am - 5.30pm Some charges may apply. No referral required. |
| FSD0024504 | Last updated 18/02/2021 |

St Joseph's School is a full Primary School located in the heart of Central Hastings. We provide After School Care for our students.

St Joseph's School 404 Eastbourne Street East Hastings 4122



office@stjos.school.nz  Monday - Friday 8am - 5pm daily during School

(06) 878 7262 Term Time

http://stjos.school.nz Some charges may apply.

No referral required.

## Classification : OSCAR

**St Patrick's School Afcare**

FSD0022345 Last updated 22/01/2021

We provide before school and after school care for up to 30 students from St Patrick's School per day during the school terms.

We have trained staff and a varied and exciting programme to offer.

WINZ subsidies are available to those who qualify for them.

 24 Riverbend Rd Napier 4143

admin@stpatsnapier.school.nz 

(06) 843 9238 (022) 192 3787 http://www.stpatsnapier.school.nz

## Classification : OSCAR

**Tamatea Afcare**

FSD0021413

Child After School care.

10 Durham Avenue Tamatea Napier 4112 principal@tamateaprimary.school.nz 



(06) 843 2147 http://www.tamateaprimary.school.nz

## Classification : OSCAR

**Te Kopere**

FSD0022394

Childcare Centre.

7.00am-8.20am & 3.00pm-5.30pm during term time.

Some charges may apply. No referral required.

Last updated 13/04/2021

2.30pm - 5.30pm

Some charges may apply. No referral required.

Last updated 08/09/2020

214 Lovedale Road St Leonards Hastings 4120



info@tekopere.co.nz  Mon-Fri 7.45am-5.15pm (06) 870 7203 Some charges may apply. http://www.tekopere.co.nz No referral required.

**Te Taiwhenua o Heretaunga**

FSD0004156 Last updated 29/06/2020

A free home-based, child-centred and family focused service that promotes positive parenting and ensures tamariki enjoy the best possible start in life.

 821 Orchard Road Camberley Hastings 4120

|  |  |
| --- | --- |
| taiwhenua.heretaunga@ttoh.iwi.nz  (06) 871 5350  (0800) TAIWHENUA  http://www.ttoh.iwi.nz    **Classification : THP, YS** | Monday to Friday, 8.30am-5pm Some charges may apply.  Referral may apply. |

**Te Wananga Whare Tapere O Takitimu Performing Arts Trust**

FSD0024304 Last updated 21/08/2020

We run OSCAR approved Before/After School care and Holiday programmes for school age children.

Takitimu Performing Arts School Trust assists all people of all backgrounds to achieve their potential in Maori Performing Arts and provides seamless education for people of all ages. It was the first to offer performing arts training through government employment programmes in 1984 and then went on to establish the first training modules in music, sound engineering, and arts administration. In 1995 Takitimu was the first institution to offer a degree in Maori Performing Arts. We are associated with Waiata Maori Music Awards and Kahurangi Maori Dance Company. We are currently accredited to Level 3 for Holiday and After School Care Programs which focus on Maori Performance, Music and Kakahu for childrens participation in 'Nga Toi Maori.

706 Albert Street Parkvale Hastings 4122



narelle@takitimu.ac.nz  09.00-17.00 (06) 873 0041 Some charges may apply.

(021) 025 68199 No referral required. http://www.takitimu.ac.nz/

## Classification : OSCAR

**Village Baptist Church**

FSD0004083 Last updated 12/10/2020

Building up church members and aiming to meet needs in the community.

147 Te Aute Road Havelock North



office@villagebaptist.org.nz  Monday-Friday 9.00am – 5.00pm

|  |  |
| --- | --- |
| (06) 877 4606  http://www.villagebaptist.org.nz | Some charges may apply. No referral required. |

**Waiapu Anglican Social Services Trust Board**

FSD0004084 Last updated 08/04/2021

ACW’s social services were originally founded by parishes in Waiapu with the support of their local communities, the Government, and funding agencies. Today, as the social services arm of the Anglican Diocese of Waiapu, we continue to build on their legacy to support the vulnerable and isolated.

We deliver services and programmes throughout Bay of Plenty, Tairwhiti, and Hawke’s Bay. Our services and programmes include early childhood education centres, after school & holiday programmes, grief & loss programs for children, day programs for older people, community drop in centres and social work and counselling services.

2 Bower Street Napier



joanne.morris@acw.org.nz  8:30am-4:30pm, Monday - Friday.

|  |  |  |
| --- | --- | --- |
| (06) 834 0376 https://acw.org.nz/    **Classification : BFC, OSCAR**    **Waiapu Kids Abbotsford** | Some charges may apply. No referral required. |  |
| FSD0015632 |  | Last updated 08/04/2021 |

Early Childhood Centre in Waipawa - Central Hawke's Bay.

16 Kenilworth Street Waipawa 4210



stephanie.bond@acw.org.nz  Open Monday to Friday 8am-5pm daily for

(06) 857 8965 children aged 0 to 5 years. https://abbotsford.waiapukids.nz Please phone for an appointment or call in.

Some charges may apply. No referral required.

**Waiapu Kids St Matthews**

FSD0015622 Last updated 09/04/2021

Waiapu Kids St Matthews is a Community based childcare centre under the umbrella of Anglican Care Waiapu. The centre is situated in the central business district of urban Hastings; on the grounds of the St Matthew's Anglican Church.

Our families come from a diverse range of cultural backgrounds. We provide education and care for 35 children, five children under 2 years old and thirty over 2 years old. Our centre's licence is mixed age which enables all children to interact together. Children can attend full time, part time or casual care.

Teachers are qualified with full registration and a first aid certificate.

207 Lyndon Road West Hastings 4122



stmatthews@acw.org.nz  8.00am - 5.00pm, Monday - Friday

(06) 878 6924 Closed over Christmas and New Year period. https://stmatthews.waiapukids.nz/ Some charges may apply.

No referral required.

**Weston Sports Limited**

FSD0024364 Last updated 10/09/2020

School Holiday Programme for ages between 5-13 years of age

1450 Omahu Road Twyford 4175



westonsports\_holidayprogramme@outloo  8.30AM- 4.30PM

k.co.nz Some charges may apply.

(021) 125 2042 Referral may apply.

https://www.sporty.co.nz/westonsports

## Classification : OSCAR

**YMCA Hawke's Bay**

FSD0007263 Last updated 06/11/2020

YMCA Hawke's Bay is a multifaceted organisation which aims to empower the next generation.

We offer support, resources and training for Out of School Care and Recreation (OSCAR), OSCAR approved holiday programmes, adult learning and even volunteer opportunities.

720 Pakowhai Road Hastings oscar3@ymcahb.org.nz (06) 878 3027 http://www.ymcahb.org.nz



Office hours: 8.30am - 5.00pm Monday - Friday.

Answerphone available.

Some charges may apply. No referral required.

## Classification : OSCAR

# Disaster Recovery

**Driving Miss Daisy**

FSD0017347 Last updated 22/01/2021

Driving Miss Daisy is a companion driving service available to anyone who is unable to drive themselves. We must be booked in advance, we’ll collect you, drive you to and from your destination and provide you with whatever assistance you require along the way. We can help if you:

* Need to go shopping, to the hairdresser, dentist or doctor
* Are a busy parent who needs help delivering children safely to/from after school activities- Have an elderly parent or family member who needs an outing, or companionship to medical appointments
* Have a loved pet that needs to go to the vet
* Need a ride to/from the airport/railway or bus station
* Are an organisation needing to deliver people to appointments

All of our Daisy Drivers hold Passenger Service Licences, are Police Checked and are First Aid Trained, for your peace of mind. Our cars are, clean and comfortable and our friendly faces will greet you and get you where you wish to go safely and quickly.

Suite 7 21 Napier Road Havelock North 4130



admin@drivingmissdaisy.co.nz  Hours on Application. Contact

|  |  |
| --- | --- |
| (0800) 948 432 (06) 877 0363 http://www.drivingmissdaisy.co.nz | www.drivingmissdaisy.co.nz for your local Daisy Some charges may apply.  No referral required. |

**Ministry of Social Development - East Coast Regional Office**

FSD0015269 Last updated 13/11/2020

Work and Income is a service of the Ministry of Social Development (MSD) and delivers income support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

 Level One, Vautier House Cnr Dalton & Vautier Streets Napier 4110

|  |  |
| --- | --- |
| calvin.robinson004@msd.govt.nz  (0800) 559 009 http://www.workandincome.govt.nz | Monday to Friday 8.30am to 5.00pm.  All services free of charge.  No referral required. |

**Ministry of Social Development - Taradale Community Link**

FSD0007970 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

15 Lee Road Taradale



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Ministry of Social Development - Flaxmere Community Link**

FSD0007962 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Flaxmere Village Centre 8 Swansea Road Flaxmere Hastings 4120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Hastings Community Link**

FSD0007965 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

506 Eastbourne Street West Hastings 4122



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Napier Community Link**

FSD0007967 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground Floor, Vautier House Cnr Dalton & Vautier Streets Napier



(0800) 559 009  Our Napier office is currently closed due to (0800) 779 997 emergency flooding.

http://www.workandincome.govt.nz

Call us on 0800 779 997 for help with emergency costs. We’re open from 8:30am to 6pm.

All services free of charge. No referral required.

**Ministry of Social Development - Waipukurau Service Centre**

FSD0007997 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

1 Marlborough Street Waipukurau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Ministry of Social Development - Wairoa Community Link**

FSD0007971 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

236 Marine Parade Wairoa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

# Education and Training

**Achievement NZ - Hawkes Bay**

FSD0021453 Last updated 01/12/2020

At Achievement NZ our aim is to help our learners achieve qualifications which result in sustainable employment and lead to higher education opportunities.

We offer Level 1 to Level 3 programmes that help learners gain momentum in their pursuit for educational success. Our Hawke's Bay programmes focus on sport and fitness, future study and career preparation as well as leading to NCEA Level 1-3.

Our strengths-based engagement practices maximize learner achievement. Our qualifications are NZQA approved and valued by employers and higher education providers.

We welcome enrolments for all our programmes at anytime. Anyone is welcome to call into our Learning Centre, make an enquiry through our website or calling us on 0800 905 509.

31 Edmundson Street Onekawa Napier 4110



nsc@achievementnz.co.nz  8.00am to 4.30pm Monday to Friday

(06) 843 0730 Some charges may apply. http://www.achievementnz.co.nz No referral required.

**Age Concern Flaxmere Inc**

FSD0006678 Last updated 19/10/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

38 Bristol Crescent Flaxmere Hastings 4120



ageconcernflax@nowmail.co.nz  Some charges may apply.

(06) 879 7003 No referral required. http://www.ageconcern.org.nz

**Age Concern Havelock North Inc**

FSD0006686 Last updated 18/10/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

34 Te Aute Road Havelock North 4130



info@ageconcernhb.org.nz  9.00am 3.00pm Monday to Friday. Meetings and

(06) 877 6488 outings monthly. http://www.ageconcern.org.nz Some charges may apply.

No referral required.

**Age Concern Hawkes Bay Inc**

FSD0006659 Last updated 19/10/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

415 Heretaunga Street East Hastings



manager@ageconhb.onmicrosoft.com  9.00am - 3.30pm Monday to Friday. Elder Abuse

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| (06) 870 9060 http://www.ageconcern.org.nz    **Classification : EARS**    **Age Concern Napier Inc** | response Service for Central Hawkes bay only.  Some charges may apply. No referral required. |
| FSD0006681 | Last updated 19/11/2020 |

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

98 Taradale Road Napier 4110



napier@ageconcernhb.org.nz  8:30am-3:00pm, Monday-Friday

(06) 842 1346 free phone 0800 65 2 105 http://www.ageconcern.org.nz Some charges may apply.

No referral required.

**Age Concern Wairoa Inc**

FSD0006682 Last updated 20/11/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

66 Carroll Street Wairoa 4108



acwai@xtra.co.nz  Some charges may apply.

(06) 838 3307 No referral required. http://www.ageconcern.org.nz

## Classification : EARS

**Barnardos - Napier**

FSD0006798 Last updated 29/03/2021

Barnardos provide a range of care, education and support services developed specifically for New Zealand children and their families. The services we provide reflect our commitment to ensuring that all children are able to receive the very best start to life.

407 Hastings Street Napier



debbie.bailey@barnardos.org.nz  Debbie Bailey (supervised contact coordinator) -

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| --- | --- |
| (06) 834 4642 (027) 270 8344 http://www.barnardos.org.nz      **Beacon Aotearoa** | Monday - Friday 9.30-4.00  Amanda McLean (Barnardos Early Learning home base care) Mon-Fri 9am-4pm Some charges may apply. No referral required. |
| FSD0022907 | Last updated 19/03/2021 |

Beacon Aotearoa supports individuals [and their family/whnau] who have been diagnosed with Fetal Alcohol Spectrum Disorder (FASD), probable FASD, or with another similarly presenting neuro-disability in terms of behavioural, adaptive and executive functioning, sensory dysregulation, and/or learning issues and deficits.

We provide practical and hands-on support, and a range of services and programmes spanning the period from infancy through to adulthood, with particular emphasis on early interventions to help improve life outcomes.

Our services include presentations on FASD and neuro-disbilities, caregiving programmes, Individualized Strategy Plans to support the individual and their family/whnau, therapeutic programmes focusing in sensory dysregulation, and a range of specific programmes relating to areas of difficulty for FASD and neuro-disabled individuals like financial management skills, social skills, and life skills.

Most of our Programmes are evidence-based.

6 Avondale Road Taradale Napier



beaconaotearoa@gmail.com  9:00 am to 4:30 pm Weekdays

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| (027) 241 4027 http://www.beaconaotearoa.org.nz | Some charges may apply. Referral may apply. |

**Birthright Hawkes Bay Child & Family Care**

FSD0001135 Last updated 23/03/2021

Birthright Hawke's Bay Child & Family Care provide Child and Family Support Social Services and Early Childhood Education. Birthright Hawke's Bay Child & Family Care provides strength based support, protection and empowerment for children, young people and their families in Hawke's Bay through coordinated services.

Our qualified staff offer a FREE and CONFIDENTIAL service by helping people find practical solutions to day-to-day challenges.

6B Taradale Road Marewa Napier 4110 admin@birthrighthb.org.nz  8.30am - 4.30pm, Monday to Friday.



(06) 835 2162 Some charges may apply. http://www.birthrighthb.org.nz Referral may apply.

## Classification : BFC

**DOVE Hawke's Bay Inc.**

FSD0004029 Last updated 12/10/2020

DOVE Hawkes Bay works to stop, heal and prevent family violence. Working with individuals (men, women and youth) and families; victims and perpetrators; they provide programmes, support and social work to assist people heal from the impact of family violence and develop strategies to have safer, more nourishing and enjoyable relationships. DOVE Hawkes Bay, along with other agencies works to develop communities that say “no” to family violence and “yes” to creating positive and supportive environments.

DOVE Hawkes Bay has contracts with Ministries of Justice, Social Development (Community

Investment), and Department of Corrections to cover the programmes and services it provides. These services are delivered in the Napier, Hastings and surrounding areas, extending down to Central Hawkes Bay.

DOVE Hawkes Bay is working in partnership with Kainga Pasifika Services to develop a Pasifika response to the issue of family violence; a service by Pasifika for Pasifika.

37 Niven Street Onekawa Napier 4110



admin@dovehb.org.nz  8am-4.30pm Monday to Friday

(06) 843 5307 All services free of charge. http://www.nnsvs.org.nz Referral may apply.

## Classification : FVSS, PACIFIC

**Dr John Medcalf - Registered Psychologist**

FSD0004030 Last updated 13/04/2021

Psychologist working in Central Hawke's Bay, Hastings and Napier.

Tower Building Cnr Lyndon Road and Railway Hastings City Hastings 4122



john.medcalf@xtra.co.nz  9am - 5.30pm Monday to Friday. Can be (06) 876 7871 + answerphone available evenings by arrangement.

Some charges may apply. No referral required.

**Earth Gardens Charitable Trust**

FSD0004031 Last updated 22/01/2021

Earth Gardens offers a vocational training service for people with a disability, giving clients the necessary related skills to be able to take an active and important part in the community and workplace.

57 Sandy Road Meeanee RD 3 Napier 4183 staff@earthgardens.org.nz  8am - 3pm Monday to Friday.



(06) 834 4010 All services free of charge. http://earthgardens.org.nz Referral may apply.

**English Language Partners Hawkes Bay**

FSD0007840 Last updated 02/11/2020

English language and social support for adult former refugees and migrants coming to live in Aotearoa/New Zealand.

Level 1 45a Hastings Street Napier 4110



hawkesbay@englishlanguage.org.nz  Monday to Thursday 9.00am - 2.30pm

(06) 835 7155 Some charges may apply. http://www.englishlanguage.org.nz Referral may apply.

**Family Works Hawkes Bay**

FSD0006032 Last updated 28/07/2020

We have a team of social workers and counsellors who work alongside families / whanau with children and young people to build strengths that will ensure children are safe and free from harm and offending.

87 Te Mata Road Havelock North 4130



adminFWhastings@psec.org.nz  Monday to Friday 8.30am - 5pm

(06) 876 2156 Koha/donation may apply. http://www.familyworks.org.nz Referral may apply.

## Classification : FVSS

**Growing through Grief Hastings/Napier**

FSD0004036 Last updated 10/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

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| (021) 814 837 https://acw.org.nz/grief-services/      **Heretaunga Women's Centre** | Daytime or evening. Calls may be taken by answer phone.  Koha/donation may apply. No referral required. |
| FSD0019292 | Last updated 08/02/2021 |

Heretaunga Women’s Centre offers a range of self-development, healthy living and interest courses with a range of qualified facilitators. You can choose from courses aimed at developing social skills and making new friends, activities designed to promote healing and wellbeing, or support services which provide advocacy for women generally and individually.

Women's Rest Building Cnr Eastbourne & Russell St Hastings Central Hastings 4156



admin@hwc.nz  Centre open Monday to Friday, 9:00am to

(06) 878 5401 4:00pm

(020) 408 56695 Some charges may apply. https://www.heretaungawomenscentre.nz No referral required.

**Kahungunu Executive Ki Te Wairoa Charitable Trust**

FSD0005352 Last updated 13/04/2021

Primary Health, Heath Promotion, Mental Health, Social Services, Family Start and Housing.

65 Queen Street Wairoa 4108 kahu-exec@xtra.co.nz (06) 838 6835 (0800) 621 700 http://kahu-exec.co.nz



**Literacy Aotearoa - Wairoa**

8.00am - 4.30pm, Monday to Friday. All services free of charge. Referral may apply.

FSD0005362 Last updated 07/09/2020

Literacy learning, motivation and education support.

258 Marine Parade Wairoa 4108



info.c6@literacy.org.nz  9am - 3pm Monday - Thursday

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| (06) 838 6677  (022) 696 4811 https://www.literacy.org.nz/literacyaotearoa-wairoa-0      **Napier Family Centre Inc** | All services free of charge. No referral required. |  |
| FSD0001125 |  | Last updated 11/09/2020 |

We are a non-profit organisation providing a range of social services for families and individuals including counselling, family therapy, budgeting advice, family social support services, parenting courses, early childhood education, home based childcare and learning.

112 Morris Spence Avenue Onekawa Napier 4140



info@napierfamilycentre.org.nz  Monday to Friday 8.30am-4.30pm

(06) 843 7280 Some charges may apply. http://www.napierfamilycentre.org.nz No referral required.

## Classification : BFC

**New Zealand Red Cross - Central Hawkes Bay Branch**

FSD0005256 Last updated 11/01/2021

Provides transport for medical appointments, delivers meals on wheels and visits the elderly.

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| hastings@redcross.org.nz  (06) 878 8438 (0800) 733 276 http://www.redcross.org.nz | Meeting address: Waipukurau Club  Russell Street  Waipukurau |

Meeting dates:

9:30am, 4th Tuesday of each month Some charges may apply. Referral may apply.

**Parents Centre New Zealand Inc - Hawke's Bay**

FSD0007353 Last updated 14/09/2020

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

Hawkes Bay Parents Centre Lounge 62 Flanders Avenue Onekawa Napier hawkesbay@parentscentre.org.nz  All services free of charge.



(027) 534 5527(leave msg) No referral required. http://www.parentscentre.org.nz

**Plunket Practical Parenting Nest - Napier**

FSD0004060 Last updated 05/10/2020

Plunket believes in supporting the development of healthy families.

62 Flanders Avenue Onekawa Napier 4110



bernice.giddens@plunket.org.nz  Thurs to Fri 9am - 4:30pm

(06) 870 5009 Koha/donation may apply.

(0800) 933 922 No referral required. http://www.plunket.org.nz

**PORSE In-Home Childcare & Educator Training**

FSD0015208 Last updated 22/09/2020

PORSE in-home childcare and education is a licensed early childhood education provider. We are New Zealand's largest and longest serving home-based education and care provider.

PORSE provides both in-home child care and education for care providers. We are focused on learning and development of young children in safe, secure and nurturing home environments. Families are able to select an educator who suit the families need, values and lifestyle. We also provide ongoing professional develop to educators and workshops to families on child development and learning.

PORSE Education & Training (NZ) Ltd is an accredited Private Training Establishment with a strong focus on early chlidhood education and care as it applies to nurturing respectful relationships between adults and children. We offer a National Certificate in Early Childhood Education and Care (Level 3)

303 Karamu Road North Hastings 4122



digital@porse.co.nz  8.30am - 5.00pm Monday to Friday (0800) 023 456 Some charges may apply. http://www.porse.co.nz No referral required.

**SPELD NZ Inc - Hawkes Bay Local Liaison Group**

FSD0007487 Last updated 01/09/2020

SPELD NZ Inc offers one-on-one diagnostic assessment and specialised tuition for people with specific learning disabilities, including dyslexia. It also offers information, support, advice and training.

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| central@speld.org.nz (0800) 77 3536 http://www.speld.org.nz | Office administration open Monday to Friday,  9.00am-3.00pm.  Some charges may apply.  No referral required. |

**Te Ikaroa Rangatahi Social Services Inc**

FSD0004092 Last updated 22/04/2021

Te Ikaroa Rangatahi Social Services is a support service for children, youth and families and we are accredited under the Social Sector Accreditation Standards, which provides Kaupapa Maori Based Practice.

Shop 1 2 Poole Street Flaxmere Hastings 4120



mruru@teikaroarangatahi.org.nz  Our hours are 8:30am - 4:30pm however, we

(06) 879 9495 have a 24hr crisis line which is only available by

referral from our service.

Some charges may apply. Referral may apply.

**Te Kopere**

FSD0022394 Last updated 08/09/2020

Childcare Centre.

214 Lovedale Road St Leonards Hastings 4120



info@tekopere.co.nz  Mon-Fri 7.45am-5.15pm (06) 870 7203 Some charges may apply. http://www.tekopere.co.nz No referral required.

**Te Kupenga Hauora - Ahuriri**

FSD0001128 Last updated 07/08/2020

Te Kupenga Hauora - Ahuriri aims to manage a fully integrated system for the purchase and delivery of health, social and disability services all people within people within Te Whanganui A Orotu boundaries and nominated areas of Ngati Kahungunu, with emphasis on Maori people.

5 Sale Street Napier



info@tkh.org.nz  9am - 4pm, Monday to Friday.

(06) 835 1840 All services free of charge. http://www.tkh.org.nz Referral may apply.

## Classification : YS

**Te Taiwhenua o Heretaunga**

FSD0004156 Last updated 29/06/2020

A free home-based, child-centred and family focused service that promotes positive parenting and ensures tamariki enjoy the best possible start in life.

821 Orchard Road Camberley Hastings 4120



taiwhenua.heretaunga@ttoh.iwi.nz  Monday to Friday, 8.30am-5pm

(06) 871 5350 Some charges may apply.

(0800) TAIWHENUA Referral may apply. http://www.ttoh.iwi.nz

## Classification : THP, YS

**The Development Hub**

FSD0024493 Last updated 20/01/2021

The Development Hub helps people to develop a more positive future through employment, training and education opportunities.

We are passionate about working with people, supporting them on their journey.

Our programs provide the tools and key skills to enable our candidates to develop self-confidence and self belief so they can create the future that they choose.

Through personal and professional development our candidates are work-ready, excited, encouraged and empowered to flourish.

405 Holt Place Hastings 4122



elisabeth@thedevelopmenthub.nz  08.30 - 14.30 Monday to Friday

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| (027) 442 0752 (0800) 338 482 http://online.thedevelopmenthub.nz | All services free of charge. Referral may apply. |

**Waiapu Anglican Social Services Trust Board**

FSD0004084 Last updated 08/04/2021

ACW’s social services were originally founded by parishes in Waiapu with the support of their local communities, the Government, and funding agencies. Today, as the social services arm of the Anglican Diocese of Waiapu, we continue to build on their legacy to support the vulnerable and isolated.

We deliver services and programmes throughout Bay of Plenty, Tairwhiti, and Hawke’s Bay. Our services and programmes include early childhood education centres, after school & holiday programmes, grief & loss programs for children, day programs for older people, community drop in centres and social work and counselling services.

 2 Bower Street Napier

joanne.morris@acw.org.nz (06) 834 0376 https://acw.org.nz/

## Classification : BFC, OSCAR

**Waiapu Kids Abbotsford**

FSD0015632

8:30am-4:30pm, Monday - Friday.

Some charges may apply. No referral required.

Last updated 08/04/2021

Early Childhood Centre in Waipawa - Central Hawke's Bay.

16 Kenilworth Street Waipawa 4210



stephanie.bond@acw.org.nz  Open Monday to Friday 8am-5pm daily for

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| (06) 857 8965 https://abbotsford.waiapukids.nz      **Waiapu Kids St Matthews** | children aged 0 to 5 years.  Please phone for an appointment or call in.  Some charges may apply. No referral required. |
| FSD0015622 | Last updated 09/04/2021 |

Waiapu Kids St Matthews is a Community based childcare centre under the umbrella of Anglican Care Waiapu. The centre is situated in the central business district of urban Hastings; on the grounds of the St Matthew's Anglican Church.

Our families come from a diverse range of cultural backgrounds. We provide education and care for 35 children, five children under 2 years old and thirty over 2 years old. Our centre's licence is mixed age which enables all children to interact together. Children can attend full time, part time or casual care.

Teachers are qualified with full registration and a first aid certificate.

207 Lyndon Road West Hastings 4122



stmatthews@acw.org.nz  8.00am - 5.00pm, Monday - Friday

(06) 878 6924 Closed over Christmas and New Year period. https://stmatthews.waiapukids.nz/ Some charges may apply.

No referral required.

**YMCA Kiwi Adventure**

FSD0017892 Last updated 29/03/2021

The Team at the Y Adventure are passionate about and see the importance of outdoor and adventure-based activities in the development of young people.

We have the privilege of introducing a large number of children and young people to outdoor activities. This is done through adventure based activities, holiday programmes, camps, youth at risk initiatives, our work with schools, the Flaxrock community Climbing Wall and collaborative programmes.

We believe that all should have the opportunity to learn through the Outdoors and we have programmes and initiatives for all no matter what their background or ability is.

YMCA Hawkes Bay 720 Pakowhai Road Frimley Hastings 4120 oscar3@ymcahb.org.nz  9:00 - 17:00



(06) 878 3027 Some charges may apply. http://www.ymcahb.org.nz No referral required.

# Employment

**Accomplish Vocational Services Limited**

FSD0020289 Last updated 25/03/2021

Accomplish Vocational Services is a private organisation, committed to providing a professional range of pre-employment services including CV preparation, Employment Support and Placement Services, career counselling and job placement services within the East Coast region.

hawkesbay@accomplish.net.nz  Monday - Friday 8.30am - 5.00pm

(06) 842 0901 Some charges may apply.

(021) 777 028 Referral may apply. http://www.accomplish.net.nz

**Achievement NZ - Hawkes Bay**

FSD0021453 Last updated 01/12/2020

At Achievement NZ our aim is to help our learners achieve qualifications which result in sustainable employment and lead to higher education opportunities.

We offer Level 1 to Level 3 programmes that help learners gain momentum in their pursuit for educational success. Our Hawke's Bay programmes focus on sport and fitness, future study and career preparation as well as leading to NCEA Level 1-3.

Our strengths-based engagement practices maximize learner achievement. Our qualifications are NZQA approved and valued by employers and higher education providers.

We welcome enrolments for all our programmes at anytime. Anyone is welcome to call into our Learning Centre, make an enquiry through our website or calling us on 0800 905 509.

31 Edmundson Street Onekawa Napier 4110



nsc@achievementnz.co.nz  8.00am to 4.30pm Monday to Friday

(06) 843 0730 Some charges may apply. http://www.achievementnz.co.nz No referral required.

**Bay Health & Safety Services Ltd**

FSD0020152 Last updated 17/09/2020

Drug testing service for Work and Income beneficiaries . Prices inclusive of GST

On-site screening drug test : $ 80.00

Mobile screening test : $ 80.00 - extra charges for travel and travel time may be required. To be discussed at the time of referral

Evidential drug test: $ 150.00 - this is sent to ESR Wellington.

1003A Tomoana Road Hastings 4120



bay.health@xtra.co.nz  We work Monday to Friday 8am - 5pm

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| (06) 878 7966 (027) 449 4398 https://www.bayhealthsafety.nz/    **Classification : DTS**    **Centrecare Community Trust** | As out office is not always manned, testing is done by appointment only.  After hours and weekends by arrangement.  Some charges may apply. Referral may apply. |
| FSD0021522 | Last updated 01/02/2021 |

Support for people with schizophrenia and related disorders to live and work in the community. Our services is person centered and inclusive of family/whanau. Empowerment and personal responsibility are promoted. Supported employment is offered and clients are paid at the current adult rate. Service engages with clients to develop a person centered plan to promote community participation and enjoyment of life. Services are for adults with mental illness living in Napier.

Our values include Respect, Trust, Reliability and Friendliness.

10 Husheer Place Onekawa Napier 4145



info@centrecare.org.nz  Monday-Friday 8 am to 4 .30 pm

(06) 843 2408 All services free of charge. http://centrecare.org.nz No referral required.

**CONNECT Youth and Community Development**

FSD0020547 Last updated 01/03/2021

We are Central Hawke's Bay based, with a strong focus on Youth and Community Development. We believe that all people should have access to opportunities and resources in their own community.

We provide support for people to be well connected in our community. We offer CV's Writing,

Driver Licensing, Employment Opportunities, Interview Skills, Life Coaching, links to Training Opportunities, police/court/probation Advocacy and Support and Youth Enterprise Activities.

EIT Waipukurau 53 Russell Street Waipukurau 4200



info@cye.co.nz  Monday - Friday 9am - 5pm (027) 479 4000 Some charges may apply. http://connecting.org.nz No referral required.

**Deaf Aotearoa - Hastings**

FSD0006935 Last updated 03/02/2021

Deaf Aotearoa is a Deaf-led, not-for-profit organisation that focuses on promoting Awareness of,

Access to and Advancement of New Zealand Sign Language - to help strengthen the rights of Deaf people and give them the confidence to be an active part of society. As the only nationwide provider of services to Deaf people, it provides information on a range of services for Deaf and works with businesses and organisations to provide information and resources on life for Deaf New Zealanders and NZSL.

Level 5 215 Railway Road Hastings 4122



national@deaf.org.nz  Office open for enquiries and appointments: (0800) 332 322 Monday to Wednesday from 9:00am to 4:00pm

http://www.deaf.org.nz/ Office open for appointment only: Thursday and

Friday

All services free of charge. No referral required.

**Drug Free Testing NZ Limited**

FSD0021641 Last updated 10/07/2020

Testing houses for healthy homes and meth contamination. Competitive pricing - just call.

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| --- | --- |
| gavin@drugfreenz.co.nz  (021) 744 034 http://www.drugfreenz.co.nz    **Classification : DTS** | Working Hours - 8.00 am to 5.00 pm  Monday to Friday  After hours and weekends by arrangement Some charges may apply.  Referral may apply. |

**Ministry of Social Development - East Coast Regional Office**

FSD0015269 Last updated 13/11/2020

Work and Income is a service of the Ministry of Social Development (MSD) and delivers income support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Level One, Vautier House Cnr Dalton & Vautier Streets Napier 4110 calvin.robinson004@msd.govt.nz  Monday to Friday 8.30am to 5.00pm.



(0800) 559 009 All services free of charge. http://www.workandincome.govt.nz No referral required.

**Ministry of Social Development - Taradale Community Link**

FSD0007970 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

15 Lee Road Taradale



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Flaxmere Community Link**

FSD0007962 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Flaxmere Village Centre 8 Swansea Road Flaxmere Hastings 4120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Hastings Community Link**

FSD0007965 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

506 Eastbourne Street West Hastings 4122



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Napier Community Link**

FSD0007967 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground Floor, Vautier House Cnr Dalton & Vautier Streets Napier



(0800) 559 009  Our Napier office is currently closed due to (0800) 779 997 emergency flooding.

http://www.workandincome.govt.nz

Call us on 0800 779 997 for help with emergency costs. We’re open from 8:30am to 6pm.

All services free of charge. No referral required.

**Ministry of Social Development - Waipukurau Service Centre**

FSD0007997 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

1 Marlborough Street Waipukurau



(0800) 559 009 http://www.workandincome.govt.nz

Monday, Tuesday, Thursday, Friday 8:30am 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Wairoa Community Link**

FSD0007971 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

236 Marine Parade Wairoa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz      **Network Personnel** | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge. No referral required. |
| FSD0005748 | Last updated 14/07/2020 |

Employment Services - assistance for people with health conditions (lasting longer than 6 months) or disabilities to gain and retain paid employment.

204 Nelson Street South Hastings Hastings 4122



information@drchb.org.nz  8.00am - 4pm Monday to Friday.

(06) 873 8210 All services free of charge. http://drchb.org.nz Referral may apply.

**Ready Consulting**

FSD0024218 Last updated 29/03/2021

Provision of supportive employment advice guidance and resources including individual occupational assessment, CV's, Covering Letters, interview skills, job search strategies and assistance to find employment.

patersom@xtra.co.nz  8.00am to 5pm (027) 544 2127 Some charges may apply. https://www.facebook.com/marie.paterson No referral required. .7543

**Soul Counselling Hastings**

FSD0023926 Last updated 30/03/2021

Professional counselling services in Hastings, New Zealand. Full Member of the New Zealand Association of Counsellors (MNZAC).

Areas of experience: family therapy, mental health (including depression, anxiety and posttraumatic stress), addiction, domestic violence, family and sexual harm, stress, grief, and trauma counselling. I work with individuals, couples, and whnau/families.

Feel free to contact me to discuss. You can call or txt me on 021305532, or email annareeves.counselling@gmail.com

434 Heretaunga Street West Hastings 4122 annareeves.counselling@gmail.com  Monday - Friday 8:30am - 8pm.



(021) 305 532 Some charges may apply. http://soulcounselling.co.nz No referral required.

**Te Ikaroa Rangatahi Social Services Inc**

FSD0004092 Last updated 22/04/2021

Te Ikaroa Rangatahi Social Services is a support service for children, youth and families and we are accredited under the Social Sector Accreditation Standards, which provides Kaupapa Maori Based Practice.

Shop 1 2 Poole Street Flaxmere Hastings 4120



mruru@teikaroarangatahi.org.nz  Our hours are 8:30am - 4:30pm however, we

(06) 879 9495 have a 24hr crisis line which is only available by

referral from our service.

Some charges may apply. Referral may apply.

**The Development Hub**

FSD0024493 Last updated 20/01/2021

The Development Hub helps people to develop a more positive future through employment, training and education opportunities.

We are passionate about working with people, supporting them on their journey.

Our programs provide the tools and key skills to enable our candidates to develop self-confidence and self belief so they can create the future that they choose.

Through personal and professional development our candidates are work-ready, excited, encouraged and empowered to flourish.

405 Holt Place Hastings 4122



elisabeth@thedevelopmenthub.nz  08.30 - 14.30 Monday to Friday

|  |  |
| --- | --- |
| (027) 442 0752 (0800) 338 482 http://online.thedevelopmenthub.nz | All services free of charge. Referral may apply. |

**The Drug Detection Agency - Hawkes Bay**

FSD0020251 Last updated 21/08/2020

Drug testing service for Work & Income beneficiaries. Prices inclusive of GST:

Office based screening test, by appointment: $74.75

Mobile testing service (not private residences) $89.10

Evidential Laboratory Confirmation Test: $120.00

172 Hyderabad Road Ahuriri Napier 4144



hawkesbay@tdda.com  Monday - Friday, 8.00am - 5.00pm

(06) 835 2083 Some charges may apply.

(021) 742 205 Referral may apply. http://www.tdda.com

## Classification : DTS

**The Paul Hunter Centre Incorporated**

FSD0005243 Last updated 12/03/2021

We support people with disabilities to access and take part in the community, gain or/and retain employment, and acquire skills needed to obtain employment.

5 River Terrace Waipukurau 4200



paul.hunter@xtra.co.nz  8.30am – 4pm Monday to Thursday

|  |  |
| --- | --- |
| (06) 858 8912 (021) 169 6889 http://www.paulhuntercentre.org.nz | 8.30am – 12pm Friday All services free of charge.  Referral may apply. |

**Wairoa Waikaremoana Maori Trust Board**

FSD0005363 Last updated 10/08/2020

Education and training providers for long-term unemployed and youth.

34 Marine Parade Wairoa



wwmtb@xtra.co.nz  9.00am - 1.00pm Monday-Friday

|  |  |
| --- | --- |
| (06) 838 8262      **Workbridge Inc - Napier** | All services free of charge. No referral required. |
| FSD0007862 | Last updated 10/07/2020 |

Our mission is to enable people with disabilities to participate and experience equal opportunities in the labour market.

Level 1, Bower House 18-26 Bower Street Napier 4140



hawkesbay@workbridge.co.nz  Monday to Friday 8.30am - 5pm

(06) 974 5610 All services free of charge.

(06) 974 5612 No referral required. http://www.workbridge.co.nz

# Ethnic Services

**Citizens Advice Bureau - Hastings**

FSD0006891 Last updated 13/04/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

112 Queen Street East Hastings 4122



hastings@cab.org.nz  Bureau Hours 9.00am - 4.00pm Mon - Fri

(06) 878 0525 Free Legal Advice Clinic: 9.30 - 10.30 am on (0800) 367 222 Saturday, not public holidays http://www.cab.org.nz All services free of charge.

No referral required.

**Citizens Advice Bureau - Napier**

FSD0006897 Last updated 07/08/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information from their comprehensive database or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

CAB Napier also provides settlement information for new migrants and provides four workshops each year on topics of interest.

Help is available for anyone wishing to have support in submitting online visa applications.

126 Hastings Street Napier 4110 napier@cab.org.nz (06) 835 9664 http://www.cab.org.nz



Mon - Fri 9-4pm, Sat 9.30-11

Justice of the Peace Mon-Wed 10-12, Thur-Fri 1-

3

FREE Lawyer Clinic Sat 9.30-10.30 Closed on all public holiday & weekends All services free of charge. No referral required.

**Citizens Advice Bureau - Wairoa**

FSD0006886 Last updated 19/03/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

208 Marine Parade Wairoa 4108



wairoa@cab.org.nz  Monday, Tuesday, Wednesday, Thursday and

|  |  |
| --- | --- |
| (06) 838 7268 (0800) 367 222 http://www.cab.org.nz | Friday  9.30-12.30pm Closed Public Holidays.  All services free of charge.  No referral required. |

**English Language Partners Hawkes Bay**

FSD0007840 Last updated 02/11/2020

English language and social support for adult former refugees and migrants coming to live in Aotearoa/New Zealand.

Level 1 45a Hastings Street Napier 4110



hawkesbay@englishlanguage.org.nz  Monday to Thursday 9.00am - 2.30pm

(06) 835 7155 Some charges may apply. http://www.englishlanguage.org.nz Referral may apply.

**Hawkes Bay Community Law Centre**

FSD0004037 Last updated 17/07/2020

We provide free legal information, legal advice, assistance and representation for people living in Hawke's Bay who are on low incomes, who do not qualify for legal aid and who cannot afford a lawyer.

We have a dedicated team of volunteer lawyers and a wonderful group of staff who provide advocacy and help in most areas of law including debt, neighbour disputes, employment, tenancy, consumer contracts, ACC, dog control, Fines, Benefit Reviews, welfare law, Coroner's Inquiries and medical law.

Level 3 215 Railway Road Hastings



hblaw@hblaw.org.nz  Hastings- Monday to Friday 9.00am - 4.00pm,

|  |  |
| --- | --- |
| (06) 878 4868 (Hastings Appointmen (06) 843 7280 (Napier Appointment) http://www.communitylaw.org.nz      **Heretaunga Women's Centre** | ph 06 878 4868  Napier- Friday 9am- 3.30pm, ph 06 843 7280  Waipukurau each 2nd Tuesday 9- 3.30pm, ph 06  858 9891  We cover from Tutira to Takapau All services free of charge. No referral required. |
| FSD0019292 | Last updated 08/02/2021 |

Heretaunga Women’s Centre offers a range of self-development, healthy living and interest courses with a range of qualified facilitators. You can choose from courses aimed at developing social skills and making new friends, activities designed to promote healing and wellbeing, or support services which provide advocacy for women generally and individually.

Women's Rest Building Cnr Eastbourne & Russell St Hastings Central Hastings 4156



admin@hwc.nz  Centre open Monday to Friday, 9:00am to

|  |  |
| --- | --- |
| (06) 878 5401 (020) 408 56695 https://www.heretaungawomenscentre.nz      **Hikoi Koutou Charitable Trust** | 4:00pm  Some charges may apply. No referral required. |
| FSD0024463 | Last updated 26/11/2020 |

Hikoi has had a proven track record of achieving community outcomes that benefit whanau, Hapu and Iwi and contribute to a much safer society. We have always worked in the hard to reach spaces of the community like Flaxmere, Camberley, Raureka, Wavell Akina where there is high deprivation and heavily influenced by the gangs and most vulnerable families. Hikoi Koutou has worked with Ministry of Social Development for the past 4-5 years doing successful transition

programs to employment, so we are known to deliver.

204 Southampton Street East Hastings 4122



leshokianga49@gmail.com  Monday to Friday 5.45am till 8 pm

(021) 249 0991

https://www.facebook.com/Hikoi4Life Saturday 7am till 12 pm Some charges may apply. No referral required.

**Multicultural Association Hawkes Bay Incorporated**

FSD0024524 Last updated 11/03/2021

To represent and support multicultural communities in Hawkes Bay through; facilitating connectedness between communities, creating cultural awareness and understanding,

Celebrating cultural diversity and advocating on ethnic issues. We are an umbrella organisation for multicultural groups and individuals, serve the varied needs of the multi-cultural community in HB and many more.

We are a community connector organisation and our role is to support and connects our migrants to the right services so they can achieve their goals and can be independent.

213 St Leonards Avenue Saint Leonards Hastings 4120



mcahbpresident4@gmail.com  Monday to Friday 9-5 pm. on-call over the

(022) 046 7799 weekend.

All services free of charge. No referral required.

**Te Iwi o Rakaipaaka Inc.**

FSD0024479 Last updated 11/12/2020

We provide wananga style workshops that assist whanau to identify their immediate economic, social, cultural, spiritual and environmental needs/aspirations. We are currently, establishing our community hub to ensure we are providing the appropriate service mechanisms to meet our whanau diverse aspirations with a particular focus on rationalising our resources and time to ensure we are meeting the widest impacts on our whanau and taiao.

 21 Ngatirangi Street Nuhaka Wairoa 4198

johnina@ngatirakaipaaka.iwi.nz 

(06) 837 8885 (027) 389 3266 http://www.ngatirakaipaaka.iwi.nz/

**Te Ora Hou Hawkes Bay Inc**

FSD0004079

8.30am to 5pm Monday to Friday All services free of charge. No referral required.

Last updated 08/09/2020

Caring for young people, helping them to reach their full God-given potential with the support of their whnau, through building long term relationships by the up keep of the Te Ora Hou Mauri and all the distinctions of Te Ora Hou-Kia Mana aki te Mauri O Te Ora Hou.

national@teorahou.org.nz  Office Hours 9.30 - 3pm Monday to Friday. After

(03) 352 1057 hour services available. http://www.teorahou.org.nz Some charges may apply.

No referral required.

# Family / Whanau Services

**Access Community Health Hawke's Bay**

FSD0005749 Last updated 22/12/2020

Home based support services (home help and personal care) for people.

3 Martin Place Havelock North 4130



info@access.org.nz  Some charges may apply.

(0800) 284 663 No referral required. http://www.access.org.nz/

**After School @ St. Lukes Havelock North**

FSD0016099 Last updated 08/04/2021

A faith based After School Care and Holiday programme for primary school children.

24 Te Mata Road Havelock North afterschoolstlukeshn@waiapu.com  From after school 2pm- 6pm each day.



|  |  |
| --- | --- |
| (027) 417 5145 https://acw.org.nz    **Classification : OSCAR**    **Age Concern Napier Inc** | Some charges may apply. No referral required. |
| FSD0006681 | Last updated 19/11/2020 |

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

98 Taradale Road Napier 4110



napier@ageconcernhb.org.nz  8:30am-3:00pm, Monday-Friday

|  |  |
| --- | --- |
| (06) 842 1346  http://www.ageconcern.org.nz | free phone 0800 65 2 105 Some charges may apply.  No referral required. |

**Ahuriri After School Care**

FSD0017735 Last updated 16/09/2020

To create a welcoming, caring and safe, environment, encouraging respect and support from everyone involved in our service during after school hours while parents are working.

15a Lever Street Ahuriri Napier 4110



aasckids@xtra.co.nz  Monday - Friday (06) 835 5664 7.30am - 8.30am (027) 699 3015 Monday - Friday

http://aasc.aimyplus.com 2.30pm - 5.30pm

Open School Holidays 7.30am- 5.30 pm Some charges may apply. No referral required.

## Classification : OSCAR

**Aqua Management Ltd**

FSD0021885 Last updated 27/01/2021

We organise School Holiday programmes at a sport and recreational facility which provides physical activity opportunities for the whole C.H.B Community as well.

Centralines Sports Complex 10 River Terrace Waipukurau 4200



aqua.wpk@xtra.co.nz  Monday/Tuesday/Thursday/Friday 6.00am to

(06) 858 8972 7.00pm

http://www.aquamanagement.co.nz Wednesday 7.00am to 7.00pm

Saturday/Sunday 10.00am to 5.00pm Pool Saturday/Sunday 8.00am to 12.00 noon Gym Some charges may apply. No referral required.

## Classification : OSCAR

**Awhina Whanau Services**

FSD0015467 Last updated 25/09/2020

Awhina Whnau Services kaupapa centers around Mori models of practice and offers free confidential counselling to whanau/families, individuals, tamariki/children, rangatahi/youth, and relationships. Counselling sessions are designed specifically to meet the needs of individuals and families to deal with the effects of personal trauma, family violence, sexual abuse, problem solving, life skills, advocacy, and building healthy relationships.

116 Queen Street East Hastings 4120



office@aws.org.nz  Mon-Friday 9am-5pm (06) 878 4827 All services free of charge. http://www.awhinawhanau.co.nz No referral required.

## Classification : FVSS, SHSS

**Barnardos - Napier**

FSD0006798 Last updated 29/03/2021

Barnardos provide a range of care, education and support services developed specifically for New Zealand children and their families. The services we provide reflect our commitment to ensuring that all children are able to receive the very best start to life.

407 Hastings Street Napier



debbie.bailey@barnardos.org.nz  Debbie Bailey (supervised contact coordinator) -

|  |  |
| --- | --- |
| (06) 834 4642 (027) 270 8344 http://www.barnardos.org.nz      **Basketball Hawkes Bay Inc** | Monday - Friday 9.30-4.00  Amanda McLean (Barnardos Early Learning home base care) Mon-Fri 9am-4pm Some charges may apply. No referral required. |
| FSD0017902 | Last updated 03/08/2020 |

We run basketball competitions, rep programmes, in-school coaching and holiday camps (nonresidential) for the Hawkes Bay community. Our Basketball Holiday Camp runs for one week each school holiday. We are OSCAR approved.

See the website or contact the office for more details about our services.

96A Nuffield Avenue Marewa Napier 4110



accounts@hawkesbay.basketball  Monday to Friday 9 am to 4:30 pm

(06) 833 6215 Some charges may apply. http://www.basketballhawkesbay.co.nz No referral required.

## Classification : OSCAR

**Beacon Aotearoa**

FSD0022907 Last updated 19/03/2021

Beacon Aotearoa supports individuals [and their family/whnau] who have been diagnosed with Fetal Alcohol Spectrum Disorder (FASD), probable FASD, or with another similarly presenting neuro-disability in terms of behavioural, adaptive and executive functioning, sensory dysregulation, and/or learning issues and deficits.

We provide practical and hands-on support, and a range of services and programmes spanning the period from infancy through to adulthood, with particular emphasis on early interventions to help improve life outcomes.

Our services include presentations on FASD and neuro-disbilities, caregiving programmes, Individualized Strategy Plans to support the individual and their family/whnau, therapeutic programmes focusing in sensory dysregulation, and a range of specific programmes relating to areas of difficulty for FASD and neuro-disabled individuals like financial management skills, social skills, and life skills.

Most of our Programmes are evidence-based.

6 Avondale Road Taradale Napier



beaconaotearoa@gmail.com  9:00 am to 4:30 pm Weekdays

|  |  |
| --- | --- |
| (027) 241 4027  http://www.beaconaotearoa.org.nz | Some charges may apply. Referral may apply. |

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| **Beth Shan Funerals** |  |
| FSD0023823 | Last updated 11/11/2020 |

Funeral provider

 157 Georges Drive Napier

|  |  |
| --- | --- |
| imackie@beth-shan.co.nz  (06) 835 9925 http://www.beth-shan.co.nz      **Beyond the Bell** | 24/7 Napier, Taradale and Hastings Some charges may apply. No referral required. |
| FSD0024056 | Last updated 19/10/2020 |

Based at Bledisloe School we offer vibrant and creative out of school care for children aged 5 to

13 years. Before and after school care from 6.30am to 6.00pm daily. We pick up and drop off to

Greenmeadows, Reignier, Arthur Miller and Meeanee Schools every day and also cater for Taradale Intermediate and Taradale High Schools. Holiday programmes are themed and offer separate trips and excursions for juniors and seniors daily from 6.30am to 6.00pm . We have the full use of the school grounds including the pool which we use every day during the summer months. The team at Beyond the Bell have been together for over 6 years and are passionate about what they do, so call in anytime and say hi.

OSCAR approved.

Bledisloe School 30a Meeanee Road Taradale Napier 4112



beyondthebellnz@gmail.com  Monday to Friday 6.30am to 6.00pm

(027) 231 3160 Some charges may apply. (027) 231 8348 No referral required.

## Classification : OSCAR

**Big Brothers Big Sisters of Hawke's Bay**

FSD0015927 Last updated 25/10/2020

Matching young people who may have had adverse and challenging lives with an adult volunteer mentor in a one to one friendship based relationship. Volunteers standing by their little brother or sister, supporting them to face their everyday challenges. Building confidence, low self esteem, acquire new skills and develop improved skills for dealing with issues they face.

 135 Dalton Street Napier 4130

patricia.small@bigbrothersbigsisters.org.n  Office Hours, Monday - Friday z All services free of charge.

(022) 581 2965 Referral may apply.

http://bigbrothersbigsisters.org.nz/hawkes bay.html

**Birthright Hawkes Bay Child & Family Care**

FSD0001135 Last updated 23/03/2021

Birthright Hawke's Bay Child & Family Care provide Child and Family Support Social Services and Early Childhood Education. Birthright Hawke's Bay Child & Family Care provides strength based support, protection and empowerment for children, young people and their families in Hawke's Bay through coordinated services.

Our qualified staff offer a FREE and CONFIDENTIAL service by helping people find practical solutions to day-to-day challenges.

6B Taradale Road Marewa Napier 4110 admin@birthrighthb.org.nz  8.30am - 4.30pm, Monday to Friday.



(06) 835 2162 Some charges may apply. http://www.birthrighthb.org.nz Referral may apply.

## Classification : BFC

**Central Connect Whare Manaaki Social Services**

FSD0001122 Last updated 24/03/2021

Central Connect Te Whare Manaaki offers whanau centered services in Social Work support and advocacy and Counseling. We specialise in supporting individuals and whanau who have been impacted by Family harm and encourage whanau well-being and safety in the home.

Our qualified staff will walk alongside you on your journey to create positive change for you and

your whanau.

125 Ruataniwha Street Waipukurau manager@centralconnect.co.nz (06) 858 9891 http://www.centralconnect.co.nz



Week days 9am - 4.30pm, Monday to Friday.

All services free of charge. No referral required.

## Classification : FVSS

**Central Hawkes Bay Local Council Website**

FSD0017589 Last updated 14/09/2020

Find council services and information online by clicking on the website link

updates@familyservices.govt.nz  Online http://www.chbdc.govt.nz All services free of charge.

No referral required.

**Citizens Advice Bureau - Hastings**

FSD0006891 Last updated 13/04/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

112 Queen Street East Hastings 4122



hastings@cab.org.nz  Bureau Hours 9.00am - 4.00pm Mon - Fri

(06) 878 0525 Free Legal Advice Clinic: 9.30 - 10.30 am on (0800) 367 222 Saturday, not public holidays http://www.cab.org.nz All services free of charge.

No referral required.

**Citizens Advice Bureau - Napier**

FSD0006897 Last updated 07/08/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information from their comprehensive database or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

CAB Napier also provides settlement information for new migrants and provides four workshops each year on topics of interest.

Help is available for anyone wishing to have support in submitting online visa applications.

126 Hastings Street Napier 4110



napier@cab.org.nz  Mon - Fri 9-4pm, Sat 9.30-11

|  |  |
| --- | --- |
| (06) 835 9664 http://www.cab.org.nz | Justice of the Peace Mon-Wed 10-12, Thur-Fri 1-  3  FREE Lawyer Clinic Sat 9.30-10.30 Closed on all public holiday & weekends All services free of charge.  No referral required. |

**Citizens Advice Bureau - Wairoa**

FSD0006886 Last updated 19/03/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

208 Marine Parade Wairoa 4108



wairoa@cab.org.nz  Monday, Tuesday, Wednesday, Thursday and

|  |  |
| --- | --- |
| (06) 838 7268 (0800) 367 222 http://www.cab.org.nz | Friday  9.30-12.30pm Closed Public Holidays.  All services free of charge.  No referral required. |

**CONNECT Youth and Community Development**

FSD0020547 Last updated 01/03/2021

We are Central Hawke's Bay based, with a strong focus on Youth and Community Development. We believe that all people should have access to opportunities and resources in their own community.

We provide support for people to be well connected in our community. We offer CV's Writing,

Driver Licensing, Employment Opportunities, Interview Skills, Life Coaching, links to Training Opportunities, police/court/probation Advocacy and Support and Youth Enterprise Activities.

EIT Waipukurau 53 Russell Street Waipukurau 4200



info@cye.co.nz  Monday - Friday 9am - 5pm (027) 479 4000 Some charges may apply. http://connecting.org.nz No referral required.

**Cranford Hospice Trust**

FSD0008181 Last updated 08/04/2021

Cranford Hospice provides specialist palliative care to those in the Hawke's Bay community with a life limiting condition for which there is no cure. We also provide a grief and bereavement services for patients, families and their whanau.

300 Knight Street Hastings



reception@cranfordhospice.org.nz  Normal working week. Clinical team available

|  |  |
| --- | --- |
| (06) 878 7047 24/7. http://www.cranfordhospice.org.nz All services free of charge. Referral may apply.      **Disability Resource Centre (HB) Trust** |  |
| FSD0004027 | Last updated 25/10/2020 |

Provision of community and employment services

204 Nelson Street South Hastings 4122



information@drchb.org.nz  8.30 am - 4.30 pm Monday to Friday

(06) 873 8210 Some charges may apply. http://drchb.org.nz No referral required.

**DOVE Hawke's Bay Inc.**

FSD0004029 Last updated 12/10/2020

DOVE Hawkes Bay works to stop, heal and prevent family violence. Working with individuals (men, women and youth) and families; victims and perpetrators; they provide programmes, support and social work to assist people heal from the impact of family violence and develop strategies to have safer, more nourishing and enjoyable relationships. DOVE Hawkes Bay, along with other agencies works to develop communities that say “no” to family violence and “yes” to creating positive and supportive environments.

DOVE Hawkes Bay has contracts with Ministries of Justice, Social Development (Community

Investment), and Department of Corrections to cover the programmes and services it provides. These services are delivered in the Napier, Hastings and surrounding areas, extending down to Central Hawkes Bay.

DOVE Hawkes Bay is working in partnership with Kainga Pasifika Services to develop a Pasifika response to the issue of family violence; a service by Pasifika for Pasifika.

37 Niven Street Onekawa Napier 4110



admin@dovehb.org.nz  8am-4.30pm Monday to Friday

(06) 843 5307 All services free of charge. http://www.nnsvs.org.nz Referral may apply.

## Classification : FVSS, PACIFIC

**Dr John Medcalf - Registered Psychologist**

FSD0004030 Last updated 13/04/2021

Psychologist working in Central Hawke's Bay, Hastings and Napier.

Tower Building Cnr Lyndon Road and Railway Hastings City Hastings 4122



john.medcalf@xtra.co.nz  9am - 5.30pm Monday to Friday. Can be (06) 876 7871 + answerphone available evenings by arrangement.

Some charges may apply. No referral required.

**DTS EPIC Pathways**

FSD0004028 Last updated 05/01/2021

Centre for people with disabilities. We give people opportunities to reach their potential in their life.

58 Munroe St Napier 4110 manager@dtsnapier.org.nz (06) 835 8255



(06) 835 8256 http://www.dtsnapier.org.nz Opening hours: 8.30am - 4pm Monday to Friday All services free of charge. Referral may apply.

**Dunstall's Funeral Services**

FSD0023730 Last updated 05/12/2020

We are a Funeral Home based in Napier City. The Dunstall family have served the Napier community for over 100 years. We are proud to be a New Zealand owned.

19 Edwardes Street Napier 4110



office@dunstalls.co.nz  Office hours are 8am to 5pm Monday to Friday

|  |  |
| --- | --- |
| (06) 835 7196 https://dunstalls.co.nz | Available 24/7 via phone Some charges may apply.  No referral required. |

**Earth Gardens Charitable Trust**

FSD0004031 Last updated 22/01/2021

Earth Gardens offers a vocational training service for people with a disability, giving clients the necessary related skills to be able to take an active and important part in the community and workplace.

57 Sandy Road Meeanee RD 3 Napier 4183 staff@earthgardens.org.nz  8am - 3pm Monday to Friday.



(06) 834 4010 All services free of charge. http://earthgardens.org.nz Referral may apply.

**ElimKids OSCAR Programmes**

FSD0021451 Last updated 13/04/2021

Provides Quality MSD-Accredited Special Character Before and After School Term Care, and Holiday Programme Care, for children aged 5-13years, servicing 21 schools in the local community. OSCAR approved.

 405 Victoria Street Parkvale Hastings 4120

oscaradmin@hastingselim.org.nz  Monday to Friday Term Time 7.15-8.45am and

(022) 358 1725 2.45-5.45pm daily. Holiday Programmes every https://www.facebook.com/ElimKidsOscar school holiday 7.15am-5.45pm daily.

Some charges may apply. No referral required.

## Classification : OSCAR

**Enabled Wairoa**

FSD0005364 Last updated 15/04/2021

Advocacy and parenting support to whanau;

Family Violence Intervention programmes;

Mentoring activities and programmes for youth between the ages of 5-17 years;

Transitional Housing;

Emergency Housing;

Stopping Violence programmes;

Meth Respite and Support for Whanau.

75 Apatu Street Wairoa 4108



yuanita@enabled.org.nz  9.00am - 5.00pm Monday to Friday

|  |  |
| --- | --- |
| (06) 838 7390  (021) 023 62256 http://enabled.org.nz    **Classification : THP**    **Enliven Career Support** | All services free of charge. Referral may apply. |
| FSD0015437 | Last updated 03/08/2020 |

We provide a service for unpaid family carers who care for a child or adult in their family with a serious illness, learning disorder or disability. Our service includes monthly support meetings in Taradale, information, education and advocacy, and quarterly newsletter.

87 Te Mata Road Havelock North 4157



enliven@psec.org.nz  Office Hours Mon- Fri

(06) 281 2534 8.30am - 5pm

(0800) 436 548 All services free of charge. http://www.psec.org.nz No referral required.

**EquipKids**

FSD0022727 Last updated 26/08/2020

At Equipkids we are passionate about creating an environment where children can have loads of fun and develop good relationships with others. OSCAR approved.

24 York Ave Tamatea Napier 4112



tiffany.moore@equipkids.co.nz  After school care 2.30-6.00pm

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| --- | --- |
| (021) 181 8235 https://www.facebook.com/EquipKids-  280484372006101/    **Classification : OSCAR** | Holiday programme 8.00-5.30pm Some charges may apply.  No referral required. |

**Family VIP Services Hawke's Bay**

FSD0007663 Last updated 08/09/2020

Formerly known as Napier Women's Refuge and Hastings Women's Refuge, Family VIP Services works to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

136 Taradale Road Pirimai Napier 4112



manager@napierwomensrefuge.co.nz  24 hour crisis line 0800 733 843

(06) 843 6515 Some charges may apply. http://www.womensrefuge.org.nz No referral required.

## Classification : FVSS

**Family Works Hawkes Bay**

FSD0006032 Last updated 28/07/2020

We have a team of social workers and counsellors who work alongside families / whanau with children and young people to build strengths that will ensure children are safe and free from harm and offending.

87 Te Mata Road Havelock North 4130



adminFWhastings@psec.org.nz  Monday to Friday 8.30am - 5pm

(06) 876 2156 Koha/donation may apply. http://www.familyworks.org.nz Referral may apply.

## Classification : FVSS

**Gains@Geneva**

FSD0022927 Last updated 11/09/2020

Gains@Geneva wants you and your family to live your best lives possible, whatever your illness, injury or disability. We will be there to help you cope when life gets tough and arm you with the tools you can use to 'help yourself' so you can enjoy what you love doing, keep well, and stay connected to your family and community. After all, life is better when you share it. Our clinical psychology and rehabilitation teams work closely with government departments such as ACC and Ministry of Health as well as GP's, Specialists, NZ Police, and many other community organisations to give you the support you need so you can continue to enjoy your best life.

Our team consists of Registered Nurse, Physiotherapists, Occupational Therapists, Clinical Psychologists, Psychiatrists, Dieticians, Speech Language Therapists, Social Workers and Rehab Coaches.

5 Ossian Street Ahuriri Napier 4110



info@genevahealth.com  8.30am - 5.00pm Mon - Friday (0800) 436 382 x 9370 Some charges may apply. http://www.genevahealth.com No referral required.

**Greenmeadows School OSCAR Programme Incorporated**

FSD0021874 Last updated 13/10/2020

We provide OSCAR (Before School, After School and Holiday) programmes for Primary School aged children. Our Before and After School Programmes are open to Greenmeadows School children only. We welcome children from everywhere to our Holiday Programme.

 Greenmeadows School 29 Osier Road Greenmeadows Napier 4112

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| --- | --- |
| gmoscar@xtra.co.nz (027) 603 4568    **Classification : OSCAR**    **Grow Limited** | Term: 7.30-8.30am and 3.00-5.30pm weekdays School holidays: 7.30-5.30 weekdays (9-10 weeks)  Some charges may apply. No referral required. |
| FSD0020506 | Last updated 22/02/2021 |

Offers organisational and personal capability mentoring to NGO’s across social service and health sectors with a focus on business planning, business development, human resources and culture development, communications and sustainability. With a team of strategists, communicators and coaches we scope and provide comprehensive quotes and project plans – we recommend that you contact us directly to discuss your needs.

18 Bishops Close Greenmeadows Napier 4112



info@grow.co.nz  Flexible team generally able to meet client

(021) 751 932 timeframes. http://www.grow.co.nz Some charges may apply.

No referral required.

**Growing Through Grief - Hawkes Bay**

FSD0006644 Last updated 11/01/2021

Growing Through Grief provides "Seasons for Growth", an innovative grief and loss education program that uses the imagery of the seasons to illustrate the experience of grief. It aims to strengthen the social and emotional well-being of people who are dealing with significant life changes.

You learn that you are not alone in dealing with the effects of change, loss and grief and build their communication, decision making and problem solving skills within a supportive peer group.

St Andrews Presbyterian Church 300 Market St South Hastings 4156



sandie.speeden@acw.org.nz  Monday-Friday 9am-3pm

(06) 873 4962 After hours leave a message on the phone. (027) 555 6707 Some charges may apply. http://www.www.anglicancarewaiapu.nz No referral required.

**Growing through Grief Hastings/Napier**

FSD0004036 Last updated 10/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

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| --- | --- |
| (021) 814 837 https://acw.org.nz/grief-services/ | Daytime or evening. Calls may be taken by answer phone.  Koha/donation may apply.  No referral required. |

**Hastings Cemeteries & Hawke's Bay Crematorium**

FSD0023720 Last updated 07/12/2020

Hastings District Council owns and manages the following cemeteries in the district: Hastings Orchard Road, Havelock North -Tanner Street, Mangaroa - Mangaroa Road and Puketapu Vicarage Road.

HDC operates the Hawke's Bay Crematorium and Chapel situated at Hastings cemetery, 202 Orchard Road, Hastings.

Hastings District Council Building 207 Lyndon Road East Hastings 4122



cemetery@hdc.govt.nz  Mondays - Fridays (8am to 4:30pm)

(06) 871 5000 Some charges may apply. http://hastingsdc.govt.nz No referral required.

**Hastings Local Council Website**

FSD0017598 Last updated 30/04/2021

Find council services and information online by clicking on the website link.

customerservice@hdc.govt.nz  Online

(06) 871 5000 All services free of charge. http://www.hastingsdc.govt.nz/ No referral required.

**Hastings Women's Refuge - Family VIP**

FSD0007686 Last updated 02/03/2021

Providing a supportive non-judgemental environment for women, children and whanau who are, or who have been affected by Domestic Violence. For support, please phone our Support Line:

068706024 or toll free on 0800 REFUGE (0800 733 843). In an emergency, please phone 111.

julie.h@familyvip.org.nz  24 hour Support Line. Office Hours Mon to Fri

(06) 870 6024 (24hr Support) 9am to 5pm.

(06) 878 9519 Some charges may apply. http://www.hastingswomensrefuge.org.nz No referral required.

**Heartland Services - Waipukurau**

FSD0007152 Last updated 23/03/2021

Heartland Service Centre is a one-stop-shop from which the local population may access a range of Government, and other related services.

125 Ruataniwha Street Waipukurau 4200



reception@centralconnect.co.nz  Week days 9:00am – 4:30pm Monday - Friday

(06) 858 9891 All services free of charge. http://www.heartlandservices.govt.nz No referral required.

**Heretaunga Women's Centre**

FSD0019292 Last updated 08/02/2021

Heretaunga Women’s Centre offers a range of self-development, healthy living and interest courses with a range of qualified facilitators. You can choose from courses aimed at developing social skills and making new friends, activities designed to promote healing and wellbeing, or support services which provide advocacy for women generally and individually.

Women's Rest Building Cnr Eastbourne & Russell St Hastings Central Hastings 4156



admin@hwc.nz  Centre open Monday to Friday, 9:00am to

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| --- | --- |
| (06) 878 5401 (020) 408 56695 https://www.heretaungawomenscentre.nz      **Hikoi Koutou Charitable Trust** | 4:00pm  Some charges may apply. No referral required. |
| FSD0024463 | Last updated 26/11/2020 |

Hikoi has had a proven track record of achieving community outcomes that benefit whanau, Hapu and Iwi and contribute to a much safer society. We have always worked in the hard to reach spaces of the community like Flaxmere, Camberley, Raureka, Wavell Akina where there is high deprivation and heavily influenced by the gangs and most vulnerable families. Hikoi Koutou has worked with Ministry of Social Development for the past 4-5 years doing successful transition programs to employment, so we are known to deliver.

204 Southampton Street East Hastings 4122



leshokianga49@gmail.com  Monday to Friday 5.45am till 8 pm

(021) 249 0991

https://www.facebook.com/Hikoi4Life Saturday 7am till 12 pm Some charges may apply. No referral required.

**Hill After School Care And Play**

FSD0017952 Last updated 09/04/2021

HASCAP's aim is to provide safe and organised care for school age children, before and after school hours and some holidays. We realise the importance of keeping the important element of fun in a stimulating and enriching environment. We endeavour to treat all who are associated with our service as equal and valued individuals regardless of race, culture or religious background, gender or ability.

 Napier Central School 32 Napier Terrace Napier Hill Napier 4110

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| --- | --- |
| office@napiercentral.school.nz  (06) 835 8136 http://napiercentral.school.nz    **Classification : OSCAR**    **House of Unity** | 7.30 - 8.30 am Mon - Fri  3.00 - 5.30 pm Mon - Fri  7.30 - 5.30 First week of school holidays Some charges may apply. No referral required. |
| FSD0022131 | Last updated 20/01/2021 |

We provide OSCAR approved After School Care and a School Holiday Program for the Hawkes Bay community in a safe and secure environment.

139 Stock Road RD5 Hastings 4175



houseofunitycharitabletrust@gmail.com  After School Care: 3pm-6pm

(027) 749 0303 School Holidays: 8am-6pm

Some charges may apply. No referral required.

## Classification : OSCAR

**Innov8 Group Limited**

FSD0024022 Last updated 26/08/2020

Innov8 Group Limited

We are committed to fundamentally transforming the way services are delivered to high needs communities by adopting more effective organisational approaches to management, leadership, with the development and implementation of those services. We believe real growth and development can only be achieved with consumer outcomes as the fixed perspective. Our fluid management approach allows for a project or programme to be developed with the flexibility to evolve in real time.

To challenge and affect a change in the way services are provided for Mori from policy to frontline … Appropriate, Affordable, and Accessible.

An integrated world view of te ao Mori and te ao Pakeha that contributes to Mori wellbeing in a meaningful and sustainable way.

Currently our programmes are offered in the wider Hawke’s Bay. Current projects:

* Kotahitanga o te Whanau
* Te Manu Tu Tuia
* Te Tautoko o Nga Rangatahi
* Hohou Rongo

254 Kennedy Road Onekawa Napier 4110



tania@innov8group.co.nz  Mon - Fri, 9am - 5pm

(021) 625 261 Some charges may apply. https://www.innov8grouplimited.com/ Referral may apply.

**K.A.S. Care Hastings Ltd - Frimley Centre**

FSD0021305 Last updated 31/08/2020

K.A.S Care offer OSCAR approved quality After School Care and Holiday Programmes for children aged 5-13 years old, and provide activities that are child focused, varied, simulating, and challenging.

Frimley Primary School Hall - Frimley Road Frimley Hastings 4130 kascare@outlook.com  After School Care



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| --- | --- |
| (027) 550 9679 (027) 544 7539 http://www.kascare.co.nz    **Classification : OSCAR** | Monday to Friday School Term Dates 2.30pm-  5.30pm.  For all enrolments and bookings go to our website and click on the enrol now button.  Some charges may apply.  No referral required. |

**K.A.S. Care Hastings Ltd - Mahora Centre**

FSD0022380 Last updated 31/08/2020

K.A.S. Care offers quality Before & After School Care (OSCAR approved) and Holiday Programmes for children aged 5-13 years old, and provides activities that are child focused, varied, simulating, and challenging.

 Church in Hastings Hall 1024 Duke Street Mahora Hastings 4120

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| --- | --- |
| kascare@outlook.com (027) 544 7539 http://www.kascare.co.nz    **Classification : OSCAR** | After School Care Mon-Fri 2.30pm-5.30pm  Before School Care Mon-Fri 6.45-8.30am For all enrolments and bookings go to www.kascare.co.nz and click on the enrol now button.  Some charges may apply.  No referral required. |

**K.A.S. Care Havelock North Ltd**

FSD0021310 Last updated 31/08/2020

K.A.S. Care offers quality After School Care and Holiday Programmes for children aged 5-13 years old, and provides activities that are child focused, varied, simulating, and challenging.

Havelock North Football Clubrooms Guthrie Park 46 Brookvale Road Havelock North 4130 kascare@outlook.com  After School Care



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| --- | --- |
| (06) 877 6345 (027) 544 7539 http://www.kascare.co.nz    **Classification : OSCAR** | Monday to Friday School  2.30pm-5.30pm  Holiday Programmes  For all registrations or bookings go to www.kascare.co.nz and click on enrol now.  Some charges may apply.  No referral required. |

**K.A.S. Care Ltd - Parkvale Centre**

FSD0021306 Last updated 31/08/2020

K.A.S. Care offers OSCAR approved quality After School Care and Holiday Programmes for children aged 5-13 years old, and provide activities that are child focused, varied, simulating, and challenging.

 Parkvale School Hall - Howard Street Parkvale Hastings 4130

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| --- | --- |
| kascare@outlook.com  (027) 544 7539 (027) 550 9679 http://kascare.co.nz    **Classification : OSCAR** | After School Care  Monday to Friday School term dates 2.30pm-5.30pm. For all enrolments and bookings go to our website www.kascare.co.nz and click on the enrol now button.  Some charges may apply.  No referral required. |

**Kahungunu Executive Ki Te Wairoa Charitable Trust**

FSD0005352 Last updated 13/04/2021

Primary Health, Heath Promotion, Mental Health, Social Services, Family Start and Housing.

65 Queen Street Wairoa 4108



kahu-exec@xtra.co.nz  8.00am - 4.30pm, Monday to Friday.

(06) 838 6835 All services free of charge.

(0800) 621 700 Referral may apply. http://kahu-exec.co.nz

**Kapo Maori Aotearoa NZ Inc.**

FSD0005865 Last updated 01/03/2021

Kapo Maori Aotearoa NZ Inc. is a non-profit kaupapa Maori organisation established to advocate on behalf of kapo Maori and their whanau throughout Aotearoa and to provide services and training for personal and whanau development. Kapo Maori Aotearoa is governed and managed by its membership.

105 Market Street South Hastings 4122



info@kapomaori.com  Open weekdays, 8am - 5pm (0800) 770 990 All services free of charge.

(06) 878 9440 No referral required. http://www.kapomaori.com

**Kidz Kare Flaxmere Ltd**

FSD0022786 Last updated 21/11/2020

OSCAR Programme. At Kidz Kare we provide before school, after school and school holiday care for children aged 5 - 13yrs.

7 Swansea Road Flaxmere Hastings 4120



info@kidzkare.co.nz  Open Mon - Fri, 6am - 6pm (except for all public

(06) 879 9094 holidays, we are closed) (027) 697 6195 Some charges may apply.

No referral required.

## Classification : OSCAR

**Kings Afcare and Holiday Programme**

FSD0021873 Last updated 23/04/2021

After School care and Holiday Programme

* Providing educational assistance throughout the community
* Healthy activities to ensure children are active
* Cultural Values and Beliefs
* Ensure acedemic achievement\* Empowering future leaders.

190 Riverbend Road Meeanee Napier 4110



admin@kingsharvestcentre.com  8am - 5pm weekdays - Holiday Programme

(06) 843 2642 Koha/donation may apply.

No referral required.

## Classification : OSCAR

**Lucky Kids**

FSD0024038 Last updated 21/09/2020

Provider of OSCAR approved Before School and After School Care, as well as a Holiday Programme.

 42 Elliott Crescent Havelock North Hastings 4130

luckykids@lucknow.school.nz (06) 877 7281 http://www.lucknow.school.nz

## Classification : OSCAR

**Lulu and Max Ltd**

FSD0023017

7:30am to 5:30pm weekdays Some charges may apply. No referral required.

Last updated 17/10/2020

To provide quality out of school care (OSCAR approved) to children in the Hastings, Havelock and Flaxmere and Central Hawkes Bay areas of Hawkes Bay.

Lulu and Max 258 Havelock Road Akina Hastings 4122



hello@luluandmax.co.nz  7/7.30am - 9am before school care (021) 024 81477 2pm - 6pm week days during school terms.

http://luluandmax.co.nz 7.45am to 6pm week days of all School holidays.

Closed public holidays and weekends.

Some charges may apply. No referral required.

## Classification : OSCAR

**Ministry of Social Development - East Coast Regional Office**

FSD0015269 Last updated 13/11/2020

Work and Income is a service of the Ministry of Social Development (MSD) and delivers income support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Level One, Vautier House Cnr Dalton & Vautier Streets Napier 4110 calvin.robinson004@msd.govt.nz  Monday to Friday 8.30am to 5.00pm.



(0800) 559 009 All services free of charge. http://www.workandincome.govt.nz No referral required.

**Ministry of Social Development - Taradale Community Link**

FSD0007970 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

15 Lee Road Taradale



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Flaxmere Community Link**

FSD0007962 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Flaxmere Village Centre 8 Swansea Road Flaxmere Hastings 4120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Hastings Community Link**

FSD0007965 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

506 Eastbourne Street West Hastings 4122



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Napier Community Link**

FSD0007967 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground Floor, Vautier House Cnr Dalton & Vautier Streets Napier



(0800) 559 009  Our Napier office is currently closed due to (0800) 779 997 emergency flooding.

http://www.workandincome.govt.nz

Call us on 0800 779 997 for help with emergency costs. We’re open from 8:30am to 6pm.

All services free of charge. No referral required.

**Ministry of Social Development - Waipukurau Service Centre**

FSD0007997 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

1 Marlborough Street Waipukurau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Ministry of Social Development - Wairoa Community Link**

FSD0007971 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

236 Marine Parade Wairoa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Multicultural Association Hawkes Bay Incorporated**

FSD0024524 Last updated 11/03/2021

To represent and support multicultural communities in Hawkes Bay through; facilitating connectedness between communities, creating cultural awareness and understanding,

Celebrating cultural diversity and advocating on ethnic issues. We are an umbrella organisation for multicultural groups and individuals, serve the varied needs of the multi-cultural community in HB and many more.

We are a community connector organisation and our role is to support and connects our migrants to the right services so they can achieve their goals and can be independent.

213 St Leonards Avenue Saint Leonards Hastings 4120



mcahbpresident4@gmail.com  Monday to Friday 9-5 pm. on-call over the

(022) 046 7799 weekend.

All services free of charge. No referral required.

**Napier Aquatic Centre Holiday Programme**

FSD0022588 Last updated 15/02/2021

The Napier Aquatic Centre provides the best Holiday Programme in the region. Action packed with adventures, this programme is much more than water based activities. Our Programmes Team pride themselves on designing quality activities both on and off site that educates life skills for inquisitive young minds and bodies in a fun and safe environment.

Napier Aquatic Centre - Maadi Road Onekawa Napier 4110



info@napieraquatic.co.nz  Week days 6am - 9pm

|  |  |
| --- | --- |
| (06) 834 4150 http://www.napieraquatic.co.nz    **Classification : OSCAR** | Weekends 11am - 6pm Some charges may apply.  No referral required. |

**Napier City Local Council Website**

FSD0017658 Last updated 14/09/2020

Find council services and information online by clicking on the website link. updates@familyservices.govt.nz  Online http://www.napier.govt.nz/ All services free of charge.

No referral required.

**Napier Community Foodbank**

FSD0024332 Last updated 25/08/2020

To supply emergency food relief in the form of food parcels to those in the Napier community with limited resources and in varying situations of hardship. Over 35 different health and welfare services within Napier access the Foodbank service on behalf of clients, we do not take self referrals. Food parcels are collected by agency representatives and delivered to clients.

napierfoodbank@xtra.co.nz  Monday to Friday 9am to 12:30pm.

All services free of charge. Referral may apply.

**Napier Family Centre Inc**

FSD0001125 Last updated 11/09/2020

We are a non-profit organisation providing a range of social services for families and individuals including counselling, family therapy, budgeting advice, family social support services, parenting courses, early childhood education, home based childcare and learning.

112 Morris Spence Avenue Onekawa Napier 4140



info@napierfamilycentre.org.nz  Monday to Friday 8.30am-4.30pm

(06) 843 7280 Some charges may apply. http://www.napierfamilycentre.org.nz No referral required.

## Classification : BFC

**Napier Toy Library**

FSD0004090 Last updated 07/09/2020

We welcome children, their families and caregivers as members (either annual or casual), and stock over 1200 well-designed toys, games, puzzles and equipment, which are available for borrowing at minimal cost.

Room 7, Westshore School - Alfred Street Westshore Napier 4110



napiertoylibrary1@gmail.com  Wednesdays 9am - 5pm. Saturdays 9.00am (021) 026 06426 12.30pm (excluding public holidays and statutory https://www.facebook.com/NapierToyLibr weekends). ary?ref=ts&fref=ts Some charges may apply.

No referral required.

**Napier/Hastings Christian Lovelink**

FSD0004017 Last updated 07/08/2020

Support services for all people who find themselves in need. Liaising with other social services, ie

TTW, Birthright, Women's Refuge, Mental Health, etc. We provide basic household needs - beds & linen, lounge , dining , kitchen essentials.

christianlovelink@xtra.co.nz  9.00am-12.00pm - Monday to Friday

(06) 843 9803 All services free of charge.

(027) 532 22611 No referral required. http://www.christianlovelink.org.nz

**Navigator Limited - Bay of Plenty**

FSD0021092 Last updated 28/01/2021

We specialise in assisting not-for-profit organisations to translate strategy into efficient and effective operations. We do this via a highly experienced group of organisational leaders with a history of developing programmes and entities that are 'fit for their purpose'.

nick.alexander@navigator.kiwi.nz  8am-6pm, Monday-Friday

(027) 870 7627 Some charges may apply.

(09) 238 6739 Referral may apply. http://www.navigatorconnect.com

**Navigator Limited - South Island**

FSD0021170 Last updated 28/01/2021

We specialise in assisting not-for-profit organisations to translate strategy into efficient and effective operations. We do this via a highly experienced group of organisational leaders with a history of developing programmes and entities that are 'fit for their purpose'.

nick.alexander@navigator.kiwi.nz  8am-6pm, Monday-Friday

(027) 870 7627 Some charges may apply.

(09) 238 6739 Referral may apply. http://www.navigatorconnect.com

**Nourished for Nil**

FSD0024330 Last updated 24/08/2020

We are a local non-profit organisation with a simple system, rescuing food from donors to and distributing the food to recipients in the space of mere hours.

By rescuing and redistributing high quality food we represent a socially conscientious and environmentally aware organisation. The team is comprised of committed volunteers with a shared passion for reducing waste and helping the community.

Nourished for Nil is open to everyone. We do not discriminate, judge, or label any community members who wish to use the service.

1004 Karamu Road North Mayfair Hastings 4122



christina@nourishedfornil.org  Hastings (1004 Karamu Road North) (0508) FOODRESCUE (366 373) Monday, Wednesday, Friday 4:30pm - 5:30pm https://www.nourishedfornil.org/ Thursday (over 65) 10am - 11am

Napier (33 Cranby Crescent) Tuesday, Thursday 4pm - 5pm All services free of charge. No referral required.

**Open Home Foundation (OHF) - Hawkes Bay**

FSD0007291 Last updated 27/10/2020

Our Mission is to provide quality child centred family focused Christian social services. The Open Home Foundation is a Christian Child and Family Support Service that works within the provisions of the Children, Young Persons and Their Families Act (1989). We have 14 centres throughout NZ and we provide quality services for children, young people and their family/whanau.

306 Nelson Street South Mayfair Hastings 4122



hawkesbay@ohf.org.nz  8.30am - 5pm Monday to Friday

(06) 878 6682 All services free of charge. http://www.ohf.org.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Hastings**

FSD0006970 Last updated 09/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

Level 1 506 Eastbourn Street Hastings 4122



contact@ot.govt.nz  +64 9 912 3820 (from outside New Zealand) (0508) 326 459 All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Napier**

FSD0006969 Last updated 13/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

1st Floor, Dalton House - Cnr Vautier & Dalton Streets Napier 4110 contact@ot.govt.nz  If you're overseas:



(0508) 326 459 Call +64 9 912 3820

(0508) FAMILY All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Waipukurau**

FSD0006971 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

1 Marlborough Street Waipukurau 4200



contact@ot.govt.nz  Phone +64 9 912 3820 (from outside New

(0508) 326 459 Zealand)

(0508) 0508 FAMILY All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Wairoa**

FSD0006973 Last updated 21/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

236 Marine Parade Wairoa 4108



contact@ot.govt.nz  +64 9 912 3820 (from outside New Zealand)

|  |  |
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| (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/ | All services free of charge. No referral required. |

**Parents Centre New Zealand Inc - Hawke's Bay**

FSD0007353 Last updated 14/09/2020

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

Hawkes Bay Parents Centre Lounge 62 Flanders Avenue Onekawa Napier hawkesbay@parentscentre.org.nz  All services free of charge.



(027) 534 5527(leave msg) No referral required. http://www.parentscentre.org.nz

**Pleroma Social Services**

FSD0001141 Last updated 05/10/2020

Pleroma Social Services provides support for individuals and families who need assistance to get through difficult times or to deal with difficult issues. We offer social work support, counselling, and programmes for youth and adults.

38 Higginson Street Otane 4202 info@napierfamilycentre.org.nz  8.30am - 5.00pm. Monday to Friday.



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| (06) 843 7280 http://www.napierfamilycentre.org.nz      **Plunket - Hawkes Bay Admin** | Some charges may apply. Referral may apply. |
| FSD0004069 | Last updated 08/12/2020 |

Plunket provide Well Child checks to children up to 5 years of age. We also have support services i.e. Family Centres, Playgroups, Toy Library, Car Seat Rental Services, Parenting Education Courses.

Hawkes Bay Plunket Community Hub 62 Flanders Avenue Onekawa Napier 4110



Hawkesbay.Admin@plunket.org.nz  Monday to Friday - 9 am to 4:30 pm

(06) 870 5009 Some charges may apply. http://www.plunket.org.nz No referral required.

**Plunket - Waipukurau**

FSD0005732 Last updated 18/08/2020

Plunket believes in supporting the development of healthy families.

1 Cook Street Waipukurau 4200



(06) 870 5009  8.30am - 4.00pm Monday to Thursday

|  |  |
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| (0800) 933 922 http://www.plunket.org.nz | All services free of charge. No referral required. |

**Plunket CHB Breastfeeding Peer Support Programme**

FSD0020957 Last updated 16/02/2021

Plunket believes in supporting the development of healthy families.

Services provided by Plunket include Well Child visits, Plunketline 0800 933922, Car Seat Service, Parent Groups, Playgroups, Parenting education, Toy Libraries, Family Centres.

1 Cook Street Waipukurau 4200 hawkesbay.admin@plunket.org.nz  Please call for more information.



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| --- | --- |
| (06) 870 5009 All services free of charge.  (0800) 933 922 No referral required. http://www.plunket.org.nz      **Plunket Practical Parenting Nest - Napier**  FSD0004060  Plunket believes in supporting the development of healthy families. | Last updated 05/10/2020 |

62 Flanders Avenue Onekawa Napier 4110



bernice.giddens@plunket.org.nz  Thurs to Fri 9am - 4:30pm

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| --- | --- |
| (06) 870 5009 Koha/donation may apply.  (0800) 933 922 No referral required. http://www.plunket.org.nz      **Porangahau Independent Branch Maori WW League** |  |
| FSD0005253 | Last updated 21/04/2021 |

Supporting all people in the Central Hawkes Bay. Help those who asks for help, visit the sick, welfare work including family one on one support.

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| --- | --- |
| (06) 8555 060      **Porritt Care** | Monthly meetings - first Monday at 10am at the  Marae  All services free of charge. No referral required. |
| FSD0022447 | Last updated 15/09/2020 |

Provider of Before School and After School Care, as well as a Holiday Programme.

36 Lyttelton Cres Tamatea Napier 4112



admin@porritt.school.nz  7:30am to 5:30pm weekdays

(06) 844 4620 Some charges may apply. http://www.porritt.school.nz No referral required.

## Classification : OSCAR

**PORSE In-Home Childcare & Educator Training**

FSD0015208 Last updated 22/09/2020

PORSE in-home childcare and education is a licensed early childhood education provider. We are New Zealand's largest and longest serving home-based education and care provider.

PORSE provides both in-home child care and education for care providers. We are focused on learning and development of young children in safe, secure and nurturing home environments. Families are able to select an educator who suit the families need, values and lifestyle. We also provide ongoing professional develop to educators and workshops to families on child development and learning.

PORSE Education & Training (NZ) Ltd is an accredited Private Training Establishment with a strong focus on early chlidhood education and care as it applies to nurturing respectful relationships between adults and children. We offer a National Certificate in Early Childhood Education and Care (Level 3)

303 Karamu Road North Hastings 4122



digital@porse.co.nz  8.30am - 5.00pm Monday to Friday (0800) 023 456 Some charges may apply. http://www.porse.co.nz No referral required.

**Pregnancy Counselling Services - Hawkes Bay**

FSD0006520 Last updated 12/06/2020

Free confidential 24 hour service for anyone involved in a worrying pregnancy or distressed after an abortion.

pregnancycounsellinginfo@gmail.com  Freephone number available 24 hours a day, 7

(Text only) 021 289 8727 days a week.

(0800) 773 462 All services free of charge. http://www.pregnancycounselling.org.nz No referral required.

**Pregnancy Help Inc - Central Hawkes Bay**

FSD0007392 Last updated 12/01/2021

Pregnancy Help supports the well being of pregnant and recently pregnant women, new mothers and their families/whanau.

CHB Community Rooms - Kitchener Street Waipukurau



centralhawkesbay@pregnancyhelp.org.nz  Open session: Wednesdays 12-2pm at the CHB

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| (06) 856 6877 (027) 334 4039 http://www.pregnancyhelp.org.nz | community rooms; phone any time.  All services free of charge.  No referral required. |

**Puketapu School Afcare Programme**

FSD0021991 Last updated 21/04/2020

Puketapu After School care Programme runs daily Mon - Fri 3.00pm -5.30pm for children ages 513yrs.

708 Puketapu Road Puketapu Napier 4186



office@puketapuhb.school.nz  3.00pm - 5.30pm. Mon - Fri during term time

(06) 844 7837 Some charges may apply. http://www.puketapuhb.school.nz Referral may apply.

## Classification : OSCAR

**Roopu A Iwi Trust**

FSD0001127 Last updated 03/08/2020

Roopu a Iwi Trust is committed toward providing a quality social and cultural support service that advances the health and wellbeing of the whanau.

32 Bledisloe Road Maraenui Napier 4110



rooputrust@xtra.co.nz  Office Hours 8.30am - 5.00pm Monday to Friday.

(06) 843 1590 All services free of charge. http://www.rait.co.nz Referral may apply.

**Sandy Ross**

FSD0004071 Last updated 13/04/2021

Individual or couple counselling and therapy for a wide range of mental health issues, from children to adults. Clinical Supervision for other health professionals. Member of the New Zealand Association of Counsellors (MNZAC).

20 Squire Drive Awatoto Napier 4110



sandyjoyross@gmail.com  Unavailable Fridays or Monday mornings. Apart

|  |  |
| --- | --- |
| (06) 833 7226 (027) 460 9352 http://sandyrosscounsellor.co.nz      **School's Out Gloucester** | from that, flexible hours by arrangement.  Some charges may apply. No referral required. |
| FSD0022234 | Last updated 26/03/2021 |

School’s Out cares for children between the ages of 5-13 years who are attending Primary or Intermediate school. Our OSCAR approved daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

School's Out Gloucester operates in the Bay Baptist Church in Greenmeadows. Sessions run before school, after school and during every school holidays. The majority of the time, senior and junior programmes are run separately, especially during the school holidays so trips can cater to the needs of the different age groups.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow.

Bay Baptist Church 79 Gloucester St Greenmeadows Napier



gloucester@schoolsout.co.nz  Monday-Friday (excluding stat. days)

|  |  |
| --- | --- |
| (027) 677 4480 (027) 624 8882 https://schoolsout.co.nz/gloucester    **Classification : OSCAR**    **School's Out Nelson Park** | Before school 6:45am-8:30am  After school 3pm-6pm  Holiday programme 6:45am-6pm Some charges may apply. No referral required. |
| FSD0022229 | Last updated 26/03/2021 |

School’s Out cares for children between the ages of 5-13 years who are attending Primary or

Intermediate school. Sessions run before school, after school and during every school holidays.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow. Our daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

Nelson Park School 48 Kennedy Road Napier



nelsonpark@schoolsout.co.nz  Monday-Friday (excluding stat. holidays)

(021) 773 151 Before school 7am-8:30am

https://schoolsout.co.nz/nelsonpark/ After school 2:45pm-6pm Holiday Programme 7am-6pm Some charges may apply. No referral required.

## Classification : OSCAR

**School's Out Onekawa**

FSD0022235 Last updated 26/03/2021

School's Out Onekawa OSCAR programmes operate in the Onekawa School hall.

School’s Out caters for children between the ages of 5-13 years who are attending Primary or Intermediate school. Sessions run Before and After School, as well as a full day programme during the school holidays.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow. Our daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

Onekawa School Hall 235 Kennedy Road Napier



onekawa@schoolsout.co.nz  Monday- Friday (excluding stat. days)

|  |  |
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| (027) 418 7197 (027) 180 00193 https://schoolsout.co.nz/onekawa    **Classification : OSCAR**    **Serenity Funerals** | After school 3pm-6pm  Before school 6:45-8:45am  Holiday Programme 7am-6pm Some charges may apply. No referral required. |
| FSD0023787 | Last updated 11/11/2020 |

Serenity Funerals is a family owned business committed to providing a high level of professional and personal service to the people of Hawkes Bay.You can rest in the comfort of knowing that your loved one and your family will be treated with the utmost care and respect at all times.

204 Aubyn Street West Hastings



info@serenityfunerals.net.nz  24 hour services

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| (06) 870 3068  (027) 423 8637 http://serenityfunerals.net.nz      **Soul Counselling Hastings** | Some charges may apply. No referral required. |
| FSD0023926 | Last updated 30/03/2021 |

Professional counselling services in Hastings, New Zealand. Full Member of the New Zealand Association of Counsellors (MNZAC).

Areas of experience: family therapy, mental health (including depression, anxiety and posttraumatic stress), addiction, domestic violence, family and sexual harm, stress, grief, and trauma counselling. I work with individuals, couples, and whnau/families.

Feel free to contact me to discuss. You can call or txt me on 021305532, or email annareeves.counselling@gmail.com

434 Heretaunga Street West Hastings 4122 annareeves.counselling@gmail.com  Monday - Friday 8:30am - 8pm.



(021) 305 532 Some charges may apply. http://soulcounselling.co.nz No referral required.

**St Columba's Kids Friendly Care**

FSD0021662 Last updated 23/09/2020

Provider of Before and After School Care services, as well as Holiday Programmes.

St Columba's Church 176 Gloucester Street Taradale Napier 4112 kfc@stcolumba-taradale.org.nz  Mondays to Fridays



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| (022) 643 1691 (06) 844 5004 https://www.stcolumbataradale.org.nz/kfc/after-school-care/    **Classification : OSCAR**    **St Joseph's School Hastings** | Before School Care: 7.30am - 8.30am  After School Care: 2.30pm - 5.30pm Holiday Programme: 7.30am - 5.30pm Some charges may apply. No referral required. |
| FSD0024504 | Last updated 18/02/2021 |

St Joseph's School is a full Primary School located in the heart of Central Hastings. We provide After School Care for our students.

 St Joseph's School 404 Eastbourne Street East Hastings 4122

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| office@stjos.school.nz  (06) 878 7262 http://stjos.school.nz    **Classification : OSCAR**    **St Patrick's School Afcare** | Monday - Friday 8am - 5pm daily during School  Term Time  Some charges may apply. No referral required. |
| FSD0022345 | Last updated 22/01/2021 |

We provide before school and after school care for up to 30 students from St Patrick's School per day during the school terms.

We have trained staff and a varied and exciting programme to offer.

WINZ subsidies are available to those who qualify for them.

24 Riverbend Rd Napier 4143



admin@stpatsnapier.school.nz  7.00am-8.20am & 3.00pm-5.30pm during term

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| --- | --- |
| (06) 843 9238 (022) 192 3787 http://www.stpatsnapier.school.nz    **Classification : OSCAR** | time.  Some charges may apply.  No referral required. |

**Strengthening Families - Central Hawke's Bay**

FSD0007526 Last updated 15/08/2020

Strengthening Families is a way of providing better co-ordinated support for families/whanau by using an interagency case management approach. It aims to improve family health, educational attainments and reduce the incidence of persistent offending or abuse and neglect.

413 Railway Road Hastings 4122



Jeannette.Mackenzie@ot.govt.nz  Monday to Friday 8am to 4pm

(06) 974 4088 All services free of charge.

(029) 650 0204 Referral may apply.

http://www.strengtheningfamilies.govt.nz

**Strengthening Families - Hastings**

FSD0007523 Last updated 15/08/2020

Strengthening Families is a way of providing better co-ordinated support for families/whanau by using an interagency case management approach. It aims to improve family health, educational attainments and reduce the incidence of persistent offending or abuse and neglect.

413 Railway Road Hastings 4122



Jeannette.Mackenzie@ot.govt.nz 

(06) 974 4088 (029) 650 0204 http://www.strengtheningfamilies.govt.nz

**Tamatea Afcare**

FSD0021413

Child After School care.

10 Durham Avenue Tamatea Napier 4112 principal@tamateaprimary.school.nz 



(06) 843 2147 http://www.tamateaprimary.school.nz

## Classification : OSCAR

Monday to Friday. My area is Hastings/Napier and Central Hawke's Bay All services free of charge. Referral may apply.

Last updated 13/04/2021

2.30pm - 5.30pm

Some charges may apply. No referral required.

**Te Ikaroa Rangatahi Social Services Inc**

FSD0004092 Last updated 22/04/2021

Te Ikaroa Rangatahi Social Services is a support service for children, youth and families and we are accredited under the Social Sector Accreditation Standards, which provides Kaupapa Maori Based Practice.

Shop 1 2 Poole Street Flaxmere Hastings 4120



mruru@teikaroarangatahi.org.nz  Our hours are 8:30am - 4:30pm however, we

(06) 879 9495 have a 24hr crisis line which is only available by

referral from our service.

Some charges may apply. Referral may apply.

**Te Iwi o Rakaipaaka Inc.**

FSD0024479 Last updated 11/12/2020

We provide wananga style workshops that assist whanau to identify their immediate economic, social, cultural, spiritual and environmental needs/aspirations. We are currently, establishing our community hub to ensure we are providing the appropriate service mechanisms to meet our whanau diverse aspirations with a particular focus on rationalising our resources and time to ensure we are meeting the widest impacts on our whanau and taiao.

21 Ngatirangi Street Nuhaka Wairoa 4198



johnina@ngatirakaipaaka.iwi.nz  8.30am to 5pm Monday to Friday

(06) 837 8885 All services free of charge.

(027) 389 3266 No referral required. http://www.ngatirakaipaaka.iwi.nz/

**Te Kopere**

FSD0022394 Last updated 08/09/2020

Childcare Centre.

214 Lovedale Road St Leonards Hastings 4120



info@tekopere.co.nz  Mon-Fri 7.45am-5.15pm (06) 870 7203 Some charges may apply. http://www.tekopere.co.nz No referral required.

**Te Kupenga Hauora - Ahuriri**

FSD0001128 Last updated 07/08/2020

Te Kupenga Hauora - Ahuriri aims to manage a fully integrated system for the purchase and delivery of health, social and disability services all people within people within Te Whanganui A Orotu boundaries and nominated areas of Ngati Kahungunu, with emphasis on Maori people.  5 Sale Street Napier

info@tkh.org.nz  9am - 4pm, Monday to Friday.

(06) 835 1840 All services free of charge. http://www.tkh.org.nz Referral may apply.

## Classification : YS

**Te Ora Hou Hawkes Bay Inc**

FSD0004079 Last updated 08/09/2020

Caring for young people, helping them to reach their full God-given potential with the support of their whnau, through building long term relationships by the up keep of the Te Ora Hou Mauri and all the distinctions of Te Ora Hou-Kia Mana aki te Mauri O Te Ora Hou.

national@teorahou.org.nz  Office Hours 9.30 - 3pm Monday to Friday. After

(03) 352 1057 hour services available. http://www.teorahou.org.nz Some charges may apply.

No referral required.

**Te Taiwhenua O Heretaunga**

FSD0001130 Last updated 20/11/2020

Health Education and Social services for the general community.

821 Orchard Road Camberley Hastings 4120 taiwhenua.heretaunga@ttoh.iwi.nz  8.30 am - 5 pm, Monday to Friday.



(06) 871 5352 Some charges may apply.

(06) 871 5350 (head office) Referral may apply. http://www.ttoh.iwi.nz/

**Te Wananga Whare Tapere O Takitimu Performing Arts Trust**

FSD0024304 Last updated 21/08/2020

We run OSCAR approved Before/After School care and Holiday programmes for school age children.

Takitimu Performing Arts School Trust assists all people of all backgrounds to achieve their potential in Maori Performing Arts and provides seamless education for people of all ages. It was the first to offer performing arts training through government employment programmes in 1984 and then went on to establish the first training modules in music, sound engineering, and arts administration. In 1995 Takitimu was the first institution to offer a degree in Maori Performing Arts. We are associated with Waiata Maori Music Awards and Kahurangi Maori Dance Company. We are currently accredited to Level 3 for Holiday and After School Care Programs which focus on Maori Performance, Music and Kakahu for childrens participation in 'Nga Toi Maori.

706 Albert Street Parkvale Hastings 4122



narelle@takitimu.ac.nz  09.00-17.00 (06) 873 0041 Some charges may apply.

(021) 025 68199 No referral required. http://www.takitimu.ac.nz/

## Classification : OSCAR

**Te Whare Whanau Purotu**

FSD0020655 Last updated 19/01/2021

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

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| --- | --- |
| manager.twwp@refuge.org.nz  (06) 878 2042 (027) 652 8722 http://www.womensrefuge.org.nz      **The Development Hub** | Accessible 24 hours a day  Office Hours - 9:00am - 5:00pm Monday to Friday.  After Hours ring 0800 REFUGE (0800 733 843) Some charges may apply. Referral may apply. |
| FSD0024493 | Last updated 20/01/2021 |

The Development Hub helps people to develop a more positive future through employment, training and education opportunities.

We are passionate about working with people, supporting them on their journey.

Our programs provide the tools and key skills to enable our candidates to develop self-confidence and self belief so they can create the future that they choose.

Through personal and professional development our candidates are work-ready, excited, encouraged and empowered to flourish.

405 Holt Place Hastings 4122



elisabeth@thedevelopmenthub.nz  08.30 - 14.30 Monday to Friday

|  |  |
| --- | --- |
| (027) 442 0752 (0800) 338 482 http://online.thedevelopmenthub.nz      **The Food Basket CHB** | All services free of charge. Referral may apply. |
| FSD0024335 | Last updated 26/08/2020 |

The Food Basket is a non-profit food rescue project that redistributes quality surplus food to the local community.

CHB Community Rooms 10 Kitchener Street Waipukurau 4200



ongaongazoo@hotmail.com  Every day, contact us for session locations and

(027) 334 4039 hours

All services free of charge. No referral required.

**The Paul Hunter Centre Incorporated**

FSD0005243 Last updated 12/03/2021

We support people with disabilities to access and take part in the community, gain or/and retain employment, and acquire skills needed to obtain employment.

5 River Terrace Waipukurau 4200



paul.hunter@xtra.co.nz  8.30am – 4pm Monday to Thursday

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| (06) 858 8912 (021) 169 6889 http://www.paulhuntercentre.org.nz | 8.30am – 12pm Friday All services free of charge.  Referral may apply. |

**The Salvation Army - Hastings**

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| FSD0023588  Worship, community and welfare services of The Salvation Army | Last updated 25/03/2021 |

303 Avenue Road East Hastings 4156



hastings.corps@salvationarmy.org.nz  Please phone for hours

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| (06) 876 5771 https://www.salvationarmy.org.nz/centres/ nz/east-coast/hastings/hastings-corps      **The Salvation Army - Napier**  FSD0023589 | Some charges may apply. No referral required. | Last updated 18/03/2021 |
| Worship, community and welfare services of The Salvation Army | |

56 Tait Drive Greenmeadows Napier 4112 napier.corps@salvationarmy.org.nz  /



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| (06) 844 4941 Some charges may apply. https://www.salvationarmy.org.nz/centres/ No referral required. nz/east-coast/napier/napier-corps      **Victim Support - Central Hawkes Bay** |  |
| FSD0005245 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and

recognition of the effects of crime.

nationaloffice@victimsupport.org.nz 

(0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz The Victim Support Service is available 24 hours, 7 days a week.

All services free of charge. No referral required.

**Victim Support - Hastings**

FSD0004081 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

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| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Napier** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0004082 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

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| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Village Baptist Church** | The Victim Support Service is available 24 | |
| hours, 7 days a week.  All services free of charge.  No referral required. |  |
| FSD0004083 |  | Last updated 12/10/2020 |

Building up church members and aiming to meet needs in the community.

147 Te Aute Road Havelock North



office@villagebaptist.org.nz  Monday-Friday 9.00am – 5.00pm

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| (06) 877 4606  http://www.villagebaptist.org.nz | Some charges may apply. No referral required. |

**Waiapu Anglican Social Services Trust Board**

FSD0004084 Last updated 08/04/2021

ACW’s social services were originally founded by parishes in Waiapu with the support of their local communities, the Government, and funding agencies. Today, as the social services arm of the Anglican Diocese of Waiapu, we continue to build on their legacy to support the vulnerable and isolated.

We deliver services and programmes throughout Bay of Plenty, Tairwhiti, and Hawke’s Bay. Our services and programmes include early childhood education centres, after school & holiday programmes, grief & loss programs for children, day programs for older people, community drop in centres and social work and counselling services.

2 Bower Street Napier



joanne.morris@acw.org.nz  8:30am-4:30pm, Monday - Friday.

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| (06) 834 0376 https://acw.org.nz/    **Classification : BFC, OSCAR**    **Waiapu Kids Abbotsford** | Some charges may apply. No referral required. |  |
| FSD0015632 |  | Last updated 08/04/2021 |

Early Childhood Centre in Waipawa - Central Hawke's Bay.

16 Kenilworth Street Waipawa 4210



stephanie.bond@acw.org.nz  Open Monday to Friday 8am-5pm daily for

(06) 857 8965 children aged 0 to 5 years. https://abbotsford.waiapukids.nz Please phone for an appointment or call in.

Some charges may apply. No referral required.

**Waiapu Kids St Matthews**

FSD0015622 Last updated 09/04/2021

Waiapu Kids St Matthews is a Community based childcare centre under the umbrella of Anglican Care Waiapu. The centre is situated in the central business district of urban Hastings; on the grounds of the St Matthew's Anglican Church.

Our families come from a diverse range of cultural backgrounds. We provide education and care for 35 children, five children under 2 years old and thirty over 2 years old. Our centre's licence is mixed age which enables all children to interact together. Children can attend full time, part time or casual care.

Teachers are qualified with full registration and a first aid certificate.

207 Lyndon Road West Hastings 4122



stmatthews@acw.org.nz  8.00am - 5.00pm, Monday - Friday

(06) 878 6924 Closed over Christmas and New Year period. https://stmatthews.waiapukids.nz/ Some charges may apply.

No referral required.

**Waiohiki Community Charitable Trust**

FSD0020423 Last updated 29/07/2020

Provide and facilitate the provision of affordable housing and accommodation for those in need in the area of Waiohiki and environs.

New media presents fresh ways to keep communities connected and to promote social participation. For this reason Waiohiki Intellectual Property Charitable Company Ltd (WIP) has established AWA Transmedia Studio at Waiohiki.

AWA stands for Aroha (Love), Whanau (Family), and Awhinatanga (Community Support).

We are exploring ways to use new media (social media) and radio to promote positive social development. Projects in hand including an MSD anti-bullying campaign, including cyber-bullying (Te Punanga Haumaru), a participative action research campaign to probe into and enliven a series of whanau support messages for E Tu Whanau, a social marketing campaign to enable ‘Youth Voices’ (Health Promotion Agency) and Kuaka Kahukura messaging on Iwi Radio (Family & Community Services MSD).

 1184A Korokipo Road RD 3 Napier 4183

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| --- | --- |
| ally.rogers@wcct.org.nz  (06) 845 1698 http://www.waiohikiartsvillage.com | Office attended Tuesdays 14.00-17.00 All services free of charge.  No referral required. |

**Wairoa Local Council Website**

FSD0017720 Last updated 14/10/2020

Find council services and information online by clicking on the website link.

Coronation Square 97 Queen Street Wairoa customerservices@wairoadc.govt.nz  Online



(06) 838 7309 All services free of charge.

(06) 838 8874 No referral required. http://www.wairoadc.govt.nz/

**Wellstop Inc. - Hawkes Bay and Gisborne Region**

FSD0001142 Last updated 30/06/2020

Provision of assessment and therapy for adolescents and pre-adolescents who sexually offend or display inappropriate sexual behaviour.

40 Niven Street Onekawa Napier rowena.orpet@wellstop.org.nz  8.30am - 5pm, Monday to Friday.



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| (06) 842 2430 http://www.wellstop.org.nz      **Weston Sports Limited** | Some charges may apply. Referral may apply. |  |
| FSD0024364 |  | Last updated 10/09/2020 |

School Holiday Programme for ages between 5-13 years of age

 1450 Omahu Road Twyford 4175

westonsports\_holidayprogramme@outloo  8.30AM- 4.30PM

k.co.nz Some charges may apply.

(021) 125 2042 Referral may apply.

https://www.sporty.co.nz/westonsports

## Classification : OSCAR

**YMCA Hawke's Bay**

FSD0007263 Last updated 06/11/2020

YMCA Hawke's Bay is a multifaceted organisation which aims to empower the next generation.

We offer support, resources and training for Out of School Care and Recreation (OSCAR), OSCAR approved holiday programmes, adult learning and even volunteer opportunities.

720 Pakowhai Road Hastings



oscar3@ymcahb.org.nz  Office hours: 8.30am - 5.00pm Monday - Friday.

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| (06) 878 3027 http://www.ymcahb.org.nz    **Classification : OSCAR**    **YMCA Kiwi Adventure** | Answerphone available.  Some charges may apply. No referral required. |
| FSD0017892 | Last updated 29/03/2021 |

The Team at the Y Adventure are passionate about and see the importance of outdoor and adventure-based activities in the development of young people.

We have the privilege of introducing a large number of children and young people to outdoor activities. This is done through adventure based activities, holiday programmes, camps, youth at risk initiatives, our work with schools, the Flaxrock community Climbing Wall and collaborative programmes.

We believe that all should have the opportunity to learn through the Outdoors and we have programmes and initiatives for all no matter what their background or ability is.

YMCA Hawkes Bay 720 Pakowhai Road Frimley Hastings 4120 oscar3@ymcahb.org.nz  9:00 - 17:00



(06) 878 3027 Some charges may apply. http://www.ymcahb.org.nz No referral required.

# Family Violence

**Age Concern Hawke's Bay Inc - Central Hawkes Bay Branch**

FSD0020714 Last updated 17/11/2020

We are a not for profit organisation supporting and advocating for the older person in the community.

3 Porangahau Rd Waipukurau 4200



chbadmin@ageconhb.onmicrosoft.com  Tues to Frid 9am-3pm

(06) 858 9158 Some charges may apply.

(0800) 652 105 No referral required. http://www.ageconcern.org.nz

**Age Concern Hawkes Bay Inc**

FSD0006659 Last updated 19/10/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

415 Heretaunga Street East Hastings



manager@ageconhb.onmicrosoft.com  9.00am - 3.30pm Monday to Friday. Elder Abuse

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| (06) 870 9060 http://www.ageconcern.org.nz    **Classification : EARS**    **Age Concern Wairoa Inc** | response Service for Central Hawkes bay only.  Some charges may apply. No referral required. |
| FSD0006682 | Last updated 20/11/2020 |

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

 66 Carroll Street Wairoa 4108

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| acwai@xtra.co.nz (06) 838 3307 http://www.ageconcern.org.nz    **Classification : EARS**    **Awhina Whanau Services** | Some charges may apply. No referral required. |
| FSD0015467 | Last updated 25/09/2020 |

Awhina Whnau Services kaupapa centers around Mori models of practice and offers free confidential counselling to whanau/families, individuals, tamariki/children, rangatahi/youth, and relationships. Counselling sessions are designed specifically to meet the needs of individuals and families to deal with the effects of personal trauma, family violence, sexual abuse, problem solving, life skills, advocacy, and building healthy relationships.

116 Queen Street East Hastings 4120



office@aws.org.nz  Mon-Friday 9am-5pm (06) 878 4827 All services free of charge. http://www.awhinawhanau.co.nz No referral required.

## Classification : FVSS, SHSS

**Barnardos - Napier**

FSD0006798 Last updated 29/03/2021

Barnardos provide a range of care, education and support services developed specifically for New Zealand children and their families. The services we provide reflect our commitment to ensuring that all children are able to receive the very best start to life.

407 Hastings Street Napier



debbie.bailey@barnardos.org.nz  Debbie Bailey (supervised contact coordinator) -

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| (06) 834 4642 (027) 270 8344 http://www.barnardos.org.nz | Monday - Friday 9.30-4.00  Amanda McLean (Barnardos Early Learning home base care) Mon-Fri 9am-4pm Some charges may apply.  No referral required. |

**Central Connect Whare Manaaki Social Services**

FSD0001122 Last updated 24/03/2021

Central Connect Te Whare Manaaki offers whanau centered services in Social Work support and advocacy and Counseling. We specialise in supporting individuals and whanau who have been impacted by Family harm and encourage whanau well-being and safety in the home.

Our qualified staff will walk alongside you on your journey to create positive change for you and your whanau.

125 Ruataniwha Street Waipukurau manager@centralconnect.co.nz  Week days 9am - 4.30pm, Monday to Friday.



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| (06) 858 9891 http://www.centralconnect.co.nz    **Classification : FVSS**    **DOVE Hawke's Bay Inc.** | All services free of charge. No referral required. |
| FSD0004029 | Last updated 12/10/2020 |

DOVE Hawkes Bay works to stop, heal and prevent family violence. Working with individuals (men, women and youth) and families; victims and perpetrators; they provide programmes, support and social work to assist people heal from the impact of family violence and develop strategies to have safer, more nourishing and enjoyable relationships. DOVE Hawkes Bay, along with other agencies works to develop communities that say “no” to family violence and “yes” to creating positive and supportive environments.

DOVE Hawkes Bay has contracts with Ministries of Justice, Social Development (Community

Investment), and Department of Corrections to cover the programmes and services it provides. These services are delivered in the Napier, Hastings and surrounding areas, extending down to Central Hawkes Bay.

DOVE Hawkes Bay is working in partnership with Kainga Pasifika Services to develop a Pasifika response to the issue of family violence; a service by Pasifika for Pasifika.

37 Niven Street Onekawa Napier 4110



admin@dovehb.org.nz  8am-4.30pm Monday to Friday

(06) 843 5307 All services free of charge. http://www.nnsvs.org.nz Referral may apply.

## Classification : FVSS, PACIFIC

**Family VIP Services Hawke's Bay**

FSD0007663 Last updated 08/09/2020

Formerly known as Napier Women's Refuge and Hastings Women's Refuge, Family VIP Services works to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

136 Taradale Road Pirimai Napier 4112



manager@napierwomensrefuge.co.nz  24 hour crisis line 0800 733 843

(06) 843 6515 Some charges may apply. http://www.womensrefuge.org.nz No referral required.

## Classification : FVSS

**Family Works Hawkes Bay**

FSD0006032 Last updated 28/07/2020

We have a team of social workers and counsellors who work alongside families / whanau with children and young people to build strengths that will ensure children are safe and free from harm and offending.

87 Te Mata Road Havelock North 4130



adminFWhastings@psec.org.nz  Monday to Friday 8.30am - 5pm

(06) 876 2156 Koha/donation may apply. http://www.familyworks.org.nz Referral may apply.

## Classification : FVSS

**Hastings Women's Refuge - Family VIP**

FSD0007686 Last updated 02/03/2021

Providing a supportive non-judgemental environment for women, children and whanau who are, or who have been affected by Domestic Violence. For support, please phone our Support Line:

068706024 or toll free on 0800 REFUGE (0800 733 843). In an emergency, please phone 111. julie.h@familyvip.org.nz  24 hour Support Line. Office Hours Mon to Fri

(06) 870 6024 (24hr Support) 9am to 5pm.

(06) 878 9519 Some charges may apply. http://www.hastingswomensrefuge.org.nz No referral required.

**Heretaunga Women's Centre**

FSD0019292 Last updated 08/02/2021

Heretaunga Women’s Centre offers a range of self-development, healthy living and interest courses with a range of qualified facilitators. You can choose from courses aimed at developing social skills and making new friends, activities designed to promote healing and wellbeing, or support services which provide advocacy for women generally and individually.

Women's Rest Building Cnr Eastbourne & Russell St Hastings Central Hastings 4156



admin@hwc.nz  Centre open Monday to Friday, 9:00am to

(06) 878 5401 4:00pm

(020) 408 56695 Some charges may apply. https://www.heretaungawomenscentre.nz No referral required.

**Innov8 Group Limited**

FSD0024022 Last updated 26/08/2020

Innov8 Group Limited

We are committed to fundamentally transforming the way services are delivered to high needs communities by adopting more effective organisational approaches to management, leadership, with the development and implementation of those services. We believe real growth and development can only be achieved with consumer outcomes as the fixed perspective. Our fluid management approach allows for a project or programme to be developed with the flexibility to evolve in real time.

To challenge and affect a change in the way services are provided for Mori from policy to frontline … Appropriate, Affordable, and Accessible.

An integrated world view of te ao Mori and te ao Pakeha that contributes to Mori wellbeing in a meaningful and sustainable way.

Currently our programmes are offered in the wider Hawke’s Bay. Current projects:

* Kotahitanga o te Whanau
* Te Manu Tu Tuia
* Te Tautoko o Nga Rangatahi
* Hohou Rongo

254 Kennedy Road Onekawa Napier 4110



tania@innov8group.co.nz  Mon - Fri, 9am - 5pm

(021) 625 261 Some charges may apply. https://www.innov8grouplimited.com/ Referral may apply.

**Kahungunu Executive Ki Te Wairoa Charitable Trust**

FSD0005352 Last updated 13/04/2021

Primary Health, Heath Promotion, Mental Health, Social Services, Family Start and Housing.

65 Queen Street Wairoa 4108



kahu-exec@xtra.co.nz  8.00am - 4.30pm, Monday to Friday.

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| --- | --- |
| (06) 838 6835 (0800) 621 700 http://kahu-exec.co.nz      **Roopu A Iwi Trust** | All services free of charge. Referral may apply. |
| FSD0001127 | Last updated 03/08/2020 |

Roopu a Iwi Trust is committed toward providing a quality social and cultural support service that advances the health and wellbeing of the whanau.

32 Bledisloe Road Maraenui Napier 4110



rooputrust@xtra.co.nz  Office Hours 8.30am - 5.00pm Monday to Friday.

(06) 843 1590 All services free of charge. http://www.rait.co.nz Referral may apply.

**Sandy Ross**

FSD0004071 Last updated 13/04/2021

Individual or couple counselling and therapy for a wide range of mental health issues, from children to adults. Clinical Supervision for other health professionals. Member of the New Zealand Association of Counsellors (MNZAC).

20 Squire Drive Awatoto Napier 4110



sandyjoyross@gmail.com  Unavailable Fridays or Monday mornings. Apart

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| --- | --- |
| (06) 833 7226 (027) 460 9352 http://sandyrosscounsellor.co.nz      **Soul Counselling Hastings** | from that, flexible hours by arrangement.  Some charges may apply. No referral required. |
| FSD0023926 | Last updated 30/03/2021 |

Professional counselling services in Hastings, New Zealand. Full Member of the New Zealand Association of Counsellors (MNZAC).

Areas of experience: family therapy, mental health (including depression, anxiety and posttraumatic stress), addiction, domestic violence, family and sexual harm, stress, grief, and trauma counselling. I work with individuals, couples, and whnau/families.

Feel free to contact me to discuss. You can call or txt me on 021305532, or email annareeves.counselling@gmail.com

434 Heretaunga Street West Hastings 4122 annareeves.counselling@gmail.com  Monday - Friday 8:30am - 8pm.



(021) 305 532 Some charges may apply. http://soulcounselling.co.nz No referral required.

**Te Ikaroa Rangatahi Social Services Inc**

FSD0004092 Last updated 22/04/2021

Te Ikaroa Rangatahi Social Services is a support service for children, youth and families and we are accredited under the Social Sector Accreditation Standards, which provides Kaupapa Maori Based Practice.

Shop 1 2 Poole Street Flaxmere Hastings 4120



mruru@teikaroarangatahi.org.nz  Our hours are 8:30am - 4:30pm however, we

(06) 879 9495 have a 24hr crisis line which is only available by

referral from our service.

Some charges may apply. Referral may apply.

**Te Whare Whanau Purotu**

FSD0020655 Last updated 19/01/2021

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

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| manager.twwp@refuge.org.nz  (06) 878 2042 (027) 652 8722 http://www.womensrefuge.org.nz | Accessible 24 hours a day  Office Hours - 9:00am - 5:00pm Monday to Friday.  After Hours ring 0800 REFUGE (0800 733 843) Some charges may apply.  Referral may apply. |

**Victim Support - Central Hawkes Bay**

FSD0005245 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

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| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victim Support - Hastings**

FSD0004081 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

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| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Napier** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0004082 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

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| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

# Health

**Access Legal Solutions New Zealand Ltd**

FSD0017027 Last updated 06/07/2020

Access Legal Solutions New Zealand Ltd delivering a LOW COST SERVICE supporting people experiencing hardship following an accident after being wrongfully dis-entitled by ACC. The primary assistance to the claimant is attendance at medical assessments as a support person, attendance at ACC case conferences, organizing specialists appointments, preparation and presentation of submissions at Reviews and Appeals in the Court system. We represent people in the community who are unfamiliar with the process to navigate through the technical issues surrounding ACC claims and who have become stressed and dis-empowered financially and emotionally, without the resources to help themselves. We go the extra mile.

103 Frimley Avenue Frimley Hastings 4120



alsnz@xtra.co.nz  Monday - Fri 9am - 3pm (06) 870 6244 Please phone for appointment. (0800) 870 624 Koha/donation may apply. http://www.alsnz.org.nz No referral required.

**Beacon Aotearoa**

FSD0022907 Last updated 19/03/2021

Beacon Aotearoa supports individuals [and their family/whnau] who have been diagnosed with Fetal Alcohol Spectrum Disorder (FASD), probable FASD, or with another similarly presenting neuro-disability in terms of behavioural, adaptive and executive functioning, sensory dysregulation, and/or learning issues and deficits.

We provide practical and hands-on support, and a range of services and programmes spanning the period from infancy through to adulthood, with particular emphasis on early interventions to help improve life outcomes.

Our services include presentations on FASD and neuro-disbilities, caregiving programmes, Individualized Strategy Plans to support the individual and their family/whnau, therapeutic programmes focusing in sensory dysregulation, and a range of specific programmes relating to areas of difficulty for FASD and neuro-disabled individuals like financial management skills, social skills, and life skills.

Most of our Programmes are evidence-based.

6 Avondale Road Taradale Napier



beaconaotearoa@gmail.com  9:00 am to 4:30 pm Weekdays

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| --- | --- |
| (027) 241 4027 http://www.beaconaotearoa.org.nz      **Breathe Hawke's Bay** | Some charges may apply. Referral may apply. |
| FSD0006776 | Last updated 02/12/2020 |

BreatheHawke's Bay is affiliated to The Asthma and Respiratory Foundation of New Zealand (Inc.)

As a Charitable Trust established in 1972, we provide mobile respiratory services to the people of Hawke's Bay from Wairoa to Central Hawke's Bay and have a centre based in Napier. Our services are free or very low cost.

Training and mentoring of other health professionals is also provided on request.

199 Dickens Street Napier 4140



admin@breathehb.co.nz  Office Hours: Monday to Friday 8.30am-3pm

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| --- | --- |
| (06) 835 0018  (0800) 278 462 (ASTHMA) http://www.breathehb.co.nz/ | Nurse Hours: Monday to Friday 8.30-5.00pm.  Some charges may apply.  No referral required. |

**Cancer Society NZ Hawkes Bay**

FSD0001148 Last updated 30/11/2020

Staff and volunteers give encouragement, practical support and a listening ear to cancer patients, their families and friends.

We are not automatically informed of a cancer diagnosis and wait for that first approach from people whose lives have been affected by cancer.

Cancer Society NZ Hawkes Bay Centre 310 Orchard Road Camberley Hastings 4122 enquiries.hb@cancercd.org.nz  Support provided as and when required.



(06) 876 7638 All services free of charge. http://www.cancernz.org.nz No referral required.

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| **City Medical Napier** |  |
| FSD0000087 | Last updated 19/11/2020 |

24/7 Urgent Medical Care -

Open 24 hours every day of the year City Medical is a quality accredited, ACC endorsed Urgent Care Centre. Visit us any time of the day or night for professional urgent medical care.

No Appointment Is Necessary -

Supported by more than 70% of all the General Practitioners in the Napier / Taradale area we are the only Medical Centre in Napier that is open 24 hours per day, every day of the year.

We are always here for you -

City Medical is a co-operative, owned and operated by more than 40 local doctors. Doctors on hand are a mix of staff doctors headed by a Medical Director, Locums, and rostered doctors from the local community.

76 Wellesley Road Napier



admin@citymednapier.co.nz  Open 24/7

|  |  |
| --- | --- |
| (06) 835 4999 http://www.citymedicalnapier.co.nz/      **Cranford Hospice Trust** | Some charges may apply. No referral required. |
| FSD0008181 | Last updated 08/04/2021 |

Cranford Hospice provides specialist palliative care to those in the Hawke's Bay community with a life limiting condition for which there is no cure. We also provide a grief and bereavement services for patients, families and their whanau.

300 Knight Street Hastings



reception@cranfordhospice.org.nz  Normal working week. Clinical team available

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| --- | --- |
| (06) 878 7047  http://www.cranfordhospice.org.nz | 24/7.  All services free of charge.  Referral may apply. |

**Cystic Fibrosis New Zealand - Hawkes Bay**

FSD0005251 Last updated 23/07/2020

Providing support and education for people with Cystic Fibrosis and their families.

john.parsons@xtra.co.nz  All services free of charge.

(021) 215 3285 No referral required. http://www.cfnz.org.nz

**Dementia Hawkes Bay - Hastings**

FSD0006728 Last updated 17/12/2020

Dementia Hawkes Bay delivers of quality services to people with a diagnosis of dementia and their family/whanau in the Hawke's Bay region. This includes an Active Brain Programme with activities to stimulate the mind and brain health. Other services include the Cognitive Stimulation Therapy workshops, industry education, carer support groups, carer and client education and community awareness. Our services are unique, as we support people to function well in their own home and within the community from the point of diagnosis and throughout their dementia journey.

102 - 106 Windsor Avenue Parkvale Hastings 4122



admin@dementiahb.org.nz  8.30am - 4:30pm Monday to Friday

(06) 878 7502 All services free of charge. http://www.dementiahb.org.nz No referral required.

**Dementia Hawkes Bay - Napier**

FSD0006731 Last updated 18/12/2020

Dementia Hawkes Bay delivers of quality services to people with a diagnosis of dementia and their family/whanau in the Hawkes Bay region. This includes an Active Brain Programme with activities to stimulate the mind and brain. Other services include Cognitive Stimulation Therapy workshops, industry education, carer support groups, carer and client education and community awareness. Our services are unique, as we support people to function well in their own home and within the community from the point of diagnosis and throughout their dementia journey.

 Dementia Hawkes Bay 1 Wilding Avenue Marewa Napier 4110

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| --- | --- |
| admin@dementiahb.org.nz  (06) 834 0417 http://www.dementiahb.org.nz | Available 8.30am - 4.00pm Some charges may apply.  Referral may apply. |

**Directions Youth Health Centre**

FSD0020749 Last updated 08/03/2021

We provide FREE and confidential youth and well-being services for 10 - 24 year olds. Service provision includes access to GP, nurse clinics, counsellors, social worker and youth workers.

Where appropriate we can also support with transport.

Our services are focused on meeting the needs of our young people in an environment that allows wrap-around support and care.

We also work with schools and youth-based organisations providing education and strengthsbased programmes.

It is our vision for Hawke's Bay young people to be the healthiest young people in New Zealand!

309 St Aubyn St W Hastings 4122



admin@directions.org.nz  Open Monday to Friday 9am - 5pm

|  |  |
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| (06) 871 5307 (0800) 967 742 http://www.directions.org.nz | All services free of charge. No referral required. |

**Emergency Mental Health - Our Health Hawke's Bay**

FSD0022936 Last updated 19/04/2021

If you don’t have a care plan, and the emergency is at night or out of hours you should either call

0800 112 334 for Emergency Mental Health or 111 for an ambulance, or go to the Emergency Department at Hawke’s Bay Fallen Soldiers' Memorial Hospital.

(0800) 112 334  All services free of charge.

(06) 878 8109 No referral required. http://www.ourhealthhb.nz/choosewell/where-should-i-go/routine-care/

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| **Enabled Wairoa** |  |
| FSD0005364 | Last updated 15/04/2021 |

Advocacy and parenting support to whanau;

Family Violence Intervention programmes;

Mentoring activities and programmes for youth between the ages of 5-17 years;

Transitional Housing;

Emergency Housing;

Stopping Violence programmes;

Meth Respite and Support for Whanau.

75 Apatu Street Wairoa 4108



yuanita@enabled.org.nz  9.00am - 5.00pm Monday to Friday

(06) 838 7390 All services free of charge.

(021) 023 62256 Referral may apply. http://enabled.org.nz

## Classification : THP

**Epilepsy Association of New Zealand Hawkes Bay/East Coast**

**Branch**

FSD0007006 Last updated 03/12/2020

Epilepsy can affect anyone at anytime. Epilepsy New Zealand works to promote the welfare and interests of people, and their family/whanau, with epilepsy and to increase public awareness.

7 Lee Road Napier 4112



hawkesbay@epilepsy.org.nz  Please phone 0800 EPILEPSY to arrange an

(06) 835 5537 appointment with your local Educator.

(0800) 37 45 37 (0800 EPILEPSY) All services free of charge. http://www.epilepsy.org.nz No referral required.

**Hawkes Bay Multiple Sclerosis Society**

FSD0007231 Last updated 13/01/2021

The Multiple Sclerosis Society of New Zealand is a non-profit organisation that provides on-going support, education and advocacy for people with MS and their support networks. It also aims to educate the general public, employers and health professionals about MS and to actively encourage on-going medical research.

174 Hyderabad Road Ahuriri Napier 4110



officehbms@gmail.com  8.30am - 2.00pm (06) 835 8542 Some charges may apply.

(06) 843 3000 No referral required.

http://www.hawkesbaymultiplesclerosis.or g

**HB Doulas**

FSD0023363 Last updated 29/01/2021

Through antenatal classes, HB Doulas gives informational, emotional and physical support to Hawkes Bay women and their families during pregnancy and beyond.

HB Doulas believes in wellness in pregnancy, normal birth and wholesome parenting by empowering Hawkes Bay women and their families to make informed choices during their parenting journey.

304 Lyndon Road West Hastings 4122



bronwyn@hbdoulas.co.nz  9am to 5pm 7 days a week (027) 677 5241 Some charges may apply. http://www.hbdoulas.co.nz No referral required.

**HealthCare NZ - Hawkes Bay**

FSD0006289 Last updated 15/01/2021

Our specialist home support and nursing services will help you to stay as active and healthy as possible; able to enjoy the comfort and freedom that comes with living in your own home.

We offer a wide range of services designed to enable you to live your life the way you want to from the security of your own home. They include:

* personal care such as grooming, showering and dressing
* home help such as housework; assistance with meal preparation, shopping, mobility; and manyother areas in which you may need help
* nursing care such as post-operative care, wound care, medication management and many otherspecialised nursing services

Staying in your own home has never been easier!

1 Wright Street Ahuriri Napier 4110



napier.office@healthcarenz.co.nz  Normal business hours

|  |  |
| --- | --- |
| (06) 834 4214 (0800) 002 722 http://www.healthcarenz.co.nz | Some charges may apply. No referral required. |

**Heart Foundation - Hawkes Bay**

FSD0006472 Last updated 22/12/2020

Works to promote good health and to reduce suffering and death from heart and blood vessel disease through health services and by funding research.

76 Wellesley Road Napier 4110



hawkesbay@heartfoundation.org.nz  Monday - Friday

(06) 833 7446 All services free of charge. http://www.heartfoundation.org.nz/ No referral required.

**Hikoi Koutou Charitable Trust**

FSD0024463 Last updated 26/11/2020

Hikoi has had a proven track record of achieving community outcomes that benefit whanau, Hapu and Iwi and contribute to a much safer society. We have always worked in the hard to reach spaces of the community like Flaxmere, Camberley, Raureka, Wavell Akina where there is high deprivation and heavily influenced by the gangs and most vulnerable families. Hikoi Koutou has worked with Ministry of Social Development for the past 4-5 years doing successful transition programs to employment, so we are known to deliver.

 204 Southampton Street East Hastings 4122

leshokianga49@gmail.com  Monday to Friday 5.45am till 8 pm

(021) 249 0991

https://www.facebook.com/Hikoi4Life Saturday 7am till 12 pm Some charges may apply. No referral required.

**Irlen Diagnostic Clinic - Hastings**

FSD0015085 Last updated 20/07/2020

Irlen Syndrome (a form of dyslexia) is a visual perceptual problem which affects many people who have difficulty reading. Symptoms include slow reading, skipping words or lines, light sensitivity, eye strain and sometimes migraines. Clinics diagnose and treat clients using tinted filters.

116 Russell Street South Hastings 4122



meagle@visique.co.nz  Mon - Fri 9am - 5pm

(06) 876 3777 Some charges may apply. http://www.aaic.org.nz No referral required.

**Kahungunu Health Services**

FSD0006709 Last updated 28/01/2021

We offer a full health service for all whanau. Now have a healthy lifestyle gym for physical activity.

312 Saint Aubyn Street West Hastings



kahungunu@choices.maori.nz  Monday-Friday 8:30a.m.-4:00 p.m.

|  |  |
| --- | --- |
| (06) 878 7616 (0508) 942 628  https://www.facebook.com/Choices-  Kahungunu-Health-Services-  179990728724233/ | Some charges may apply. Referral may apply. |

**New Zealand Red Cross - Central Hawkes Bay Branch**

FSD0005256 Last updated 11/01/2021

Provides transport for medical appointments, delivers meals on wheels and visits the elderly.

|  |  |
| --- | --- |
| hastings@redcross.org.nz  (06) 878 8438 (0800) 733 276 http://www.redcross.org.nz | Meeting address: Waipukurau Club  Russell Street Waipukurau  Meeting dates:  9:30am, 4th Tuesday of each month Some charges may apply.  Referral may apply. |

**Nga Tuke Mata O Kahungunu Vocational Services Charitable Trust**

FSD0021922 Last updated 03/08/2020

Providing a Vocational Service for people aged between 16-65 living with permanent disabilities and/or head injuries. Providing transport options for clients to and from daybase. Our service provides various opportunities from Carving, Restoration Projects, Basic Mechanics, Landskills among other programmes. Self confidence, well being and independence grow through various experiences. Community participation is highly valued and our clients are fortunate to have extended opportunities interacting with both local and international groups through a close connection with the Nga Tukemata O Kahungunu Waka.

228 Ruahapia Road Hastings 4156



ntokwaka@xtra.co.nz  Monday-Friday 8:30-5pm

|  |  |
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| (06) 878 7696 (027) 448 5883 http://ntokwaka.wixsite.com/ntok1 | All services free of charge. No referral required. |

**Parents Centre New Zealand Inc - Central Hawkes Bay**

FSD0007330 Last updated 06/08/2020

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

 10 River Terrace Waipukurau 4200

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| --- | --- |
| chb@parentscentre.org.nz  (06) 858 7899 http://www.parentscentre.org.nz      **Parkinson's New Zealand** | Please contact us for information Some charges may apply. No referral required. |
| FSD0007387 | Last updated 25/03/2021 |

Parkinson’s New Zealand provides support, education and information for people with Parkinson’s and Parkinsonism conditions, including their family, carers and health professionals.

Our team of Parkinson’s Nurses and Educators can provide home visits for personalised sessions. Parkinson’s New Zealand also has support groups for members for sharing their coping strategies, experiences, and is a chance to establish social networks.

Programmes for people with Parkinson’s can include some of the following: exercise, physiotherapy, hydrotherapy, and art or music therapy sessions.

info@parkinsons.org.nz  Please make contact through our national office (0800) 473 4636 – Monday to Friday 8.30am – 5.00pm or via the http://www.parkinsons.org.nz referral form on our website www.parkinsons.org.nz.

Some charges may apply. No referral required.

**Plunket - Hawkes Bay Admin**

FSD0004069 Last updated 08/12/2020

Plunket provide Well Child checks to children up to 5 years of age. We also have support services i.e. Family Centres, Playgroups, Toy Library, Car Seat Rental Services, Parenting Education Courses.

Hawkes Bay Plunket Community Hub 62 Flanders Avenue Onekawa Napier 4110



Hawkesbay.Admin@plunket.org.nz  Monday to Friday - 9 am to 4:30 pm

(06) 870 5009 Some charges may apply. http://www.plunket.org.nz No referral required.

**Plunket - Waipukurau**

FSD0005732 Last updated 18/08/2020

Plunket believes in supporting the development of healthy families.

1 Cook Street Waipukurau 4200



(06) 870 5009  8.30am - 4.00pm Monday to Thursday

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| (0800) 933 922 http://www.plunket.org.nz | All services free of charge. No referral required. |

**Plunket CHB Breastfeeding Peer Support Programme**

FSD0020957 Last updated 16/02/2021

Plunket believes in supporting the development of healthy families.

Services provided by Plunket include Well Child visits, Plunketline 0800 933922, Car Seat Service, Parent Groups, Playgroups, Parenting education, Toy Libraries, Family Centres.

1 Cook Street Waipukurau 4200 hawkesbay.admin@plunket.org.nz  Please call for more information.



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| (06) 870 5009 (0800) 933 922 http://www.plunket.org.nz | All services free of charge. No referral required. |

**Plunket Practical Parenting Nest - Napier**

FSD0004060 Last updated 05/10/2020

Plunket believes in supporting the development of healthy families.

62 Flanders Avenue Onekawa Napier 4110



bernice.giddens@plunket.org.nz  Thurs to Fri 9am - 4:30pm

|  |  |
| --- | --- |
| (06) 870 5009 (0800) 933 922 http://www.plunket.org.nz | Koha/donation may apply. No referral required. |
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**Pregnancy Counselling Services - Hawkes Bay**

FSD0006520 Last updated 12/06/2020

Free confidential 24 hour service for anyone involved in a worrying pregnancy or distressed after an abortion.

pregnancycounsellinginfo@gmail.com  Freephone number available 24 hours a day, 7

(Text only) 021 289 8727 days a week.

(0800) 773 462 All services free of charge. http://www.pregnancycounselling.org.nz No referral required.

**Pregnancy Help Inc - Central Hawkes Bay**

FSD0007392 Last updated 12/01/2021

Pregnancy Help supports the well being of pregnant and recently pregnant women, new mothers and their families/whanau.

CHB Community Rooms - Kitchener Street Waipukurau



centralhawkesbay@pregnancyhelp.org.nz  Open session: Wednesdays 12-2pm at the CHB

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| (06) 856 6877 (027) 334 4039 http://www.pregnancyhelp.org.nz | community rooms; phone any time.  All services free of charge.  No referral required. |

**Strive Rehabilitation @ Hawkes Bay**

FSD0017237 Last updated 05/02/2021

Community based brain injury rehabilitation. Specifically TBI and strokes. Group activity, cognitive therapy, physical exercise programmes and socialization.

Strive Rehabilitation @ Hawke's Bay 501 Gloucester Street Taradale Napier 4142 guenevere.weatherley@strivehb.org.nz  8am - 4 pm Monday - Friday



(06) 830 1532 Some charges may apply. https://www.striverehabilitationhb.org.nz/ Referral may apply.

**Takapau Community Health Charitable Trust**

FSD0005244 Last updated 24/03/2021

Our Wednesday Doctor and Registered Nurses provide primary health care nursing services to residents of Takapau and surrounding areas.

Takapau Health Centre 60 Charlotte Street Takapau 4203



tak.health@xtra.co.nz  Monday to Friday 9am - 12pm.

(06) 855 8376 Some charges may apply.

No referral required.

**Te Ara Manapou**

FSD0023404 Last updated 25/01/2021

To improve the life outcomes for unborn babies and children under the age of three, by working with pregnant women and parents with issues around alcohol and drugs in a non judgemental way.

307 Omahu Road Hastings 4156



tearamanapou@hbdhb.govt.nz  8-4.30pm Monday to Friday

|  |  |
| --- | --- |
| (06) 873 2111  (0800) 234 556      **Te Iwi o Rakaipaaka Inc.** | All services free of charge. No referral required. |
| FSD0024479 | Last updated 11/12/2020 |

We provide wananga style workshops that assist whanau to identify their immediate economic, social, cultural, spiritual and environmental needs/aspirations. We are currently, establishing our community hub to ensure we are providing the appropriate service mechanisms to meet our whanau diverse aspirations with a particular focus on rationalising our resources and time to ensure we are meeting the widest impacts on our whanau and taiao.

21 Ngatirangi Street Nuhaka Wairoa 4198



johnina@ngatirakaipaaka.iwi.nz  8.30am to 5pm Monday to Friday

(06) 837 8885 All services free of charge.

(027) 389 3266 No referral required. http://www.ngatirakaipaaka.iwi.nz/

**Te Ora Hou Hawkes Bay Inc**

FSD0004079 Last updated 08/09/2020

Caring for young people, helping them to reach their full God-given potential with the support of their whnau, through building long term relationships by the up keep of the Te Ora Hou Mauri and all the distinctions of Te Ora Hou-Kia Mana aki te Mauri O Te Ora Hou.

national@teorahou.org.nz  Office Hours 9.30 - 3pm Monday to Friday. After

(03) 352 1057 hour services available. http://www.teorahou.org.nz Some charges may apply.

No referral required.

**Te Taiwhenua O Heretaunga**

FSD0001130 Last updated 20/11/2020

Health Education and Social services for the general community.

821 Orchard Road Camberley Hastings 4120 taiwhenua.heretaunga@ttoh.iwi.nz  8.30 am - 5 pm, Monday to Friday.



(06) 871 5352 Some charges may apply.

(06) 871 5350 (head office) Referral may apply. http://www.ttoh.iwi.nz/

# Legal / Civil Services

**Access Legal Solutions New Zealand Ltd**

FSD0017027 Last updated 06/07/2020

Access Legal Solutions New Zealand Ltd delivering a LOW COST SERVICE supporting people experiencing hardship following an accident after being wrongfully dis-entitled by ACC. The primary assistance to the claimant is attendance at medical assessments as a support person, attendance at ACC case conferences, organizing specialists appointments, preparation and presentation of submissions at Reviews and Appeals in the Court system. We represent people in the community who are unfamiliar with the process to navigate through the technical issues surrounding ACC claims and who have become stressed and dis-empowered financially and emotionally, without the resources to help themselves. We go the extra mile.

103 Frimley Avenue Frimley Hastings 4120



alsnz@xtra.co.nz  Monday - Fri 9am - 3pm (06) 870 6244 Please phone for appointment. (0800) 870 624 Koha/donation may apply. http://www.alsnz.org.nz No referral required.

**Citizens Advice Bureau - Hastings**

FSD0006891 Last updated 13/04/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

112 Queen Street East Hastings 4122



hastings@cab.org.nz  Bureau Hours 9.00am - 4.00pm Mon - Fri

(06) 878 0525 Free Legal Advice Clinic: 9.30 - 10.30 am on (0800) 367 222 Saturday, not public holidays http://www.cab.org.nz All services free of charge.

No referral required.

**Citizens Advice Bureau - Napier**

FSD0006897 Last updated 07/08/2020

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information from their comprehensive database or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

CAB Napier also provides settlement information for new migrants and provides four workshops each year on topics of interest.

Help is available for anyone wishing to have support in submitting online visa applications.

126 Hastings Street Napier 4110



napier@cab.org.nz  Mon - Fri 9-4pm, Sat 9.30-11

|  |  |
| --- | --- |
| (06) 835 9664 http://www.cab.org.nz | Justice of the Peace Mon-Wed 10-12, Thur-Fri 1-  3  FREE Lawyer Clinic Sat 9.30-10.30 Closed on all public holiday & weekends All services free of charge.  No referral required. |

**Citizens Advice Bureau - Wairoa**

FSD0006886 Last updated 19/03/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

208 Marine Parade Wairoa 4108



wairoa@cab.org.nz  Monday, Tuesday, Wednesday, Thursday and

|  |  |
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| (06) 838 7268 (0800) 367 222 http://www.cab.org.nz | Friday  9.30-12.30pm Closed Public Holidays.  All services free of charge.  No referral required. |

**Hawkes Bay Community Law Centre**

FSD0004037 Last updated 17/07/2020

We provide free legal information, legal advice, assistance and representation for people living in Hawke's Bay who are on low incomes, who do not qualify for legal aid and who cannot afford a lawyer.

We have a dedicated team of volunteer lawyers and a wonderful group of staff who provide advocacy and help in most areas of law including debt, neighbour disputes, employment, tenancy, consumer contracts, ACC, dog control, Fines, Benefit Reviews, welfare law, Coroner's Inquiries and medical law.

Level 3 215 Railway Road Hastings



hblaw@hblaw.org.nz  Hastings- Monday to Friday 9.00am - 4.00pm,

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| (06) 878 4868 (Hastings Appointmen (06) 843 7280 (Napier Appointment) http://www.communitylaw.org.nz      **Heretaunga Women's Centre** | ph 06 878 4868  Napier- Friday 9am- 3.30pm, ph 06 843 7280  Waipukurau each 2nd Tuesday 9- 3.30pm, ph 06  858 9891  We cover from Tutira to Takapau All services free of charge. No referral required. |
| FSD0019292 | Last updated 08/02/2021 |

Heretaunga Women’s Centre offers a range of self-development, healthy living and interest courses with a range of qualified facilitators. You can choose from courses aimed at developing social skills and making new friends, activities designed to promote healing and wellbeing, or support services which provide advocacy for women generally and individually.

Women's Rest Building Cnr Eastbourne & Russell St Hastings Central Hastings 4156



admin@hwc.nz  Centre open Monday to Friday, 9:00am to

(06) 878 5401 4:00pm

(020) 408 56695 Some charges may apply. https://www.heretaungawomenscentre.nz No referral required.

**Tenancy Services - Napier**

FSD0006226 Last updated 18/03/2021

We offer advice and information for landlords and tenants who rent their homes. We administer the Residential Tenancies Act 1986. We receive and hold bonds until the end of a tenancy, we provide dispute resolution services, and we administer the State Housing Appeals Authority.

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| --- | --- |
| info@tenancy.govt.nz (0800) 836 262 (0800) TENANCY  https://www.tenancy.govt.nz/ | To visit us for personal assistance you MUST make an appointment by calling 0800 836 262 Some charges may apply.  No referral required. |

**Victim Support - Central Hawkes Bay**

FSD0005245 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Hastings** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0004081 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

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| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victim Support - Napier**

FSD0004082 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

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| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

# Mental Health

**Centrecare Community Trust**

FSD0021522 Last updated 01/02/2021

Support for people with schizophrenia and related disorders to live and work in the community. Our services is person centered and inclusive of family/whanau. Empowerment and personal responsibility are promoted. Supported employment is offered and clients are paid at the current adult rate. Service engages with clients to develop a person centered plan to promote community participation and enjoyment of life. Services are for adults with mental illness living in Napier.

Our values include Respect, Trust, Reliability and Friendliness.

10 Husheer Place Onekawa Napier 4145



info@centrecare.org.nz  Monday-Friday 8 am to 4 .30 pm

(06) 843 2408 All services free of charge. http://centrecare.org.nz No referral required.

**Cranford Hospice Trust**

FSD0008181 Last updated 08/04/2021

Cranford Hospice provides specialist palliative care to those in the Hawke's Bay community with a life limiting condition for which there is no cure. We also provide a grief and bereavement services for patients, families and their whanau.

300 Knight Street Hastings



reception@cranfordhospice.org.nz  Normal working week. Clinical team available

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| (06) 878 7047  http://www.cranfordhospice.org.nz | 24/7.  All services free of charge.  Referral may apply. |

**Emerge Aotearoa - Napier**

FSD0004066 Last updated 23/07/2020

Community mental health organisation that supports youth, adults and family/whanau, living with mental health and/or AOD issues.

57 Bill Hercock Street Pirimai Napier 4112



Nikki.Johnson@emergeaotearoa.org.nz  Mon - Fri flexible hours

(06) 843 5119 All services free of charge.

(09) 265 0255 No referral required.

https://emergeaotearoa.org.nz/locations/

**Emergency Mental Health - Our Health Hawke's Bay**

FSD0022936 Last updated 19/04/2021

If you don’t have a care plan, and the emergency is at night or out of hours you should either call

0800 112 334 for Emergency Mental Health or 111 for an ambulance, or go to the Emergency Department at Hawke’s Bay Fallen Soldiers' Memorial Hospital.

(0800) 112 334  All services free of charge.

(06) 878 8109 No referral required. http://www.ourhealthhb.nz/choosewell/where-should-i-go/routine-care/

**Growing Through Grief - Hawkes Bay**

FSD0006644 Last updated 11/01/2021

Growing Through Grief provides "Seasons for Growth", an innovative grief and loss education program that uses the imagery of the seasons to illustrate the experience of grief. It aims to strengthen the social and emotional well-being of people who are dealing with significant life changes.

You learn that you are not alone in dealing with the effects of change, loss and grief and build their communication, decision making and problem solving skills within a supportive peer group.

St Andrews Presbyterian Church 300 Market St South Hastings 4156



sandie.speeden@acw.org.nz  Monday-Friday 9am-3pm

(06) 873 4962 After hours leave a message on the phone. (027) 555 6707 Some charges may apply. http://www.www.anglicancarewaiapu.nz No referral required.

**Growing through Grief Hastings/Napier**

FSD0004036 Last updated 10/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

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| --- | --- |
| (021) 814 837 https://acw.org.nz/grief-services/      **Heretaunga Women's Centre** | Daytime or evening. Calls may be taken by answer phone.  Koha/donation may apply. No referral required. |
| FSD0019292 | Last updated 08/02/2021 |

Heretaunga Women’s Centre offers a range of self-development, healthy living and interest courses with a range of qualified facilitators. You can choose from courses aimed at developing social skills and making new friends, activities designed to promote healing and wellbeing, or support services which provide advocacy for women generally and individually.

Women's Rest Building Cnr Eastbourne & Russell St Hastings Central Hastings 4156



admin@hwc.nz  Centre open Monday to Friday, 9:00am to

(06) 878 5401 4:00pm

(020) 408 56695 Some charges may apply. https://www.heretaungawomenscentre.nz No referral required.

**Kahungunu Executive Ki Te Wairoa Charitable Trust**

FSD0005352 Last updated 13/04/2021

Primary Health, Heath Promotion, Mental Health, Social Services, Family Start and Housing.

65 Queen Street Wairoa 4108



kahu-exec@xtra.co.nz  8.00am - 4.30pm, Monday to Friday.

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| --- | --- |
| (06) 838 6835 (0800) 621 700 http://kahu-exec.co.nz      **Network Personnel** | All services free of charge. Referral may apply. |
| FSD0005748 | Last updated 14/07/2020 |

Employment Services - assistance for people with health conditions (lasting longer than 6 months) or disabilities to gain and retain paid employment.

204 Nelson Street South Hastings Hastings 4122



information@drchb.org.nz  8.00am - 4pm Monday to Friday.

(06) 873 8210 All services free of charge. http://drchb.org.nz Referral may apply.

**Open Home Foundation (OHF) - Hawkes Bay**

FSD0007291 Last updated 27/10/2020

Our Mission is to provide quality child centred family focused Christian social services. The Open Home Foundation is a Christian Child and Family Support Service that works within the provisions of the Children, Young Persons and Their Families Act (1989). We have 14 centres throughout NZ and we provide quality services for children, young people and their family/whanau.

306 Nelson Street South Mayfair Hastings 4122



hawkesbay@ohf.org.nz  8.30am - 5pm Monday to Friday

(06) 878 6682 All services free of charge. http://www.ohf.org.nz/ No referral required.

**Pleroma Social Services**

FSD0001141 Last updated 05/10/2020

Pleroma Social Services provides support for individuals and families who need assistance to get through difficult times or to deal with difficult issues. We offer social work support, counselling, and programmes for youth and adults.

38 Higginson Street Otane 4202 info@napierfamilycentre.org.nz  8.30am - 5.00pm. Monday to Friday.



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| (06) 843 7280 http://www.napierfamilycentre.org.nz | Some charges may apply. Referral may apply. |

**Plunket Practical Parenting Nest - Napier**

FSD0004060 Last updated 05/10/2020

Plunket believes in supporting the development of healthy families.

62 Flanders Avenue Onekawa Napier 4110



bernice.giddens@plunket.org.nz  Thurs to Fri 9am - 4:30pm

(06) 870 5009 Koha/donation may apply.

(0800) 933 922 No referral required. http://www.plunket.org.nz

**Sandy Ross**

FSD0004071 Last updated 13/04/2021

Individual or couple counselling and therapy for a wide range of mental health issues, from children to adults. Clinical Supervision for other health professionals. Member of the New Zealand Association of Counsellors (MNZAC).

20 Squire Drive Awatoto Napier 4110



sandyjoyross@gmail.com  Unavailable Fridays or Monday mornings. Apart

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| --- | --- |
| (06) 833 7226 (027) 460 9352 http://sandyrosscounsellor.co.nz | from that, flexible hours by arrangement.  Some charges may apply.  No referral required. |

**Soul Counselling Hastings**

FSD0023926 Last updated 30/03/2021

Professional counselling services in Hastings, New Zealand. Full Member of the New Zealand Association of Counsellors (MNZAC).

Areas of experience: family therapy, mental health (including depression, anxiety and posttraumatic stress), addiction, domestic violence, family and sexual harm, stress, grief, and trauma counselling. I work with individuals, couples, and whnau/families.

Feel free to contact me to discuss. You can call or txt me on 021305532, or email annareeves.counselling@gmail.com

434 Heretaunga Street West Hastings 4122 annareeves.counselling@gmail.com  Monday - Friday 8:30am - 8pm.



(021) 305 532 Some charges may apply. http://soulcounselling.co.nz No referral required.

**STAROS Affected by Suicide Support Group**

FSD0023092 Last updated 23/12/2020

An opportunity to talk and share freely with others who have been affected by suicide and ways to deal with the impact it has on our lives

· Bring some understanding to individual experiences of grief

· Bring forth expectations that we and others have that are not helpful in our grief, and how to manage these

· Remember your loved one and talk about how you would like them to continue in your life

· Talk about grieving in your own unique way

· Share ways of managing traumatic responses

· Talk about other things you’d like to that are relevant to losing a loved one to suicide.

24 Guthrie Rd Havelock North 4130



support@staros.org.nz  Warren and Sandra can be contacted by phone (027) 286 4071 or email. Group sessions run throughout the (027) 684 3033 year on Tuesdays from 5:30pm to 7:00pm http://www.staros.org.nz All services free of charge.

No referral required.

**Te Taiwhenua O Heretaunga**

FSD0001130 Last updated 20/11/2020

Health Education and Social services for the general community.

821 Orchard Road Camberley Hastings 4120 taiwhenua.heretaunga@ttoh.iwi.nz  8.30 am - 5 pm, Monday to Friday.



(06) 871 5352 Some charges may apply.

(06) 871 5350 (head office) Referral may apply. http://www.ttoh.iwi.nz/

**The Development Hub**

FSD0024493 Last updated 20/01/2021

The Development Hub helps people to develop a more positive future through employment, training and education opportunities.

We are passionate about working with people, supporting them on their journey.

Our programs provide the tools and key skills to enable our candidates to develop self-confidence and self belief so they can create the future that they choose.

Through personal and professional development our candidates are work-ready, excited, encouraged and empowered to flourish.

405 Holt Place Hastings 4122



elisabeth@thedevelopmenthub.nz  08.30 - 14.30 Monday to Friday

(027) 442 0752 All services free of charge.

(0800) 338 482 Referral may apply.

http://online.thedevelopmenthub.nz

**The Lighthouse**

FSD0004021 Last updated 17/12/2020

"People understanding People" Day service run by people who experience mental illness for people who experience mental illness.

24 Leyland street Onekawa



boidaniel@witservices.co.nz  Open week days from 10am to 3pm

(06) 835 2154 All services free of charge.

(027) 599 9566 No referral required. http://www.witservices.co.nz

**Waiapu Anglican Social Services Trust Board**

FSD0004084 Last updated 08/04/2021

ACW’s social services were originally founded by parishes in Waiapu with the support of their local communities, the Government, and funding agencies. Today, as the social services arm of the Anglican Diocese of Waiapu, we continue to build on their legacy to support the vulnerable and isolated.

We deliver services and programmes throughout Bay of Plenty, Tairwhiti, and Hawke’s Bay. Our services and programmes include early childhood education centres, after school & holiday programmes, grief & loss programs for children, day programs for older people, community drop in centres and social work and counselling services.

2 Bower Street Napier



joanne.morris@acw.org.nz  8:30am-4:30pm, Monday - Friday.

(06) 834 0376 Some charges may apply. https://acw.org.nz/ No referral required.

## Classification : BFC, OSCAR

**Whatever It Takes Trust Inc.**

FSD0021490 Last updated 04/05/2021

WIT is a community based peer support service that provides a range of services to mental health consumers living in the communities of Hawkes Bay. We walk alongside our clients to help them access safe affordable housing, medical and clinical health services, appropriate benefits from WINZ, shopping, social activities, other community services and Whatever It Takes to assist them on their journey to recovery.

WIT is a registered social housing provider and has a range of housing options available to mental health consumers including fully staffed residential facilities contracted to the Hawkes Bay DHB.

34 West Quay Ahuriri Napier team@witservices.co.nz  8.00am to 4.30pm Monday to Friday.



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| (06) 835 2154  http://www.witservices.co.nz | Some charges may apply. No referral required. |

## Classification : THP

# Older People

**Age Concern Flaxmere Inc**

FSD0006678 Last updated 19/10/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

38 Bristol Crescent Flaxmere Hastings 4120



ageconcernflax@nowmail.co.nz  Some charges may apply.

(06) 879 7003 No referral required. http://www.ageconcern.org.nz

**Age Concern Havelock North Inc**

FSD0006686 Last updated 18/10/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

34 Te Aute Road Havelock North 4130



info@ageconcernhb.org.nz  9.00am 3.00pm Monday to Friday. Meetings and

(06) 877 6488 outings monthly. http://www.ageconcern.org.nz Some charges may apply.

No referral required.

**Age Concern Hawke's Bay Inc - Central Hawkes Bay Branch**

FSD0020714 Last updated 17/11/2020

We are a not for profit organisation supporting and advocating for the older person in the community.

3 Porangahau Rd Waipukurau 4200



chbadmin@ageconhb.onmicrosoft.com  Tues to Frid 9am-3pm

(06) 858 9158 Some charges may apply.

(0800) 652 105 No referral required. http://www.ageconcern.org.nz

**Age Concern Hawkes Bay Inc**

FSD0006659 Last updated 19/10/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

415 Heretaunga Street East Hastings



manager@ageconhb.onmicrosoft.com  9.00am - 3.30pm Monday to Friday. Elder Abuse

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| (06) 870 9060 http://www.ageconcern.org.nz    **Classification : EARS**    **Age Concern Napier Inc** | response Service for Central Hawkes bay only.  Some charges may apply. No referral required. |
| FSD0006681 | Last updated 19/11/2020 |

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

98 Taradale Road Napier 4110



napier@ageconcernhb.org.nz  8:30am-3:00pm, Monday-Friday

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| (06) 842 1346 http://www.ageconcern.org.nz      **Age Concern Wairoa Inc** | free phone 0800 65 2 105 Some charges may apply. No referral required. |
| FSD0006682 | Last updated 20/11/2020 |

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

 66 Carroll Street Wairoa 4108

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| acwai@xtra.co.nz (06) 838 3307 http://www.ageconcern.org.nz    **Classification : EARS**    **CHB Probus** | Some charges may apply. No referral required. |
| FSD0022775 | Last updated 03/02/2021 |

Probus is an association of active retirees who join together in clubs, the basic purpose of which is to provide regular opportunities to keep their minds active, expand their interests and enjoy the fellowship of new friends. We meet on the second Monday of every Monday of every month in the CHB Municipal Theatre, Waipawa from 10 am, starting with morning tea followed by guest speakers on a variety of interesting topics. Also several day trips are made throughout the year to places or organisations of interest to members - theatre, gardens, wineries, museums, galleries and luncheons.

Mission Statement: Today we enhance the challenges of yesterday, to improve, expand and continue to share ideas, camaraderie and friendship within our clubs. We all have the ability to face the many challenges of tomorrow, may this continue in the true spirit of Probus - Friendship, Fellowship and Fun

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| (06) 858 9814 | Every second Monday Some charges may apply.  No referral required. |

**Dementia Hawkes Bay - Hastings**

FSD0006728 Last updated 17/12/2020

Dementia Hawkes Bay delivers of quality services to people with a diagnosis of dementia and their family/whanau in the Hawke's Bay region. This includes an Active Brain Programme with activities to stimulate the mind and brain health. Other services include the Cognitive Stimulation Therapy workshops, industry education, carer support groups, carer and client education and community awareness. Our services are unique, as we support people to function well in their own home and within the community from the point of diagnosis and throughout their dementia journey.

 102 - 106 Windsor Avenue Parkvale Hastings 4122

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| admin@dementiahb.org.nz  (06) 878 7502 http://www.dementiahb.org.nz | 8.30am - 4:30pm Monday to Friday All services free of charge.  No referral required. |

**Dementia Hawkes Bay - Napier**

FSD0006731 Last updated 18/12/2020

Dementia Hawkes Bay delivers of quality services to people with a diagnosis of dementia and their family/whanau in the Hawkes Bay region. This includes an Active Brain Programme with activities to stimulate the mind and brain. Other services include Cognitive Stimulation Therapy workshops, industry education, carer support groups, carer and client education and community awareness. Our services are unique, as we support people to function well in their own home and within the community from the point of diagnosis and throughout their dementia journey.

Dementia Hawkes Bay 1 Wilding Avenue Marewa Napier 4110



admin@dementiahb.org.nz  Available 8.30am - 4.00pm

(06) 834 0417 Some charges may apply. http://www.dementiahb.org.nz Referral may apply.

**Enliven**

FSD0019193 Last updated 25/06/2020

Enliven Intensive Home Support provides support for older people in their own homes, and is the only service of its kind that offers a whole team to their clients. Aside from support workers who help with practical, every day tasks around the home, the team also includes a dietician, physiotherapist, occupational therapist, speech therapist and a social worker.

Day programmes are offered at the Enliven Centre in Hastings and at the Arohaina Centre in Gisborne.

87 Te Mata Road Havelock North 4130



enliven@psec.org.nz  Normal business hours (06) 281 2534 Some charges may apply. http://psec.org.nz/enliven No referral required.

**Enliven Maximising Independence - Hastings**

FSD0019212 Last updated 29/06/2020

Enliven Restorative Home Support provides support for older people in their own homes, and is the only service of its kind that offers a whole team to their clients. Aside from support workers who help with practical, every day tasks around the home, the team also includes a dietician, physiotherapist, occupational therapist, speech therapist and a social worker.

Day programmes are offered at the Enliven Centre in Hastings.

87 Te Mata Road Havelock North 4130



admin@psec.org.nz  Normal business hours.

(06) 877 8193 Some charges may apply. https://www.psec.org.nz/framework/main. Referral may apply. php?url=/contact-us/

**Enliven Napier**

FSD0019207 Last updated 19/06/2020

Enliven Intensive Home Support provides support for older people in their own homes, and is the only service of its kind that offers a whole team to their clients. Aside from support workers who help with practical, every day tasks around the home, the team also includes a dietician, physiotherapist, occupational therapist, speech therapist and a social worker.

Day programmes are offered at the Enliven Centre in Hastings and at the Arohaina Centre in Gisborne.

87 Te Mata Road Havelock North Napier 4130



enliven@psec.org.nz  Normal business hours.

(06) 281 2534 Some charges may apply.

(0800) 4 ENLIVEN Referral may apply.

http://psec.org.nz/learn-more/enliven

**Ministry of Social Development - East Coast Regional Office**

FSD0015269 Last updated 13/11/2020

Work and Income is a service of the Ministry of Social Development (MSD) and delivers income support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Level One, Vautier House Cnr Dalton & Vautier Streets Napier 4110 calvin.robinson004@msd.govt.nz  Monday to Friday 8.30am to 5.00pm.



(0800) 559 009 All services free of charge. http://www.workandincome.govt.nz No referral required.

**Ministry of Social Development - Taradale Community Link**

FSD0007970 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

15 Lee Road Taradale



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

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| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Ministry of Social Development - Hastings Community Link**

FSD0007965 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

506 Eastbourne Street West Hastings 4122



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Napier Community Link**

FSD0007967 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground Floor, Vautier House Cnr Dalton & Vautier Streets Napier



(0800) 559 009  Our Napier office is currently closed due to (0800) 779 997 emergency flooding.

http://www.workandincome.govt.nz

Call us on 0800 779 997 for help with emergency costs. We’re open from 8:30am to 6pm.

All services free of charge. No referral required.

**Ministry of Social Development - Waipukurau Service Centre**

FSD0007997 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

1 Marlborough Street Waipukurau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

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| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Ministry of Social Development - Wairoa Community Link**

FSD0007971 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

236 Marine Parade Wairoa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

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| http://www.workandincome.govt.nz      **NASC Hawke's Bay** | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge. No referral required. |
| FSD0004011 | Last updated 15/01/2021 |

NASC Hawke's Bay is a Needs Assessment and Service Coordination Agency that assists people with a disability, and their family / whanau, to maintain independence in their home and community, or a residential setting.

 Gate 9, Puawananga Building - McLeod Street Hastings 4120

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| nasc.hb@hawkesbaydhb.govt.nz  (06) 870 7485 (0800) 339 449 https://www.nznasca.co.nz/regions/hawke s-bay/ | 8:00am-4:30pm Monday-Friday.  All services free of charge.  Referral may apply. |

**New Zealand Red Cross - Central Hawkes Bay Branch**

FSD0005256 Last updated 11/01/2021

Provides transport for medical appointments, delivers meals on wheels and visits the elderly.

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| hastings@redcross.org.nz  (06) 878 8438 (0800) 733 276 http://www.redcross.org.nz      **Pakeke Centre** | Meeting address: Waipukurau Club  Russell Street Waipukurau  Meeting dates:  9:30am, 4th Tuesday of each month Some charges may apply. Referral may apply. |
| FSD0005254 | Last updated 15/04/2021 |

A unique service for the elderly and isolated of CHB. Fun, friendship and new experiences are essentially what Pakeke offers 3 days each week, which in due course provide a healthier, happier life, as dedicated staff endeavor to support and develop clients psychological, emotional, spiritual, social and physical needs.

Morning & afternoon teas provided as is a hot nutritious mid day meal.

Transport to the Centre is provided.

Pakeke has an 'open door ' policy, all inquiries welcome and treated confidentially.

69 Porangahau Rd Waipukurau 4200



pakeke@acw.org.nz  8.30am - 4.30pm Monday to Thursday.

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| (06) 858 7682 (027) 257 5916 http://www.anglicancarewaiapu.nz | 8am - 12pm on Friday.  Some charges may apply.  No referral required. |

**Porangahau Independent Branch Maori WW League**

FSD0005253 Last updated 21/04/2021

Supporting all people in the Central Hawkes Bay. Help those who asks for help, visit the sick, welfare work including family one on one support.

(06) 8555 060  Monthly meetings - first Monday at 10am at the Marae

All services free of charge. No referral required.

**St Vincent de Paul - Hastings**

FSD0004075 Last updated 15/02/2021

To relieve the suffering of those neglected by society.

311 Avenue Road East Hastings



svdphastingsshop@gmail.com  9am-4:00pm, Monday-Friday

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| (06) 876 7511 http://www.svdp.org.nz | 10am-12pm Saturday  Some charges may apply.  No referral required. |

**The Salvation Army - Hastings**

FSD0023588 Last updated 25/03/2021

Worship, community and welfare services of The Salvation Army

303 Avenue Road East Hastings 4156



hastings.corps@salvationarmy.org.nz  Please phone for hours

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| (06) 876 5771 https://www.salvationarmy.org.nz/centres/ nz/east-coast/hastings/hastings-corps | Some charges may apply. No referral required. |
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**The Salvation Army - Napier**

FSD0023589 Last updated 18/03/2021

Worship, community and welfare services of The Salvation Army

56 Tait Drive Greenmeadows Napier 4112 napier.corps@salvationarmy.org.nz  /



(06) 844 4941 Some charges may apply. https://www.salvationarmy.org.nz/centres/ No referral required. nz/east-coast/napier/napier-corps

**Viv's Companion Driver Service**

FSD0023042 Last updated 07/01/2021

Viv's Companion Driver Service provides transport for those who are unable to drive themselves, providing transport for the disabled, the elderly, those confined to a wheelchair, school children, those who are temporarily unable to drive themselves to work, hospital and medical appointment, school , supermarkets and in and around Central Hawkes Bay,travelling as far afield to Hastings,Napier ,Dannevirke, Palmeston North ,as required.

The business has three vehicles available, one of which has a certified wheelchair ramp which can accommodate motorised wheelchairs, manual wheelchairs and mobility scooters.

We are experienced drivers, fully licensed and vetted, and we have a very caring attitude towards all our clients and a willingness to help.Friendly ,safe and comfortable. Confidentiality and discretion with our clients are always in practice.

We provide transport for ACC clients, DHB clients, Total Mobility card holders,as well as for the general public.

17 Mill St Ongaonga 4244



vivonga8@yahoo.co.nz  Viv's Companion Driver Service is operating 7

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| (06) 856 6824  (027) 211 3663 | days a week between the hours of 6.00 am and  10.00 pm.  Weekend driving by arrangement.  Bookings are essential.  Some charges may apply.  No referral required. |

**Waiapu Anglican Social Services Trust Board**

FSD0004084 Last updated 08/04/2021

ACW’s social services were originally founded by parishes in Waiapu with the support of their local communities, the Government, and funding agencies. Today, as the social services arm of the Anglican Diocese of Waiapu, we continue to build on their legacy to support the vulnerable and isolated.

We deliver services and programmes throughout Bay of Plenty, Tairwhiti, and Hawke’s Bay. Our services and programmes include early childhood education centres, after school & holiday programmes, grief & loss programs for children, day programs for older people, community drop in centres and social work and counselling services.

2 Bower Street Napier joanne.morris@acw.org.nz  8:30am-4:30pm, Monday - Friday.



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| (06) 834 0376 https://acw.org.nz/ | Some charges may apply. No referral required. |

## Classification : BFC, OSCAR

# Parents and Caregivers

**After School @ St. Lukes Havelock North**

FSD0016099 Last updated 08/04/2021

A faith based After School Care and Holiday programme for primary school children.

24 Te Mata Road Havelock North afterschoolstlukeshn@waiapu.com  From after school 2pm- 6pm each day.



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| (027) 417 5145 https://acw.org.nz    **Classification : OSCAR**    **Ahuriri After School Care** | Some charges may apply. No referral required. |
| FSD0017735 | Last updated 16/09/2020 |

To create a welcoming, caring and safe, environment, encouraging respect and support from everyone involved in our service during after school hours while parents are working.

15a Lever Street Ahuriri Napier 4110



aasckids@xtra.co.nz  Monday - Friday (06) 835 5664 7.30am - 8.30am (027) 699 3015 Monday - Friday

http://aasc.aimyplus.com 2.30pm - 5.30pm

Open School Holidays 7.30am- 5.30 pm Some charges may apply. No referral required.

## Classification : OSCAR

**Aqua Management Ltd**

FSD0021885 Last updated 27/01/2021

We organise School Holiday programmes at a sport and recreational facility which provides physical activity opportunities for the whole C.H.B Community as well.

 Centralines Sports Complex 10 River Terrace Waipukurau 4200

aqua.wpk@xtra.co.nz  Monday/Tuesday/Thursday/Friday 6.00am to

(06) 858 8972 7.00pm

http://www.aquamanagement.co.nz Wednesday 7.00am to 7.00pm

Saturday/Sunday 10.00am to 5.00pm Pool Saturday/Sunday 8.00am to 12.00 noon Gym Some charges may apply. No referral required.

## Classification : OSCAR

**Barnardos - Napier**

FSD0006798 Last updated 29/03/2021

Barnardos provide a range of care, education and support services developed specifically for New Zealand children and their families. The services we provide reflect our commitment to ensuring that all children are able to receive the very best start to life.

407 Hastings Street Napier



debbie.bailey@barnardos.org.nz  Debbie Bailey (supervised contact coordinator) -

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| (06) 834 4642 (027) 270 8344 http://www.barnardos.org.nz      **Basketball Hawkes Bay Inc** | Monday - Friday 9.30-4.00  Amanda McLean (Barnardos Early Learning home base care) Mon-Fri 9am-4pm Some charges may apply. No referral required. |
| FSD0017902 | Last updated 03/08/2020 |

We run basketball competitions, rep programmes, in-school coaching and holiday camps (nonresidential) for the Hawkes Bay community. Our Basketball Holiday Camp runs for one week each school holiday. We are OSCAR approved.

See the website or contact the office for more details about our services.

96A Nuffield Avenue Marewa Napier 4110



accounts@hawkesbay.basketball  Monday to Friday 9 am to 4:30 pm

(06) 833 6215 Some charges may apply. http://www.basketballhawkesbay.co.nz No referral required.

## Classification : OSCAR

**Beyond the Bell**

FSD0024056 Last updated 19/10/2020

Based at Bledisloe School we offer vibrant and creative out of school care for children aged 5 to

13 years. Before and after school care from 6.30am to 6.00pm daily. We pick up and drop off to

Greenmeadows, Reignier, Arthur Miller and Meeanee Schools every day and also cater for Taradale Intermediate and Taradale High Schools. Holiday programmes are themed and offer separate trips and excursions for juniors and seniors daily from 6.30am to 6.00pm . We have the full use of the school grounds including the pool which we use every day during the summer months. The team at Beyond the Bell have been together for over 6 years and are passionate about what they do, so call in anytime and say hi.

OSCAR approved.

Bledisloe School 30a Meeanee Road Taradale Napier 4112



beyondthebellnz@gmail.com  Monday to Friday 6.30am to 6.00pm

(027) 231 3160 Some charges may apply. (027) 231 8348 No referral required.

## Classification : OSCAR

**Birthright Hawkes Bay Child & Family Care**

FSD0001135 Last updated 23/03/2021

Birthright Hawke's Bay Child & Family Care provide Child and Family Support Social Services and Early Childhood Education. Birthright Hawke's Bay Child & Family Care provides strength based support, protection and empowerment for children, young people and their families in Hawke's Bay through coordinated services.

Our qualified staff offer a FREE and CONFIDENTIAL service by helping people find practical solutions to day-to-day challenges.

6B Taradale Road Marewa Napier 4110 admin@birthrighthb.org.nz  8.30am - 4.30pm, Monday to Friday.



(06) 835 2162 Some charges may apply. http://www.birthrighthb.org.nz Referral may apply.

## Classification : BFC

**Breastfeeding Support - La Leche League Hawke's Bay**

FSD0003952 Last updated 26/06/2020

La Leche League (pronounced La Lay-chay) is a volunteer non-profit organisation which provides information and mother-to-mother support for women breastfeeding their babies or wanting to. We encourage women to contact us before their baby is born, as well as while they are breastfeeding.

Support is available through group meetings, coffee groups, phone, Facebook and email.

hawkesbay@lalecheleague.org.nz  Free meetings are held on the 2nd Wednesday

(022) 081 1622 of the month, 10am-12 noon. Alternating

http://www.lalecheleague.org.nz between Napier and Hastings. See our Facebook page for details.

Koha/donation may apply. No referral required.

**ElimKids OSCAR Programmes**

FSD0021451 Last updated 13/04/2021

Provides Quality MSD-Accredited Special Character Before and After School Term Care, and Holiday Programme Care, for children aged 5-13years, servicing 21 schools in the local community. OSCAR approved.

405 Victoria Street Parkvale Hastings 4120



oscaradmin@hastingselim.org.nz  Monday to Friday Term Time 7.15-8.45am and

(022) 358 1725 2.45-5.45pm daily. Holiday Programmes every https://www.facebook.com/ElimKidsOscar school holiday 7.15am-5.45pm daily.

Some charges may apply. No referral required.

## Classification : OSCAR

**Enabled Wairoa**

FSD0005364 Last updated 15/04/2021

Advocacy and parenting support to whanau;

Family Violence Intervention programmes;

Mentoring activities and programmes for youth between the ages of 5-17 years;

Transitional Housing;

Emergency Housing;

Stopping Violence programmes;

Meth Respite and Support for Whanau.

75 Apatu Street Wairoa 4108



yuanita@enabled.org.nz  9.00am - 5.00pm Monday to Friday

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| (06) 838 7390  (021) 023 62256 http://enabled.org.nz    **Classification : THP**    **Enliven Career Support** | All services free of charge. Referral may apply. |
| FSD0015437 | Last updated 03/08/2020 |

We provide a service for unpaid family carers who care for a child or adult in their family with a serious illness, learning disorder or disability. Our service includes monthly support meetings in Taradale, information, education and advocacy, and quarterly newsletter.

87 Te Mata Road Havelock North 4157



enliven@psec.org.nz  Office Hours Mon- Fri

(06) 281 2534 8.30am - 5pm

(0800) 436 548 All services free of charge. http://www.psec.org.nz No referral required.

**Enliven Maximising Independence - Hastings**

FSD0019212 Last updated 29/06/2020

Enliven Restorative Home Support provides support for older people in their own homes, and is the only service of its kind that offers a whole team to their clients. Aside from support workers who help with practical, every day tasks around the home, the team also includes a dietician, physiotherapist, occupational therapist, speech therapist and a social worker.

Day programmes are offered at the Enliven Centre in Hastings.

87 Te Mata Road Havelock North 4130



admin@psec.org.nz  Normal business hours.

(06) 877 8193 Some charges may apply. https://www.psec.org.nz/framework/main. Referral may apply. php?url=/contact-us/

**EquipKids**

FSD0022727 Last updated 26/08/2020

At Equipkids we are passionate about creating an environment where children can have loads of fun and develop good relationships with others. OSCAR approved.

24 York Ave Tamatea Napier 4112



tiffany.moore@equipkids.co.nz  After school care 2.30-6.00pm

|  |  |
| --- | --- |
| (021) 181 8235 https://www.facebook.com/EquipKids-  280484372006101/    **Classification : OSCAR**    **Family Works Hawkes Bay** | Holiday programme 8.00-5.30pm Some charges may apply. No referral required. |
| FSD0006032 | Last updated 28/07/2020 |

We have a team of social workers and counsellors who work alongside families / whanau with children and young people to build strengths that will ensure children are safe and free from harm and offending.

87 Te Mata Road Havelock North 4130



adminFWhastings@psec.org.nz  Monday to Friday 8.30am - 5pm

(06) 876 2156 Koha/donation may apply. http://www.familyworks.org.nz Referral may apply.

## Classification : FVSS

**For Life Education & Training (NZ) Ltd**

FSD0019728 Last updated 19/02/2021

For Life Education & Training (NZ) Ltd is an organisation focused on empowering and supporting all people to consciously be in relationship with others. We provide a lens for looking at what it means to be connected with another and how we are able to learn regulation - the ability to understand, make sense of and respond to our world.

Our philosophy is focused on the idea that learning occurs across all ages and stages of life. We aim to look not only at early brain development and the impact this has on the holistic development of infants and children, but to also look at how we can support parents and caregivers with growing their own personal effectiveness skills and emotional intelligence.

For Life Education & Training exists to serve all parents and caregivers by offering ongoing education and training support that is strengths-based and focused on a strong vision for all children to be wired up for life through nurturing and loving relationships.

|  |  |
| --- | --- |
| admin@forlifenz.com (0508) 367 5433 http://www.forlifenz.com | 8:30 am - 5:00 pm Monday to Friday  call 0508 FOR LIFE Some charges may apply.  No referral required. |

**Greenmeadows School OSCAR Programme Incorporated**

FSD0021874 Last updated 13/10/2020

We provide OSCAR (Before School, After School and Holiday) programmes for Primary School aged children. Our Before and After School Programmes are open to Greenmeadows School children only. We welcome children from everywhere to our Holiday Programme.

Greenmeadows School 29 Osier Road Greenmeadows Napier 4112



gmoscar@xtra.co.nz  Term: 7.30-8.30am and 3.00-5.30pm weekdays (027) 603 4568 School holidays: 7.30-5.30 weekdays (9-10

weeks)

Some charges may apply. No referral required.

## Classification : OSCAR

**Growing Through Grief - Hawkes Bay**

FSD0006644 Last updated 11/01/2021

Growing Through Grief provides "Seasons for Growth", an innovative grief and loss education program that uses the imagery of the seasons to illustrate the experience of grief. It aims to strengthen the social and emotional well-being of people who are dealing with significant life changes.

You learn that you are not alone in dealing with the effects of change, loss and grief and build their communication, decision making and problem solving skills within a supportive peer group.

St Andrews Presbyterian Church 300 Market St South Hastings 4156



sandie.speeden@acw.org.nz  Monday-Friday 9am-3pm

(06) 873 4962 After hours leave a message on the phone. (027) 555 6707 Some charges may apply. http://www.www.anglicancarewaiapu.nz No referral required.

**Hawkes Bay Multiple Birth Club**

FSD0007699 Last updated 04/12/2020

To address the special and unique needs of families experiencing a multiple birth by providing information and support.

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| --- | --- |
| info@multipleshb.org.nz  (027) 778 4729 http://www.multipleshb.org.nz/      **HB Doulas** | All times  Some charges may apply. No referral required. |
| FSD0023363 | Last updated 29/01/2021 |

Through antenatal classes, HB Doulas gives informational, emotional and physical support to Hawkes Bay women and their families during pregnancy and beyond.

HB Doulas believes in wellness in pregnancy, normal birth and wholesome parenting by empowering Hawkes Bay women and their families to make informed choices during their parenting journey.

304 Lyndon Road West Hastings 4122



bronwyn@hbdoulas.co.nz  9am to 5pm 7 days a week (027) 677 5241 Some charges may apply. http://www.hbdoulas.co.nz No referral required.

**Heretaunga Women's Centre**

FSD0019292 Last updated 08/02/2021

Heretaunga Women’s Centre offers a range of self-development, healthy living and interest courses with a range of qualified facilitators. You can choose from courses aimed at developing social skills and making new friends, activities designed to promote healing and wellbeing, or support services which provide advocacy for women generally and individually.

Women's Rest Building Cnr Eastbourne & Russell St Hastings Central Hastings 4156



admin@hwc.nz  Centre open Monday to Friday, 9:00am to

|  |  |
| --- | --- |
| (06) 878 5401 (020) 408 56695 https://www.heretaungawomenscentre.nz      **Hill After School Care And Play** | 4:00pm  Some charges may apply. No referral required. |
| FSD0017952 | Last updated 09/04/2021 |

HASCAP's aim is to provide safe and organised care for school age children, before and after school hours and some holidays. We realise the importance of keeping the important element of fun in a stimulating and enriching environment. We endeavour to treat all who are associated with our service as equal and valued individuals regardless of race, culture or religious background, gender or ability.

Napier Central School 32 Napier Terrace Napier Hill Napier 4110



office@napiercentral.school.nz  7.30 - 8.30 am Mon - Fri

(06) 835 8136 3.00 - 5.30 pm Mon - Fri

http://napiercentral.school.nz 7.30 - 5.30 First week of school holidays Some charges may apply. No referral required.

## Classification : OSCAR

**House of Unity**

FSD0022131 Last updated 20/01/2021

We provide OSCAR approved After School Care and a School Holiday Program for the Hawkes Bay community in a safe and secure environment.

139 Stock Road RD5 Hastings 4175



houseofunitycharitabletrust@gmail.com  After School Care: 3pm-6pm

(027) 749 0303 School Holidays: 8am-6pm

Some charges may apply. No referral required.

## Classification : OSCAR

**K.A.S. Care Hastings Ltd - Frimley Centre**

FSD0021305 Last updated 31/08/2020

K.A.S Care offer OSCAR approved quality After School Care and Holiday Programmes for children aged 5-13 years old, and provide activities that are child focused, varied, simulating, and challenging.

Frimley Primary School Hall - Frimley Road Frimley Hastings 4130 kascare@outlook.com  After School Care



|  |  |
| --- | --- |
| (027) 550 9679 (027) 544 7539 http://www.kascare.co.nz    **Classification : OSCAR** | Monday to Friday School Term Dates 2.30pm-  5.30pm.  For all enrolments and bookings go to our website and click on the enrol now button.  Some charges may apply.  No referral required. |

**K.A.S. Care Hastings Ltd - Mahora Centre**

FSD0022380 Last updated 31/08/2020

K.A.S. Care offers quality Before & After School Care (OSCAR approved) and Holiday Programmes for children aged 5-13 years old, and provides activities that are child focused, varied, simulating, and challenging.

Church in Hastings Hall 1024 Duke Street Mahora Hastings 4120



kascare@outlook.com  After School Care Mon-Fri 2.30pm-5.30pm (027) 544 7539 Before School Care Mon-Fri 6.45-8.30am http://www.kascare.co.nz For all enrolments and bookings go to www.kascare.co.nz and click on the enrol now button.

Some charges may apply. No referral required.

## Classification : OSCAR

**K.A.S. Care Havelock North Ltd**

FSD0021310 Last updated 31/08/2020

K.A.S. Care offers quality After School Care and Holiday Programmes for children aged 5-13 years old, and provides activities that are child focused, varied, simulating, and challenging.

Havelock North Football Clubrooms Guthrie Park 46 Brookvale Road Havelock North 4130 kascare@outlook.com  After School Care



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| --- | --- |
| (06) 877 6345 (027) 544 7539 http://www.kascare.co.nz    **Classification : OSCAR** | Monday to Friday School  2.30pm-5.30pm  Holiday Programmes  For all registrations or bookings go to www.kascare.co.nz and click on enrol now.  Some charges may apply.  No referral required. |

**K.A.S. Care Ltd - Parkvale Centre**

FSD0021306 Last updated 31/08/2020

K.A.S. Care offers OSCAR approved quality After School Care and Holiday Programmes for children aged 5-13 years old, and provide activities that are child focused, varied, simulating, and challenging.

Parkvale School Hall - Howard Street Parkvale Hastings 4130



kascare@outlook.com  After School Care

|  |  |
| --- | --- |
| (027) 544 7539 (027) 550 9679 http://kascare.co.nz    **Classification : OSCAR** | Monday to Friday School term dates 2.30pm-5.30pm. For all enrolments and bookings go to our website www.kascare.co.nz and click on the enrol now button.  Some charges may apply.  No referral required. |

**Kahungunu Executive Ki Te Wairoa Charitable Trust**

FSD0005352 Last updated 13/04/2021

Primary Health, Heath Promotion, Mental Health, Social Services, Family Start and Housing.

65 Queen Street Wairoa 4108



kahu-exec@xtra.co.nz  8.00am - 4.30pm, Monday to Friday.

(06) 838 6835 All services free of charge.

(0800) 621 700 Referral may apply. http://kahu-exec.co.nz

**Kahungunu Health Services**

FSD0006709 Last updated 28/01/2021

We offer a full health service for all whanau. Now have a healthy lifestyle gym for physical activity.

312 Saint Aubyn Street West Hastings



kahungunu@choices.maori.nz  Monday-Friday 8:30a.m.-4:00 p.m.

(06) 878 7616 Some charges may apply.

(0508) 942 628 Referral may apply.

https://www.facebook.com/Choices-

Kahungunu-Health-Services-

179990728724233/

**Kidz Kare Flaxmere Ltd**

FSD0022786 Last updated 21/11/2020

OSCAR Programme. At Kidz Kare we provide before school, after school and school holiday care for children aged 5 - 13yrs.

7 Swansea Road Flaxmere Hastings 4120



info@kidzkare.co.nz  Open Mon - Fri, 6am - 6pm (except for all public

(06) 879 9094 holidays, we are closed) (027) 697 6195 Some charges may apply.

No referral required.

## Classification : OSCAR

**Kings Afcare and Holiday Programme**

FSD0021873 Last updated 23/04/2021

After School care and Holiday Programme

* Providing educational assistance throughout the community
* Healthy activities to ensure children are active
* Cultural Values and Beliefs
* Ensure acedemic achievement\* Empowering future leaders.

190 Riverbend Road Meeanee Napier 4110



admin@kingsharvestcentre.com  8am - 5pm weekdays - Holiday Programme

(06) 843 2642 Koha/donation may apply.

No referral required.

## Classification : OSCAR

**Lucky Kids**

FSD0024038 Last updated 21/09/2020

Provider of OSCAR approved Before School and After School Care, as well as a Holiday Programme.

 42 Elliott Crescent Havelock North Hastings 4130

luckykids@lucknow.school.nz (06) 877 7281 http://www.lucknow.school.nz

## Classification : OSCAR

**Lulu and Max Ltd**

FSD0023017

7:30am to 5:30pm weekdays Some charges may apply. No referral required.

Last updated 17/10/2020

To provide quality out of school care (OSCAR approved) to children in the Hastings, Havelock and Flaxmere and Central Hawkes Bay areas of Hawkes Bay.

Lulu and Max 258 Havelock Road Akina Hastings 4122



hello@luluandmax.co.nz  7/7.30am - 9am before school care (021) 024 81477 2pm - 6pm week days during school terms.

http://luluandmax.co.nz 7.45am to 6pm week days of all School holidays.

Closed public holidays and weekends.

Some charges may apply. No referral required.

## Classification : OSCAR

**Ministry of Social Development - East Coast Regional Office**

FSD0015269 Last updated 13/11/2020

Work and Income is a service of the Ministry of Social Development (MSD) and delivers income support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Level One, Vautier House Cnr Dalton & Vautier Streets Napier 4110 calvin.robinson004@msd.govt.nz  Monday to Friday 8.30am to 5.00pm.



(0800) 559 009 All services free of charge. http://www.workandincome.govt.nz No referral required.

**Ministry of Social Development - Taradale Community Link**

FSD0007970 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

15 Lee Road Taradale



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Flaxmere Community Link**

FSD0007962 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Flaxmere Village Centre 8 Swansea Road Flaxmere Hastings 4120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Hastings Community Link**

FSD0007965 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

506 Eastbourne Street West Hastings 4122



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Napier Community Link**

FSD0007967 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground Floor, Vautier House Cnr Dalton & Vautier Streets Napier



(0800) 559 009  Our Napier office is currently closed due to (0800) 779 997 emergency flooding.

http://www.workandincome.govt.nz

Call us on 0800 779 997 for help with emergency costs. We’re open from 8:30am to 6pm.

All services free of charge. No referral required.

**Ministry of Social Development - Waipukurau Service Centre**

FSD0007997 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

1 Marlborough Street Waipukurau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Ministry of Social Development - Wairoa Community Link**

FSD0007971 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

236 Marine Parade Wairoa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Napier Aquatic Centre Holiday Programme**

FSD0022588 Last updated 15/02/2021

The Napier Aquatic Centre provides the best Holiday Programme in the region. Action packed with adventures, this programme is much more than water based activities. Our Programmes Team pride themselves on designing quality activities both on and off site that educates life skills for inquisitive young minds and bodies in a fun and safe environment.

Napier Aquatic Centre - Maadi Road Onekawa Napier 4110



info@napieraquatic.co.nz  Week days 6am - 9pm

|  |  |
| --- | --- |
| (06) 834 4150 http://www.napieraquatic.co.nz    **Classification : OSCAR**    **Napier Family Centre Inc** | Weekends 11am - 6pm Some charges may apply. No referral required. |
| FSD0001125 | Last updated 11/09/2020 |

We are a non-profit organisation providing a range of social services for families and individuals including counselling, family therapy, budgeting advice, family social support services, parenting courses, early childhood education, home based childcare and learning.

112 Morris Spence Avenue Onekawa Napier 4140



info@napierfamilycentre.org.nz  Monday to Friday 8.30am-4.30pm

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| --- | --- |
| (06) 843 7280 http://www.napierfamilycentre.org.nz    **Classification : BFC** | Some charges may apply. No referral required. |

**Open Home Foundation (OHF) - Hawkes Bay**

FSD0007291 Last updated 27/10/2020

Our Mission is to provide quality child centred family focused Christian social services. The Open Home Foundation is a Christian Child and Family Support Service that works within the provisions of the Children, Young Persons and Their Families Act (1989). We have 14 centres throughout NZ and we provide quality services for children, young people and their family/whanau.

 306 Nelson Street South Mayfair Hastings 4122

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| hawkesbay@ohf.org.nz  (06) 878 6682 http://www.ohf.org.nz/ | 8.30am - 5pm Monday to Friday All services free of charge.  No referral required. |

**Oranga Tamariki-Ministry for Children, Hastings**

FSD0006970 Last updated 09/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

Level 1 506 Eastbourn Street Hastings 4122



contact@ot.govt.nz  +64 9 912 3820 (from outside New Zealand) (0508) 326 459 All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Napier**

FSD0006969 Last updated 13/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

1st Floor, Dalton House - Cnr Vautier & Dalton Streets Napier 4110 contact@ot.govt.nz  If you're overseas:



(0508) 326 459 Call +64 9 912 3820

(0508) FAMILY All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Waipukurau**

FSD0006971 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

1 Marlborough Street Waipukurau 4200



contact@ot.govt.nz  Phone +64 9 912 3820 (from outside New

(0508) 326 459 Zealand)

(0508) 0508 FAMILY All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Wairoa**

FSD0006973 Last updated 21/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

236 Marine Parade Wairoa 4108



contact@ot.govt.nz  +64 9 912 3820 (from outside New Zealand)

|  |  |
| --- | --- |
| (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/ | All services free of charge. No referral required. |

**Parents Centre New Zealand Inc - Central Hawkes Bay**

FSD0007330 Last updated 06/08/2020

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

10 River Terrace Waipukurau 4200



chb@parentscentre.org.nz  Please contact us for information

(06) 858 7899 Some charges may apply. http://www.parentscentre.org.nz No referral required.

**Parents Centre New Zealand Inc - Hawke's Bay**

FSD0007353 Last updated 14/09/2020

Parents Centre NZ offers a wide range of support networks for parenting with the prime service being childbirth education. Internal supports are a priority for locally run committees which in turn ensures good quality support and education is available for parents within the community.

Hawkes Bay Parents Centre Lounge 62 Flanders Avenue Onekawa Napier hawkesbay@parentscentre.org.nz  All services free of charge.



(027) 534 5527(leave msg) No referral required. http://www.parentscentre.org.nz

**Plunket - Hawkes Bay Admin**

FSD0004069 Last updated 08/12/2020

Plunket provide Well Child checks to children up to 5 years of age. We also have support services i.e. Family Centres, Playgroups, Toy Library, Car Seat Rental Services, Parenting Education Courses.

Hawkes Bay Plunket Community Hub 62 Flanders Avenue Onekawa Napier 4110



Hawkesbay.Admin@plunket.org.nz  Monday to Friday - 9 am to 4:30 pm

(06) 870 5009 Some charges may apply. http://www.plunket.org.nz No referral required.

**Plunket - Waipukurau**

FSD0005732 Last updated 18/08/2020

Plunket believes in supporting the development of healthy families.

1 Cook Street Waipukurau 4200



(06) 870 5009  8.30am - 4.00pm Monday to Thursday

|  |  |
| --- | --- |
| (0800) 933 922 http://www.plunket.org.nz | All services free of charge. No referral required. |

**Plunket CHB Breastfeeding Peer Support Programme**

FSD0020957 Last updated 16/02/2021

Plunket believes in supporting the development of healthy families.

Services provided by Plunket include Well Child visits, Plunketline 0800 933922, Car Seat Service, Parent Groups, Playgroups, Parenting education, Toy Libraries, Family Centres.

1 Cook Street Waipukurau 4200 hawkesbay.admin@plunket.org.nz  Please call for more information.



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| --- | --- |
| (06) 870 5009 (0800) 933 922 http://www.plunket.org.nz | All services free of charge. No referral required. |

**Plunket Practical Parenting Nest - Napier**

FSD0004060 Last updated 05/10/2020

Plunket believes in supporting the development of healthy families.

62 Flanders Avenue Onekawa Napier 4110



bernice.giddens@plunket.org.nz  Thurs to Fri 9am - 4:30pm

(06) 870 5009 Koha/donation may apply.

(0800) 933 922 No referral required. http://www.plunket.org.nz

**Porritt Care**

FSD0022447 Last updated 15/09/2020

Provider of Before School and After School Care, as well as a Holiday Programme.

36 Lyttelton Cres Tamatea Napier 4112



admin@porritt.school.nz  7:30am to 5:30pm weekdays

(06) 844 4620 Some charges may apply. http://www.porritt.school.nz No referral required.

## Classification : OSCAR

**PORSE In-Home Childcare & Educator Training**

FSD0015208 Last updated 22/09/2020

PORSE in-home childcare and education is a licensed early childhood education provider. We are New Zealand's largest and longest serving home-based education and care provider.

PORSE provides both in-home child care and education for care providers. We are focused on learning and development of young children in safe, secure and nurturing home environments. Families are able to select an educator who suit the families need, values and lifestyle. We also provide ongoing professional develop to educators and workshops to families on child development and learning.

PORSE Education & Training (NZ) Ltd is an accredited Private Training Establishment with a strong focus on early chlidhood education and care as it applies to nurturing respectful relationships between adults and children. We offer a National Certificate in Early Childhood Education and Care (Level 3)

303 Karamu Road North Hastings 4122



digital@porse.co.nz  8.30am - 5.00pm Monday to Friday (0800) 023 456 Some charges may apply. http://www.porse.co.nz No referral required.

**Pregnancy Counselling Services - Hawkes Bay**

FSD0006520 Last updated 12/06/2020

Free confidential 24 hour service for anyone involved in a worrying pregnancy or distressed after an abortion.

pregnancycounsellinginfo@gmail.com  Freephone number available 24 hours a day, 7

(Text only) 021 289 8727 days a week.

(0800) 773 462 All services free of charge. http://www.pregnancycounselling.org.nz No referral required.

**Pregnancy Help Inc - Central Hawkes Bay**

FSD0007392 Last updated 12/01/2021

Pregnancy Help supports the well being of pregnant and recently pregnant women, new mothers and their families/whanau.

CHB Community Rooms - Kitchener Street Waipukurau



centralhawkesbay@pregnancyhelp.org.nz  Open session: Wednesdays 12-2pm at the CHB

|  |  |
| --- | --- |
| (06) 856 6877 (027) 334 4039 http://www.pregnancyhelp.org.nz | community rooms; phone any time.  All services free of charge.  No referral required. |

**Puketapu School Afcare Programme**

FSD0021991 Last updated 21/04/2020

Puketapu After School care Programme runs daily Mon - Fri 3.00pm -5.30pm for children ages 513yrs.

708 Puketapu Road Puketapu Napier 4186



office@puketapuhb.school.nz  3.00pm - 5.30pm. Mon - Fri during term time

(06) 844 7837 Some charges may apply. http://www.puketapuhb.school.nz Referral may apply.

## Classification : OSCAR

**Roopu A Iwi Trust**

FSD0001127 Last updated 03/08/2020

Roopu a Iwi Trust is committed toward providing a quality social and cultural support service that advances the health and wellbeing of the whanau.

32 Bledisloe Road Maraenui Napier 4110



rooputrust@xtra.co.nz  Office Hours 8.30am - 5.00pm Monday to Friday.

(06) 843 1590 All services free of charge. http://www.rait.co.nz Referral may apply.

**School's Out Gloucester**

FSD0022234 Last updated 26/03/2021

School’s Out cares for children between the ages of 5-13 years who are attending Primary or Intermediate school. Our OSCAR approved daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

School's Out Gloucester operates in the Bay Baptist Church in Greenmeadows. Sessions run before school, after school and during every school holidays. The majority of the time, senior and junior programmes are run separately, especially during the school holidays so trips can cater to the needs of the different age groups.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow.

Bay Baptist Church 79 Gloucester St Greenmeadows Napier



gloucester@schoolsout.co.nz  Monday-Friday (excluding stat. days)

|  |  |
| --- | --- |
| (027) 677 4480 (027) 624 8882 https://schoolsout.co.nz/gloucester    **Classification : OSCAR**    **School's Out Nelson Park** | Before school 6:45am-8:30am  After school 3pm-6pm  Holiday programme 6:45am-6pm Some charges may apply. No referral required. |
| FSD0022229 | Last updated 26/03/2021 |

School’s Out cares for children between the ages of 5-13 years who are attending Primary or

Intermediate school. Sessions run before school, after school and during every school holidays.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow. Our daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

 Nelson Park School 48 Kennedy Road Napier

|  |  |
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| nelsonpark@schoolsout.co.nz  (021) 773 151 https://schoolsout.co.nz/nelsonpark/    **Classification : OSCAR**    **School's Out Onekawa** | Monday-Friday (excluding stat. holidays)  Before school 7am-8:30am  After school 2:45pm-6pm  Holiday Programme 7am-6pm Some charges may apply. No referral required. |
| FSD0022235 | Last updated 26/03/2021 |

School's Out Onekawa OSCAR programmes operate in the Onekawa School hall.

School’s Out caters for children between the ages of 5-13 years who are attending Primary or Intermediate school. Sessions run Before and After School, as well as a full day programme during the school holidays.

At School’s Out, we are committed to providing each child with a safe, positive, fun and happy environment in which to grow. Our daily, weekly and holiday programmes are tailored to meet the needs, interests and abilities of the children in our care.

Onekawa School Hall 235 Kennedy Road Napier



onekawa@schoolsout.co.nz  Monday- Friday (excluding stat. days)

|  |  |
| --- | --- |
| (027) 418 7197 (027) 180 00193 https://schoolsout.co.nz/onekawa    **Classification : OSCAR**    **Soul Counselling Hastings** | After school 3pm-6pm  Before school 6:45-8:45am  Holiday Programme 7am-6pm Some charges may apply. No referral required. |
| FSD0023926 | Last updated 30/03/2021 |

Professional counselling services in Hastings, New Zealand. Full Member of the New Zealand Association of Counsellors (MNZAC).

Areas of experience: family therapy, mental health (including depression, anxiety and posttraumatic stress), addiction, domestic violence, family and sexual harm, stress, grief, and trauma counselling. I work with individuals, couples, and whnau/families.

Feel free to contact me to discuss. You can call or txt me on 021305532, or email annareeves.counselling@gmail.com

434 Heretaunga Street West Hastings 4122 annareeves.counselling@gmail.com  Monday - Friday 8:30am - 8pm.



(021) 305 532 Some charges may apply. http://soulcounselling.co.nz No referral required.

**St Columba's Kids Friendly Care**

FSD0021662 Last updated 23/09/2020

Provider of Before and After School Care services, as well as Holiday Programmes.

St Columba's Church 176 Gloucester Street Taradale Napier 4112 kfc@stcolumba-taradale.org.nz  Mondays to Fridays



|  |  |
| --- | --- |
| (022) 643 1691 (06) 844 5004 https://www.stcolumbataradale.org.nz/kfc/after-school-care/    **Classification : OSCAR**    **St Joseph's School Hastings** | Before School Care: 7.30am - 8.30am  After School Care: 2.30pm - 5.30pm Holiday Programme: 7.30am - 5.30pm Some charges may apply. No referral required. |
| FSD0024504 | Last updated 18/02/2021 |

St Joseph's School is a full Primary School located in the heart of Central Hastings. We provide After School Care for our students.

St Joseph's School 404 Eastbourne Street East Hastings 4122



office@stjos.school.nz  Monday - Friday 8am - 5pm daily during School

(06) 878 7262 Term Time

http://stjos.school.nz Some charges may apply.

No referral required.

## Classification : OSCAR

**St Patrick's School Afcare**

FSD0022345 Last updated 22/01/2021

We provide before school and after school care for up to 30 students from St Patrick's School per day during the school terms.

We have trained staff and a varied and exciting programme to offer.

WINZ subsidies are available to those who qualify for them.

24 Riverbend Rd Napier 4143 admin@stpatsnapier.school.nz 



(06) 843 9238 (022) 192 3787 http://www.stpatsnapier.school.nz

## Classification : OSCAR

**Tamatea Afcare**

FSD0021413

Child After School care.

10 Durham Avenue Tamatea Napier 4112 principal@tamateaprimary.school.nz 



(06) 843 2147 http://www.tamateaprimary.school.nz

## Classification : OSCAR

**Te Ara Manapou**

FSD0023404

7.00am-8.20am & 3.00pm-5.30pm during term time.

Some charges may apply. No referral required.

Last updated 13/04/2021

2.30pm - 5.30pm

Some charges may apply. No referral required.

Last updated 25/01/2021

To improve the life outcomes for unborn babies and children under the age of three, by working with pregnant women and parents with issues around alcohol and drugs in a non judgemental way.

 307 Omahu Road Hastings 4156

Childcare Centre.

214 Lovedale Road St Leonards Hastings 4120



info@tekopere.co.nz  Mon-Fri 7.45am-5.15pm (06) 870 7203 Some charges may apply. http://www.tekopere.co.nz No referral required.

**Te Kupenga Hauora - Ahuriri**

FSD0001128 Last updated 07/08/2020

|  |  |  |
| --- | --- | --- |
| tearamanapou@hbdhb.govt.nz  (06) 873 2111  (0800) 234 556      **Te Kopere** | 8-4.30pm Monday to Friday All services free of charge.  No referral required. |  |
| FSD0022394 |  | Last updated 08/09/2020 |

Te Kupenga Hauora - Ahuriri aims to manage a fully integrated system for the purchase and delivery of health, social and disability services all people within people within Te Whanganui A Orotu boundaries and nominated areas of Ngati Kahungunu, with emphasis on Maori people.

5 Sale Street Napier



info@tkh.org.nz  9am - 4pm, Monday to Friday.

(06) 835 1840 All services free of charge. http://www.tkh.org.nz Referral may apply.

## Classification : YS

**Te Taiwhenua o Heretaunga**

FSD0004156 Last updated 29/06/2020

A free home-based, child-centred and family focused service that promotes positive parenting and ensures tamariki enjoy the best possible start in life.

 821 Orchard Road Camberley Hastings 4120

taiwhenua.heretaunga@ttoh.iwi.nz 

(06) 871 5350 (0800) TAIWHENUA http://www.ttoh.iwi.nz

## Classification : THP, YS

Monday to Friday, 8.30am-5pm Some charges may apply. Referral may apply.

**Te Wananga Whare Tapere O Takitimu Performing Arts Trust**

FSD0024304 Last updated 21/08/2020

We run OSCAR approved Before/After School care and Holiday programmes for school age children.

Takitimu Performing Arts School Trust assists all people of all backgrounds to achieve their potential in Maori Performing Arts and provides seamless education for people of all ages. It was the first to offer performing arts training through government employment programmes in 1984 and then went on to establish the first training modules in music, sound engineering, and arts administration. In 1995 Takitimu was the first institution to offer a degree in Maori Performing Arts. We are associated with Waiata Maori Music Awards and Kahurangi Maori Dance Company. We are currently accredited to Level 3 for Holiday and After School Care Programs which focus on Maori Performance, Music and Kakahu for childrens participation in 'Nga Toi Maori.

706 Albert Street Parkvale Hastings 4122



narelle@takitimu.ac.nz  09.00-17.00 (06) 873 0041 Some charges may apply.

(021) 025 68199 No referral required. http://www.takitimu.ac.nz/

## Classification : OSCAR

**Waiapu Anglican Social Services Trust Board**

FSD0004084 Last updated 08/04/2021

ACW’s social services were originally founded by parishes in Waiapu with the support of their local communities, the Government, and funding agencies. Today, as the social services arm of the Anglican Diocese of Waiapu, we continue to build on their legacy to support the vulnerable and isolated.

We deliver services and programmes throughout Bay of Plenty, Tairwhiti, and Hawke’s Bay. Our services and programmes include early childhood education centres, after school & holiday programmes, grief & loss programs for children, day programs for older people, community drop in centres and social work and counselling services.

2 Bower Street Napier



joanne.morris@acw.org.nz  8:30am-4:30pm, Monday - Friday.

|  |  |  |
| --- | --- | --- |
| (06) 834 0376 https://acw.org.nz/    **Classification : BFC, OSCAR**    **Waiapu Kids Abbotsford** | Some charges may apply. No referral required. |  |
| FSD0015632 |  | Last updated 08/04/2021 |

Early Childhood Centre in Waipawa - Central Hawke's Bay.

16 Kenilworth Street Waipawa 4210



stephanie.bond@acw.org.nz  Open Monday to Friday 8am-5pm daily for

|  |  |
| --- | --- |
| (06) 857 8965 https://abbotsford.waiapukids.nz      **Waiapu Kids St Matthews** | children aged 0 to 5 years.  Please phone for an appointment or call in.  Some charges may apply. No referral required. |
| FSD0015622 | Last updated 09/04/2021 |

Waiapu Kids St Matthews is a Community based childcare centre under the umbrella of Anglican Care Waiapu. The centre is situated in the central business district of urban Hastings; on the grounds of the St Matthew's Anglican Church.

Our families come from a diverse range of cultural backgrounds. We provide education and care for 35 children, five children under 2 years old and thirty over 2 years old. Our centre's licence is mixed age which enables all children to interact together. Children can attend full time, part time or casual care.

Teachers are qualified with full registration and a first aid certificate.

207 Lyndon Road West Hastings 4122



stmatthews@acw.org.nz  8.00am - 5.00pm, Monday - Friday

(06) 878 6924 Closed over Christmas and New Year period. https://stmatthews.waiapukids.nz/ Some charges may apply.

No referral required.

**Weston Sports Limited**

FSD0024364 Last updated 10/09/2020

School Holiday Programme for ages between 5-13 years of age

1450 Omahu Road Twyford 4175



westonsports\_holidayprogramme@outloo  8.30AM- 4.30PM

k.co.nz Some charges may apply.

(021) 125 2042 Referral may apply.

https://www.sporty.co.nz/westonsports

## Classification : OSCAR

**YMCA Hawke's Bay**

FSD0007263 Last updated 06/11/2020

YMCA Hawke's Bay is a multifaceted organisation which aims to empower the next generation.

We offer support, resources and training for Out of School Care and Recreation (OSCAR), OSCAR approved holiday programmes, adult learning and even volunteer opportunities.

720 Pakowhai Road Hastings oscar3@ymcahb.org.nz  Office hours: 8.30am - 5.00pm Monday - Friday.



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| (06) 878 3027  http://www.ymcahb.org.nz | Answerphone available.  Some charges may apply.  No referral required. |

## Classification : OSCAR

# Special Needs / Disability

**Age Concern Flaxmere Inc**

FSD0006678 Last updated 19/10/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

38 Bristol Crescent Flaxmere Hastings 4120



ageconcernflax@nowmail.co.nz  Some charges may apply.

(06) 879 7003 No referral required. http://www.ageconcern.org.nz

**Age Concern Havelock North Inc**

FSD0006686 Last updated 18/10/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

34 Te Aute Road Havelock North 4130



info@ageconcernhb.org.nz  9.00am 3.00pm Monday to Friday. Meetings and

(06) 877 6488 outings monthly. http://www.ageconcern.org.nz Some charges may apply.

No referral required.

**Age Concern Hawkes Bay Inc**

FSD0006659 Last updated 19/10/2020

Your local Age Concern is your first port of call when you and your family/whanau need:

information, advice, referral and support.

415 Heretaunga Street East Hastings manager@ageconhb.onmicrosoft.com 



(06) 870 9060 http://www.ageconcern.org.nz

9.00am - 3.30pm Monday to Friday. Elder Abuse response Service for Central Hawkes bay only.

Some charges may apply. No referral required.

## Classification : EARS

**Age Concern Napier Inc**

FSD0006681 Last updated 19/11/2020

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

98 Taradale Road Napier 4110



napier@ageconcernhb.org.nz  8:30am-3:00pm, Monday-Friday

|  |  |
| --- | --- |
| (06) 842 1346 http://www.ageconcern.org.nz      **Age Concern Wairoa Inc** | free phone 0800 65 2 105 Some charges may apply. No referral required. |
| FSD0006682 | Last updated 20/11/2020 |

Your local Age Concern is your first port of call when you and your family/whanau need: information, advice, referral and support.

66 Carroll Street Wairoa 4108



acwai@xtra.co.nz  Some charges may apply.

(06) 838 3307 No referral required. http://www.ageconcern.org.nz

## Classification : EARS

**Amputee Society of Hawke's Bay/East Coast Inc.**

FSD0006264 Last updated 01/04/2021

Advice and support for amputees and their families.

 Flat 1 13 Puketapu Road Taradale Napier 4112

|  |  |
| --- | --- |
| marigold200@outlook.com  (06) 8453636 (027) 4413106 http://www.amputee.co.nz | All times  Some charges may apply.  No referral required. |

**Association of Blind Citizens of New Zealand - Hastings Branch**

FSD0006634 Last updated 17/07/2020

Founded in 1945, the Association of Blind Citizens of New Zealand Inc (Blind Citizens NZ) is New Zealand's leading blindness consumer organisation and one of the country's largest organisations of disabled consumers. Our aim is to heighten awareness of the rights of blind and vision impaired people and to remove the barriers that impact upon our ability to live in an accessible, equitable and inclusive society. Blind Citizens NZ ensures that we, blind and vision-impaired citizens, speak for ourselves with Government, service providers, and the community in general. We do this through communication, advocacy, and peer support. We strive to maintain and improve the quality of life for all blind New Zealanders.

10 Elizabeth Place Clive 4102



marg.gma@gmail.com  Hastings Branch is run by blind people

(06) 876 2014 themselves. The national office is open Monday http://www.abcnz.org.nz to Friday, 8.30am - 5pm. 0800-222-694

Some charges may apply. No referral required.

**Autism New Zealand - Hawkes Bay Branch**

FSD0006159 Last updated 15/02/2021

Provides information and support to people with autism spectrum disorder, their families and caregivers; works to raise awareness in the community and provides information to interested professionals and the general public.

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| --- | --- |
| hawkesbay@autismnz.org.nz  (0800) 288 476 (021) 195 0379 http://www.autismnz.org.nz      **Beacon Aotearoa** | We currently have no office in Hawkes Bay. The outreach coordinator can meet you at your place of choice.  If Coordinator is not available, please call  AUTISM FREEPHONE on 0800 288 476 Koha/donation may apply. No referral required. |
| FSD0022907 | Last updated 19/03/2021 |

Beacon Aotearoa supports individuals [and their family/whnau] who have been diagnosed with Fetal Alcohol Spectrum Disorder (FASD), probable FASD, or with another similarly presenting neuro-disability in terms of behavioural, adaptive and executive functioning, sensory dysregulation, and/or learning issues and deficits.

We provide practical and hands-on support, and a range of services and programmes spanning the period from infancy through to adulthood, with particular emphasis on early interventions to help improve life outcomes.

Our services include presentations on FASD and neuro-disbilities, caregiving programmes, Individualized Strategy Plans to support the individual and their family/whnau, therapeutic programmes focusing in sensory dysregulation, and a range of specific programmes relating to areas of difficulty for FASD and neuro-disabled individuals like financial management skills, social skills, and life skills.

Most of our Programmes are evidence-based.

6 Avondale Road Taradale Napier



beaconaotearoa@gmail.com  9:00 am to 4:30 pm Weekdays

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| (027) 241 4027 http://www.beaconaotearoa.org.nz | Some charges may apply. Referral may apply. |

**Blind & Low Vision NZ - Napier**

FSD0006444 Last updated 09/04/2021

The Blind Foundation empowers blind and partially sighted members by giving them the training, tools, and tips they need to deal with blindness and achieve their goals.

65 Thackarey Street Napier 4110



GeneralEnquiries@blindfoundation.org.nz  9.00am - 3.00pm Monday - Friday

(06) 835 3777 Some charges may apply.

(0800) 243 333 Referral may apply. http://blindfoundation.org.nz/

**CCS Disability Action - Napier**

FSD0007633 Last updated 06/07/2020

CCS Disability Action is New Zealand's leading provider of support and services to people with physical disabilities. We are also a leading advocate for the rights of disabled people.

124 Station Street Napier 4140



thb@ccsdisabilityaction.org.nz  9.00am - 3.00pm, Monday to Friday

|  |  |
| --- | --- |
| (06) 834 0499  (0800) 227 2255 http://www.ccsdisabilityaction.org.nz | Some charges may apply. No referral required. |

**Child Health Team - Hawkes Bay District Health Board**

FSD0004091 Last updated 12/10/2020

We provide primary health care, disease prevention and health promotion services to children, youth and their families in schools, Early Childhood Education Centres (ECECs) and community settings. The team is made up of Public Health Nurses, Vision Hearing Technicians, Ear Nurse, Kaiawhina, Social Workers, Community Health Workers, Health Promoters and Administration staff. As well as delivering health services to schools, ECECs and communities, the team also provides the Healthy Housing Initiative across the region.

liz.read@hawkesbaydhb.govt.nz  Monday-Friday 8.30am-5pm

(06) 834 1815 All services free of charge.

(027) 233 0219 No referral required. http://www.hawkesbay.health.nz/

**Community Connections - Hawkes Bay Office**

FSD0004023 Last updated 08/12/2020

Community Connections has a contract with the Ministry of Health to provide supported living.

This support is designed to assist you to live the life you choose in your home.

Support is designed to assist you to connect with all of the resources of your Community so you can live your good life.

17 Lee Road Taradale Napier 4112



hawkesbay.sm@ccslt.org.nz  8.00am - 5.00pm Monday to Friday. Support

|  |  |
| --- | --- |
| (06) 844 5690 http://www.ccslt.org.nz      **Deaf Aotearoa - Hastings** | hours are based on individual needs.  All services free of charge. Referral may apply. |
| FSD0006935 | Last updated 03/02/2021 |

Deaf Aotearoa is a Deaf-led, not-for-profit organisation that focuses on promoting Awareness of,

Access to and Advancement of New Zealand Sign Language - to help strengthen the rights of Deaf people and give them the confidence to be an active part of society. As the only nationwide provider of services to Deaf people, it provides information on a range of services for Deaf and works with businesses and organisations to provide information and resources on life for Deaf New Zealanders and NZSL.

Level 5 215 Railway Road Hastings 4122



national@deaf.org.nz  Office open for enquiries and appointments: (0800) 332 322 Monday to Wednesday from 9:00am to 4:00pm

http://www.deaf.org.nz/ Office open for appointment only: Thursday and

Friday

All services free of charge. No referral required.

**Disability Resource Centre (HB) Trust**

FSD0004027 Last updated 25/10/2020

Provision of community and employment services

204 Nelson Street South Hastings 4122



information@drchb.org.nz  8.30 am - 4.30 pm Monday to Friday

(06) 873 8210 Some charges may apply. http://drchb.org.nz No referral required.

**Driving Miss Daisy**

FSD0017347 Last updated 22/01/2021

Driving Miss Daisy is a companion driving service available to anyone who is unable to drive themselves. We must be booked in advance, we’ll collect you, drive you to and from your destination and provide you with whatever assistance you require along the way. We can help if you:

* Need to go shopping, to the hairdresser, dentist or doctor
* Are a busy parent who needs help delivering children safely to/from after school activities- Have an elderly parent or family member who needs an outing, or companionship to medical appointments
* Have a loved pet that needs to go to the vet
* Need a ride to/from the airport/railway or bus station
* Are an organisation needing to deliver people to appointments

All of our Daisy Drivers hold Passenger Service Licences, are Police Checked and are First Aid Trained, for your peace of mind. Our cars are, clean and comfortable and our friendly faces will greet you and get you where you wish to go safely and quickly.

Suite 7 21 Napier Road Havelock North 4130



admin@drivingmissdaisy.co.nz  Hours on Application. Contact

(0800) 948 432 www.drivingmissdaisy.co.nz for your local Daisy

(06) 877 0363 Some charges may apply. http://www.drivingmissdaisy.co.nz No referral required.

**Earth Gardens Charitable Trust**

FSD0004031 Last updated 22/01/2021

Earth Gardens offers a vocational training service for people with a disability, giving clients the necessary related skills to be able to take an active and important part in the community and workplace.

57 Sandy Road Meeanee RD 3 Napier 4183 staff@earthgardens.org.nz  8am - 3pm Monday to Friday.



(06) 834 4010 All services free of charge. http://earthgardens.org.nz Referral may apply.

**Gains@Geneva**

FSD0022927 Last updated 11/09/2020

Gains@Geneva wants you and your family to live your best lives possible, whatever your illness, injury or disability. We will be there to help you cope when life gets tough and arm you with the tools you can use to 'help yourself' so you can enjoy what you love doing, keep well, and stay connected to your family and community. After all, life is better when you share it. Our clinical psychology and rehabilitation teams work closely with government departments such as ACC and Ministry of Health as well as GP's, Specialists, NZ Police, and many other community organisations to give you the support you need so you can continue to enjoy your best life.

Our team consists of Registered Nurse, Physiotherapists, Occupational Therapists, Clinical Psychologists, Psychiatrists, Dieticians, Speech Language Therapists, Social Workers and Rehab Coaches.

5 Ossian Street Ahuriri Napier 4110



info@genevahealth.com  8.30am - 5.00pm Mon - Friday

|  |  |
| --- | --- |
| (0800) 436 382 x 9370 http://www.genevahealth.com      **HealthCare NZ - Hawkes Bay** | Some charges may apply. No referral required. |
| FSD0006289 | Last updated 15/01/2021 |

Our specialist home support and nursing services will help you to stay as active and healthy as possible; able to enjoy the comfort and freedom that comes with living in your own home.

We offer a wide range of services designed to enable you to live your life the way you want to from the security of your own home. They include:

* personal care such as grooming, showering and dressing
* home help such as housework; assistance with meal preparation, shopping, mobility; and manyother areas in which you may need help
* nursing care such as post-operative care, wound care, medication management and many otherspecialised nursing services

Staying in your own home has never been easier!

1 Wright Street Ahuriri Napier 4110



napier.office@healthcarenz.co.nz  Normal business hours

|  |  |
| --- | --- |
| (06) 834 4214 (0800) 002 722 http://www.healthcarenz.co.nz      **Hearing Association - Napier** | Some charges may apply. No referral required. |
| FSD0007088 | Last updated 13/01/2021 |

Independent information, advice and support for people with hearing loss, to help you hear everyday sounds better. Our services and activities include: hearing tests and ear checks, support adjusting to hearing aids, funding support, sales and loan of extra-loud devices, community education and a social programme.

68 Dickens Street Napier South Napier 4110



naphear@xtra.co.nz  Monday to Friday 9.00 am to 2.00 pm.

(06) 835 7790 Some charges may apply. http://www.napierhearing.org.nz No referral required.

**Hearing Education Hawke's Bay**

FSD0007083 Last updated 22/03/2021

To preserve life with sound for our Community by educating our community that Noise Induced

Hearing Loss can affect anyone at any age but that it is 100% preventable. To support Educators, Community Groups and Community Workers dealing with people affected by Hearing loss through education on general ear care, communication strategies, hearing aid handling and care and information and advice about hearing health.

Suite 103 201 King Street North Hastings 4122



hearing.educator@hearing.org.nz  Mon - Fri 9am - 3pm

(021) 671193 All services free of charge. http://www.hearingeducationhb.org.nz No referral required.

**IDEA Services - Hawke's Bay**

FSD0007178 Last updated 06/04/2021

IDEA Services provides support for people with intellectual disabilities so they can live, learn, work and enjoy life as part of the community. We provide vocational and day services, accommodation services, supported employment and supported living.

104 Lyndon Road Hastings 4122



hawkes.bay@idea.org.nz  all hours

|  |  |
| --- | --- |
| (06) 872 7881 http://www.idea.org.nz | Some charges may apply. Referral may apply. |

**Irlen Diagnostic Clinic - Hastings**

FSD0015085 Last updated 20/07/2020

Irlen Syndrome (a form of dyslexia) is a visual perceptual problem which affects many people who have difficulty reading. Symptoms include slow reading, skipping words or lines, light sensitivity, eye strain and sometimes migraines. Clinics diagnose and treat clients using tinted filters.

116 Russell Street South Hastings 4122



meagle@visique.co.nz  Mon - Fri 9am - 5pm

(06) 876 3777 Some charges may apply. http://www.aaic.org.nz No referral required.

**Kahungunu Executive Ki Te Wairoa Charitable Trust**

FSD0005352 Last updated 13/04/2021

Primary Health, Heath Promotion, Mental Health, Social Services, Family Start and Housing.

65 Queen Street Wairoa 4108 kahu-exec@xtra.co.nz  8.00am - 4.30pm, Monday to Friday.



|  |  |
| --- | --- |
| (06) 838 6835 (0800) 621 700 http://kahu-exec.co.nz | All services free of charge. Referral may apply. |

**Ministry of Social Development - East Coast Regional Office**

FSD0015269 Last updated 13/11/2020

Work and Income is a service of the Ministry of Social Development (MSD) and delivers income support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Level One, Vautier House Cnr Dalton & Vautier Streets Napier 4110 calvin.robinson004@msd.govt.nz  Monday to Friday 8.30am to 5.00pm.



(0800) 559 009 All services free of charge. http://www.workandincome.govt.nz No referral required.

**Ministry of Social Development - Taradale Community Link**

FSD0007970 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

15 Lee Road Taradale



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Flaxmere Community Link**

FSD0007962 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Flaxmere Village Centre 8 Swansea Road Flaxmere Hastings 4120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Hastings Community Link**

FSD0007965 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

506 Eastbourne Street West Hastings 4122



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Napier Community Link**

FSD0007967 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground Floor, Vautier House Cnr Dalton & Vautier Streets Napier



(0800) 559 009  Our Napier office is currently closed due to (0800) 779 997 emergency flooding.

http://www.workandincome.govt.nz

Call us on 0800 779 997 for help with emergency costs. We’re open from 8:30am to 6pm.

All services free of charge. No referral required.

**Ministry of Social Development - Waipukurau Service Centre**

FSD0007997 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

1 Marlborough Street Waipukurau



(0800) 559 009 http://www.workandincome.govt.nz

Monday, Tuesday, Thursday, Friday 8:30am 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Wairoa Community Link**

FSD0007971 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

236 Marine Parade Wairoa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

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| http://www.workandincome.govt.nz | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge.  No referral required. |

**Mosaic Enliven Disability Service**

FSD0004032 Last updated 28/10/2020

Mosaic is a vocational service that provides courses for people with disabilities. Our point of difference is our structured programme, with an emphasis on creative opportunities, literacy, numeracy, computing & social interaction. Community Participation is an integrated part of our programme, in which Students are encouraged to participate independently in their wider community as they choose.

429A Gloucester Street Taradale Napier 4112



andrew.wordsworth@psec.org.nz  Monday - Friday 9:00am-3:30pm

(06) 844 4636 Some charges may apply. http://www.psec.org.nz Referral may apply.

**Napier Group Riding for the Disabled**

FSD0004054 Last updated 28/11/2020

To provide interaction with horses, to develop increased ability, independence and self-esteem for children and adults with physical, intellectual, emotional and social challenges

61 Sandy Road Meeanee Napier



napierrda@gmail.com  Monday, Wednesday, Thursday, Friday: 9.30am

(06) 834 0556 - 4pm https://www.rda.org.nz/volunteering/your- Some charges may apply. local-rda/napier No referral required.

**NASC Hawke's Bay**

FSD0004011 Last updated 15/01/2021

NASC Hawke's Bay is a Needs Assessment and Service Coordination Agency that assists people with a disability, and their family / whanau, to maintain independence in their home and community, or a residential setting.

Gate 9, Puawananga Building - McLeod Street Hastings 4120



nasc.hb@hawkesbaydhb.govt.nz  8:00am-4:30pm Monday-Friday.

(06) 870 7485 All services free of charge.

(0800) 339 449 Referral may apply.

https://www.nznasca.co.nz/regions/hawke s-bay/

**Network Personnel**

FSD0005748 Last updated 14/07/2020

Employment Services - assistance for people with health conditions (lasting longer than 6 months) or disabilities to gain and retain paid employment.

204 Nelson Street South Hastings Hastings 4122



information@drchb.org.nz  8.00am - 4pm Monday to Friday.

(06) 873 8210 All services free of charge. http://drchb.org.nz Referral may apply.

**New Zealand Down Syndrome Association - Hawkes Bay**

FSD0007771 Last updated 16/11/2020

Vision – That people with Down syndrome are valued and equal members of their community, fulfilling their goals.

Mission – To work alongside families, whanau and carers to support and empower people with Down syndrome to realise their potential and aspirations through all life stages and within all communities.

Essence – To accept, understand and connect.

To enable the NZDSA to achieve its vision, mission and essence we:

* Provide information and support to families/whanau of people with Down syndrome throughout alllife stages.
* Equip and empower people with Down syndrome and their families/whanau to build positivefutures by enhancing their lives.
* Raise awareness of Down syndrome in the wider community to promote rights. Inclusion and bestpractice.
* Review and lobby government and other institutions.
* Develop self-advocacy and leadership skills for people with Down syndrome.

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| neo@nzdsa.org.nz  (0800) 693 724 (ext 3) (0800) NZDSAI http://www.nzdsa.org.nz | Available as required.  To contact your local branch or support group ring 0800 693 724 and press 3.  All services free of charge.  No referral required. |

**Nga Tuke Mata O Kahungunu Vocational Services Charitable Trust**

FSD0021922 Last updated 03/08/2020

Providing a Vocational Service for people aged between 16-65 living with permanent disabilities and/or head injuries. Providing transport options for clients to and from daybase. Our service provides various opportunities from Carving, Restoration Projects, Basic Mechanics, Landskills among other programmes. Self confidence, well being and independence grow through various experiences. Community participation is highly valued and our clients are fortunate to have extended opportunities interacting with both local and international groups through a close connection with the Nga Tukemata O Kahungunu Waka.

 228 Ruahapia Road Hastings 4156

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| ntokwaka@xtra.co.nz  (06) 878 7696 (027) 448 5883 http://ntokwaka.wixsite.com/ntok1 | Monday-Friday 8:30-5pm All services free of charge.  No referral required. |

**Open Home Foundation (OHF) - Hawkes Bay**

FSD0007291 Last updated 27/10/2020

Our Mission is to provide quality child centred family focused Christian social services. The Open Home Foundation is a Christian Child and Family Support Service that works within the provisions of the Children, Young Persons and Their Families Act (1989). We have 14 centres throughout NZ and we provide quality services for children, young people and their family/whanau.

306 Nelson Street South Mayfair Hastings 4122



hawkesbay@ohf.org.nz  8.30am - 5pm Monday to Friday

(06) 878 6682 All services free of charge. http://www.ohf.org.nz/ No referral required.

**Parkinson's New Zealand**

FSD0007387 Last updated 25/03/2021

Parkinson’s New Zealand provides support, education and information for people with Parkinson’s and Parkinsonism conditions, including their family, carers and health professionals.

Our team of Parkinson’s Nurses and Educators can provide home visits for personalised sessions. Parkinson’s New Zealand also has support groups for members for sharing their coping strategies, experiences, and is a chance to establish social networks.

Programmes for people with Parkinson’s can include some of the following: exercise, physiotherapy, hydrotherapy, and art or music therapy sessions.

info@parkinsons.org.nz  Please make contact through our national office (0800) 473 4636 – Monday to Friday 8.30am – 5.00pm or via the http://www.parkinsons.org.nz referral form on our website www.parkinsons.org.nz.

Some charges may apply. No referral required.

**Pukeora Trust**

FSD0020730 Last updated 14/07/2020

To provide quality 24 hour residential accommodation for people with physical disabilities.

11 Marlborough street Waipukurau 4200



pukeora.trust@xtra.co.nz  24/7

(06) 858 6311 All services free of charge. (027) 606 9888 No referral required.

**SPELD NZ Inc - Hawkes Bay Local Liaison Group**

FSD0007487 Last updated 01/09/2020

SPELD NZ Inc offers one-on-one diagnostic assessment and specialised tuition for people with specific learning disabilities, including dyslexia. It also offers information, support, advice and training.

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| central@speld.org.nz (0800) 77 3536 http://www.speld.org.nz | Office administration open Monday to Friday,  9.00am-3.00pm.  Some charges may apply.  No referral required. |

**Strive Rehabilitation @ Hawkes Bay**

FSD0017237 Last updated 05/02/2021

Community based brain injury rehabilitation. Specifically TBI and strokes. Group activity, cognitive therapy, physical exercise programmes and socialization.

Strive Rehabilitation @ Hawke's Bay 501 Gloucester Street Taradale Napier 4142 guenevere.weatherley@strivehb.org.nz  8am - 4 pm Monday - Friday



(06) 830 1532 Some charges may apply. https://www.striverehabilitationhb.org.nz/ Referral may apply.

**Te Iwi o Rakaipaaka Inc.**

FSD0024479 Last updated 11/12/2020

We provide wananga style workshops that assist whanau to identify their immediate economic, social, cultural, spiritual and environmental needs/aspirations. We are currently, establishing our community hub to ensure we are providing the appropriate service mechanisms to meet our whanau diverse aspirations with a particular focus on rationalising our resources and time to ensure we are meeting the widest impacts on our whanau and taiao.

21 Ngatirangi Street Nuhaka Wairoa 4198



johnina@ngatirakaipaaka.iwi.nz  8.30am to 5pm Monday to Friday

(06) 837 8885 All services free of charge.

(027) 389 3266 No referral required. http://www.ngatirakaipaaka.iwi.nz/

**Te Taiwhenua O Heretaunga**

FSD0001130 Last updated 20/11/2020

Health Education and Social services for the general community.

821 Orchard Road Camberley Hastings 4120 taiwhenua.heretaunga@ttoh.iwi.nz  8.30 am - 5 pm, Monday to Friday.



(06) 871 5352 Some charges may apply.

(06) 871 5350 (head office) Referral may apply. http://www.ttoh.iwi.nz/

**The Brain Injury Association (Hawke's Bay) Inc**

FSD0007570 Last updated 24/08/2020

Brain Injury Association (Hawke's Bay) Incorporated provides information, social services and support to people with brain injury and their families/whanau.

405C King Street North Hastings 4122



support@braininjuryhb.co.nz  Monday to Friday 9.00am to 5.00pm.

(06) 878 6875 All services free of charge. http://braininjuryhb.org.nz/ No referral required.

**The Paul Hunter Centre Incorporated**

FSD0005243 Last updated 12/03/2021

We support people with disabilities to access and take part in the community, gain or/and retain employment, and acquire skills needed to obtain employment.

5 River Terrace Waipukurau 4200



paul.hunter@xtra.co.nz  8.30am – 4pm Monday to Thursday

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| (06) 858 8912 (021) 169 6889 http://www.paulhuntercentre.org.nz | 8.30am – 12pm Friday All services free of charge.  Referral may apply. |

**The Personal Advocacy and Safeguarding Adults Trust - Hawkes**

**Bay / Gisborne**

FSD0006613 Last updated 17/08/2020

The Personal Advocacy and Safeguarding Adults Trust provides a range of safeguarding services and supports for people with care and support needs. These services include Supported Decision Making support and training, short term advocacy and life long advocacy, discretionary trust administration and a coordinated inter-agency response for Adults at Risk.

The Trust offers parents and other interested persons an opportunity to invest in peace of mind for the future through membership and enrollment. The Trust also extends support to people not enrolled in the Trust.

hawkesbay@pasat.org.nz  Monday to Friday, 9:00am to 4:30pm (022) 088 7504 Some charges may apply.

(06) 390 5728 No referral required. http://www.PASAT.org.nz

**Viv's Companion Driver Service**

FSD0023042 Last updated 07/01/2021

Viv's Companion Driver Service provides transport for those who are unable to drive themselves, providing transport for the disabled, the elderly, those confined to a wheelchair, school children, those who are temporarily unable to drive themselves to work, hospital and medical appointment, school , supermarkets and in and around Central Hawkes Bay,travelling as far afield to Hastings,Napier ,Dannevirke, Palmeston North ,as required.

The business has three vehicles available, one of which has a certified wheelchair ramp which can accommodate motorised wheelchairs, manual wheelchairs and mobility scooters.

We are experienced drivers, fully licensed and vetted, and we have a very caring attitude towards all our clients and a willingness to help.Friendly ,safe and comfortable. Confidentiality and discretion with our clients are always in practice.

We provide transport for ACC clients, DHB clients, Total Mobility card holders,as well as for the general public.

17 Mill St Ongaonga 4244



vivonga8@yahoo.co.nz  Viv's Companion Driver Service is operating 7

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| (06) 856 6824  (027) 211 3663      **Workbridge Inc - Napier** | days a week between the hours of 6.00 am and  10.00 pm.  Weekend driving by arrangement.  Bookings are essential.  Some charges may apply. No referral required. |
| FSD0007862 | Last updated 10/07/2020 |

Our mission is to enable people with disabilities to participate and experience equal opportunities in the labour market.

Level 1, Bower House 18-26 Bower Street Napier 4140



hawkesbay@workbridge.co.nz  Monday to Friday 8.30am - 5pm

(06) 974 5610 All services free of charge.

(06) 974 5612 No referral required. http://www.workbridge.co.nz

# Youth Services

**Achievement NZ - Hawkes Bay**

FSD0021453 Last updated 01/12/2020

At Achievement NZ our aim is to help our learners achieve qualifications which result in sustainable employment and lead to higher education opportunities.

We offer Level 1 to Level 3 programmes that help learners gain momentum in their pursuit for educational success. Our Hawke's Bay programmes focus on sport and fitness, future study and career preparation as well as leading to NCEA Level 1-3.

Our strengths-based engagement practices maximize learner achievement. Our qualifications are NZQA approved and valued by employers and higher education providers.

We welcome enrolments for all our programmes at anytime. Anyone is welcome to call into our Learning Centre, make an enquiry through our website or calling us on 0800 905 509.

31 Edmundson Street Onekawa Napier 4110



nsc@achievementnz.co.nz  8.00am to 4.30pm Monday to Friday

(06) 843 0730 Some charges may apply. http://www.achievementnz.co.nz No referral required.

**Awhina Whanau Services**

FSD0015467 Last updated 25/09/2020

Awhina Whnau Services kaupapa centers around Mori models of practice and offers free confidential counselling to whanau/families, individuals, tamariki/children, rangatahi/youth, and relationships. Counselling sessions are designed specifically to meet the needs of individuals and families to deal with the effects of personal trauma, family violence, sexual abuse, problem solving, life skills, advocacy, and building healthy relationships.

116 Queen Street East Hastings 4120



office@aws.org.nz  Mon-Friday 9am-5pm (06) 878 4827 All services free of charge. http://www.awhinawhanau.co.nz No referral required.

## Classification : FVSS, SHSS

**Barnardos - Napier**

FSD0006798 Last updated 29/03/2021

Barnardos provide a range of care, education and support services developed specifically for New Zealand children and their families. The services we provide reflect our commitment to ensuring that all children are able to receive the very best start to life.

407 Hastings Street Napier



debbie.bailey@barnardos.org.nz  Debbie Bailey (supervised contact coordinator) -

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| (06) 834 4642 (027) 270 8344 http://www.barnardos.org.nz      **Basketball Hawkes Bay Inc** | Monday - Friday 9.30-4.00  Amanda McLean (Barnardos Early Learning home base care) Mon-Fri 9am-4pm Some charges may apply. No referral required. |
| FSD0017902 | Last updated 03/08/2020 |

We run basketball competitions, rep programmes, in-school coaching and holiday camps (nonresidential) for the Hawkes Bay community. Our Basketball Holiday Camp runs for one week each school holiday. We are OSCAR approved.

See the website or contact the office for more details about our services.

96A Nuffield Avenue Marewa Napier 4110



accounts@hawkesbay.basketball  Monday to Friday 9 am to 4:30 pm

(06) 833 6215 Some charges may apply. http://www.basketballhawkesbay.co.nz No referral required.

## Classification : OSCAR

**Beacon Aotearoa**

FSD0022907 Last updated 19/03/2021

Beacon Aotearoa supports individuals [and their family/whnau] who have been diagnosed with Fetal Alcohol Spectrum Disorder (FASD), probable FASD, or with another similarly presenting neuro-disability in terms of behavioural, adaptive and executive functioning, sensory dysregulation, and/or learning issues and deficits.

We provide practical and hands-on support, and a range of services and programmes spanning

the period from infancy through to adulthood, with particular emphasis on early interventions to help improve life outcomes.

Our services include presentations on FASD and neuro-disbilities, caregiving programmes, Individualized Strategy Plans to support the individual and their family/whnau, therapeutic programmes focusing in sensory dysregulation, and a range of specific programmes relating to areas of difficulty for FASD and neuro-disabled individuals like financial management skills, social skills, and life skills.

Most of our Programmes are evidence-based.

6 Avondale Road Taradale Napier



beaconaotearoa@gmail.com  9:00 am to 4:30 pm Weekdays

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| (027) 241 4027 http://www.beaconaotearoa.org.nz | Some charges may apply. Referral may apply. |

**Big Brothers Big Sisters of Hawke's Bay**

FSD0015927 Last updated 25/10/2020

Matching young people who may have had adverse and challenging lives with an adult volunteer mentor in a one to one friendship based relationship. Volunteers standing by their little brother or sister, supporting them to face their everyday challenges. Building confidence, low self esteem, acquire new skills and develop improved skills for dealing with issues they face.

135 Dalton Street Napier 4130



patricia.small@bigbrothersbigsisters.org.n  Office Hours, Monday - Friday z All services free of charge.

(022) 581 2965 Referral may apply.

http://bigbrothersbigsisters.org.nz/hawkes bay.html

**Birthright Hawkes Bay Child & Family Care**

FSD0001135 Last updated 23/03/2021

Birthright Hawke's Bay Child & Family Care provide Child and Family Support Social Services and Early Childhood Education. Birthright Hawke's Bay Child & Family Care provides strength based support, protection and empowerment for children, young people and their families in Hawke's Bay through coordinated services.

Our qualified staff offer a FREE and CONFIDENTIAL service by helping people find practical solutions to day-to-day challenges.

6B Taradale Road Marewa Napier 4110 admin@birthrighthb.org.nz  8.30am - 4.30pm, Monday to Friday.



(06) 835 2162 Some charges may apply. http://www.birthrighthb.org.nz Referral may apply.

## Classification : BFC

**BudgetFirst**

FSD0001132 Last updated 23/07/2020

Budgeting and money can be forbidden topics for many people. But not having a budget can cause stress and sleepless nights. Financial literacy isn’t something we’re consciously taught – so people don’t know what to do when they’re faced with financial problems. We talk to our clients about their goals, and why they’re here to see us. Together we then draw up a budget and negotiate with creditors for sustainable repayment plans.

111 Warren Street North Hastings



info@budgetfirst.co.nz  9 am - 4.30 pm, Monday to Friday.

(06) 878 0530 All services free of charge. http://www.budgetfirst.co.nz No referral required.

## Classification : BFC

**CCS Disability Action - Napier**

FSD0007633 Last updated 06/07/2020

CCS Disability Action is New Zealand's leading provider of support and services to people with physical disabilities. We are also a leading advocate for the rights of disabled people.

124 Station Street Napier 4140 thb@ccsdisabilityaction.org.nz 



(06) 834 0499 (0800) 227 2255 http://www.ccsdisabilityaction.org.nz

9.00am - 3.00pm, Monday to Friday Some charges may apply. No referral required.

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| **Citizens Advice Bureau - Hastings**  FSD0006891 Last updated 13/04/2021  Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.  112 Queen Street East Hastings 4122  hastings@cab.org.nz  Bureau Hours 9.00am - 4.00pm Mon - Fri  (06) 878 0525 Free Legal Advice Clinic: 9.30 - 10.30 am on (0800) 367 222 Saturday, not public holidays http://www.cab.org.nz All services free of charge.  No referral required.        **Citizens Advice Bureau - Napier**  FSD0006897 Last updated 07/08/2020  Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information from their comprehensive database or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.  CAB Napier also provides settlement information for new migrants and provides four workshops each year on topics of interest.    Help is available for anyone wishing to have support in submitting online visa applications. |

126 Hastings Street Napier 4110 napier@cab.org.nz (06) 835 9664 http://www.cab.org.nz

Mon - Fri 9-4pm, Sat 9.30-11

Justice of the Peace Mon-Wed 10-12, Thur-Fri 1-



3

FREE Lawyer Clinic Sat 9.30-10.30 Closed on all public holiday & weekends All services free of charge. No referral required.

**Citizens Advice Bureau - Wairoa**

FSD0006886 Last updated 19/03/2021

Citizens Advice Bureau provides free, confidential information and advice to anyone about any query or problem. CAB is staffed by trained volunteers who can access information by computer or from the extensive range of resources held by each bureau. The service can be accessed by phone, email or in person.

208 Marine Parade Wairoa 4108



wairoa@cab.org.nz  Monday, Tuesday, Wednesday, Thursday and

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| (06) 838 7268 (0800) 367 222 http://www.cab.org.nz | Friday  9.30-12.30pm Closed Public Holidays.  All services free of charge.  No referral required. |

**CONNECT Youth and Community Development**

FSD0020547 Last updated 01/03/2021

We are Central Hawke's Bay based, with a strong focus on Youth and Community Development. We believe that all people should have access to opportunities and resources in their own community.

We provide support for people to be well connected in our community. We offer CV's Writing,

Driver Licensing, Employment Opportunities, Interview Skills, Life Coaching, links to Training Opportunities, police/court/probation Advocacy and Support and Youth Enterprise Activities.

EIT Waipukurau 53 Russell Street Waipukurau 4200



info@cye.co.nz  Monday - Friday 9am - 5pm (027) 479 4000 Some charges may apply. http://connecting.org.nz No referral required.

**Directions Youth Health Centre**

FSD0020749 Last updated 08/03/2021

We provide FREE and confidential youth and well-being services for 10 - 24 year olds. Service provision includes access to GP, nurse clinics, counsellors, social worker and youth workers.

Where appropriate we can also support with transport.

Our services are focused on meeting the needs of our young people in an environment that allows wrap-around support and care.

We also work with schools and youth-based organisations providing education and strengthsbased programmes.

It is our vision for Hawke's Bay young people to be the healthiest young people in New Zealand!

309 St Aubyn St W Hastings 4122



admin@directions.org.nz  Open Monday to Friday 9am - 5pm

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| (06) 871 5307 (0800) 967 742 http://www.directions.org.nz      **DOVE Hawke's Bay Inc.** | All services free of charge. No referral required. |
| FSD0004029 | Last updated 12/10/2020 |

DOVE Hawkes Bay works to stop, heal and prevent family violence. Working with individuals (men, women and youth) and families; victims and perpetrators; they provide programmes, support and social work to assist people heal from the impact of family violence and develop strategies to have safer, more nourishing and enjoyable relationships. DOVE Hawkes Bay, along with other agencies works to develop communities that say “no” to family violence and “yes” to creating positive and supportive environments.

DOVE Hawkes Bay has contracts with Ministries of Justice, Social Development (Community

Investment), and Department of Corrections to cover the programmes and services it provides. These services are delivered in the Napier, Hastings and surrounding areas, extending down to Central Hawkes Bay.

DOVE Hawkes Bay is working in partnership with Kainga Pasifika Services to develop a Pasifika response to the issue of family violence; a service by Pasifika for Pasifika.

 37 Niven Street Onekawa Napier 4110

admin@dovehb.org.nz (06) 843 5307 http://www.nnsvs.org.nz

## Classification : FVSS, PACIFIC

8am-4.30pm Monday to Friday All services free of charge. Referral may apply.

**Earth Gardens Charitable Trust**

FSD0004031 Last updated 22/01/2021

Earth Gardens offers a vocational training service for people with a disability, giving clients the necessary related skills to be able to take an active and important part in the community and workplace.

57 Sandy Road Meeanee RD 3 Napier 4183 staff@earthgardens.org.nz  8am - 3pm Monday to Friday.



(06) 834 4010 All services free of charge. http://earthgardens.org.nz Referral may apply.

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| **Enabled Wairoa** |  |
| FSD0005364 | Last updated 15/04/2021 |

Advocacy and parenting support to whanau;

Family Violence Intervention programmes;

Mentoring activities and programmes for youth between the ages of 5-17 years;

Transitional Housing;

Emergency Housing;

Stopping Violence programmes;

Meth Respite and Support for Whanau.

75 Apatu Street Wairoa 4108



yuanita@enabled.org.nz  9.00am - 5.00pm Monday to Friday

(06) 838 7390 All services free of charge.

(021) 023 62256 Referral may apply. http://enabled.org.nz

## Classification : THP

**EPIC Ministries**

FSD0023621 Last updated 01/03/2021

EPIC is a CHB charitable youth trust, providing a range of programs and initiatives developed to help young people maximize their potential. Working alongside and partnering with youth, families, schools and other local providers, we aim for best collaborative outcomes for our young participants.

Across three areas: Mentoring Adventures, Youth Programs, and Community Development (Inspire), we are able to impact and support a broad sector of the youth in this district. We value experiences of Outdoor activities and adventures, designed to challenge and build confidence in young people, and we use a professional Strengths Based, early intervention approach of youth work across the organisation.

EPIC provides youth with a safe place to belong, opportunities to push themselves out of their comfort zones, and with new skills to grow their confidence. We see incredible community support of our work, and appreciation of much reduced youth crime statistics in CHB.

1 Church Lane Waipukurau 4200



epic.ministries@xtra.co.nz  Programs at various times throughout the week

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| --- | --- |
| (06) 858 7467 https://www.epicministries.co.nz/ | Tues - Sun  Some charges may apply.  No referral required. |

**Family VIP Services Hawke's Bay**

FSD0007663 Last updated 08/09/2020

Formerly known as Napier Women's Refuge and Hastings Women's Refuge, Family VIP Services works to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

136 Taradale Road Pirimai Napier 4112



manager@napierwomensrefuge.co.nz  24 hour crisis line 0800 733 843

(06) 843 6515 Some charges may apply. http://www.womensrefuge.org.nz No referral required.

## Classification : FVSS

**Family Works Hawkes Bay**

FSD0006032 Last updated 28/07/2020

We have a team of social workers and counsellors who work alongside families / whanau with children and young people to build strengths that will ensure children are safe and free from harm and offending.

87 Te Mata Road Havelock North 4130



adminFWhastings@psec.org.nz  Monday to Friday 8.30am - 5pm

(06) 876 2156 Koha/donation may apply. http://www.familyworks.org.nz Referral may apply.

## Classification : FVSS

**Growing through Grief Hastings/Napier**

FSD0004036 Last updated 10/09/2020

Growing Through Grief is an Anglican Social Service, providing "Seasons for Growth®", an educational programme of peer support groups for children and young people experiencing change, loss and grief. This may be due to death of a loved one, separation of their parents, imprisonment, or other changes in their life. Also programmes for those affected by someone they love being seriously ill.

Growing Through Grief operates throughout the Anglican Diocese of Waiapu Diocese - Hawkes Bay, Eastland and Bay of Plenty.

|  |  |
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| (021) 814 837 https://acw.org.nz/grief-services/ | Daytime or evening. Calls may be taken by answer phone.  Koha/donation may apply.  No referral required. |

**Hastings Women's Refuge - Family VIP**

FSD0007686 Last updated 02/03/2021

Providing a supportive non-judgemental environment for women, children and whanau who are, or who have been affected by Domestic Violence. For support, please phone our Support Line:

068706024 or toll free on 0800 REFUGE (0800 733 843). In an emergency, please phone 111. julie.h@familyvip.org.nz  24 hour Support Line. Office Hours Mon to Fri

(06) 870 6024 (24hr Support) 9am to 5pm.

(06) 878 9519 Some charges may apply. http://www.hastingswomensrefuge.org.nz No referral required.

**Hawkes Bay Community Law Centre**

FSD0004037 Last updated 17/07/2020

We provide free legal information, legal advice, assistance and representation for people living in Hawke's Bay who are on low incomes, who do not qualify for legal aid and who cannot afford a lawyer.

We have a dedicated team of volunteer lawyers and a wonderful group of staff who provide advocacy and help in most areas of law including debt, neighbour disputes, employment, tenancy, consumer contracts, ACC, dog control, Fines, Benefit Reviews, welfare law, Coroner's Inquiries and medical law.

Level 3 215 Railway Road Hastings



hblaw@hblaw.org.nz  Hastings- Monday to Friday 9.00am - 4.00pm,

|  |  |  |
| --- | --- | --- |
| (06) 878 4868 (Hastings Appointmen (06) 843 7280 (Napier Appointment) http://www.communitylaw.org.nz |  | ph 06 878 4868  Napier- Friday 9am- 3.30pm, ph 06 843 7280  Waipukurau each 2nd Tuesday 9- 3.30pm, ph 06  858 9891  We cover from Tutira to Takapau All services free of charge. No referral required. |
| **Heartland Services - Waipukurau** | |
| FSD0007152 | | Last updated 23/03/2021 |

Heartland Service Centre is a one-stop-shop from which the local population may access a range of Government, and other related services.

125 Ruataniwha Street Waipukurau 4200



reception@centralconnect.co.nz  Week days 9:00am – 4:30pm Monday - Friday

(06) 858 9891 All services free of charge. http://www.heartlandservices.govt.nz No referral required.

**Innov8 Group Limited**

FSD0024022 Last updated 26/08/2020

Innov8 Group Limited

We are committed to fundamentally transforming the way services are delivered to high needs communities by adopting more effective organisational approaches to management, leadership, with the development and implementation of those services. We believe real growth and development can only be achieved with consumer outcomes as the fixed perspective. Our fluid management approach allows for a project or programme to be developed with the flexibility to evolve in real time.

To challenge and affect a change in the way services are provided for Mori from policy to frontline … Appropriate, Affordable, and Accessible.

An integrated world view of te ao Mori and te ao Pakeha that contributes to Mori wellbeing in a meaningful and sustainable way.

Currently our programmes are offered in the wider Hawke’s Bay. Current projects:

* Kotahitanga o te Whanau
* Te Manu Tu Tuia
* Te Tautoko o Nga Rangatahi
* Hohou Rongo

254 Kennedy Road Onekawa Napier 4110



tania@innov8group.co.nz  Mon - Fri, 9am - 5pm

(021) 625 261 Some charges may apply. https://www.innov8grouplimited.com/ Referral may apply.

**Irlen Diagnostic Clinic - Hastings**

FSD0015085 Last updated 20/07/2020

Irlen Syndrome (a form of dyslexia) is a visual perceptual problem which affects many people who have difficulty reading. Symptoms include slow reading, skipping words or lines, light sensitivity, eye strain and sometimes migraines. Clinics diagnose and treat clients using tinted filters.

116 Russell Street South Hastings 4122



meagle@visique.co.nz  Mon - Fri 9am - 5pm

(06) 876 3777 Some charges may apply. http://www.aaic.org.nz No referral required.

**Ministry of Social Development - East Coast Regional Office**

FSD0015269 Last updated 13/11/2020

Work and Income is a service of the Ministry of Social Development (MSD) and delivers income support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Level One, Vautier House Cnr Dalton & Vautier Streets Napier 4110 calvin.robinson004@msd.govt.nz  Monday to Friday 8.30am to 5.00pm.



(0800) 559 009 All services free of charge. http://www.workandincome.govt.nz No referral required.

**Ministry of Social Development - Taradale Community Link**

FSD0007970 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

15 Lee Road Taradale



(0800) 559 009 http://www.workandincome.govt.nz

Monday, Tuesday, Thursday, Friday 8:30am 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Flaxmere Community Link**

FSD0007962 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Flaxmere Village Centre 8 Swansea Road Flaxmere Hastings 4120



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Hastings Community Link**

FSD0007965 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

506 Eastbourne Street West Hastings 4122



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Napier Community Link**

FSD0007967 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

Ground Floor, Vautier House Cnr Dalton & Vautier Streets Napier



(0800) 559 009  Our Napier office is currently closed due to (0800) 779 997 emergency flooding.

http://www.workandincome.govt.nz

Call us on 0800 779 997 for help with emergency costs. We’re open from 8:30am to 6pm.

All services free of charge. No referral required.

**Ministry of Social Development - Waipukurau Service Centre**

FSD0007997 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

1 Marlborough Street Waipukurau



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am http://www.workandincome.govt.nz 5:00pm. Wednesday 9:30am - 5:00pm.

All services free of charge. No referral required.

**Ministry of Social Development - Wairoa Community Link**

FSD0007971 Last updated 13/11/2020

COVID-19: All of our service centres are open at Level 1, however, please telephone ahead or go online to access services in the first instance – you may not need to leave home to get our help (see links above).

Work and Income is a service of the Ministry of Social Development (MSD) and delivers support and employment services to more than 1 million New Zealanders. Work and Income provides assistance in a number of ways; see our services to find out how we can help you and your family.

236 Marine Parade Wairoa



(0800) 559 009  Monday, Tuesday, Thursday, Friday 8:30am -

|  |  |
| --- | --- |
| http://www.workandincome.govt.nz      **Napier Family Centre Inc** | 5:00pm. Wednesday 9:30am - 5:00pm.  All services free of charge. No referral required. |
| FSD0001125 | Last updated 11/09/2020 |

We are a non-profit organisation providing a range of social services for families and individuals including counselling, family therapy, budgeting advice, family social support services, parenting courses, early childhood education, home based childcare and learning.

112 Morris Spence Avenue Onekawa Napier 4140



info@napierfamilycentre.org.nz  Monday to Friday 8.30am-4.30pm

(06) 843 7280 Some charges may apply. http://www.napierfamilycentre.org.nz No referral required.

## Classification : BFC

**Open Home Foundation (OHF) - Hawkes Bay**

FSD0007291 Last updated 27/10/2020

Our Mission is to provide quality child centred family focused Christian social services. The Open Home Foundation is a Christian Child and Family Support Service that works within the provisions of the Children, Young Persons and Their Families Act (1989). We have 14 centres throughout NZ and we provide quality services for children, young people and their family/whanau.

306 Nelson Street South Mayfair Hastings 4122



hawkesbay@ohf.org.nz  8.30am - 5pm Monday to Friday

(06) 878 6682 All services free of charge. http://www.ohf.org.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Hastings**

FSD0006970 Last updated 09/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

Level 1 506 Eastbourn Street Hastings 4122



contact@ot.govt.nz  +64 9 912 3820 (from outside New Zealand) (0508) 326 459 All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Napier**

FSD0006969 Last updated 13/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

1st Floor, Dalton House - Cnr Vautier & Dalton Streets Napier 4110 contact@ot.govt.nz  If you're overseas:



(0508) 326 459 Call +64 9 912 3820

(0508) FAMILY All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Waipukurau**

FSD0006971 Last updated 20/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

1 Marlborough Street Waipukurau 4200



contact@ot.govt.nz  Phone +64 9 912 3820 (from outside New

(0508) 326 459 Zealand)

(0508) 0508 FAMILY All services free of charge. https://www.orangatamariki.govt.nz/ No referral required.

**Oranga Tamariki-Ministry for Children, Wairoa**

FSD0006973 Last updated 21/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

236 Marine Parade Wairoa 4108



contact@ot.govt.nz  +64 9 912 3820 (from outside New Zealand)

|  |  |
| --- | --- |
| (0508) 326 459 (0508) FAMILY https://www.orangatamariki.govt.nz/      **Pleroma Social Services** | All services free of charge. No referral required. |
| FSD0001141 | Last updated 05/10/2020 |

Pleroma Social Services provides support for individuals and families who need assistance to get through difficult times or to deal with difficult issues. We offer social work support, counselling, and programmes for youth and adults.

38 Higginson Street Otane 4202 info@napierfamilycentre.org.nz  8.30am - 5.00pm. Monday to Friday.



(06) 843 7280 Some charges may apply. http://www.napierfamilycentre.org.nz Referral may apply.

**Plunket - Hawkes Bay Admin**

FSD0004069 Last updated 08/12/2020

Plunket provide Well Child checks to children up to 5 years of age. We also have support services i.e. Family Centres, Playgroups, Toy Library, Car Seat Rental Services, Parenting Education Courses.

Hawkes Bay Plunket Community Hub 62 Flanders Avenue Onekawa Napier 4110



Hawkesbay.Admin@plunket.org.nz  Monday to Friday - 9 am to 4:30 pm

(06) 870 5009 Some charges may apply. http://www.plunket.org.nz No referral required.

**Plunket - Waipukurau**

FSD0005732 Last updated 18/08/2020

Plunket believes in supporting the development of healthy families.

1 Cook Street Waipukurau 4200



(06) 870 5009  8.30am - 4.00pm Monday to Thursday

|  |  |
| --- | --- |
| (0800) 933 922 http://www.plunket.org.nz | All services free of charge. No referral required. |

**Plunket Practical Parenting Nest - Napier**

FSD0004060 Last updated 05/10/2020

Plunket believes in supporting the development of healthy families.

62 Flanders Avenue Onekawa Napier 4110



bernice.giddens@plunket.org.nz  Thurs to Fri 9am - 4:30pm

(06) 870 5009 Koha/donation may apply.

(0800) 933 922 No referral required. http://www.plunket.org.nz

**Porangahau Independent Branch Maori WW League**

FSD0005253 Last updated 21/04/2021

Supporting all people in the Central Hawkes Bay. Help those who asks for help, visit the sick, welfare work including family one on one support.

(06) 8555 060  Monthly meetings - first Monday at 10am at the Marae

All services free of charge. No referral required.

**Pregnancy Help Inc - Central Hawkes Bay**

FSD0007392 Last updated 12/01/2021

Pregnancy Help supports the well being of pregnant and recently pregnant women, new mothers and their families/whanau.

CHB Community Rooms - Kitchener Street Waipukurau



centralhawkesbay@pregnancyhelp.org.nz  Open session: Wednesdays 12-2pm at the CHB

|  |  |
| --- | --- |
| (06) 856 6877 (027) 334 4039 http://www.pregnancyhelp.org.nz      **Roopu A Iwi Trust** | community rooms; phone any time.  All services free of charge. No referral required. |
| FSD0001127 | Last updated 03/08/2020 |

Roopu a Iwi Trust is committed toward providing a quality social and cultural support service that advances the health and wellbeing of the whanau.

32 Bledisloe Road Maraenui Napier 4110



rooputrust@xtra.co.nz  Office Hours 8.30am - 5.00pm Monday to Friday.

(06) 843 1590 All services free of charge. http://www.rait.co.nz Referral may apply.

**Soul Counselling Hastings**

FSD0023926 Last updated 30/03/2021

Professional counselling services in Hastings, New Zealand. Full Member of the New Zealand Association of Counsellors (MNZAC).

Areas of experience: family therapy, mental health (including depression, anxiety and posttraumatic stress), addiction, domestic violence, family and sexual harm, stress, grief, and trauma counselling. I work with individuals, couples, and whnau/families.

Feel free to contact me to discuss. You can call or txt me on 021305532, or email annareeves.counselling@gmail.com

434 Heretaunga Street West Hastings 4122 annareeves.counselling@gmail.com  Monday - Friday 8:30am - 8pm.



(021) 305 532 Some charges may apply. http://soulcounselling.co.nz No referral required.

**SPELD NZ Inc - Hawkes Bay Local Liaison Group**

FSD0007487 Last updated 01/09/2020

SPELD NZ Inc offers one-on-one diagnostic assessment and specialised tuition for people with specific learning disabilities, including dyslexia. It also offers information, support, advice and training.

|  |  |
| --- | --- |
| central@speld.org.nz (0800) 77 3536 http://www.speld.org.nz | Office administration open Monday to Friday,  9.00am-3.00pm.  Some charges may apply.  No referral required. |

**Te Ikaroa Rangatahi Social Services Inc**

FSD0004092 Last updated 22/04/2021

Te Ikaroa Rangatahi Social Services is a support service for children, youth and families and we are accredited under the Social Sector Accreditation Standards, which provides Kaupapa Maori Based Practice.

Shop 1 2 Poole Street Flaxmere Hastings 4120



mruru@teikaroarangatahi.org.nz  Our hours are 8:30am - 4:30pm however, we

(06) 879 9495 have a 24hr crisis line which is only available by

referral from our service.

Some charges may apply. Referral may apply.

**Te Kupenga Hauora - Ahuriri**

FSD0001128 Last updated 07/08/2020

Te Kupenga Hauora - Ahuriri aims to manage a fully integrated system for the purchase and delivery of health, social and disability services all people within people within Te Whanganui A Orotu boundaries and nominated areas of Ngati Kahungunu, with emphasis on Maori people.

5 Sale Street Napier



info@tkh.org.nz  9am - 4pm, Monday to Friday.

(06) 835 1840 All services free of charge. http://www.tkh.org.nz Referral may apply.

## Classification : YS

**Te Ora Hou Hawkes Bay Inc**

FSD0004079 Last updated 08/09/2020

Caring for young people, helping them to reach their full God-given potential with the support of their whnau, through building long term relationships by the up keep of the Te Ora Hou Mauri and all the distinctions of Te Ora Hou-Kia Mana aki te Mauri O Te Ora Hou.

national@teorahou.org.nz  Office Hours 9.30 - 3pm Monday to Friday. After

(03) 352 1057 hour services available. http://www.teorahou.org.nz Some charges may apply.

No referral required.

**Te Taiwhenua O Heretaunga**

FSD0001130 Last updated 20/11/2020

Health Education and Social services for the general community.

821 Orchard Road Camberley Hastings 4120 taiwhenua.heretaunga@ttoh.iwi.nz  8.30 am - 5 pm, Monday to Friday.



(06) 871 5352 Some charges may apply.

(06) 871 5350 (head office) Referral may apply. http://www.ttoh.iwi.nz/

**Te Whare Whanau Purotu**

FSD0020655 Last updated 19/01/2021

Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection. For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111.

|  |  |
| --- | --- |
| manager.twwp@refuge.org.nz  (06) 878 2042 (027) 652 8722 http://www.womensrefuge.org.nz      **Tenancy Services - Napier** | Accessible 24 hours a day  Office Hours - 9:00am - 5:00pm Monday to Friday.  After Hours ring 0800 REFUGE (0800 733 843) Some charges may apply. Referral may apply. |
| FSD0006226 | Last updated 18/03/2021 |

We offer advice and information for landlords and tenants who rent their homes. We administer the Residential Tenancies Act 1986. We receive and hold bonds until the end of a tenancy, we provide dispute resolution services, and we administer the State Housing Appeals Authority.

info@tenancy.govt.nz  To visit us for personal assistance you MUST (0800) 836 262 make an appointment by calling 0800 836 262 (0800) TENANCY Some charges may apply. https://www.tenancy.govt.nz/

**The Salvation Army - Hastings**

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| FSD0023588  Worship, community and welfare services of The Salvation Army | Last updated 25/03/2021 |

303 Avenue Road East Hastings 4156



hastings.corps@salvationarmy.org.nz  Please phone for hours

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| --- | --- | --- |
| (06) 876 5771 https://www.salvationarmy.org.nz/centres/ nz/east-coast/hastings/hastings-corps      **The Salvation Army - Napier**  FSD0023589 | Some charges may apply. No referral required. | Last updated 18/03/2021 |
| Worship, community and welfare services of The Salvation Army | |

56 Tait Drive Greenmeadows Napier 4112 napier.corps@salvationarmy.org.nz  /



|  |  |
| --- | --- |
| (06) 844 4941 Some charges may apply. https://www.salvationarmy.org.nz/centres/ No referral required. nz/east-coast/napier/napier-corps      **Victim Support - Central Hawkes Bay** |  |
| FSD0005245 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and

recognition of the effects of crime.

nationaloffice@victimsupport.org.nz 

(0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz The Victim Support Service is available 24 hours, 7 days a week.

All services free of charge.

**Victim Support - Hastings**

FSD0004081 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |
| --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Victim Support - Napier** | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge. No referral required. |
| FSD0004082 | Last updated 02/02/2021 |

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

|  |  |  |
| --- | --- | --- |
| nationaloffice@victimsupport.org.nz  (0800) VICTIM (0800) 842 846 http://www.victimsupport.org.nz      **Village Baptist Church** | The Victim Support Service is available 24 | |
| hours, 7 days a week.  All services free of charge.  No referral required. |  |
| FSD0004083 |  | Last updated 12/10/2020 |

Building up church members and aiming to meet needs in the community.

147 Te Aute Road Havelock North



office@villagebaptist.org.nz  Monday-Friday 9.00am – 5.00pm

(06) 877 4606 Some charges may apply. http://www.villagebaptist.org.nz

**Waiapu Anglican Social Services Trust Board**

FSD0004084 Last updated 08/04/2021

ACW’s social services were originally founded by parishes in Waiapu with the support of their local communities, the Government, and funding agencies. Today, as the social services arm of the Anglican Diocese of Waiapu, we continue to build on their legacy to support the vulnerable and isolated.

We deliver services and programmes throughout Bay of Plenty, Tairwhiti, and Hawke’s Bay. Our services and programmes include early childhood education centres, after school & holiday programmes, grief & loss programs for children, day programs for older people, community drop in centres and social work and counselling services.

2 Bower Street Napier joanne.morris@acw.org.nz  8:30am-4:30pm, Monday - Friday.



|  |  |
| --- | --- |
| (06) 834 0376 https://acw.org.nz/    **Classification : BFC, OSCAR** | Some charges may apply. No referral required. |

**Wairoa Financial Literacy Service**

FSD0005350 Last updated 12/02/2021

Free financial literacy advice and support service.

90 Queen Street Wairoa 4108



wairoabas@xtra.co.nz  Tuesday, Wednesday and Thursday (9am -

|  |  |
| --- | --- |
| (06) 838 6921    **Classification : BFC** | 4pm).  All services free of charge.  No referral required. |

**Wairoa Young Achievers Trust**

FSD0019361 Last updated 09/11/2020

This organisation provides one or more elements of the Youth Service package.

c/- EIT Learning Centre - cnr Queen and Paul St Wairoa 4108



denise@wyat.co.nz  Monday-Friday 8.45 am - 4.00 pm

(06) 838 3886 All services free of charge.

(021) 835 794 Referral may apply. http://www.wyat.co.nz

## Classification : YS

**Whatever It Takes Trust Inc.**

FSD0021490 Last updated 04/05/2021

WIT is a community based peer support service that provides a range of services to mental health consumers living in the communities of Hawkes Bay. We walk alongside our clients to help them access safe affordable housing, medical and clinical health services, appropriate benefits from WINZ, shopping, social activities, other community services and Whatever It Takes to assist them on their journey to recovery.

WIT is a registered social housing provider and has a range of housing options available to mental health consumers including fully staffed residential facilities contracted to the Hawkes Bay DHB.

34 West Quay Ahuriri Napier



team@witservices.co.nz  8.00am to 4.30pm Monday to Friday.

|  |  |
| --- | --- |
| (06) 835 2154 http://www.witservices.co.nz    **Classification : THP**    **YMCA Hawke's Bay** | Some charges may apply. No referral required. |
| FSD0007263 | Last updated 06/11/2020 |

YMCA Hawke's Bay is a multifaceted organisation which aims to empower the next generation.

We offer support, resources and training for Out of School Care and Recreation (OSCAR), OSCAR approved holiday programmes, adult learning and even volunteer opportunities.

 720 Pakowhai Road Hastings

|  |  |
| --- | --- |
| oscar3@ymcahb.org.nz  (06) 878 3027 http://www.ymcahb.org.nz    **Classification : OSCAR**    **YMCA Kiwi Adventure** | Office hours: 8.30am - 5.00pm Monday - Friday.  Answerphone available.  Some charges may apply. No referral required. |
| FSD0017892 | Last updated 29/03/2021 |

The Team at the Y Adventure are passionate about and see the importance of outdoor and adventure-based activities in the development of young people.

We have the privilege of introducing a large number of children and young people to outdoor activities. This is done through adventure based activities, holiday programmes, camps, youth at risk initiatives, our work with schools, the Flaxrock community Climbing Wall and collaborative programmes.

We believe that all should have the opportunity to learn through the Outdoors and we have programmes and initiatives for all no matter what their background or ability is.

YMCA Hawkes Bay 720 Pakowhai Road Frimley Hastings 4120 oscar3@ymcahb.org.nz  9:00 - 17:00



(06) 878 3027 Some charges may apply. http://www.ymcahb.org.nz No referral required.

# National Helplines

**Alcohol Drug Helpline**

FSD0003840 Last updated 28/08/2020

The Alcohol Drug Helpline offers confidential information, insight and support on any problem, issue or query people may have about their own or someone else's drinking or drug use.

We offer brief interventions which allow someone to anonymously identify their level of use, consider the pros and cons of continuing to use, and the reasons they would like to change. We offer referrals to treatment services. The person making contact is then offered a selection of options in an affirming confidential manner.

We work with concerned others and support families/whanau to stay well when their loved ones are struggling with an alcohol or other drug problem.

info@alcoholdrughelp.org.nz  24 hours/ 7 days/ 365 days a year (0800) 787 797  All services free of charge.

(Free TXT) 8681 No referral required. http://www.alcoholdrughelp.org.nz

**Body Positive Inc.**

FSD0000152 Last updated 04/03/2021

Body Positive Inc. is a group founded by and run for people with HIV/AIDS. We welcome all people living with HIV and AIDS in New Zealand.

Body Positive Inc. breaks down isolation and builds a sense of community while advocating on behalf of HIV+ people on a national level.

Unit 1 3 Poynton Terrace Auckland 1010



office@bodypositive.org.nz  Mon-Fri 10am-5pm (0800) HIV LINE (448 5463)  All services free of charge.

(09) 309 3989 No referral required. http://www.bodypositive.org.nz

**Child Cancer Foundation - National Contact**

FSD0007609 Last updated 11/03/2021

Promoting services of excellence and consistency for children and young people with cancer and their families.

Free phone 0800 4 CHILD (0800 4 24453). We offer family support and coordination services throughout New Zealand

The Family Place 76 Grafton Road Grafton Auckland 1030 akl.familyplace@childcancer.org.nz  8.30am - 5.00pm, Monday to Friday.



(0800) 4 CHILD (0800 424 453)  All services free of charge.

(09) 366 1270 No referral required. http://www.childcancer.org.nz

**Continence New Zealand**

FSD0001723 Last updated 14/10/2020

Continence New Zealand aims and ideals are to work towards the promotion and expansion of continence issues providing information and support for people experiencing continence problems and the professionals working with them.

PO Box 254 Waiuku 2341



info@continence.org.nz  8.30am-5pm (0800) 650 659  All services free of charge. http://www.continence.org.nz No referral required.

**Depression Helpline**

FSD0017387 Last updated 28/08/2020

The Depression Helpline 0800 111 757 and text 1737 - callers can talk through emotional and psychological issues with counsellors and via the national depression initiatives:

* www.depression.org.nz – helping people find a way through depression
* The Lowdown - www.thelowdown.co.nz and text 5626 – support to help young people recogniseand understand depression or anxiety
* The Journal @ depression.org.nz - an online programme to help people learn skills to tackle

depression.

PO Box 105346 Auckland 1010



(0800) 111 757  (Free TXT) 4202 http://www.depression.org.nz

All support is available 24 hours a day, seven days a week, 365 days a year.

All services free of charge. No referral required.

**Elder Abuse Response Service**

FSD0023052 Last updated 30/04/2021

A 24/7 freephone helpline service that connects callers to information and/or support services in relation to elder abuse.

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| support@elderabuse.nz  (0800) 32 668 65(EA NOT OK)    **Classification : EARS, FVSS**    **Ezispeak** | Freephone service available 24/7.  Text 5032 or email support@elderabuse.nz All services free of charge. No referral required. |
| FSD0024013 | Last updated 31/08/2020 |

Ezispeak is a telephone based interpreting service which offers clients of the participating agencies free interpreting in over 180 different languages.

Level 16 157 Lambton Quay Te Aro Wellington 6011



(0800) 453 771   Call us Monday to Friday: 8.00am to 6.00pm http://www.ezispeak.nz/ All services free of charge.

No referral required.

**Family Court**

FSD0022756 Last updated 14/10/2020

The Family Court deals with lots of issues, from making orders for children not yet born right through to older people who are in need of care and protection. Providing families with help doesn't always involve actually going to court. There are many advice and support services that the Court will provide or recommend to you first, depending on the nature of your problem.

(0800) 224 733   Call between 8:30am and 5:00pm Monday to (0800) AGREE Friday. Otherwise, go to the website to find your http://justice.govt.nz/family/contact-us/ local district court.

Some charges may apply. No referral required.

**Family Violence Information Line**

FSD0015122 Last updated 16/04/2021

A Family Violence Information Line that provides information about services that can help you if you are experiencing or witnessing violence, or want to change your own behaviour. The line provides self-help information and connects people to services where appropriate. It is available seven days a week, from 9am to 11pm, with an after-hours message redirecting callers in the case of an emergency.

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| areyouok@msd.govt.nz (0800) 456 450 http://www.areyouok.org.nz    **Classification : FVSS**    **Gambling Helpline** | Available seven days a week, from 9am to 11pm, with an after-hours message redirecting callers in the case of an emergency.  All services free of charge. No referral required. |
| FSD0003595 | Last updated 31/08/2020 |

Worried about your gambling? Or somone else's? Call 0800 654 655 or text 8006 for support or information 24 x 7. Calls and texts are free.

info@gamblinghelpline.co.nz  Available 24/7 (0800) 654 655  All services free of charge.

(Free TXT) 8006 No referral required. http://www.gamblinghelpline.co.nz

## Classification : PACIFIC

**Healthline**

FSD0000029 Last updated 28/08/2020

Healthline is a free telephone health information service 24 hours/ 7 days a week. Phone 0800 611 116 to talk to a registered nurse for health advice. Calls are free – including from a mobile phone. Interpreters available.

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| (0800) 611 116 http://www.healthline.govt.nz      **Hey Bro Helpline** | 24 hours a day, seven days a week.  All services free of charge. No referral required. |
| FSD0023413 | Last updated 18/01/2021 |

Providing 24/7 helpline support for men who feel they’re going to harm a loved one or whanau member

161 Pages Road Aranui Christchurch



(0800) 439 276   All services free of charge. https://www.hewakatapu.org.nz/services/0 No referral required. 800-hey-bro

**Immigration New Zealand**

FSD0006147 Last updated 29/01/2021

Immigration New Zealand (INZ) is part of the Ministry of Business, Innovation and Employment.

Immigration New Zealand aims to bring the best people to New Zealand to enhance New Zealand’s social and economic outcomes. We directly support labour market growth by attracting the best people to New Zealand and supporting them into the workforce so they become long-term contributors. We also contribute to key export industries.

The role of Immigration New Zealand includes:

deciding visa applications attracting migrant skills and labour matching migrant skills with employer needs managing border security with regard to the movement of people supporting migrant settlement and retention implementing the Government’s refugee quota programme enforcing compliance with immigration law and policy.

2 Amersham Way Manukau Auckland 2104



(0508) 558 855   To phone from outside of New Zealand +64 9 http://www.immigration.govt.nz 914 4100

You can also send us an online query from the website.

Some charges may apply. No referral required.

**Kidsline**

FSD0003474 Last updated 22/12/2020

Kidsline is a free, nationwide telephone counselling serivce for children up to 18. Our service is free and confidential. Contacting Kidsline is easy. We are available 24/7 - call us on 0800 kidsline.

If you would like to speak with one of our Buddies call the same number between 4pm-9pm weekdays from your home phone or mobile phone.

Remember: It helps to talk.

95 Great South Road Greenlane Auckland City



(0800) 543 754   We are a 24/7 service. Callers can talk to a http://www.kidsline.org.nz trained Kidsline Buddy between 4 - 9pm weekdays.

All services free of charge. Referral may apply.

**LifeLine New Zealand**

FSD0003381 Last updated 12/01/2021

LifeLine is here to listen to the unheard, to empower the caller to retake control of their situation, making callers aware of options rather than offering advice.

(0800) 543 354   24 hours a day, seven days a week.

(Free TXT) 4357 All services free of charge. http://www.lifeline.org.nz No referral required.

**MoneyTalks**

FSD0023449 Last updated 18/01/2021

MoneyTalks is a helpline to provide free financial and budgeting advice to individuals, family and whnau

Level 6 330 Lambton Quay Wellington 6146



help@moneytalks.co.nz  Monday to Friday 8am to 8pm (0800) 345 123  Saturday 9am to 4pm

http://www.moneytalks.co.nz Sunday 10am to 2pm

All services free of charge. No referral required.

**National Collective Of Independent Women's Refuges**

FSD0005514 Last updated 26/01/2021

For support, please ring our Crisis Line: 0800 REFUGE (0800 733 843). In an emergency, please ring 111. Women's Refuges work to raise public awareness of violence against women and children, promoting the prevention and elimination of violence, and the rights of women and children to care and protection.

 Ground Floor 275 Cuba Street Wellington 6141

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| info@refuge.org.nz  (0800) 733 843 (04) 802 5078 http://www.womensrefuge.org.nz    **Classification : FVSS** | 9.00 am - 5.00pm Monday - Friday (09) 8025078  National Office  24/7 Crisis line 0800 733 843 All services free of charge.  No referral required. |

**Nationwide Health & Disability Advocacy Service**

FSD0001042 Last updated 01/02/2021

Free support or guidance with resolving your concerns about a Health or Disability Service.

advocacy@advocacy.org.nz  Monday to Friday or 24 hours via website (0800) 555 050  www.advocacy.org.nz for complaint form or https://www.advocacy.org.nz/ LiveChat messages

All services free of charge. No referral required.

**Oranga Tamariki-Ministry for Children**

FSD0004110 Last updated 10/07/2020

Our social workers work with families to: protect children and young people up to the age of 18 years; manage young offenders up to the age of 18 years; ensure that children in need are cared for; help families maintain and strengthen their child-rearing role.

The Aurora Centre 56 The Terrace Wellington



contact@ot.govt.nz  24/7

(0508) FAMILY  After hours: from 5pm – 8 am Monday to Friday, (0508) 326 459 weekends and public holidays, social workers https://www.orangatamariki.govt.nz/ will only assess emergency situations. But we encourage you to call if you're unsure.

All services free of charge. No referral required.

**OUTLine New Zealand Incorporated**

FSD0003347 Last updated 19/10/2020

OUTLine is a national service that helps LGBTIQ+ New Zealanders (and their friends and whnau) to access support, information and a sense of community. We currently provide a free peer support phone line, a transgender peer support service for trans and non-binary people in Auckland, and specialist face-to-face and video counselling exploring gender and sexuality for LGBTIQ+ people across Aotearoa.

OUTLineNZ (Nationwide), Level 2 31 Hargreaves Street Auckland 1011



info@outline.org.nz  Every Day: 6 pm - 9 pm (messages can be left

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| (0800) 688 5463 / OUTLINE  (09) 281 3409 http://www.outline.org.nz/      **Parent Help Inc.** | outside of these hours) Some charges may apply. Referral may apply. |
| FSD0003082 | Last updated 16/06/2020 |

Supporting parents and families to raise their children in a positive environment in order to prevent child abuse.

We help parents build resilient and positive families/whnau through our free parenting Helpline 0800 568 856, affordable parenting courses and counselling.

Level 4 175 Victoria Street Wellington 6011



info@parenthelp.org.nz  Helpline 0800 568 856 - 9am-9pm, 7 days a

(0800) 568 856  week.

(04) 802 5767

http://www.parenthelp.org.nz For office and counselling service Monday to

Friday, 9am - 5pm

Some charges may apply. No referral required.

**PlunketLine**

FSD0002324 Last updated 19/03/2021

A toll free telephone support service staffed by specially trained Plunket Nurses is available to respond to caregivers' concerns on child health and parenting (0-5 years).

(0800) 933 922   24 hours a day, 7 days a week http://www.plunket.org.nz All services free of charge.

No referral required.

**Problem Gambling Foundation of New Zealand**

FSD0000673 Last updated 01/04/2021

The Problem Gambling Foundation's mission is building healthy communities together, free from gambling harm.

128 Khyber Pass Road Grafton Auckland



help@pgfnz.org.nz  8.30am to 5.00pm phone contact (0800) 664 262  All services free of charge.

(09) 368 1520 No referral required. http://www.pgf.nz

**Rural Support Trust**

FSD0023593 Last updated 13/08/2020

Rural People Helping Rural People

Are times a bit tough? How about talking to someone who really understands the pressures of rural life?

We are local rural people that know from experience that severe weather, finances, relationships, and work pressures can all mount up.

Contact us any time. Call 0800 RURAL HELP - for a confidential chat about you, your business, the weather, your finances; or a neighbour, partner, friend, family member, or worker.

Our support is FREE and private. And if you need more than a chat, we can point you in the right direction.

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| (0800) 787 254 http://rural-support.org.nz      **Safe to talk helpline** | call us anytime.  All services free of charge. No referral required. |
| FSD0023298 | Last updated 20/04/2021 |

A 24/7 freephone helpline service that connects callers to information and/or support services in relation to sexual harm.

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| support@safetotalk.nz  (0800) 044 334 (Free TXT) 4344 http://www.safetotalk.nz    **Classification : SHSS**    **Samaritans** | 24 hours/7 days a week online chats  All services free of charge. No referral required. |
| FSD0004140 | Last updated 07/01/2021 |

A voluntary 24/7 telephone service providing a listening ear to those who need someone to talk to. We offer sympathetic, caring and confidential support to callers who may be experiencing a wide range of mental health issues, including such things as anxiety, loneliness, relationship difficulties, financial problems or suicidal thoughts.

Basement of St Paul's Cathedral 45 Molesworth Street Thorndon Wellington marketing-wellington@samaritans.org.nz  24/7 365 days of the year.



(0800) 726 666  All services free of charge.

(04) 473 9739 No referral required. http://www.samaritans.org.nz

**Seniorline**

FSD0003889 Last updated 05/01/2021

Seniorline is contracted by all NZ DHBs as a telephone information service to assist older people to navigate the health system. Information includes how to get help to stay at home and support services for caregivers. Seniorline also advise on the process for entry to rest home, dementia or hospital care, funding and the services that should be provided.

Ground Floor Building 17 Greenlane Clinical Centre Greenlane Auckland



seniorline@adhb.govt.nz  8.00am - 4.00pm Monday to Friday (0800) 725 463  All services free of charge.

(09) 375 4395 No referral required. http://www.seniorline.org.nz

**Settling into New Zealand - 0508 558 855**

FSD0021008 Last updated 15/02/2021

Are you a new migrant? Do you need help to live, work or settle successfully in New Zealand? Ring the Immigration New Zealand’s contact centre on 0508 558 855 and press ‘2’ or email newmigrantinfo@mbie.govt.nz.

newmigrantinfo@mbie.govt.nz  From overseas or mobile: +64 9 914 4100 (0508) 558 855  All services free of charge. http://www.newzealandnow.govt.nz/ No referral required.

**Shakti Asian Women's Centre**

FSD0007645 Last updated 27/01/2021

This organisation provides a 24-hour national crisis call service (0800 SHAKTI) for ethnic women in domestic violence, drop in centres for women, outreach, case work, advocacy, counselling, legal referral, interpreting, life skills programmes, domestic violence intervention and awareness training for communities and lobbying for legislation change.

3 Cardwell Street Onehunga Auckland



scc@shakti.org.nzDrop In Centre 9am to 4pm

(0800) 742 584 SHAKTI (24 hr crisis) All services free of charge. http://shaktiinternational.org/ No referral required.

**Shine (Safer Homes In New Zealand Everyday)**

FSD0003515 Last updated 18/09/2020

Shine (Safer Homes In New Zealand Everyday) is making homes violence free. Shine offers a free national Helpline, frontline services for adult and child victims of domestic abuse and for men who've used violence, as well as training programmes, the DVFREE workplace programme, and Shine in School programme.

Ground Floor 409 New North Road Kingsland Auckland 1021



enquiries@2shine.org.nz  Helpline (0508 744 633) is answered 9am -

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| (0508) 744 633 (09) 815 4601 http://www.2shine.org.nz | 11pm, 7 days a week . Our office hours are  8.30am - 5.00pm weekdays. Some charges may apply.  Referral may apply. |

**SIDS and Kids New Zealand Incorporated**

FSD0015107 Last updated 30/06/2020

Established to provide services for families and communities who have been affected by SIDS (Cot Death), SIDS New Zealand Incorporated is a national organisation of parents, families and friends of children who have died suddenly and/or unexpectedly of any cause including SIDS.

info@sids.org.nz  24 Hours

(0800) 164 455  All services free of charge. http://www.sidsandkids.org.nz No referral required.

**Skylight Trust**

FSD0003787 Last updated 30/04/2021

Skylight supports children, young people, adults, and families/whnau who are facing any kind of tough life situation. We specialise in providing counselling support services and information around grief, loss and trauma. We aim to provide the right help, at the right time, in the right way.

 Level 3 5-7 Vivian Street Te Aro Wellington 6011

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| info@skylight.org.nz  (0800) 299 100 (04) 939 6767 http://www.skylight.org.nz      **Student Rights Service** | Monday - Friday 8.30am - 5pm. Messages can be left on the answerphone.  Some charges may apply. No referral required. |
| FSD0002323 | Last updated 27/07/2020 |

We provide parents and caregivers with knowledge about their own and their children's legal rights and obligations within the state and integrated school system.

PO Box 24005 Wellington 6142



info@wclc.org.nz  Available Monday to Friday with caller asked to

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| (0800) 499 488 (04) 499 2928 http://www.studentrights.nz | leave a message and they will be contacted.  All services free of charge.  No referral required. |

**Suicide Crisis Helpline, 0508 TAUTOKO**

FSD0021157 Last updated 14/09/2020

0508 TAUTOKO is Lifeline Aotearoa's suicide crisis helpline. Operated by highly trained and experienced telephone counsellors who have undergone advanced suicide prevention training, 0508 TAUTOKO is a free, nationwide service available 12 noon until 12 midnight, 7 days a week for those in distress, or for those who may be concerned about the wellbeing of family, whanau or friends.

info@lifeline.org.nz  Free, nationwide service available 24 hours, 7

(0508) 82 88 65  days a week

(0508) TAUTOKO All services free of charge. https://www.lifeline.org.nz/services/suicide No referral required. -crisis-helpline

**Utilities Disputes Ltd**

FSD0023339 Last updated 22/01/2021

Utilities Disputes offers a free service for resolving complaints about electricity, gas, and water, and disputes about access to shared property for fibre installations.

Freepost 192682 PO Box 5785 Wellington 6140



info@utilitiesdisputes.co.nz  8.30 am - 5.00 pm Weekdays or leave a

(0800) 22 33 40  voicemail

http://www.utilitiesdisputes.co.nz/ All services free of charge. No referral required.

**Victim Support**

FSD0002001 Last updated 02/02/2021

Victim support provides information, support and assistance to victims, witnesses, their families and friends. Victim Support also promotes victims' rights through raising public awareness and recognition of the effects of crime.

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| nationaloffice@victimsupport.org.nz  (0800) 842 846 (04) 474 8862 http://www.victimsupport.org.nz | The Victim Support Service is available 24 hours, 7 days a week.  All services free of charge.  No referral required. |

**Victims of Crime Information Line**

FSD0015207 Last updated 26/01/2021

A national free phone line that provides information for people affected by crime about their rights and what support services are available.

19 Aitken Street Wellington



victimscentre@justice.govt.nz  Call 24/7

(0800) 650 654 

(0800) 842 846 Victims Information Line - 0800 650 654

http://www.victimsinfo.govt.nz Victim support 0800 VICTIM (842 846)

All services free of charge. No referral required.

**Warmlines (select to access regional helpline numbers)**

FSD0023002 Last updated 03/07/2020

National helpline supporting people accessing Mental Health Services that is delivered under regional coverage by three organisations.

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| (0800) Regional numbers https://www.mentalhealth.org.nz/gethelp/in-crisis/helplines/      **What's Up (0800 WHAT'S UP)** | South Island 03 379 8415/0800 899 276 (1pm to midnight, 7 nights)  Wellington 0800 200 207 (7pm–1am, Tuesday to  Sunday)  Auckland Central 0508 927 654 or 0508 WARMLINE (8pm to midnight, 7 nights) All services free of charge. No referral required. |
| FSD0015942 | Last updated 09/07/2020 |

What's Up is a free, national telephone counselling service for New Zealanders aged 5 to 18 years. The service operates seven days a week and is open Monday to Friday 12.00pm-11.00pm Saturday and Sunday 3pm -11pm. Online chat is open 3pm-10pm every day. Paid, fully trained and closely supervised professional counsellors answer the telephones.

Barnardos WhatsUp PO Box 24153 Royal OAk Auckland 1345



info@whatsup.co.nz  The helpline is available between 12pm and

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| (0800) 942 87 87 (0800) WHATSUP  http://www.whatsup.co.nz      **Youthline** | 11pm Mon - Fri, 3pm - 11pm Sat - Sun open everyday of the year. Online chat 3.00pm -  10.00pm  WhatsUp is unable to offer counselling by email.  All services free of charge. No referral required. |
| FSD0006531 | Last updated 18/02/2021 |

Youthline offers access to a wide range of youth development and support services.

Youthline is at the forefront in developing and providing youth and family services and we offer and can link young people to a comprehensive range of clinical services.

Youthline House 13 Maidstone Street Ponsonby Auckland 1021



supportcentre@youthline.co.nz  Office open Monday to Friday 9am-5pm. Youth

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| --- | --- |
| (0800) 37 66 33 (09) 376 6645 http://www.youthline.co.nz | Help Line 24 hours a day, 7 days a week.  Free TXT 234  Some charges may apply.  No referral required. |